aws marketplace

Nasuni

Reviews, tips, and advice from real users






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Contents

Product Recap

Nasuni

Nasuni Recap

Nasuni is a file data services enterprise focused on assisting firms with their digital transformation, global expansion, and information awareness. The Nasuni File Data Platform is a suite of cloud-based services designed to enhance user productivity, ensure business continuity, provide data intelligence, offer cloud options, and simplify global infrastructure. This platform and its auxiliary services are projected to replace conventional file infrastructure such as network attached storage (NAS), backup, and Disaster Recovery (DR), with an expandable cloud-scale solution. By storing file data in scalable cloud object storage from multiple providers, Nasuni positions itself as a cloud-native alternative for traditional NAS and file server infrastructure. Based in Boston, Massachusetts, USA, Nasuni serves sectors like manufacturing, construction, technology, oil and gas, financial services, and public sector worldwide, offering its services in more than 70 countries.

Reviews from Real Users

James J., IT Manager at a marketing services firm, says Nasuni's management dashboard is helpful because he's able to view all of the different filers at once rather than check each one of them individually. He values the software's security, reliability, good performance, helpful alerting, and responsive support.

According to a Server Engineering Services Lead at a mining and metals company, Nasuni offers good OR and DR capabilities, performs well, offers data security, and continuous file versioning helps recover from hardware failures.

The Managing Director of IT at a construction company appreciates Nasuni because it eliminates a lot of work that was previously done when managing backing up and restoring data files.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- “The features I find most valuable in Nasuni are the unlimited snapshots, antivirus capabilities, auditing, and ransomware protection.”

SwapnilDaga

Infrastructure Architect at a energy/utilities company with 10,001+ employees

- “The solution gives us a breakdown and summary of every resource and each volume within every resource. It tells us the code within a given volume, so I can go in there and look at the size of the files that are stored there. Nasuni gives me the big picture and allows me to connect things like Power BI to any endpoint. I can take that tabular information from Nasuni and look at it in a graph.”

Barry Sunanan

Senior Architect - Data and Solutions at a tech vendor with 10,001+ employees

"I particularly like the restore process. Our financial teams make changes to spreadsheets and other files, and we've got teams using Photoshop files. They make mistakes and need to recover files, and we can do that instantly. We also have users who manage to delete folders, and we can bring them back instantly within a few seconds."

Richard McGregor

Global Server & Storage Manager at Conde Nast Publications

"I like the unlimited snapshotting."

Verified user

Cloud Engineering Manager at a insurance company with 1,001-5,000 employees

"Nasuni is tremendously easy to manage. It eliminates many of the administrative challenges associated with physical hardware storage, and you don't need to worry about any hardware failure or products reaching the end of their lives."

ShivanandaHR

Technical Lead for Infrastructure Support at a engineering company with 10,001+ employees

"With Nasuni Management Console (NMC), we get a single, centralized view of our entire internal structure and data center structure. This is very important because this caters to remote locations. One of the main care center teams is dependent on this solution. As it is directly connected to customers for the calls that they receive and troubleshoot, they can then help customers out in case they are not able to place an order."

Saurabh Wandhare

Senior Software Engineer at Outward Inc

"We like Nasuni's snapshot technology. The snapshot and recovery features are the things we use most frequently. Ideally, I would recommend NFS or CFS, which gives you more benefits for clients or anyone who wants to access FTP protocol, FTP utilities, SAN, and MSS."

Verified user

Account Manager at a consultancy with 10,001+ employees

What users had to say about valuable features:

"The features I find most valuable in Nasuni are the unlimited snapshots, antivirus capabilities, auditing, and ransomware protection. Version control is also helpful, as we have almost all of our Nasuni deployments on a single version. Although upgrading involves some downtime, it's easy to upgrade and manage version control.."

