aws marketplace

BiZZdesign HoriZZon

Reviews, tips, and advice from real users

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Product Recap

BiZZdesign HoriZZon

BiZZdesign HoriZZon Recap

Make smarter decisions and optimize outcomes by unifying all your strategy, capabilities, operating models and change portfolios in a single platform.

With all the data about your business in one place you can see the big picture and make properly informed strategic decisions to drive growth. Bizzdesign Horizzon brings together strategy, IT architecture, operating models, data, capabilities, change portfolios and ideas into a single, intuitive collaborative business design platform. Real-time visibility of key metrics and trends allows you to take action more quickly. Accelerating the speed and accuracy of your operations now – and into the future.

Core Platform Capabilities:

- Multi-discipline collaboration
- Data Integration
- Advanced analytics
- Models and Roadmaps
- Governance & Security
- Business Insight Graph

Valuable Features

Excerpts from real customer reviews on PeerSpot:

✔ "The most valuable features of BiZZdesign HoriZZon include the diagrammatic representation of BPMN models, which I find good for modeling, and things such as capability maps."

Verified user
Senior SAP Consultant at a tech vendor with 10,001+ employees

✔ "The tool's most valuable feature is that its collaboration part is very good."

Verified user
Head of Solutions Architecture and Modelling at a energy/utilities company with 1,001-5,000 employees

✔ "The most valuable features of BiZZdesign HoriZZon, from my experience, include its out-of-the-box connectors, such as integration with ServiceNow, Excel, and SQL databases, making data repository management more efficient."

BijoyTalukder
Enterprise Architect at Tata Consultancy

✔ "I used BiZZdesign HoriZZon at two organizations. At Manchester Metropolitan University, I used it with a small team for architectural modeling of the student record system. We modeled teams, process objects, and their interactions with applications. We also used it to model a gradual rollout with plateaus showing migration over time. At the BBC, I used it to model software services for publishing content online. I showed key model views to senior stakeholders using Horizon, allowing them to modify and score applications and services."

Verified user
Lead Technical Architect at The Cabinet Office

✔ "This is one of the best tools, especially because of its collaborative nature. Anyone using it can access previous projects and related data. It's definitely a strong collaborative tool."

Venkat Raju Mallipudi
Group Chief of Enterprise Architecture & S/W Engineering/ CTO at Aventra Group

✔ "The most valuable feature is that it allows you to work with different methods, using the same tool."

Bora Perzic
Enterprise Architect EA Tooling (APM) at Acrostine

✔ "Among the valuable features is the ability to document standards. For example, we have mandatory operating standards that need to be followed by every application and every architecture. We use things like table charts and pie charts for documenting the costs incurred across the systems. All of these are good features."

SubhraBanerjee

Enterprise Architect at American Century Investments

What users had to say about valuable features:

"The tool's most valuable feature is that its collaboration part is very good. The way it supports multiple users working together is very good. I appreciate the use of standards in the tool. The tool is based on standards, which is very useful. I find extending and customizing the tool easy, which is very useful for us.."

Verified user
Head of Solutions Architecture and Modelling at a energy/utilities company
with 1,001-5,000 employees

Read full review ↗

"The most valuable feature is that it allows you to work with different methods, using the same tool. You can work with ARki and BCNN as they are connected in BiZZdesign HoriZZon, which is fantastic. Its documentation is also really good. It's easy to read and it's open to the Internet.."

Bora Perzic
Enterprise Architect EA Tooling (APM) at Acrostine

Read full review ↗

"The enterprise studio where the modelling happens is valuable and a critical part of the tool for non-architects and business stakeholders. In addition, the HoriZZon, where we share most of our models with the stakeholders, is a feature that businesses appreciate because it makes it a collaboration tool.."

Verified user
Sr Consultant - BiZZdesign Center of Excellence at a energy/utilities company with 10,001+ employees

Read full review ↗

"The features I like are that it's very easy to implement and it's reliable.

This is one of the best tools, especially because of its collaborative nature. Anyone using it can access previous projects and related data. It's definitely a strong collaborative tool.

It's configurable, meaning you can integrate this product with different tools. However, there are some restrictions. ."

Venkat Raju Mallipudi
Group Chief of Enterprise Architecture & S/W Engineering/ CTO at Aventra Group

Read full review ↗

"The most valuable features of BiZZdesign HoriZZon, from my experience, include its out-of-the-box connectors, such as integration with ServiceNow, Excel, and SQL databases, making data repository management more efficient. It adheres to the ArchiMate 3.0 standard, enabling the creation of globally understandable enterprise-level architectures. Additionally, the HoriZZon dashboards are beneficial for higher management, offering quick access to key architectural insights, and they automatically handle dependencies, enhancing overall usability and capabilities.."

