

aws marketplace

Inflectra SpiraTest

# Reviews, tips, and advice from real users



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# Product Recap



Inflectra SpiraTest

# Inflectra SpiraTest Recap

Inflectra SpiraTest is a comprehensive test management tool offering integration with popular platforms, supporting traceability from requirements to execution, and aiding new users with an intuitive, customizable interface for effective defect tracking.

SpiraTest provides users with powerful integration, reporting flexibility, advanced test case management, and cross-platform automation that streamline complex processes. While users desire improvements in interface friendliness and reporting, SpiraTest's seamless integration with tools like Jira demonstrates its utility in managing test cases and tracking defects efficiently. Additional user feedback emphasizes the need for enhanced performance, flexible test case handling, and better guidance for integration utilization, indicating opportunities for future development.

## What are SpiraTest's most valuable features?

- **Integration with Other Tools:** Seamless connection with platforms like Jira enhances workflow efficiency.
- **Flexible Reporting:** Customizable reports to suit diverse testing needs.
- **Test Management:** Ensures traceability from requirements to execution with detailed management options.
- **Defect Tracking:** Simplifies the process with an intuitive interface.
- **Automation Tool Integration:** Combines with automation tools to streamline processes.

## What benefits and ROI should users consider in reviews?

- **Improved Workflow Efficiency:** Through integration with existing tools and platforms.
- **Enhanced Traceability:** From requirement to test execution, providing a comprehensive view.
- **Simplified Onboarding:** User-friendly design aids new users quickly.
- **Seamless Platform Operation:** Stable performance and integration simplify testing management.

In industries like healthcare, SpiraTest emerges as a valuable repository for testing cases against software builds, ensuring reliable system performance. Its capability to integrate seamlessly with numerous plugins, especially with Jira, proves crucial in planning migrations and strategic decisions, benefiting businesses with its stable and mature platform.

# Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “I found Inflectra SpiraTest intuitive enough. It's also easy to learn, so this is what I like about it.”



**Jason Lopez**

Test Manager at a engineering company with 1,001-5,000 employees

- ✓ “Inflectra SpiraTest has a lot of functionality, which is good.”



**Ole Einar**

Owner at NND

- ✓ “The reporting functionality helps vendors and technical resources identify bugs and issues that need to be addressed. The simple dashboard-style home page makes training end-user testers simple and straightforward. The actual testing UI is VERY straightforward and very intuitive for the end-users that test the system since very often we pull from business and operational users to help test new systems.”



**Verified user**

Sr. Project Manager at University of Utah Hospitals & Clinics

- ✓ “The user-friendly features are the most valuable. For example, migration of requirements and migration of test cases and the creation of traceability. You have various reports that you need. The plug-ins that are available to connect with the other tools.”



**PraveenKambhampati**

Owner at Thought Leaders Management Consulting

- ✓ “The ability to reuse test cases already used across projects is the most valuable feature of this solution. We don't need to create new ones.”



**Verified user**

Head of QA Department at a tech services company with 51-200 employees

- ✓ “We were able to add a step-by-step procedure for someone to follow to assist in testing.”



**Verified user**

Business Analyst Sr at a university with 10,001+ employees

- ✓ “The features of this product most valuable to me were the test case management and the visual status, by which it was displayed.”



**Verified user**

QA Engineering Manager at a marketing services firm with 51-200 employees

## What users had to say about valuable features:

“The most important area in SpiraTest is the customizable reports; being able to create test reports that make sense to shareholders, testers, and developers. The ability to lay out detailed test reports made life simpler, as a test manager..”

**Verified user**

Sr. QA Engineer at a tech vendor with 201-500 employees

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- 
1. Indent/outdent functionality, because it makes it easier to relocate the test cases under any folder (all-in-one) at the same time.
  2. Copy/paste of multiples test cases at the same time wherever you want. It helps me to save time.
  3. Copy/clone a test case based on an existent one. It helps me to save time.
  4. Export test cases from a project to another one. It helps me to save time.
  5. Sign-in only from only one browser, which is good security stuff.

**Verified user**

Software QA Engineer at a tech company with 51-200 employees

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- Price
- Ease of use
- Integration with automation.

SpiraTest is cheaper than its rivals. It has very simple UI designs. We don't need to train testers for SpiraTest. Everyone can handle it. We are using custom automation tools. SpiraTest's client engine mechanism is very dynamic for integrating custom automation tools..”

