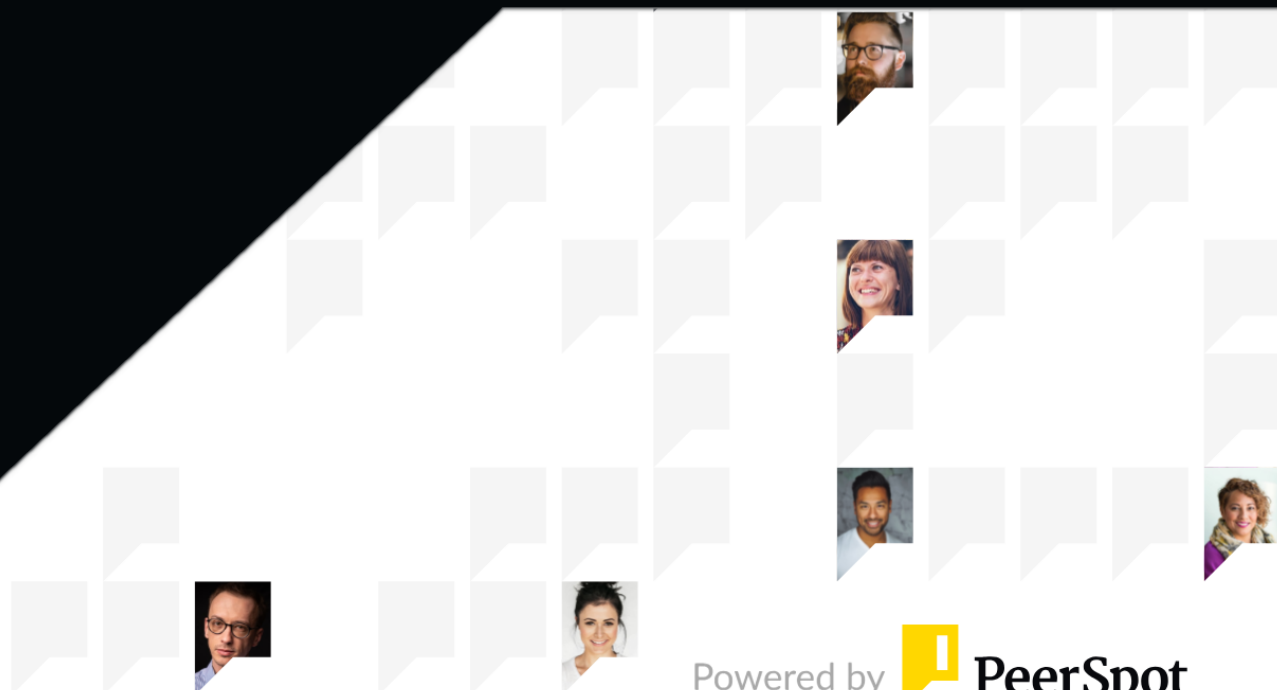




**CYPHER Learning**

# **Reviews, tips, and advice from real users**



Powered by  **PeerSpot**

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# Product Recap



CYPHER Learning

# CYPHER Learning Recap

CYPHER Learning® exists to give learners the power to succeed in a rapidly changing world. Trainers, learning and development (L&D) pros, HR pros, and educators get everything they need in one platform to deliver faster, more personalized, and better learning outcomes. We provide the only all-in-one AI-powered learning platform that is easy-to-use, beautifully designed, and built to power billions of learning moments every day. Create courses faster. Train and teach better. Learn even quicker. Experience our "just in time, just for you, just the way you want to learn" approach that puts people first.

## **Brandon Hall Group says:**

"CYPHER Learning is not your typical "way inside the box" parochial learning tech. This is a supercharged next-generation technology platform that rocks competency and skills-based learning."

"The best way to describe the tech is to say it anticipates the moves of the learner. And it's super powerful. Like a Ferrari, the tech effortlessly combines beauty with the beast to deliver an elegant and stylish learning environment. This is what modern learning is supposed to be."

## **Forbes Advisor says:**

"The intuitive user interface (UI) and multiple ways to award learners for using the CYPHER Learning platform scores major points—it's visually pleasing and keeps learners engaged. Aside from the user experience (UX) though, it's a comprehensive platform that's simple to use to create courses and track analytics of learner performance."

## **Enduring benefits of the CYPHER human-centric approach**

Learners desire and demand modern, holistic learning - to keep competitive, entertained, and ready for what's ahead. Our human-centric approach delivers benefits and outcomes that have lasting positive effects on their personalized school path, career path, and life path.

