

aws marketplace

Ubuntu Linux

# Reviews, tips, and advice from real users



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# Product Recap



Ubuntu Linux

# Ubuntu Linux Recap

Ubuntu Linux is an open-source platform known for its robust security, ease of use, and rapid performance. Its lightweight design and comprehensive support system make it ideal for diverse IT environments, providing seamless management and scalability options.

Ubuntu Linux stands out with its open-source nature that allows extensive customization and access to a broad range of free software. It is widely praised for its stability and a vast package repository offering regular updates, enhancing its usefulness across different sectors. The platform is equipped with a lightweight design and excellent community support, making it scalable and easy to manage. While it could improve in areas like Windows software compatibility and user interface refinement, its benefits in enterprise management and development projects are undeniable. Improved documentation, better hardware integration, and enhanced third-party application compatibility are additional focal points to consider.

## What are the key features of Ubuntu Linux?

- **Robust Security:** Offers strong security protocols to protect user data.
- **Rapid Performance:** Delivers fast and efficient processing speeds.
- **Open-source Customization:** Provides extensive customization options.
- **Vast Package Repository:** Features frequent updates and diverse software choices.
- **Lightweight Design:** Ensures optimal performance even on limited resources.
- **Community Support:** Backed by excellent community resources for assistance.

## What benefits should be considered from reviews?

- **Resource Efficiency:** Efficient utilization of system resources for enhanced performance.
- **Development Flexibility:** Supports a wide range of programming and development tasks.
- **Enterprise Compatibility:** Suited for large-scale enterprise solutions and cloud computing.
- **Scalability:** Capable of managing and scaling across different environments.
- **Troubleshooting Support:** Comprehensive community support for troubleshooting issues.

Ubuntu Linux is prominently implemented in industries for tasks such as server management, application deployment, and software development. Its resource efficiency and open-source tool compatibility make it a favorite for programming, research, and cybersecurity. Companies frequently use it for web hosting, cloud services, and managing multi-user enterprise solutions.

# Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “The biggest advantage of Ubuntu Linux for me is that it is open-source, secured, and scalable.”



**Salim Ahmed**

System Administrator at mmcytech

- ✓ “I strongly recommend Ubuntu Linux to most customers.”



**Kadir Kokcu**

Owner at a computer software company with 1-10 employees

- ✓ “I would rate Ubuntu Linux a nine out of ten as a total rating.”



**Mohammad Rosli Sukri**

manager at SSDU Innovations

- ✓ “The system works great with perfect stability.”



**PrashantSharma**

BA at a computer software company with 11-50 employees

✓ “Compatibility with hardware is very good with Ubuntu Linux; I have seen very few issues regarding compatibility.”



**Verified user**

Associate Cloud Operations Engineer at a tech vendor with 501-1,000 employees

✓ “I rate Ubuntu Linux ten all the way.”



**David Stevenson**

Manging Director at Winworth UK

✓ “Ubuntu Linux is lightweight, fast, and works seamlessly with command-line terminals.”



**Thong Nguyen**

Bachelor of Engineering at Vaasan ammattikorkeakoulu VAMK University of Applied Sciences

What users had to say about valuable features:

“I believe everything works faster than it used to in Windows. I have never experienced a crash on Ubuntu Linux. The system works great with perfect stability..”

**PrashantSharma**

BA at a computer software company with 11-50 employees

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“One of the best features of Ubuntu Linux is that if I need something, I just download it. Everything I need I could search for on the net and just download it and use it, whereas Windows is more problematic.

Ubuntu Linux's rapid support and extensive documentation are fine to me. Every time I need to do something, I find well-explained documentation about the process, so I have no complaints about the documentation or the info about how to do it..”

**Martin Prous**

Systems Engineering - SigFox Paraguay at TEISA

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“For system administration, I find it useful to connect to my Linux servers directly from the command line, and I create my virtual machines using VMware Workstation.

“In terms of security, I am satisfied with Ubuntu Linux and I can rely on its security features more than I can with Windows..”

**Azaz Qurashi**

Solution Architect at TB

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“I find Ubuntu Linux to be a stable operating system and open-source, supporting almost all features as expected for an operating system, and it's widely supported by any open-source applications.

“It is widely supported by almost all applications.

“Ubuntu Linux continuously improves itself; it supports almost every new feature, and AI projects benefit from these developments, as well as every web-based project due to support for at least three or four web platforms such as Apache and Nginx..”

**Kadir Kokcu**

Owner at a computer software company with 1-10 employees

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“I find the GUI to be good in Ubuntu Linux, and I appreciate the open SSH. The fact that it is free since it is open and open-source is why I appreciate it and feel it is secured. We have multiple different kinds of support related to Ubuntu Linux, including official support and other options.

