aws marketplace

Retool

Reviews, tips, and advice from real users

Contents

Product Recap

Retool

Retool Recap

Retool enables rapid construction of internal tools with minimal coding, streamlining workflows across HR, customer support, and compliance. Praised for its drag-and-drop interface, extensive component library, and SQL support, it boosts organizational efficiency by automating tasks and enhancing data management.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

✔ "Retool's most valuable features are its drag-and-drop components and the ability to customize them extensively."

PriyankJain
Full-stack Developer at Dashy Dash

✔ "Retool provides us with the opportunity to save time and be more efficient."

Saurabh Tiwari
Back End Developer at Medha

✔ "There are several key aspects to Retool that make it stand out. Firstly, its extensive range of components makes integration straightforward. Secondly, its support for SQL and JavaScript allows for the implementation of complex logic, which is particularly beneficial for developers like yourself with experience in .NET development."

Tabraiz Ahmed
Technical Lead at a manufacturing company with 10,001+ employees

✔ "We can create the dashboards quickly."

Raghavendra Sao

Senior Software Engineer at a wellness & fitness company with 201-500 employees

✔ "The stability is okay."

Roman Hordiichuk

Full Stack Developer at Upwork

✔ "The most valuable feature of Retool is the workflow because I can integrate multiple features, such as RESTful API, JavaScript API, or different databases on the same dashboard."

Faizan Haider

Senior Software Engineer at Aldaim Solutions

✔ "The most valuable feature of the solution is connectivity with APIs and other databases."

Vishavjit Singh

Software QA Test Developer at NVIDIA

What users had to say about valuable features:

"The most valuable feature is the faster development of internal tools to support e-commerce clients and companies.

Retool supports AI-driven projects and data workflows.."

Roman Hordiichuk
Full Stack Developer at Upwork

Read full review ↗

"The product is quite simple to use. We can create the dashboards quickly. The tool enables users to connect with the backend effortlessly. If a small company does not have a developer and wants to manage its administrator panel, it can use Retool.."

Raghavendra Sao
Senior Software Engineer at a wellness & fitness company with 201-500 employees

Read full review ↗

"Retool's most valuable features are its drag-and-drop components and the ability to customize them extensively. These features allow for quick setup and easy modifications, which are essential for tailoring applications to specific organizational needs without extensive coding knowledge.."

PriyankJain
Full-stack Developer at Dashy Dash

Read full review ↗

"The best thing about Retool is its ease of use. You don't need to write extensive code. It's easy to establish and enable functionalities without coding the front end. Retool's built-in components help you develop tools quickly for your team.

Modifications are also easy, and your team can use all the functionalities with ease. Overall, Retool provides us with the opportunity to save time and be more efficient.."

Saurabh Tiwari
Back End Developer at Medha

Read full review ↗

Other Solutions Considered

"Before Retool, I worked with Azure, where I used Python, React, Node.js, and Java. For rapid development platforms, I have used no-code platforms like Power Apps and Wix.."

Roman Hordiichuk
Full Stack Developer at Upwork

Read full review ↗

"Retool is very easy and efficient for creating both the client-side (front-end) and back-end. To save time, we have created multiple internal tools using Retool.

If we were using React, for example, we would have to hire another person to work on it and create the whole internal site, which would be time-consuming. But with Retool, we already have a certified front-end part.

We have created what we need and then enabled the back-end. So it is time-saving and easy to use.."

Saurabh Tiwari
Back End Developer at Medha

Read full review ↗

Use Case

"We are using Retool to create multiple reporting dashboards and implementing low-code workflows to communicate with our RESTful APIs and multiple databases.."

Faizan Haider
Senior Software Engineer at Aldaim Solutions

Read full review ↗

"I employ Retool primarily to build admin panels that effectively manage office and backend project staff. These panels facilitate the management of various organizational functions and streamline user interactions with upstream processes. Retool is deployed in a cloud-based environment, enhancing its accessibility and integration capabilities.."

PriyankJain
Full-stack Developer at Dashy Dash

Read full review ↗

"I used it to develop internal tools and an e-commerce dashboard.

A few months ago, I worked as a Retool developer for ReadyIntolo in London. I was responsible for building several internal tools and dashboards for company users. It has several filter features, workflows, a chat component, and some other features.."

Roman Hordiichuk
Full Stack Developer at Upwork

Read full review ↗

"We used Retool as an administrative tool. It was an internal use case. We used it to manage appointments. We used the admin panel. It would have taken a lot of time if we had wanted to create our own admin panel. We would have also needed a developer to manage it.."

