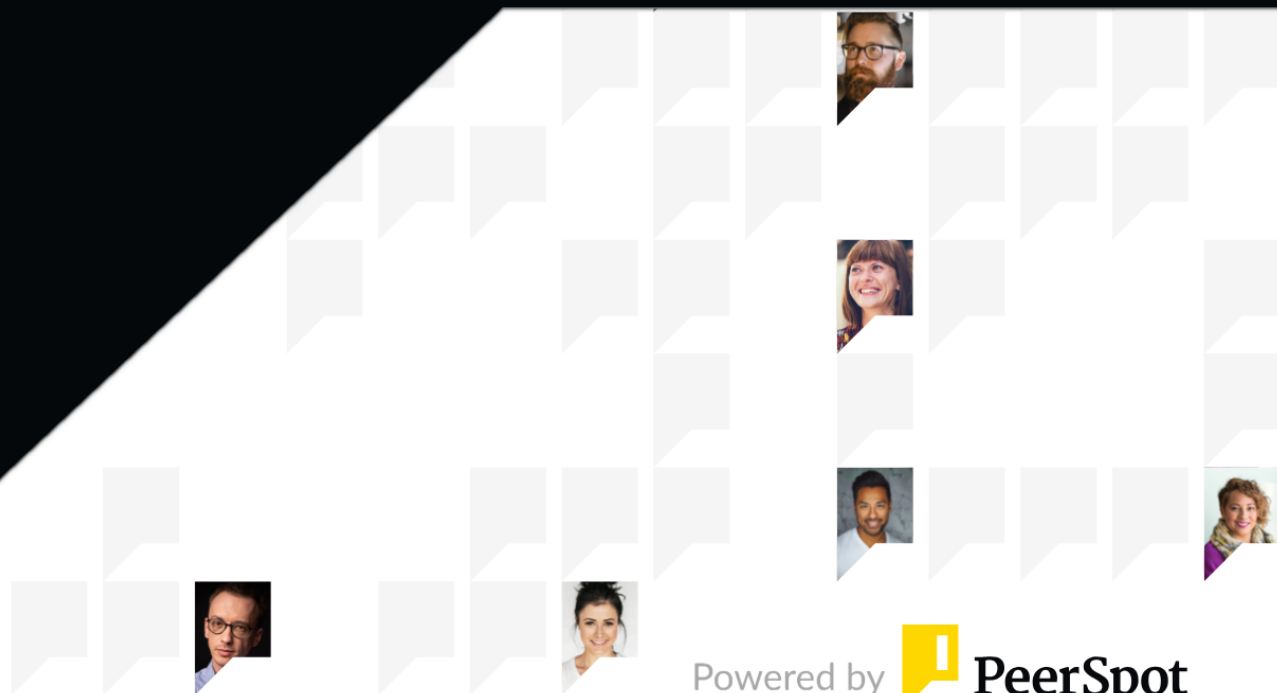


aws marketplace

monday.com for Enterprise

**Reviews, tips, and
advice from real users**



Powered by  **PeerSpot**

Contents

Product Recap..... 3 - 4

Valuable Features..... 5 - 10

Other Solutions Considered..... 11 - 13

ROI..... 14 - 16

Use Case..... 17 - 19

Setup..... 20 - 22

Customer Service and Support..... 23 - 24

Other Advice..... 25 - 27

Trends..... 28 - 29

About PeerSpot..... 30 - 31

Product Recap



monday.com for Enterprise

monday.com for Enterprise Recap

Monday.com for Enterprise is designed to enhance task tracking, notifications, and project overview, offering customizable dashboards and flexible integrations for efficient management across diverse teams.

Monday.com for Enterprise is a powerful tool for task and project management, offering automation to streamline processes and customizable dashboards for comprehensive project views. Built for ease of use, it supports collaborative features like file sharing and board customization, which facilitate effective communication and workflow optimization. While it provides robust templates and views such as Gantt charts and Kanban for seamless operations, users note room for improvement in performance, responsiveness, and integration capabilities.

What are the key features of Monday.com for Enterprise?

- **Automation:** Enhances efficiency in task tracking and notifications.
- **Customizable Dashboards:** Provides comprehensive project views for better decision-making.
- **Task and Timeline Management:** Intuitive tools for managing projects effectively.
- **Collaborative Project Management:** Features like file sharing and board customization.
- **Robust Templates and Views:** Offers Gantt charts and Kanban for streamlined operations.

What benefits and ROI can users expect?