SwapnilDaga
Infrastructure Architect at a energy/utilities company with 10,001+ employees

Read full review

"Nasuni is easy to manage and highly resilient. Resiliency is critical. We had a data center outage, but we were then able to repoint people to one of our other filers easily and keep everything available. It's an excellent hybrid cloud product. I like the unlimited snapshotting. The visibility is pretty good, but we aren't leveraging all the capabilities to give us a 360 view. The solution allows us to provide file storage on demand. That capability is essential.

We only use Nasuni's snapshotting features. We're primarily using other third-party security products for data protection. I'd love to use Nasuni's data protection features, but our security team wants to use their own stuff. Nasuni's continuous file versioning has saved us a couple of times. It just makes recovery effortless. It's a self-service feature where users can recover their own files if necessary.."

Verified user
Cloud Engineering Manager at a insurance company with 1,001-5,000 employees

Read full review

“Nasuni eliminates the need for on-prem backend storage because everything goes to the cloud. You only need to have a caching device on-site. That's the main requirement. We don't have to worry about backups or require an additional backup solution.

It provides a 360-degree view of file data, and we can provide unlimited file storage capacity on demand. Nasuni also has built-in data protection, but the client isn't using some of the features because of the performance impact. Ransomware protection is enabled because of HR-related issues.

The Access Anywhere makes it easier for administrators to manage than local on-prem storage. Nasuni is tremendously easy to manage. It eliminates many of the administrative challenges associated with physical hardware storage, and you don't need to worry about any hardware failure or products reaching the end of their lives. .”

ShivanandaHR

Technical Lead for Infrastructure Support at a engineering company with 10,001+ employees

Read full review

“We like Nasuni's snapshot technology. The snapshot and recovery features are the things we use most frequently. Ideally, I would recommend NFS or CFS, which gives you more benefits for clients or anyone who wants to access FTP protocol, FTP utilities, SAN, and MSS.

The visibility Nasuni provides is top-notch. When there is an issue in the environment, and you open a ticket, they immediately come into the picture and help you find the solution.

Nasuni's data protection is crucial for our organization. All of the file systems we manage are protected. We're protected if users accidentally delete files or move data from one file system to another. We can recover the data using the snapshot functionality.

You can see whether your data is protected from the console. From there, you can view the missing data and recover it. Every device is visible in a centralized monitoring tool we call the MMC console. It can discover all the nodes or the necessary systems that are managed in the environment.

It's a user-friendly tool with a beautiful graphical interface. Anyone can use the management interface. If you're a layperson who doesn't know how to use Nasuni, I would only need to teach you the fundamentals of NAS technology.

.”

Verified user

Account Manager at a consultancy with 10,001+ employees

Read full review

“The most valuable features are the

- replication
- snapshots.

Nasuni has the capability of taking a snapshot every five minutes. If a user has accidentally deleted their data, we can recover it from the snapshot and provide the latest data to the user. It's a really great feature, one that is not provided by other vendors.

The solution is very important for us because of these features, as well as because there is a cloud version, virtual image, and the physical box.

It also replaces multiple data toolsets with a single global file system.

Also, for provisioning file storage, because Nasuni is a cache device and doesn't store any data—all the data is stored in the cloud—you can provision as much as is needed, spinning up instances as they are required. That means that even if a customer has heavy data requests, we can fulfill them in less than 24 hours. We just spin up the instance, connect it, and it's available for use.

And for some users who are accessing data on-premises, we are able to provide file storage capacity for VDI environments.

Nasuni also has an embedded feature, an antivirus, which will automatically scan for issues with any file. If a file is infected, it will not be saved on the disk.

Access Anywhere is also a great feature, allowing you to access data from your mobile and from your desktop.

And suppose a disaster happens. Nasuni's metadata is available within 20 minutes, meaning you can deploy the new instance and map the data, copying the data from the cloud..”

Shailender-Singh
Consultant at HCL Technologies

Read full review

“Nasuni helped us break down some silos and remove some solutions we had in the past. Moving from on-prem to a public cloud does a lot to break down silos. It just helps us manage our storage better. Nasuni adds some intelligence to it. Back in the day, we had Windows file storage.