Raghavendra Sao
Senior Software Engineer at a wellness & fitness company with 201-500 employees

Read full review ↗

"Retool is a versatile tool used for creating internal dashboards across various types of companies, whether big or small. Its focus lies in building dashboards for cloud operations and data management, as well as generating analytical reports. Use cases vary depending on the company's needs, but Retool offers extensive integration APIs to connect with numerous data sources.."

Tabraiz Ahmed   Read full review ↗
Technical Lead at a manufacturing company with 10,001+ employees

"I've built Retool applications for clients who collect feedback from users. Some clients use Retool internally for their established companies with millions of users. They need specific data from their databases, so I create custom tools to retrieve and sometimes update or modify that data.

My company has its own product: an application and website for employers and job seekers. We are providing tier one to tier two sitting on the app. We use Retool to track the data of our job seekers, employers, and others. We also use Retool to modify and add data for companies and employers.."

Saurabh Tiwari   Read full review ↗
Back End Developer at Medha

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

"It is very easy to deploy.

When implementing Retool, there is a problem regarding mobile development. It's better when using a view. It doesn't support mobile.

So there's an issue with Retool supporting mobile development.."

Roman Hordiichuk
Full Stack Developer at Upwork

Read full review ↗

"It's very easy to install and use. Retool is basically a website. If your organization wants to use it, you create an account, and they will provide a specific link for your organization. For example, if your organization's name is ABC, then Retool will provide you with a link. You use this link for all your work.

Inside, you log in, create tools, and use everything. **You can also share different tools with different team members**, and they provide that feature. You can track everything your team does. This is a recent benefit that makes Retool easy to use.

Deployment Model:

The deployment model depends on the requirements. Retool offers cloud hosting for $10. If you use it for feedback collection, you can use Retool's cloud. You do not need another cloud.

However, if you need to use personal internal tools and data from your database, you'll need to integrate your database with Retool.."

Saurabh Tiwari   Read full review ↗
Back End Developer at Medha

Customer Service and Support

"I have contacted them earlier. I was getting some info with my link. At that time, Retool had updated their whole platform. They had sent a mail, but I didn't check it, so I contacted the support team, and they replied over email and their support site. So that is a pretty soft end of frequent.

It's not bad, but it's not good. They have to support totally over emails. They could implement a support site or chat system, so that would be an added benefit. But, they have replied very frequently over email.."

Saurabh Tiwari
Back End Developer at Medha

Read full review ↗

Other Advice

"I will recommend the tool to others based on their requirements. It is suitable for companies that do not have developers and require admin panels. Overall, I rate the solution a seven and a half out of ten.."

Raghavendra Sao
Senior Software Engineer at a wellness & fitness company with 201-500 employees

Read full review ↗

"For my use case, the solution helps me to create multiple charts and tables for data. The solution is deployed on the cloud in our organization. I would recommend the solution to other users.

Overall, I rate the solution an eight out of ten.."

Vishavjit Singh
Software QA Test Developer at NVIDIA

Read full review ↗

"On the AI side, they have an enterprise feature through which, while working on DB, if you want to send a query, like wanting to set users, which is greater than fifty, but you are unsure if that is secure, so AI helps in sending an actual query. Retool helps get the exact query, and it gets added when pasting the same around the query. This, in a way, means AI can be used for that if you do not have answers to complex queries.

Overall, I rate the solution a nine out of ten. ."

PriyankJain
Full-stack Developer at Dashy Dash

"Our company is a customer of Retool, but we develop the internal tools for our company. At some point, we faced issues communicating with some APIs because of some limitations in the plugin when generating the emails for Firebase. We cannot directly communicate with the Firebase features. So, I had to do some coding in the plugin to overcome that.

We recently implemented Retool with our AI product, which was pretty good. I would recommend Retool to other users because it is a good tool if you know how to use it. Someone with basic programming or application development knowledge can use the solution. You must be clear about what you want to implement, what the use case is, and what the requirements are.

Overall, I rate the solution an eight out of ten.."

Faizan Haider
Senior Software Engineer at Aldaim Solutions

"My recommendation is based on the use case. For example, I would want to know for what purpose you want to use Retool.

For building custom internal tools with drag-and-drop UI and prebuilt components, it is the best tool. It is easy to build and can be customized at any time. It will also be the best practice for any internal team. You can track everything, like editing specifications and the working scenario of each team member.

It is easy to learn. A beginner only has to take a demo once. After that, it is very easy to use. Everything is in one format, and the user can search, track, and use it at a time. So, it is very easy to use for any internal team.

