



**Cisco Secure Firewall**

# Reviews, tips, and advice from real users



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# Product Recap



Cisco Secure Firewall

# Cisco Secure Firewall Recap

Cisco Secure Firewall stands as a robust and adaptable security solution, catering to organizations of all sizes. It's designed to shield networks from a diverse array of cyber threats, such as ransomware, malware, and phishing attacks. Beyond mere protection, it also offers secure access to corporate resources, beneficial for employees, partners, and customers alike. One of its key functions includes network segmentation, which serves to isolate critical assets and minimize the risk of lateral movement within the network.

The core features of Cisco Secure Firewall are multifaceted:

- Advanced threat protection is achieved through a combination of intrusion prevention, malware detection, and URL filtering technologies.
- For secure access, the firewall presents multiple options, including VPN, remote access, and single sign-on.
- Its network segmentation capability is vital in creating barriers within the network to safeguard critical assets.
- The firewall is scalable, effectively serving small businesses to large enterprises.
- Management is streamlined through Cisco DNA Center, a central management system.

The benefits of deploying Cisco Secure Firewall are substantial. It significantly reduces the risk of cyberattacks, thereby enhancing the security posture of an organization. This security also translates into increased productivity, as secure access means uninterrupted work.

Compliance with industry regulations is another advantage, as secure access and network segmentation align with many regulatory standards. Additionally, it helps in reducing IT costs by automating security tasks and simplifying management processes.

In practical scenarios, Cisco Secure Firewall finds diverse applications. It's instrumental in protecting branch offices from cyberattacks, securing remote access for various stakeholders, safeguarding cloud workloads, and segmenting networks to isolate sensitive areas.

User reviews from PeerSpot reflect an overall positive experience with the Cisco Secure Firewall. Users appreciate its ease of configuration, good management capabilities, robust protection, user-friendly interface, and scalability. However, some areas for improvement include better integration capabilities with other vendors, maturity, control over bandwidth for end-users, and addressing software bugs.

In summary, Cisco Secure Firewall is a comprehensive, versatile, and reliable security solution that effectively meets the security needs of various organizations. It offers a balance of advanced protection, user-friendly management, and scalability, making it a valuable asset in the realm of network security.

# Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Cisco Secure Firewall's ability to unify policies across our environment is pretty good.”



**Phil Shiflett**

Senior Manager, Network Engineering at TTI Power Equipment



“The visibility and control capabilities of Cisco Secure Firewall benefit our company by making it easier for us to parse through traffic that is denied or allowed through, and that helps us with troubleshooting, so it does help cut down on troubleshooting.”



**Philman Tjong**

Electrical Engineer Associate I at a energy/utilities company with 5,001-10,000 employees



“The central management feature makes it easier to configure once, push out, and replace firewalls when they go bad. It's nice to have one pane of view, one pane of glass.”



**Ben Kusa**

Director, Information Technology at a engineering company with 501-1,000 employees



“The feature of Cisco Secure Firewall I prefer most is troubleshooting, packet capture, and packet tracer; I love those features.”



**Verified user**

OT NETWORK MANAGER at a energy/utilities company with 10,001+ employees



“Cisco Secure Firewall is easy to configure, and you can do it all in one pane of glass. It is really simple to configure.”



**Chris Yankajtis**

Systems Engineer at Métis Practice Solutions



“Cisco Secure Firewall scales with the growing needs of my organization, as we have different models and sizes, and our central boxes are powerful enough to cover whatever we want whenever we want.”



**Chris Dalton**

Director of Infrastructure at a media company with 1,001-5,000 employees



“The feature of Cisco Secure Firewall that I appreciate the most is its ability to be used via the cloud, so we don't have to deploy service engineers on-site at any time.”



**Marc Roxas**

Assistant Vice President at PLDT Enterprise

What users had to say about valuable features:

“The features I appreciate the most about Cisco Secure Firewall are the policies, ACLs, and traffic behavior analytics. These features have benefited my organization by keeping the environment more secure within the organization.

If I assess Cisco Secure Firewall's ability to unify policies across my environment on a scale of one to ten, it would be an eight. This is very important to my organization, as we work extensively with security because we are a bank, so we can keep the data safe..”

**Alvin Rubio Avila**

Network Security Administrator at a government with 501-1,000 employees

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“The feature of Cisco Secure Firewall that I appreciate the most is the central management. The central management feature makes it easier to configure once, push out, and replace firewalls when they go bad. It's nice to have one pane of view, one pane of glass.

