aws marketplace

Mimecast Insider Risk Management and Data Protection

# Reviews, tips, and advice from real users






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# Contents

Product Recap . . . . . 3 - 4

Valuable Features . . . . . 5 - 12

Other Solutions Considered . . . . . 13 - 14

ROI . . . . . 15 - 17

Use Case . . . . . 18 - 23

Setup . . . . . 24 - 26

Customer Service and Support . . . . . 27 - 28

Other Advice . . . . . 29 - 32

Trends . . . . . 33 - 34

About PeerSpot . . . . . 35 - 36

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# Product Recap

Mimecast Insider Risk Management and Data Protection

# Mimecast Insider Risk Management and Data Protection Recap

Mimecast Insider Risk Management and Data Protection streamlines automated backups and simplifies navigation with intuitive interfaces, supporting cross-platform environments and central administration.

Offering seamless integration of security and management tools, Mimecast Insider Risk Management and Data Protection enhances data protection while ensuring ease of use. With real-time data management and centralized administration, businesses experience minimized maintenance effort. Despite needing improvements in reporting, account management, and mobile integration, its robust risk scoring and lightweight clients offer substantial benefits. Designed for corporate and HIPAA-related data, it aids recovery from device losses and strengthens data loss prevention, integrating well into egress strategies.

**What are the key features of Mimecast?**

- Automated Backups: Ensures data is backed up seamlessly with minimal intervention.
- Real-time Data Management: Provides up-to-date data access and processing.
- Cross-platform Support: Maintains functionality across different systems and devices.
- Intuitive Interfaces: Easy navigation improves user experience.
- Centralized Administration: Allows for streamlined management of data and security measures.
- Risk Scoring: Customizable settings for enhanced data protection.

**Which benefits and ROI should users consider?**

- Ease of Use: Simplifies complex data protection tasks with intuitive processes.
- Maintenance Efficiency: Reduces manual effort through automated features.
- Resource Utilization: Optimizes device and cloud resources for better performance.
- Robust Support: Ensures help is readily available to address issues.

Industries like healthcare and legal benefit from Mimecast's data recovery support for HIPAA-compliance and large-scale unstructured data management. The platform is adaptable for both on-premises and cloud-based deployments, essential for maintaining security in high-risk environments such as during legal investigations.

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# Valuable Features

Excerpts from real customer reviews on PeerSpot:

- "Mimecast Insider Risk Management and Data Protection has positively impacted my organization as earlier we were struggling with insider risk wherein we were not having any control over it."

External Ganesh

Security Engineer at Comcast

- "The accuracy of Mimecast Insider Risk Management and Data Protection detection is highly impressive because it moves away from rigid keyword matching and examines the true behavioral context."

Rahul Dubey

Security Managed Services Specialist at Accenture

- "In that testing scenario, Mimecast Insider Risk Management and Data Protection shines with how policy enforcement and data protection is implemented."

MeetPatel

Network Security Engineer at a tech services company with 1,001-5,000 employees

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"Since implementing Mimecast Insider Risk Management and Data Protection, I have seen specific outcomes such as achieving zero incidents over the last five years."

Sravan Mula

Infrastructure Contractor at a real estate/law firm with 11-50 employees

"Since it is a SaaS platform, software updates and security enhancements are managed by Mimecast, and I highly recommend Mimecast Insider Risk Management and Data Protection for email security."

Priti Patil

Cybersecurity analyst at Infosys

"Mimecast Insider Risk Management and Data Protection has positively impacted our organization by giving us confidence in our security."

Edwint Shuawula

Senior Service Desk Engineer at a comms service provider with 201-500 employees

"Two things stand out: money saved and time saved."

Vanpreet Sandhu

Director of Operations (India) at a tech services company with 1-10 employees

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What users had to say about valuable features:

"The best features Mimecast Insider Risk Management and Data Protection offers include Business Email Compromise, continuity, and phishing protection because most of our customers are using advanced protection. It has been transferring into critical protection where the BEC is also included, making it good and trustworthy.

"Mimecast Insider Risk Management and Data Protection has positively impacted my organization by reducing the incident of clicking on malicious and phishing emails. The filtering now ensures there are zero phishing mail, and the quarantine has also reduced. Filtering happens from the beginning itself, so we feel we are in safe hands.."

