



Camunda

Reviews, tips, and advice from real users



Powered by  PeerSpot

Contents

Product Recap..... 3 - 4

Valuable Features..... 5 - 10

Other Solutions Considered..... 11 - 13

ROI..... 14 - 16

Use Case..... 17 - 19

Setup..... 20 - 22

Customer Service and Support..... 23 - 25

Other Advice..... 26 - 28

Trends..... 29 - 30

About PeerSpot..... 31 - 32

Product Recap



Camunda

Camunda Recap

Camunda enables organizations to orchestrate and automate processes across people, systems, and devices to continuously overcome complexity, increase efficiency, and fully operationalize AI. Built for business and IT users, Camunda's leading orchestration and automation platform executes any process at the required speed and scale to remain competitive without compromising security and governance. Over 700 companies across all industries, including Atlassian, ING, and Vodafone trust Camunda with the design, orchestration, automation, and improvement of their business-critical processes to accelerate digital transformation. To learn more visit camunda.com.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“EC2 makes scaling horizontally incredibly easy, especially when working under the ECS service.”



FABIO NAGAO

Chief Technology Officer at Looplex SA



“The architectural part of Camunda for workflow design is highly valuable, especially the Camunda Modeler, which allows quick process design and implementation.”



Venkataraju Nandam

Technical and Solution Architect at Freelance



“The use of Java is a big plus for our intern developers, and Camunda scales well, as many of our departments are already using it in production with dedicated teams.”



Edy-Robert Tudosie

RPA Developer at Deutsche Bank

- ✓ “The biggest difference between Camunda and Bonita might be that Camunda is simpler and more flexible for setting, though we are at the beginning and need to experiment.”



Mohamed Guermazi

Technical Director / Project Manager at I-way

- ✓ “Camunda seems to have a lot of traction, maturity, and stability. It also matches the need for agile development.”



Peter Broucke

Enterprise Architect at Proximus

- ✓ “We can easily define and deploy business processes. Camunda provides the tools that allow business people to design business processes. We don't have to have developers for it. It is so easy to use that our business people can go into the tool and model their business processes. We get time to do other things than just designing business processes.”



Joscelyn Jean

IT Solution Architect at a government with 10,001+ employees

- ✓ “It is an absolutely stable solution.”



Anmol Rane

Lead Business Analyst at Allianz

What users had to say about valuable features:

“Camunda is a good product. The product has a good task management engine. Camunda has had a good impact on our operational efficiency. The integrations are getting better. It has a lot of REST APIs. We can integrate the tool via REST. It is a good feature. It's much better than what it used to be..”

Afe Ogun

Consultant at Oguns Ltd


[Read full review](#) 

“It is very user-friendly compared to IBM BPM. It's much simpler because it doesn't have the process admin and process inspector roles and separate pages – it's more streamlined. That means even non-technical departments can use it.

If we don't need complex, high-level workflows but just a small form-based process, Camunda can be used by any type of client – technical or non-technical..”

Muhammad Yasir Arfat

Software Engineer at Arcana

[Read full review](#) 

“The architectural part of Camunda for workflow design is highly valuable, especially the Camunda Modeler, which allows quick process design and implementation. Camunda's DML is a competitor to the implementation of business rules.

It integrates well with Java, making it suitable for various technology stacks. Camunda facilitates microservices integration. Its SaaS model provides scalability, automatically managing and scaling implementations..”

VenkatarajuNandam

Technical and Solution Architect at Freelance

[Read full review](#) 

“The fact that it's open source is interesting. My colleagues like the support, even the free or basic support. We now have enterprise support, but they were quite satisfied with the basic one.

The main feature is BPMN, in its totality. You have the design, editor, monitoring, execution, scaling, and deployment. So, it's the total package that they're quite happy with..”

Peter Broucke

Enterprise Architect at Proximus


[Read full review](#) 

“EC2 makes scaling horizontally incredibly easy, especially when working under the ECS service. Nowadays, I almost never need to create instances of virtual machines because most workloads can be deployed on Fargate containers. This abstraction of hardware reduces the need to think about it.

My costs are reduced. Working with ECS and Fargate doesn't require saving processing units for idle services. Previously, using EC2 required keeping entire virtual machines running, however, Fargate eliminates this cost. ECS also allows for horizontal scalability with thresholds that can be configured for CPU or memory..”