BijoyTalukder
Enterprise Architect at Tata Consultancy

Read full review ↗

"The most valuable features of BiZZdesign HoriZZon include the diagrammatic representation of BPMN models, which I find good for modeling, and things such as capability maps. It allows for collaboration as if I work on something, someone else can pick up on it too.

"Regarding ROI from BiZZdesign HoriZZon, it does what it's supposed to do, mapping capabilities and interacting with users effectively. The benefits are present in the tool, but it's also about user adoption within the company.."

Verified user
Senior SAP Consultant at a tech vendor with 10,001+ employees

Read full review [↗]

Other Solutions Considered

"We also use ARIS at our company, but BiZZdesign HoriZZon is a lot easier to use and allows you to maximize your knowledge and abilities while using it.."

Bora Perzic
Enterprise Architect EA Tooling (APM) at Acrostine

Read full review [↗]

"I've evaluated ARIS (which has an additional capability of process mining on its BPM layer and the Alfabet to handle enterprise architecture), TransUnion (whose Sparx tools are loose in the standards and haven't had good feedback), and Signavio.."

Verified user
Enterprise Architect at a financial services firm with 5,001-10,000 employees

Read full review [↗]

"We don't use this product in isolation. Different clients use different products.

We can recommend the best products for our clients. Some clients may be new to us, or existing clients who already hold BiZZdesign HoriZZon licenses.."

Venkat Raju Mallipudi
Group Chief of Enterprise Architecture & S/W Engineering/ CTO at Aventra Group

Read full review [↗]

"My current employer also evaluated iServer and Alfabet, before deciding in the end to select Bizzdesign. I think that was a good choice, it fits very well into our environment.."

Verified user   Read full review ↗
Head of Solutions Architecture and Modelling at a energy/utilities company
with 1,001-5,000 employees

"We chose BiZZdesign HoriZZon over other options because it adheres to global standards, boasts a user-friendly interface, offers seamless connectivity with tools like ServiceNow and SQL databases, provides excellent visual features like Gantt charts, and excels in managing dependencies. These qualities were seen as significant advantages from a business standpoint, leading to our decision to go with HoriZZon.."

BijoyTalukder   Read full review ↗
Enterprise Architect at Tata Consultancy

"I have used a tool from an Australian company called Sparx Enterprise Architect. Another tool that I have used extensively, but not recently, was a tool owned by a company called CACI, which is called MooD.

I decided to use BiZZdesign HoriZZon because I had used MooD with one employer. I used Sparx Enterprise Architect with a different employer. I didn't choose any of the tools I work with in any way. I used the tools offered by my employer.."

Verified user

Read full review ⬀

Head of Solutions Architecture and Modelling at a energy/utilities company with 1,001-5,000 employees

ROI

Real user quotes about their ROI:

"We are still working with BiZZdesign on some of the issues. So while we are in this transition period, we are still investing in the solution. So calculating ROI metrics is difficult at this point.."

Verified user   Read full review ↗
Sr Consultant - BiZZdesign Center of Excellence at a energy/utilities
company with 10,001+ employees

"Return on investment is definitely there because we never had a single view of everything. Although we are not there yet, there is still a lot more work to do, we are slowly getting there.."

SubhraBanerjee   Read full review ↗
Enterprise Architect at American Century Investments

"We have seen ROI, but more from the non-financial benefits. The ROI is that our architectural practice has matured and BiZZdesign tools have supported that maturity process.

The speed to value is more dependent on the team than the tool. It's more a matter of the number of resources and the amount of time that we can dedicate to it, rather than the tool having any limitations. But the time to value is pretty fast, considering that we are a small team.

It took us almost a year to start showing value, and we are still in that process. It's only now that we have the foundation there and have established the processes where we can start seeing the different analyses and perspectives.."

Olga Lucia Salgado
Senior Enterprise Architect at a manufacturing company with 201-500 employees

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Use Case

"Our clients deal directly with BiZZdesign. They use it, but what we do is we have some experts who have hands-on experience, and we use that knowledge to implement solutions for them. We don't use any separate licenses for HoriZZon ourselves.."

