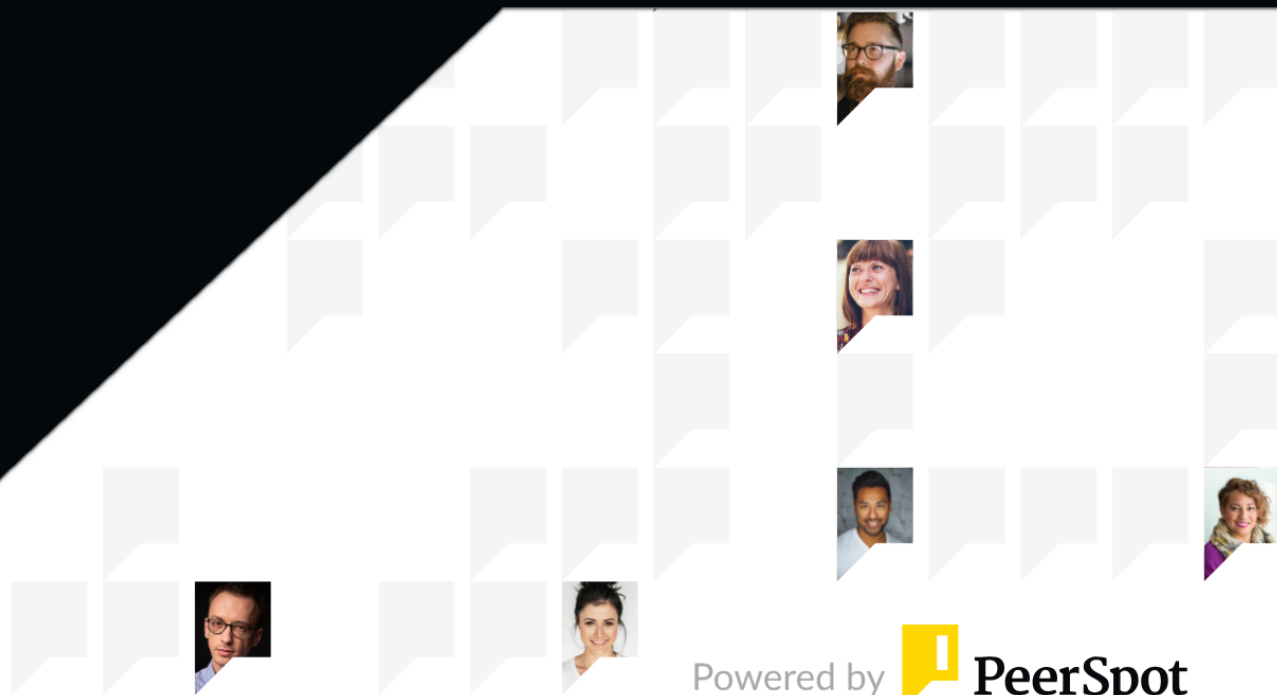




N2W

Reviews, tips, and advice from real users



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Product Recap



N2W

N2W Recap

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Overall, N2WS has transformed our backup operations from a manual, error-prone process into a reliable, automated system that scales with our growing AWS infrastructure.”



Verified user

Service Delivery Manager at a consultancy with 11-50 employees



“N2W has significantly improved our operational efficiency and our confidence in our business continuity plan.”



Verified user

Cloud Engineer at a financial services firm with 1,001-5,000 employees



“N2WS is a powerful solution with a rich set of features designed to address even the most complex backup and disaster recovery requirements.”



George Philippakos

Cloud Manager at St. John's University



“N2W has positively impacted our organization by assisting us in areas of cost savings when compared to other tools available, and it has also given us an extra layer of protection.”



Adebayo Ogunleye

Director of Information Technology & Customer Success at Maplewave



“N2W has positively impacted our organization by allowing us to conduct recovery drills and share information with our customers about our improvements.”



Sathish Devasenapathy

Director, Cloud Infrastructure and Systems Operations at d1g1t Inc.



“A recovery process that had previously taken a team of engineers the better part of a day was successfully completed in under an hour.”