I am currently using laptops, desktops, and servers, and Ubuntu Linux supports all these devices. If I need it for Raspberry Pi or something similar, I can download another Linux distribution.

Ubuntu Linux is scalable, especially for servers. We prefer using Ubuntu Linux Servers rather than Windows.

The biggest advantage of Ubuntu Linux for me is that it is open-source, secured, and scalable..”

**Salim Ahmed**

System Administrator at mmcytech

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“I am currently using Ubuntu Linux internally in my company, and for customers too.

“For long-term support, it has been good because in most enterprise environments, people still use Ubuntu Linux sixteen, which is quite obsolete now. Other enterprise versions do not support obsolete systems, so supportability is good in terms of Ubuntu Linux. For sustainability, it's quite a significant point of view for every organization. For us, Ubuntu Linux is the preferable way.

“The documentation for Ubuntu Linux is quite extensive; you'll gain the information that we intend to, but you need to have the ability to navigate through the documents. That's very good knowledge that they provide, and that's a solid point from me.

“Most people prefer Ubuntu Linux. If they want any specific tooling, such as SAP applications, people use SUSE or Red Hat for specific hybrid infrastructures related to security. If people want reliability and flexibility to run anything, they use Ubuntu Linux. Compatibility with hardware is very good with Ubuntu Linux; I have seen very few issues regarding compatibility.

“The first advantage is that it's price-efficient as far as the enterprise version is concerned. There's not a very big difference, but if you are running ten to twenty thousand fleets, those few dollars could mean a lot for some organizations. The second advantage is compatibility with any hardware, and the third is reliable OS updates and support.

“Any Linux is scalable in terms of capacity, and on a day-to-day basis, we use scalability options with the help of Kubernetes clusters. It's very convenient to scale it up to any form needed because Ubuntu Linux itself is a lightweight OS..”

**Verified user**

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Associate Cloud Operations Engineer at a tech vendor with 501-1,000 employees

# Other Solutions Considered

“We piloted with CentOS and RedHat, however, ultimately landed on Ubuntu as it was quickly rising in popularity and has become one of the most widely used in the world. .”

**Nicholas De Villiers**

System Administrator at Fignant Design Laboratories

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“I have not been working with Microsoft products recently. I have been working with other tools. I have not touched any Microsoft tools this year. Last year, I used Microsoft products minimally..”

**PrashantSharma**

BA at a computer software company with 11-50 employees

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“I am currently using laptops, desktops, and servers, and Ubuntu Linux supports all these devices. If I need it for Raspberry Pi or something similar, I can download another Linux distribution..”

**Salim Ahmed**

System Administrator at mmcotech

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“When I started using it initially, it had better accessibility and speed. I have a low-end laptop with an AMD processor that doesn't work well with Windows. So, I chose Ubuntu Linux as it works efficiently on that device..”

**Madhurya Dutta**

IT Associate at GNRC Hospitals

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“We are exploring Amazon Linux because it's on Amazon, and running its own version of Linux might provide additional benefits that we can gain; that's why we are conducting this study..”

**Mohammad Rosli Sukri**

manager at SSDU Innovations

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“Before working with Ubuntu Linux, I evaluated most other Linux operating systems such as Red Hat, SUSE, and others.

“Red Hat is a very professional operating system, and many operating systems use Red Hat-based code, but I find Ubuntu Linux to be a bit easier and more widely used, possibly due to Red Hat's license limitations..”

**Kadir Kokcu**

Owner at a computer software company with 1-10 employees

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# ROI

Real user quotes about their ROI:

“I am not sure about the return on investment. The higher-ups would likely know if they saved money since Microsoft is licensed while Ubuntu Linux does not require a license..”

**PrashantSharma**

BA at a computer software company with 11-50 employees

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# Use Case

“Ubuntu Linux is my operating system for daily use, and because I am related to networking operations, I prefer Linux over Windows. The FortiClient in Windows is very limiting and the IT department most of the time doesn't know how to open certain ports or are very limited in their skills with FortiClient, so I have more freedom to open ports and run some services with it..”

**Martin Prous**

Systems Engineering - SigFox Paraguay at TEISA


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“I am mostly dealing with Ubuntu Linux systems currently. Instead of using Windows, we have been given Ubuntu Linux, and that is what we have been using for our day-to-day activities. When we were due for an update, we switched from Windows to Ubuntu Linux, which has been a few months ago..”

**PrashantSharma**

BA at a computer software company with 11-50 employees

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“I use Ubuntu Linux as a workstation to check my emails, to connect to people, to use Teams, to send mails, and to browse everything, similar to how we use Windows.

“I use Ubuntu Linux as a replacement for Windows for everything. I use Teams, emails, Zoom, AnyDesk, and UltraViewer on it..”