Venkat Raju Mallipudi
Group Chief of Enterprise Architecture & S/W Engineering/ CTO at Aventra Group

Read full review ↗

"I used BiZZdesign HoriZZon at two organizations. At Manchester Metropolitan University, I used it with a small team for architectural modeling of the student record system. We modeled teams, process objects, and their interactions with applications. We also used it to model a gradual rollout with plateaus showing migration over time. At the BBC, I used it to model software services for publishing content online. I showed key model views to senior stakeholders using Horizon, allowing them to modify and score applications and services.."

Verified user
Lead Technical Architect at The Cabinet Office

Read full review ↗

"We primarily use BiZZdesign to get a clear overview of our enterprise architecture, especially when dealing with multiple departments. It helps us centralize data, acting as our central source of truth. With BiZZdesign, we establish connections between different architectural elements, making it easy to gain insights. For example, we can assess resource usage in departments like HR and finance, understand application costs, and find interdependencies. We also align department capabilities with our overall architecture, from business to technology levels, occasionally diving into infrastructure details. This helps us make informed decisions and optimize our processes effectively.."

BijoyTalukder   Read full review [↗]
Enterprise Architect at Tata Consultancy

"I use the solution in my company for all sorts of things, like enterprise and solution architecture. As part of our design process, BiZZdesign HoriZZon is used for road mapping. We also use it for project governance, so all the project designs we do are subject to governance and are done using BiZZdesign. THe quality data from Bizzdesign is then fed into our CMDB, in order to keep the data synchronised across the two tools. We also import operational data from the CMDB back into Bizzdesign, and use this to enable us to check that the required changes to the CMDB have been carried out correctly.."

Verified user   Read full review [↗]
Head of Solutions Architecture and Modelling at a energy/utilities company
with 1,001-5,000 employees

"We are thinking of making BiZZdesign as a single source of truth for the entire American Century organization. We have found out a lot of information through their enterprise architect, scattered here and there, and it is very difficult to track. Our aim is to consolidate all the information and do something with that data/information, where meaningful insight can be extracted and presented to the executive level and other departments at American Century.

People have created many artifacts or system architecture diagrams for different American Century systems. These are now scattered here and there. We are currently working to load the architecture diagrams into BiZZdesign, which can't just be copied and pasted because of PPT. The way things do not work exactly in the same way with HoriZZon. So, we are redrawing all those artifacts and putting them systematically into the BiZZdesign system. This is the use case that I have been working on for the last month and a half to two months. Two people besides me are working on this.."

Bijoy Talukder   Read full review ↗
Enterprise Architect at American Century Investments

"We use it as our enterprise architecture tool, for keeping our enterprise architecture documentation. That not only includes infrastructure components but everything else as well. For example, what are the different components that we have, enterprise-wide? What are the technologies being used? What are the technology services being used? Who are the business actors and what are the business departments? What are the business capabilities that we have in the organization? We keep everything in BiZZdesign.

We are also using the tool for architecture governance and the gating process, and all the different business-view needs. Whenever they're implementing any application, they document the solution architecture of that application in BiZZdesign. It then goes through our weekly governance process in front of our architecture review board. Based on the documentation quality and on certain standards, we evaluate whether this application is fit for implementation. If not, we provide feedback: what the corrections are that need to be done. Once again it goes through that feedback process and, once approved by all the relevant stakeholders, the application is ready for implementation.

There are certain applications that are transformation-type projects. We use BiZZdesign Enterprise Studio to document the current architecture, the transition architecture, the future architecture, as well as the network, monitoring, infrastructure, and security views. These are the things that we usually cover as part of the governance process.

It is running on AWS cloud. We don't use the desktop version.."

SubhraBanerjee
Enterprise Architect at American Century Investments

Read full review [↗]

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

"BiZZdesign has a lot of issues with deployment. It is web-based and can get a little complicated. It had to go through multiple streams such as Amazon and Virtual PC, which makes things pretty complex. ."

Bora Perzic

Read full review [↗]

Enterprise Architect EA Tooling (APM) at Acrostine

"HoriZZon is a cloud platform, and we need to install it for our customers due to certain regulations. Thus, an easier implementation process would definitely help. If it is on-premises, it usually takes at least two days. Two dedicated staff can handle the implementation.."

Kerim Yuksel

Read full review [↗]

Founder and Managing Director at MOS

"The initial setup of BiZZdesign HoriZZon was straightforward for me because when we got it, it was already set up. I wasn't involved in that portion, and all I had to do was get access and start to work on the tool itself. Once you start using it, you have to really know what you want to achieve, but it's quite a very good tool for business process and enterprise architecture.."

