



Check Point Harmony Email & Collaboration

Reviews, tips, and advice from real users



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Contents

Product Recap..... 3 - 5

Valuable Features..... 6 - 12

Other Solutions Considered..... 13 - 15

ROI..... 16 - 18

Use Case..... 19 - 21

Setup..... 22 - 25

Customer Service and Support..... 26 - 27

Other Advice..... 28 - 30

Trends..... 31 - 32

About PeerSpot..... 33 - 34

Product Recap



Check Point Harmony Email & Collaboration

Check Point Harmony Email & Collaboration Recap

Check Point Harmony Email and Office is a cloud-based software offering complete protection to stop malware attacks through emails. The software is designed to provide protection for organizations using Office 365, G Suite, Google Workspace, and all other collaboration and file-sharing apps. Access permissions can be granted and custom policies can be defined for any user of choice.

Check Point Harmony Email and Office identifies and blocks advanced malware, phishing, and ransomware attacks in real time before they reach the user's inbox. In turn, this also helps protect sensitive business data from breaches. Harmony Email and Office was the first solution to implement machine learning, API, and AI for email security, and will ultimately prevent any attempts at account takeover via agentless multi-factor authentication.

What is Complete Protection?

Check Point Harmony Email and Office offers a superior catch rate for collaboration apps and cloud email with their API-based solution that detects attacks that other solutions miss, including account takeover, supply chain attacks, ransomware, and BEC. The complete protection offers:

- **Malware Protection** - Recognized by NSS Labs as “most effective in breach prevention,” the solution leverages technologies to bring clean files to users within 1.5 seconds. In addition, enterprises can be safer as the solution prevents malicious messages and files from reaching the user's inbox.
- **Data Leakage Protection** - Any confidential or sensitive information will be marked and have a classified suffix added to the end of the message or file to help keep those materials safe. Those files are encrypted, and the user will be alerted to any attempted breach of those messages.
- **Phishing Protection** - Before advanced phishing attacks reach the end user, Harmony Email and Office detects and blocks them, including outbound, inbound, and internal communications.
- **Account Takeover Protection** - After a user connects their cloud app, the solution captures the user's history and creates a profile and a custom threat profile. In the event of a suspected account takeover, threat intelligence is leveraged through millions of Check Point-secured gateways and endpoints and is blocked.

Reviews from Real Users

Check Point Harmony Email and Office offers a revolutionary prevention solution to stop malware attacks through emails. Users particularly like its visibility and the ability to protect sensitive business data.

David U., a CISO at IMC companies, notes, "It provides [visibility of events](#), what's going on with the environment, what we're missing with our other solution, and the user behavior."

Mantu S., a senior technology architect at Incedo Inc., writes, "We are able to protect [sensitive business data](#) and maintain regulatory compliance with advanced data leak prevention (DLP)."

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“The threat management database provides consistent updates.”



Sethu B

Head of Operations at DNI



“The initial setup is easy.”



Andres Briceño

Cybersecurity Coordinator at Pronaca



“The sanitization feature of Check Point Harmony Email and Collaboration is valuable.”



Verified user

Cyber security manager at a government with 1,001-5,000 employees



“As a comprehensive solution, Check Point offers a very granular and best-in-class experience.”



Rahul Kamble.

Business Director at One Networks



“Check Point Harmony Email and Collaboration offers online support and has tight integration with Microsoft.”



Sabari Das

Technical Director at Geekz Information Technology



“I appreciate the ease of deployment and the intuitive dashboard. Even someone with basic IT knowledge can easily understand the dashboard and identify potential threats.”



Harish (Kumar)

Cyber Security and IT Head at a outsourcing company with 51-200 employees



“It's very easy to use, and the onboarding process is straightforward.”



AjitSingh1

AVP IT & Communication at Proactive Construction Pvt. Ltd at Techtronics Global Innovations Pvt Ltd

What users had to say about valuable features:

“We have found several features that are very valuable. One of them is the integration with Office365. In addition to that, it is fast and has a very simple, easy integration. In addition to that, it integrates with other Office 365 products. The false positives are minimal, almost nil. That is very important since it will not generate an absurd amount of emails. The functionality of the tool is very easy to configure and manage. The platform is friendly and makes its integrations even more, so this tool is very efficient..”

