

aws marketplace

Dell PowerProtect Data Domain

Reviews, tips, and advice from real users



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Product Recap



Dell PowerProtect Data Domain

Dell PowerProtect Data Domain Recap

DD series enables your organization to protect, manage and recover data at scale. As the next generation of Dell Data Domain appliances, DD series sets the bar for efficient data management from edge to core to cloud and includes the ecosystem support and comprehensive data protection that customers have come to appreciate from Data Domain. The DD series offers a super-fast, secure, and an efficient solution that is built for multi-cloud data protection and to keep up with future demands. The DD series consists of the DD9900, DD9400, DD6900, DD6400, DD3300, and a software-defined option, PowerProtect DD Virtual Edition (DDVE).

DD series empowers organizations to protect, manage and recover data at scale across their entire diverse ecosystems. DD series provides broad ecosystem support, efficiency, powerful data protection, cloud-enabled capabilities, and the cyber resiliency that our customers demand.

The DD Operating System (DDOS) is the brilliance that drives the DD series. DDOS contributes the agility, security, and reliability that pushes DD series to deliver high-speed, scalable, and standard-setting protection storage for backup, archive, and disaster recovery. DDOS integrates seamlessly with many existing infrastructures, permitting ease-of-use with leading backup and archiving applications, and provides superior performance in conjunction with Dell PowerProtect Data Manager and Data Protection Suite. When you decide to purchase a new DD series appliance you can easily consume DDOS as a subscription providing greater flexibility for deployment while minimizing your overall upfront costs.

DD series does a great job to minimize the threat of data loss and adds to the value of protected data while meeting ever-increasing demands of SLAs and increasing ROI. DDOS drives DD series to deliver up to 38% faster backups and up to 45% faster restores at significantly higher compression levels.

DD series supports high availability within the single rack. Additionally, DD series can greatly reduce the total cost of ownership (TCO) by minimizing downtime in the unlikely event of a hardware failure. DD series delivers amazing high-speed networking connectivity with support for 25GbE and 100GbE network adapters.

Benefits of Dell PowerProtect DD

Fast, secure, efficient data protection:

- Provide 1.5PB usable capacity in a single rack
- Allow for Up to 3PB capacity for long-term retention
- Logical capacity is increased by up to 30% per TB when compared to the previous generation

- Allow for instant access and instant restore of up to 64VMs and 100k IOPS
- High-speed network connectivity – 10GbE, 25GbE and 100GbE
- Seamless fast integration and outstanding performance with PowerProtect Data Manager and Data Protection Suite
- Supports many of the leading enterprise backup and archive applications

Industry-leading multi-cloud protection:

- Provides software-defined protection storage on-premises and in-cloud with PowerProtect DD Virtual Edition (DDVE).
- DDVE scales up to 256TB in-cloud (AWS, Azure, Google Cloud, and others).
- Greatly improves in-cloud restore performance by as much as 10x when compared to previous versions.
- Cloud Tier delivers super simple and value-added long-term retention to public, private, or hybrid clouds
- Cost-efficient disaster recovery to the cloud

Operational simplicity:

- Enhanced DD System Manager supports a complete chassis view
- Significantly lower administrative costs
- Grants a single point of management for all DD series by PowerProtect DD Management Center
- Deploy Smart Scale for PowerProtect appliances directly from PowerProtect DD Management Center. Smart Scale helps drive down management complexities while increasing storage efficiencies.

Reviews from Real Users

One user, who is an enterprise IT architect at a tech service company, says that “Dell PowerProtect DD is [highly stable and reliable](#). I have not had a time when the system did not work and in an emergency this is critical.” He rates the ROI it has brought his company a five out of five.

A pre-sales and technical manager at a tech services company says that “The features that I have found most valuable with Dell PowerProtect DD are its deduplication feature and its [DD Boost protocol for fast transfer](#), which is amazing.”

Chris C., lead infrastructure architect at ThinkON, relates that Dell PowerProtect DD “allows our organization to send more data to this device compared to others. It also allows us a [fast recovery](#) of files or Virtual Machines if needed being on-premise.”

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“I believe that for backup and deduplication, this is the top product.”