FABIO NAGAO

Chief Technology Officer at Looplex SA

[Read full review](#) 

“The visibility – the diagrams you create – and then being able to automate based on them are valuable features. It's easy to explain and comprehend, and the integration aspects are valuable.

Typically, the user integrates with the business applications by calling jobs using REST APIs and similar methods. When the user needs connectors to databases for fetching data – that's where it's useful. Also, until the previous version, the user could embed Camunda within other applications. That was a good feature.

The user interface is good from the development point of view. But it's not a no-code, low-code kind of thing. From a developer's perspective, it works well.

So, it might not be easy for non-technical people to use. Camunda themselves never positioned it as a tool primarily for business users. Business users could use it for the designing perspective and then hand it over to the developers..”

Verified user

[Read full review](#) 

Director - Delivery (Application Development & Maintenance) at a tech vendor with 10,001+ employees

Other Solutions Considered

“We previously used Bizagi but switched to Camunda due to its superior BPMN and DMN modeling capabilities and better integration with other applications..”

RicardoRodriguez1

President and Senior Researcher at Instituto Andino de Sistemas - IAS

[Read full review](#) 

“We have used Flowable. We also used an IBM product, but it was not very good. We chose Camunda because it is more scalable. It has a smaller footprint. It is the most effective product..”

Afe Ogun

Consultant at Oguns Ltd

[Read full review](#) 

“Development teams use open source components, do a small check on different tools, and then go for one. I don't think there was a specific RFP (request for proposal) process involved, but I'm pretty sure they looked at the market. They looked at other workflow engines like Activity in previous projects..”

Peter Broucke

Enterprise Architect at Proximus

[Read full review](#) 

“All the business process management tools are quite similar. We have to get used to each application's individual ideas, thoughts, and intentions. We use BIC for our organization and Camunda for the projects. It is easier to use Camunda for small projects. Signavio is also a competitor..”

Verified user

[Read full review](#) 

Digitalization PM at a manufacturing company with 1,001-5,000 employees

“We are currently promoting the product to our customers. They are using Oracle BPEL, which is a licensed solution. They need an open-source tool. So, we are suggesting Camunda to them. Camunda is comparable with the licensed products. The competitors might provide more features compared to Camunda, but they are not that valuable..”

MohammedHamad

[Read full review](#) 

Business Development Director at a tech consulting company with 201-500 employees

“We had plenty of workflow engines in that domain. The company used Oracle BPEL, a workflow product that was originally open source but was bought by Oracle a long time ago and then became a paid license product.

Other products in different domains:

We've got SAP HR modules and logistics modules, and we've migrated a few to SAP HANA, but I'm not the best reference for that domain.

In our multiple domains, we have a mix of commercial and technical platforms. We use Camunda for custom development, and ClickSoftware for field work management, which we're migrating to IFS..”

Peter Broucke

Enterprise Architect at Proximus

[Read full review](#) 

ROI

Real user quotes about their ROI:

“Hosting services on Fargate reduces our processing costs since we don't need to keep virtual machines running for workloads anymore. This results in cost reductions..”

FABIO NAGAO

Chief Technology Officer at Looplex SA

[Read full review](#) 

“We haven't seen return on investment because we need more time with this type of product. It's a long-term investment. It will take three, four, or five years to see a return..”

Verified user

Architect intégrateur des processus d'affaire at a government with 10,001+ employees

[Read full review](#) 

“We have definitely seen an ROI. We are using it for all critical processes in the company. The dashboard and the BPMN part have been instrumental to our success..”

arjones

CTO at ank Platform

[Read full review](#) 

“It hasn't had any effect on the cost of design, but the overall cost of operations and management is reduced. It has made our life a bit easier in terms of the reduction of incidents and the maintenance of the platform..”

Verified user

Product Owner at a insurance company with 10,001+ employees

[Read full review](#) 

“ROI is influenced by the quality and usage. While the pricing structure is crucial, making an error in the planning can lead to substantial expenses. However, based on the feedback from our customers, they express satisfaction with Camunda. They assert that it provides extensive coverage and is more cost-effective compared to other business process systems..”

Alexey Nakonechnyy

Co-owner/ Deputy CEO at Integrity

[Read full review](#) 

“So far, we have been very pleased with what we have achieved with Camunda. We are still within our initial one-year contract but we have seen value from it.