Verified user

Infrastructure manager at a consultancy with 1,001-5,000 employees



“After acquiring two additional products in 2018, which we migrated from data centers to the cloud, N2W allowed us to streamline our backup process for three products within one tool.”



Brian Cruskie

Senior Manager of Platform Engineering at a computer software company with 201-500 employees

What users had to say about valuable features:

“The combination of disaster recovery, backups, and scheduling helps us be flexible with our approach to backup, start and stop times while being cost-effective..”

Verified user

Cloud Engineer at a manufacturing company with 10,001+ employees

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“The best feature N2W offers is the backup tool, which we use every day in our daily business, and it is something we cherish greatly.

“What we appreciate most about the backup tool is the speed, reliability, and the cross-account, cross-region disaster recovery capabilities..”

Adebayo Ogunleye

Director of Information Technology & Customer Success at Maplewave

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“The best feature N2W offers is the cross-region, cross-account capability.

“What stands out about the cross-region and cross-account feature is that I don't need to handle API calls to copy from one region to another region. I simply create the backup plan and schedule the time, and N2W takes care of copying the snapshot. Additionally, I can set up the subscription for monitoring, and in case of any failure, it sends an email to the corresponding team..”

Sathish Devasenapathy

[Read full review](#) 

Director, Cloud Infrastructure and Systems Operations at d1g1t Inc.

“Policy-Based Automation: The ability to define backup schedules, retention, and cross-region replication in a single policy and then apply it dynamically using tags is the cornerstone of our strategy. It is the definition of 'set it and forget it.'

Centralized Management Console: The single dashboard for managing our entire multi-account environment is non-negotiable. Cross-Region and Cross-Account DR: This feature is critical for our resiliency and data isolation strategy. The ease of orchestrating failover is a game-changer. File-Level Recovery: For day-to-day operational requests, the ability to mount a snapshot and recover individual files without restoring an entire volume saves an immense amount of time..”

Verified user

[Read full review](#) 

Infrastructure manager at a consultancy with 1,001-5,000 employees

“The automated scheduling has been transformative because it eliminated our dependency on manual processes and custom scripts that required constant maintenance. We can now set backup policies once and trust that they’ll execute reliably across all our EC2 instances, EBS volumes, and RDS databases without ongoing intervention.

“The notification system is particularly valuable for our operations team. We receive real-time alerts via email and can integrate with our existing monitoring tools, which means we know immediately if any backup jobs fail or encounter issues. This proactive visibility has prevented several potential data loss scenarios where we might not have discovered backup failures until we actually needed to restore.

“The cross-region replication for disaster recovery gives us genuine peace of mind. We can automatically replicate critical backups to secondary regions, ensuring we can recover operations even during major regional outages. The ability to test disaster recovery scenarios without impacting production has been crucial for our compliance requirements. Additionally, the centralized dashboard across multiple AWS accounts has simplified our management overhead significantly. Instead of logging into different accounts to check backup status, we have a single pane of glass view of all our backup operations, which has improved both efficiency and oversight for our distributed infrastructure..”

Verified user[Read full review](#) 

Service Delivery Manager at a consultancy with 11-50 employees

“N2WS provides a single pane of glass to view and manage over 70 AWS accounts, allowing us to drill down into EC2 instances, RDS databases, and EBS volumes being backed up.

This centralized visibility is invaluable for compliance and audits. The detailed logging and reporting features make it easy to demonstrate SOC 2, HIPAA, and other regulatory compliance across all accounts.

Key benefits and features:

- **Single Pane of Glass:** Dramatically improves efficiency. Previously, managing backups across accounts required a team of eight; now, one operator with minimal escalation support can handle the workload.
- **Reporting & Alerts:** Built-in reporting and email alerts provide nightly backup summaries, highlight failures, and flag accounts or policies needing attention. Reports are easy to export for audits and share with business leaders.
- **Cost Optimization:** Snapshot recovery, file-level recovery for EC2, and tiered storage transfers (EBS → S3 IA → Glacier) reduce costs significantly.
- **Compliance Support:** Logs and reports simplify audit preparation and ongoing compliance management.

