

aws marketplace

Statseeker

Reviews, tips, and advice from real users



Powered by  PeerSpot



Contents

- Product Recap..... 3 - 4
- Valuable Features..... 5 - 9
- Other Solutions Considered..... 10 - 12
- ROI..... 13 - 14
- Use Case..... 15 - 16
- Setup..... 17 - 19
- Customer Service and Support..... 20 - 21
- Other Advice..... 22 - 25
- Trends..... 26 - 27
- About PeerSpot..... 28 - 29

Product Recap



Statseeker

Statseeker Recap

Statseeker provides comprehensive network monitoring with features such as interface statistics, bandwidth utilization, and robust alerts for outages and temperature issues.

Statseeker offers extensive network visibility, including Traffic Analyzer, historical data access, and a user-friendly dashboard. Its fast data retrieval and detailed reports improve internal communication and monitoring. The platform's scalability, reliability, and low maintenance make it an efficient choice for network monitoring. Areas for improvement include interface design, NetFlow features, and integration with systems like Dynatrace and Cisco ONS. Reporting could be more intuitive, and enhancements in alerting options, documentation, and configuration management are needed.

What are the key features of Statseeker?

- **Interface Statistics:** Provides detailed data on network interfaces and bandwidth utilization.
- **Traffic Analyzer:** Offers precise traffic analysis tools for better network management.
- **Historical Data Access:** Allows users to retrieve past network performance metrics quickly.
- **User-Friendly Dashboard:** Simplifies navigation and access to critical information.
- **Scalability:** Supports network growth without significant changes to existing setup.

What benefits should users consider in reviews?

- **Enhanced Network Visibility:** Facilitates in-depth understanding of network performance.
- **Reliable Alerts:** Ensures timely identification of issues with responsive ping alerts.
- **Ease of Maintenance:** Reduces the resources required for ongoing management.
- **Improved Communication:** Utilizes reports for effective internal communication.
- **Data-Driven Decision Making:** Empowers users with real-time and historical statistics.

In industries, Statseeker is implemented for tasks like monitoring up/down status, capacity management, and traffic analysis. Users leverage it to generate reports, manage congestion, and track device performance across network layers. Its ability to provide real-time statistics supports evidence-based decisions for upgrades and improves insight into network availability and device utilization.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “The product simplifies monitoring by providing real-time alerts through a GUI dashboard, email and texts.”



Jessie Hackney

Network Engineer at West Virginia Department of Education

- ✓ “Whether it is a down network switch or a down router, we can get back online faster for the customers.”



Robert Pettit

Senior Network Engineer at Banner Health

- ✓ “Statseeker helps to quickly see if you have a spike or something going on. In the future, we need to get NetFlow in the tool so we can see what the IP is.”



Jp Buckley

Senior Network Engineer at Unum Group

- ✓ “It also allows us to predict the capacity on WAN circuits, as well as other circuits, to help us plan for upgrading.”



Roy Mccauley

Lead Network Engineer at Fairview Health Services

- ✓ “We were having some issues with a certain site, and it was only Statseeker that showed us what the problem was.”



Troy Mellon

Network Engineer at Banner Health

- ✓ “Device grouping is very easy, and you can discover thousands of devices in a few minutes.”



Verified user

IT Manager Network Operation at Al Rajhi Bank

- ✓ “The solution reduces the complexity of our network monitoring because it can make my engineers do their jobs faster. The solution also reduces troubleshooting time for network administrators to pinpoint issues quicker.”



Verified user

Network Engineer at a university with 5,001-10,000 employees

What users had to say about valuable features:

“It's fast and easy.

The solution's network visibility is very in-depth and granular. I can look at one-minute data points and it does not roll data up over time..”

Verified user

Network Engineer at a university with 5,001-10,000 employees

[Read full review](#) 

“The most valuable feature of this solution is that it is simple. I can modify the dashboard to show whatever I want to see. I could have a top list of devices with higher latency or things like that. So simplicity is the most valuable feature. I leave it up on one monitor full time in my office..”