Adrian Cambronero

Consultant at ITQS

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“The best features Check Point Harmony Email & Collaboration offers in my experience include integration with the sandbox HEC in the backend, which uses checkpoint sandboxing capabilities to detect zero-day attacks, and it has a unique capability of protecting password-protected files, being able to scan for password-protected attachments. Furthermore, internal scanning and impersonation are also good features about the Check Point HEC.

“Administering Check Point Harmony Email & Collaboration is easy, as the policies are straightforward and we can simply go with the standard best practice options which are predefined. These options are easy to implement and configure, with the integration with Office 365 also being straightforward..”

Ubaid Khan

Sr. Technical Specialist at Softcell Technologies Limited

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“The best features Check Point Harmony Email & Collaboration offers are great inline email protection, ease of setup with Microsoft 365, nice tools for searching for emails, reviewing fish alerts, and its ability to play nicely with KnowBe4 simulated phishing and other vendors of simulated phishing out of the box, along with very informative diagnostics about how Check Point categorizes any individual email I pull up.

“Out of all those features, the most valuable to my team is the email protection because it effectively secures our email communication.

“Check Point Harmony Email & Collaboration has positively impacted my organization with fewer impersonation attempts getting through and fewer invoice scams..”

Adam Nofsinger

Director, Information Technology at Leer, Inc.

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“I'm not too versed on specific features of Check Point Harmony Email & Collaboration, but everything, including the context and the understanding that the product has to declare if something is trustworthy, works effectively.

“The quarantine side of Check Point Harmony Email & Collaboration is very helpful. I appreciate the easy way to search for emails and do filters, and the overview where you can see possibilities of some email accounts being compromised.

“With Check Point Harmony Email & Collaboration, we improve our security by omitting many phishing emails from being received. Our workers are more aware because they can see a recap of emails that are quarantined and they can contest. When they contest the decision, we get an email and then we check..”

Verified user

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Security Support Engineer at a tech vendor with 51-200 employees

“The best features Check Point Harmony Email & Collaboration offers are definitely the phishing filtering.


“The phishing filtering feature is valuable for me because it stops most of the phishing emails before they hit the users' inboxes, ensuring that users don't see the infected or phishing emails. It's really good at its job, so it stops at least 99% of the emails that come into our organization.

“Check Point Harmony Email & Collaboration has positively impacted my organization as it has definitely cut down on the amount of phishing emails that are being delivered to users' inboxes.

“We have seen a drastic number of reductions of successful phishing attacks, with metrics showing it stops about 99% of the attempted emails before they hit the user's inbox..”

Verified user

Network Cyber Security Specialist at a tech services company with 51-200 employees

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“Check Point Harmony Email & Collaboration offers AI-driven inspection of emails, which can scan for malicious traffic, malicious email attachments, phishing links, or phishing mails, and importantly, it provides protection against password-protected files, allowing inspection of email attachments that are password-protected due to its AI-driven features, along with sandboxing capabilities to detect zero-day attacks.

“On the dashboard, I see hundreds of emails that got quarantined due to malicious content, including malicious attachments, phishing mails, or identity impersonation, and these types of malicious mails got quarantined and blocked at the edge.

“By implementing Check Point Harmony Email & Collaboration, it has helped the organization protect against malicious emails entering the network, allowing users to browse only clean emails, which has improved the security posture and saved unnecessary time by preventing disruptions in the network, indirectly aiding the organization's growth..”

Jivesh Sharma

Technical Support Executive at Softcell Technologies Limited

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Other Solutions Considered

“I previously used Microsoft Defender before Check Point Harmony Email & Collaboration, but we switched because it was very time-consuming to tune properly, and also, most of the emails were delivered to users' inboxes and then removed afterwards..”

Verified user

Network Cyber Security Specialist at a tech services company with 51-200 employees

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“I previously used Mimecast before Check Point Harmony Email & Collaboration, and we switched because we had many sister company peer reviews of Check Point Harmony that were glowing and also because it was less expensive..”