Overall, N2WS has streamlined operations, improved compliance readiness, and reduced both labor and storage costs..”

NicholasCappuccino

Sr. Manager Data Protection at Epsilon

[Read full review](#) 

Other Solutions Considered

“Previously, we used Veeam backup on-premise, and the cost was the first driver to move. After the first usage steps, we see the product fully covers the solution we need..”

Verified user

Infrastructure manager at a consultancy with 1,001-5,000 employees

[Read full review](#) 

“I evaluated AWS Backup, Veeam for AWS, and CloudBerry (now MSP360). N2WS Backup & Recovery for AWS Free Trial/BYOL stood out because of its tighter integration with AWS infrastructure and its proven track record with enterprise workloads..”

MayanaKhan

Platform Engineer at a tech consulting company with 501-1,000 employees

[Read full review](#) 

“We evaluated two other main options before choosing N2W. The first was AWS's native service, AWS Backup. While it is a solid service and integrates well, we found N2W's user interface to be more intuitive and its disaster recovery orchestration to be more powerful and straightforward at the time of our evaluation. The ability to recover an entire instance, including its network configuration, into another region from a single console was a major differentiator. We also briefly looked at another third-party vendor but found N2W's deployment and billing through the AWS Marketplace to be much simpler and more transparent..”

Verified user

[Read full review](#) 

Cloud Engineer at a financial services firm with 1,001-5,000 employees

“I previously used AWS Backup’s native tool.

I switched to N2WS Backup & Recovery for AWS Free Trial (BYOL) because of two key advantages:

- **Single Pane of Glass:** Centralized visibility and management across multiple AWS accounts.
- **Cost Optimization:** The ability to move EBS snapshots to lower-tier storage, which significantly reduces costs.

NicholasCappuccino

[Read full review](#) 

Sr. Manager Data Protection at Epsilon

“We previously relied on a combination of custom scripts and AWS native snapshot scheduling through Lambda functions. We also evaluated AWS Backup before settling on N2WS. We switched because our homegrown solution became increasingly difficult to maintain as our AWS infrastructure grew. Managing backup schedules across multiple accounts and regions through custom scripts was time-consuming and error-prone. We frequently encountered issues with failed backups that went unnoticed until we needed to restore data. AWS Backup, while improving, lacked some of the advanced features we needed at the time, particularly around cross-region disaster recovery automation and comprehensive reporting across our multi-account environment.

“N2WS offered the centralized management and automated notification system we were missing with our custom approach. The ability to manage backups across multiple AWS accounts from a single dashboard was a key deciding factor, along with the robust disaster recovery capabilities and detailed reporting that our compliance requirements demanded. The switch eliminated the ongoing maintenance overhead of our custom scripts while providing more reliable backup operations and better visibility into our data protection status..”

Verified user

Service Delivery Manager at a consultancy with 11-50 employees

[Read full review](#) 

“We evaluated several options before choosing N2WS. We looked at AWS Backup as the native solution, which was appealing for its tight integration with AWS services. However, at the time of our evaluation, it lacked some of the advanced cross-region disaster recovery automation and multi-account management capabilities we required. We also evaluated Veeam Backup for AWS, which had strong brand recognition from our on-premises experience. While feature-rich, we found it more complex than needed for our use case and the pricing was less favorable for our backup volume.

“CloudRanger (now part of Druva) was another option we considered, offering good automation features, but the user interface and reporting capabilities weren’t as comprehensive as what we needed for our compliance requirements. We briefly looked at Rubrik’s cloud offering, but it felt over-engineered for our AWS-focused backup needs and came with a higher price point. N2WS stood out because it struck the right balance between functionality and simplicity. It provided the multi-account management, disaster recovery automation, and notification systems we needed without the complexity or cost overhead of some enterprise-focused solutions. The AWS-native approach and reasonable pricing made it the clear choice for our requirements..”