Jessie Hackney

Network Engineer at West Virginia Department of Education

[Read full review](#) 

“The most valuable features are that it is fast and easy to use.

“This solution is very in-depth and granular. I can look at one-minute data points and it does not roll data up over time..”

Verified user

Network Team Lead at a energy/utilities company with 1,001-5,000 employees

[Read full review](#) 

“Retaining all data is the most valuable feature. Statseeker can generate reports or dashboards providing an overview of network interfaces. For instance, it can identify the most utilized interfaces across the network, aiding in robust network management. Additionally, it offers reports on interfaces experiencing issues such as CRCs, enabling troubleshooting to address potential network disruptions..”

John Elhariry

Team Leader at a retailer with 10,001+ employees

[Read full review](#) 

“This solution is very user-friendly.

Building a server is very easy and in the case where it crashes, it can be made ready in a couple of minutes. Restoring data is very fast and simple.

I very much like the outages and statistics report, as it is helping to be proactive..”

Verified user

IT Manager Network Operation at Al Rajhi Bank

[Read full review](#) 

“The most valuable feature is the recovery of the unused data ports. We're able to recover more expensive ports on our access line devices. For example, we can run a report that dynamically pulls out all of the ports that haven't been used in ninety days. We can then recover those for new and upcoming projects. We don't have to buy additional hardware in order to expand. There are a few other companies that do this, but Statseeker and AKIPS are probably the two that do it the best.

This tool is fairly easy to use.

“Network visibility is fantastic. Statseeker has worked out really well for us..”

Verified user

Network Analyst at a leisure / travel company with 1,001-5,000 employees

[Read full review](#) 

Other Solutions Considered

“We didn't really have a previous solution. It was kind of a home-grown solution, so Statseeker was easy. It was inexpensive. It fit the need and was very fast to get implemented..”

Verified user


Network Engineer at a university with 5,001-10,000 employees

[Read full review](#) 

“We didn't really have a short list. It was just one or two. I think the other company doesn't exist anymore. We chose Statseeker because of the ease use, fast deployments, and simple interface..”

Verified user

Network Engineer at a university with 5,001-10,000 employees

[Read full review](#) 

“We looked at several options including Voyance, Computer Associates eHealth, and SolarWinds. The Statseeker solution stood out because it was simple to use and easy to deploy..”

Verified user

Solution Architect at a tech services company with 501-1,000 employees

[Read full review](#) 

“SolarWinds was on my shortlist. I was almost in with them. I had done some free things using Splunk etc. Once I saw the demonstration in the Cisco lab, I knew this would be the easiest solution for me to deploy and use..”

Charles Moore

Senior IT Director at Inglis foundation

[Read full review](#) 

“We have used several different solutions.

The SolarWinds solution is probably the most encompassing and probably the closest thing that we can get to a single pane of glass. However, they do not have unused ninety-day reports or circuit utilization. Also, their NetFlow is a tad bit lacking..”

Verified user

Network Analyst at a leisure / travel company with 1,001-5,000 employees

[Read full review](#) 

“The solution is cost-effective compared to other tools in the market, especially considering the large number of network elements. Most tools require licensing per device or substantial server resources to maintain the environment. For instance, our team explored another marketing tool four or five years ago and found a significant disparity in the setup fees and annual costs for the same number of devices compared to Statseeker. .”

John Elhariry

Team Leader at a retailer with 10,001+ employees

[Read full review](#) 

ROI

Real user quotes about their ROI:

“We're able to recover ports from our system and defer costs and new hardware, which has been somewhat beneficial, but how much cost avoidance has actually helped us streamline is not something that we can capture really well..”

Verified user

[Read full review](#) 

Network Analyst at a leisure / travel company with 1,001-5,000 employees

“I have not seen a measured return on investment. It's a great product. I definitely haven't had any negative experiences with it. I definitely think it helps with day to day operations. That could be a return on investment but it would be hard to measure..”

Willis Morris

[Read full review](#) 

Senior Network Engineer at a tech services company with 201-500 employees

“The solution's support for both traditional and SDA reduces cost for us. I would say it has saved us about a quarter of a million dollars.

However, we have not yet seen an ROI..”