The solution gives us a breakdown and summary of every resource and each volume within every resource. It tells us the code within a given volume, so I can go in there and look at the size of the files that are stored there. Nasuni gives me the big picture and allows me to connect things like Power BI to any endpoint. I can take that tabular information from Nasuni and look at it in a graph.

Nasuni does have some graphic capabilities, but it allows me to connect Power BI to it and report that data to management so that we can make decisions about costs and all that from a long-term perspective. These cloud providers have tools for this. AWS has CloudWatch, and Azure has a complete billing system that lets you look at changes in storage, but it requires a lot of flipping switches in and out of different volumes. The nice thing about Nasuni is that I can see every volume on one page.

Nasuni provides storage on demand. I can go in there to increase my quotas or set a trigger for it to increase automatically. For example, if a volume hits 95 percent capacity, I could schedule it to increase that volume by a quarter. We don't want unlimited storage because there's a cost associated with that, so we didn't want to go the route of automatically triggering it each time. We do a lot of data governance where we try to clean out these volumes as much as possible, but we have some flexibility to increase storage in a semi-automated manner as needed.

We tried Access Anywhere but didn't have a big user community using it. It was also clunky at times. We preferred to connect the visualization tools to the data and Nasuni. That was more beneficial than using Access Anywhere. However, Access Anywhere was helpful when you have limited access outside of the company network. The network infrastructure enabled us to log into the company when we worked remotely. It enabled us to meet and log straight into the console. I didn't have to use it that much, but it came in handy when needed.

Natsuni has made our lives much easier. The interface is simple. It doesn't have much drill-down capability, but it's very intuitive. It does things stepwise, from large to fine-grained, so it does a good job at that, allowing me to switch between different views quite easily. It's context-aware. I can switch to quotas and look at quotas in a specific volume. There are a lot of nice drop-down menus where I can find my specific volume. I don't think there's a large learning curve for a specific type of user. Configuring and setting it up might become a little more complicated, but we always have good support from Nasuni. They walked us through it and provided a lot of documentation.

Nasuni's continuous file versioning feature has helped us plan for disaster recovery better. We use a two-pronged approach. The public cloud providers have decent recovery offerings because they have multiple availability zones and different regions in which you can replicate your data. However, Nasuni enables us to back up our data in a much more cost-efficient and flexible manner. It's not as bureaucratic as Microsoft or AWS. It is already broken down. The disaster recovery panel is a lot simpler. We don't have to wait for weeks. Unfortunately, disaster recovery is something you really only test when there's an actual disaster, but we've tested it in a controlled environment, and it's proven to be more economical in that sense than Azure or AWS.

We've never had much of a problem with file versioning because our other tools do a good job of how they manage the actual project data. Nasuni has specific areas of data that would be stored on-site. We had broken it down. We have another tool with multiple user folders for specific individuals. The individual is responsible for saving the latest version of the data, but it's time-stamped so the user can go back and recover all levels of the projects and data that was inside it. That approach is standalone, but we never had any problems with versioning or how we can recover files. When someone has deleted something by mistake, it was pretty easy to go into our volume and restore it from the day or week before or whatever the backup plan was.."

Barry Sunanan

Senior Architect - Data and Solutions at a tech vendor with 10,001+ employees

Read full review

Other Solutions Considered

“Before Nasuni, we used traditional Microsoft tools and didn't necessarily switch. It's more of a slow upgrade process; we use Nasuni for all newer sites and will continue to do so going forward..”

Verified user

Infrastructure Project Manager at a tech consulting company with 5,001-10,000 employees

Read full review

“Another team in our group evaluated a competing product and ruled it out quickly because it didn't meet our requirements. Nasuni helped us set up a proof of concept in a demo environment, whereas the other vendor was unable to do that..”

