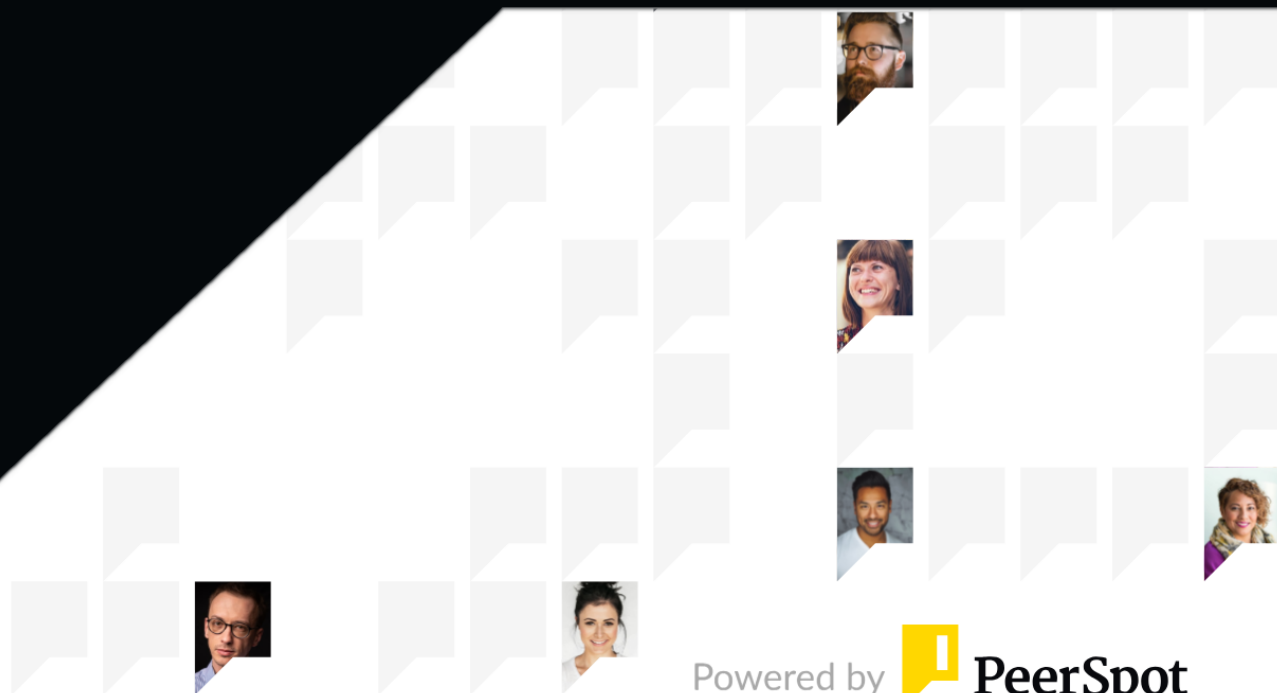




Trellix Endpoint Security Platform

Reviews, tips, and advice from real users



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Product Recap



Trellix Endpoint Security Platform

Trellix Endpoint Security Platform

Recap

Trellix Endpoint Security Platform offers essential features like centralized management, threat prevention, and encryption, facilitating seamless scaling and integration with other systems while prioritizing user security.

This comprehensive platform focuses on endpoint protection, antivirus capabilities, and malware defense. It enhances cybersecurity with data loss prevention, advanced threat detection, and AI-driven features for reliable protection without impacting performance. Central management and advanced reporting streamline integration and ease of use. Flexible policy deployment through the management console and its robust security measures, such as DLP and device control, further increase protection. Challenges include high CPU and memory usage affecting performance, a complex interface, and lengthy deployment. Third-party integration and Windows Hello support need improvement. Additional concerns involve improved threat detection and faster technical support responses.

What are the key features of Trellix Endpoint Security Platform?

- **Centralized Management:** Allows seamless integration and scaling with consistent control across environments.
- **Threat Prevention:** Provides comprehensive antivirus and malware protection to secure systems.
- **Encryption:** Ensures data security with robust encryption techniques.
- **Advanced Reporting:** Facilitates detailed insights and analysis for better decision-making.
- **AI-Driven Detection:** Offers reliable threat detection without impacting system performance.

What benefits should users look for in reviews?

- **Comprehensive Protection:** Offers extensive security measures for protecting digital environments.
- **Ease of Integration:** Simplifies the process of incorporating into current systems and processes.
- **Flexible Policy Deployment:** Supports adaptable policy management to meet diverse requirements.
- **Scalability:** Enables growth while maintaining efficiency and security.
- **Robust Security Features:** Provides advanced security measures like DLP and device control.

