

aws marketplace

IBM Security MaaS360 with Watson

# Reviews, tips, and advice from real users



Powered by  PeerSpot



# Contents

Product Recap.....	3 - 4
Valuable Features.....	5 - 9
Other Solutions Considered.....	10
ROI.....	11 - 12
Use Case.....	13 - 16
Setup.....	17
Other Advice.....	18 - 20
About PeerSpot.....	21 - 22

# Product Recap



IBM Security MaaS360 with Watson

# IBM Security MaaS360 with Watson

## Recap

IBM Security MaaS360 with Watson, a proven enterprise mobility management platform, provides seamless integration of security and productivity features powered by AI technology.

IBM Security MaaS360 with Watson helps organizations maintain secure access and management of mobile devices, applications, and content. Its AI capabilities improve threat intelligence, enabling IT departments to efficiently manage endpoints while ensuring robust data protection. Highly appreciated for its flexible deployment and ease of integration, this platform stands out for its AI-driven insights which aid in proactive security measures.

### What are the key features of IBM Security MaaS360 with Watson?

- **AI-Powered Threat Management:** Enhance threat detection and mitigation using Watson's AI capabilities.
- **Comprehensive Device Management:** Manage devices across different operating systems from a unified interface.
- **Secure Containerization:** Safeguard corporate data in secure containers on mobile devices.
- **Advanced Analytics:** Provide valuable insights for improved decision-making and threat response.

### What benefits and ROI can be expected from IBM Security MaaS360 with Watson?

- **Increased Efficiency:** Streamlined processes for IT teams resulting in time savings.
- **Enhanced Security:** Improved protection of corporate data and reduced risk of breaches.
- **Cost-Effectiveness:** Optimize operations potentially leading to cost savings over time.
- **Scalability:** Adaptability to evolving business needs.

IBM Security MaaS360 with Watson implementations span various industries including healthcare, finance, and education. In healthcare, it ensures secure management of devices that access sensitive patient data while complying with regulations. In finance, it helps manage mobile endpoints accessing sensitive financial information, enhancing data security. Education institutions use it to manage and monitor devices used in learning environments, ensuring a safe and controlled digital landscape.

# Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Everything since we started using IBM Security MaaS360 with Watson has been phenomenal, especially security, which has improved overall on our devices and our data.”



**Hehic Faith**

Information Technology Manager at DuPont

- ✓ “IBM Security MaaS360 with Watson has positively impacted our organization by improving our security posture through effectively managing and securing mobile devices, apps, and content.”



**Diana Yegon**

Senior Software Developer at Radical FANATICS

- ✓ “IBM Security MaaS360 with Watson has positively impacted my organization by helping us gain more clients since they trust our organization from using IBM Security MaaS360 with Watson, and we have gained a 40% increase in clients.”



**Chelsea Jones**

Sales Manager at AT&T

- ✔ “IBM Security MaaS360 with Watson has positively impacted my organization by enabling us to manage all our devices in one place, settle all the issues remotely through troubleshooting, and it allows the AI feature for reporting.”



**TarunKumar7**

Senior Data Engineer at LTI LATAM and Toubro Improtech

### What users had to say about valuable features:

“The best features that IBM Security MaaS360 with Watson offers us are the properly configured workflow which makes for easy ongoing management and tweaks to the management of enrolled mobile devices.

“The properly configured workflow helps with my daily tasks by allowing us to manage our clients' information and accounts appropriately.

“IBM Security MaaS360 with Watson has positively impacted my organization by helping us gain more clients since they trust our organization from using IBM Security MaaS360 with Watson, and we have gained a 40% increase in clients. We have been able to save time since it is easier to use, and it was easy deploying it in our organization.

“The 40% increase in clients was measured as it was tied to a particular project and also in a certain period of time when we started using IBM Security MaaS360 with Watson..”

**Chelsea Jones**

Sales Manager at AT&T

[Read full review](#)

“IBM Security MaaS360 with Watson offers several best features, including security, which helps protect sensitive data in case a device is lost or stolen. The customer support is exceptional. Seamless integration with other tools is also a key feature. It helps enhance security policies such as passcode requirements and encryption settings. Additionally, it enables us to manage a wide range of mobile devices including laptops and smartphones effectively.

The seamless integration with other tools has worked effectively because it has integrated with our IT stack and increased the security on all our devices. It has also enabled us to work on this tool very efficiently.