**Ahmet Izgi**

Test Software Development Manager at a tech vendor with 501-1,000 employees

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“Inflectra SpiraTest is the new kid on the block compared to Jira and Azure. Still, when I started exploring the tool, I realized that it was no different from other tools I've used in the past, but it all boils down to adaptability because the features would always be more or less the same.

I found Inflectra SpiraTest intuitive enough. It's also easy to learn, so this is what I like about it..”

**Jason Lopez**

Test Manager at a engineering company with 1,001-5,000 employees

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“Integration with the JUnit test cases is the most valuable feature. I am able to integrate my automation of JUnit cases with the SpiraTest very easily, i.e., by just adding a few parameters in my source code.

You may find the detailed information for the integration from the link below:

<https://www.inflectra.com/Documents/SpiraTest-Team%20Automated%20Testing%20Integration%20Guide.pdf>.”

**Verified user**

Software Engineer at a tech vendor with 501-1,000 employees

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“Currently, I work as an SDET only and I don’t write or run tests. However, I use SpiraTeam existing tests so I can decide how to automate them. I use Spira RemoteLaunch to schedule a test server, which in turn schedules various test clients which run Ranorex.

In the future, we intend to use SpiraTest to store a script which will be passed on to the test server. This will run the tests and return the pass/fail result. We will generate the test script using a web page server.

In my previous job, I used SpiraTest to design and document tests. I would have a technician run manual tests using SpiraTest. I used Spira RemoteLaunch to run Ranorex automated tests and store test results. I would use SpiraTest to produce reports to generate a Test Plan, and also to produce a test result based on both manual and automated tests..”

**Verified user**

Senior SDET

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# Other Solutions Considered

“In my previous job, I introduced SpiraTeam after looking at different test management products. At the time, there were not using any. I chose SpiraTeam because it was one of the few products that supported Ranorex, which is the test tool that the company was using..”

**Verified user**

Senior SDET

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“I looked at public domain tools and found one that I liked (don’t remember the name), but the problem was that it did not explicitly support Ranorex. I looked at other tools, but they were too expensive..”

**Verified user**

Senior SDET

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“SpiraTest was the only solution we used at my company. I did, however, have to provide a proof of concept where I tried various solutions. While there were many options, I found that for what SpiraTest could do and the price, it didn’t seem to be that hard of a decision. Most solutions that did what SpiraTest could do, cost significantly more, while solutions that were of comparable price or lower, didn’t have nearly the robustness offered by SpiraTest..”

**Verified user**

Sr. QA Engineer at a tech vendor with 201-500 employees

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“Yes, but sadly, I can't remember them all. My main reasons for selecting SpiraTeam were as follows:

- Value for money.
- Ease of use.
- No client side installation necessary which some of the other solutions required.
- Faith in the vendor to listen to me and our needs as a customer. I experienced exceptional customer service and have continued to do so.

**Verified user**

Test Manager at a tech vendor with 201-500 employees

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“One of the consultants brought Inflectra SpiraTest into my company. From experience, a new consultant would instead choose a tool he's already using and proven to work, so that must be why my company uses Inflectra SpiraTest.

Before I joined the company, I didn't know that the tool existed because I only knew about Jira, Zephyr, and Xray. I've also heard about Azure DevOps. When I came across Inflectra SpiraTest in my company, I had to research and download the documentation to assess how it compares with Azure DevOps..”

**Jason Lopez**

Test Manager at a engineering company with 1,001-5,000 employees

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# ROI

Real user quotes about their ROI:

“Since the cost of the system is extremely low the ROI is very considering the nature of our business. The systems we use SpiraTest to test are often tied to patient safety and the financial strength of the organization..”

**Verified user**

Sr. Project Manager at University of Utah Hospitals & Clinics

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“For stabilizing requirements and bringing the test case versioning chaos to order, spiratest served very well. Fulfillment of CMMI 2.0 requirements and test case traceability was achieved faster, comparatively with spiratest, it can be claimed. .”

**PraveenKambhampati**

Owner at Thought Leaders Management Consulting

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“From what I understand, this is one of the cheapest versions that offered what we needed at the time, but I believe we will be moving onto another product that will interact with our other tools..”

**Verified user**

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Quality Assurance Lead, Consultant at a insurance company with 1,001-5,000 employees

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“This information would need to be provided by my manager at the time but to give an indication – prior to SpiraTest we were testing and reporting through spreadsheets. Reporting itself was taking between an hour and two hours per day for a designated resource. Extrapolated out, this immediately becomes a silly number of hours wasted putting a report together. Once the tool was implemented, and real-time reporting was possible, we no longer needed to waste two hours of test resources to pull together the report. This is a simply case but given that the tool cost £7,000 only, the cost savings were huge..”