Verified user[Read full review](#) 

Service Delivery Manager at a consultancy with 11-50 employees

ROI

Real user quotes about their ROI:

“In my experience with pricing, setup cost, and licensing, I have seen a return on investment as there are definitely fewer employees required to manage the backups, and there is definitely a major time save due to the single pane of glass. We were able to reduce our staff generally with the ease of this product..”

NicholasCappuccino

Sr. Manager Data Protection at Epsilon

[Read full review](#) 

Use Case

“Backup and snapshots. Before implementing a dedicated cloud-native solution, our primary pain point was the fragmented and manual nature of our data protection strategy. We were relying on a patchwork of custom-written Lambda scripts to trigger EBS snapshots, which was brittle and difficult to manage at scale..”

Verified user[Read full review](#) 

Infrastructure manager at a consultancy with 1,001-5,000 employees

“Our primary use case is comprehensive, automated backup and disaster recovery for our core production environment on AWS. We rely on N2W to protect our fleet of EC2 instances, which run our main applications, and our RDS databases, which store all critical customer data. Before N2W, we managed backups with a combination of manual snapshots and custom scripts, which was both time-consuming and prone to human error. Our goal was to find a reliable, 'set-it-and-forget-it' solution that could guarantee our data was protected and provide a clear, rapid path to recovery in a disaster scenario..”

Verified user[Read full review](#) 

Cloud Engineer at a financial services firm with 1,001-5,000 employees

“My primary use case for the N2WS Backup & Recovery for AWS Free Trial (BYOL) is to back up EC2 instances using AWS snapshots and manage those instances across approximately 70 AWS accounts. N2W was a critical factor in enabling efficient management of all the snapshots in those accounts..”

NicholasCappuccino

Sr. Manager Data Protection at Epsilon

[Read full review](#) 

“I use N2W Backup & Recovery to manage my AWS backups more efficiently and utilize S3 to store these backups.

Traditionally, AWS doesn't allow snapshots to be stored in S3, but this product is able to perform that function.

Having multiple policies and schedules handled for me takes the burden out of managing backups across multiple departments..”

James Flores

Enterprise Systems Engineer at a writing and editing position with 51-200 employees

[Read full review](#) 

“N2W serves as our go-to solution for backing up our critical AWS infrastructure, which we have consistently used over the last three to four years. We protect our EC2 instances, EBS volumes, RDS databases, and VPC configurations.

“Within our use case, we use N2W for backing up our S3 and taking snapshots, as well as for the automated orchestration of our disaster recovery drills. This helps us validate the state of our disaster recovery playbook, and it is something we rely on for our day-to-day activities..”

Adebayo Ogunleye

[Read full review](#) 

Director of Information Technology & Customer Success at Maplewave

“Our primary use case for N2WS is comprehensive backup and disaster recovery for our AWS infrastructure. We leverage it as our centralized backup solution across multiple AWS accounts and regions, primarily for EC2 instances, EBS volumes, and RDS databases. The solution serves as our critical data protection layer, ensuring business continuity through automated backup scheduling, cross-region replication for disaster recovery scenarios, and reliable restore capabilities.

“Additionally, we utilize the notification system extensively to monitor backup job status and receive alerts on any failures, which helps us maintain our RPO and RTO requirements while reducing manual oversight of our backup operations..”

Verified user

[Read full review](#) 

Service Delivery Manager at a consultancy with 11-50 employees

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“My experience with pricing, setup cost, and licensing is smooth, as I have not faced any issues while spinning up the instance from the marketplace, and the documentation is very comprehensive..”

Sathish Devasenapathy

[Read full review](#) 

Director, Cloud Infrastructure and Systems Operations at d1g1t Inc.

“In terms of the integration and configuration of this product in our AWS environment, it is an easy-to-use tool, easy to install, very intuitive, and saves time.

We have some DBs in the environment and it works well with them. We also have some VMs in deployment and the integration with them was easy, without any problems..”

Silvia Rivera Aguilar

[Read full review](#) 

Pre-Sales Engineer at a comms service provider with 11-50 employees

“Deployment of N2WS Backup & Recovery for AWS Free Trial (BYOL) was very easy.