Branko Cirovic

Storage Engineer at Comtrade Group



“Dell PowerProtect Data Domain is more efficient than NetBackup for our backup needs.”



Michael Lopez

Sr Systems Engineer at a outsourcing company with 10,001+ employees



“Dell PowerProtect Data Domain is a perfect solution and is completely perfect for enterprise-class customers when the data size is huge and needs to be stored in terabyte or petabyte form.”



Kitmeer-Ahmad

Product Manager, Dell Client Solutions at Team Computers

- ✓ “My advice about Dell PowerProtect Data Domain is straightforward: I recommend this product to all clients, because it provides the best deduplication, compression, and security.”



Sergio Omar Ruiz Paz

Specialist Senior N2 at Entelgy

- ✓ “The major features of Dell PowerProtect Data Domain are that it is ready to use directly, provides deduplication and compression which significantly reduce storage requirements for backups and save capacity, and offers disaster recovery with two-sided replication so you can restart everything from the DR site while integrating with virtually any backup solution.”



Pranav Telang

Lead Architect at a comms service provider with 10,001+ employees

- ✓ “My advice to other organizations considering Dell PowerProtect Data Domain is that if you are looking for a cost-effective solution that provides a very good compression and deduplication ratio, then certainly you should implement Dell PowerProtect Data Domain as it integrates well with any backup technologies.”



Kuntal Malik

lead at Boston Scientific



“Most functionality is valuable with Dell PowerProtect Data Domain.”



Verified user

L3 Storage Engineer at a consultancy with 10,001+ employees

What users had to say about valuable features:

“Most functionality is valuable with Dell PowerProtect Data Domain. The data in the backup is easy to handle. It is not complex to implement or deploy. We also get very good support from the support team. Regarding functionality, I don't think we require any improvement in terms of features. I'm trying to deploy new things on Dell PowerProtect Data Domain and Unity, and once it gets successful, I will definitely let you know about it..”

Verified user

L3 Storage Engineer at a consultancy with 10,001+ employees

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“What I appreciate about Dell PowerProtect Data Domain is that the deduplication is quite good and it simply works. It is quite insensitive to all the problems we have here in Bosnia.

“The features in Dell PowerProtect Data Domain have greatly benefited our organization by allowing for easier and quicker backups and easier restores. We used different backup tools back then, and at the moment, we are using Veeam. It simply works. It is a simple tool that just works. Under the hood, all the complexity is mostly hidden from the users that use it..”

Emir Demić

Administrator at Central Election Commission in BiH

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“The best features of Dell PowerProtect Data Domain include its ability to protect compressed information in storage, its security, and the new security capabilities for this product, where information is encrypted in storage. It is not possible for attacks from ransomware or hackers to compromise the system. In Peru, this product is very important, and all clients comment on this feature. The product is expensive, but the information is secure. Clients balance this situation, understanding that it represents a price point for this product.

When comparing Dell PowerProtect Data Domain with other products, the deduplication feature stands out as the best feature. The deduplication is very compressed, and this is a necessary feature that requires the best hardware, memory, and processor. This deduplication process is very fast. This is the best option in backup solutions..”

Sergio Omar Ruiz Paz

Specialist Senior N2 at Entelgy

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“Dell PowerProtect Data Domain has multiple valuable functions. The DD Boost protocol is very fast in backup and while data is being transferred to Dell PowerProtect Data Domain. It is a very fast protocol. Additionally, I am using the immutability features built-in in Dell PowerProtect Data Domain, so that the backup copies are immutable. No one can edit or delete them anymore unless the retention period is over. I think those two functions are the best in Dell PowerProtect Data Domain.

“The main benefits I receive from Dell PowerProtect Data Domain save time for me because of the time of backup. For example, I have reduced the backup window. Once I began working with Dell PowerProtect Data Domain, it is very fast storage, especially while the backup is being taken. The backup window has been reduced by more than 30%. In my case, I am moving data over the WAN. The speed of the backup has reduced the bandwidth and the time being taken, resulting in cost reduction. From a pricing point of view, I think it is sufficient and good for me. It is the most reasonable option for my case..”