Verified user

Senior SAP Consultant at a tech vendor with 10,001+ employees

"I would rate my experience with the initial setup an eight out of ten. The setup process is relatively smooth.

We've only worked with cloud deployments. I'd also rate the cloud setup experience an eight out of ten. We have instructions, user guides, and support details provided. In case something happens, we have contacts to reach out to. However, we haven't tried on-premises deployments.

The deployment time depends on the complexity of the project. For complex projects, it definitely takes a few weeks. There might be dependent tasks involved.

However, most deployments happen within minutes if there are no dependencies. If not, it takes a few hours, maybe three to four, based on any related tasks.."

Venkat Raju Mallipudi

Group Chief of Enterprise Architecture & S/W Engineering/ CTO at Aventra Group

"I rate the initial setup an eight out of ten, and I rate the features available a five out of ten. When we were implementing the solution, the product itself was being evolved. So the implementation was not that difficult, and it was relatively easy. However, many features you would expect from an enterprise architecture tool were still missing. I think a lot of the missing features are covered now, but a lot of them are still on their roadmap.

BiZZdesign technical support was primarily involved in the setup. There were third parties involved, and the documentation provided by BiZZdesign was helpful. The deployment took about three months, and it was not complicated. A lot of the challenges were post-implementation, and not everything is mastered in BiZZdesign. At the core team, four people from our organization were involved in the deployment comprising three consultants and the account manager from BiZZdesign. In addition, there is a support organization that looks after maintenance.."

Verified user   Read full review ↗

Sr Consultant - BiZZdesign Center of Excellence at a energy/utilities company with 10,001+ employees

"If one is difficult and ten is easy to set up, I rate the product's initial setup phase as a ten out of ten.

The product's setup phase has been very easy.

The solution's setup phase has been very straightforward, and I didn't have any issues with it. The one thing is that in terms of the setup features, the tool integrates with a dataset called Technopedia, which is owned by a company called Flexera. It enables you to have a database of all the IT products that you can buy. I can say this application runs on this version of all Windows. The issue is that, apparently, every customer wants such an integration to be done, but it takes six to eight weeks to make it happen. It is puzzling to me why, in this day and age, you have to wait six weeks to turn on a switch. It should be simple. It is not that big of a deal as we managed it, and it is running fine now.

The solution can be deployed on a hybrid cloud model. The client-server part typically runs on our laptops. Although sometimes we also use the SaaS client, most of us use it on our laptops, along with the repository and the web host by BiZZdesign, but the client server part takes an hour.

It did not take time to deploy the tool. It was done in a day or something.

The deployment process is something that I distinguish between the client and the server. We don't deploy the server part. To deploy the client, we typically package it. There are various technologies you can use to push and use that automatically. We could use SCCM, but we don't just ask users to download it because we don't have admin rights on our laptops. We package it ourselves using the base product from BiZZdesign. We take BiZZdesign Enterprise Studio product, package it, and then deploy it to all of our desktops and laptops that need it.

On the client side, one person is typically involved in the deployment process to package the tool.."

Verified user

Head of Solutions Architecture and Modelling at a energy/utilities company with 1,001-5,000 employees

Customer Service and Support

"The technical support from the vendor of BiZZdesign HoriZZon has extensive documentation, and I rate it a 9 because we had substantial initial guidance and online forums where people discuss it.."

Verified user   Read full review 🔗
Senior SAP Consultant at a tech vendor with 10,001+ employees

"I have communicated a lot with the technical support team for the solution. The technical support team is very supportive, and they do a lot of digging to make sure that we get sorted out. I rate the technical support a nine out of ten.."

Verified user   Read full review 🔗
Head of Solutions Architecture and Modelling at a energy/utilities company
with 1,001-5,000 employees

"I rate technical support an eight out of ten. They're good at solving problems and have good lines of communication internally, so if the first line of support cannot solve the issue, the second line of support does. If the second line of support cannot resolve the issue, they escalate it to their development or product management team.."

Verified user   Read full review 🔗
Sr Consultant - BiZZdesign Center of Excellence at a energy/utilities
company with 10,001+ employees

"I didn't contact the tool's technical support for problems, but I did contact them for guidance. They're very open and helpful. I could easily get in touch to ask how to do things, and they'd respond with video calls, screen sharing, and walk-throughs. This was especially useful for scripting functionality, which is powerful but not well-documented. We called them several times for proactive help, not to solve problems retrospectively.."