The configuration process was straightforward and wizard-driven. You simply need to provide basic details such as the target AWS account, security groups, and IP addresses. Once these items are set, the initial deployment is quick and hassle-free..”

NicholasCappuccino

[Read full review](#) 

Sr. Manager Data Protection at Epsilon

“The initial setup is not complex, but you have to know exactly what you would like to do in terms of backup. It's a question of competency. It's not for people with no technical skills. It's for people who know how to make a backup, how to assign a device and network, and how to work on that. It's not hard, but it's for people who have basic technical skill on the Cloud or IT.

Deployment usually takes a few hours.

In my company we have no technician to deploy, only a presale engineer and trainers. We have a training session to certify partners to do install and setup. We animate a 450 partners community who have the capability to deploy backup solutions on the Cloud or onsite..”

Verified user

[Read full review](#) 

Technical Adviser, Data Center at a wholesaler/distributor with 10,001+ employees

Customer Service and Support

“We have contacted the solution's technical support team, who are very helpful and help us solve our issues. If there are any product issues, they involve the development team to sort that out..”

Linga Raja

Data Backup & Recovery Administrator at LTIMINDTREE

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“I give it a five because the system just works. It is efficient. Anytime you get an error code, they are descriptive enough for you to troubleshoot. Their support is amazing. They get back to you in a timely manner and work with you. The account representation is personable and works with you during times when you are renewing your licenses. They have just been a great partner to work with..”

NicholasCappuccino

Sr. Manager Data Protection at Epsilon

[Read full review](#) 

“I don't know about support because it is made directly by the vendors. It's not done by the channel. The channel is used for selling, installation, and setup.

“I don't know about support, the only thing I see is that we sell more and more. It's a good product..”

Verified user

Technical Adviser, Data Center at a wholesaler/distributor with 10,001+ employees

[Read full review](#) 

Other Advice

“My advice to others looking into using N2W is that if they need multi-region snapshot copies, they can definitely try N2W, as it is a straightforward and simple setup. I provided a review rating of nine out of ten..”

Sathish Devasenapathy

Director, Cloud Infrastructure and Systems Operations at d1g1t Inc.

[Read full review](#) 

“N2WS Backup & Recovery for AWS Free Trial/BYOL is a strong solution for AWS-centric organizations that want reliable and fast backup and recovery with minimal operational burden.

However, teams should invest time in tuning backup policies and monitoring cost growth. It is best suited for enterprises with compliance or high-availability requirements..”

MayanaKhan

Platform Engineer at a tech consulting company with 501-1,000 employees

[Read full review](#) 

“My main advice to anyone considering N2W is to start with the free trial. Set it up for a small but critical part of your environment and test a full recovery scenario, including a cross-region disaster recovery drill. Seeing how quickly and seamlessly you can bring a complex application back online is what will truly sell you on the product. It is a solution that delivers tangible peace of mind. The support team has also been very responsive the few times we've had questions. Overall, it is a robust, reliable, and user-friendly product that does exactly what it promises..”

Verified user

Cloud Engineer at a financial services firm with 1,001-5,000 employees

[Read full review](#) 

“N2W fits into our daily workflow as we automate the backup and monitor it to ensure everything functions properly. For our day-to-day business, it is a reliable tool in the area of our business continuity posture, which has strengthened significantly since we started using N2W as a backup enterprise solution. This provides us with near-instant recovery capabilities, allowing us to restore entire instances or individual files quickly. It has assisted us in minimizing our Recovery Time [Objective](#).

“We leverage the report generation and file-level restore to recover exactly what we need without running a full system restore. We find this very useful because it acts as a granular recovery tool that helps us maintain uptime, minimize disruptions, and quickly bring us back to near-instant recovery time in case we need to restore from our backups.

“Our advice for others looking into using N2W is that if anyone is considering a backup tool or company, N2W would be their best option. We suggest starting with the 30-day free trial to test backup frequency, retention, and disaster recovery workflow. Once you determine your needs from the tests, especially for more than 200 instances, make sure to go for the enterprise version. We gave this review a rating of 10 out of 10..”