IBM Security MaaS360 with Watson has positively impacted our organization by improving our security posture through effectively managing and securing mobile devices, apps, and content. It has reduced the risk of data breaches, increased productivity and efficiency. It has streamlined the device management process, thereby saving a lot of time and cost.

I can share specific outcomes regarding time and cost savings. When this tool helps streamline the device management process, it reduces costs by 60 to 70%, while saving approximately 50% of our time. Since that time is saved, we are able to focus on more strategic tasks, and our productivity has increased by 60 to 70%.

Our security posture has improved by 80%, and we do not fear a risk of data breaches..”

**Diana Yegon**

Senior Software Developer at Radical FANATICS

[Read full review](#) 

“The best features IBM Security MaaS360 with Watson offers include placing devices into kiosk mode, remote troubleshooting, and location tracking.

“Remote troubleshooting and location tracking have helped my team or my customers by enabling us to lock our company-issued tablets into kiosk mode, allowing us to resolve issues remotely and easily. It also allows location tracking so that we can lock a device or trace it when it's stolen.

“The user interface is very user-friendly and easy to customize.

“IBM Security MaaS360 with Watson has positively impacted my organization by enabling us to manage all our devices in one place, settle all the issues remotely through troubleshooting, and it allows the AI feature for reporting. Security analysis is also great, and for security strengthening, it allows us to deal with endpoints with integration on various types of platforms.

“I have been able to see measurable benefits such as getting more people on board who are working remotely, and it has enabled us the ability to access emails and chats. The system on the go is great, and the ability to run business on the go has proved to be very efficient and productive..”

**TarunKumar7**

Senior Data Engineer at LTI LATAM and Toubro Improtech

[Read full review](#) 

“The best features IBM Security MaaS360 with Watson offers include providing a centralized admin for all the systems, protecting all the systems from cybersecurity threats, and great integration with any operating system. App management, deployment features, ease of use, overall application distribution, device control, and device location are other prominent features.

“I find myself relying on all the features I mentioned, including centralized admin, device protection, integration, app management, ease of use, device control, and location, the most day-to-day because they are very robust and helpful. Because we use it, it helps us to control mobile devices, limiting their functions and deploying desired applications. If you provide a mobile device without a limit, the users can abuse the data plan and settings for the device, especially for any organization. Having full control of them is beneficial.

“The tracking of devices is a critical feature. In any location, we can track devices if they are lost and wipe the data out or wipe them completely. This helps to protect our data.

“Everything since we started using IBM Security MaaS360 with Watson has been phenomenal, especially security, which has improved overall on our devices and our data. We have increased administrator efficiency by easing deployment. License management is easier. We have been able to cut costs around 30 to 40% as it helped us manage all our systems with different or same software. IBM Security MaaS360 with Watson offers best-in-class security controls for any of our devices. When lost or stolen, we are able to wipe it out..”

**Hehic Faith**

Information Technology Manager at DuPont

[Read full review](#) 

# Other Solutions Considered

“I previously used Microsoft Intune. The reason I switched from Microsoft Intune is that it was more costly and was not as easy to use compared to IBM Security MaaS360 with Watson..”

**Diana Yegon**

Senior Software Developer at Radical FANATICS

[Read full review](#) 

---

“I previously used Microsoft Endpoint Manager before switching to IBM Security MaaS360 with Watson.

“I decided to switch from Microsoft Endpoint Manager to IBM Security MaaS360 with Watson because having been involved in this industry for quite some time, it is vitally clear IBM and IBM Security MaaS360 with Watson are at the top of the list for available technical support and ongoing education. As an IBM Security Champion, I have experienced the best and worst within approximately 25 MDM solutions, including IBM Security MaaS360 with Watson. For me, it has been a straightforward decision to select IBM Security MaaS360 with Watson for these reasons..”

**Chelsea Jones**

Sales Manager at AT&T

[Read full review](#) 

# ROI

Real user quotes about their ROI:

“I have seen a return on investment, as I am able to access all the devices and my application at any given location, and the devices are secured with less fear of data loss in my organization..”

**TarunKumar7**

Senior Data Engineer at LTI LATAM and Toubro Improtech

[Read full review](#) 

---

“We have seen a return on investment. By streamlining the device management process, we have saved costs. We have also reduced the risk of data breaches, increased productivity and efficiency, and improved our security posture by effectively managing and securing mobile devices, apps, and content..”

