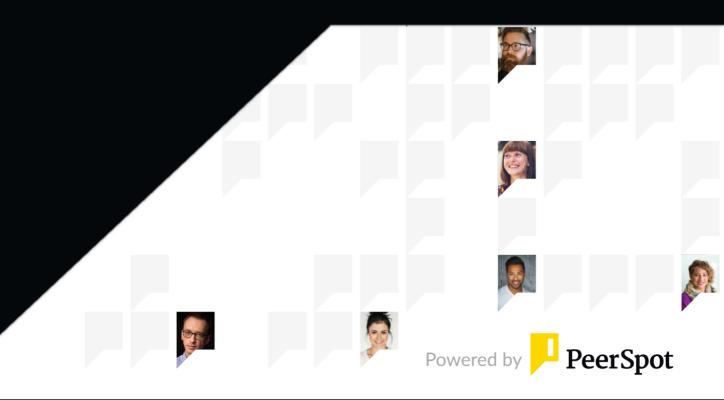
## aws marketplace

**Palantir Foundry** 

# Reviews, tips, and advice from real users



## **Contents**

Product Recap	3 - 5
Valuable Features	6 - 11
Other Solutions Considered	12 - 13
ROI	14
Use Case	15 - 17
Setup	18 - 21
Customer Service and Support	22 - 24
Other Advice	25 - 27
Trends	28 - 29
About PeerSpot	30 - 31



## **Palantir Foundry Recap**

Palantir Foundry is an enterprise data management platform offering comprehensive tooling for working with big data. Because it is an operating system made for modern enterprises, it is highly available and a continuously updated platform.

Palantir Foundry is a fully managed SaaS platform that spans from cloud hosting and data integration to flexible analytics, visualization, model-building, operational decision-making, and decision capture. It equips technical and non-technical users to make data-driven operational decisions.

Palantir Foundry includes tools to integrate data of any scale, format, or structure, and also has granular, flexible access controls for individual datasets. In addition, it has an open, modular architecture with multiple RESTful APIs, it has native applications for developing machine learning and artificial intelligence, it provides sophisticated data science applications for users of all technical abilities, and much more.

#### **Palantir Foundry Features**

The most valuable Palantir Foundry features include:

Security, flexibility, interoperability, easy deployment, built-in role classification, purpose-based access controls, interoperable architecture, model integration, AI modeling tools, ontology, custom workflows, team-specific applications, self-serve analytics, lineage system, operational application building, 200+ data connectors, data versioning, change management framework, sand decision orchestration, and custom dashboard and report building tools.

#### With Palantir Foundry You Can:

- Accelerate development & operations
- Collaborate globally
- Save time on security
- Reduce costs

#### **Palantir Foundry Benefits**

Some of the many Palantir Foundry benefits include:

- Modular: Because Palantir Foundry is modular, it can integrate with existing infrastructure.
- **Granular governance:** Robust data governance controls help ensure seamless compliance, auditability, and security.
- Secure data sharing: The security infrastructure allows you to share data securely, within

organizations and with chosen partners.

- Rapid integration: Palantir Foundry can rapidly integrate models and data from data platforms into an operational ontology, and can also fuel existing data platforms.
- **Stand-alone deployment:** Palantir Foundry can be deployed standalone and can provide all necessary capabilities for data connection, data integration, and model building.
- **Prevent lock-in:** The data and model integration suites are designed to prevent lock-in, and assume that tools will be interoperating with Palantir Foundry as an organization grows.
- No SQL necessary: Users do not have to use SQL queries or employ engineers to write strings in order to search petabytes of data. With Palantir Foundry, natural language is used to query data and results are returned in real-time.
- Excellent data integration: Palantir Foundry provides secure, scalable, and resilient integration of all data sources.
- Availability: The Palantir platform uses DNS routing, gateways and elastic load balancing to ensure availability. Dedicated accounts and virtual resources are used on a per customer basis.
- Multiple metrics types: The Palantir platform provides hundreds of metrics. Some include average session length, drop-off rate, number of logins per user, number of accounts, and search speed.