Adam Nofsinger

Director, Information Technology at Leer, Inc.

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“The company has already had several Check Point tools. For this reason, this tool was implemented to keep in line with the same brand and hopefully not present us with problems if we implement another one..”

Adrian Cambronero


Consultant at ITQS

[Read full review](#) 

“Before choosing Check Point Harmony Email & Collaboration, we evaluated Trend Micro email security, but faced several challenges, such as an inability to support email banners and provide real source IP addresses, which we found lacking. Ultimately, we found that Check Point offered far better features, is stable and scalable..”

Nasseer Qureshi

Pre Sales Consultant at Redington Group


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“I did not previously use a different solution.

“Before choosing Check Point Harmony Email & Collaboration, we used Microsoft 365, but it's integrated together and helps the product to shine even more..”

Verified user

Security Support Engineer at a tech vendor with 51-200 employees

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“Our organization was comparing Check Point Harmony Email & Collaboration with Proofpoint, which is an expensive tool, making it not so cost-effective for non-profit organizations like ours, where we have our budget limitations.

My company had Mimecast and Proofpoint as optional products when we evaluated the tools in the market, but we didn't go with the proof of concept model for both. Proofpoint was expensive when compared to Check Point Harmony Email & Collaboration. Check Point Harmony Email & Collaboration was a little bit better compared to Mimecast..”

Saravana Bhavan Raj Tamilselvam

System Analyst at a university with 201-500 employees

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ROI

Real user quotes about their ROI:

“I have definitely seen a return on investment, as there are fewer incidents after deploying this software. We have gone from three to four successful phishing attacks every year to a maximum of one..”

Verified user

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Network Cyber Security Specialist at a tech services company with 51-200 employees

“I have seen a return on investment since switching as we're probably spending close to half as much as we were on Mimecast; however, it doesn't really have an ROI because it's a security product..”

Adam Nofsinger

[Read full review](#) 

Director, Information Technology at Leer, Inc.

“We have seen a return on investment with Check Point Harmony Email & Collaboration because the investigation process is streamlined with a clean dashboard that saves us time in alert investigations..”

Nasseer Qureshi


Pre Sales Consultant at Redington Group

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“We have seen a clear return on investment. The time saved during investigations is significant due to the neat dashboard that organizes everything related to alerts. It doesn't require many people to investigate alerts effectively..”

Nasseer Qureshi

Pre Sales Consultant at Redington Group

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“I have seen a return on investment since implementing Check Point Harmony Email & Collaboration. The time saved for around 34,000 users, protecting and delivering safe emails to users, reduces unnecessary disruption in the network, allowing users to focus on their desired tasks and helping the organization grow..”

Ubaid Khan

Sr. Technical Specialist at Softcell Technologies Limited

[Read full review](#) 

“Money is saved because there are no business disruptions, ensuring everything runs smoothly as unwanted malicious attachments and emails are blocked at the perimeter, preventing them from being delivered to users, which allows users to safely browse their emails without problems, thus saving unnecessary time and helping the organization focus on their desired tasks..”

Jivesh Sharma

Technical Support Executive at Softcell Technologies Limited

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Use Case

“My main use case for Check Point Harmony Email & Collaboration is email protection against spam, phishing, and malware, and I can give a quick, specific example of how I'm using it day-to-day.

“In practice, I'm blocking threats before they reach our users, quarantining malware..”

Adam Nofsinger

Director, Information Technology at Leer, Inc.

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“My main use case for Check Point Harmony Email & Collaboration is stopping phishing attacks and spam coming into our users in our organization.

“I don't have anything else to add about my main use case or any other ways I use Check Point Harmony Email & Collaboration..”

Verified user


Network Cyber Security Specialist at a tech services company with 51-200 employees

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“We use Check Point Harmony Email & Collaboration mainly for phishing protection. All we do is check and verify if there is any quarantine and refine our policies.

“Every single day is a use case for Check Point Harmony Email & Collaboration, because being a company makes you vulnerable to phishing. There are many phishing campaigns going to every single domain, and our domain is included. We avoid our employees receiving those emails and making mistakes that they shouldn't make..”