Verified user
Lead Technical Architect at The Cabinet Office

Read full review ↗

"BiZZdesign's technical support could be improved. For example, we have given them access to our environment, but when we log tickets, they're taken by their level-one team and only go to the experts with access to our environment once they progress. It would be better if when we're logging a specific problem in our environment, it could go directly to a person with access, which would propel the turnaround time. ."

Verified user
Enterprise Architect at a financial services firm with 5,001-10,000 employees

Read full review ↗

"Currently, we are educating people in system architecture, because somebody may only be comfortable doing something in PowerPoint. Now, if we need to put something into BiZZdesign, then some extra things need to be done. Therefore, we are currently working very closely with their enterprise architect. We are meeting with them biweekly and weekly. We are shown how some meaningful information can be extracted, which is already there, and how some meaningful information can be added to BiZZdesign.

Support is very good. I would give it 10 out of 10 because I usually receive very prompt responses from their support guys.."

Bijoy Talukder
Enterprise Architect at American Century Investments

Read full review ⬈

Other Advice

"BiZZdesign HoriZZon has strong requirements for the technical aspect of things, but it is easy to start working on it if you have knowledge of VPN and UML. It gives you the chance to adapt it to your environment and to implement the things you already know. Overall, I give it a ten out of ten.."

Bora Perzic
Enterprise Architect EA Tooling (APM) at Acrostine

"I would recommend using this product. However, it depends on the clients we acquire in the future. Not every client needs this type of software. If we encounter clients who aren't using HoriZZon, or are using a different solution, we might recommend this product if it aligns with their interests.

We'd need to understand their current setup, costs, stability requirements, and any challenges they're facing before recommending a switch.

Overall, I would rate the solution a seven out of ten. ."

Venkat Raju Mallipudi
Group Chief of Enterprise Architecture & S/W Engineering/ CTO at Aventra
Group

"My advice to new users would be to start by clearly defining your objectives when using BiZZdesign HoriZZon. While it offers a range of capabilities, including business process modeling and VPN, it excels in enterprise architecture. If your

main focus is enterprise architecture, HoriZZon is an excellent choice. However, if you need specialized tools for specific tasks, ensure they integrate well with HoriZZon. So, begin with a clear understanding of your goals, and if enterprise architecture is your primary need, HoriZZon is a standout option. I would rate BiZZdesign HoriZZon as an eight, possibly an eight-plus, on a scale of one to ten. The reason for not giving it a perfect ten is the need for stronger support for REST APIs, which is vital in today's IT landscape. ."

BijoyTalukder   Read full review ↗
Enterprise Architect at Tata Consultancy

"It's not easy for anyone to use without training. When we purchased licenses, we bought a week's training. The solution also offers consulting and training services, which is helpful.

I would recommend the tool to others. I currently work for the British government and would love to use it here. I'd happily recommend it to anyone seeking an enterprise architecture tool, particularly those who like using different modeling notations that can interact with each other and for teams that could grow over time.

Key attributes include scalability and a unique feature that offers a window into the models for senior stakeholders without requiring installation on their machines. These are significant benefits of the product.

I rate the overall solution a nine out of ten. ."

Verified user   Read full review ↗
Lead Technical Architect at The Cabinet Office

"I'm talking about several tools on business solution designs, as there are many calls and I've worked with several tools in this area.

"I am employed with a company that has a license for BiZZdesign HoriZZon, so you can say a partner or a user, and if you buy the license, you become a partner.

"I'm not involved in the pricing of BiZZdesign HoriZZon as it was bought by the organization.

"Based on my experience with BiZZdesign HoriZZon, which I rate as 8 out of 10, I definitely recommend it, but I think it would be beneficial if there were opportunities to trial it before purchase, as it is robust and comparable to other tools I've worked with.."

Verified user
Senior SAP Consultant at a tech vendor with 10,001+ employees

Read full review ↗

"Speaking about BiZZdesign HoriZZon's most beneficial part for risk management tasks, I would say that its ability to link risks to things affected by those risks is good. Risks don't just exist on their own. A risk is a risk to something, like an application, or to a process, and so on. The tool's key feature is its ability to see risks in the proper context and, therefore, drive behavior by letting us know what is affected by risk and what can be done rather than just seeing the risk as a standalone aspect.

Speaking about BiZZdesign HoriZZon's strategy and portfolio management features of the solution have impacted our organization; I would say that there are particular features built into the product. We have not really used the tool's built-in portfolio management features because we have our own way of doing it. With the tool, being able to understand what applications do and also record relevant information to be able to say which apps are needed to keep or get rid of are areas that can be managed by the tool. We are not using the built-in features of the product. We are using our own way of using the tool, but we are still using the base

product.