Chet Craig

Senior Manager of Core Network Operations at US Cellular

[Read full review](#) 

“I think we have seen a return on our investment in terms of productivity gained from our operational team. I don't think I have any hard numbers to share, but just observing from within the operations team, I see how much quicker they're able to access the information..”

Verified user

Network Analyst at a energy/utilities company with 1,001-5,000 employees

[Read full review](#) 

“I think Statseeker's support for traditional networks reduces cost. It reduces cost because we don't have to have as many people trying to troubleshoot issues. It also helps us forecast if we need bandwidth upgrades or something like that. This means the company isn't dragged down by a circuit that's overloaded.

I would say, last year we probably saved about \$100,000 – \$150,000..”

Troy Mellon

Network Engineer at Banner Health

[Read full review](#) 

Use Case

“Our primary use case is for polling and interface utilization. The solution helped us to monitor our network availability. Now we're more alert to what's going on. .”

Verified user

Senior Engineer at a tech services company with 5,001-10,000 employees

[Read full review](#) 

“Statseeker provides the basic monitoring status of our network elements, including latency, ping delays, and ping drops. Its strengths lie in a couple of areas. Firstly, it is not an expensive tool. Secondly, it can retain data for up to around two years..”

John Elhariry

Team Leader at a retailer with 10,001+ employees

[Read full review](#) 

“Our primary use for this solution was to monitor devices. I was the Statseeker administrator before we switched to a new solution. I do, however, still go back and use it..”

Verified user

Consultant at a analyst firm with 10,001+ employees

[Read full review](#) 

“We use this solution for monitoring the status of all network devices.

We monitor links, bandwidth utilization, and device CPU and memory utilization. We generate reports of the top ten utilization links, which are helpful for acting proactively..”

Verified user

IT Manager Network Operation at Al Rajhi Bank


[Read full review](#) 

“Our primary use for this solution is historical traffic wrapping.

This solution only handles a very small slice of what we actually need to monitor, so it is just another product in a set of products we use..”

Verified user

Sr Manager at a healthcare company with 10,001+ employees

[Read full review](#) 

“We have about 800 schools and we use Statseeker to monitor the WAN router at each site. Up/down (uptime and downtime) is our biggest thing. After that, we use it for monitoring bandwidth, interface utilization and different things like that. We use it for all the statistics it can provide in real-time and for historical usage. We use those statistics to plan if there is a need for upgrades — things like that..”

Jessie Hackney

Network Engineer at West Virginia Department of Education

[Read full review](#) 

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“It’s getting better, but it still requires some low-level Unix command line tweaking occasionally. I’ve seen two Statseeker techs work several hours to fix it..”

Dan Davis

[Read full review](#) 

Network Engineer-OCIO at a university with 10,001+ employees

“I don't know the initial setup, but I do know about ongoing changes. We moved it to another physical server at one point and now it is virtualized. Those processes have been fairly easy. It is just a simple install and then we restore from a backup..”

Jessie Hackney

[Read full review](#) 

Network Engineer at West Virginia Department of Education

“The initial setup for this solution is straightforward. Everything is online, and you simply follow the instructions on the web page step-by-step. It is very clear and nothing is difficult..”


Verified user

[Read full review](#) 

Network Engineer at a government with 1,001-5,000 employees

“I deployed Statseeker myself. It was a little complex. Someone was there to walk me through it. I would never have figured out how to do certain things if it wasn't for the person that was on the phone helping me. As long as they're providing that, then it's good..”

Charles Moore

[Read full review](#) 

Senior IT Director at Inglis foundation

“I haven't had to set up the product myself. I've had to build a new server and migrate from the old server to the new server. If I was to treat that as an installation, it was relatively okay, apart from running into one or two technical issues which I had to troubleshoot and to fix. Once I got passed that technical issue, to actually install the product was relatively simple, and to get it up and running was relatively simple..”

Verified user

[Read full review](#) 

Network Tools Specialist at a comms service provider with 1,001-5,000 employees

“I was involved in the installation and it was straightforward. It was very easy to do compared with other installations I have performed.