## **CYPHER for Business**

- Increased employee engagement
- Better employee lifecycle outcomes
- Increased competitive advantage
- Stronger culture of continuous learning
- Increased trainer and admin productivity

## **CYPHER for Academia**

- Increased student engagement
- Better workforce preparedness
- Increased enjoyment of learning
- Stronger sense of purpose

- Increased teacher and admin productivity

**Millions of users look to CYPHER everyday to deliver dynamic and personalized learning solutions like:**

- Personalized skills development
- Hybrid learning
- Teacher and trainer productivity
- Training (employee, partners, customers, product, + more)
- Onboarding
- Employee lifecycle management
- Compliance
- Extended enterprise

and so much more!

The CYPHER platform has it all. Sophisticated automation, leveled-up gamification, insightful reporting and analytics (ROI), skills development, smart learning paths and proactive recommendations, customization, personalization, toolsets for every user.

**"...users discover what great looks like when they use CYPHER."**

**- Brandon Hall Group**

**See the modern learning platform at: [www.cypherlearning.com](http://www.cypherlearning.com)**

# Valuable Features

Excerpts from real customer reviews on PeerSpot:



“It provides an easy way to report who has taken the courses, how long they have been out, how long they were on when they logged in, and when they logged out. It is very easy to pull up data and run reports.”



**Verified user**

Manager of Learning & Development at a healthcare company with 51-200 employees



“The structure and organization of the modules are valuable. Previously, we printed our syllabus and modules and gave them to our students. We also had pen-and-paper quizzes. We do not do that anymore. It is all there in the LMS. It is very easy to access it, so accessibility is a very good feature.”



**Roland Lorenzo M Ruben**

Philosophy Professor at De La Salle University - Dasmariñas



“The ease of use, the autonomy it provides my students, and the flexibility it offers teachers to create their own ecosystem within CYPHER Learning—all of this aligns with the curriculum in a unique way.”



**Gieshala (Gigi) Mims**

Teacher/ AI research educator at Senatobia Municipal School District



“Having the SCORM packaging and the ability to move that SCORM packaging in is my number one feature.”



**Alex Mirot**

VP of Product Development at Unmanned Safety Institute



“I have found the gamification to be useful, along with the automation features. The automation is particularly beneficial as it allows us to send certifications and messages automatically when purchases occur or when they get online.”



**Paige Sifuentes**

LMS and Web Product Specialist at West Music Company, Inc.



“Another feature that is great for me... is the learning outcomes feature... In CYPHER Learning, it's called the Mastery feature. The learning outcomes feature allows us to measure whether students have achieved competency, based on the encoded learning outcomes.”



**Paul Anthony Notorio**

Director, Center for Innovative Learning Programs at De La Salle University – Dasmariñas



“It's just fully managed online and manages the whole process from the start of the student engagement all the way through their training, communicating with them via the platform, and completion of their training. It's one of the few platforms that just works.”



**Laurie Radcliffe**

CEO at Drone Operations

What users had to say about valuable features:

“I have found gamification and automation features very useful. The automation is particularly beneficial because it allows us to send certifications and messages automatically when purchases occur or when users log in. When a user creates an account, they are automatically enrolled in an onboarding class, which reduces the number of questions and troubleshooting..”

**Paige Sifuentes**

LMS and Web Product Specialist at West Music Company, Inc.

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“I do most of my development in a product called Articulate Rise 360. It handles the SCORM packaging. Having the SCORM packaging and the ability to move that SCORM packaging in is my number one feature.

We also use a lot of the API features to work with other service providers. We use Credly and things like that. These features are very useful..”

**Alex Mirot**

VP of Product Development at Unmanned Safety Institute

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“The structure and organization of the modules are valuable. Previously, we printed our syllabus and modules and gave them to our students. We also had pen-and-paper quizzes. We do not do that anymore. It is all there in the LMS. It is very easy to access it, so accessibility is a very good feature. We can access it anytime, anywhere. Our students can easily access the lessons on the platform. We can also conduct online quizzes. There are 15 or 16 assessment types. We are not limited to just quizzes. We can also have essays. We can have debates, discussions, etc..”

