

aws marketplace

Vanta

Reviews, tips, and advice from real users



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Product Recap



Vanta

Vanta Recap

Vanta helps companies scale security practices and automate compliance for the industry's most sought after standards - SOC 2, ISO 27001, HIPAA, PCI DSS, GDPR, and CCPA.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Vanta provides a necessary repository that any compliance expert will look at and recognize right away.”



Verified user

Consultant at a consultancy with 11-50 employees

- ✓ “Vanta has positively impacted my organization by streamlining the whole HITRUST R2 assessment process.”



Verified user

HITRUST and GRC Consultant at a consultancy with 11-50 employees

- ✓ “After implementing those changes with Vanta, we tracked specific outcomes and metrics and improved compliance scores, which we can see in Vanta.”



Anas Rifai

DevOps Engineer / SRE at a outsourcing company with 201-500 employees

- ✓ “Vanta's integrations and automated tests have streamlined our SOC 2 compliance and provided a single entry point for addressing risks and failed tests.”



Verified user

Vice President of Technology at a tech services company with 1-10 employees

- ✓ “They integrate into New Relic as a performance monitoring tool.”



Verified user

Consultant at a consultancy with 11-50 employees

- ✓ “It helps us track the compliance of the components listed in our partner's directory. We can also check if the password manager, XML, and three log policies have been properly implemented on the desktop.”



Anupam Dutta

Team Lead- Sr. Linux administrator-Kubernetes-DevOps at ExpressRCM

- ✓ “Task management and vendor assurance are the most valuable features. It is also an easy tool to use.”



LindaBrown

Founder at Viridis Security

What users had to say about valuable features:

“The most valuable feature of Vanta is its prebuilt control frameworks, which enable us to quickly achieve and sustain compliance without the need for extensive manual setup or configuration..”

Verified user

Security Compliance Manager at a tech services company with 11-50 employees

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“The best features Vanta offers in my opinion are the key performance indicators for framework compliance as well as integration into internal environments and accurate data provided towards compliance frameworks and metrics.

I was not directly involved with the integration into internal environments, but I was involved in the data integrity after the integration took place, where I performed data integrity tests to ensure that the data that integrated was correct in compliance towards the frameworks.

The benefits that I noticed from Vanta were the integration and how it helped streamline the HITRUST R2 assessment..”

Verified user

HITRUST and GRC Consultant at a consultancy with 11-50 employees

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“The fact it does the real-time integration with the APIs into our hosting service, which is AWS, can at times be painful – yet it's very effective. We get working pretty easily. They integrate into New Relic as a performance monitoring tool.

When there's a control in Vanta that says, 'I want to know if you are doing performance monitoring on a certain web server,' it goes and knows how to talk to New Relic and grab that information and make it part of your Vanta Viewport..”

Verified user

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Consultant at a consultancy with 11-50 employees

“It helps us track the compliance of the components listed in our partner's directory. We can also check if the password manager, XML, and three log policies have been properly implemented on the desktop. We use JEM Cloud, which is a SaaS solution, and sometimes it experiences access issues. With Vanta, we can work on resolving these issues and ensuring policy compliance. Vanta also helps us maintain compliance with standards like SOC 2 and various data policies, which are essential for our documentation and communication requirements, ultimately ensuring enterprise software policy compliance.

In my role, which primarily involves IT responsibilities, I often deal with various policies. There are instances where specific policies, especially those related to quality, may not be implemented correctly. This primarily occurs with mainframes and devices owned by particular users. In such cases, Vanta helps us enable these policies on the devices and assign them to the relevant users. It also highlights when certain policies, such as version 86.x, are not assigned through SAP. Vanta provides guidance on configuring and mitigating these issues. Additionally, it helps us with GitHub account provisioning and deprovisioning, as well as managing GitHub and Google Workspace Flex. We also use the 1Password password manager, which Vanta assists in overseeing..”

Anupam Dutta

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Team Lead- Sr. Linux administrator-Kubernetes-DevOps at ExpressRCM

“The best features Vanta offers include reasonable recommendations, a nice user experience, and everything being organized. The remediation guidance is very nice, so if I don't have a clue about that item, Vanta gives me a hint on what to do and what the subject of that resource is.