Verified user

[Read full review](#) 

Security Support Engineer at a tech vendor with 51-200 employees

“Our company uses Office 365 and clearly, we use Outlook. We needed a tool that had the functionality to verify and validate the emails that enter and leave our organization. With this tool, we can solve security problems since many of the collaborators work from home. With this, we have decreased phishing attacks. It offers quite a few types of analysis and reporting that help to clear up security doubts and how to counter these gaps. Check Point Harmony Email & Collaboration is workload protection in the cloud. This firewall helps us provide controls on our organization's devices and has become our main tool in the analysis and coverage of the infrastructure and also maintains fairly reasonable scalability..”

Adrian Cambronero

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Consultant at ITQS

“My main use case for Check Point Harmony Email & Collaboration is for protecting emails which are incoming and outgoing, for any attachments or malicious email, protecting from malicious email, phishing emails, and any malicious attachments coming from the emails. HEC is implemented inline and is integrated with Office 365, protecting around 34,000 users who are behind HEC.

“Additionally, the DLP feature is implemented for the users, allowing control over whatever the users are trying to upload on the SaaS applications or anything else that can be controlled by HEC..”

Ubaid Khan

Sr. Technical Specialist at Softcell Technologies Limited

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“The main use case is to provide email security and implement email security for Office 365, integrating with Microsoft Office 365 for incoming and outgoing emails, as well as for lateral movement email and east-west email traffic, which includes internal emails, allowing all these emails to be monitored and inspected by Check Point Harmony Email & Collaboration.

“Integration with Microsoft Office 365 is very straightforward, requiring just a few clicks and global admin credentials of the Microsoft Office account, enabling us to integrate Office 365 in just a few clicks, making it a straightforward process..”

Jivesh Sharma

Technical Support Executive at Softcell Technologies Limited

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“My advice for others looking into using Check Point Harmony Email & Collaboration is that it's very easy to set up. I think the setup was done in 30 minutes, so if you decide to go for it, there's not much consideration to be done, actually..”

Verified user

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Network Cyber Security Specialist at a tech services company with 51-200 employees

“The initial setup with Check Point Harmony Email & Collaboration is straightforward and can be completed within less than 15 days, allowing us to perform its POC and get it inline the following week..”

Jivesh Sharma

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Technical Support Executive at Softcell Technologies Limited

“The initial setup is not easy. It is manageable with the proper training and hands-on experience. If the customer wants only the normal features, it usually takes one to two days; otherwise, five days..”

Sabari Das

Technical Director at Geekz Information Technology

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“The initial setup with Check Point Harmony Email & Collaboration was straightforward since the customer was well aware of the use cases. We simply needed to fulfill those use cases, which was done easily with documents available in communities and community pages, along with clearly defined documentation on how to address common problems in the system..”

Alam Qamar

Account Manager at iValue Group

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“Deployment of Check Point Harmony Email & Collaboration was genuinely impressive and easy. You just needed the Microsoft admin credentials to set it up. After providing those credentials, you receive the options for automatic or manual deployment. When we chose automatic deployment, everything was successfully set up in about 10 to 15 minutes, followed by the application of default policies. Deployment was actually really straightforward for us.

“After deployment, the configuration process was not challenging at all. We did not encounter any issues. The primary thing we had to do was change the default policy from detection mode to prevention mode after a few days. Initially, it only detected issues, but per guidance from Check Point and based on best practice documents, we switched to prevention mode. Moving to that mode was easy, and we quickly began seeing emails being quarantined and prevented, making the process quite smooth..”

Nasseer Qureshi

Pre Sales Consultant at Redington Group

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“The deployment of Check Point Harmony Email & Collaboration in my environment is straightforward. Initially, we have to register at the Infinity portal, and after successful registration, we have to log in. Since it supports only Office 365, it requires only global admin credentials for integration, which is a straightforward process that can be completed within a few clicks.

“The configuration process after deployment is easy, as the setup, rules, and policies are predefined, allowing us to use best practice and default settings that are simple and easy to implement.