**Roland Lorenzo M Ruben**

Philosophy Professor at De La Salle University - Dasmariñas

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“The best features of CYPHER Learning that I enjoy most include the course management system, gamification, blogging, and debating tools that cater to increasing creative thinking, creative writing, and problem-solving. Gamification and these specific tools make it easy for my students to navigate and manage numerous courses within one class while keeping up with my standards for my curriculum, where my students can see their mastery and performance on assignments. I find it extremely beneficial because our curriculum in schools is data-driven. This allows me to easily obtain data from the content-specific standards assigned to each assignment. I can assess what concepts I need to review and identify what the students have mastered. This transparency also enables the students to see their own progress..”

**Gieshala (Gigi) Mims**

Teacher/ AI research educator at Senatobia Municipal School District

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“The most valuable feature of CYPHER Learning is its ease of use. It is not difficult to learn, and we have about five admins using the portal. One of our manufacturing facilities is very highly regulated. Everything should be easy to pull up if there is an audit. The government always requests things. It provides an easy way to report who has taken the courses, how long they have been out, how long they were on when they logged in, and when they logged out. It is very easy to pull up data and run reports.

It is also easy for people to log in. We have had 800 people logged in to CYPHER Learning, and over the past ten months, only a handful of people have had issues logging in, which is phenomenal..”

**Verified user**

Manager of Learning & Development at a healthcare company with 51-200 employees

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“The mastery grid CYPHER Learning is the most important feature. With my curriculum, in Mississippi, we are required to keep up and track as our students master specific objectives and standards. With CYPHER Learning, that process is built-in. I can customize it to my liking, and I have all of that data right at my fingertips. It's amazing.

Similarly, the competency-based learning is also extremely important because, with my curriculum, in the state of Mississippi, funding is a key factor. We have to keep up with how well our students are doing on specific competencies and standards. I've got all of the data and the system backs it up. It's very critical.

Tagging assignments with competencies goes along with the mastery feature. When I'm looking at that mastery list, I can see assignments, lessons, a group of lessons, or a specific quiz I have tagged and I can immediately see which assessments match specific competencies and determine if I need to change things up or develop something a little bit more.

Gamification is another feature that I've recently really gotten into and I have found that my students really enjoy getting points and badges. That reinforcement is critical. One of the things that my school stresses is positive reinforcement for our students. With gamification, my students get that instant gratification. They get specific scores when they do specific tasks within CYPHER Learning and it lets them know. It's a really big motivator for my students.

The gamification aspect is extremely easy to use, as long as you have an idea of what you want to do. The system is very intuitive and you just create your game and your points. Another thing I like about it is that you can retroactively add points for something. You might think, "Hey, I want to give points for a specific task that has already been done." You can go back, create that point system or badge, and it will retroactively award the student who's already done that assignment as well as capture those who have yet to begin.

It's also very easy for students to use gamified learning materials. They just do the work; what they would already be doing. It doesn't take any extra effort for them to

be involved in it because it's built into the assignments or the lessons. As long as they're doing their work and engaging with the system, they are rewarded for their participation.


And the reward automation is a time-saver for me. It's a set-it-and-forget-it feature. The system continues working after you set it up and you know that the students will be rewarded. The system is going to make sure that the students are aware that they are participating in it.

The platform is also really good in terms of integrations with other technologies. I use and integrate a lot of video content, with SCORM features, to create automated assignments. There are other websites out there, but CYPHER Learning makes it possible to have everything in-house for me and my students. It's a one-stop shop.

I'm able to manage all of my needs for all of my students on my own. From year-to-year, as I create content, I am able to tweak things or reuse assignments, which cuts down on the amount of time I have to spend on preparing..”

**Gieshala (Gigi) Mims**

Teacher/ AI research educator at Senatobia Municipal School District

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# Other Solutions Considered

“Previously, we used a WordPress plugin and had to manually input each course and its duplicates for different seasons. Certificates, grades, and courses required manual input and editing. CYPHER automated much of this, reducing the need for troubleshooting and enhancing our efficiency significantly..”

**Paige Sifuentes**

LMS and Web Product Specialist at West Music Company, Inc.

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“I have compared CYPHER Learning to other solutions on the market. CYPHER Learning really stands out. My students love the interfacing. It provides a unique, different experience that makes it more engaging and encourages interaction, unlike standard Google Classroom or even Canvas-based learning management systems. It just feels more welcoming and user-friendly from the initial use for my students..”

**Gieshala (Gigi) Mims**

Teacher/ AI research educator at Senatobia Municipal School District

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“When I was hired, they did not have a learning and development manager. I was challenged to come in and give my opinion on what kind of LMS they should go with because they never had one before. We looked at a few of them. CYPHER Learning was one of them. Dan Trexler, one of the sales guys, gave me a tour of it. He was very easy to work with and answered all my questions. As far as their service goes, it is second to none. That is what caught my attention. The customer service aspect of it was good. You cannot always find that. That is why we went with them, and we have not been disappointed at all. .”