Trellix Endpoint Security Platform is widely implemented in industries such as banking and government for securing mobile and desktop devices. Its capabilities cover network security, device control, and remote access protection, catering to diverse environments by offering robust cybersecurity management against advanced threats.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “The most valuable feature of Trellix Endpoint Security is its extensive customization capability, which allows me to create and deploy policies autonomously, suiting my individual needs.”



Abdullah Al Hadi

Information Security Engineer at Nhq Distribution Ltd

- ✓ “Trellix Endpoint Security is a proven, robust, and cost-effective solution that protects the organization from different types of ransomware and attacks.”



HameedAhmed

Sr. Deputy Director Information Technology at Pakistan Airpot Authority

- ✓ “The compatibility with a variety of laptops is our biggest advantage.”



VenkatKrishnan

VP - Cyber Security at Olam International

- ✓ “My total rating for Trellix Endpoint Security (ENS) is a ten out of ten.”



KarthiS

Technical Associate at VSecure Networks

- ✓ “The most valuable features of Trellix Endpoint Security include its protection capabilities such as DNS and endpoint security, DNS threat prevention, as well as advanced threat prevention.”



Sampath Acharya

Technical Associate at Valuepoint Systems

- ✓ “The solution is a reliable and mature product. Its reporting function is robust, and the user interface is easy to use. End users can create customized reports with detailed reporting for any computer and export them in PDF or other formats. This reporting capability is very robust.”



Sheik-Abdullah

IT Engineer at Zacco

- ✓ “Trellix Endpoint Security seems to do a good job in terms of protecting my infrastructure from malware.”



ShaneStutzman

CyberSecurity Engineer at a government with 501-1,000 employees

What users had to say about valuable features:

I have been a customer of Trellix Endpoint Security for years, but I am not necessarily satisfied. The product does not seem to be cloud-native and there are issues with automating it. It might have something to do with our skill set, but automation is not intuitive.

Verified user

Architect at a government with 10,001+ employees

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The compatibility with a variety of laptops is our biggest advantage. The system works with both old laptops and new laptops, which is the most significant benefit.

We have to maintain it because when new versions of Windows are released, we must test the compatibility and functionality. .”

VenkatKrishnan

VP - Cyber Security at Olam International

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“Trellix Endpoint Security serves as our first line of defense against external threats. The product includes a threat intelligence tool that enhances threat prevention. Trellix Endpoint Security is a proven, robust, and cost-effective solution that protects the organization from different types of ransomware and attacks..”

HameedAhmed

Sr. Deputy Director Information Technology at Pakistan Airpot Authority

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The most valuable feature of Trellix Endpoint Security is its extensive customization capability, which allows me to create and deploy policies autonomously, suiting my individual needs. Including options like Application Control (formerly Solidcore), integrated monitoring, change control, DLP, and advanced threat protection, the solution offers comprehensive security. The integrated AI features enhance reporting, investigation, and forensic analysis, providing useful threat detection capabilities.

Abdullah Al Hadi

Information Security Engineer at Nhq Distribution Ltd

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“The solution is easy to manage, easy to implement, easy to install, and the support is excellent.

The detection capability of Trellix Endpoint Security is higher than traditional antivirus solutions.

The AI functionality has proven quite useful with the new version. Trellix Endpoint Security has introduced the new MVISION solution, MVISION Endpoint, which works completely on AI and machine learning..”

Mohit Dhingra

Senior Vice President IT at AS IT Consulting Pvt. Ltd.


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“They find Trellix Endpoint Security (ENS) easy and user-friendly for their environment, which is why they choose Trellix. Additionally, it has a more manageable console compared to other products, which they felt were more difficult.

“For incidents, we don't handle them directly because we provide the services for installation and management. We have our own SOC team that manages Trellix Endpoint Security (ENS), offering support. Any incidents that occur are taken care of via email for our customers..”

KarthiS

Technical Associate at VSecure Networks

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Other Solutions Considered

I have also worked with products from other vendors such as Sophos and Trend Micro. I prefer Trellix for its customization capabilities, which are significant when compared to these other products.

Abdullah Al Hadi

Information Security Engineer at Nhq Distribution Ltd

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“I have used Fortinet Endpoint Management, Symantec, Kaspersky, Check Point, and others. Among these, I find that the EPO system of Trellix is the best..”