- **User-Friendly Interface:** Easy navigation and management features.
- **Flexible Integrations:** Supports a wide range of third-party tools.
- **Workflow Optimization:** Customizable workflows tailored to specific business needs.
- **Communication Enhancement:** Facilitates efficient collaborative communication.

Monday.com for Enterprise is applied across sectors like marketing, HR, construction, and software development for CRM, resource management, and remote collaboration. It aids teams with timeline tracking, automated workflows, and efficient task delegation, emphasizing user-friendly design and adaptable integration capabilities.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“monday.com saves time and gets everyone on the same page within my team.”



FabioPereira1

Head of Financial Team at resolutte



“I recommend monday.com as a great tool for managing projects, especially those that depend on tasks with new tasks needing completion.”



PAULINE Wanjiku

Project manager at WITS



“The style and format are user-friendly, making it practical for our needs despite some network issues.”



Alan Chiou

PM at Galaxy Software Services



“The power of the dashboard that the solution gives you means you can do risk, timeline, and cost-benefit analyses for your initiatives. It gives you a complete perspective on the impact of your future decisions and initiatives for the upcoming quarters.”



Jaikishan Daryanani

Product Manager at Enreap



“It's very easy to use. When we were trying to pick a system, we looked at Asana, Jira, and other platforms, and they were very cluttered. But monday.com is very user-friendly. As a user, everything is very clear. You don't need to be too tech-savvy to understand it and it's very easy to pick up on and learn.”



Caesar Barrientoz

Chief Executive Officer at Elmridge Technology



“monday.com is an excellent tool to follow your project timeline to see where you are and where you want to go. It's super flexible. Thanks to all the automation, you can do practically anything with monday.com.”



Solène Verhaeghe

Consultant at Solène Verhaeghe



“The tool's most valuable feature is its intuitive interface, which allows project managers to create comprehensive project roadmaps. This interface lets us list tasks and allocate them to team members, tracking who works on which task and when. We utilize it for project management from the initial phase.”



Usman ur Rehman Ahmed

Vice President for Cloud Application Development and Generative AI Solutions at Systems Limited

What users had to say about valuable features:

“monday.com is easy to use, and making authorizations is straightforward. If there are any changes, I receive an email which is very useful because I don't check monday.com daily. Whenever something changes or my team makes updates, I get an email notification about it, which is quite useful. monday.com saves time and gets everyone on the same page within my team..”

FabioPereira1

Head of Financial Team at resolutte

[Read full review](#)

“I don't really use the tool's advanced features, but I think it is quite convenient that I can just link the remaining timeline to calculate the set of end dates and the start dates. The tool can also auto-calculate the remaining days, and I can also figure out whether it is overdue or is still within the timeline that I had set, making things quite convenient for me..”

Kai Chan

Student at The University of Nottingham Malaysia Campus

[Read full review](#) 

The creation of tasks and subtasks is very effective in monday.com. Grouping projects is also beneficial. However, I would like the ability to create more than two levels of subtasks. Additionally, I appreciate that monday.com helps in quick decision-making by facilitating communication on the go through the comment section and email alerts when someone comments. This feature helps in making decisions faster instead of waiting for stand-up meetings.

PAULINE Wanjiku

Project manager at WITS

[Read full review](#) 

“monday.com has so many features and the company continues to improve the product suite continually. I love the ability to create workflows, integrate with other products either through 3rd party apps or using make.com.

One of my favorite features is the Updates section which allows the users to track conversations and/or emails within the monday.com product. No more going back and forth to email and trying to determine the latest thread and exactly where you are on the project..”

Terrie Whisenant

CEO at Workflow Solutions

[Read full review](#) 

“The most valuable features of monday.com for our organization are undoubtedly the dashboards, checklists, calendar functionalities, and file-sharing capabilities. Dashboards serve as a visual command center, offering a comprehensive overview of project progress, deadlines, and key performance indicators. This visual representation enhances decision-making and facilitates a quick understanding of the project landscape.

Checklists play a pivotal role in task management, allowing for a structured approach to project execution. The ability to create, edit, and update checklists within the platform ensures that team members stay organized, tasks are completed in a systematic manner, and project timelines are adhered to..”

Alex Strange

Freelance Illustrator & Motion Designer at Alex Strange Illustratio

[Read full review](#) 

“The tool's most valuable feature is its intuitive interface, which allows project managers to create comprehensive project roadmaps. This interface lets us list tasks and allocate them to team members, tracking who works on which task and when. We utilize it for project management from the initial phase.