Verified user

SA at a manufacturing company with 5,001-10,000 employees

Read full review

"I have experience with NetApp and EMC Isilon. However, the solution choice depends on specific requirements. For instance, cloud support led us to choose between Nasuni and NetApp.."

SwapnilDaga
Infrastructure Architect at a energy/utilities company with 10,001+ employees

Read full review

"NetApp doesn't have the same features for managing devices, whereas from the Nasuni Management Console, you can manage multiple devices at the same time. The centralized management is a great feature.

The only disadvantage of Nasuni is due to the fact that all the data is in the cloud. Other devices, like Panzura, have the data in the cloud as well as local copies.."

Shailender-Singh
Consultant at HCL Technologies

Read full review

“We previously used legacy Windows File Servers and traditional network setups. That was a pain because we couldn't unify the directory structure, which is a core feature of Nasuni. We had legacy file servers out there in these branch offices and were using traditional file commands to exchange data between the various locations.

It's all automatic once everything is configured within the Nasuni environment. All the data is there. The fact that it comprises files hosted on the local filers means that you're not consuming the type of bandwidth you would be consuming with a Windows system. The difference is night and day. .”

Verified user
SA at a manufacturing company with 5,001-10,000 employees

Read full review

“Before we went with Nasuni, we tried three different products for file system replication: Synology, Global File System, and PeerGFS. They were not enterprise-level and did not work out. They each have their own problems that are too significant and led to a lot of business impact.

We have recently been exploring using SharePoint as our collaboration platform so that certain files would be stored on SharePoint. But I can still see Nasuni serving as our primary file system. While you can collaborate on the cloud, when a project is done you have to move the files to Nasuni for the security of the backups..”

Fee Chong
Systems Analyst at RRC POWER & ENERGY, LLC

Read full review

ROI

Real user quotes about their ROI:

"When we have migrated all of a customer's data to Nasuni, none have said that they had much ROI from their then-existing solution. Nasuni is a cheaper solution with good ROI compared to other solutions.."

Shailender-Singh
Consultant at HCL Technologies

Read full review

"The ROI is a reduction of labor hours on the IT side. We spend less on maintenance, and our people in the field don't need to go to an office to upload their data. Nasuni allows the technician to do it from the field.."

Verified user
SA at a manufacturing company with 5,001-10,000 employees

Read full review

“ROI is hard to talk about because it's apples to oranges. In some areas, we have definitely seen ROI. For example, in user productivity when they say, "I need this file from yesterday," and we can say, "We have it," as opposed to, "I'm sorry, all we have is last week," there is ROI. We have also seen it in terms of reducing backup licensing..”

Wayne Brehob

Senior Linux & Storage Administrator at a manufacturing company with 10,001+ employees

Read full review

“We have seen 100% ROI.

For some sites, it has helped us to eliminate on-premises infrastructure. For our enterprise, there are four major data center locations. We have physical data centers, which we share and a couple that we own. This solution helped us by having us avoid investing in on-premises infrastructure-related costs, saving us about 50% of the cost by just deploying the OVA through the ESX app. Instead, we are just investing in the vCenter environment, then deploying the OVA through that.

This solution has helped minimize our administration work. Because of its simplicity, you can log into NMC and get a global footprint of which files are working and which are having some issues. So, the interface helps us take a look at our infrastructure.

Nasuni has helped decrease capital costs by 66% since we don’t need to buy as much excess capacity. .”

Saurabh Wandhare

Senior Software Engineer at Outward Inc

Read full review

“It's too soon for that. In one year's time, we will be able to give a full financial overview of how much is saved in terms of costs.

When it comes to business agility and cash flow compared to buying fixed assets through a hardware refresh, with Nasuni, it's the way forward. It's not just Nasuni, it's with everything. It's the way forward for the infrastructure of any IT department to buy everything on the cloud.