**Diana Yegon**

Senior Software Developer at Radical FANATICS

[Read full review](#) 

“I have seen a return on investment with IBM Security MaaS360 with Watson. We were able to reduce our monthly bill for iPad data usage by well over 60% simply by limiting applications available to what was absolutely necessary to do their jobs. We have never had an iPad lost that could not be recovered. IBM Security MaaS360 has been a really helpful tool in our organization. We are also able to reassign iPads when we discovered our techs were not using them, as some techs preferred to use their company phones. These iPads are given to the new hires..”

**Hehic Faith**

Information Technology Manager at DuPont

[Read full review](#) 

# Use Case

“My main use case for IBM Security MaaS360 with Watson is that we use it for both mobile and security consultancy for a larger number of organizations specific for security and cybersecurity.

“In a typical project or scenario, we use IBM Security MaaS360 with Watson to protect emails and our clients' accounts from being hacked and from cyber insecurities.

“Our customers have a wide list of mobile device usage requirements which present a vast array of security concerns as it is related to the protection of intellectual property, regulatory compliance, and control of business focus usage during the workday..”

**Chelsea Jones**

Sales Manager at AT&T

[Read full review](#) 

“IBM Security MaaS360 with Watson is a great product that we implemented to protect our devices, such as computers and mobiles from cybersecurity threats. We use IBM Security MaaS360 with Watson to manage our company's iPads and other devices, which allows us to manage every aspect of the device. We are able to centralize the deployment of apps to the devices. Users no longer need to keep up with Apple ID credentials. We can track devices if they are lost and wipe them if needed.

“IBM Security MaaS360 with Watson provides comprehensive security features such as mobile threat defense, secure containerization, and app distribution controls, which is a quick specific example of how I have used it to solve a real problem or situation at my company. This is what makes it a great tool for any organization that requires strict security and compliance controls..”

**Hehic Faith**

Information Technology Manager at DuPont

[Read full review](#) 

“I have been using IBM Security MaaS360 with Watson for roughly three years now.

“My main use case for IBM Security MaaS360 with Watson is to manage, configure, and secure our customers' devices, and it also enables us to quickly set up streamlined enrollment of our devices. It also helps us to create complex policies to configure all our devices.

“A specific example of how I used IBM Security MaaS360 with Watson to manage or secure a customer's device is that it easily puts devices into kiosk mode and limits functionality for kiosk-based or purpose-driven devices. Setting up compliance rules allows for granular control to enforce company policies around data access. For example, device location can be used to take action such as send a message, lock a device, or even wipe data..”

**TarunKumar7**

Senior Data Engineer at LTI LATAM and Toubro Improtect

[Read full review](#) 

“IBM Security MaaS360 with Watson has enabled us to successfully enroll approximately 120 mobile devices on this platform. Initially, updating iOS on Apple devices posed a significant challenge. However, the new patch has addressed this issue. iOS updates are now promptly displayed in the MaaS360 portal, allowing for monitoring the update process and identifying subsequent required actions for devices.

I use IBM Security MaaS360 with Watson day-to-day to enroll bulk devices through the Device Enrollment Program (DEP) in a simple, straightforward, and quick manner. Multiple methods for device enrollment are available, including barcode scanning, email, and manual entry via the platform. Synchronization between Apple Business Manager (ABM) and the MaaS360 platform occurs swiftly. Additionally, app distribution and removal are efficiently managed on the platform.

I have more to add about my main use case for IBM Security MaaS360 with Watson, specifically for security dashboard and management, risk rule configuration, and security policies..”

**Diana Yegon**

Senior Software Developer at Radical FANATICS

[Read full review](#) 


# Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“My experience with pricing, setup cost, and licensing indicates that cost can be a challenge, especially for large organizations managing a large number of devices. However, for my case and for our organization, the price is cost-effective and very affordable. The setup was straightforward since it can be used by anyone, even those who are non-technical users..”

**Diana Yegon**

Senior Software Developer at Radical FANATICS

[Read full review](#) 

---

“For others looking into using IBM Security MaaS360 with Watson, I advise that the new device setup and deployment are fairly easy. However, getting off the ground with the initial setup is a bit tough and it needs to be easier to get going. Training a new device manager is not straightforward, as it requires too much tutorial to get someone proficient in changing, adding, and deleting devices. It can take considerable time learning all of those processes..”