The solution is flexible. The grid-based interface allows for customization, so I can focus only on what's relevant. This flexibility and dynamic sorting among the columns are strong features. Another valuable aspect is the board feature, which allows for much customization. You can organize your work, weeks, or schedule according to your preferences.

monday.com's dashboard feature helps boost my team's productivity. I've found the Azure DevOps integration to be the most beneficial. I believe there are third-party extensions available on the marketplace that fill the integration gap. It seems that monday.com is working with vendors in the market to make more of these integrations available.

It's a great tool. It allows me to manage many things in one place, both my tasks and day-to-day interactions within the team. I think the whole team resonates with it. .”

Usman ur Rehman Ahmed

Vice President for Cloud Application Development and Generative AI
Solutions at Systems Limited

[Read full review](#) 

Other Solutions Considered

“We switched from Jira because monday.com offers a much more intuitive interface. It's more stable and has a simpler learning curve. Additionally, the interface is more visually appealing and easier to navigate than Jira, which we found to be more complex..”

Usman ur Rehman Ahmed

Vice President for Cloud Application Development and Generative AI
Solutions at Systems Limited

[Read full review](#) 

“I evaluated Asana and had seen one more solution, but one of my co-founders was using Monday.com herself and liked it. That's why we went with Monday.com. It was a recommendation from her..”

Julie Doar-Sinkfield

CEO at My Life Tutors

[Read full review](#) 

“We evaluated ClickUp. We were using Basecamp and then we tried to use ClickUp but we found we preferred using monday.com. With ClickUp, there were things here and there that we were still not getting right, so we ended up using monday.com..”

Tumaini Benjamin

SEO - PPC Consultant at Unibit Solutions

[Read full review](#) 

“I've worked with many of the workflow management tools on the market in the past. I personally switched from Trello to monday.com due to the configurability, automations, integrations, and 3rd party app availability. I find it easier to use and accomplish what I wish for my workflow..”

Terrie Whisenant

CEO at Workflow Solutions

[Read full review](#) 

“We only used paper to "assign"/give assignments and Excel to track our cases. It was hard to keep track of who had each case and how they were doing with the assignments. The papers would also get lost in files or paper stacks, so a lot of assignments were falling through the cracks. It was hard to maintain and the switch to Monday was excellent for our case tracking. On Monday, we are able to notify those who are newly assigned to a case and track their work as well. All of our case tracking and assignments are easily visible to everyone in the firm so that nothing falls through the cracks if it is put on Monday. .”

Verified user

Works at LAW OFFICES OF ROXANA V. MURO

[Read full review](#) 

“Evaluation of other options depends on the customer's requirements. Some customers want HubSpot CRM. HubSpot has a service model as well as a CMS. I recommend the advantages of the respective CRMs: What are the advantages of using monday.com, HubSpot, and Apptivo CRM? Based on that and their requirements, I propose a solution. I will then give them a demo and they can decide how to move forward, which system will work for them, their use cases, and day-to-day activities..”

Arun Isravel

OKR Consultant at self-employed

[Read full review](#) 

ROI

Real user quotes about their ROI:

“We can see ROI due to the solution's ease of use and improved management capabilities it offers. It has certainly alleviated a lot of pain points for us in management..”


Usman ur Rehman Ahmed

[Read full review](#) 

Vice President for Cloud Application Development and Generative AI Solutions at Systems Limited

“I don't know if I can call it a return on investment. Without monday.com, we would still get the job done, but we do tasks a little more efficiently with it..”

Eric Shine

[Read full review](#) 

Program Manager of Operations & Strategy at a consultancy with 11-50 employees

“There was definitely a return on investment, even though it was a little bit pricier. The fact that we didn't have to purchase additional platforms to help us meant we saved a bit of money. We didn't have to pay for a time-tracking platform, which Basecamp, for example, didn't have..”

Tumaini Benjamin

SEO - PPC Consultant at Unibit Solutions

[Read full review](#) 

“It has definitely helped to reduce project delays. We did an ROI calculation with a couple of our customers where we deployed monday.com and we managed to save no less than 15,000 hours per year for a team of 50 or 60 people. Multiplied by the daily employee wage in India for an average worker of \$10 an hour, that's a return of \$150,000..”

Jaikishan Daryanani

Product Manager at Enreap

[Read full review](#) 

“We have absolutely seen return on our investment. People can handle more projects without overextending themselves, getting burnt out, and without being overwhelmed.