In the use case where we were able to reduce 80 percent of the development effort with reusable code, that equated to man-hours that are directly related to cost. If you reuse code for more use cases, the cost can be justified..”

Verified user

Staff Software Engineer at a retailer with 1,001-5,000 employees

[Read full review](#) 

Use Case

“As a service company, we implement this product for different customers. It's quite useful in automating processes, particularly with its orchestration capabilities..”

Verified user

Director - Delivery (Application Development & Maintenance) at a tech vendor with 10,001+ employees

[Read full review](#) 

“Since I completed the courses at my workplace, I have only used Camunda for testing and practice. We had assignments to create a flow for pizza delivery and another one for an electronic shop. This practice was verified by our professor..”

Edy-Robert Tudosie

RPA Developer at Deutsche Bank

[Read full review](#) 

“I use it for designing my BPMN models for my company processes, but I don't use Camunda in-depth.

So, the Camunda Modeler is a free version of Camunda. It's just one small part of it..”

Juan Pablo Barragán

Owner and Principal at Odoo Concept

[Read full review](#) 

“Our primary use of ECS is to host all our services in the cloud. We work in the legal sector, and our workloads are often deployed on Fargate containers or Azure containers to abstract the hardware..”

FABIO NAGAO

Chief Technology Officer at Looplex SA

[Read full review](#) 

“Our common use case for Camunda is working on seeing how we can replace Bonita with it for some projects.

We are trying to replace Bonita, especially because the reporting in Camunda seems to be more developed than Bonita's tools..”

Mohamed Guerhazi

Technical Director / Project Manager at I-way

[Read full review](#) 

“Camunda can be used in various workflow scenarios, such as policy administration systems, onboarding, account management in telecom, insurance products, policy issuance, claims management, and loan management.

It is also suitable for customer service center activities where customers' accounts are created. Camunda can manage any workflow that requires customer interaction with the system. It is a competitor to other BPM solutions like Pega..”

VenkatarajuNandam

Technical and Solution Architect at Freelance

[Read full review](#) 

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup was guided by the professor's guidelines and involved installing several programs and agreeing on a Java version. After setup approval and training, we encountered some issues that were addressed with help from the professor..”

Edy-Robert Tudosie

RPA Developer at Deutsche Bank

[Read full review](#) 

“Initially, installation was challenging, but recent improvements have made it much easier. Following the Camunda website's instructions, we completed the setup in less than an hour..”

RicardoRodriguez1

President and Senior Researcher at Instituto Andino de Sistemas - IAS

[Read full review](#) 

“The initial setup is easy. I rate the ease of setup a nine out of ten. The solution has multiple deployment options. It has its own cloud services. The deployment takes just a few hours..”

Afe Ogun

Consultant at Oguns Ltd

[Read full review](#) 

“Setting up ECS is simple, although there are some tricks involved. I usually have to define private and public networks and bind all related services. It's easy but not super straightforward. I had to repeat the process two or three times before I could teach others how to configure it..”

FABIO NAGAO

Chief Technology Officer at Looplex SA

[Read full review](#) 

“I would rate my experience with the initial setup an eight out of ten, with ten being easy. It is pretty straightforward.

We use Camunda on the cloud. Camunda provides the cloud.

It is east to use. .”

Juan Pablo Barragán

Owner and Principal at Odoo Concept

[Read full review](#) 

“For the setup, I'd probably rate it a nine out of ten. I'm not personally involved, but it's quite easy.

- **Deployment resources:** It's probably only one or two people who were busy installing the product. I don't think it's a huge problem or challenge.
- **Integration aspect:** There was a bit of a challenge, but it was resolved by redesigning an activity in the process flow. It wasn't a huge problem, but the people had to figure out how to use existing mechanisms to solve it.
- We can resolve the challenges that might arise in Camunda using the features on the platform. It might not be immediately out of the box, but we can find a setup or pattern that brings us the solution. We can extend the framework. I haven't really seen blocking factors at this stage, and I know of other companies that use it, so it looks alright.
- For the maintenance part, I assume it's quite a small team.

Peter Broucke

Enterprise Architect at Proximus

[Read full review](#) 

Customer Service and Support

“I didn't need the technical support. I haven't needed to for Modeler. It's simple. But if I were to use their automation engine, I'm sure I would need support..”