Mostafa Gouda

Group Technology Services Senior Manager at a tech services company with 51-200 employees

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“Dell PowerProtect Data Domain is more efficient than NetBackup for our backup needs. The best features are the storage efficiencies with deduplication and compression capabilities; they are the best in deduplication and compression. We save significantly more money with Dell PowerProtect Data Domain than with NetBackup, which is one of the main reasons we switched to Dell PowerProtect Data Domain.

“Recovery features in Dell PowerProtect Data Domain are outstanding. The restore capabilities and backup capabilities are considerably faster. The speed of backups is clearly evident, and in terms of efficiency, Dell PowerProtect Data Domain significantly improves our organization's data backup efficiency with outstanding storage efficiencies. Upper management cares about the budget and expanded on Dell PowerProtect Data Domain because of the storage efficiencies.

“The main benefits of Dell PowerProtect Data Domain are the fast backups, fast restores, and storage efficiencies..”

Michael Lopez

Sr Systems Engineer at a outsourcing company with 10,001+ employees

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“Dell PowerProtect Data Domain has a protocol which is a very good protocol. With the help of that particular OST protocol, we can take the backup in a very fast manner over the FC. That appliance is very good in comparison to HP StoreOnce. We can restore the data in a very minimal time because the data is transferring over the FC protocol, which is 32Gbps. I always recommend it to others who have huge data and they are continuously taking the backup onto external devices.

“Dell PowerProtect Data Domain data backup transfer throughput and deduplication are exceptional because it works on the variable blocks. When we are using variable blocks, we can take the backup in a very fast manner and then we can save the storage space due to the deduplication functionality. The deduplication is very good, with a 20:1 ratio of deduplication, which is not available in other solutions such as HP.

“The benefit of Dell PowerProtect Data Domain is that we are storing the data in a very small footprint. Huge data can be stored in a very small storage capacity because the deduplication and the compression ratio is very good. This is the beauty. We do not need to spend more money, and then we can achieve cost saving at the drive level.

“Dell PowerProtect Data Domain is a perfect solution. I don't think we have to make any improvement to it. It is completely perfect for the enterprise-class customers. It is not meant for the smaller customer. When the data size is huge, it is always good for them to store the data in the terabyte or petabyte form.

“Dell PowerProtect Data Domain can be integrated with other third-party backup software. We can integrate it with Commvault, we can integrate it with Veritas, we can integrate it with Veeam backup solutions, or Dell's own solution as well. It is a very good solution to integrate with others.

“It is reducing the backup window since the backup transfer rate is very high, so we can complete the backup in very minimal time. The data is always transferring in a very fast manner over the iSCSI, FC protocol, iSCSI protocol, NFS protocol, or CIFS protocol as well. It depends on the customer environment. It can be easily fitted in their environment and then transfer the data for a shorter period of retention and a longer period of retention.

“The data reduction policy is supposed to be 20:1. It is supposed to have a very good deduplication and compression ratio..”

Kitmeer-Ahmad

Product Manager, Dell Client Solutions at Team Computers

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Other Solutions Considered

“Before, we were using Veeam more than 10 years back, and right now, we are planning a change, but due to procurement, I am unable to give more information..”

Emir Demić

Administrator at Central Election Commission in BiH

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“I've been using an HP product for around two months only, and I love that product. It was Alletra, I think. It's been quite a long time since I used it, from the previous year..”

Verified user

L3 Storage Engineer at a consultancy with 10,001+ employees

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“I have worked with Dell for many years. When I worked for FalconStor, we used Dell servers and rebranded them to FalconStor. FalconStor is a software company, and we used Dell as the hardware. At one time, we were using Supermicro, but they changed to Dell. My history with Dell goes back many years. Even before when I worked for the New York Stock Exchange for 23 years, I remember when Dell first came out and we started receiving all these Dell servers, desktops, and everything..”

Michael Lopez

Sr Systems Engineer at a outsourcing company with 10,001+ employees

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“I decided to go with Dell PowerProtect Data Domain because I had heard about its features and performance. When we attempted to purchase it, we made some evaluations for other products, but we ultimately selected Dell PowerProtect Data Domain.

“The key differences that led me to select Dell were the price and features, which were better than the alternatives..”