Verified user

CEO at a tech services company with 1-10 employees

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“The tool stands out compared to competitors like Trend Micro, CrowdStrike, and Microsoft. Microsoft offers virtual patching, which is slightly better than the solution..”

Sheik-Abdullah

IT Engineer at Zacco

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“At our company, we have also worked with CrowdStrike, Trend Micro, Microsoft and McAfee solutions. Trend Micro is the only tool that offers virtual patching. .”

Sheikh Abdul Hannan


Technical Manager at Jlogic Innovations

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“We use several products simultaneously and are using the solution in a test case. It might take two or three months to confirm if we plan to deploy to our production environment. .”

Verified user

Assistant Vice President at a financial services firm with 10,001+ employees

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“Trellix is one of the best legacy endpoint protection solutions, but we're also looking at CrowdStrike. Other solutions have advantages over Trellix in brand awareness and local presence.

The company needs to do more to build its presence in this country. I've never seen an account manager or sales rep show up to an in-person event in South Africa. Other companies like Trend Micro have offices here. .”

Joseck Wekesa

Partner Account Manager at Trinexia

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ROI

Real user quotes about their ROI:

AI would be needed, especially because of the data protection part. There are two parts: one is the encryption which is standard and no AI is needed, but the data protection part could benefit from AI to detect new types of data and protect it.

VenkatKrishnan

VP - Cyber Security at Olam International

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Trellix Endpoint Security offers a good return on investment as highlighted by its continued use despite some client complaints. Clients appreciate the solution's customization capabilities and ongoing product improvements.

Abdullah Al Hadi

Information Security Engineer at Nhq Distribution Ltd

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“We have observed tremendous return on investment after implementing Trellix Endpoint Security as it is a more cost-effective solution compared to other products..”

HameedAhmed

Sr. Deputy Director Information Technology at Pakistan Airport Authority

[Read full review](#) 

“When you have a small security team, a solid security product that is easily manageable will automatically return its investment. EndPoint Protection does the work for us..”

Verified user

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Infrastructure Specialist at a healthcare company with 1,001-5,000 employees

“In terms of ROI, if one is the best, I would rate it a two out of five. We had some false positive detections. We even had some incidents that were not detected. We did not get the expected level of visibility through FireEye..”

Verified user

[Read full review](#) 

Cyber Defense Advisor | Founder Executive at a tech services company with 1-10 employees

“We have not seen a return on investment. We don't do this kind of exercise to see a return on investment. Since it is working and there are not any security issues, we are safe.

This is what we consider our return on investment for McAfee Complete Endpoint Protection..”

Verified user

[Read full review](#) 

Works at a retailer with 51-200 employees

Use Case

We have Trellix Endpoint Security available and are trying to do an upgrade. I am trying to figure out whether I can get rid of my SUSI manager, WSUS, or 'WaySUS' as we call it, the Windows patching environment.

Verified user

Architect at a government with 10,001+ employees

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“Our primary use case for Trellix Endpoint Security is to protect our customers' endpoints and servers from known malware and ransomware. We are also partners reselling Trellix solutions..”

Sampath Acharya

Technical Associate at Valuepoint Systems

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“We use Trellix Endpoint Security for endpoint protection, including virus protection for desktops, laptops, and servers. The solution includes special dedicated modules, such as those for Microsoft SharePoint security..”

Verified user

[Read full review](#) 

CEO at a tech services company with 1-10 employees

The primary use case for Trellix Endpoint Security is its customization capabilities, allowing me and my organization to create and deploy our policies autonomously. I prefer this because it offers flexibility. I use it for product types like Endpoint Security, Data Loss Prevention (DLP), and for integrating with Network Detection and Response (NDR) and Extended Detection and Response (XDR) solutions.

Abdullah Al Hadi

[Read full review](#) 

Information Security Engineer at Nhq Distribution Ltd

We use it mainly for two purposes: one is for encryption of the laptops, and the other is for endpoint DLP.

Our biggest advantage is the compatibility with a variety of laptops. The compatibility with old laptops and new laptops is the most significant advantage.

“We are not using the response automation functionality because we're only using it for encryption and for DLP, so there is no response automation we are utilizing.”

VenkatKrishnan

VP - Cyber Security at Olam International


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“Our customers primarily use Trellix Endpoint Security (ENS) only for endpoint security, with some cases where they prepare for Data Loss Prevention (DLP).

“The main use case for Trellix Endpoint Security (ENS) is to protect the end user and to block USB and other devices, which is why they prefer to go with Trellix. They also use it for DLP to protect email and other things in their environment..”