Adebayo Ogunleye

Director of Information Technology & Customer Success at Maplewave

[Read full review](#) 

“N2WS is a solid, reliable backup solution that delivers on its core promises. For organizations looking to move beyond custom scripts or basic AWS native tools, it provides a good balance of functionality and ease of use. My main advice is to take advantage of the trial period to thoroughly test your specific use cases, particularly disaster recovery scenarios. Don’t just set up backups—actually test restores to different regions and accounts to ensure the process works smoothly for your environment.

“The solution works best when you invest time upfront in proper policy configuration and notification setup. Once configured correctly, it largely runs itself, but getting those initial settings right is crucial for long-term success. For teams managing multiple AWS accounts, N2WS really shines. The centralized management capability alone can justify the investment if you are currently juggling backup operations across numerous accounts manually. One thing to keep in mind is that while N2WS handles the backup orchestration excellently, you still need to understand your underlying AWS costs for snapshots and cross-region data transfer.

“The tool provides good visibility into this, but make sure your team understands the AWS billing implications. Overall, it has been a worthwhile investment that has improved our operational efficiency and reduced backup-related stress for our team. It’s not the flashiest tool, but it’s dependable and does exactly what it promises..”

Verified user

Service Delivery Manager at a consultancy with 11-50 employees

[Read full review](#) 

“I purchased N2WS Backup & Recovery for AWS Free Trial (BYOL) through the [AWS Marketplace](#).

Key Benefits:

- **[Ease](#) of Restore & Disaster Recovery:** The ability to take an EC2 snapshot and restore it to another availability zone or even another region has streamlined our DR testing. Restores are almost instantaneous—except when pulling from Glacier—but even then, it’s far faster than waiting for tape restores in an on-prem environment.
- **Compliance Efficiency:** Audits are nearly complete as soon as they begin. We can quickly provide historical data through automated emails and generate detailed reports, making compliance with auditors simple.

- **Operational Savings:** Our backup team has been reduced from five people at its peak to three, thanks to the efficiency N2WS provides. This tool has made our operations leaner and more effective.
- **Cost Optimization:** While EBS snapshots can be expensive, N2WS helps us move data to lower-cost storage tiers like [S3](#) IA or Glacier, significantly reducing costs.

Customer Support: I would rate their support a **10 out of 10**.

Billing Experience: Metering and billing are straightforward. The ability to optimize storage costs is a major advantage.

Advice to Others: Definitely give N2WS a thorough trial. It simplifies complex tasks and makes backup and recovery much easier. **Overall Rating:** (5 stars).”

NicholasCappuccino

Sr. Manager Data Protection at Epsilon

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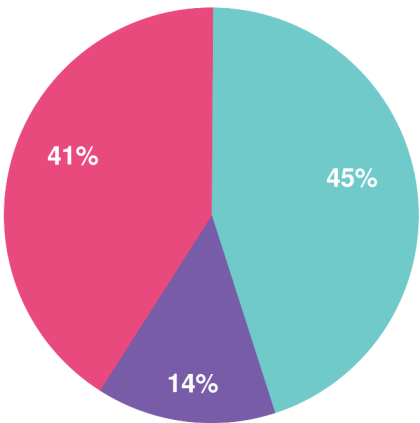
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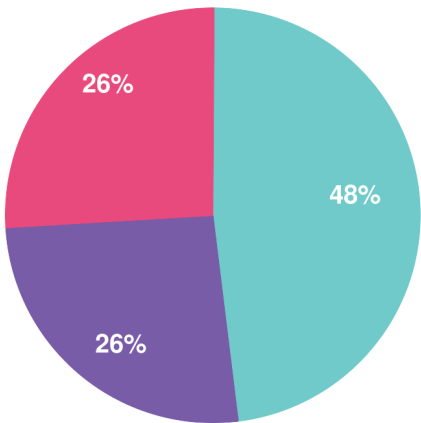


Company Size

by reviewers



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Large Enterprise Midsized Enterprise Small Business

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