Mohamed Ibrahim

ICT Assistant GM at Phpc0

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“The pros are much more than the competitors. There is another competitor that is ExaGrid. The cost of the ExaGrid is a little bit lower than Dell PowerProtect Data Domain. That is the con. They have to reduce the cost. But when you talk about the deduplication and compression ratio, then obviously Dell PowerProtect Data Domain is at the highest level. We can get the highest level of deduplication and compression and then reduce the footprint. If we reduce the physical footprint, we can save money and we can save energy. These are basically the pros of Dell PowerProtect Data Domain. Apart from that, when we have to compare it with StoreOnce, then again, it can be integrated with other protocols apart from Catalyst. Catalyst is the main core protocol which is basically part of HP StoreOnce. Dell PowerProtect Data Domain can be more feasible to run with any other OEM backup solutions..”

Kitmeer-Ahmad

Product Manager, Dell Client Solutions at Team Computers

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“Pure Storage is the most similar option to Dell PowerProtect Data Domain. Pure Storage is a very powerful storage system that came to the market recently. I am sure they started with the end goal in mind compared to other competitors. They are very intelligent and they have integrated all other vendors' functionalities inside their product. I have not used it, but I have attended some seminars and webinars for them. They speak about very good technology.

“For the same reasons I have mentioned that Dell needs to address, I would select Pure Storage because it has built-in air-gap technology and I think it is the only storage that came with all-flash SSD. Both features I am seeking for in Dell PowerProtect Data Domain already exist in Pure Storage. Regarding pricing, I think Pure Storage will take over Dell PowerProtect Data Domain..”

Mostafa Gouda

Group Technology Services Senior Manager at a tech services company with 51-200 employees

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ROI

Real user quotes about their ROI:

“I don't have information on whether my customers have seen a return on investment in Dell PowerProtect Data Domain, as we don't get that information from our end customers..”

Erik Lugtenberg

Consultant at Visolity B.V.

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“Dell PowerProtect DD's features and functionalities vary depending on the segment. Its advantages include cost-effectiveness, reduced footprint, and efficient management of backup services..”

CanBolat

Solution architect at GlassHouse

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“I see a good return on investment with Dell PowerProtect Data Domain in a couple of ways. One is less floor space in the data center and the ability to pack more data into the backup storage on Dell PowerProtect Data Domain as compared to the traditional backup storage. That certainly represents a return on investment and money savings..”

Verified user

Vice President - Information Technology Systems Engineering at a tech vendor with 10,001+ employees

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“The return on investment from Dell PowerProtect DD (Data Domain) is visible for enterprise customers, but not for SMEs. For enterprise customers, its price point is appropriate, but for SMEs, it is not suitable because the cost of the solution is much higher than the actual solution..”

Faisal_Zia

Team Lead of Senior Directors at Net-International

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“The major return on investment with Dell PowerProtect Data Domain is that any customer requires their golden copy, and it is easy to use and deploy with shift and lift capabilities. The best part is the compression and deduplication feature. In another solution, if you are having 16 TB, it allows you to store hardly 22–24 TBs. But in Dell PowerProtect Data Domain with this feature, it can allow you to store up to somewhere around 40 to 50 TB. The ROI is primarily that it saves costs compared to other solutions where you need to invest in additional capacity..”

Pranav Telang

Lead Architect at a comms service provider with 10,001+ employees

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“I may have an old metric from when we presented the case to retire NetBackup versus Dell PowerProtect Data Domain. We have expanded on our projections, especially as we are implementing AirGap. We have not fully expanded the air gap yet, and we are still in the testing stages concerning recovery in case of a cybersecurity threat.

“The cost these days is definitely increasing as we are expanding on how much we will be utilizing with Dell's DPS and PPDM..”

Michael Lopez

Sr Systems Engineer at a outsourcing company with 10,001+ employees

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Use Case

“Dell PowerProtect Data Domain is mainly used for backup as a target for backup. Previously, I was working in Veeam, and nowadays, I am working with Commvault. For both backup software options, the target for the backup is Dell PowerProtect Data Domain..”