KarthiS

Technical Associate at VSecure Networks

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“I like the initial setup very much because Trellix Endpoint Security has a lot of special small modules and configurations. It's flexible and allows for detailed customizations..”

Verified user

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CEO at a tech services company with 1-10 employees

“The initial setup is easy and straightforward. Determining specific modules and functions often involves a lot of trial and error. Deployment takes only a couple of days..”


Verified user

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Technical consultant at a construction company with 51-200 employees

The deployment is possible with Trellix Endpoint Security, but there are issues if the bandwidth is low, causing partial product installations. In such cases, manual installations are necessary to complete the process. Another downside is the absence of clear explanations for why certain installations fail.

Abdullah Al Hadi

[Read full review](#) 

Information Security Engineer at Nhq Distribution Ltd

“The initial setup of Trellix Endpoint Security is somewhat complex compared to other newer antivirus solutions such as ProStriq and TrendMicro, and I would rate it a five out of ten..”

Sampath Acharya

[Read full review](#) 

Technical Associate at Valuepoint Systems

“The tool's deployment is very quick and automated. I can deploy it on 100 nodes within half an hour to an hour. If you have a fast network setup, it can be as quick as 10 to 15 minutes for 100 computers. This is because it uses an agent that works robustly in network environments..”

Sheik-Abdullah

[Read full review](#) 

IT Engineer at Zacco

“Trellix Endpoint Security (ENS) is not challenging to set up and is easier to implement compared to Trend Micro. I would rate the setup about a nine out of ten.

“It takes approximately two to three days to deploy Trellix Endpoint Security (ENS) since we just need to provide the consoles, deploy the agent and their policies, and verify that the agents are functioning..”

KarthiS

Technical Associate at VSecure Networks

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Customer Service and Support

Technical support from Trellix is generally good, with a rating of eight out of ten. Some engineers are knowledgeable, though newer engineers might take longer to resolve issues.

Abdullah Al Hadi


Information Security Engineer at Nhq Distribution Ltd

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“I rate customer service between an eight and nine. I have not had to use support too much, however, when I did, they were fairly responsive and able to resolve the issue..”

ShaneStutzman

CyberSecurity Engineer at a government with 501-1,000 employees

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“Technical support is correct and absolutely helpful. We had some issues during the migration from McAfee to Trellix, particularly with account migrations, but generally, support has been good..”

Verified user

CEO at a tech services company with 1-10 employees

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“We do get quick responses from support. However, it sometimes takes a bit longer to reach the final solution, particularly if something unusual requires additional investigation time..”

Archie Scorgie

Information Security Senior Advisor at Eskom Ltd

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“Support is very good; they have local partners everywhere, so there's no issue there.

For people who still use trellis, there's a toll-free number for each country. Support is accessible 24/7.

If you buy a normal license, gold support is included. There's no need to buy platinum support. The normal support lets you talk to any Trellix Endpoint Security (ENS) technical person 24/7..”

Vijay Mohan

Senior Manager INFOSEC AND Risk ASSESSMENT Engineering at Atlas Systems

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“Support is poor. A module called Solidcore needs to match with the OS kernel in one area. The support for this module has been slow because it doesn't match the latest OS. As a result, we haven't been able to upgrade our OS because McAfee does not support the latest version. We've also encountered issues where the product can't be upgraded or installed successfully. We're managing over 300 servers and 3,000 workstations. Upgrading has been a nightmare with this setup.

It provides a slow response. Sometimes, getting feedback takes a few days, and that is also not to the point..”

Verified user

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Technical consultant at a construction company with 51-200 employees

Other Advice

Overall, I strongly recommend Trellix Endpoint Security due to its customization features. Even so, certain areas like AI integration should see improvements. In terms of the overall rating, I would give Trellix an eight out of ten.

Abdullah Al Hadi

Information Security Engineer at Nhq Distribution Ltd

[Read full review](#) 

I would rate Trellix [Endpoint Security](#) a six and a half to seven. I am not sure whether it is a comprehensive review of the product, but these are my observations. I would rate the overall solution a 6.5 out of 10.

Verified user

Architect at a government with 10,001+ employees

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“For new users considering Trellix Endpoint Security, it is advisable as it offers traditional antivirus with both on-prem and SaaS-based solutions, compliant with regulatory standards..”

Sampath Acharya

Technical Associate at Valuepoint Systems

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“I recommend Trellix [Endpoint Security](#) to others as it seems like one of the

industry standards and is fairly stable. I would rate the solution a nine out of ten.