“The initial setup with Check Point Harmony Email & Collaboration was straightforward without any hesitations, with configuration steps being very easy to implement..”

Ubaid Khan

Sr. Technical Specialist at Softcell Technologies Limited

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Customer Service and Support

“I have found the customer support for Check Point Harmony Email & Collaboration to be excellent for the setup we did, although we haven't had much experience beyond that..”

Adam Nofsinger

Director, Information Technology at Leer, Inc.

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“The experience has not been very pleasant since we have opened cases and they take too much time to respond or schedule a meeting even to provide a solution..”

Adrian Cambroner

Consultant at ITQS

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“We have used their support and rate it highly. We opted for the 24/7 premium support, which is very responsive and quick whenever we have configuration challenges or other inquiries..”

Nasseer Qureshi

Pre Sales Consultant at Redington Group

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“I would rate the customer support a four, maximum, because I have had to reach out to them, and it wasn't great. I ended up with a technician that didn't actually know how to resolve the issue and was just doing basic level one troubleshooting, so it was very time-consuming to work with them..”

Verified user

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Network Cyber Security Specialist at a tech services company with 51-200 employees

“Customer support for Check Point Harmony Email & Collaboration is quite good.

“I rate customer support nine out of ten because I believe there should be some improvements regarding response time from the OEM..”

Jivesh Sharma

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Technical Support Executive at Softcell Technologies Limited

“For customer support, I would rate it around eight, as sometimes we get delayed responses. We understand that with respect to SLA, but we expect they can go beyond SLA and provide quick support for the client.

“I rate customer support at eight..”

Ubaid Khan

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Sr. Technical Specialist at Softcell Technologies Limited

Other Advice

“I would suggest always to do a Proof of Concept with Check Point Harmony Email & Collaboration and see for yourself if it works. It works best with Microsoft Defender, such as the 365 Defender for emails. I rate Check Point Harmony Email & Collaboration a nine out of ten..”

Verified user

Security Support Engineer at a tech vendor with 51-200 employees

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“I recommend others looking into Check Point Harmony Email & Collaboration to go with this good solution, keeping the settings on best practices which are already set for all policies by default, and for integration, just need global admin credentials to integrate into Office 365, which is very smooth.

“I rate Check Point Harmony Email & Collaboration 10 out of 10..”

Jivesh Sharma

Technical Support Executive at Softcell Technologies Limited

[Read full review](#) 


“I would rate Check Point Harmony Email & Collaboration a nine out of ten.

“I choose nine because the performance has some downsides and negatives that keep it from being a perfect ten.

“A quick tip I would suggest is to see if you can get a demo because Check Point Harmony will do a full demo without even switching away from your old email protection..”

Adam Nofsinger

Director, Information Technology at Leer, Inc.

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“I can give a specific example of how Check Point Harmony Email & Collaboration has helped me stop phishing or spam. We bought this product because Microsoft Defender let through phishing attempts, and one of our users clicked that one. So we looked for a vendor to assist us with additional filtering on our incoming emails. Since we implemented Check Point Harmony Email & Collaboration, it's been great. It stops most, if not all, of the phishing attacks against us.

“I would rate Check Point Harmony Email & Collaboration a 10 out of 10..”

Verified user

Network Cyber Security Specialist at a tech services company with 51-200 employees

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“My advice for others looking into using Check Point Harmony Email & Collaboration is to go with the best practice, which is already predefined and to select options while configuring policies based on those suggestions.

“I chose to rate Check Point Harmony Email & Collaboration nine out of ten

because I'm expecting some reduction in false positives, as it's AI-driven, and I understand that AI-based false positive detections happen, so I recommend improving that in the future.

“My company is a partner with this vendor. I have not been offered a gift card or incentive for this review. I do not have any additional thoughts about Check Point Harmony Email & Collaboration..”

Ubaid Khan

Sr. Technical Specialist at Softcell Technologies Limited

[Read full review](#) 

“My advice to others looking into using Check Point Harmony Email & Collaboration is to go for it. It's a good solution.

“I would rate Check Point Harmony Email & Collaboration an eight out of ten overall because if it was a little less complex, it would make it a ten for me.