**Gayathri Subramanian**
Sales Coordinator at Rounak Computers LLC

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"Mimecast Insider Risk Management and Data Protection offers several best features, including being a very user-friendly tool where we can easily create policies, add or remove users, and block sender addresses or links, making it very useful for email protection.

"Integration is also easy with Mimecast Insider Risk Management and Data Protection, as we can easily implement this in our Outlook client to scan emails and protect our environment from phishing threats.

"Mimecast Insider Risk Management and Data Protection has positively impacted my organization because we are using it in its full version. We receive notifications and reports if we encounter any issues. When users report emails, we can check whether they are legitimate or blocked and advise them not to accept suspicious emails, making it very useful for data protection.."

**Uimsingh Uimsingh**

Exchange Domain Support at a manufacturing company with 10,001+ employees

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"Mimecast Insider Risk Management and Data Protection is a very robust and highly reliable gateway. We are very satisfied with its excellency with the anti-spam and URL rewriting feature. We are also leveraging it to stop phishing and malware attempts that our company receives. It has a good capability to deal with day-to-day trends and also has a good interface.

"Regarding the best features Mimecast Insider Risk Management and Data Protection offers, it has highly customizable policies. It also has reliable, dynamic rewriting and blocking of URLs. Additionally, it provides instant threat remediation and is very good in identifying impersonation and BEC attacks. We have good admin visibility.

"Mimecast Insider Risk Management and Data Protection has impacted our organization positively in several ways. It has good threat remediation and good attachment protection. It also has good impersonation and BEC protection. For our organization, these three are the most critical threat vectors that an attacker can leverage to enter the company. Mimecast Insider Risk Management and Data Protection has good control over these threat vectors. Apart from that, it has a good interface and good integration with other tools.."

**Verified user**

Cloud Consultant at a comms service provider with 10,001+ employees

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"Mimecast Insider Risk Management and Data Protection is very widely used nowadays for mail security. If you want to secure your communication through email, you have to deploy Mimecast Insider Risk Management and Data Protection in your network infrastructure. Without Mimecast Insider Risk Management and Data Protection, your mail communication is not safe, and there is no one monitoring your communication. It is very useful and mandatory to have Mimecast Insider Risk Management and Data Protection in the infrastructure of a network, allowing us to secure document files that we are sharing with others.

Mimecast Insider Risk Management and Data Protection offers valuable capabilities, particularly the feature that if any documents or emails are blocked over Mimecast Insider Risk Management and Data Protection, we cannot directly release them to the users or the sender. Mimecast Insider Risk Management and Data Protection requires releasing to Office 365 first, and then we can release the document to the other person. This is the best feature I have observed.

Mimecast Insider Risk Management and Data Protection is quite stable. We entirely depend on it for mail communication, sending attachments, and every document. Every user's emails and attachments are examined by Mimecast Insider Risk Management and Data Protection alone.."

**Harshitraj Das**
technical specialist at a tech vendor with 10,001+ employees

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"The best features of Mimecast Insider Risk Management and Data Protection are, first, the ability to catch anomalous behavior. We did not know we had a compromised account until the user behavior was tracked, especially because the user in question was on leave and themselves were not actively looking at their email accounts to realize that their account had been compromised. This was one of the best features where it caught onto pattern recognition.

"Secondly, it is heavily useful for creating DLP-aided rules where it ensures that our data protection policies kick in by scanning documents and figuring out what documents should actually leave the company and what should not. It added a second guard rail layer other than our Purview DLP, which enabled us with a second form factor for checking that no sensitive information is going outside the company.

"It has been an enabling tool where it has enabled us to not be actively involved with going through emails and understanding user behavior to sit and determine what kind of user behavioral metrics we should be looking at to catch threat vectors. This has been really valuable where it is able to automate that entire process. The AI layers ensure that we have an end-to-end clarity on what is happening, and the way they enrich our data set in terms of the classifications they provide for why they have flagged it for DLP add value to what they actually do.."

**Vanpreet Sandhu**
Director of Operations (India) at a tech services company with 1-10 employees

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"The best features Mimecast Insider Risk Management and Data Protection offers are best-in-class features wherein some of the use cases have been added by the Mimecast team themselves so that we just need to customize the existing use case and do not need to create any new use cases. The second thing is that the alert getting triggered is very fast. There is no latency issue that we have observed. In some of the tools, the users might be uploading and downloading the data, and then after a few minutes or so, the alerts would get triggered. But here it is instant and quick, wherein it provides the results with zero latency. That is also one of the best tools that we have used in recent times.