Furthermore, continued training would be beneficial for those who are new to using it. .”

ShaneStutzman

CyberSecurity Engineer at a government with 501-1,000 employees

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The implementation is neither straightforward nor very difficult. It's somewhere in between.

It has more to do with enhancements of features and functionality. There's nothing much which has come out, and it's been a product that we are running for so long with not many support cases that open up for us.

“I would rate Trellix [Endpoint Security](#) overall as six and a half out of ten, closer to seven rather than six points. .”

VenkatKrishnan

VP - Cyber Security at Olam International

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“Currently, we are working with Trellix Endpoint Security (ENS) and Trend Micro, focusing only on Trellix.

“I am not entirely sure about the integration capabilities Trellix Endpoint Security (ENS) provides, and I am not very familiar with those features either.

“For those wanting to use Trellix Endpoint Security (ENS), I recommend it for protecting their environment in an easy way. It is straightforward to know and features no complicated deployment, and we also appreciate the support we receive.

“My total rating for Trellix Endpoint Security (ENS) is a ten out of ten..”

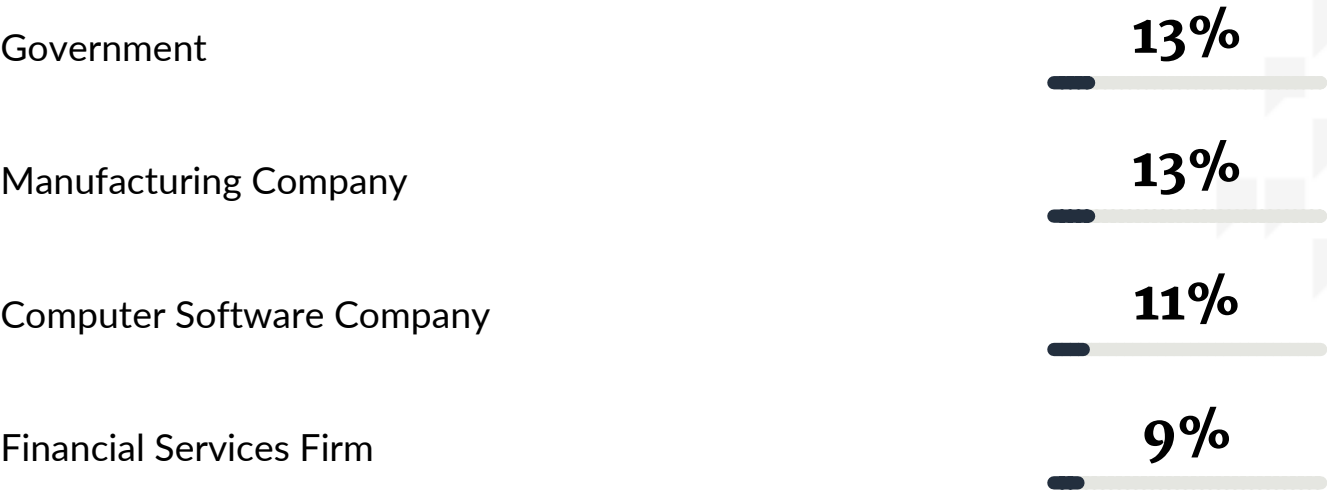
KarthiS

Technical Associate at VSecure Networks

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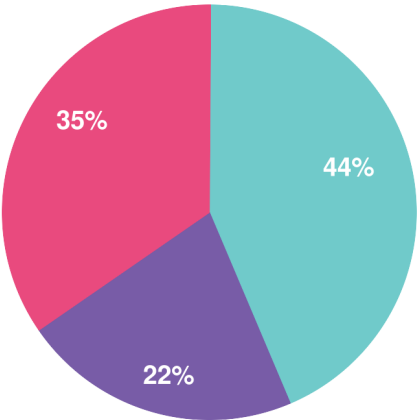
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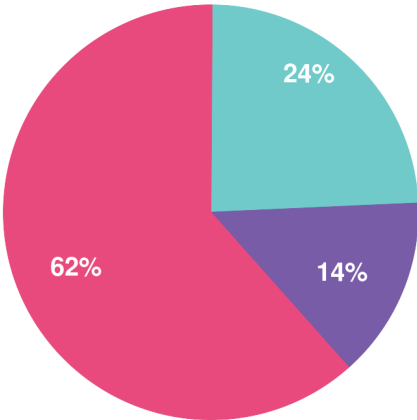


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by reviewers



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