**Verified user**

[Read full review](#) 

Manager of Learning & Development at a healthcare company with 51-200 employees

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“I have used many learning management systems, including Canvas, Blackboard, and iSpring. CYPHER Learning far outperforms some of the more basic ones. They have a lot more functionality and outperform the big ones in the field by cost. That was one of the reasons we settled on them. They had the functionality we wanted, and they were priced affordably for a solution.

I do most of my development in Articulate Rise 360. We did try the Copilot feature of CYPHER Learning for course creation, but we found a better solution in Articulate..”

**Alex Mirot**

[Read full review](#) 

VP of Product Development at Unmanned Safety Institute

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“We have not tried other learning management systems. Personally, when I enroll in online classes, I see other schools using Canvas and Blackboard. I have seen them, but CYPHER Learning is still the best for me because I can customize it. Canvas is very simple, but it is not as beautiful as CYPHER Learning. We can be really creative with CYPHER Learning. When you create a module in CYPHER learning, you can customize the module cover. You can have the description, and if you have ten modules in the course, you can see all the different cover pages of the module related to the topic. In other LMSs, such as in Canvas, that does not seem possible.

Before CYPHER Learning, we also tried to have an in-house solution. My IT created an in-house platform like an LMS, but it had very limited features..”

**Roland Lorenzo M Ruben**

Philosophy Professor at De La Salle University - Dasmariñas

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“I had worked with several different LMSs because, in the state of Mississippi, when you're going to teach my specific subject, you go through training on different LMS platforms. I found that a lot was lacking in those platforms and that CYPHER Learning gives me more autonomy, creativity, and personalization in my class compared to Blackboard, Google Classroom, or Moodle. Now, the state of Mississippi uses Canvas, but I still prefer to use CYPHER Learning.

One of the main things that I really loved when I initially started out with CYPHER Learning was that it was different from everything else out there. They keep up the user interface and it's like an encompassing community for my students. That way, they're not having to go to a lot of different websites for much of what they're doing. I can set it up to minimize distractions and the need to go to different websites to do assignments.

Also, CYPHER Learning serves as an extension of myself, my teaching philosophy, and the experiences that I want to give to my students. When they're working through a lesson, in a sense, they're sitting down and working with me personally, and that's something that I strive to do ahead of time. It may take a few extra minutes, and maybe hours, upfront, to capture that opportunity for my students to be working with me, but it's worth it. So the platform is just an extension of me and I'm able to get all the creativity out there and encourage my students to be as creative in how they interact and engage. I can promote the joy of learning.

Another factor was ease of use. A lot of the other platforms that I used didn't have the intuitiveness that I have with CYPHER Learning. It made me want to explore and use as many features as possible to get the most out of it for my students..”

**Gieshala (Gigi) Mims**

[Read full review](#) 

Teacher/ AI research educator at Senatobia Municipal School District



# ROI

Real user quotes about their ROI:

“CYPHER Learning has helped me reduce my course creation time by about 70%. Once you're in the ecosystem and building, each year you tweak and fine-tune rather than starting from scratch, utilizing templates that I've created for specific courses while adapting them as needed to fit my curriculum direction..”

**Gieshala (Gigi) Mims**

Teacher/ AI research educator at Senatobia Municipal School District

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“I have absolutely seen a return on investment. It shows students their percentage of completion and I'm getting more students to do more work. They see what they have to do. They'll say, "I'm at this percentage of completion, and this is my mastery so far." The buy-in is worth it to get that from students..”

**Gieshala (Gigi) Mims**

Teacher/ AI research educator at Senatobia Municipal School District

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“We have seen ROI because we have a lot of courses that require a lot of storage space, and we don't have to worry about that with CYPHER Learning. With the other LMSs that we used, storage was a big issue, especially because we have to keep records for 30 years due to government requirements. It is worth our while to use CYPHER Learning..”

**Nagi Saeed**

Learning Technologist at Australian Institute of Fitness Pty Ltd

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“It has easily reduced the training time by a good 70% to 80%. Previously, everything used to be on paper. We had to sit for hours and train people one-on-one. We used to have them take all these paper tests, and then I had to go through all of them and correct them like a teacher to make sure that they were understanding the material. CYPHER Learning made it so much better. We can just put it on their coursework, and they could take it at their own pace. Literally within a couple of days, they have taken the entire academy, which sometimes used to take over a week or two.