#### **Reviews from Real Users**

PeerSpot users like Palantir Foundry because it has many advantages:

"It is <u>user-friendly, good automation</u>, and allows you to do a better job of data governance." - Associate, Inhouse Consulting at a pharma/biotech company

"Works seamlessly with good end-to-end capabilities and the <u>capability to scale.</u>" - Wallace H.,Sr. Director at a tech services company

## **Valuable Features**

Excerpts from real customer reviews on PeerSpot:

"I rate Palantir Foundry a ten out of ten."



#### Fred\_Lee

Enterprise Architect at a mining and metals company with 10,001+ employees

"The predictive analytics capability within Palantir Foundry impacts financial forecasting strategies through its AIP functionality, which includes numerous pre-built models, LLMs, and data science application libraries."



#### **SRINIVAS RATHOD**

Architect at L&T Technology Services

"I like the data onboarding to Palantir Foundry and ETL creation."



## Rama Subba Reddy Thavva

Solution Architect at Mercedes-Benz AG

"It's scalable."



#### Manilal Kasera

Senior Software Engineer at Tiger Analytics





#### SRI Nadkarni

Senior VP, Data & Analytics at Indium Software - Independent Software Testing Company

"The data lineage is great."



### Tajinder\_Singh

Senior Software Engineer at a computer software company with 201-500 employees

"Great features available in one tool."



#### Sai Arun Bandhakavi

Associate Vice President at a insurance company with 10,001+ employees

#### What users had to say about valuable features:

"The value of Palantir is that it provides everything in one tool. Previously, we'd need one tool for data cataloging, another as a data lake, and a third for data warehousing. Palantir has simplified that for us. The data analysis, data science and data engineering features are pretty easy to use.."

Sai Arun Bandhakavi
Associate Vice President at a insurance company with 10,001+ employees

"The data lineage is great. It helps identify the flow of the data and the data pipeline, starting from the beginning to the end of the pipeline.

I also found a contour helpful. It was also useful to do quick ad hoc data analysis and create reports.."

Tajinder\_Singh Read full review 🔼

Senior Software Engineer at a computer software company with 201-500 employees

"Palantir Foundry is emerging as an appealing healthcare platform. Instead of having multiple tools, we can leverage this platform for our data ingestion. The solution has a couple of modules, and we haven't evaluated the entire spectrum. We are taking it one bit at a time. I don't yet have a complete vision or impression, but the tool has served our purposes.

The AI engine that comes with Palantir Foundry is quite interesting. The solution provides good flexibility and scalability.."

Ganesh Y	Read full review [
----------	--------------------

Team Lead at a consultancy with 1-10 employees

"Palantir Foundry offers the core capabilities of a digital twin enterprise. The digital twins concept allows bi-directional data and process integration between virtual and physical worlds. This integration enables what-if analysis, such as simulating tariff changes to plan responses. The low-code app development platform empowers any user to build applications using preferred visualization tools, while the AI platform allows for diverse model integration. Furthermore, Palantir Foundry is not limited to one LLM model, offering flexibility to build personalized models.."

Fred\_Lee Read full review 

Rea

Enterprise Architect at a mining and metals company with 10,001+ employees

"The Code Workbook gives you the option to switch across built-in languages such as Spark SQL, PySpark, R, or Python.

Live video sessions enhance the available documentation and allow you to ask questions directly. There are a multitude of sessions within each framework that occur weekly. At the end of a session, you have the option to read other user's questions or ask questions yourself.

The GUI is easy to use and does not require advanced technical knowledge. ."

Keshav Mandal Read full review 🖸

Senior Analyst/ Customer Business and Insights Specialist at a tech services company with 501-1,000 employees

"My experience with Palantir Foundry and Azure has been good. Palantir Foundry is costly, but Azure is open, which allows for easier experimentation. Being a closed product, Palantir Foundry is difficult to practice offline unless we have an enterprise edition. However, it is very secure compared to other platforms.