**Hehic Faith**

Information Technology Manager at DuPont

[Read full review](#) 

## Other Advice

“I rate IBM Security MaaS360 with Watson eight out of ten because with IBM Security MaaS360 with Watson, I am able to control all my devices, reduce all the security incidents, and manage essentially all types of devices and diverse industry use cases to protect them from harm. My overall review rating for this product is eight out of ten..”

**TarunKumar7**

Senior Data Engineer at LTI LATAM and Toubro Improtech

[Read full review](#) 

---

“My advice to others looking into IBM Security MaaS360 with Watson is that anyone looking to improve security, reduce the risk of data breaches, increase productivity and efficiency, and streamline processes while saving cost and time should consider IBM Security MaaS360 with Watson. It is a worthwhile investment.

When leveraging IBM Security MaaS360 with Watson, it has enhanced workforce productivity and enabled BYOD flexibility. It has provided a seamless user experience, ultimately contributing to our company's overall efficiency and data protection. I have given this product a rating of 9 out of 10..”

**Diana Yegon**

Senior Software Developer at Radical FANATICS

[Read full review](#) 

---

“My advice to others looking into using IBM Security MaaS360 with Watson is that

there are very few scenarios where the solution is less suited. However, if an organization is device-specific with just iOS devices, there are other less complex solutions available if the organization has basic security requirements. Any organization looking for a well-organized, granular solution will find IBM Security MaaS360 with Watson to be the perfect fit. Having worked for a different [MDM](#) vendor in the past, it is very clear that this solution not only provides the levels of granularity needed to address numerous security requirements but also offers outstanding quality of support behind the scenes. I would rate this solution a 9 out of 10..”

**Chelsea Jones**

Sales Manager at AT&T

[Read full review](#) 

---

“Integration with the operating system works great with IBM Security MaaS360 with Watson. I rate IBM Security MaaS360 with Watson an 8 out of 10 because this tool has been really cost-effective, especially since we were able to reduce our monthly bill for iPad data usage by well over 60% simply by limiting the application availability to what was absolutely necessary to do their jobs. We were also able to reassign iPads when we discovered techs were not using them, as some techs preferred to use their company phones, which makes it more cost-effective since we do not have to buy other new iPads for the new hires. I also appreciate that IBM Security MaaS360 with Watson allows deployment of new applications with minimal interaction with users. It also provides constant location information, and we know if an iPad is lost sometimes before the device user knows it is missing..”

**Hehic Faith**

Information Technology Manager at DuPont

[Read full review](#) 

# About this buyer's guide

Thanks for downloading this PeerSpot report.

The summaries, overviews and recaps in this report are all based on real user feedback and reviews collected by PeerSpot's team. Every reviewer on PeerSpot has been authenticated with our triple authentication process. This is done to ensure that every review provided is an unbiased review from a real user.

## Get a custom version of this report... Personalized for you!

Please note that this is a generic report based on reviews and opinions from the collective PeerSpot community. We offer a [customized report](#) of solutions recommended for you based on:

- Your industry
- Company size
- Which solutions you're already considering

The customized report will include recommendations for you based on what other people like you are using and researching.

Answer a few questions in our short wizard to get your customized report.

[Get your personalized report here](#)

# About PeerSpot

PeerSpot is the leading review site for software running on AWS and other platforms. We created PeerSpot to provide a trusted platform to share information about software, applications, and services. Since 2012, over 22 million people have used PeerSpot to choose the right software for their business.

PeerSpot helps tech professionals by providing:

- A list of products recommended by real users
- In-depth reviews, including pros and cons
- Specific information to help you choose the best vendor for your needs

Use PeerSpot to:

- Read and post reviews of products
- Access over 30,000 buyer's guides and comparison reports
- Request or share information about functionality, quality, and pricing

Join PeerSpot to connect with peers to help you:

- Get immediate answers to questions
- Validate vendor claims
- Exchange tips for getting the best deals with vendor

Visit PeerSpot: [www.peerspot.com](http://www.peerspot.com)

## PeerSpot

244 5th Avenue, Suite R-230 • New York, NY 10001

[reports@peerspot.com](mailto:reports@peerspot.com)

+1 646.328.1944