It has not reduced the manpower because we are still fairly small. Even though we have 800 people, a lot of those people are out in the field. It has only been me and my part-timer, but we are spending less time because people understand the material from doing the online course first..”

**Verified user**

Manager of Learning & Development at a healthcare company with 51-200 employees

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“When I first started, I wanted the enterprise package. We had to build up our student base to get up to the number of students that we needed to be in that enterprise package. Then, we had a 100% return on investment within the first year of using the program.

Our time saving increased by 70%, going from manual to automated.

The solution has definitely helped us reduce our administrative work. It gives us the ability to provide distance learning for students who are not all in the same area, which is valuable.

The amount of time that we need to use the LMS system to quantify things is minimal.

CYPHER Learning has 100% helped us save on costs related to printing materials, textbook acquisitions, and license fees. It is instant for our students when we update or come up with a new version of our programs because we use this platform. If we need to modify a quiz, update a course, or add new material, all our students receive that instantly. There is no reprinting. There are no out-of-pocket costs for us. Also, there isn't a time delay for students.

CYPHER Learning has helped reduce the number of staff needed to manage our learning management system (LMS). It would likely triple our staff and admin if we weren't using it..”

**Dennis DiNoia**

Company Founder/Owner at a training & coaching company with 1-10 employees

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“Return on investment is high, about 60% to 70%. During the pandemic, CYPHER Learning saved us. We were already using it before the pandemic. When the pandemic struck, everyone was forced to go online, but it was not a difficult time for us because we were already using it. When we transitioned to fully online, it was easy for us. We did not have to stop our services. We continued to offer our education. We continued to offer our services to our students, and we were able to survive the pandemic with the help of CYPHER. Other schools in the Philippines had to close because they did not have an online facility. They did not know what an LMS was. They did not have time to train their teachers, but for us, it was smooth sailing.

We even gave our time to train teachers in other schools because there were some schools that did not know how to use an LMS. So aside from training our own teachers, we went out of our way to help other schools. When they asked us which LMS to use and which one we were using, we told them CYPHER Learning. It is very easy. Because we were using CYPHER Learning before, we were able to help not only ourselves but also others. We are glad about that.

It is deployed in the cloud. We are subscribed to CYPHER, and they take care of the maintenance for us. It being on the cloud saves us a lot. Before CYPHER Learning, we tried to have an in-house solution. Our IT created an in-house platform like LMS, but it had very limited features. We were just able to upload content. In the long term, it would not have been good for us because it could get expensive. That is why we decided to subscribe to CYPHER Learning. We do not have to buy additional hardware or train additional IT for the maintenance, etc. We are able to save on the personnel, hardware, servers, etc. If we have problems with the platform, CYPHER support is very easy to contact. .”

**Roland Lorenzo M Ruben**

Philosophy Professor at De La Salle University - Dasmariñas

[Read full review](#) 

# Use Case

“My use case for CYPHER Learning is multi-purpose; I use it as a flipped classroom learning model within the classroom, where I get to have my students work synchronously, but also asynchronously on separate assignments. My students can work from home or in another space, so online and physically in the classroom..”

**Gieshala (Gigi) Mims**

Teacher/ AI research educator at Senatobia Municipal School District

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“We utilize it for the Music ConstructED Business, a department within West Music, which collaborates with elementary music teachers and their professional development in that career field. We offer various courses and resources for purchase. The primary focus is professional development for elementary music teachers..”

**Paige Sifuentes**

LMS and Web Product Specialist at West Music Company, Inc.

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“I am a computer science teacher and I use it to help facilitate my class. I'm not a typical "sage on the stage" teacher, I'm more like a "guide on the side." I use CYPHER Learning to fully implement my curriculum for my students..”

**Gieshala (Gigi) Mims**

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Teacher/ AI research educator at Senatobia Municipal School District

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“We use it as a learning management system (LMS). I create our e-classes in the LMS and also upload them. All our classes and students are in CYPHER Learning..”

**Roland Lorenzo M Ruben**

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Philosophy Professor at De La Salle University - Dasmariñas

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“We use CYPHER Learning as our learning management system, our LMS. Our training courses are housed there, and that is how we do our reporting.

We also use it alongside an external content creation tool called Articulate 360. We create content in Articulate 360, and then through the SCORM packaging, we put that on CYPHER Learning as well. So, we use the material that CYPHER created for us, and we also use third-party content that we put on there..”