I assess Cisco Secure Firewall's ability to unify policies across my environment as definitely easy. We just do it through the one central management and then push it out from there. It is important for our organization to have such a feature. The importance of this feature lies in that it just helps standardize our configuration approach, allowing us to ensure that our ideas get pushed out to everything..”

**Ben Kusa**

Director, Information Technology at a engineering company with 501-1,000 employees

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“The feature of Cisco Secure Firewall I prefer most is troubleshooting, packet capture, and packet tracer; I love those features.

You can quickly run certain commands on CLI or on FMC CLI to find out what could be the root cause, and it varies from person to person, but it's very useful.

I prefer Cisco since it has been here for a very long time, we have a good relationship with the sales team and Cisco representatives, and the support is pretty good, providing us with 24/7 support, which makes me pretty happy.

Cisco Secure Firewall in helping my company implement a zero-trust security model. I've yet to try it, however, I'm very excited to work on it. My impression of the visibility and control capabilities of Cisco Secure Firewall in managing encrypted traffic is pretty good. We can build site-to-site tunnels and various ways of site-to-route based or policy-based, allowing us to see the packets and cap decaps, and Cisco CLI provides a way to see the packets inside, which is very helpful..”

**Verified user**

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OT NETWORK MANAGER at a energy/utilities company with 10,001+ employees

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“The performance part of Cisco Secure Firewall is pretty good. You can control the bandwidth and features such as bandwidth shaping and quality of service, and I appreciate that part. At our school, a lot of the kids use laptops, the staff use laptops, and they have Wi-Fi.

I just tried the chat feature in Cisco Secure Firewall, and that was pretty cool; the AI worked pretty good when I tried it at home in the evening, so that was a nice feature.

The visibility and control capabilities of Cisco Secure Firewall in managing encrypted traffic are pretty good too, as our finance department uses it, so keeping that part secure for them works out well.

For our students, we have them in certain groups, and then our staff in certain groups, so with Cisco Secure Firewall, you can push out policies for each one.

Cisco Secure Firewall is important. You can control what students are looking at, and if they're looking at something inappropriate, you can control it. You can also see which device is taking up more bandwidth.

Regarding the zero-trust security model, Cisco Secure Firewall helps our company. Our students and staff have the ability to do whatever they need to do with their research. It helps them while keeping security top of mind..”

**Corey Keyonnie**

It Administration at Dilcon Community School

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“Cisco Secure Firewall is easy to configure, and you can do it all in one pane of glass. It is really simple to configure. The solution allows my junior admins to go into the dashboard and look at any issues or reconfigure any features that need to be tweaked without me physically having to be there.

I have been using the assurance feature in Cisco Secure Firewall recently, and I am starting to see that it is a lot more beneficial for me, with all the analytics and reporting that it provides.


Cisco Secure Firewall allows us to pinpoint exactly where the packets are being delivered or dropped, and we are able to identify issues quicker than with other models or other vendors.

I assess Cisco Secure Firewall's ability to unify policies across my environment as having ease of building. We need to be able to scale and deploy without running a bunch of commands, especially when managing multiple locations acting as separate entities. It is important to my organization since our team is really small. As an engineer, it is just myself and a few juniors. I can verbally tell them to look at specific things or deploy certain features. It gives them the confidence to touch a firewall without being insecure.

The impact of the cloud-delivered firewall on my organization's security posture is very important. It allows us to place certain policies compared to the old infrastructure that is currently in there, with outdated hardware. It allows us to control the firmware and deploy the firmware. In evaluating Cisco Secure Firewall, I find that it helps us implement a zero-trust security model by allowing us to create one policy and deploy it across all of our networks versus multiple agents. Cisco Secure Firewall is very helpful and convenient for me..”

**Chris Yankajtis**

Systems Engineer at Métis Practice Solutions

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“Currently, I find the event viewer feature of Cisco Secure Firewall very useful as it visually displays what is being blocked or allowed by the ACL. I also appreciate the improved visual presentation of the ACL layout.

We have many different opportunities to share incidents with individuals on how traffic flows through the network, and we utilize Cisco Secure Firewall features such as network packet inspection to ensure that policies are applied correctly and to monitor traffic for what is blocked, allowed, or denied.

Cisco Secure Firewall's ability to unify policies across our environment is pretty good.

We can deploy different features and ACLs between various firewalls easily with the FMC, which has improved significantly from the initial deployment time, which was once poor and is now manageable for multiple firewalls.