We are trying to move everything to the cloud. It has saved us about five grand in the total overall project cost. In the long run, it's going to reduce the carbon footprint as well. At this time, it's hard to say whether it has decreased capital costs. This kind of feedback would be possible in about a year's time because we've paid for the initial project. We paid for the S3 bucket on AWS, so our cost is quite high, but we will be able to evaluate the cost next year. We had to pay for everything at once, and we have been using it for less than a year. Next year, the cost will be very, very low because we don't have to renew the S3 bucket anymore. We've already bought a few years of reservation with them..”

Verified user

Infrastructure Support at a comms service provider with 501-1,000 employees

Read full review

“Nasuni has facilitated our cloud strategy, which aims to reduce the total cost of ownership relative to on-prem. Microsoft Azure has played a significant role in that, but there's so much data out there. In addition to transitioning from on-prem to the cloud, one of our strategies is to manage the storage levels. Nasuni helped us divide our storage into cold and hot. The data we defined as hot storage is continuously used daily for operations. Warm storage would be storage that's used around six months out of the year. Cold storage might not be used every year. That includes things like financials, events, reservoir performance, documents, and things that we only look at around once a year.

It helped us to develop a fine-grade strategy with the cloud by giving us some storage tools and advice on how we should move storage around for cool storage to work. We also moved a bunch of applications to Azure. We have Nasuni storage, blob storage, file storage, and Azure desktop file storage. Nasuni is a good tool that I can plug into different public cloud providers. That's why it was chosen as part of the strategy. We have one picture of several different public cloud providers that are available to us.

There's a whole suite of advantages there. It reduced the cost of ownership and also automated the experience of sitting by my desk and requesting a new volume or more storage devices rather than going through our entire procurement and supply chain process. A lot of that complexity was hidden. I showed it went to someone else to approve it and go up the chain of command..”

Barry Sunanan

Senior Architect - Data and Solutions at a tech vendor with 10,001+ employees

Read full review

Use Case

“We implement Nasuni for our customers. We also manage the solution and provide support. Our client is a global company that operates worldwide with a user base in the thousands. We have a 20-person team working with them. .”

ShivanandaHR

Technical Lead for Infrastructure Support at a engineering company with 10,001+ employees

Read full review

“We are using it as a file share server. The solution is for CIFS and Windows file shares. We have boxes deployed in different environments, including on-prem and, in a few locations, it's in a virtual image.

We provide support to our customers and are currently managing more than 200 devices..”

Shailender-Singh

Consultant at HCL Technologies

Read full review

"I am currently using Nasuni for seismic data. We have a huge data size, and we want to reduce costs. Nasuni acts as a caching solution, so we put some data into the cache, and the rest goes to the blob, which helps us save on costs. We use it for applications like Petrol and Tech Log, where 3D modeling is important.."

SwapnilDaga

Infrastructure Architect at a energy/utilities company with 10,001+ employees

Read full review

"We use Nasuni for our network file servers. My company switched from Windows file servers to Nasuni, and we leveraged it to manage migrations between data centers.

The storage is fully in the cloud, and we are starting to migrate more as a company towards the cloud. I would say today, we have about a quarter of our overall workload in the cloud. However, in the next few years, we will shift even further into the cloud.."

Verified user

Cloud Engineering Manager at a insurance company with 1,001-5,000 employees

Read full review

“We have one parent file system connected to three Nasuni systems. One is in the APAC region, and two are located in the US. The file system is connected across all three locations so that people can access the file system anywhere in the network.

It's connected to object storage in the background, and we have some capacity there. We have a license of up to 500 TB that we manage, including all the data required for archiving or anything. We use it to create a backup pool in our cloud object storage and only use it for full backup.

We use Nasuni for daily activities. For example, some file shares have assigned tools and servers. People use it to create some requests for data recovery when data on the server is lost. The user asks us to create a new location from Nasuni. We also have some patches that must be updated on the cloud each month, and I'll use Nasuni to monitor any issues. .”

