aws marketplace

Coralogix

Reviews, tips, and advice from real users
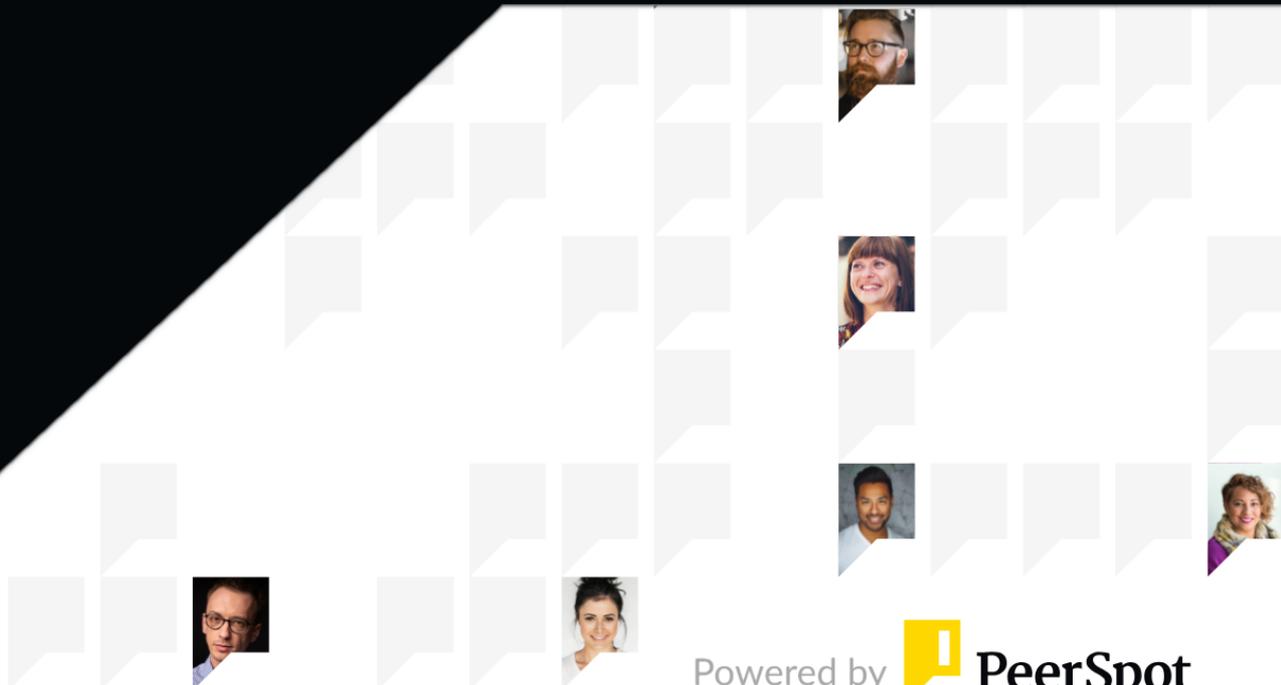
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Coralogix

Coralogix Recap

Coralogix is a stateful streaming data platform that provides real-time insights and long-term trend analysis with no reliance on storage or indexing, solving the monitoring challenges of data growth in large-scale systems.

Ingest log, metric, and security data from any source for a single, centralized platform to monitor and alert on your applications. As data is ingested, Coralogix instantly narrows millions of events down to common patterns for deeper insights and faster troubleshooting. Proactive data storage optimization enables up to 70% savings on monitoring costs with better performance.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

✔ "The most valuable feature of Coralogix is that it is a very good vendor for metrics."

> **Verified user**
> DevOps at a tech vendor with 201-500 employees

✔ "Coralogix scales well, and I will rate it nine out of ten."

> **Mayank-Aggarwal**
> SDE II at Nutanix

✔ "The overall stability and reliability of Coralogix are excellent, and I rarely encounter issues."

> **Verified user**
> Platform Engineer at a tech vendor with 51-200 employees

✔ "The log monitoring is good, and the dashboards that we create are beneficial."

> **Verified user**
> Engineering Manager at a tech vendor with 51-200 employees

✔ "The best feature of this solution allows us to correlate logs, metrics and traces."

Jorge Florez
Head SRE Latam at PayU

✔ "The initial setup is straightforward."