We use the new AnyConnect or Secure Connect VPNs, which works pretty well. Although we haven't switched to the latest series to utilize the VPNs fully, I appreciate the deployment phase where we can track our deployment progress.

What stands out positively about Cisco is their training and support, which has effectively prepared engineers to work with their products. When hiring, I find it beneficial that most network engineers are familiar with Cisco, whereas I might question the expertise of those trained with Palo Alto or Fortinet.

Performance-wise, Cisco seems to be the best. For instance, my sister company uses Palo Alto and Juniper and reports a high RMA rate. In contrast, we have only RMAed one Cisco Secure Firewall in six years, indicating stability and dependability.

The interface of Cisco Secure Firewall works effectively once you become familiar with its layout, although hiring engineers requires training on the platform, especially as updates occur. They should prioritize adding to the existing product rather than overcomplicating it with new features that may not be necessary..”

## Other Solutions Considered

“Prior to adopting Cisco Secure Firewall, I used solutions such as SonicWall and Juniper firewalls. I didn't prefer Juniper and found Cisco Secure Firewall to be the most stable firewall I've worked with..”

**Phil Shiflett**

Senior Manager, Network Engineering at TTI Power Equipment

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“Before selecting Cisco Secure Firewall, I considered Fortinet and Palo Alto, and I even thought about sticking with ASAs. We still operate a couple of FTDs alongside ASAs, which creates internal competition. Fortinet, in particular, has remained a competitive option..”

**Phil Shiflett**

Senior Manager, Network Engineering at TTI Power Equipment

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“Familiarity was the biggest reason for staying with Cisco; everybody knows how to use the Cisco CLI, so it wasn't worth the effort to swap out, as there were no big benefits from other solutions..”

**Ben Kusa**

Director, Information Technology at a engineering company with 501-1,000 employees

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“Prior to adopting Cisco Secure Firewall, I was using different solutions at various locations. As we transition and take on these clinics, we have anywhere from home networks, where someone's uncle installed something, to very outdated firewalls. When we come in and present Meraki and what it can do, it becomes a done deal..”

**Chris Yankajtis**

Systems Engineer at Métis Practice Solutions

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“Before selecting Cisco Secure Firewall, I considered Fortinet, which was probably one of the bigger competitors, and SonicWall. We thrive in the Meraki policy. What stood out to me in the evaluation process, compared to other options, was the ease of deployment, the dashboard, being able to manage everything in one place, and Meraki support..”

**Chris Yankajtis**

Systems Engineer at Métis Practice Solutions

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“While using Cisco Secure Firewall, we did consider other solutions. We recently upgraded all of them to the latest edition of Cisco, and we looked at Palo Alto and other tools at that time, but those firewalls have been in place for about 15 years. I don't know what happened when we initially put them in, but we did do an evaluation three years ago and decided to stay with Cisco..”

**Ben Kusa**

Director, Information Technology at a engineering company with 501-1,000 employees

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# ROI

Real user quotes about their ROI:

“I don't see a return on investment with Cisco Secure Firewall; it's more of a needed tool, just something we need to do to get business done, so I'm not really looking at it as a tool that would give us an ROI..”

**Ben Kusa**

Director, Information Technology at a engineering company with 501-1,000 employees

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“The biggest return on investment when using Cisco Secure Firewall comes from how intuitive it is. The more it's able to identify issues during troubleshooting, the better the ROI we achieve..”

**Philman Tjong**

Electrical Engineer Associate I at a energy/utilities company with 5,001-10,000 employees

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“From my point of view, the biggest return on investment when using Cisco Secure Firewall is the single pane of glass, which is a huge plus for us. Having that visibility, managing all the alerts, IPS alerts, vulnerability management – everything is a huge plus..”

**Dev Patel**

Network Engineer at a government with 10,001+ employees

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“From my point of view as an IT admin, the biggest return on investment when using Cisco Secure Firewall is seeing what kids are looking at, shaping what they're looking at, shaping the bandwidth, quality of service, and you can do all that with the firewall, too. It also helps in blocking kids from things and monitoring what staffers are looking at..”

**Corey Keyonnie**

It Administration at Dilcon Community School

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“The biggest return on investment when using Cisco Secure Firewall is that there's no waste in any infrastructure cost and licensing costs for us. If we have to repurpose a specific box per year, we could save on cost by just transferring it to another person or project rather than pay another one-year license for it..”

**Marc Roxas**

Assistant Vice President at PLDT Enterprise

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“I have seen a return on investment with Cisco Secure Firewall since we run them for a long time.