I find the built-in use cases most valuable in my day-to-day work because as we are a small team, we have many other tasks that need to be carried out. Just sitting down on a regular basis and then creating a new use case from scratch is going to be much more time-consuming. That is where the default use cases kick in, wherein we just have to tweak the existing or the default use cases so that we do not need to create it from scratch. That is one of the standard features, standout features, that I would probably go ahead with.

Mimecast Insider Risk Management and Data Protection has positively impacted my organization as earlier we were struggling with insider risk wherein we were not having any control over it. We were strong in terms of external attack surface, but insider risk was something that we were lagging behind. Because of it, unknowingly there were many data that was exfiltrated by the users and it was sent to their personal email ID and we did not have any control over that. We were exploring some of the solutions out there in the market, including Microsoft Purview, and then Mimecast was another tool that we discussed. We went on with Mimecast because of its cost optimization and also its features and use cases that caught our attention. We deployed the tool in our organization so that now we have more control over the user's activities within our organization, and the quick alerting also helped us in minimizing the internal data exposure. That is where the tool is extremely useful for us.."

**External Ganesh**
Security Engineer at Comcast

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# Other Solutions Considered

"Mimecast is the only solution we have used since I joined. We might have transformed from advanced to critical, but I am not sure; it is Mimecast only.."

**Gayathri Subramanian**
Sales Coordinator at Rounak Computers LLC

Read full review

"I did not evaluate other options before choosing Mimecast Insider Risk Management and Data Protection as I am an engineer focused on technical aspects.."

**MeetPatel**
Network Security Engineer at a tech services company with 1,001-5,000 employees

Read full review

"I am using only Mimecast Insider Risk Management and Data Protection because I am working in an incident response team where we need to work for different clients. The choice of devices totally depends on what the client is using.."

**Verified user**
Cloud Consultant at a comms service provider with 10,001+ employees

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"We did not use a different solution before Mimecast Insider Risk Management and Data Protection. We started with the default Microsoft setup and then implemented Mimecast Insider Risk Management and Data Protection.."

**Uimsingh Uimsingh**
Exchange Domain Support at a manufacturing company with 10,001+ employees

Read full review

"Our client has chosen Proofpoint over Mimecast Insider Risk Management and Data Protection because they are highly recommended to the Proofpoint solution rather than Mimecast Insider Risk Management and Data Protection.."

**Priti Patil**
Cybersecurity analyst at Infosys

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"Before choosing Mimecast Insider Risk Management and Data Protection, we evaluated Microsoft Purview Insider Risk Management, but we moved to Mimecast.."

**External Ganesh**
Security Engineer at Comcast

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# ROI

Real user quotes about their ROI:

"For ROI, we can get rid of those phishing emails, and Mimecast Insider Risk Management and Data Protection has helped us gain better visibility into potential insider threats and risky user behavior.."

**Gayathri Subramanian**
Sales Coordinator at Rounak Computers LLC

Read full review

"While I cannot quantify savings in money, Mimecast Insider Risk Management and Data Protection has significantly saved time and enhanced our environment's security from attacks and threats.."

**Mandeep Ranjan**
IAM analyst at a renewables & environment company with 1,001-5,000 employees

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"Mimecast Insider Risk Management and Data Protection is time-saving. From the employee perspective, it is neutral. From the security perspective, Mimecast Insider Risk Management and Data Protection is helping in reducing the ongoing threats for the organization.."

**Verified user**

Cloud Consultant at a comms service provider with 10,001+ employees

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"Two things stand out: money saved and time saved. We were always a smaller team, but time saved and money saved is where I can provide ROI. I would say somewhere around 5% ROI. In terms of the time complexity saved, probably around a day of an analyst looking at data has turned into only 15 minutes of the analyst looking at data.."

**Vanpreet Sandhu**

Director of Operations (India) at a tech services company with 1-10 employees

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"I am not certain about specific time savings with Mimecast Insider Risk Management and Data Protection as technical observations can be vague. However, time is definitely saved in practices, as the tool requires less hands-on management after fine-tuning. I can generate specific reports, including top malicious senders and domain statistics, presenting them during customer review sessions, and those analyses help justify needed blocks.."