Verified user
VP of Engineering at a financial services firm with 51-200 employees

✔ "Numerous data monitoring tools are available, but Coralogix somehow fine-tunes our policies and effectively supports our teams."

Verified user
IT Engineer at a venture capital & private equity firm with 1,001-5,000 employees

What users had to say about valuable features:

"We are not using Coralogix to the fullest extent. However, the log monitoring is good, and the dashboards that we create are beneficial. Other aspects like the alerting mechanism are also satisfactory.."

Verified user   Read full review ↗

Engineering Manager at a tech vendor with 51-200 employees

"Almost all the features we currently use in our product subscription are important to us. Regarding alerting or incident management, incident alert mapping, and suppression rules, we utilize almost all the features available on Coralogix. Additionally, we are sending all the logs, such as app logs, EPC flow logs, etcetera.."

Verified user   Read full review ↗

IT Engineer at a venture capital & private equity firm with 1,001-5,000 employees

"One of the most valuable features of Coralogix is its time range feature, which allows us to specify a time range and get the exact logs needed. This feature is frequently used by our team. Coralogix also allows us to query in a way similar to querying a database, but this is not commonly known among our team members.."

Mayank-Aggarwal
SDE II at Nutanix

Read full review ↗

"The most valuable feature of Coralogix is that it is a very good vendor for metrics. There are a few competitors in the market, such as Datadog. However, Coralogix has ease of use and the ability to use OpenTelemetry agent, which is open source. This makes onboarding or changing a vendor in the future easier.

"Coralogix benefits my organization by providing visibility to what is happening in our services and infrastructure. It is essentially an observability, metrics, and logging tool to monitor our infrastructure.."

Verified user
DevOps at a tech vendor with 201-500 employees

Read full review ↗

"The most valuable feature of Coralogix is the Social Security feature designed to protect machines that run on various systems such as Windows Server, including all versions from 2008 to 2022. The solution supports any Linux operating system distribution and can also be used to back up Mac systems.

"The benefit of Coralogix for my organization is that Five9 is feature-rich, but we're not utilizing all available tools due to our size, with about 65 users split across three teams. This limits our use of analytics and other Five9 tools.."

Verified user   Read full review ↗
Platform Engineer at a tech vendor with 51-200 employees

"Probably in comparison with other stuff like ELK and other sources, it's the best experience. Like Graylog, it's the best experience that they have had related to logs.

The solution offers very good convenience filtering.

You can group logs just from UI without writing any irregular expression, you just clear, make it two clicks, and they're automatically grouping. You can analyze the amount of work. For example, the alerting system is excellent. That provides different types of alerts, including the number of logs, time analyzing, comparing a previous period, et cetera.

It offers good documentation.

The setup is easy.

Support is helpful and responsive.."

Eugene Parasochka   Read full review ↗
Senior DevOps Engineer at a tech vendor with 10,001+ employees

Other Solutions Considered

"Before adopting Coralogix, we relied on open-source solutions, but they needed to meet our needs effectively. It led us to explore and eventually invest in a commercial product.."

Verified user   Read full review ↗

IT Engineer at a venture capital & private equity firm with 1,001-5,000 employees

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"We also evaluated Palo Alto and other Palo Alto products as potential solutions. We opted for Coralogix over Palo Alto because its subscription plan offered better visibility and more features.."

Verified user   Read full review ↗

IT Engineer at a venture capital & private equity firm with 1,001-5,000 employees

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"I would recommend considering New Relic, as it is a big competitor. New Relic provides specific metrics for each function and line of code, which is beneficial.."

Mayank-Aggarwal   Read full review ↗

SDE II at Nutanix

"You can compare this solution with Graylog and ELK. However, those are open-source solutions, so they're non-comfortable and require a lot of customization and knowledge from people who are working with them. You need to be able to write proper code so that not all people like it. Maybe New Relic Logs Collection is similar. The most crucial difference is that the New Relic solution requires more completion power from the backend. ."

Eugene Parasochka
Senior DevOps Engineer at a tech vendor with 10,001+ employees

Read full review ↗

"In this company, this I the first solution used. Before this, we were using an in-house solution. However, I've previously used some solutions such as Splunk and Datadog,if I remember correctly. Functionality-wise, this product is more mature compared to them. Plus, there are additional capabilities For example, I can keep my cost in check. Certain functionality in these terms of cost control is better. Overall product, it is slightly better than other products which are used. ."