There is also a return on investment from the hours saved.

And the ratio of revenue to how much our licenses cost us is significantly in our favor..”

Caesar Barrientoz

Chief Executive Officer at Elmridge Technology

[Read full review](#) 

“We see an ROI in time and resources. We spend a lot less time on tasks and have been able to assign additional tasks to our teams because monday.com freed up their time. Our capacity has increased dramatically since adopting the solution, so we generate more profit.

monday.com reduced manual work by around 40 percent because we previously spent a lot of time manually creating offers and collecting documents for tenders. Now, everything is automated, so our offers are generated automatically. We fill in the details about prices, the number of licenses, etc., and it produces the document. Before, sales managers needed to spend several hours creating an offer, but they can do it now in five minutes..”

Nastja Kozlova

Co-founder at Toolstrek

[Read full review](#) 

Use Case

“We use the solution for various purposes, including demand management, project management, logging pre-sales activities, and planning. It helps us keep track of customer budgets, leads, and other important information related to demand and project management..”

Usman ur Rehman Ahmed

Vice President for Cloud Application Development and Generative AI
Solutions at Systems Limited

[Read full review](#) 

I use monday.com for project management. We worked on a project that required managing various groups working independently on separate aspects but contributing to the same project. We created groups and projects and tracked every task. We also used it as a communication tool and a place for feedback, where someone could comment on delays or issues.

PAULINE Wanjiku

Project manager at WITS

[Read full review](#) 

“We use monday.com on a daily basis for our to-do lists and to stay in touch with our team to see how projects are progressing. We have everything on monday.com for each project step, allowing us to monitor how things are going..”

FabioPereira1

Head of Financial Team at resolutte

[Read full review](#) 

“This initiation of a systematic approach allowed me to seamlessly track progress and engage in efficient communication with the project lead. The structured workflow enhances visibility and fosters a collaborative environment, reinforcing the symbiotic relationship between my role as a designer and the leadership provided by the project lead. This deliberate coordination on monday.com by streamlined processes and heightened productivity ensures that the design projects unfold with precision and creativity..”

Alex Strange

Freelance Illustrator & Motion Designer at Alex Strange Illustratio

[Read full review](#) 

“I used the tool for my assignment as I am a university student. I use the tool as a project management solution for presentations. I am using the tool to manage my final year presentation and thesis. As I am required to use a project management tool, I started to use monday.com, specifically because its interface is quite attractive and easy to use.

For project management purposes, I use monday.com to manage my timelines..”

Kai Chan

Student at The University of Nottingham Malaysia Campus

[Read full review](#) 


“I am an implementation consultant, so I help clients create workflows, automations and integrations in the monday.com suite of products.

I also use monday.com in my own business to track clients (CRM) and client projects (work management).

For clients, I have worked with the following verticals: real estate, non-profit, veterinary practice build-outs, insurance, lab management, and many more. .”

Terrie Whisenant

CEO at Workflow Solutions

[Read full review](#) 

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

monday.com is easy to set up. However, for my project, it took a few hours due to its complexity and the need to handle several dependencies and subtasks.

PAULINE Wanjiku

Project manager at WITS

[Read full review](#) 

“The product is quite easy to set up. Once I explained the product to my clients, it was easy. It took me ten days to deploy the tool. It is a cloud-based product..”

ANDRE PREVOSTO

Associate Director at DHCP CONSULTING

[Read full review](#) 

“Setting up the tool is straightforward, but you also need to consider the process that you're implementing and do some work beyond the tool itself. I have teams of 20 to 30 people, and three or four are usually involved in the integration. After deployment, it doesn't require any maintenance. It just works..”

SolèneVerhaeghe

Consultant at Solène Verhaeghe

[Read full review](#) 

“I rate the product's initial setup phase a seven on a scale of one to ten, where ten is easy and one is difficult.

The product's deployment phase took a day after watching a tutorial from YouTube.

The solution is available on its website..”

Kai Chan

Student at The University of Nottingham Malaysia Campus

[Read full review](#) 

“I rate the tool's deployment ease as seven out of ten. I found the installation process to be straightforward. Setting up multifactor authentication may take some time for those who are not tech-savvy.

Within a week of management making the decision. It was up and running quickly, taking only a few hours or days for setup. Overall, I would classify the deployment process as simple..”

Usman ur Rehman Ahmed

[Read full review](#) 

Vice President for Cloud Application Development and Generative AI
Solutions at Systems Limited

“The product's initial setup phase was straightforward.