Juan Pablo Barragán

Owner and Principal at Odoo Concept

[Read full review](#) 

“Camunda's community is medium-sized, offering reasonable support. However, they provide better support for the enterprise edition. There was not a large community in the early years..”

VenkatarajuNandam

Technical and Solution Architect at Freelance

[Read full review](#) 

“We now have an enterprise contract because of the increasing volume in production. We want to ensure we have good enough SLAs, so we probably bought the enterprise support. .”

Peter Broucke

Enterprise Architect at Proximus

[Read full review](#) 

“The AWS Support is incredible. They always invite us for meetings to showcase new solutions. I have a very good relationship with AWS, Microsoft, and GCP for support. AWS provides the best support, followed by Microsoft, and then Google..”

FABIO NAGAO

Chief Technology Officer at Looplex SA

[Read full review](#) 

“Technical support from Comodo is accessible exclusively with the enterprise version, and it is highly commendable. They offer two support options, including the provision of an individual technical support manager. Our customers benefit from having personal vendors in support, capable of communicating in their native languages. For instance, if operating in Ukraine, clients can expect excellent service with a personal manager fluent in Ukrainian. I would rate it ten out of ten..”

Alexey Nakonechnyy

Co-owner/ Deputy CEO at Integrity

[Read full review](#) 

“I contacted the solution's technical support since I wanted them to give me some facts regarding the points raised by a person from GBTEC, a German company, who claims that Camunda Platform can't fulfill some expectations since its imitations in terms of capabilities, especially collaboration features. I dropped an email to Camunda Platform so that someone from the support can let me know about the product's data modeling and whether it can go up to the enterprise architecture level or if something is missing in it, because of which we might have to get a beta or higher version..”

Hemed Kaore

CUSTOMS OFFICER at Tanzania Revenue Authority

[Read full review](#) 

Other Advice

“The product integration between BPMN and DMN is a standout feature. It eliminates the need for additional software and simplifies decision tool development..”

RicardoRodriguez1

President and Senior Researcher at Instituto Andino de Sistemas - IAS

[Read full review](#) 

“For anyone considering using Camunda, it is essential to understand your workflow clearly. Camunda is the best among similar solutions like JBPM and Activiti. I love working with Camunda..”

VenkatarajuNandam

Technical and Solution Architect at Freelance

[Read full review](#) 

“Camunda's platform could benefit from better UI for low-code development. Other competitor platforms have more comprehensive tools for deployment and development.

I'd rate the solution seven out of ten..”

Verified user

BPM Consultant at a financial services firm with 5,001-10,000 employees

[Read full review](#) 

“On a scale of one to ten, I rate ECS a ten out of ten. It's an incredible service, and I prefer it over [Kubernetes](#). I suggest checking the integration of software for deployment in a serverless environment. Some software can be challenging to deliver this way..”

FABIO NAGAO

Chief Technology Officer at Looplex SA

[Read full review](#) 

“I would recommend Camunda because Java is well-received and encourages clean code standards. The tool's visual appeal makes it accessible to both developers and business analysts. BPMN notation familiarity is a plus.

I'd rate the solution nine out of ten..”

Edy-Robert Tudosie

RPA Developer at Deutsche Bank

[Read full review](#) 

“I can talk about our experience with Camunda. For the moment, we are not using any sort of AI with Camunda at all, but for other technology, we use AI.

I am a co-founder of that enterprise.

I rate Camunda an eight out of ten for the moment because I don't really understand the exact parameters of the scale. It is still in proof of concept, and when it goes into production, I will have more ideas on how it should be done..”