Verified user
VP of Engineering at a financial services firm with 51-200 employees

Read full review ↗

Use Case

"Our primary use case for the solution is pushing logs so we can find the log there or provide it as a self-service to the developers, and developers can see logs and what's going on. So mostly the standard debugging use case.."

Magnus K.
DevOps & Cloud Lead at a transportation company with 51-200 employees

Read full review ⬈

"It's a login solution. We have a bunch of applications running in our cloud and all the logs with stalled applications and rates. We put those logs in Coralogix. Then we analyze those logs for various things, including alerts, data analysis, investigations, et cetera.."

Verified user
VP of Engineering at a financial services firm with 51-200 employees

Read full review ⬈

"We are building a reconciliation system where we handle the in and out of transactions daily. We maintain a record to verify if transactions came at the expected time and match them with the bank statement. We also deal with Kafka and pod failures, high Kafka lag, and have integrated Grafana with Coralogix to monitor Kafka lag on each topic.."

Mayank-Aggarwal
SDE II at Nutanix

Read full review ↗

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

"It's basically straightforward to set up. The documentation is quite good and very helpful during the process. The support is there to assist as well.

I'm not sure how long ht deployment took. It's hard to say from my side as I'm more from the perspective of the SRE team, and it was deployed by developers, however, they know that it's quite a fast procedure.."

Eugene Parasochka   Read full review [↗]
Senior DevOps Engineer at a tech vendor with 10,001+ employees

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"The initial setup was straightforward. They have their own dedicated person who will help you if you need any help. The support team has their chat system as well. They have their live chat that can help you if you need them. It's pretty easy to use. You just you have to install one agent, and then it's pretty smooth from there.

The deployment itself hardly took a couple of hours. ."

Sunil Pachlangia   Read full review [↗]
Senior data engeneer at a manufacturing company with 11-50 employees

"The solution is acceptably easy to set up. That said, of course, you need enough technical understanding to set it up.

The deployment took a while for us, almost a month, I would say. The majority of the things were not ready on our side, however. The product was ready from almost day one, yet it took us quite a while to collect all the logs, redirect them to Coralogix, and create the logs in a format which were possible to ingest in Coralogix. A lot of work on our side was needed initially. Any new company which is onboarding has to go through the same cycle. It's a sizeable investment in terms of time if they the company is not ready to onboard. If they have already been a customer or have done similar work, at least it should be pretty straightforward and only take a few days.."

Verified user

Read full review ↗

VP of Engineering at a financial services firm with 51-200 employees

Customer Service and Support

"I have worked with the customer service and support for Coralogix a couple of times. My experience with them is that they resolved my issues quickly. They were very responsive and thoroughly communicative.."

Verified user

DevOps at a tech vendor with 201-500 employees

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"We did contact the technical support team when we encountered a deployment issue with Cloudflare. They assisted us promptly and provided helpful answers within the expected time frame.."

Verified user

IT Engineer at a venture capital & private equity firm with 1,001-5,000 employees

Read full review ↗

"Technical support is fantastic. They are happy to come on a Zoom call, or a required Teams call, or whatever. They can help you one-on-one. They have chat support systems, yet they are happy to get on the call at any time. I really appreciate their effort in that sense.."

Sunil Pachlangia

Senior data engeneer at a manufacturing company with 11-50 employees

Read full review ↗

"Support is great. They are helpful and responsive.

They are the greatest support team that I ever worked with, especially in comparison with AWS support's premium tier and the Coralogix premium tier. Coralogix is a few times better than even AWS support.."

Eugene Parasochka

Read full review ↗

Senior DevOps Engineer at a tech vendor with 10,001+ employees

Other Advice

"I rate the solution a six out of ten. The solution is good, but the user interface can be improved. The solution is easy to use and to start with, but it does not measure up to the more complex things. ."

Magnus K.
DevOps & Cloud Lead at a transportation company with 51-200 employees

"If a company has the budget and the log service is critical for them, I would say use Coralogix. It is a very good service for that.