**MeetPatel**

Network Security Engineer at a tech services company with 1,001-5,000 employees

Read full review

"I have not seen a return on investment yet, as we have not used the AI capabilities. Currently, we have ten employees who are managing the entire portfolio, which we could potentially reduce. There have been scenarios where we have stopped users from sharing data, and that data has been successfully protected from leaving the premises, adding tremendous value for us. With respect to time saved, we have automation in place, enabling us to save a considerable amount of time, such as checking logs to confirm whether actions were performed by the user or if an account was hacked, which has also resulted in significant time savings.."

**External Ganesh**

Security Engineer at Comcast

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# Use Case

"My main use case for Mimecast Insider Risk Management and Data Protection is utilizing it as a mail gateway security solution to filter every email sent in and out of the organization. If an internal user wants to send an email or any attachment, such as a document or a PDF file, to an external user, or if an external user tries to send a document into the company, Mimecast operates at a security layer to verify the header and analyze every email and file. Mimecast has the capability to control and monitor what is going inside the network or outside the network according to the sending of documents over the internal to external domain.

I can share an example where Mimecast really helped me with a security challenge: in a previous company, there was a situation where an internal user sent an offensive document to an external email. Mimecast filtered out and blocked their request, triggering an alert. As a Mimecast admin, I had the control to see what they were sending, so Mimecast blocked the request, preventing the offensive document from being sent to the external side.."

**Harshitraj Das**
technical specialist at a tech vendor with 10,001+ employees

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"I am using Mimecast Insider Risk Management and Data Protection, and I used it in my previous company for around two to three years.

"We are leveraging Mimecast Insider Risk Management and Data Protection for email security, and it is acting as our primary email gateway, through which all our emails are entered. We have all the policies and security configuration implemented on Mimecast Insider Risk Management and Data Protection as our main gateway.

"Mimecast Insider Risk Management and Data Protection is an email gateway, so all our email passes through our primary security device. It is used for all the security checks, policy checks, all the block checks, and URL rewriting. Our work mainly revolves around email work such as tracing emails and applying some blocking or remediation configurations.

"We are leveraging Mimecast Insider Risk Management and Data Protection for email security, which includes URL sandboxing, URL shorteners, URL sand details, and headers.."

**Verified user**

Cloud Consultant at a comms service provider with 10,001+ employees

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"I have been using Mimecast Insider Risk Management and Data Protection for five years.

"My main use case for Mimecast Insider Risk Management and Data Protection is to trace phishing emails, block users, and create policies when necessary. We use Mimecast Insider Risk Management and Data Protection to manage our mail flow.

"In a specific example of how I traced a phishing email using Mimecast Insider Risk Management and Data Protection, we have a sender address, and through that address, we enter it to see how many users received those emails. We check records including SPF, DKIM, and DMARC, along with the sender's IP address. If we find the IP address indicates that the sender is suspicious, we block the sender address to prevent future emails.

"All aspects of my main use case with Mimecast Insider Risk Management and Data Protection function properly.."

**Uimsingh Uimsingh**

Exchange Domain Support at a manufacturing company with 10,001+ employees

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"My main use case for Mimecast Insider Risk Management and Data Protection is primarily email security, focusing on filtering spam and phishing emails, which has significantly improved our email security. Phishing emails and malicious emails are attacking customers everywhere, as well as from our end.

"The setup and administration can be a bit complex, but occasionally, legitimate emails end up in quarantine. However, the protection it provides outweighs those inconveniences.

"I can give you a specific example of how Mimecast helped our organization with email security. One of our customers recently received a malicious email, and one of the users clicked on that link, leading to a very big incident. Mimecast helped us understand how to retrieve it and identify the user responsible and the necessary solutions. Mimecast has reduced the number of suspicious emails reaching users and provides useful features such as email archiving and continuity.

"The interface could be more intuitive, and managing quarantine sometimes requires extra effort, but overall, it is a dependable platform that enhances our organization's security. Mimecast has been reliable for keeping spam and phishing emails out of our inboxes. It is not the easiest platform to manage, and users sometimes need help finding quarantined emails, but overall it is a dependable email security solution that gives us peace of mind.."