Mostafa Gouda

Group Technology Services Senior Manager at a tech services company with 51-200 employees

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“I am calling to complete our feedback and survey for this product. We have been using Dell PowerProtect Data Domain for about 10 years. We had an implementation of a 2200 model, but we should be receiving new devices that have been procured and are not yet delivered to us through an IPA project.

“We had no additional licenses, no VTL or other add-ons; just an ordinary backup target with deduplication and compression. It is currently still employed and used as a long-term backup solution for the monthly backups..”

Emir Demić

Administrator at Central Election Commission in BiH

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“I work as an implementer of Dell PowerProtect Data Domain systems, storage, and backup systems, serving as an administrator and support specialist. I have 15 years of experience implementing Data Domain systems with Dell, HP, and HPA, where all systems handle backup functions. My experience with Dell PowerProtect Data Domain spans 10 years. I serve as an implementer of this software and integrate it with storage and customer client systems. I administrate this console for all operations in Peru. I have implemented this product in Peru, the USA, and Argentina, working both on-site and remotely. I implement, support, and administer Dell PowerProtect Data Domain..”

Sergio Omar Ruiz Paz

Specialist Senior N2 at Entelgy

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“I have implemented a couple of Dell PowerProtect Data Domain at the premises and we have integrated that appliance with Veeam backup solutions only.

“Apart from that, I already worked on Avamar which was earlier part of EMC.

“The cost is high now due to things such as SSD and memory prices being high in the current time. Earlier it was good and it would have been the best fit in the customer budget. So due to international price increases for the memory and the SSDs, it is currently a little bit costlier than the earlier one. But it doesn't matter. If we have an enterprise customer and their data is critical for them, then I think the price being high or low doesn't matter..”

Kitmeer-Ahmad

Product Manager, Dell Client Solutions at Team Computers

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“The central purpose for which my clients are using Dell PowerProtect Data Domain is for backup. Dell PowerProtect Data Domain is used for backup purposes in case any issues occur.

What stands out to me is that if we have a backup, we don't need to lose data. If production is gone or if something is accidentally deleted, we can recover that from the backup.

For storage, I am using Dell EMC Unity, Isilon, and XtremIO. I am also going to be certified for the Azure cloud..”

Verified user

L3 Storage Engineer at a consultancy with 10,001+ employees

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“I have close to 20 years of experience, combining my seven years with FalconStor and my 11 years with Cox. Dell PowerProtect Data Domain is a backup solution we have used from day one. When I worked for Cox, I was hired from DealerTrack in 2014, and Cox Enterprises, which owns many different brands, acquired DealerTrack. Cox had NetBackup running and Dell PowerProtect Data Domain. They decided to retire NetBackup and use Dell PowerProtect Data Domain, making it the enterprise backup solution for all AutoTrader, Kelly Blue Book, and other properties.

“We back up over 20,000 servers in the backup window successfully and on a continuous basis. This was based primarily on a virtual environment, specifically VMware.

“We migrated from Avamar to PPDM, and I feel Dell can improve the migration process. I do not know how many customers they have, but we faced challenges migrating from Avamar to PPDM.

“Network-wise, implementing the solution and expanding on our DealerTrack presented several challenges. When we migrated DealerTrack from New Jersey data centers to Atlanta, we were set up in a network bubble. Once we received the green light to expand to other business units, adding more network capabilities proved challenging..”

Michael Lopez

Sr Systems Engineer at a outsourcing company with 10,001+ employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“I found the deployment process of Dell PowerProtect Data Domain easy enough, although we did face some hardware hiccups because the specifications were not totally adhered to. Other than that, we did not face any issues in the deployment..”

Kuntal Malik

lead at Boston Scientific

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“The initial setup for Dell PowerProtect Data Domain is very simple. One of my team members completed it on his own. He did not even want support in any of its operations. It is very simple. All operations, such as upgrading firmware, initializing it, and making a target, are very easy..”

Mostafa Gouda

Group Technology Services Senior Manager at a tech services company with 51-200 employees

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“It is not complex. It is very easy. Nothing is tough in doing the setup of Dell PowerProtect Data Domain. Basically, we just have to access the Dell PowerProtect Data Domain appliance through the URL, then we can integrate it with any backup solution. It is not a complex solution..”