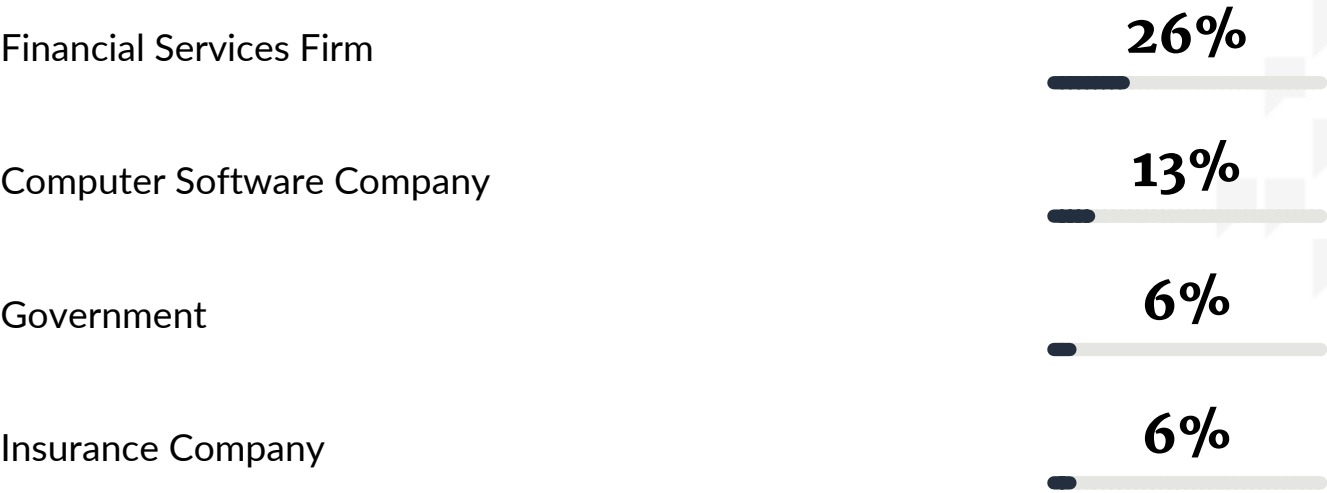
Mohamed Guerhazi

Technical Director / Project Manager at I-way

[Read full review](#) 

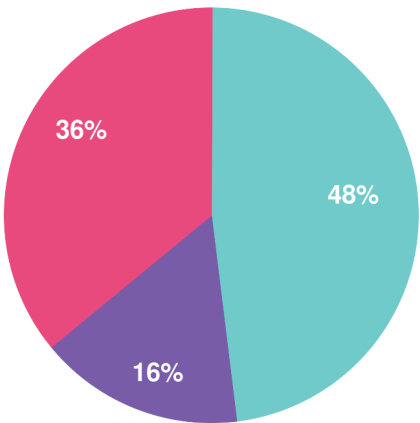
Top Industries

by visitors reading reviews

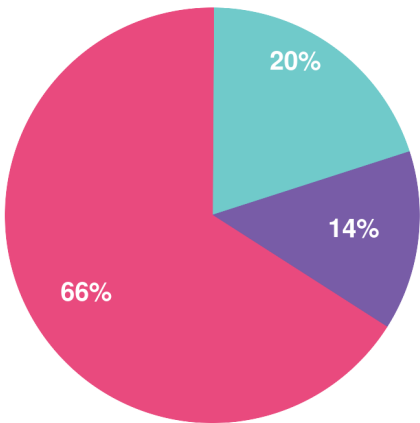



Company Size

by reviewers



by visitors reading reviews



 Large Enterprise  Midsized Enterprise  Small Business

About this buyer's guide

Thanks for downloading this PeerSpot report.

The summaries, overviews and recaps in this report are all based on real user feedback and reviews collected by PeerSpot's team. Every reviewer on PeerSpot has been authenticated with our triple authentication process. This is done to ensure that every review provided is an unbiased review from a real user.

Get a custom version of this report... Personalized for you!

Please note that this is a generic report based on reviews and opinions from the collective PeerSpot community. We offer a [customized report](#) of solutions recommended for you based on:

- Your industry
- Company size
- Which solutions you're already considering

The customized report will include recommendations for you based on what other people like you are using and researching.

Answer a few questions in our short wizard to get your customized report.

[Get your personalized report here](#)

About PeerSpot

PeerSpot is the leading review site for software running on AWS and other platforms. We created PeerSpot to provide a trusted platform to share information about software, applications, and services. Since 2012, over 22 million people have used PeerSpot to choose the right software for their business.

PeerSpot helps tech professionals by providing:

- A list of products recommended by real users
- In-depth reviews, including pros and cons
- Specific information to help you choose the best vendor for your needs

Use PeerSpot to:

- Read and post reviews of products
- Access over 30,000 buyer's guides and comparison reports
- Request or share information about functionality, quality, and pricing

Join PeerSpot to connect with peers to help you:

- Get immediate answers to questions
- Validate vendor claims
- Exchange tips for getting the best deals with vendor

Visit PeerSpot: www.peerspot.com

PeerSpot

244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944