Our current Cisco Secure Firewall units have been in place for probably over three years now, and at the moment, we're not looking to replace them, indicating a good return on investment since they last and are supported quite a long time after they're released..”

**Chris Dalton**

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Director of Infrastructure at a media company with 1,001-5,000 employees

# Use Case

“Our main use cases include segmenting different networks for IPS and IDS, using it for basic firewall purposes, controlling ACLs, and monitoring traffic to identify issues within the network..”

**Phil Shiflett**

Senior Manager, Network Engineering at TTI Power Equipment

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“Regarding the use cases for the Cisco Secure Firewall, the Firepower is used in enterprise corporations, DMZ sites, perimeter security, and IPS applications..”

**Wilson Freire**

Ing. Preventa Cloud at Puntonet S.A.

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“My main use cases for Cisco Secure Firewall include certain requirements from the energy sector, NERC CIP compliance, acting as a perimeter security device, doing layer three routing for us, and VLAN segmentation, as well as creating DMZs..”

**Verified user**

OT NETWORK MANAGER at a energy/utilities company with 10,001+ employees

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“My main use cases for Cisco Secure Firewall include firewall protection and managing the ingress and egress of a fabric and cloud, involving private cloud tasks, inter-domain, and inter-tenant processes, as well as handling whatever comes in and exits the fabric..”

**Joshua**

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Solutions Architect at a manufacturing company with 501-1,000 employees

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“Our main use cases for Cisco Secure Firewall are segmentation and VPNs. My involvement is more at the remote sites, setting up those firewalls for VPN, and we have centralized management for handling all the policies..”

**Verified user**

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Network Operations at a healthcare company with 5,001-10,000 employees

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“Our main use case for Cisco Secure Firewall is to protect our RTU traffic, specifically on the operational technology side, for SCADA systems. For our side, we don't have encrypted traffic; for the most part, we have the firewall to protect everything behind it when it comes to RTU traffic, which is remote terminal units..”

**Philman Tjong**

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Electrical Engineer Associate I at a energy/utilities company with 5,001-10,000 employees

# Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The deployment process of Cisco Secure Firewall is simple enough. Out of the box, you perform the initial management configuration, specify the FMC location, join FMC, and then you can manage it from FMC. The process is straightforward and simple..”

**Dev Patel**

Network Engineer at a government with 10,001+ employees

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“The initial setup for the Cisco Secure Firewall is very easy, particularly during the initial start of the equipment.

On a scale of one to ten, I would score the setup as eight..”

**Wilson Freire**

Ing. Preventa Cloud at Puntonet S.A.

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“The deployment is pretty seamless. Sometimes we do have some issues with Palo Alto Fireworks, where when it comes to deploying, it's not as intuitive. It doesn't work correctly, and there are some bugs that come up. So we have to troubleshoot that aspect. Cisco Secure Firewalls is pretty pretty seamless. .”

**Philman Tjong**

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Electrical Engineer Associate I at a energy/utilities company with 5,001-10,000 employees

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“The deployment time could be improved. The deployment was good, however, it could be sped up. There was a bit of a learning curve as well.

What works well is the interface. It's pretty good as far as knowing where to go and the layout. When hiring engineers, they need to know the platform. In terms of updates, sometimes they bolt on too much..”

**Phil Shiflett**

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Senior Manager, Network Engineering at TTI Power Equipment

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“My experience with the deployment of Cisco Secure Firewall has been awesome.

I come in when they have the old network and deploy it. I install a cabinet and new drops. I configure the Meraki gear onto their old network side by side.

Especially during downtime, I can plug the firewall into that rack to get the external IP configured. Once my ISP comes in, I apply those IP addresses to the firewall..”

**Chris Yankajtis**

Systems Engineer at Métis Practice Solutions

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“Regarding the initial setup of the Cisco Secure Firewall, if we're discussing setting it up from scratch, it's not difficult. I think it's acceptable.

“On a scale of 1 to 10 for ease of deploying FMC from scratch, I would rate it a 7. There's a wizard for the initial setup; you input the management IP, and that part is easy. Adding it to the FMC is also easy, but then you have to configure extensively from the graphical interface, and that's not very straightforward. You need to manually configure many items. They could allow more setup options in the wizard when connecting to the FMC. You can do things through APIs to facilitate, but if you're doing it manually, it can be challenging..”

**Carlos Reis**

Network Security Engineer at a computer software company with 501-1,000 employees

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# Customer Service and Support

“I would evaluate the customer service and technical support on a scale of one to ten as a ten, as they have expertise and provide solutions for the most difficult problems, so we have had a very good experience..”