Most of the time the recommendations are quite sufficient, which is great. Sometimes, if the task is a little bit complicated, it requires some extra research, but in general, it's good, especially for infrastructure as code. It even has solid examples on what to do.

Vanta has positively impacted my organization by helping us remediate a lot of vulnerabilities and bad practices, especially from vulnerable ECR repos, and enforced good behavior. For example, we enforce reviews for our pull requests, which wasn't mandatory before and was on a per-repo basis. Now, this enforcement is uniform across the entire organization.

After implementing those changes with Vanta, we tracked specific outcomes and metrics and improved compliance scores, which we can see in Vanta. We started out at around 17%, and we're now at over 80%. It's still a work in progress, but we've come a long way..”

Anas Rifai

DevOps Engineer / SRE at a outsourcing company with 201-500 employees

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“In my opinion, the best features of Vanta include a lot of functionalities. The document control makes sense to me and works pretty well. All our policy documents are organized so I always know where I can go to get the latest and greatest version of those. I think that's a relatively strong feature. It ties in with automation and some of the controls that we have as part of our policies, and the automation and some of the infrastructure testing is pretty handy. Vanta also does a strong job on things like corporate risk analysis, where they pre-build a tabulated rubric for you to use so I didn't have to create that from scratch. I think that's handy.

“In general, some of those things they've done make things handier. There's more talk these days about AI features and I'm sure that's all possible, but we haven't had a chance to experience any of that just yet. We're just trying to get the basic compliance program bootstrapped.

“Vanta provides a necessary repository that any compliance expert will look at and recognize right away. Being in the healthcare space and with Vanta, there are nothing but difficult problems. This is not one of them. Having Vanta, we know we're doing the industry-approved procedures. The company seems to be going in the right direction for us. We're just drafting on the capabilities that they have. I would give them at least an eight, maybe even a nine. I don't know enough about the competitive offers or we don't have a big enough problem with this that we feel anybody out there that's better or could do better..”

Verified user

Consultant at a consultancy with 11-50 employees

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Other Solutions Considered

“Before choosing Vanta, our team lead evaluated other options, and I personally evaluated other options regarding security posture in general, mostly open-source ones..”

Anas Rifai

DevOps Engineer / SRE at a outsourcing company with 201-500 employees

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“I previously used Azure Defender, which was a hideous solution with inconsistencies. Connectors would go down randomly, and some suggestions from Azure Defender were very awful and unrealistic. We had a rough time with it; We've had a very nice time with Vanta so far compared to Azure Defender..”

Anas Rifai

DevOps Engineer / SRE at a outsourcing company with 201-500 employees

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“Vanta is not used for real-time security posture monitoring. It's pseudo real-time. If an alarm happens overnight or if there's an expiration of an SLA because there's been a vulnerability that hasn't been addressed in 45 days and now it's the 46th day, it will let you know that immediately. We use New Relic for most of the real-time monitoring. We have integrations into our cloud service with New Relic..”

Verified user

Consultant at a consultancy with 11-50 employees

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ROI

Real user quotes about their ROI:

“We're just not at scale to even evaluate that. And even if you could, it's hard to evaluate something like, okay, this company is running in a compliant way versus they're cutting corners. It's hard to attach a value to that..”

Verified user

Consultant at a consultancy with 11-50 employees

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Use Case

“Vanta is a GRC platform with continuous compliance automation and monitoring. Some things normally take us hours to do in terms of pulling screenshots and configuration. Vanta is continuously plugged into an API and reports back to us so that we can save time, effort, and FTE hours..”

Verified user

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Security GRC Program Manager at a computer software company with 201-500 employees

“In our Vanta infrastructure, there's a mix of on-prem and cloud data. The cloud data is stored under WPH Cloud, which is why we can't access it directly as it's dedicated to CyberArk. We have component clusters and some BDIs on the cloud, and remote users need to access these resources for their DHL-related work. Managing this infrastructure involves using HCP Energy as the hypervisor, and hosting multiple Windows AM VMs, all running on version 22.04.