I would rate Coralogix an eight out of ten. It is an excellent service for storing logs for a long time. The capacity is unlimited for unindexed logs. The cost model is also very efficient because you pay for the ingested data per month. This can be compared to a solution like New Relic where you have to pay it upfront and cannot limit the data ingestion.

Coralogix provides an easy way to search for logs and to visualize them. This a great feature because developers are constantly looking for or browsing logs.."

Jorge Florez
Head SRE Latam at PayU

"I'm a customer and en-user.

We're likely using the latest version of the solution. We get all of the updates.

I'd advise potential new users to try to find some optimization solution that wouldn't involve Terraform provider of Coralogix, since it's too difficult to use and almost impossible to maintain. Also, write proper logs since the amount of quota is strictly limited. If your logs are collecting something like user ID, it'll quickly use all the quota, and you should ask for an additional quota or go for an upper tier.

I'd rate the solution a nine out of ten.."

Eugene Parasochka
Senior DevOps Engineer at a tech vendor with 10,001+ employees

Read full review ↗

"The alerting feature in Coralogix, integrated with Slack, has helped your team respond to incidents more quickly and effectively. We haven't experienced any incidents since implementation. Still, during the POC phase, the alerting feature proved to be prompt and reliable, assisting your team in promptly addressing potential issues.

It provides visualization tools that facilitate data analysis. These tools are available directly on the dashboard.

I recommend analyzing their organization's use case and scenario for new users. They should compare it with other tools to see if it suits their needs. If they find it suitable, then they should proceed with it. However, they should be prepared for the possibility that the tool may only suit some organizations. In our case, it worked well in pricing, scenario, and overall performance, so we opted to use it.I rate it a nine out of ten.."

Verified user
IT Engineer at a venture capital & private equity firm with 1,001-5,000 employees

Read full review ↗

"Coralogix monitors our infrastructure and our services send data, or the Coralogix agents scrape data from our applications. That is how we integrate Coralogix with our applications.

"Their pricing is competitive and their product is stable. We have not experienced any stability issues thus far. Integrating AI is the most interesting aspect currently, and they could potentially integrate AI deeper into their product to show us more insights.

"I have used Datadog in the past as a competing product. Datadog is a successful and very good product, but the pricing is very high, which is one of its downsides.

"On a scale of one to ten, I would rate the support as nine and Coralogix overall as nine, with one being worst and ten being best.."

Verified user
DevOps at a tech vendor with 201-500 employees

Read full review ↗

"The integration capabilities of Coralogix are perfect, and they work seamlessly with our existing tools.

"I use the customizable dashboards from Coralogix, and they provide great insight into our data.

"My overall experience with the pricing and licensing is good, and I appreciate the transparency.

"The solution integrates with other tools, which is a significant advantage for our workflows.

"On a scale of one to ten with one being worst and ten being best, I would rate Coralogix an eight for its performance and features.."

Verified user
Platform Engineer at a tech vendor with 51-200 employees

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Company Size

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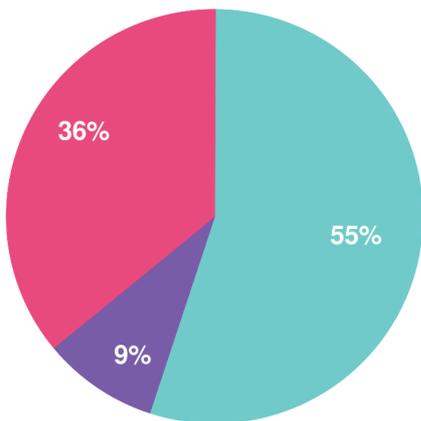
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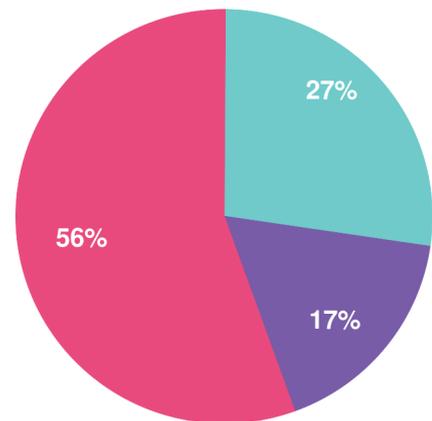
- ● Large Enterprise
- ● Midsize Enterprise
- ● Small Business

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