**Verified user**

[Read full review](#) 

Manager of Learning & Development at a healthcare company with 51-200 employees

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“I am an instructional designer, and my job is to build courses and integrate them into CYPHER Learning. I have a person who works for me as the administrator and is responsible for enrolling people in the course and tracking their progress.

We needed a learning management system to track our users. We have about 5,000 users online. We did not start that big, but we had to track their learning through many courses.

Our company also enables schools, typically in the secondary and higher education markets, to teach the courses that we design. We needed them to be able to have a layer of administrative control that allowed them to teach the courses but not change the courses. Having different administrative levels or user permissions was very important to us..”

**Alex Mirot**

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VP of Product Development at Unmanned Safety Institute

# Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“We are using a cloud. Its initial setup is very easy.

You could start your first course and launch within a day. It is very easy.

Its maintenance is being taken care of by CYPHER. All we have to do is administration..”

**Alex Mirot**

VP of Product Development at Unmanned Safety Institute

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“The initial setup is easy.

It took just one day to get it up and running. We were up the day that we started using it.

It is so user-friendly. You can create a course, and have that course up the same day. Though, it does depend on how much content is in your course..”

**Dennis DiNoia**

Company Founder/Owner at a training & coaching company with 1-10 employees

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“The initial setup was completely straightforward. When I began using CYPHER Learning it was as simple as getting the URL and sharing it with my students. I don't think it could get any simpler than that. Because I'm in a computer lab, I have my students save that web address in a bookmark.

There is minimal maintenance. For any issues that are encountered, CYPHER LEARNING is very responsive..”

**Gieshala (Gigi) Mims**

[Read full review](#) 


Teacher/ AI research educator at Senatobia Municipal School District

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“It was very easy and quick. It was going to be an eight-week setup and training, but they cut that in half. Helen Murdoch, who is the trainer for CYPHER, is one of the most wonderful people to work with. I cannot say enough good things about her. With her help, it was very quick. It took about half the time than what it normally would take. We got it up and running within four weeks.

I have not had any maintenance yet. If they do it, then it is usually overnight because I have never seen any downtime where I could not use it. That is another thing I like about it. When they do regular maintenance, they usually do it at a time that is beneficial for us because I have never had anything shut down for any length of time..”

**Verified user**

[Read full review](#) 

Manager of Learning & Development at a healthcare company with 51-200 employees

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“The deployment of CYPHER Learning is extremely simple for me; I've had no issues setting up and getting students ready each school year. Basic maintenance such as archiving students has been a really simplified process.

In terms of the time it takes to train and onboard students, each year, I spend a week immersing my students in the system. Typically, on the first day, I introduce a scavenger hunt of sorts. This isn't just a worksheet where they write answers; instead, it's a hands-on experience. For instance, I give them step-by-step tasks to complete, allowing them to engage with the assignments right away. These tasks are aligned with our curriculum objectives, so they're effectively working on relevant material from day one. Throughout the week, I focus on solidifying their understanding and integration into the system. For students who are already familiar with platforms like Google Classroom or Canvas, I use this week to help them adapt. Fortunately, the system is visually appealing and user-friendly, which generally means that by the end of the first day, they are excited and ready to dive in. Each subsequent day builds on what they learned initially, helping them to improve gradually. As the week progresses, I introduce additional elements to prepare them for the work we will do for the rest of the year..”

**Gieshala (Gigi) Mims**

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Teacher/ AI research educator at Senatobia Municipal School District

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“The setup process was mixed for me. I found it relatively easy because I started from the beginning and spent several hours learning the platform. I went through the process of adding sample courses and ensured we set everything up correctly on the first try. Thanks to the time I invested in learning, troubleshooting various issues, and submitting numerous support tickets, the entire experience has been smooth. I now find it easy to understand how to create courses.

CYPHER is highly customizable, which means there are many options to explore. Initially, it was a bit overwhelming to navigate through everything they offer. I am very hands-on and can learn quickly when I can physically engage with the material. However, for someone new to the platform, there is a lot to grasp in order to fully understand how it works. I make an effort to document my processes to explain what I am doing, but for anyone unfamiliar with my work, it could still be quite complex despite my documentation.

CYPHER handles all maintenance, including any updates related to content. The system itself is fully managed by them, which is great because it relieves us of that responsibility. Whenever I encounter an error that I don't understand, I simply submit a ticket, and they take care of it, which is fantastic..”

**Paige Sifuentes**

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LMS and Web Product Specialist at West Music Company, Inc.