"Palantir Foundry's best features include security, built-in features, low-code, no-code platform, and ease of use.

"The collaborative workspaces within Palantir Foundry contribute to team efficiency and project outcomes through seamless operation. The ease of customization is particularly notable.

"I have worked with the data lineage feature in Palantir Foundry, which comes by default. We simply need to tick the checkbox and make necessary configuration changes within the system itself. We do not need to procure another lineage platform as Palantir Foundry has its own built-in features for data lineage, data governance, and data security.

"The lineage feature helps enhance our data management practices by allowing us to understand the origin of data, track all activities happening on the data, identify users and consumers, and monitor how it flows across the system. This makes it easier to generate reports based on the lineage database.

"The predictive analytics capability within Palantir Foundry impacts financial forecasting strategies through its AIP functionality, which includes numerous prebuilt models, LLMs, and data science application libraries. Using the AIP library within Palantir Foundry helps us develop quick resolutions for predictive models and analytics.."

**SRINIVAS RATHOD** 

Read full review [2]

Architect at L&T Technology Services

## **Other Solutions Considered**

"I have also used Microsoft Azure. With it, we get services and web apps using which we can use for our front-end application or small features of code using APIs. I haven't used all of the apps. ."

Tajinder_Singh Senior Software Engineer at a computer software company with 201-500 employees	Read full review 🖪
"I prefer Palantir Foundry for simple ETL pipelines because it is a code platform. I will choose Databricks for handling complex big of supports all the Python modules"	
Rama Subba Reddy Thavva Solution Architect at Mercedes-Benz AG	Read full review 🔼
"I previously used Microsoft SQL which is a traditional database. I advancement because it is a direct jump to a big data source.	The solution is an
Comparing the solution to traditional databases is liking comparing banana"	ng an apple to a
Keshav Mandal Senior Analyst/ Customer Business and Insights Specialist at a tech services company with 501-1,000 employees	Read full review 🔼

"We previously used KNIME but have now migrated everything to Palantir. The move was partly related to licensing costs although there were also some operational issues. We are a data engineering team and using KNIME required us to take on all the admin tasks because we have no centralized admin. With Palantir, there is a separate team that deals with the operational and infrastructure aspects and we're able to focus solely on our work. Some of our team have already worked with PySpark or Python, so it's been easy for us to get into the tool. ."

Sai Arun Bandhakavi Read full review

Associate Vice President at a insurance company with 10,001+ employees

## **ROI**

Real user quotes about their ROI:

"The return on investment is the efficiency improvement at the end user level, not at the business or IT level. It is costly in the long run at the IT level and difficult to calculate the return on investment at the IT level. But at the business level, I believe there is a return on investment, but it's hard to quantify. I was involved in a risk-related project that was not driven by ROI, so I don't have exact figures on the ROI.."

Verified user Read full review [₹

Sr Consultant at a consultancy with 501-1,000 employees

## **Use Case**

"The AI engine that comes with Palantir Foundry is quite interesting. We have a lot of data from various trials and analyses. We need a machine learning and analytical feature that can push huge amounts of data into the application based on pre-set rules.."

Ganesh Y	Read full review 🔼
Team Lead at a consultancy with 1-10 employees	

"I am getting into the ontology space using Palantir Foundry. The primary use case is for developing a common business model that includes data, people, and processes, essentially describing how businesses operate. We are applying this model in the utilities sector.."

