

aws marketplace

Kong Konnect

Reviews, tips, and
advice from real users



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Product Recap



Kong Konnect

Kong Konnect Recap

Kong Konnect facilitates efficient management and integration of APIs, providing a streamlined experience for developers to manage their services with high scalability.

Kong Konnect is a comprehensive platform tailored for API development and management. It offers an intuitive interface that simplifies the process of connecting, managing, and securing APIs. Organizations benefit from its scalable architecture, ensuring it meets diverse operational demands and optimizes service delivery, supporting a robust API ecosystem that aligns with modern development practices.

What are the key features of Kong Konnect?

- **API Gateway:** Efficiently handles routing, transformations, and more for effective API management.
- **Security Management:** Includes authentication and traffic control to protect data.
- **Analytics and Monitoring:** Provides insights into API usage and performance metrics.
- **Developer Portals:** Offers customizable portals for developer engagement and onboarding.
- **Plugin Architecture:** Extends functionality through a rich library of plugins.

What benefits or ROI should users expect?

- **Cost Efficiency:** Reduces operational costs through streamlined API processes.
- **Scalability:** Easily adapts to increased API traffic without performance losses.
- **Improved Security:** Enhances data protection through advanced security features.
- **Enhanced Developer Productivity:** Accelerates development timelines with easy-to-use tools.
- **Better User Engagement:** Improves collaboration through robust developer support.

In tech industries, Kong Konnect is often implemented to advance cloud-native applications by enhancing API connectivity and security. Financial services utilize it to ensure compliance and secure data sharing. Telecommunications deploy it to handle high data throughput efficiently.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Kong Konnect has impacted my organization positively, particularly in enhancing security and providing a compliance dashboard for applications, making it a very positive impact on my organization.”



Rajeshk Kumar Nayak

Open Shift Engineer at Dhanyaayai enterprise private limited

- ✓ “Technical support from Proofpoint was absolutely excellent.”



Shahnawaz_Alam

Senior Software Engineer at Netenrich

- ✓ “Their tech support is excellent; when I raise an incident or a support ticket, it gets answered in four hours.”



ShubhojitDasgupta

API Technical Architect at Independent API Consultant

- ✓ “Kong Konnect has positively impacted my organization by making our development easier and helping us push new routes to our current customers.”



Verified user

Lead Software Engineer at a computer software company with 51-200 employees

- ✓ “Kong Konnect has positively impacted our organization by securing our APIs, which is one of the main concerns for us, and securing our APIs has benefited our organization by improving compliance and reducing incidents.”



ShahnawazAlam1

Am at Godrej Capital

- ✓ “The documentation is excellent, and it includes a developer portal, which helps create a common distribution channel for APIs within and outside the enterprise.”



Siddharth-Shanagr

IT Solutoin Expert at a tech vendor with 10,001+ employees

What users had to say about valuable features:

“Kong has been working on their documentation. They have developed a separate portal for the documentation. They are trying to improve that.

Their tech support is excellent. When I raise an incident or a support ticket, it got answered in four hours..”

ShubhojitDasgupta

API Technical Architect at Independent API Consultant

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Kong Konnect is a SaaS version of Kong Gateway, and it offers a hybrid deployment. The configuration can be controlled centrally via the SaaS offering, and each team can manage their own gateway or runtime part. It is lightweight, suitable for smaller use cases without heavy initial costs, and comes in various flavors such as open source and enterprise. The documentation is excellent, and it includes a developer portal, which helps create a common distribution channel for APIs within and outside the enterprise.

Siddharth-Shanagr

IT Soulutoin Expert at a tech vendor with 10,001+ employees

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“Spam filtering from our partner perspective was very efficient; we were very happy with the functionality, as only relevant emails were allowed for mailboxes.

“We used the Sandbox feature, and it was very beneficial concerning the Advanced Threat Protection feature.

“From a business perspective, it was very helpful; it sped up our business flow and increased email delivery, and from a technical perspective, it was very effective..”

Shahnawaz_Alam

Senior Software Engineer at Netenrich

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“The best features Kong Konnect offers are ease of use and scalability.

“When I mention scalability, it means that when we experience peak traffic, Kong made it easy for us to scale and spawn new machines.

“Kong Konnect has positively impacted my organization by making our development easier and helping us push new routes to our current customers. It made development easier because we used to need to deploy the route everywhere, but now we can deploy at once and everything works..”

Verified user

Lead Software Engineer at a computer software company with 51-200 employees

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“The best features Kong Konnect offers include central control for all APIs, better security with auth, OAuth, JWT, very easy traffic management, and it is very helpful in Kubernetes and OpenShift clusters. It is also lightweight, super-fast, and allows for easy integration with CI/CD tools such as Jenkins, Tekton, or Argo CD.