# Customer Service and Support

“Their support channel is easy to use. When I ask a question, they answer in a few minutes, any time of the day. I would rate them a ten out of ten. It is the best..”

**Roland Lorenzo M Ruben**

Philosophy Professor at De La Salle University - Dasmariñas


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“We have a pretty good relationship with them. They are very fast at responding to our initial query, and they usually solve a problem within the week. We do not ever have any problems with day-to-day issues. We usually contact them to connect it to another software..”

**Alex Mirot**

VP of Product Development at Unmanned Safety Institute

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“I would rate the customer and technical support for CYPHER Learning a nine out of ten. They are pretty responsive to situations or issues within the system, and solutions are already being worked on by the time I look through issues other customers are facing. This reliability is really important for keeping the system running effectively in a classroom of close to 30 students..”

**Gieshala (Gigi) Mims**

Teacher/ AI research educator at Senatobia Municipal School District

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“The customer service and support of CYPHER Learning are excellent. They are very prompt in their responses, often resolving issues within an hour. They are very quick at getting back and very easy to work with. All you do is send them a snapshot of the screen that you have any problem with. Within an hour, they have the solution. Their technical support is top-notch..”

**Verified user**

Manager of Learning & Development at a healthcare company with 51-200 employees

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“Their tech support is top-notch. When there is an issue, we are always able to find a workaround that meets our specific needs. The tech support team help us with that. An example is using the reporting feature. If there is something that we need in a report and we can't get all the data in the default template of the report, then we can work with the tech support team who will show us how to customize it.

I would rate the technical support as 9.9 out of 10. It is almost perfect..”

**Dennis DiNoia**

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Company Founder/Owner at a training & coaching company with 1-10 employees

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“They respond quickly, usually within 24 hours, and provide solutions within 36 hours. Overall, their responsiveness is commendable. Since our platform is different from what they're used to, some clarification was necessary. However, they offered a solution or an alternative path for our needs about ninety percent of the time.

I would rate their service a nine out of ten. The only reason it's not a perfect score is that there were some limitations on the platform regarding the specific tasks we were trying to accomplish. Aside from that, they effectively resolved nearly everything for us..”

**Paige Sifuentes**

[Read full review](#) 

LMS and Web Product Specialist at West Music Company, Inc.

## Other Advice

“I would rate CYPHER Learning an eight out of ten, primarily due to integration issues. If it were more seamlessly integrated with our eCommerce and accounting systems, it would be perfect. Currently, we have to manually input each order into our system, which is not ideal. Aside from that, it is a great platform. It is highly customizable and easy to work with..”

**Paige Sifuentes**

LMS and Web Product Specialist at West Music Company, Inc.

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“I would recommend it to everyone looking for an LMS. We have done it before at the time of the pandemic when schools were asking which LMS to use and whether it was user-friendly and affordable. We told them that it is very user-friendly and very affordable. Even small schools can easily afford CYPHER Learning. We have no issues with its scalability. We even offer schools our help. Whenever they need some trainers, I even offer schools help by providing trainers for free.

Overall, I would rate CYPHER Learning a ten out of ten. For me, it is excellent..”

**Roland Lorenzo M Ruben**

Philosophy Professor at De La Salle University - Dasmariñas

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“There is a bit of a learning curve with it. They do have a good resource library that helps. I am always learning new features with it. Somebody can build a basic course and use the basic LMS functionality almost immediately. Some of the more

advanced things would take a little longer.

I advise users to use the knowledge base inside CYPHER Learning. There is a way to access it by clicking the little question mark in a box. It feels daunting at first because of the amount of information that is there, but you can solve pretty much all of your problems that way.

Overall, I would rate CYPHER Learning an eight out of ten..”

**Alex Mirot**

VP of Product Development at Unmanned Safety Institute

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“I would definitely recommend CYPHER Learning. It is a great tool. It is easy for new and experienced learning and development professionals alike. There is a lot that you can do on the outside and bring it in. I love how compatible it is with any other system that you might use from the outside. However, do not go into it thinking that this is a one-stop shop for everything you need to do with learning and development. It has its limitations when it comes to AI and the way the courses look when people take them. They are easy to take, but they are static. For certain industries, static might be fine, but we wanted people to get excited about it, so I would recommend that people go into it with other options for course creation and use it as an LMS. That is what we do, and it is seamless. It works great, so do not go into it thinking that you are going to create a lot of fancy training. It does not have that capability. The usability, the reporting, and everything else other than course creation are top-notch.

Overall, I would rate CYPHER Learning an eight out of ten..”