Fred\_Lee

Enterprise Architect at a mining and metals company with 10,001+
employees

Read full review 

✓

"One of the leading European manufacturing plants uses Palantir Foundry for manufacturing interior parts of various car brands such as Honda, Hyundai, Ford, Mercedes-Benz, and BMW. This involves highly secured information that is not supposed to be shared with any competitors.."

supposed to be shared with any competitors"	
SRINIVAS RATHOD Architect at L&T Technology Services	Read full review 🔼
"Our use cases are mostly related to data analytics. We are buildid ashboards and ETL pipelines on the Palantir side. Palantir Foun code/no-code platform with a user-friendly UI. It is better than I you need to code. Palantir Foundry has better data lineage. Howe also provides many features with Databricks Unity Catalog"	dry is a low- Databricks, where
Rama Subba Reddy Thavva Solution Architect at Mercedes-Benz AG	Read full review 🔼

"Palantir Foundry is being used for multiple hybrid cloud integrations in one of the services we provide for an existing US-based customer. It's all about getting together data from Azure and Amazon and then providing a hybrid platform through Palantir Foundry. We then provide the analytics or insights enablement for the customer.."

SRI Nadkarni Read full review [-

Senior VP, Data & Analytics at Indium Software - Independent Software Testing Company

"Our company uses the solution as a big data lake for storage and cherry-picking data sets using multiple languages. We create ETL pipelines, run them on a schedule, and export the data to visualize it.

We perform functional tests on the data sets using Excel in a Fusion Sheet. A schema is created that shows all data in columns and can be manipulated to extract meaningful information.

The Code Workbook is used to import data and write code using R, Python, Spark SQL, or PySpark. From there, you can perform calculations and create data sets.

Contour is the graphical user interface that gives us the available basic or automatic operations. You do not need a technical grasp because it is easy to use with knowledge of the basics and filters.

Across our company, there are 3,000 users who access our data lake. ."

Keshav Mandal Read full review 🛂

Senior Analyst/ Customer Business and Insights Specialist at a tech services company with 501-1,000 employees

## Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

"A different team handles the solution and our data lake so I don't have knowledge of the setup. Our team accesses the solution via a web link and creates use cases. ."

Keshav Mandal Read full review ☑

Senior Analyst/ Customer Business and Insights Specialist at a tech services company with 501-1,000 employees

"Palantir Foundry's initial setup is affected by high startup pricing, which might scare some people off. However, it is cost-effective in the long run, as it reduces the need for developers.."

Fred Lee Read full review [7]

Enterprise Architect at a mining and metals company with 10,001+ employees

Sai Arun Bandhakavi

"I wasn't working in the company during the initial deployment of Palantir Foundry, but I believe they had some support teams from Palantir that provided the initial stage support. Even now, if there is any issue we have access to an exclusive support team. Palantir uses 'data preparation,' where you can drag and drop tools and create your pipelines. It's easy to use, even for non-technical people.."

Associate Vice Preside	nt at a insurance compan	ny with 10,001+ employe	es	
Active Directory	, takes a few days t	to complete. If you	ting up linkage to t are looking to just	
	plete it in two hour		ındry a five out of f	ive"
Marco Cheung Certified developer on 10 employees	Palantir Foundry at a cor	mms service provider wit		full review 🔼

Read full review

"The initial setup was okay. I would rate it seven or 7.5 out of ten. I know that we need to build pipelines, and that is easy. For data preparation or transformation, that is easy too. However, for some front-end applications, I found it difficult. In other applications, we can write code in the Palantir environment and deploy it in the form of pipelines using code authoring. That was easier. However, the front end I found it difficult.

How long it takes to deploy depends on the project. First, we need to ingest into the Palantir environment using a data connection. We need to bring that. And then, it depends on what kind of transformation or assessment we want. If you want a very simple report, then we can use Palantir's contour or the Palantir reports application. For bigger front-end applications, we need to use Java and other ASP applications. It might take more time. ."