**Alvin Rubio Avila**

Network Security Administrator at a government with 501-1,000 employees

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“My experience with customer service and technical support has been good. If I were to rate customer service and technical support on a scale of one to ten, I would give them an eight..”

**Verified user**

OT NETWORK MANAGER at a energy/utilities company with 10,001+ employees

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“Whenever I call about a problem with Cisco Secure Firewall, they're always helpful and very knowledgeable, getting me to the right solutions I need. They're always willing to help afterwards too and send me documentation, which is always good..”

**Corey Keyonnie**

It Administration at Dilcon Community School

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“I would rate customer service and technical support about a five out of ten, sometimes dipping to a four depending on the time of day. As in many support models, the quality depends on the region. Some TAC engineers are better in specific areas, such as India or South America. However, they often lack the skills to troubleshoot effectively, leading to repetitive troubleshooting sessions and unresolved issues..”

**Phil Shiflett**

Senior Manager, Network Engineering at TTI Power Equipment

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“I evaluate customer service and technical support based on productivity. If I can reduce ticketing by 10% to 20% by deploying these solutions, I consider or job done.

On a scale of one to ten, I would rate the customer service and technical support of Cisco a ten. There is always someone on call. They are very thorough; they know the product and work with you to resolve issues. That is important for me..”

**Chris Yankajtis**

Systems Engineer at Métis Practice Solutions

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“My evaluation of customer service and technical support for Cisco Secure Firewall is that I have generally hardly ever had to use them. We did two weeks ago, and it was a very quick response that identified exactly where the issue in our configuration was.

Two weeks ago, I received a very quick response from customer service, which identified exactly where the issue on our configuration was, and it went very smoothly, so out of ten, I would give it a nine..”

**Chris Dalton**

Director of Infrastructure at a media company with 1,001-5,000 employees

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## Other Advice

“I did not purchase the product on [AWS Marketplace](#).

My advice to other organizations considering Cisco Secure Firewall is to make sure they plan for their organization. Plan for your growth, a three-year growth, and then scale your solutions accordingly.

On a scale of one to ten, I would rate Cisco Secure Firewall overall a solid ten..”

**Chris Yankajtis**

Systems Engineer at Métis Practice Solutions

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“I'm not sure if there are any new features or functionalities that I have tried recently in Cisco Secure Firewall; it's just been doing its work for a while now.

I don't really use a cloud-delivered firewall as of today, so the only effect of not looking at it is speed. We're looking for the best performance we can get, and cloud usually isn't that. Cisco Secure Firewall helps us along the path to implementing a zero-trust security model, but there are a lot of tools and different paths to cover, so it's just really one tool in the arsenal.

On a scale of one to ten, I rate Cisco Secure Firewall an eight. .”

**Ben Kusa**

Director, Information Technology at a engineering company with 501-1,000 employees

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“I did not purchase via AWS Marketplace.

At the moment, we are not using the cloud-delivered firewall. It could be better regarding encryption and encrypting traffic. I have not seen that part and we do not use it since we use it on Fortinet, however, that would be something that helps to keep the network more secure.


I would advise other organizations considering Cisco Secure Firewall that they can trust Cisco Secure Firewall and that they should provide training for their staff to achieve better and more efficient work.

On a scale of one to ten, I would rate Cisco Secure Firewall overall as an eight..”

**Alvin Rubio Avila**

Network Security Administrator at a government with 501-1,000 employees

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“We did not purchase this on the AWS Marketplace.

My advice to organizations considering Cisco Secure Firewall would be to recognize the tendency for Cisco to overcomplicate things. However, they are striving for simplification in their firewall products. If someone has experience with ASAs, they can adapt to FTDs as easily. Cisco should focus on learning from competitors to enhance its features and remain competitive in the market.

If you want a stable solution with fewer vulnerabilities, Cisco Secure Firewall is likely to meet your needs as it requires fewer upgrades compared to competitors.

On a scale of one to ten, I rate Cisco Secure Firewall a seven..”

**Phil Shiflett**

Senior Manager, Network Engineering at TTI Power Equipment

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“I'm not sure how Cisco Secure Firewall's ability to unify policies across my environment is, as I haven't tried that.

I am not using Cisco SecureX with Secure Firewall; I'm using FMC for centralized management for the firewalls.