Overall, I will give it a nine out of ten. For internal users and operation teams, Retool has helped a lot. We have a lot of components/configurations and other things to create the whole database and tools. There is a lot of configuration, but Retool makes it easy to configure and create a proper host. So, I will give it nine out of ten.."

Saurabh Tiwari
Back End Developer at Medha

Read full review ↗

"In some of my past projects, I collaborated with others, and we used GitHub for version control. It served as a repository where we pushed our code updates, facilitating seamless collaboration and version tracking among team members.

One limitation of Retool currently is the lack of support for parallel editing, meaning that multiple users cannot collaborate on the same application simultaneously. This restriction aligns with the application's context, as it's typically more practical for only one person to edit an application at a time.

They recently integrated AI models, such as Ahmed AI, and consistently incorporate new OpenAPI module releases into the cloud environment. This integration allows users to leverage the latest advancements, including AI assistance for error detection and resolution within queries, particularly in JavaScript and SQL, enhancing the development experience in Retool.

If you are going to invest in Retool and you have a clear vision. Definitely, it is worth it. Some users say it is a bit pricey. There are a couple of other software like Ubiquiti, but even Microsoft also providing a low code platform, but it's more enterprise-level based applications, not for everyone. Retool is still leading and have a good price plan, which users are comfortable with.

It will not be too difficult if you have some technical background. If you know how to write JavaScript queries, how SQL queries work, and understand how front-end development operates in real-time, then maybe one or two years of development experience will be sufficient for a user to develop a basic application in Retool. However, it does require some level of development experience. For example, a project manager without any development experience would not be able to work within Retool and develop a dashboard or define a workflow unless they first educate themselves and gain some proficiency with the tool.

A normal business user cannot use it; you must have some development experience. When you mention a low-code platform, it implies that a user with a certain level of development knowledge can develop applications. That's where we may fall short. However, looking at the advantages, you can customize and control your application at a very detailed level within Retool. So, it excels in both positive and negative aspects.

Overall, I rate the solution a seven out of ten..”

Tabraiz Ahmed
Technical Lead at a manufacturing company with 10,001+ employees

Read full review ↗

Top Industries
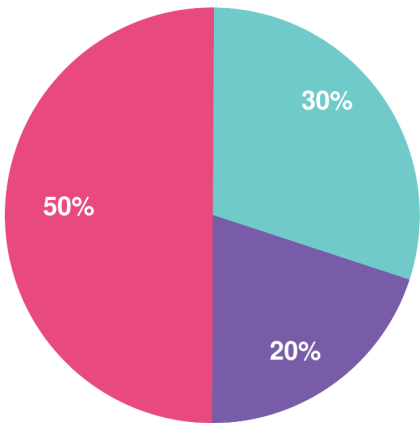
by visitors reading reviews

Manufacturing Company

17%

Comms Service Provider

15%

Outsourcing Company

9%

University

8%

Company Size

by reviewers

by visitors reading reviews

30%

50%

20%

● Large Enterprise   ● Midsize Enterprise   ● Small Business

About this buyer's guide

Thanks for downloading this PeerSpot report.

The summaries, overviews and recaps in this report are all based on real user feedback and reviews collected by PeerSpot's team. Every reviewer on PeerSpot has been authenticated with our triple authentication process. This is done to ensure that every review provided is an unbiased review from a real user.

Get a custom version of this report… Personalized for you!

Please note that this is a generic report based on reviews and opinions from the collective PeerSpot community. We offer a customized report of solutions recommended for you based on:

- Your industry
- Company size
- Which solutions you're already considering

The customized report will include recommendations for you based on what other people like you are using and researching.

Answer a few questions in our short wizard to get your customized report.

Get your personalized report here

About PeerSpot

PeerSpot is the leading review site for software running on AWS and other platforms. We created PeerSpot to provide a trusted platform to share information about software, applications, and services. Since 2012, over 22 million people have used PeerSpot to choose the right software for their business.

PeerSpot helps tech professionals by providing:

- A list of products recommended by real users
- In-depth reviews, including pros and cons
- Specific information to help you choose the best vendor for your needs

Use PeerSpot to:

- Read and post reviews of products
- Access over 30,000 buyer's guides and comparison reports
- Request or share information about functionality, quality, and pricing

Join PeerSpot to connect with peers to help you:

- Get immediate answers to questions
- Validate vendor claims
- Exchange tips for getting the best deals with vendor

Visit PeerSpot: www.peerspot.com

PeerSpot

244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944