Tajinder\_Singh Read full review [7]

Senior Software Engineer at a computer software company with 201-500 employees

"The initial setup had a medium level of difficulty. If we go through the documentation, we can learn about what to do. In Palantir, they had a section called Academy, and that Academy was quite useful. If you go through that as a new user, it makes the process easier as you learn what to do. Initially, we didn't have many sources that would help us learn things, so we struggled a bit. In contrast, with Azure and Amazon Cloud, you have many sources from where you would be easily able to learn. You could just Google what you needed with them, as there's so much available documentation online.

What was easy was the fact that everything was in one place. With AWS Cloud, there are many applications to support. You can use Glue or Athena, and you have all these other applications. However, with Palantir, everything is easy due to the fact that it is centralized. It's drag and drop and everything is very transparent. ."

Manilal Kasera Read full review

Senior Software Engineer at Tiger Analytics

## **Customer Service and Support**

"I haven't had the opportunity to discuss with Palantir Foundry technical support, but we were able to manage on our own. The documentation and technical support are very good.."

SRINIVAS RATHOD	Read full review
Architect at L&T Technology Services	

"Palantir Foundry's customer service is excellent. I would rate it ten out of ten. They are knowledgeable, and their boot camps demonstrate solutions in just three days, which typically takes months or years. This speed of delivery was a key driver for choosing Palantir Foundry.."

Fred_Lee	Read full review 🔼
Enterprise Architect at a mining and metals company with 10,001+ employees	

employees

"We used to raise issues with Palantir support, and they had their own environment where we could raise tickets and get them assigned to a particular team in the normal support channel. Based on the priority as well as the type of support we needed, it was taken care of by the Palantir support team,."

**Tajinder\_Singh**Senior Software Engineer at a computer software company with 201-500

"The technical support team at Palantir Foundry is very responsive and knowledgeable. They are the brightest in the world. You are not talking to someone from a service center. You are talking to engineers in London and the Bay Area, that are very well-trained.

Overall, customer service and support are a five out of five.."

Marco Cheung Read full review ☑

Certified developer on Palantir Foundry at a comms service provider with 1-10 employees

"The community is minimal so even if you're looking to solve something that's relatively basic, you have to get in touch with the support team. For most other solutions you can Google it and find the answer. Although the support is good and they respond quickly, sometimes it would be easier to be able to check online and have the answer in 10 seconds. ."

Sai Arun Bandhakavi Read full review

Associate Vice President at a insurance company with 10,001+ employees

"We had account reps from Palantir, and they were our interface to tech support. They were pretty responsive. The tech support may have been in the UK, but we had a US representative. You give the rep a feature request, and they add it to the queue. It's not like, "Oh my God, our logs are filling up" or something. It wasn't that the kind of thing you would get with an on-prem solution.

They were attentive. We had team calls with them several times a week. They were part of our whole implementation support. They're part and parcel of what the institution is doing. I give them very high ratings for attentiveness.."

Mark Wozny Read full review [7]

Manager, Data Governance at a healthcare company with 5,001-10,000 employees

## **Other Advice**

"The solution has many features but I am only using the Code Workbook and Contour. Another feature called Slate allows you to create websites or record user data.

Based on my current usage, I rate the solution a seven out of ten. ."

Keshav Mandal	Read full review [2
Senior Analyst/ Customer Business and Insights Specialist at a tech services company with 501-1,000 employees	

"I rate Palantir Foundry a ten out of ten. Overall, it's an excellent solution, and I recommend it. While I am building a business case to adopt Palantir Foundry, it's worth noting its partnership with Databricks. Our organization already has Databricks, and I hope we will get Palantir Foundry as well.."

Fred_Lee	Read full review
Enterprise Architect at a mining and metals company with 10,001+ employees	

"We tried some machine learning algorithms with Palantir Foundry. Since some packages are unavailable, we have to do that specific work on the Azure environment. I would recommend the solution to other users, but they must evaluate data security concerns.

Overall, I rate the solution an eight out of ten.."