“The security features of Kong Konnect have helped my team mainly by allowing us to use auth and JWT for applications needing external identity provider authentications, such as LDAP or other authentication providers that need to be connected to back-end applications, which we can easily integrate using Kong Konnect with those identity providers for API integrations..”

Rajeshk Kumar Nayak

Open Shift Engineer at Dhanyaayai enterprise private limited

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“The best features Kong Konnect offers include security, scalability, and latency, which is the most important to me.

“Security, scalability, and load handling are so valuable for me because we have multiple built-in plugins such as open authentication, authentication, OpenID, and basic authentication.

“Our features, such as being able to see all the logs and traces by integrating with multiple third-party applications including Jaeger, are worth mentioning.

“Kong Konnect has positively impacted our organization by securing our APIs, which is one of the main concerns for us. Securing our APIs has benefited our organization by improving compliance and reducing incidents..”

ShahnawazAlam1

Am at Godrej Capital

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Other Solutions Considered

I was previously using Azure Logic Apps but moved to Kong API Gateway. This decision was influenced by the need to create a service around Kong API Gateway with a federated API management platform.

Siddharth-Shanagr

IT Solutoin Expert at a tech vendor with 10,001+ employees

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ROI

Real user quotes about their ROI:

“I have seen a return on investment with Kong Konnect, as it helps manage security very well, allows for faster API deployments saving developer time, and reduces salary costs with better uptime and minimal downtime, thus preventing potential business loss..”

Rajeshk Kumar Nayak

Open Shift Engineer at Dhanyaayai enterprise private limited

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Use Case

“My main use case for Kong Konnect is routing to different backends and implementing enhanced security. For security purposes in my day-to-day work, we are currently implementing security features that Kong Konnect offers, such as API keys..”

Verified user

Lead Software Engineer at a computer software company with 51-200 employees

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“I use Kong Konnect most often as a current gateway. A specific example of how I use Kong Konnect as a current gateway involves onboarding microservices into Kong Konnect where we pass the host map pattern and pass the endpoint in the route path. This is how we are configuring our setup..”

ShahnawazAlam1

Am at Godrej Capital

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I use Kong Konnect as an API Gateway or API management solution. I have several use cases, including securing internal APIs within Siemens network by deploying Kong Gateway on Amazon EKS. This acts as an API management layer to expose other internal services such as logging and Jira APIs. Additionally, I utilize it for external use cases by deploying an API Gateway for consumers accessing services from the internet. My aim is to create a federated API management platform where various business units can still use their preferred choice of gateways while maintaining a central federation layer to control security and logging policies.

Siddharth-Shanakr

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IT Soulutoin Expert at a tech vendor with 10,001+ employees

“Kong Konnect serves as my main API Gateway for microservices, and it manages traffic between OpenShift and Kubernetes services, making it very helpful for monitoring API performance in my day-to-day operations.

“A specific example of how I use Kong Konnect as an API gateway involves deploying multiple applications in OpenShift. Whenever we need API connectivity, the user connects to Kong Gateway data plane, which forwards that traffic to the back-end service with Kong Konnect control plane, ensuring that security and all processes work seamlessly on the microservices..”

Rajeshk Kumar Nayak

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Open Shift Engineer at Dhanyaayai enterprise private limited

“I have experience with both Apigee and Kong API Gateway. I have migrated from Apigee to Kong Konnect for organizations.

I am working currently with Kong Konnect SaaS Enterprise, which is the SaaS version of Kong. I have also worked on Kong Gateway Enterprise.

With Kong Konnect, AWS is the provider by default. However, the gateway runtime can be installed anywhere, the Kong Gateway runtime also called the Kong Data Plane is platform agnostic. It does not have to be in AWS. It can be in Azure or on-prem as well..”

ShubhojitDasgupta

API Technical Architect at Independent API Consultant

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The product was very straightforward to install; it was very easy because we used the web interface, and simple settings definitions on the ISP site were enough for the whole setup..”

Shahnawaz_Alam

Senior Software Engineer at Netenrich

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“Kong Konnect is deployed in my organization as software as a service, deployed using Helm chart on OpenShift in one of our multiple clusters, and we have also deployed it on Microsoft Azure.

“Kong Konnect is deployed in the public cloud with Microsoft Azure and not in a hybrid setup, as we primarily use Azure..”