Verified user

Account Manager at a consultancy with 10,001+ employees

Read full review

“I used Nasuni for a client in the energy sector. Their entire subsurface storage portfolio is in Microsoft Azure. They have different types of storage, like database storage, blob storage, and what we call project storage. In Azure, there's also something called AFS or Azure file storage.

We use Nasuni in a couple of ways. The primary use is to act as a sort of surveillance tool for managing our storage on Microsoft Azure. Natsuni also has options for storing data. We're managing our data inside of Nasuni. We allocate specific resources and server volumes. We use Nasuni to monitor our storage space and tell us when it will run out of space.

It helped us manage some analytics out of there. Every cloud provider has a cost attached to every type of storage. We can do an economic analysis on our storage between Nasuni and Microsoft Azure. We've found that Nasuni storage is cheaper on some fronts, so we use Nasuni to copy some of the data from Microsoft Azure into Nasuni Storage. If I had to summarize it, Nasuni is a storage management, control, and surveillance platform that we use. We also use it to gain some useful insights into the cost and economics of storing data in these two different environments..”

Barry Sunanan

Senior Architect - Data and Solutions at a tech vendor with 10,001+ employees

Read full review

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

"It's easy to deploy, hardly taking an hour, on average, and requires minimal staff for both the deployment and management. A single person can easily manage it.."

Shailender-Singh

Consultant at HCL Technologies

Read full review

"Setting up Nasuni is very straightforward. It's easy. It took us about four months, but we were moving a ton of data. We completed the migration in a reasonable amount of time. ."

Verified user

Cloud Engineering Manager at a insurance company with 1,001-5,000 employees

Read full review

“Setting up Nasuni is straightforward, but it can be complicated to connect it with the technology on the back end. Nasuni is built on the cloud, and there's an appliance on top of that. The initial setup only takes five to 10 minutes. The deployment of Natsuni is very simple. It involves creating a VM in the cloud, and you create a Nasuni image on top of that. In our case, the back end is an IBM product..”

Verified user

Read full review

Account Manager at a consultancy with 10,001+ employees

“ I wasn't involved in the deployment, but I believe Nasuni was relatively straightforward to deploy. At the same time, there is a lot to learn, and you need to do a lot of configuration. Based on my experience in training, I know there are probably a hundred configuration decisions to make because you have various options. I don't think it was complicated or too difficult to understand.

The deployment required four employees who were involved for several months. You need an architect and some integration people who know how it works with the licensing, provisioning, and automation of the design. After deployment, you only need one full-time person to maintain and administer the platform. .”

Greg Robson

Read full review

Product Owner, Collaboration & Productivity at a financial services firm with 10,001+ employees

“All our data on Nasuni is in the cloud, on AWS, but we do have an on-prem cache called filer.

Setting it up is not too difficult. It did not take that long. From zero to go-live with the Nasuni file system took around 60 days.

In terms of our cloud migration process, back in 2019, right after the ransomware attack, we salvaged as much good data as possible and put it on Nasuni. The cloud migration took a good five business days to fully migrate any good data that wasn't encrypted to the Nasuni AWS cloud.

We don't have a big IT team but maintaining Nasuni does not take a whole lot of resources..”

Fee Chong

Systems Analyst at RRC POWER & ENERGY, LLC

Read full review

“Someone had to train me to deploy Nasuni, but it wasn't terribly complex because I have a background in Linux storage management and Windows file management. It wasn't a considerable learning curve. Obviously, I needed to get accustomed to using the interface, but everybody on my team could quickly pick it up once they had access to it and started using it. It has a high fault tolerance. It doesn't allow you to make a significant change if you don't have the right access. You can roll back certain things if you make a mistake. It spins up pretty quickly, and you can add a lot of volumes easily. You can survey all your data efficiently, so I found it easy to use.