#### Rama Subba Reddy Thavva

Solution Architect at Mercedes-Benz AG

Read full review 🛂

"Palantir Foundry is a cloud-based solution. I would recommend Palantir Foundry to other users based on their use cases, the complexity, and the scale of the platform they're looking for. Palantir Foundry has all the right ingredients in terms of the overall data platform, but it depends on the kind of use cases that customers are looking at.

Overall, I rate Palantir Foundry a seven to eight out of ten.."

SRI Nadkarni

Senior VP, Data & Analytics at Indium Software - Independent Software Testing Company

Read full review [7]

"Palantir Foundry has been very forthcoming, but we don't have a full picture of their roadmap and what it would be built upon. It's more of a partnership where we talk about our use cases, and their team comes and tells us about the features we can use. So, it is a work in progress.

You can connect Palantir Foundry to various LLNs like Google Bard, Llama, or OpenAI.

Overall, I rate the solution a six out of ten.."

Gane	sh Y			Read full review 🛂
	1	1.		

Team Lead at a consultancy with 1-10 employees

"I'm an end-user.

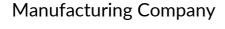
We chose the solution to go on top of Spark. My organization needed to use large amounts of data, prepare it for analysis and clean it. While there are other cloud platforms available, like Azure or AWS, the capability Palantir provides in different fields like beauty, medical, or healthcare was important. It provides different capabilities to build applications. That's why our organization thought it could be a good idea to have a Palantir center of excellence within the organization and build knowledge based on that product.

I'd advise potential users to make use of the Palantir documentation as much as possible. In the documentation, they have mentioned in detail each of the products, like, how to use different applications within Palantir. There is contour code preparation or code workbook. It is not at all like any other cloud platform (AWS or Azure) where we would find online communities. You need to find and go through internal documentation.

I'd rate the solution seven out of ten. ."

## **Top Industries**

by visitors reading reviews



**Financial Services Firm** 

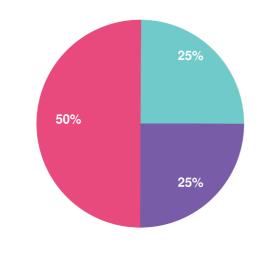
Government

**Computer Software Company** 



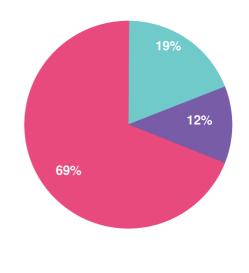
## **Company Size**

by reviewers



Large Enterprise





Midsize Enterprise

**Small Business** 

## About this buyer's guide

Thanks for downloading this PeerSpot report.

The summaries, overviews and recaps in this report are all based on real user feedback and reviews collected by PeerSpot's team. Every reviewer on PeerSpot has been authenticated with our triple authentication process. This is done to ensure that every review provided is an unbiased review from a real user.

# Get a custom version of this report... Personalized for you!

Please note that this is a generic report based on reviews and opinions from the collective PeerSpot community. We offer a <u>customized report</u> of solutions recommended for you based on:

- Your industry
- Company size
- Which solutions you're already considering

The customized report will include recommendations for you based on what other people like you are using and researching.

Answer a few questions in our short wizard to get your customized report.

Get your personalized report here

## **About PeerSpot**

PeerSpot is the leading review site for software running on AWS and other platforms. We created PeerSpot to provide a trusted platform to share information about software, applications, and services. Since 2012, over 22 million people have used PeerSpot to choose the right software for their business.

#### PeerSpot helps tech professionals by providing:

- A list of products recommended by real users
- In-depth reviews, including pros and cons
- Specific information to help you choose the best vendor for your needs

#### Use PeerSpot to:

- Read and post reviews of products
- Access over 30,000 buyer's guides and comparison reports
- Request or share information about functionality, quality, and pricing

#### Join PeerSpot to connect with peers to help you:

- Get immediate answers to questions
- Validate vendor claims
- Exchange tips for getting the best deals with vendor

Visit PeerSpot: www.peerspot.com

## PeerSpot

244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944