**Gayathri Subramanian**
Sales Coordinator at Rounak Computers LLC

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"My main use case for Mimecast Insider Risk Management and Data Protection is using it as a main tool for insider risk management or IRM, where we monitor for user activities. If there are large downloads or uploads to any external sites, or if there is a large download from SharePoint and other kinds of workloads, the use case kicks in and an alert would be triggered wherein we investigate. Then we get confirmation and do further analysis to confirm whether it is a legitimate or illegitimate activity done by the user.

One specific example of a situation where Mimecast Insider Risk Management and Data Protection helped me catch or investigate an insider risk involves multiple alerts, but one stood out. We had one alert wherein there was a large amount of data uploads to one of the S3 buckets, an Amazon S3 bucket. When we got the alert, we did the investigation, but the S3 bucket that was mentioned does not belong to our organization. While we investigated further, we came to know that the user account was compromised and the attacker was trying to upload the data from the user's OneDrive into their own S3 bucket in order to exfiltrate the information. Though it belongs to insider risk management, it was the attacker who took control of the user's account, and from there on, he started to upload information to the Amazon S3 bucket, which kicked in an alert. We got an alert that there was a large data upload from one of the users. When we performed the investigation, we concluded that it was the attacker who compromised the user account and then the attacker was trying to upload a large amount of data to their S3 bucket.

I use Mimecast Insider Risk Management and Data Protection on a regular basis for investigation and also to create any new use cases as instructed from management. Recently, we added two or three use cases related to SharePoint. We had one of the previous cases wherein the attacker was trying to manipulate the user's inbox and then there was a large amount of data that was being sent out. There were also some legitimate cases wherein the upload or download data was so minimal, in a way that it led us to increase the threshold for that. These are some of the use cases or rather tweakings that we do on Mimecast Insider Risk Management and Data Protection on a regular basis or on a day-to-day basis.."

**External Ganesh**
Security Engineer at Comcast

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"I use Mimecast Insider Risk Management and Data Protection primarily to identify and investigate risky user behavior involving sensitive information, whether the action is malicious, negligent, or compromised. The goal is to detect situations where employees, contractors, or privileged users may be exposing company data before it becomes a breach.

"A typical use case would include email forwarding by an employee containing confidential information to their personal accounts. Another example is a large or unusual amount of downloads of sensitive data just before a user is either terminated or they resign. Additionally, I monitor sharing of any company IP data, customer data, or financial information such as PII or PCI information, which is regulated data not supposed to be outside the organization.

"I also use it to detect compromised accounts that are behaving differently from normal user accounts. We also use it to support HR with security investigations based on support tickets that come up when they feel that something appears malicious or they report something that seems malicious.

"There was one example where an employee who had recently submitted their resignation began forwarding documents they created with the company to their personal email ID so that they could use those as templates with the new organization they would join. The problem was that they did not realize that all of our documents have the company's digital signature and the company's logo on them. They were trying to exfiltrate data which they had created while they were employed with us, which got flagged.

"Another instance occurred when we had a compromised mailbox where an attacker gained access through credential theft. Mimecast Insider Risk Management and Data Protection identified unusual outbound email activity and anomalous user behavior that did not match the employee's normal patterns of how they would send emails. This helped us contain that account and prevent sensitive information from being shared externally.."

**Vanpreet Sandhu**

Director of Operations (India) at a tech services company with 1-10 employees

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# Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

My experience with pricing, setup cost, and licensing is that everything is favorable compared to Proofpoint, which I previously used. After migrating, the cost is almost a 50% discount.

**Sravan Mula** Read full review

Infrastructure Contractor at a real estate/law firm with 11-50 employees

My experience with pricing, setup cost, and licensing is good overall because we have the best account manager, so that experience was not problematic.

**Joseph Makinta** Read full review

Deputy Director, Ict Security at a government with 201-500 employees

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"I am not the implementer; Mimecast Insider Risk Management and Data Protection was already there at the customer premises. We learned it, applied it, and used it.."

**Verified user**

Read full review

Cloud Consultant at a comms service provider with 10,001+ employees

"The setup process can be difficult due to the documentation process taking very long if you don't have the right technical team. Services for additional support are offered by third-party vendors that actually resell the product.."