The impact of the cloud-delivered firewall on my company's security posture is tricky. For compliance, we are not supposed to have anything cloud-based, so it must be on-prem. We're a big company and we can use it in some other parts of the network, just not for my team.

Overall, I would rate Cisco Secure Firewall an eight out of ten..”

**Verified user**

OT NETWORK MANAGER at a energy/utilities company with 10,001+ employees

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“We did not purchase the product on [AWS Marketplace](#).


We actually don't do that much encrypted inspecting traffic at the moment with Cisco Secure Firewall, which is something we want to look at. We just want to make sure we don't max out the CPU with the many jobs it does. Cisco Secure Firewall will be a building block part of our zero-trust security model, however, there will be a few other parts needed, such as [Cisco Secure Access](#).

I have not really expanded the usage of Cisco Secure Firewall. My advice to other organizations considering Cisco Secure Firewall is that it does what it says on the tin; it works, it's reliable, and I have never had one fail, so I think it's good.

On a scale of one to ten, I rate Cisco Secure Firewall a nine..”

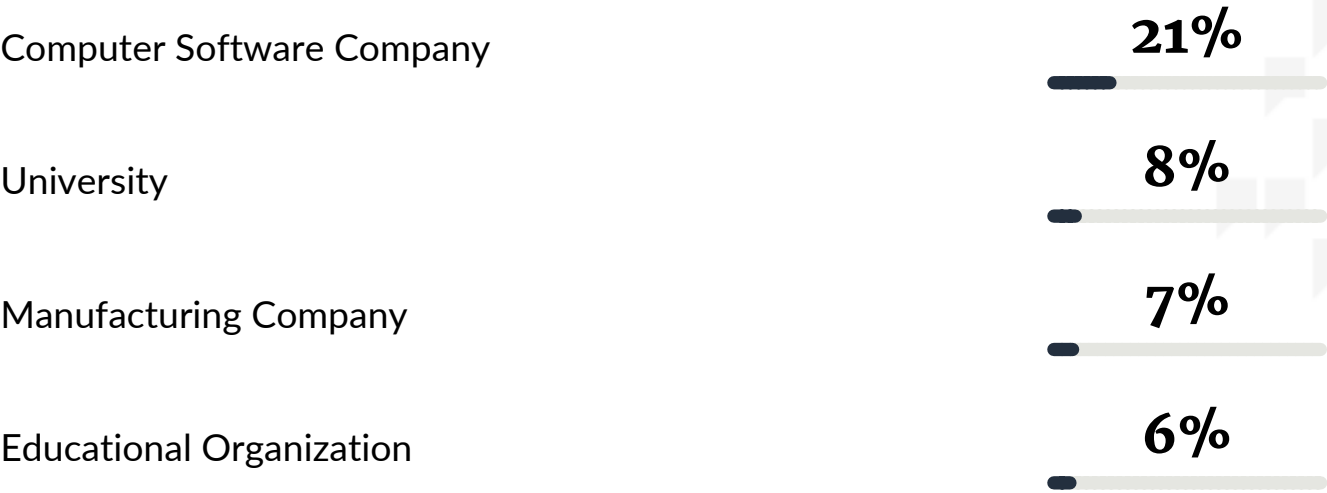
**Chris Dalton**

Director of Infrastructure at a media company with 1,001-5,000 employees

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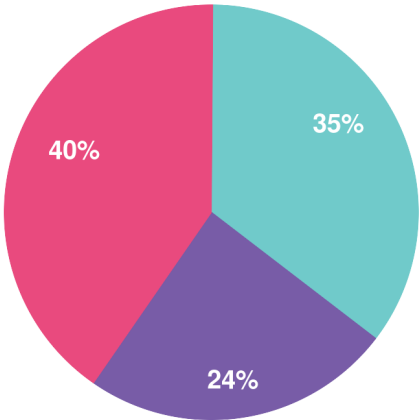
# Top Industries

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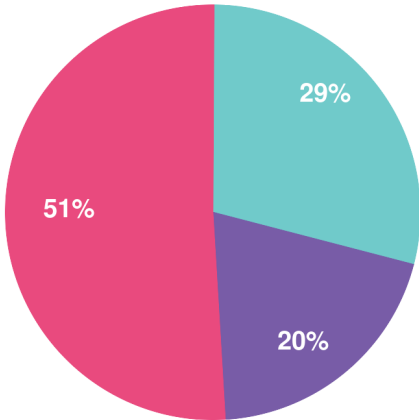


# Company Size

by reviewers



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Large Enterprise Midsize Enterprise Small Business

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