

aws marketplace

1Kosmos BlockID

# Reviews, tips, and advice from real users



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# Product Recap



1Kosmos BlockID

# 1Kosmos BlockID Recap

1Kosmos BlockID is a highly praised solution for identity verification, authentication, and securing access to company resources. Users appreciate its robust security, easy integration, user-friendly interface, and reliable performance.

Its valuable features include seamless integration, robust security measures, biometric authentication, and mobile app convenience. Organizations have seen improved efficiency, communication, and productivity with this solution.

# Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “1Kosmos BlockID has provided a return on investment by significantly reducing the need for IT personnel, with the reduced ticket volume from 300 to 500 to just 70 to 80 calls monthly, so only two IT staff members are now required, saving costs equivalent to around 80 lakhs per year.”



**Csr Kumar**

Accounts Receivable Manager at Guru Nanda

- ✓ “My advice to others looking into using 1Kosmos BlockID is that it is a wonderful product for passwordless authentication.”



**MandeepSingh4**

Senior Vice President at a tech services company with 10,001+ employees

- ✓ “1Kosmos BlockID has a positive impact on my organization mainly from both a security and operational efficiency standpoint.”



**Mahesh Konda**

Solution Architect at Synechron

- ✔ “In my experience with 1Kosmos BlockID, the system was very accurate, with facial recognition working correctly approximately 99% of the time, and the platform is very user-friendly.”



**Verified user**

Senior Software Engineer at a outsourcing company with 1,001-5,000 employees

**What users had to say about valuable features:**

“1Kosmos BlockID features help to improve both security and user experience by reducing the dependency on traditional passwords. The platform is also useful from an operational perspective.

“One of the areas I found valuable with decentralized identity management was the strong identity verification capability. It added an additional layer of trusted authentication where the user has completed the onboarding process, especially for securing applications, accessibility, and account validation..”

**Mahesh Konda**

Solution Architect at Synechron

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“In my experience with 1Kosmos BlockID, the system was very accurate, with facial recognition working correctly approximately 99% of the time, and the platform is very user-friendly.

“The user-friendly aspect of 1Kosmos BlockID is straightforward enough for any user and was very handy for finance and HR departments, and it is not necessary to be a tech person to operate it.

“Regarding the metrics with 1Kosmos BlockID, I have to say that we saved 80% of the allocation budget for this project, and the time saved was at least 40%..”

**Verified user**

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Senior Software Engineer at a outsourcing company with 1,001-5,000 employees

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“The best features that 1Kosmos BlockID offers, besides passwordless authentication, definitely include accuracy. When it does the face scanning, it is very accurate and you cannot bypass that. Convenience stands out as well, as you can either log in with TOTP or QR code scanning, and those two options help you out a lot compared to other products.

“1Kosmos BlockID has positively impacted my organization primarily by improving security. You do not need to worry about changing or remembering passwords, which often have to be 12 digits long with several criteria. This adds a lot of user convenience, and the QR code scanning is one of the best features I have seen. It saves a lot of time and removes the hassle of remembering passwords, which would often lead to wasted time resetting them, especially while traveling and lacking email access. It has eliminated those challenges, saved time, and enhanced user convenience, while also boosting security since you are using live biometrics..”

**MandeepSingh4**

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Senior Vice President at a tech services company with 10,001+ employees

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“The cloud-based feature of 1Kosmos BlockID stands out because when working on SAP, it often went down due to memory size, but since 1Kosmos BlockID is cloud-based, downtime is not experienced. The second standout feature is the login ID and password recognition; it allows the right person to log in without manual entry of usernames and passwords, making 1Kosmos BlockID very helpful in any situation.