**Edwint Shuawula**

Read full review

Senior Service Desk Engineer at a comms service provider with 201-500 employees

"Code42 has a relatively simple deployment with an all-in-one sort of feel. It's simpler than deploying a lot of the three-tier solutions in the market. ."

**SSH**

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Incident Response Officer at a educational organization with 1,001-5,000 employees

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"My experience with pricing, setup cost, and licensing for Mimecast Insider Risk Management and Data Protection was good, but the licensing cost could have some sort of concession, especially based on the number of employees within the organization. However, the setup cost or the pricing was nominal for us to proceed.."

**External Ganesh**

Security Engineer at Comcast

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# Customer Service and Support

"Mimecast customer support is very good. I am saying this not only based on the sales team but also the support team; they are easily accessible. Whenever we raise any tickets or related issues, they sort it out immediately.."

**Gayathri Subramanian**
Sales Coordinator at Rounak Computers LLC

Read full review

"Customer support for Mimecast Insider Risk Management and Data Protection is good. I have interacted with them multiple times regarding any kind of ongoing issues, and I can confirm that customer support is good.."

**Verified user**
Cloud Consultant at a comms service provider with 10,001+ employees

Read full review

"They have a really good response time. The mean time to detect to mean time to respond from their end is somewhere between 15 minutes to 20 minutes. I would rate the customer support a 10.."

**Vanpreet Sandhu**
Director of Operations (India) at a tech services company with 1-10 employees

Read full review

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"Mimecast Insider Risk Management and Data Protection's customer support was good overall, but sometimes we did not receive timely responses, needing to wait two to three days for updates.."

**Uimsingh Uimsingh**
Exchange Domain Support at a manufacturing company with 10,001+ employees

Read full review

"Customer support for Mimecast Insider Risk Management and Data Protection is quite good; they resolve issues according to their established SLA, and I am satisfied with their support.."

**Harshitraj Das**
technical specialist at a tech vendor with 10,001+ employees

Read full review

"Mimecast Insider Risk Management and Data Protection provides technical support to help customers deploy, manage, and troubleshoot its email security services. Mimecast Insider Risk Management and Data Protection provides enterprise technical support through its support portal, phone, email, and an extensive knowledge base, so their support team assists with mail flow issues, email delivery, and policy management threat protection as well. Since it is a SaaS platform, software updates and security enhancements are managed by Mimecast, and I highly recommend Mimecast Insider Risk Management and Data Protection for email security.."

**Priti Patil**
Cybersecurity analyst at Infosys

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# Other Advice

"I will give one piece of advice regarding Mimecast Insider Risk Management and Data Protection: be sure about zero-day attacks because it might be missing in applying any remediation or security controls on any kind of zero-days. This is applicable for all the security equipment we are using on a daily basis. Just be assured if there is a zero-day. I gave this review a rating of 8.."

**Verified user**
Cloud Consultant at a comms service provider with 10,001+ employees

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"The advice I would give to others looking into using Mimecast Insider Risk Management and Data Protection is that the integration with our existing security tools was straightforward, although fine-tuning policies to reduce false positives took some time.

"Overall, Mimecast Insider Risk Management and Data Protection is an effective solution for organizations looking to strengthen insider risk management and protect sensitive data. I would rate this product 9 out of 10.."

**Gayathri Subramanian**
Sales Coordinator at Rounak Computers LLC

Read full review

"I recommend considering Mimecast Insider Risk Management and Data Protection, as it is a very useful and user-friendly tool to protect our Exchange environment.

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"I can share specific outcomes where we have noticed a reduction in phishing incidents. Many times, we receive phishing emails in our environment. If emails reach user mailboxes, users can report any suspicious emails they encounter. When they report, we get the notification, and as admins, we scan those emails and check all relevant details.

"I would rate this product an 8 out of 10.."

**Uimsingh Uimsingh**
Exchange Domain Support at a manufacturing company with 10,001+ employees

Read full review

"Regarding Mimecast Insider Risk Management and Data Protection's AI capabilities, we have not used this feature yet; it is still in the discussion phase, so I will not be able to comment on that part.

We deploy Mimecast Insider Risk Management and Data Protection in our organization using a hybrid cloud model, as we use it for Azure, AWS, and GCP.