.”

Anupam Dutta

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Team Lead- Sr. Linux administrator-Kubernetes-DevOps at ExpressRCM

“My main use case is certification.

I used Vanta to establish a HITRUST certification for a telecommunications organization, including evidence collection, report generation, compliance metrics, and data integrity for the implementation.

I no longer use Vanta day-to-day because I completed the project, but if I were to use it day-to-day, I would definitely use it for evidence collection as well as performance metrics for key performance indicators for framework compliance..”

Verified user

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HITRUST and GRC Consultant at a consultancy with 11-50 employees

“My main use case for Vanta is compliance in general, aiming for an ISO to be compliant with the standards.

A specific example of how I use Vanta for ISO compliance is that we have Vanta connected to our AWS account and our Azure DevOps repositories.

Regarding my main use case for Vanta, we are using it to make sure our security posture is good. For example Vanta has picked up all the AWS Inspector for our ECR repos vulnerabilities, and we create tickets and hand them out to our team, trying to remediate these images one by one, which provides a very useful view of our weak points..”

Anas Rifai

DevOps Engineer / SRE at a outsourcing company with 201-500 employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“Vanta's initial setup is pretty straightforward, but there are a lot of customizations that you need to tailor to your specific environment. It's not out-of-the-box plug-and-play ready. You need pretty heavy customization..”

Verified user

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Security GRC Program Manager at a computer software company with 201-500 employees

“The initial setup of Vanta was straightforward and I would rate the easiness of it as a nine out of ten. While there were minor challenges with integrations, overall, it provided policy templates and allowed for easy customization, making the process relatively smooth..”

Verified user

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Security Compliance Manager at a tech services company with 11-50 employees

“It's rather straightforward. Initially, when I set it up, I configure it, and then I test it. We have specific commands to troubleshoot issues. We can use OktaNet to check performance or errors. Additionally, there's an agent prospecting feature. They also offer a unit ID from my address, making installation quite simple. It's manageable through monitoring tools.

Anupam Dutta

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Team Lead- Sr. Linux administrator-Kubernetes-DevOps at ExpressRCM

“It's a fairly large learning curve to get going. Not impossibly so. Once you get familiar with the system and where things are located, then you can work around it reasonably well. It's more tolerant as you get to know the product a little more. Initially, they're not very clear about the differences between the need for evidence, so-called evidence, and what would be automated..”

Verified user

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Consultant at a consultancy with 11-50 employees

Customer Service and Support

“I've had experience with both tech support as well as with their customer success. They're interchangeable at some point, at least for our size business. I would give them at least eight out of ten. They've been responsive, which is the most important thing. They seem to come back, and they give you good answers, and they give you good options to pursue what you're trying to do..”

Verified user

Consultant at a consultancy with 11-50 employees

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“There is a delay with customer support and they are unsure of the answers we need. It could be because they're the first point of contact. But I comprehend the situation, and we're handling the process of receiving messages more swiftly. However, there might still be some occasional difficulty, possibly influenced by geographical factors or varying support response times. In general, I think the service is good..”

Anupam Dutta

Team Lead- Sr. Linux administrator-Kubernetes-DevOps at ExpressRCM

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“Support is quite good. On a scale of one to ten, if I were to rate them for support, I would say their human support is quite good. Every time I ask their customer success team, if I get a technical question and I've done this half a dozen times in the last year, they will respond within the next 24 hours. If I leave a message at 7:00 or 8:00 at night, I'll have the message the next morning because their London team will pick up on it and respond. I find their success team and their customer support to be pretty effective. They come back and make good recommendations and I think they do actually care about us, who's a relatively low-end customer for them. That's very positive. From a sales point of view, I didn't find them difficult to work with either. In fact, we negotiated a favorable deal where we extended the contract for two years as opposed to one and they gave us the price we wanted. On both fronts, they've treated us well from a customer support point of view..”

Verified user

Consultant at a consultancy with 11-50 employees

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Other Advice

“I would tell others looking into using Vanta to use it for HITRUST E1 and I1 assessments, as the R2 assessments are still a work in progress. I would rate this product an 8..”