1Kosmos BlockID offers passwordless authentication that eliminates 2FA. It operates through biometric authentications, such as facial recognition and thumb impressions, which are compliant security keys for enterprise applications. Identity verification is another strong feature; if 1Kosmos BlockID recognizes a user, it ensures that the right person is logging in. It uses AI and machine learning to scan government-issued IDs, licenses, and passports, matching them with user biometrics for 100% accuracy. The digital wallet feature also stores user identity information in a private or permissioned blockchain, allowing users to control their personal data. It meets high assurance standards, including NIST 800-63-3 and GDPR, and supports both app-based and browser-based user journeys for onboarding and authentication.

1Kosmos BlockID has positively impacted the organization by enhancing security through eliminating usernames and passwords and storing encrypted user data in a private permissioned blockchain, which drastically reduces the risk of data breaches and phishing. Furthermore, it has improved operational efficiency by streamlining the user experience, reducing help desk calls for password resets and simplifying identity management, thus increasing overall productivity.

In terms of time savings, for a team of 15 people, a monthly saving of around eight to ten hours has been observed after using 1Kosmos BlockID. Before its implementation, the IT help desk faced 300 to 500 calls a month. After using 1Kosmos BlockID, that number reduced to just 70 to 80 calls monthly, significantly alleviating common password-related issues..”

**Csr Kumar**

Accounts Receivable Manager at Guru Nanda

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# Other Solutions Considered

“Other options were not evaluated before selecting 1Kosmos BlockID. It was discovered through the internet and chosen based on the impressive features it offered..”

**Csr Kumar**

Accounts Receivable Manager at Guru Nanda

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“We used SSO with Okta prior to implementing 1Kosmos BlockID, which we still use, but for passwordless authentication, there was no solution before 1Kosmos BlockID..”

**MandeepSingh4**

Senior Vice President at a tech services company with 10,001+ employees


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“I did not evaluate other options before choosing 1Kosmos BlockID. It was a new product in the market almost two years ago with a unique feature, so we did not look into any other products..”

**MandeepSingh4**

Senior Vice President at a tech services company with 10,001+ employees

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“Before using 1Kosmos BlockID, 2FA and Microsoft Authenticator were utilized, which led to numerous challenges such as data breaches and security issues. The transition to 1Kosmos BlockID addressed these concerns effectively, and there is confidence that the right choice was made..”

**Csr Kumar**

Accounts Receivable Manager at Guru Nanda

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# ROI

Real user quotes about their ROI:

“1Kosmos BlockID has provided a return on investment by significantly reducing the need for IT personnel. Initially, ten people were in the IT support team, but with the reduced ticket volume from 300 to 500 to just 70 to 80 calls monthly, only two IT staff members are now required, saving costs equivalent to around 80 lakhs per year..”

**Csr Kumar**

Accounts Receivable Manager at Guru Nanda

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“I have seen a return on investment with 1Kosmos BlockID, mainly through time saved and consequently money saved. Even if I am saving just a few minutes a day due to password resets for 2-3% of our workforce, that adds up over time. I do not have exact numbers, but time has certainly been saved and user experience has increased multiple times over, which I consider equivalent to an ROI..”

**MandeepSingh4**

Senior Vice President at a tech services company with 10,001+ employees

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# Use Case

“My main use for 1Kosmos BlockID was a project in which we had to develop a facial recognition system for another company at the gate of their building. After the facial recognition was completed, we encrypted all of that data and stored it into a database where it was possible to access and review who entered the building..”

**Verified user**

Senior Software Engineer at a outsourcing company with 1,001-5,000 employees

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“1Kosmos BlockID is primarily used for password verification and passwordless authentication use cases.

“A specific use case and one of the primary day-to-day uses for 1Kosmos BlockID is passwordless authentication for internal applications and secure access workflows. It helps streamline authentication while reducing dependency on traditional passwordless methods, lowering the operational overhead and related credential management.

“Another use case is strong identity verification and decentralized identity management, especially for organizations looking to strengthen authentication workflows while simplifying things for users..”

**Mahesh Konda**

Solution Architect at Synechron

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“My main use case for 1Kosmos BlockID is passwordless authentication, and that is the primary feature we use.