I think we have not used BiZZdesign HoriZZon to support compliance with industry regulations.

There is the basic product, and then you have enhancements that my team provides on top of that. We maintain the product with help from the vendor. We maintain the tool, but the base product is something we don't maintain, as we don't. have the vendor to help us with it.

My suggestion would not be specific to BiZZdesign but common introductions. You can do anything with the tool, but you would have to be focused on doing something well with it or just dump stuff in and then find it. The data in the usual systems is never going to be those things you would want to create in BiZZdesign, as some of the things you would want for yourself would be elsewhere. The tool can help in mastering traffic., and understanding where they come from in the first place.
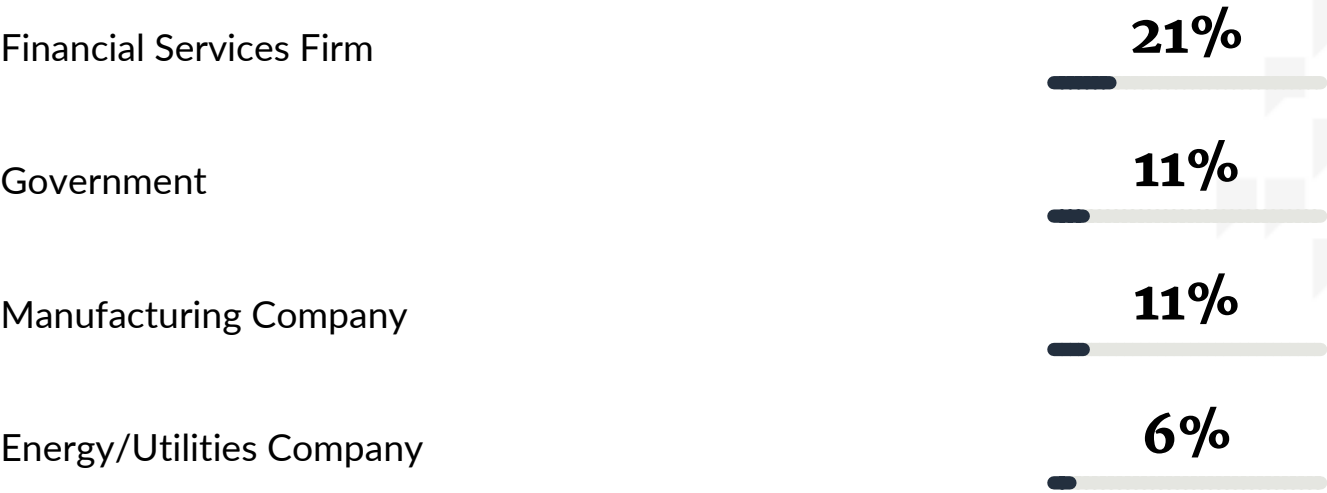
I rate the tool an eight out of ten.."

Verified user
Head of Solutions Architecture and Modelling at a energy/utilities company
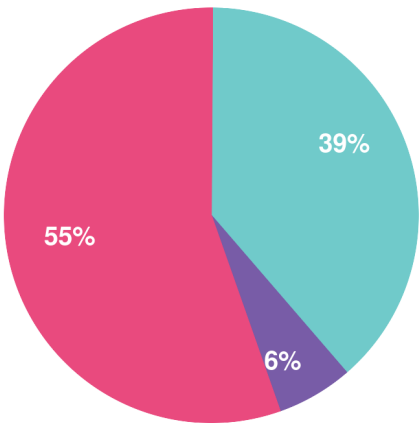with 1,001-5,000 employees

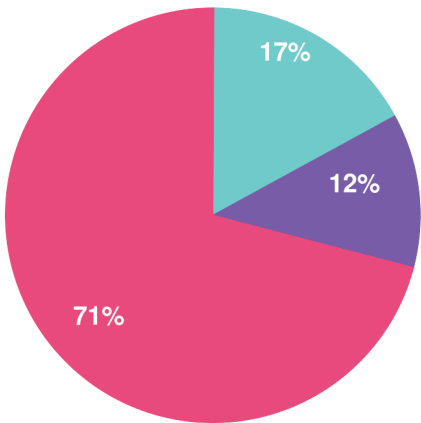Read full review ↗

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6%

by visitors reading reviews

17%

12%

71%

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