Verified user

HITRUST and GRC Consultant at a consultancy with 11-50 employees

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“They've done a good job, actually. I can't tell if they're a leader or not. All I know is that it gets us that seems to be constructive right now. We're not investing that much money.

I'd rate the solution eight out of ten..”

Verified user

Consultant at a consultancy with 11-50 employees

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“Real-time security monitoring reduces the busy work of collecting evidence so that the security or IT folks can focus on other things. It has been easy for people to jump in and use the product.

I recommend the solution and advise you to have a plan and a security expert.

Overall, I rate the solution an eight out of ten..”

LindaBrown

Founder at Viridis Security

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“For others looking into using Vanta, I would say it's great, and if they're new to compliance, that's the perfect place to start. Start using Vanta, narrow down the scope, and take the items one by one to get one step closer to good compliance.

I think Vanta is one of the good platforms out there. I'm glad we're using it. I'm comfortable with it, and so is my team.

On a scale of 1-10, I rate Vanta a 9 out of 10..”

Anas Rifai

DevOps Engineer / SRE at a outsourcing company with 201-500 employees

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“We use Vanta for SOC 2 compliance prep by integrating our security controls and policies. It automatically checks if controls are met, reducing audit time by about half since evidence is gathered beforehand, minimizing back-and-forth with auditors.

Vanta's continuous monitoring integrates with our ticketing system and vulnerability scanning solution, enabling real-time tracking of security issues. It provides an audit trail for vulnerability management, with built-in SLAs to ensure timely remediation and compliance.

I would recommend Vanta to others. It simplifies compliance management and consistently adds new features, making it effective and reliable for getting the job done.

Overall, I would rate Vanta as a nine out of ten..”

Verified user

Security Compliance Manager at a tech services company with 11-50 employees

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“I am using Vanta for my consulting gig with the healthcare company in San Francisco, Healthx. We are highly integrated with [AWS](#), so the integration capabilities with [AWS](#) or [Google Cloud](#) for our operations are not really a question. It's the heart and soul of what we're building. It's not that we have half the service with AWS and half the service with [Google Cloud](#). We are AWS. There isn't that much integration. There is integration between Vanta and AWS, but I don't think it's as integral as our software integration with AWS. Our system basically works on their resources and it's tightly integrated.

“At Healthx, I do several different things, but generally I'm a consultant working on the compliance program. My background is more as a VP of engineering, but I do this because I know the guys and I know the founding team. My overall rating for Vanta is eight out of ten in terms of customer satisfaction and customer support..”

Verified user

Consultant at a consultancy with 11-50 employees

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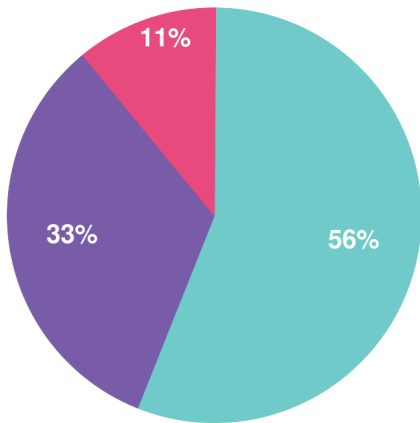
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Outsourcing Company

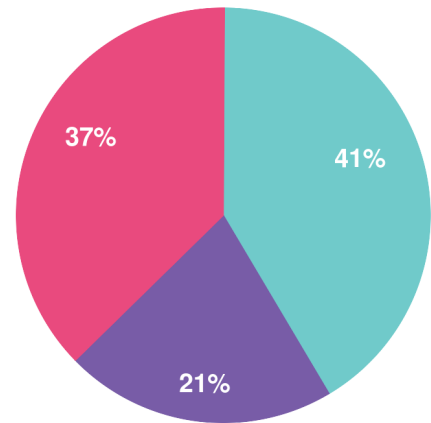
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Company Size

by reviewers



by visitors reading reviews



Large Enterprise

Midsize Enterprise

Small Business

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