“I definitely use 1Kosmos BlockID for passwordless authentication in our organization. We have our resource employee portals and CRM integrated with BlockID, so every time we log in, we do not have to remember our passwords. Day in and day out, we log in multiple times to our employee portals to approve attendance and service requests, and when we get into the CRM, it is just a single scan of the QR code integrated with our login pages. You see a QR code on our login page, you open the BlockID application on your phone, scan the QR code, confirm it is you, and you are logged in—no username and no password. That is how simple it is.

“Regarding my main use case with BlockID, I think it was pretty smooth, and we did not have any problems. It is pretty simple and very easy to understand for every user of the organization, whether in finance or HR. You do not have to be tech-savvy to understand the workflow or how to use it.

“We used SSO with Okta prior to implementing 1Kosmos BlockID, which we still use, but for passwordless authentication, there was no solution before 1Kosmos BlockID..”

**MandeepSingh4**

Senior Vice President at a tech services company with 10,001+ employees

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“1Kosmos BlockID is used primarily for accounting operations, as there are different portals that need to be accessed to check shipping status, invoice status, and when selling on the Amazon portal. Logging into those Amazon portals involves using user credentials, login IDs, and passwords, and 1Kosmos BlockID helps everywhere whether selling through Amazon, Shopify, or working on cloud-based ERP.

In daily workflow, passwords cannot be stored by writing them on chit notes, saving them on phones, or using sticky notes. Previously, reliance was placed on Google Authenticator and another application, Okta verification, which used to help remember login IDs and passwords, but 1Kosmos BlockID is really helpful in that aspect. When logging on a computer system and using 1Kosmos BlockID, it makes logging in anywhere and working on cloud-based products super easy.

1Kosmos BlockID fits into workflow because in account receivable, it's a large-scale business where work is always done on cloud-based products, not on applications. In an entire career of 11 years, only two years have been application-based ERP called SAP, whereas every other application used has been cloud-based, such as Business Central, Oracle NetSuite, and Workday. 1Kosmos BlockID is instrumental in completing day-to-day needs, enabling smooth logins and password management during eight or nine-hour shifts..”

**Csr Kumar**

Accounts Receivable Manager at Guru Nanda

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# Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The integration with other systems in 1Kosmos BlockID was pretty easy. We have integrated it with our in-house tools and the web API available on the web page makes it very easy to integrate with no hassle. We just need to have the right sets of APIs available and it is pretty simple. We do not see any challenges..”

**MandeepSingh4**

Senior Vice President at a tech services company with 10,001+ employees

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# Customer Service and Support

“Initially, customer support was contacted for navigation help, and the experience was positive. The support professional was very knowledgeable and resolved the issue within 20 to 30 minutes, providing a well-explained manual guide as well..”

**Csr Kumar**

Accounts Receivable Manager at Guru Nanda

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“I am not directly interacting with the support team. However, from an IT perspective, I do not think there would have been any challenges because the SOPs and documentation were so seamless and easy to operate..”

**MandeepSingh4**

Senior Vice President at a tech services company with 10,001+ employees

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# Other Advice

“There is no specific outcome or changes with 1Kosmos BlockID to report, but because this is the first time I have used a tool like this, I cannot make comparisons. I would like to give the advice regarding 1Kosmos BlockID to not dive deep into the use of this product, as it is very easy to use. I give this review a rating of 9 out of 10..”

**Verified user**

Senior Software Engineer at a outsourcing company with 1,001-5,000 employees

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“My advice to others looking into using 1Kosmos BlockID is that it is a wonderful product for passwordless authentication. It is very easy to integrate with applications and you should not look for other products for passwordless authentication. I have covered almost everything about 1Kosmos BlockID. I would rate this review a ten out of ten..”