Kitmeer-Ahmad

Product Manager, Dell Client Solutions at Team Computers

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“The deployment and installation process for Dell PowerProtect Data Domain is straightforward. We just initialize it, set up the management IP address, configure the file system, and set up the network. It is an easy task that can be implemented by technicians..”

Branko Cirovic

Storage Engineer at Comtrade Group

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“When I first deployed Dell PowerProtect Data Domain, it was easy.

“It took me 45 minutes to check the configuration and see how it was installed, just to have the information recorded..”

Mohamed Elfakharany

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Data Protection Engineer at a tech services company with 51-200 employees

“The deployment of Dell PowerProtect Data Domain took about two days when it was implemented, and to change its purpose from the primary backup target to this kind of monthly secondary long-term archive, it took perhaps half a day.

“It was quite quick and easy to do because our implementation is quite simple..”

Emir Demić

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Administrator at Central Election Commission in BiH

Customer Service and Support

“I rate technical support for Dell as an eight out of ten. Support is crucial when restore functions are not working, when a backup fails, or when a client erases information or requires maintenance. I provide support in these cases. The response time for requests is something I currently do not remember precisely, but clients use my contact number, and I connect with them to continue assisting and resolving their problems..”

Sergio Omar Ruiz Paz

Specialist Senior N2 at Entelgy

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“The technical support for Dell PowerProtect Data Domain is very helpful. I have created multiple tickets with them and they have a very fast response time with very good technicalities. They are brilliant in all aspects.

“Dell's response time and quality are very fast and very good..”

Mostafa Gouda

Group Technology Services Senior Manager at a tech services company with 51-200 employees

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“From the support point of view, sometimes the support team gets stuck somewhere, but the support team is always available at that time. We can't predict everything, but I can say the support team is available 24/7. Getting support from the Dell support team is quite helpful to us.

I would rate the support between eight to nine..”

Verified user

L3 Storage Engineer at a consultancy with 10,001+ employees

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“It is fantastic. We just have to raise a ticket, and immediately, we can get the response from them. There is no challenge with that.

“For Dell PowerProtect Data Domain support, I will assign a nine for the support. Sometimes, earlier there was an issue where we had to call to the A&T and then we had to connect to Dell. Nowadays, we can connect directly to the Dell team and in a very minimal time, we can get the support from them..”

Kitmeer-Ahmad

Product Manager, Dell Client Solutions at Team Computers


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“We have contacted customer support for Dell PowerProtect Data Domain, and that is another good part because it makes the entire experience much more seamless. We have a response time of less than 20 minutes, and we get engineers contacting us immediately when we raise a support request. We feel that we are working with people who understand the technology and the historical patterns of this environment, and when we raise a support request, we have no doubt because it seems that we are working with a product engineer. Everyone we have interacted with in the support team is extremely skilled in this line of business, which is an additional bonus for us.

“If we were to put the support for Dell PowerProtect Data Domain on a scale from one to ten, we would give them a ten, basically. The reason for giving ten is that we get what we need, and that is the most important thing. We are not running into any issues or complaints. However, we would legitimately give nine because sometimes when we raise a support request that involves Dell PowerProtect Data Domain or the entire Cyber Recovery environment itself, or that has to do with NetWorker, the request is not directly routed to the required team, necessitating movement to the right team, which could be a human error in submitting the support request. But aside from that, as soon as the request is assigned to the right engineer, it is considered done..”

Mayowa Afeez Olayiwola

System Administrator at a financial services firm with 201-500 employees

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“Dell's technical support is very good and on par with NetApp support and the rest of the industry, such as Oracle, providing the same type of support. If you open a severity case one, there are similar challenges to getting support. The process involves fixing the problem first, then asking all the questions afterward. This approach is consistent across the board because vendors ask many questions on a severity one case. I would not call unless I have a potential outage and need help understanding the problem we are facing to fix it. When I open a severity one case, it is challenging, not only with Dell but also with Oracle. They want to ask many questions, which should be bypassed because we need to fix the problem. If I have a severity two case, I will answer all the questions because there is no urgency, though there is some urgency to get it fixed, but it is not as critical as an outage.