It took about three to six months to implement Nasuni. You have to onboard it and look at the security of bringing it inside of the VPN network. The compliance and risk management aspects took time. Our overall cloud migration experience was good. Like a lot of projects, it took longer than expected because we needed to manage a lot of risks and budget. It was a process of learning and modifying things. It didn't go according to plan but became easier as we grew into it. Our challenge has always been the volume of data. We employed a lot of tools to help us either put data in cool storage or delete it. For me, it was a great experience. Dealing with people is harder than dealing with machinery and computers..”

Barry Sunanan

Senior Architect - Data and Solutions at a tech vendor with 10,001+ employees

Read full review

Customer Service and Support

“I rarely contact tech support, as we usually rely on our technical account manager. My interactions with tech support are limited to two or three cases a year..”

SwapnilDaga
Infrastructure Architect at a energy/utilities company with 10,001+ employees

Read full review

“I'm in India, and our support comes from the US, so it's always a little bit difficult to engage Nasuni during non-business hours. I would recommend providing support during the working hours of other regions. .”

Verified user
Account Manager at a consultancy with 10,001+ employees

Read full review

“Nasuni's support is excellent and our account manager is great. If any ticket sits there for too long or I do not get the answer I am looking for, all I need to do is talk to our account manager. He will help escalate the ticket or he will locate an engineer to speak with me or our IT staff directly to get a clear answer. I would give their support team a very high score..”

Fee Chong
Systems Analyst at RRC POWER & ENERGY, LLC

Read full review

“I have contacted Nasuni support via email for specific questions. They always answered my questions quickly, and the turnaround time was less than a day. They were open to providing support and answering questions directly without extra meetings or involving a lot more people. They didn't just direct me to the manual, which many support people will do. They took the complexity out of it and assigned the correct person to the incident. .”

Barry Sunanan

Senior Architect - Data and Solutions at a tech vendor with 10,001+ employees

Read full review

“I rate Nasuni support a 10 out of 10. Nasuni's support is helpful and they're always getting better. They provided solid support in the early days, but I think the product was also new for them. You could tell that some of their support engineers were still getting used to the product themselves. They work with you until the problem is resolved instead of just pointing to the documentation. .”

Verified user

SA at a manufacturing company with 5,001-10,000 employees

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“I rate Nasuni's support a nine out of ten. I don't have regular contact with support. My engineers deal with them. I haven't heard any complaints, which is a good thing. If they were getting anything other than prompt, accurate answers, I would hear about it.

The lady who provided the training was excellent. She used to provide advanced tech support but has since shifted to a customer success and training role. She's completely reliable. We know her and like her..”

Greg Robson

Product Owner, Collaboration & Productivity at a financial services firm with 10,001+ employees

Read full review

Other Advice

“I rate Nasuni nine out of 10. I recommend doing a POC before implementing Nasuni. Make it your primary filer tool and take time to understand your server sizing. .”

Verified user
Cloud Engineering Manager at a insurance company with 1,001-5,000 employees

Read full review

“If you're concerned about migration to the cloud, you can use Snowball to move the data to the cloud and then you can upload it to Nasuni. There are a lot of options available.

I can't think of any features that should be added to Nasuni. It's a good product..”

Shailender-Singh
Consultant at HCL Technologies

Read full review

"I rate Nasuni seven out of 10. It isn't an ideal solution for all applications you have in your environment. If I'm an IT person, I do have a lot of other applications sitting in there, so I might need to adopt some other storage vendor for those. I might need to procure some other storage technology for other applications if I'm a business person, for example.."

Verified user
Account Manager at a consultancy with 10,001+ employees

Read full review

"I rate Nasuni nine out of 10. We are very happy with this technology. Nasuni is an excellent choice if you need data storage. I'm unsure how it will work for things like VDI or a virtualized environment. I also don't know if it's a good choice for high-performance applications or databases. I haven't worked with it for those use cases, but if you want some data storage in the back end, it's a solid option.."