Unfortunately, everybody wants to virtualize these days. At this point, we're not running virtualized, because it shouldn't be done. I'm opposed to virtualization for network stuff. Because of the nature of the network, you're sharing processing power and all of that stuff.

I can see that the trend is going to eventually push Statseeker into a virtualized solution. That's a bad development, but I can just see it's going to be more and more of an issue that will come up. I'm wondering how they are going to deal with it. I hope it stays the way it is..”

Verified user

IT Admin with 1,001-5,000 employees

[Read full review](#) 

Customer Service and Support

“I have to say they're quite very good. I've never had any issues getting in contact with them. They're quite responsive, so I can't really complain about that..”

Verified user


Network Tools Specialist at a comms service provider with 1,001-5,000 employees

[Read full review](#) 

“The customer support from Statseeker is excellent. They are very responsive whenever we ask for assistance setting up a filter, query, or other feature. Their responsiveness and helpfulness are greatly appreciated..”

John Elhariry

Team Leader at a retailer with 10,001+ employees

[Read full review](#) 

“Statseeker tech support was bad around 2-3 years ago. I have had the new support for maybe 6 months to a year. I'll be upgrading the codes. I haven't rung customer support in a year or so..”

Jp Buckley

Senior Network Engineer at Unum Group

[Read full review](#) 

“The tech support is a little lacking compared to some other products that I've worked with. If we have to we email to open a support case. Sometimes it seems like it can take a little while with a difficult case. Overall, it's not terrible, it's just not the best support we've ever had. It's not the worst either..”

Jessie Hackney

Network Engineer at West Virginia Department of Education

[Read full review](#) 

“They always give me a call, and they're always at hand if I need help. Last time I did an upgrade they were on the phone right away, assisting me with almost every step, you could say. Tech support has been fantastic. I've had issues where backups have failed and they've sat with me to work out the problem. So very good..”

Verified user

Network Specialist at a comms service provider with 1,001-5,000 employees

[Read full review](#) 

“When I had to use Statseeker technical support, it was good. However, in the beginning, the hours were a little strange because they're in Australia. For me on the East Coast, that's almost as far away as I could be.

Now since they're in San Diego as well, I'm sure it will be fine. I haven't had to call them for tech support very often..”

Charles Moore

Senior IT Director at Inglis foundation

[Read full review](#) 

Other Advice

“I would give this solution about an eight out of ten. It's not perfect, but it's still a good product. We definitely enjoyed using it. It's fairly simple and easy to use, and it's pretty straightforward. It gives us a lot of information that we need..”

Willis Morris

Senior Network Engineer at a tech services company with 201-500 employees

[Read full review](#) 

“I like this product and would recommend it to a colleague at another company. It is fast, simple to use, pretty cheap, and they give you support.

I would rate this solution an eight out of ten..”

Verified user

Consultant at a analyst firm with 10,001+ employees

[Read full review](#) 

“On a scale from one to ten, I would rate this solution a seven and a half. It's been solid and reliable. I love the historical data and the fact that it doesn't average it when it saves it.

I like the fact that I can aggregate multiple interfaces into a single graph. It allows me to quickly get the summary of traffic for multiple devices which is helpful. .”

Verified user

Senior Engineer at a tech services company with 5,001-10,000 employees

[Read full review](#) 

“It's a great product and if you're looking for network monitoring, I would highly recommend it.

The biggest lesson I learned is that having one-minute granularity that doesn't roll up over time is incredibly important if we want to do any historical troubleshooting.

I would rate Statseeker as nine out of ten, not a ten only because it wasn't free..”

Verified user

Network Engineer at a university with 5,001-10,000 employees

[Read full review](#) 


“This product provides some good functionality. However, the reporting is right to left, which is less than ideal, the cost is significantly high, and the NetFlow capabilities are lacking.

My advice is to go with AKIPS, rather than this solution.

I would rate this solution a seven out of ten..”

Verified user

Network Analyst at a leisure / travel company with 1,001-5,000 employees

[Read full review](#) 

“One engineer is enough for the solution's maintenance.