**Verified user**

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Consultant at a tech services company with 501-1,000 employees

# Use Case

“We use the on-prem deployment model of this solution. My primary use case of this solution is as a repository and for executing the cases against different software builds that we have. .”

**Verified user**

Head of QA Department at a tech services company with 51-200 employees

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“Testing of new applications being deployed in a healthcare environment. SpiraTest is used to help manage our testing process for not only new software implementations but also for checking the interactions of other software on existing systems. The SpiraTest system allows us to bank our test scripts to quickly pull them out as needed to test the effects of new code on our existing systems. Since a lot of our systems are updated with software and data code on a very regular basis this allows us to better provide a reliable system to our end users in a very critical environment..”

**Verified user**


Sr. Project Manager at University of Utah Hospitals & Clinics

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“After a detailed comparison with other tools, I chose to recommend Spiratest for its ease of use and integration readiness with other tools. Any legacy tool that the organization decides to transition slowly or even retain the old tool and integrate it with Spiratest, the plugins are readily available. I started my journey as a user of Inflectra SpiraTest. It's more of preparing the road map or the strategy for the client and helping them migrate everything. I determine whether it is suitable for the client's needs. Sometimes it's the nature of the business model. It is driven more by the client's business model. Then the client determines whether to approve the tool that was tested. The client may have their own choice or their own tool. There's a lot of businesses. Based on all the criteria, I help the client make decisions on these things. But these days, the products are very salient. I do some analysis, some comparisons of SpiraTest, and other tools. SpiraTest is very mature and very stable, actually. For example, if you want to integrate with Jira or any other tool, they provide a plugin so you can continue to use Jira then call the test cases from SpiraTest assessment..”

**PraveenKambhampati**

Owner at Thought Leaders Management Consulting

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# Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“I think the threshold to start is quite high, but then it's probably quite high with other solutions too. Once you have learned it (it has so much functionality), it's quite easy to do a lot of things. It's quite powerful, but it takes some time to learn it..”

**Ole Einar**

Owner at NND

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“Our IT department took care of the installation, so I cannot comment on that. However, getting started with entering in tests, and creating hierarchies for structures was easy to do. .”

**Verified user**

Quality Assurance Manager at a manufacturing company with 501-1,000 employees

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“It was a bit hard.

Folders, test cases, and test sets creation from the "Insert" menu located at the top left corner are very hard to understand, at least the first few days..”

**Verified user**

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Software QA Engineer at a tech company with 51-200 employees

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“The initial setup was well documented and straightforward. I found it much more simple than any of the other products we reviewed. It does take time to get all the data and setup into the system, but that is needed to make all the back-end connections that this application will use to make day to day functionality much more simple after it is fully implemented..”

**Verified user**

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Sr Quality Assurance Analyst with 501-1,000 employees

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“The set up/installation was straightforward, but required assistance from the System Admins with regards to kit being available. We eventually moved to a virtualised environment – the transition was carried out by the system administration team and was also a smooth process (SpiraTest fully supports virtualisation)..”

**Verified user**

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Consultant at a tech services company with 501-1,000 employees

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“The initial installation was quite easy. For the setup you only need a web (IIS) and database server (SQL server 2008). However, it is advisable that you have full admin access to the database or at least have a database admin who can assist you when setting up the database in a cluster environment (shared SQL server). Especially when the database policy does not allow database users (like a SpiraTest database user) to have full admin rights.

The SpiraTest database user is required to be a full system admin user (DBO role is insufficient) for creating the necessary database objects. The user manual is quite extensive and a great help for doing the initial setup. Basically the initial setup is quite straightforward, but time consuming..”

**Verified user**

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Test Engineer/Coordinator at a newspaper with 501-1,000 employees

# Customer Service and Support

“Technical Support was prompt and responsive. guidance to the plugins and integration methods were well published and updated. Guidance documents can be downloaded and referred. sufficient training material was available for guidance and support..”

**PraveenKambhampati**

Owner at Thought Leaders Management Consulting

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“Seven out of 10. The support is OK, but they don’t provide specific fixes for customers. Therefore, any problems/enhancements are put into their backlog and it could be very long before they are implemented in a future release..”

**Verified user**

Team Leader: Test Automation at a financial services firm with 10,001+ employees

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“Inflectra support staff respond to raised tickets within one or two days. So encountered problems are taken care by them very quickly. Also, any suggested enhancements are taken into consideration by them for future release..”