The solution is deployed on the cloud.

The solution is always ready to use since it is available in the cloud, but you need a week or two to get the product working correctly.

For the deployment, you mostly create your team and invite people, and you complete the templates and dashboard. The longest part of the deployment is related to the dashboard, as you need to customize the dashboard to your needs.

At least two people with technical knowledge are required to take care of the deployment and maintenance of the product, but as it is a user-friendly tool, anyone can manage it..”

Julien Jacques

[Read full review](#) 

Charg d'Innovation Et Stratgie Infrastructure at Adista

Customer Service and Support

I contacted support only to ask about subtasks. They informed me that the feature I wanted was not available, but I did not encounter any issue that required opening a support ticket.

PAULINE Wanjiku

Project manager at WITS

[Read full review](#) 

“Although I never used their customer service, during the setup we received sufficient help and training sessions. I would rate their customer service a ten..”

FabioPereira1

Head of Financial Team at resolutte

[Read full review](#) 

“I am a partner, so I have access to many different resource sets. I have never contacted their tech support because I already have access to all the information I need..”

SolèneVerhaeghe

Consultant at Solène Verhaeghe

[Read full review](#) 

“I have contacted them a few times. They send videos, and that's okay. It's hard never talking to someone. I'd rate their customer service a seven out of ten..”

Julie Doar-Sinkfield

CEO at My Life Tutors

[Read full review](#) 

“I have contacted their tech support once. It was very interesting to chat with them and they shared all the details as well as a detailed user guide with information that helped..”

Arun Isravel

OKR Consultant at self-employed

[Read full review](#) 

“monday.com has implemented additional ways to contact support. As they grow, I do not feel their support is as fast as it used to be with responses, but you do get a response. And when the chat feature works correctly, you can get an almost immediate response. I see support as a current area of improvement for monday.com. However, if you work with a consultant, you can get support from them and they have access to support in different ways as well..”

Terrie Whisenant

CEO at Workflow Solutions

[Read full review](#) 

Other Advice

“I would recommend the product to others. It is quite a simple tool for people who do not know how to manage projects. Overall, I rate the tool a seven out of ten..”

ANDRE PREVOSTO

Associate Director at DHCP CONSULTING

[Read full review](#) 

I recommend monday.com as a great tool for managing projects, especially those that depend on tasks with new tasks needing completion. It is reliable for tracking progress in real-time and for projects where different teams work on different parts that aggregate to the main project. I rate monday.com as seven out of ten due to the need for improvement in creating more than two levels of subtasks and dependency management across groups.

PAULINE Wanjiku

Project manager at WITS

[Read full review](#) 

“Those who plan to use the solution should take time to dive deep, test, and try to customize the product to meet their needs.

I rate the overall product a nine out of ten..”

Julien Jacques

Charg d'Innovation Et Stratgie Infrastructure at Adista

[Read full review](#) 

“There must be other tools more useful than monday.com, but so far, it's good for our needs. I would recommend it for normal company users with standard project management requirements.

I'd rate the solution seven out of ten..”

Alan Chiou

PM at Galaxy Software Services

[Read full review](#) 

“I rate the tool a seven out of ten. My advice would be to explore the capabilities that it provides. Many people overlook some of its features. For instance, check out the options available in the marketplace. There might be integrations or extensions that monday.com doesn't offer out of the box, but third-party extensions can fill those gaps. Also, take a close look at the features within monday.com. Consider what you need to customize versus what it offers out of the box..”

Usman ur Rehman Ahmed

Vice President for Cloud Application Development and Generative AI
Solutions at Systems Limited

[Read full review](#) 

“The tool's automation feature is not relevant for me because I don't really need it for my assignment.

I recommend the tool to others because it is easy to use, but I am not sure whether it would still be easy to use if you have more complex applications.

I rate the tool a seven out of ten..”