There has been a significant improvement in Statseeker in the last few versions. It includes a wallet map and features we plan to implement when deploying the latest or penultimate versions across all our sites. This will significantly assist in identifying sites surpassing thresholds or KPIs, making issue detection much more accessible. The threshold feature is handy for identifying delays and major outages. This graphical map enables us to quickly assess the scope of nationwide problems, allowing for swift action and efficient reporting to management and service providers. This tool facilitates monitoring by visualizing all network elements with their respective coordinates, highlighting any downtimes or issues through color-coded green for operational, orange for approaching thresholds, yellow for minor alarms, and red for critical issues.

The tool is a monitoring tool that helps in identifying problems. It is necessary to have someone trained to set up the dashboards because they might require some programming or specific configuration skills. Once it's configured, it works well. It's not as straightforward as other tools where you plug in the device, and everything works. With Statseeker, you still need to put in some effort to set up your dashboard properly. It requires someone with good training and proficiency in setting up these dashboards. They can benefit the technical and operations teams, providing useful insights into the network and the executive management team to receive reports on the overall network health.

Overall, I rate the solution a seven out of ten..”

John Elhariry

Team Leader at a retailer with 10,001+ employees

[Read full review](#) 

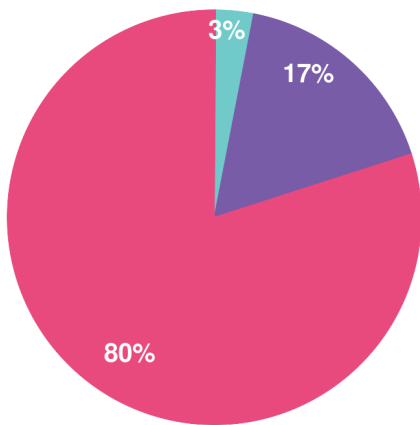
Top Industries

by visitors reading reviews

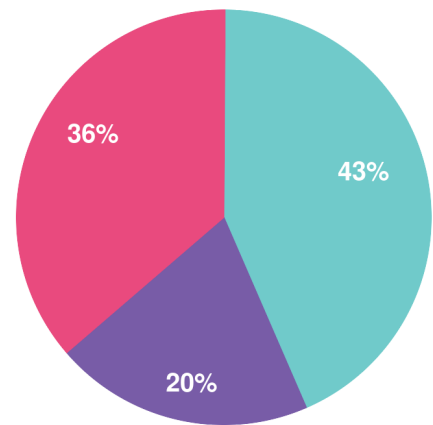




Company Size

by reviewers



by visitors reading reviews



 Large Enterprise  Midsize Enterprise  Small Business

About this buyer's guide

Thanks for downloading this PeerSpot report.

The summaries, overviews and recaps in this report are all based on real user feedback and reviews collected by PeerSpot's team. Every reviewer on PeerSpot has been authenticated with our triple authentication process. This is done to ensure that every review provided is an unbiased review from a real user.

Get a custom version of this report... Personalized for you!

Please note that this is a generic report based on reviews and opinions from the collective PeerSpot community. We offer a [customized report](#) of solutions recommended for you based on:

- Your industry
- Company size
- Which solutions you're already considering

The customized report will include recommendations for you based on what other people like you are using and researching.

Answer a few questions in our short wizard to get your customized report.

[Get your personalized report here](#)

About PeerSpot

PeerSpot is the leading review site for cloud, AI, and business software. We created PeerSpot to provide a trusted platform to share information about software, applications, and services. Since 2012, over 22 million people have used PeerSpot to choose the right software for their business.

PeerSpot helps tech professionals by providing:

- A list of products recommended by real users
- In-depth reviews, including pros and cons
- Specific information to help you choose the best vendor for your needs

Use PeerSpot to:

- Read and post reviews of products
- Access over 30,000 buyer's guides and comparison reports
- Request or share information about functionality, quality, and pricing

Join PeerSpot to connect with peers to help you:

- Get immediate answers to questions
- Validate vendor claims
- Exchange tips for getting the best deals with vendor

Visit PeerSpot: www.peerspot.com

PeerSpot

244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944