“Once you get the message across and bypass their level one support to get someone in level two or level three involved, it becomes easier. It is always a challenge, and I find Oracle to be the same way when opening a severity one case. They put you through all these questions and processes, and I normally would call, and with NetApp, we always call the account manager to bypass and get someone in level two right away. However, it is difficult to bypass level one when they attempt to diagnose the issue you are having when you already know that you need a level two technician. You do not want to spend so much time explaining to level one, then have them transfer you. The vendor's process can sometimes be painful when going through their process to resolve an issue. One thing that I think needs improvement is the automated response; when you call, you end up talking to a robot. As a customer, I do not want to speak to a robot. It should be an option: do you want to continue with the automated call system or speak to someone right away? If it is not a severity case, I would go with the robot, but if it is urgent, I want to speak to someone right away because a robot is inadequate for that..”

Michael Lopez

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Sr Systems Engineer at a outsourcing company with 10,001+ employees

Other Advice

“The implementation of Dell PowerProtect Data Domain is not really difficult for us. It is just a backup target. I would rate this product overall as a 9..”

Emir Demić

Administrator at Central Election Comission in BiH

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“With very minimal failures, the ratio between successful backups and failed backups was overachieved compared to other backup solutions such as NetBackup. If you are going with high availability, my recommendation for those considering Dell PowerProtect Data Domain is to have a proper networking process and plan in place because networking is crucial for success. I would rate this product a 9 out of 10..”

Michael Lopez

Sr Systems Engineer at a outsourcing company with 10,001+ employees

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“Dell PowerProtect Data Domain requires maintenance. We do a kind of continuous maintenance, and we have a local support team that we usually reach out to for assistance. Whenever we need help with maintenance, we always get adequate support. Before consulting Dell directly for an engineer, we have local support residing in our region and city, so if there is any maintenance or assistance needed, they jump on a call with us, and if it requires their physical presence, they come on site to check. We do maintenance, and majorly it is quarterly. We also do some basic maintenance every month. Our overall rating for this solution is 8 out of 10..”

Mayowa Afeez Olayiwola

System Administrator at a financial services firm with 201-500 employees

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“For new users starting to use Dell PowerProtect Data Domain, you just need to check some comments to know what the configured ports, IPs, and domain you have. You just need to manage the cleaning and the file system and check the storage, or if you have a disk failure, check its number.

“I execute all the checks after leaving, and the system is up and continues to be monitored for just one day, or for safety, I will monitor it for one week to ensure the garbage collection will run. I rate this product an 8 out of 10 overall..”

Mohamed Elfakharany

Data Protection Engineer at a tech services company with 51-200 employees

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“We are using Dell PowerEdge server, which is a rack-based server, that is 760 and 760xs, and some servers are 660 and 660xs as well.

“I work with the physical Dell PowerProtect Data Domain boxes. There are multiple versions. It is available in the VE format, which is a virtual format. Another one is the physical appliance. For the testing purpose or for the POC, we can use the VE version. If the data size is not huge, then again, we can use the VE version, which is a virtualized appliance. If the data size is heavy, then we have to always recommend going with the Dell PowerProtect Data Domain physical appliance only.

“I would rate this product a ten out of ten..”

Kitmeer-Ahmad

Product Manager, Dell Client Solutions at Team Computers

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“My clients are enterprise businesses. I currently work with Petroperú, which is a major enterprise company. This client uses [Veritas NetBackup](#) and all IBM enterprise products. Another client uses Dell PowerProtect Data Domain with Sanwarm. Additionally, clients like BBVA and Scotiabank use it, along with BCP, which is the best bank in Peru. I administrate and support this product for these organizations.

Dell PowerProtect Data Domain is deployed in both cloud and on-premises environments. I have clients in both categories.

The cloud providers for Dell [PowerProtect](#) include GCP, and [AWS](#) is also involved in my work. Dell PowerProtect Data Domain's own cloud is also utilized with the same client for information management.

My advice about Dell PowerProtect Data Domain is straightforward: I recommend this product to all clients. It provides the best deduplication, compression, and security. I always recommend it to all clients, and this is the approach I take when working with clients to implement this product.