ShivanandaHR
Technical Lead for Infrastructure Support at a engineering company with 10,001+ employees

Read full review

"I rate Nasuni eight out of 10. Definitely consider it. Often, the public cloud providers are not the most economical storage option, and they don't do everything. Many people think that if you take your data off of on-prem and move it to Azure or AWS, all your problems are solved. That is not true. People should look at a lot of smaller third-party solutions like Nasuni and do a proof of concept.

You don't need to dive into it, but you can take specific use cases and try them out on these tools. There are so many tools out there like Nasuni, but Nasuni has experience in the energy industry and specific data types and volumes of data. I would definitely look into it. Don't rule it out. The tools are getting better. The public cloud providers are providing serverless computing and those kinds of things. Don't write Nasuni off. Keep it as an option. It is more than a surveillance tool. It's a storage option because we saved a lot of money moving data from Azure to Nasuni.."

Barry Sunanan
Senior Architect - Data and Solutions at a tech vendor with 10,001+ employees

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"I would advise that if a company is similar in size to RRC, Nasuni is definitely worth considering. Whatever cloud solution you are heading toward, make sure it has the same type of security and backups that Nasuni provides. Anything less than that would be a step down from what we have today. I don't see a lot of economical cloud solutions out there that can rival the solid backup that Nasuni provides.

By default, Nasuni stores files either on Microsoft Azure or AWS. They allowed us to choose. We chose AWS because we are more familiar with it and because our company, RRC, also has a global workforce. We put it in the cloud so that our foreign workers could access the files. We have a big workforce in Asia and South America. We went with the cloud system to ensure that the access and performance were up to standard. We cannot afford any latency when our global

workforce tries to use the file system.

We don't use the solution to provide file storage capacity for VDI environments. We tried VDI from different providers before, and it just did not work out. It mainly came down to two things. One was the cost per user, which was still a bit too high. At that time, it just didn't make sense for us. The second issue was that our engineers rely on AutoCAD, and when using VDI, the graphics in AutoCAD are not as smooth as when they are on a physical computer in front of them. The latency and lagging were a bit too much for our engineers.

In terms of reducing on-premises infrastructure, right now our workers are requesting to work from home more, so our offices have fewer workers coming in. The trend is that fewer and fewer of our users rely on the on-prem Nasuni cache filers. When they work from home, they have to dial in to our data center via VPN. In the next 12 to 24 months we may have a new set of worker dynamics and, at that time, the on-prem filer will have to be relocated to optimize access. But it's hard to predict what our workforce distribution will look like a year or two from now.."

Fee Chong
Systems Analyst at RRC POWER & ENERGY, LLC

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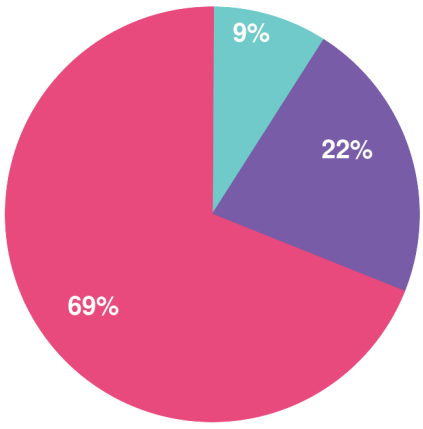

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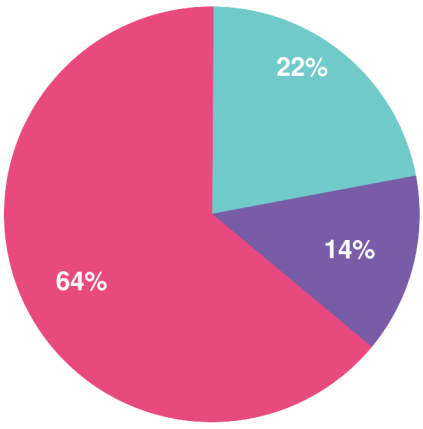

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