**MandeepSingh4**

Senior Vice President at a tech services company with 10,001+ employees

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“I would strongly recommend 1Kosmos BlockID. 1Kosmos BlockID provides strong passwordless authentication and improves the user authentication experience. It also helps reduce the overhead related to credential management. I rate 1Kosmos BlockID as an 8 out of 10. The reason for my rating of 8 out of 10 is simple. There are still some areas for improvement, such as the onboarding and reporting flexibility that I mentioned, but overall, the platform is beneficial for my environment..”

**Mahesh Konda**

Solution Architect at Synchron

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“Customer support receives a solid rating of 10 out of 10.

Every organization should consider using 1Kosmos BlockID due to its extensive features that meet the needs of businesses today.

1Kosmos BlockID is a great solution for many business problems. Continued feedback will only enhance the product further, and I highly recommend 1Kosmos BlockID to other businesses.

My overall review rating for 1Kosmos BlockID is 9 out of 10..”

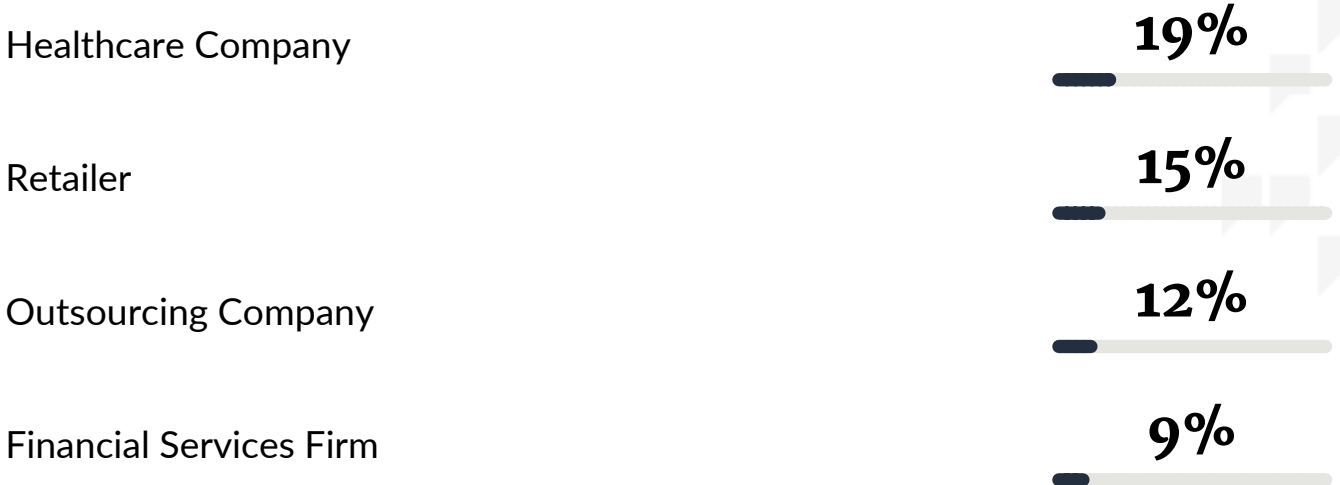
**Csr Kumar**

Accounts Receivable Manager at Guru Nanda

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# Top Industries

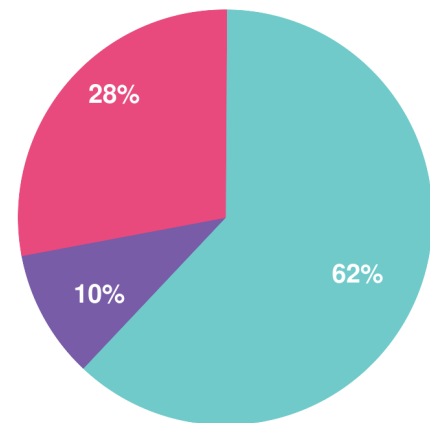
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# Company Size

by reviewers

by visitors reading reviews



Large Enterprise      Midsize Enterprise      Small Business

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