My additional thoughts about Mimecast Insider Risk Management and Data Protection are that it is a great tool. Before deploying, we need to understand the organization's landscape, including how many departments we have and what scope we could expand upon with respect to insider risk management. Protecting the internal environment or from internal employees is just as important as protecting the external environment, and the organization should consider insider risk management a priority. It is a valuable tool, and organizations can certainly proceed with its deployment. I would rate this solution a nine out of ten.."

**External Ganesh**
Security Engineer at Comcast

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"Governance of security in Mimecast Insider Risk Management and Data Protection is important; we cannot easily release documents without authorization. If something triggers an alert, it requires the approval of governance and risk management before we can read messages or release communications. Therefore, its artificial intelligence capabilities are evident.

Regarding Mimecast Insider Risk Management and Data Protection's AI capabilities, I do not think artificial intelligence is reliable in the security domain. While artificial intelligence performs well in other areas, it is not applicable in security from my perspective because of the sensitive nature of user data.

I advise everyone working in a company to deploy Mimecast Insider Risk Management and Data Protection in their organization to secure email communications, including PDF and file attachments. It is essential to analyze and examine communications from internal to external.

In conclusion, every organization should consider using Mimecast Insider Risk Management and Data Protection. We operate in an artificial intelligence era, and every communication should be monitored, similar to how firewalls examine traffic. Having Mimecast Insider Risk Management and Data Protection is crucial for ensuring secure email communication, making it essential for companies to utilize Mimecast Insider Risk Management and Data Protection for at least one or two domains, especially for examining external communications. I would rate my overall experience with this product as a 7 out of 10.."

**Harshitraj Das**
technical specialist at a tech vendor with 10,001+ employees

Read full review

"It is not caught something per se that Purview DLP missed, but because Purview DLP is set in a way where we go into the portal and we look at alerts as compared to getting actively notified for it, we tend to not get to it until a certain point of the

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day when we open and go through those tickets, which leads us to look at DLP related emails. That said, Mimecast Insider Risk Management and Data Protection did catch onto that in parallel to Purview, and it immediately notified us of it. That is where I would say it had the edge over Purview, just because we have not configured Purview in a way where we have active notification set up.

“Fewer incidents in terms of actual exploits going through as compared to detections stand out. We still get a lot of detections, but that is the best feature, where it is making sure those do not come through. It is keeping domain knowledge of which domain should be blocked because they are carrying malicious payloads. Another thing that got us was that it has the ability to check that even if some vendor has been marked safe, it still goes through vendor behavior as well. It has an understanding of how a vendor communicates with us. Because of that, it is able to catch onto some alerts which would have gotten missed otherwise.

“I would rate Mimecast Insider Risk Management and Data Protection around an eight. The dashboard is the only piece that would take it to a 10. I would recommend people to take the product based on what their needs are and what their budget requirements are, because that is what finally comes down to getting this product. My overall review rating for this product is 8..”

**Vanpreet Sandhu**
Director of Operations (India) at a tech services company with 1-10 employees

Read full review

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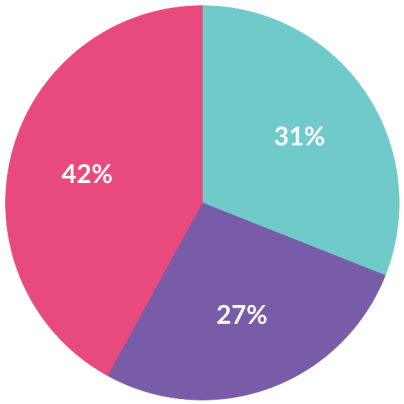
# Top Industries

by visitors reading reviews

| | |
|---|---|
| Financial Services Firm | 16% |
| Manufacturing Company | 11% |
| Construction Company | 10% |
| Outsourcing Company | 8% |

# Company Size

by reviewers

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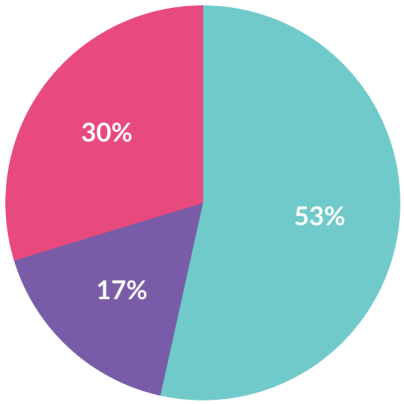


Large Enterprise  Midsize Enterprise  Small Business

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