**Verified user**

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Test Engineer/Coordinator at a newspaper with 501-1,000 employees

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“I have not requested technical support on this job. Previously, before purchasing SpiraTest, the support was superb. However, after purchasing the product, I noticed that sometimes I had to wait for days to get a response. The regular support people were not as knowledgeable as the sales support..”

**Verified user**

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Senior SDET

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“Anywhere Inflectra lacks, the tech support more than picks up the slack. All of my requests were handled in a timely and efficient manner. Technical support is very rarely associated with customer happiness, but I was very impressed with Inflectra’s technical support team..”

**Verified user**

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Sr. QA Engineer at a tech vendor with 201-500 employees

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### Customer Service:

The customer service is the very best I have ever experienced. Most customer service teams are not actually skilled at the use of the product I am calling about, most are simply reading from a script and directing me to a web site or a promise of some one higher level will contact me. With SpiraTeam I have always got VERY knowledgeable support that take ownership of the call and give you a solution. If that means setting up a screen share meeting right on the spot or writing a SQL script for your specific problem you can be sure they will get your problem resolved.

### Technical Support:

I would say the customer service is the technical support. They don't start you off with a customer service rep that cannot help you and passes you off to a technical support rep. The customer support team is the technical support. I LOVE this level of support..”

#### Verified user

Sr Quality Assurance Analyst with 501-1,000 employees

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# Other Advice

“SpiraTest I would rate, based on my experience, as a great tool for any SDLC model, product, process, project types. In terms of flexibility, in terms of the stability of the product as given, I would rate it a nine on a scale of ten..”

**PraveenKambhampati**

Owner at Thought Leaders Management Consulting

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“I would advice you to have good training in the beginning, that is, to invest in training. Also, look into getting help to create a proper setup.

I would rate Inflectra SpiraTest at seven on a scale from one to ten..”

**Ole Einar**

Owner at NND

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“You don't need complex integrations with other tools. Compared to its competitors, most of the features are the same but the price is better.

I would rate it an eight out of ten. .”

**Verified user**

Head of QA Department at a tech services company with 51-200 employees

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“I would advise checking performance and usability first.

I have used it for two years. I have experienced a lot with the lack of quick response, and the look and feel should be improved..”

**Verified user**

Software QA Engineer at a tech company with 51-200 employees

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“Before implementing the product, consult with all the stakeholders who may be using this solution in terms of what is not only important to you, but to them as well. If you plan on using SpiraTest as a bug tracking tool for QA, ensure that it meets your requirements in regards to integration of the tools within your organization. This may rely on what goes on in QA..”

**Verified user**

QA Engineering Manager at a marketing services firm with 51-200 employees

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“Inflectra SpiraTest is on the cloud, mainly deployed on Microsoft Azure.

For now, my rating for Inflectra SpiraTest is seven out of ten, but if I get to use it more, that rating could be higher or lower, but at the moment, it's a seven.

My company is a customer of Inflectra SpiraTest..”

**Jason Lopez**

Test Manager at a engineering company with 1,001-5,000 employees

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by visitors reading reviews

Marketing Services Firm

10%

Financial Services Firm

10%

Comms Service Provider

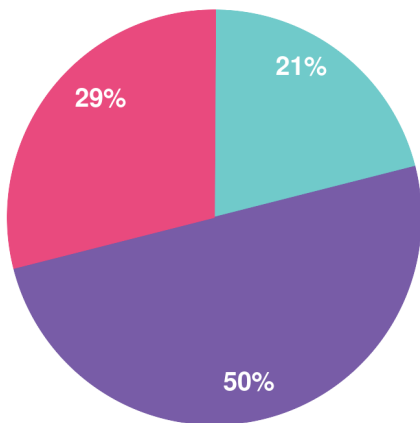
8%

Construction Company

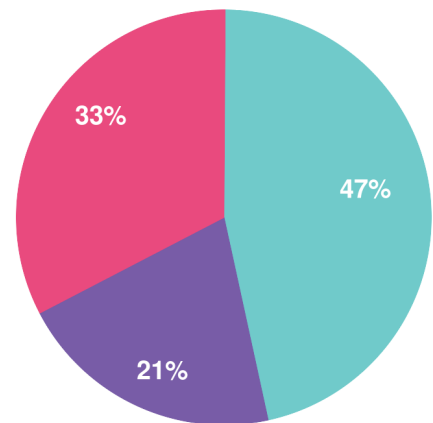
8%

# Company Size

by reviewers



by visitors reading reviews



Large Enterprise

Midsize Enterprise

Small Business

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