Rajeshk Kumar Nayak

Open Shift Engineer at Dhanyaayai enterprise private limited

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Customer Service and Support

“The customer support for Kong Konnect is very good because we have portal access to raise issues, mail support available, and they offer twenty-four-hour support with SLA-based response times..”

Rajeshk Kumar Nayak

Open Shift Engineer at Dhanyaayai enterprise private limited

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Other Advice

The knowledge base provided by Kong is excellent, offering various learning paths not just for the technical aspects of Kong Konnect, but also for innovation within the application. It's a highly customizable platform. I would rate Kong Konnect an eight overall.

Siddharth-Shanagr

IT Soulutoin Expert at a tech vendor with 10,001+ employees

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“My advice to others looking into using Kong Konnect is to go with it. My company does not have a business relationship with this vendor other than being a customer. I gave this product a rating of 10..”

ShahnawazAlam1


Am at Godrej Capital

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“My advice for others looking into using Kong Konnect is that if someone needs an API gateway, Kong Konnect is an excellent choice due to its good features and ease of integration with multiple developer tools, whether in the cloud or on-premises. I would rate Kong Konnect an eight point five out of ten..”

Rajeshk Kumar Nayak

Open Shift Engineer at Dhanyaayai enterprise private limited

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“The integration with our on-prem Exchange was very straightforward; the only thing we did was redirect all email traffic over Proofpoint, so Proofpoint did everything independently, and we were very happy.

“I am still receiving emails from Proofpoint's site.

“Not using it at the moment, but in the short term we will be tackling that portion of the product as well.

“We cannot provide feedback regarding Dynamics because we are not experienced enough at the moment; we have initiatives going on but did not get enough feedback from end users.

“Based on my overall experience with Proofpoint, considering the cost perspective, I would rate it a 7 out of 10..”

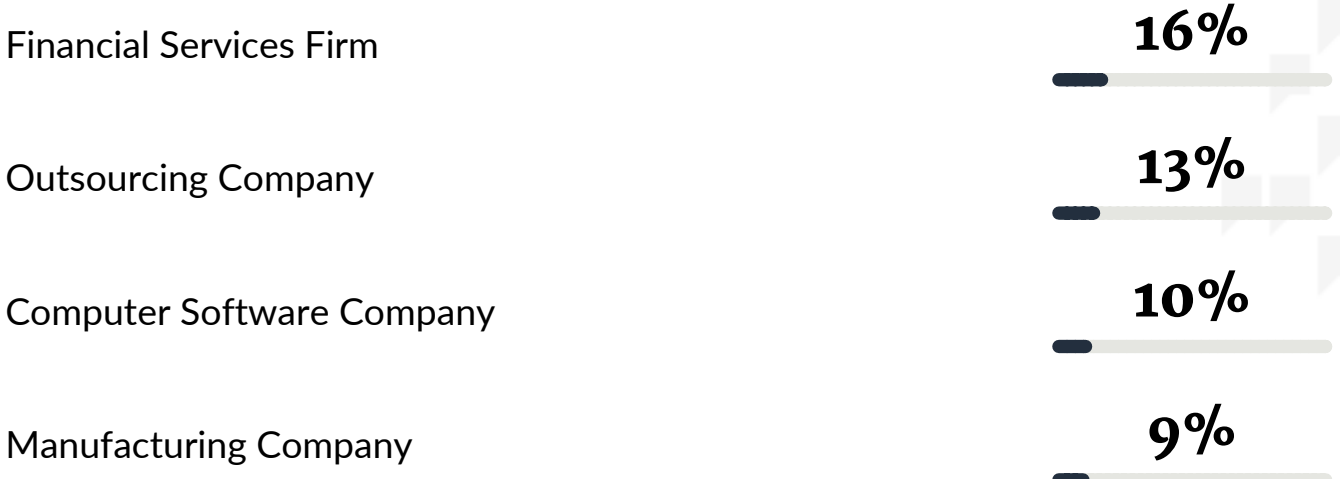
Shahnawaz_Alam

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Top Industries

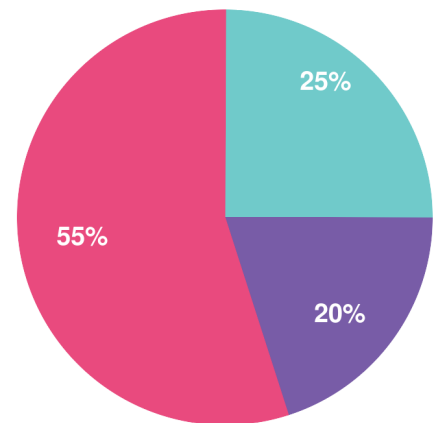
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Large Enterprise Midsized Enterprise Small Business

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