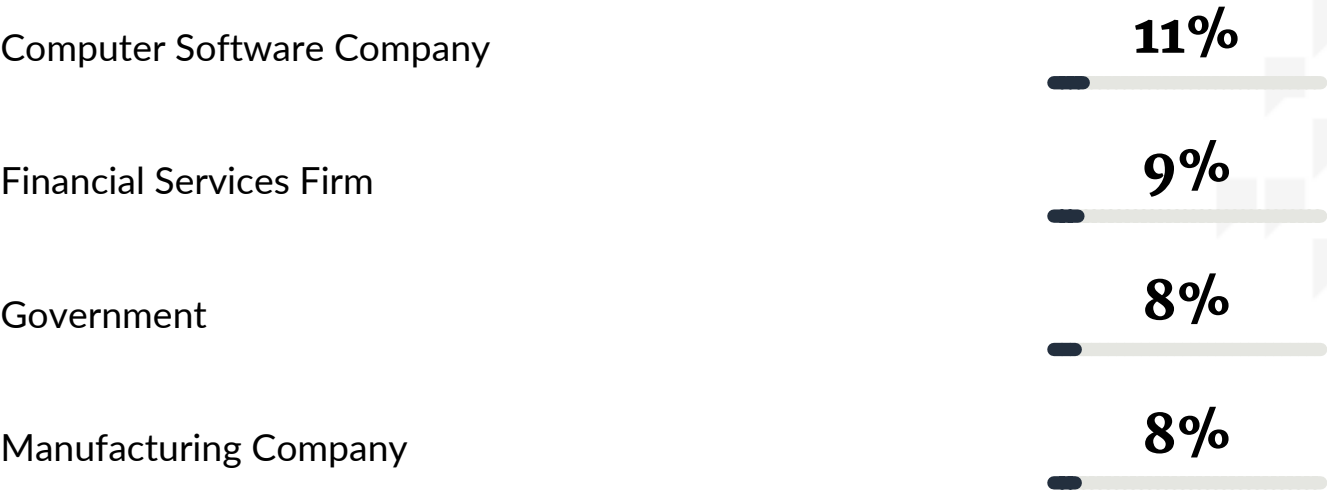
Kai Chan

Student at The University of Nottingham Malaysia Campus

[Read full review](#) 

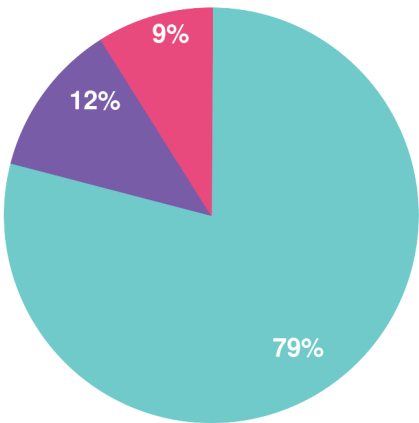
Top Industries

by visitors reading reviews

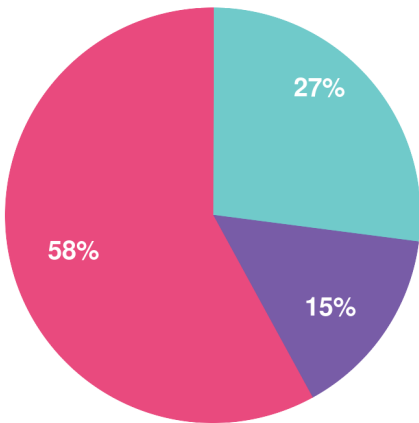


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsize Enterprise Small Business

About this buyer's guide

Thanks for downloading this PeerSpot report.

The summaries, overviews and recaps in this report are all based on real user feedback and reviews collected by PeerSpot's team. Every reviewer on PeerSpot has been authenticated with our triple authentication process. This is done to ensure that every review provided is an unbiased review from a real user.

Get a custom version of this report... Personalized for you!

Please note that this is a generic report based on reviews and opinions from the collective PeerSpot community. We offer a [customized report](#) of solutions recommended for you based on:

- Your industry
- Company size
- Which solutions you're already considering

The customized report will include recommendations for you based on what other people like you are using and researching.

Answer a few questions in our short wizard to get your customized report.

[Get your personalized report here](#)

About PeerSpot

PeerSpot is the leading review site for software running on AWS and other platforms. We created PeerSpot to provide a trusted platform to share information about software, applications, and services. Since 2012, over 22 million people have used PeerSpot to choose the right software for their business.

PeerSpot helps tech professionals by providing:

- A list of products recommended by real users
- In-depth reviews, including pros and cons
- Specific information to help you choose the best vendor for your needs

Use PeerSpot to:

- Read and post reviews of products
- Access over 30,000 buyer's guides and comparison reports
- Request or share information about functionality, quality, and pricing

Join PeerSpot to connect with peers to help you:

- Get immediate answers to questions
- Validate vendor claims
- Exchange tips for getting the best deals with vendor

Visit PeerSpot: www.peerspot.com

PeerSpot

244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944