I am an expert and specialist in customer support, holding roles such as N2 or N3 in Peru. I serve as a specialist senior in backup and infrastructure at Petroperú, the largest company in Peru in the petroleum sector. My experience with the product is that, compared with other systems, it excels, particularly in information security. This has been confirmed by all my clients. There have been no issues with information access, and that has been the best experience for my clients. Additionally, clients have direct contact with me for any support needs regarding verifications or configurations related to administrating the console. I am happy to provide this feedback, and I am satisfied with this product overall. I rate this review as a ten out of ten..”

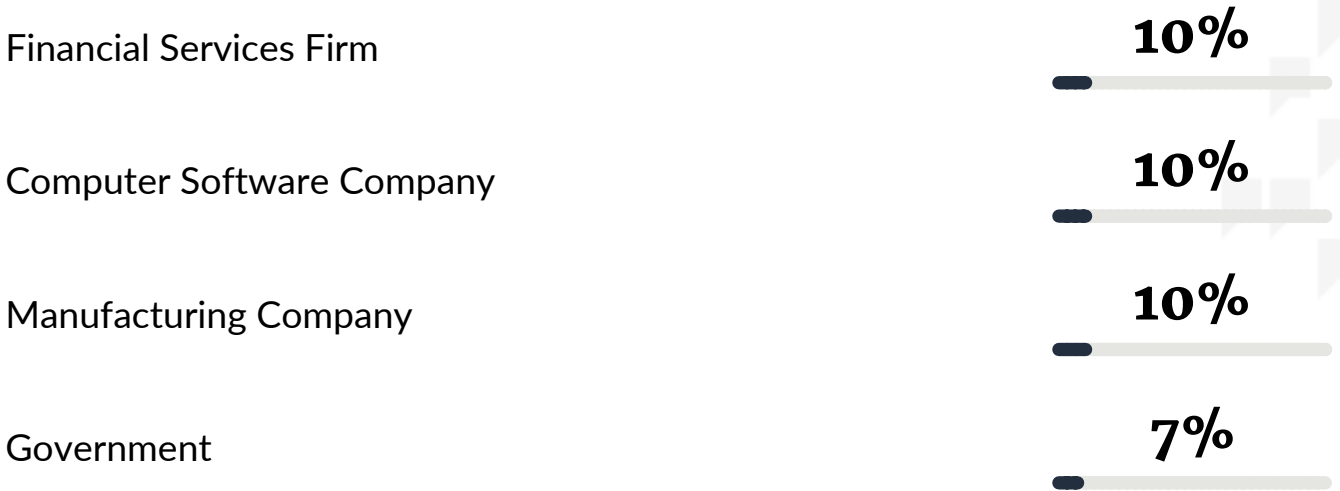
Sergio Omar Ruiz Paz

Specialist Senior N2 at Entelgy

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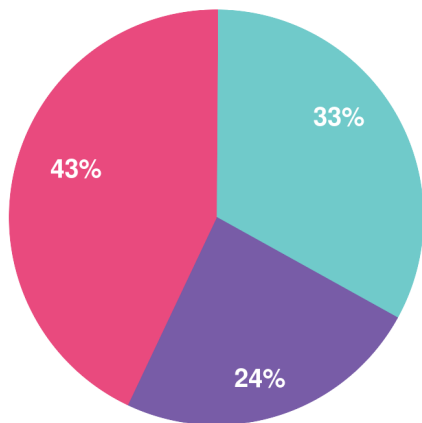
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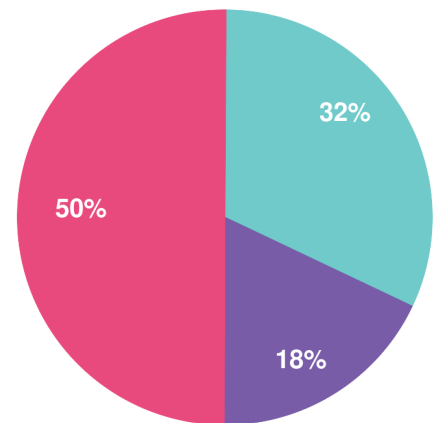


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