**Azaz Qurershi**

Solution Architect at TB

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“I basically work only in Linux because I'm a Linux system administrator, so I preferably only work in Linux systems.

“I'm basically a system admin in the Linux domain, and I work in EC2 instances only. My work revolves around Drupal websites, as I work in an organization that primarily focuses on Drupal websites. To run those Drupal websites, we use EC2 instances as our server, so that is the main expertise I have.

“I am not exactly in development because I'm in operations, but that can come into the role itself because I'm involved in operations, not the development team itself..”

**Verified user**

Associate Cloud Operations Engineer at a tech vendor with 501-1,000 employees

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“I use Ubuntu Linux for application servers in my daily operations.

“I run web applications on Ubuntu Linux.

“For application servers, I find Ubuntu Linux very useful.

“I have a project on Ubuntu Linux that uses Nvidia graphic cards for AI purposes, such as Google Maps, where car cameras collect images while running on the road to build a map and recognize shop names and locations..”

**Kadir Kokcu**

Owner at a computer software company with 1-10 employees

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“My main use cases for Ubuntu Linux include web servers, FTP servers, and DNS servers, mainly for server usage.

I am mainly using Ubuntu Linux in a virtualized environment; it is virtualized even on-premises, and obviously, in the cloud, it is virtualized. I typically do not install it as a bare-bones or direct install.

For the cloud, we are using Ubuntu Linux on AWS and internally, we are using it on VMware vCenter.

About half of my office, which is around 25 users, works with Ubuntu Linux. However, for the cloud application or workflow that we publish, we have around 300,000 users..”

**Mohammad Rosli Sukri**

manager at SSDU Innovations

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# Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

I have deployed Ubuntu Linux hundreds of times. It can take from an hour to a few days depending on the server. However, scaling is straightforward without any issues.

## Tac-Mac

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Product Assistant at a tech services company with 51-200 employees

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Ubuntu Linux setup is straightforward, with documented guidelines. It includes backing up systems regularly, automating processes through scripts, and ensuring stable configurations for different use cases.

## Thong Nguyen

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Bachelor of Engineering at Vaasan ammattikorkeakoulu VAMK University of Applied Sciences

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“The initial setup of Ubuntu is simple. It involves booting from a USB, selecting region and time, and then setting up the partitions before the installation process completes..”

**Muhammad Azhar Khan**

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Information Technician Specialist at Self-Employed

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“The deployment can be done in an hour. Our technical team deployed the tool in our organization. The number of people needed for the deployment depends on the scale of deployment. One person is enough to deploy the solution in one system. More people would be required if we needed 100 servers..”

**Alexey Timchenko**

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Senior Vice President Information Technology at TASC Towers

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“Initially, there was nothing complicated. It's easy since I have many years of experience with it. However, if I were a beginner with Linux, it could be completely disruptive compared to Windows. So, I would have to spend some time practicing with Linux to understand how it works and how I can accomplish the same tasks compared to Windows. Maybe one month, at least..”

**Kevin Haury**

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Head of mission at CapHornier

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“Ubuntu Linux is very easy to set up for me personally.

I would probably rate the setup experience of Ubuntu Linux an eight or a nine out of ten.

It takes about 15 minutes for the basic install of Ubuntu Linux and another half an hour for the updates..”

**Mohammad Rosli Sukri**

manager at SSDU Innovations

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# Customer Service and Support

I have not contacted Ubuntu Linux directly. We had some communication through a customer where the canonical product was considered for machine learning, but not directly.

**Tac-Mac**

Product Assistant at a tech services company with 51-200 employees

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I utilize community resources and ChatGPT for support. The community around Ubuntu Linux is beneficial, providing answers to questions and assisting with issues.

**Thong Nguyen**

Bachelor of Engineering at Vaasan ammattikorkeakoulu VAMK University of Applied Sciences

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“IT helps at times, so that is who we reach out to. It was our IT support person who helped us out. We have never had to reach out to Ubuntu Linux directly..”

**PrashantSharma**

BA at a computer software company with 11-50 employees

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“For technical support, I would give it an eight out of ten because I don't really need to rely on their technical support; most of the information is available in forums or the public domain..”

**Mohammad Rosli Sukri**

manager at SSDU Innovations

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“The main issue is that they take time because they need specific information. We need to go to AWS first, and then they'll contact the Ubuntu Linux support team itself. This creates a two-way hop for us, which is why it's not that great. It's not really Ubuntu Linux's problem but rather the way we are accessing Ubuntu Linux..”

**Verified user**

Associate Cloud Operations Engineer at a tech vendor with 501-1,000 employees

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“How would you rate their customer service or the technical support with Ubuntu Linux? Have you ever used it?