“My company does not have a business relationship with this vendor other than being a customer.

“I was not offered a gift card or incentive for this review.

“I do not have any additional thoughts about Check Point Harmony Email & Collaboration as of now.

“We use lots of other tech products such as Cisco, Fortinet, and all..”

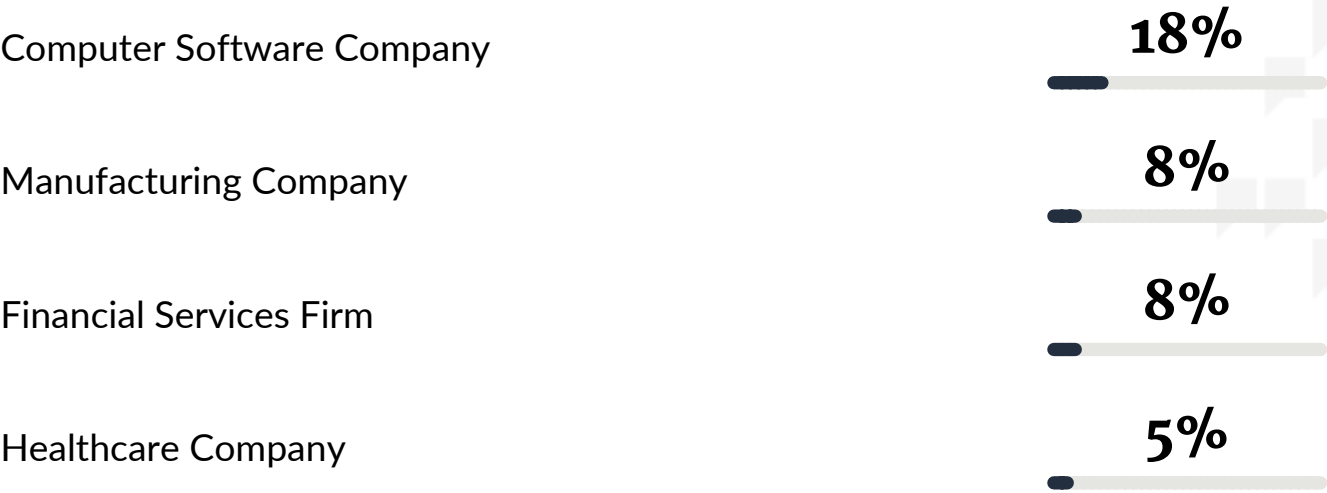
Idrees Zargar

Senior Solution Consultant at a tech services company with 51-200 employees

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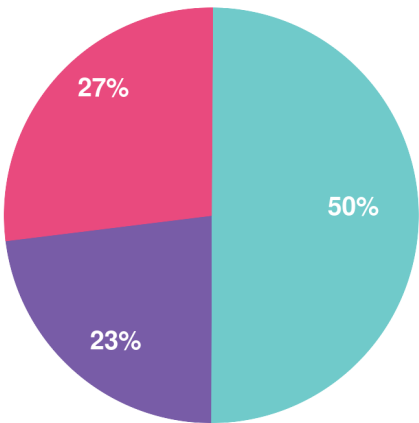
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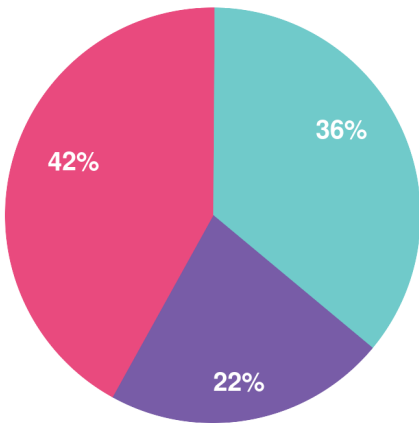


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsized Enterprise Small Business

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The summaries, overviews and recaps in this report are all based on real user feedback and reviews collected by PeerSpot's team. Every reviewer on PeerSpot has been authenticated with our triple authentication process. This is done to ensure that every review provided is an unbiased review from a real user.

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PeerSpot helps tech professionals by providing:

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