“There is substantial documentation and community support available..”

**Verified user**

IT Administrator at a university with 51-200 employees

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# Other Advice

“I have not used Ubuntu Linux's cloud-init capabilities for configuring or managing instances in cloud environments.

I don't know of any things that could be better with Ubuntu Linux, as everything works fine.

On a scale of one to ten, I would rate Ubuntu Linux a 10 plus..”

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**Martin Prous**

Systems Engineering - SigFox Paraguay at TEISA

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“I would rate Ubuntu Linux a 9 out of 10. Any Linux is scalable in terms of capacity, and on a day-to-day basis, we use scalability options with the help of Kubernetes clusters. It's very good as there is no technical reasoning against it because Ubuntu Linux itself is a lightweight OS, so it's very convenient to scale it up to any form needed.

“The migration part when migrating an application or one version of Ubuntu Linux to another is quite hectic. During the process, one or many applications might crash. That is something they could handle themselves, but I don't think that's something Ubuntu Linux will look into. During a migration project that I was handling, Ubuntu Linux was not completely compatible for the migration process from one application to another. This is an area they could improve in migrating from minor versions to major versions..”

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**Verified user**

Associate Cloud Operations Engineer at a tech vendor with 501-1,000 employees

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“Do you still have experience with Windows and Linux products?”

“Which Linux products are you familiar with? Is it Ubuntu Linux, SUSE, Rocky, or some others?”

“Does it require a lot of maintenance?”

“How does Ubuntu Linux support your AI or machine learning projects?”

“Would you recommend Ubuntu Linux to others and why?.”

**Verified user**

IT Administrator at a university with 51-200 employees

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“I was thinking that Ubuntu Linux and Windows would work on the same machine. With [Windows 11](#), they came together, so it is a good thing. On the GUI, when I use SSH or PuTTY or what is called a console port to connect with the network devices or servers, it is somehow difficult compared with Windows. If it gets easier, then it will be great.


It is really hard to think of specific benefits in Ubuntu Linux that are not available in Windows at this time. However, on the security side, Ubuntu Linux is more secured.

At this time, we do not purchase anything related to Ubuntu Linux Server through [AWS Marketplace](#).

On a scale from one to ten, I would give Ubuntu Linux a rating of nine..”

**Salim Ahmed**

System Administrator at mmcytech

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“Currently, approximately 2,000 users are working with Ubuntu Linux in my company.

“I plan to increase the usage in the future.

“I strongly recommend Ubuntu Linux to most customers.

“I would recommend it because it is very stable, supports almost every new feature, and almost all open-source projects, with easy support available from the web and professionals.

“I rate Ubuntu Linux 9 out of 10..”

**Kadir Kokcu**

Owner at a computer software company with 1-10 employees

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“There are many differences between Ubuntu Linux and Windows as they are totally different systems. You need to have more knowledge about Linux before using Ubuntu Linux. Although it is designed as a desktop system, basic knowledge is still required. Windows can be used by any layman, which is the main difference.

“I do not know much about security breaches or potential issues. The Wi-Fi and wireless capabilities work perfectly fine.

“Excluding the learning curve, I would rate it a 10. However, considering the learning curve, I would give it a six or seven.

“My advice would be to have patience.

“Overall rating: 10 out of 10..”

**PrashantSharma**

BA at a computer software company with 11-50 employees

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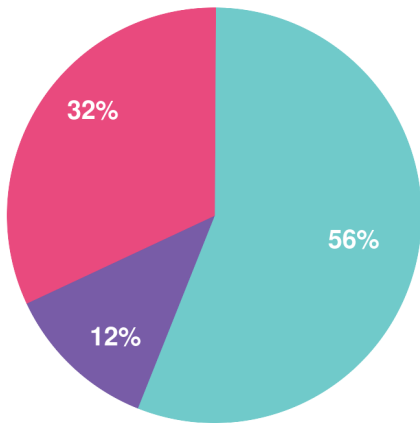
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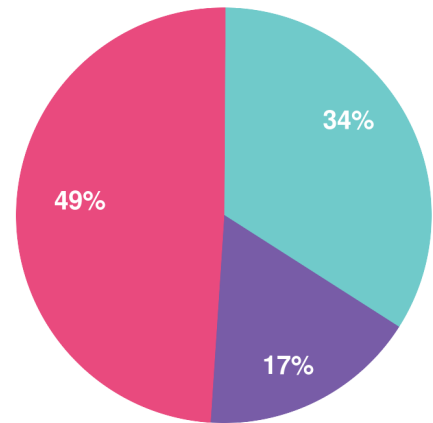


# Company Size

by reviewers



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Large Enterprise      Midsize Enterprise      Small Business

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PeerSpot helps tech professionals by providing:

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