**Verified user**

Manager of Learning & Development at a healthcare company with 51-200 employees

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“I feel that CYPHER Learning is always ahead of the curve when it comes to educational technology. It's really helpful that they have a roadmap of things that they are looking to implement. They're keeping up with the trends in education. And we are also able to provide feedback directly to them. They're constantly working to improve the platform. I couldn't ask for anything more specific because I feel they're already on top of it. But if there were something that they needed to add, they're always open to suggestions.

My advice would be to look into the ability that CYPHER Learning offers for teachers to create their own paths for their students; the autonomy, creativity, and personalization provided by CYPHER Learning. Also, consider the automation and being able to create content or assessments that work for you and don't add to your time. There are only so many hours in the day for educators, administrators, or people in the industry. It's a platform that works with you to see you through to the goals that you envision.

CYPHER Learning houses everything I need to function, day-to-day, in my classroom..”

**Gieshala (Gigi) Mims**

Teacher/ AI research educator at Senatobia Municipal School District

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“I absolutely recommend CYPHER Learning to other users. My students really connect with it because it doesn't resemble anything else available. The ease of use, the autonomy it provides my students, and the flexibility it offers teachers to create their own ecosystem within CYPHER Learning—all of this aligns with the curriculum in a unique way. So, I absolutely value autonomy, flexibility, and ease of use.

I would rate it a ten out of ten because it has completely transformed my teaching approach in the classroom. It has given me the confidence to experiment and

engage more actively in learning, rather than having my students struggle with figuring out how to use it. From day one, they catch on quickly! Instead of spending time learning the system, my students use that time to engage more deeply with the content, resulting in unmatched levels of student engagement with CYPHER Learning. I truly love it. It creates a beautiful and wonderful learning experience for everyone involved. I feel like it's an extension of myself because I've invested so much into the system. When my students interact with it, it feels like they are interacting with me. One of my classroom themes is "Adventure Time," and my system in CYPHER is called "Mimsie 101," making it "Adventures with Mimsie 101." I absolutely love CYPHER Learning. The confidence it gives me is evident to my students, who then become equally engaged and enthusiastic about the system. I can't say enough good things about it!

My overall rating for CYPHER Learning is a ten out of ten..”

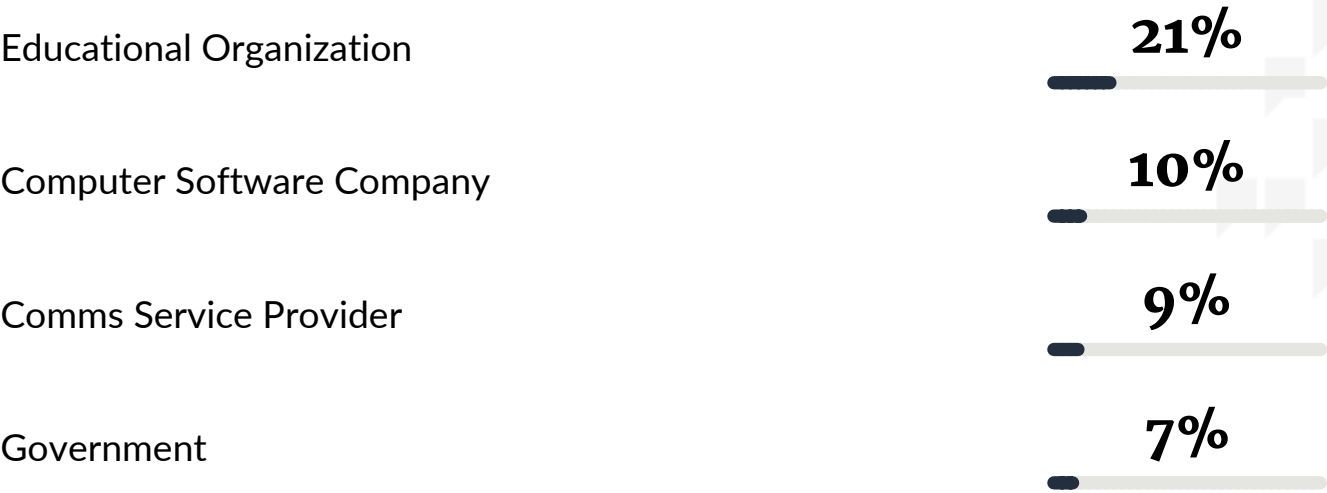
**Gieshala (Gigi) Mims**

Teacher/ AI research educator at Senatobia Municipal School District

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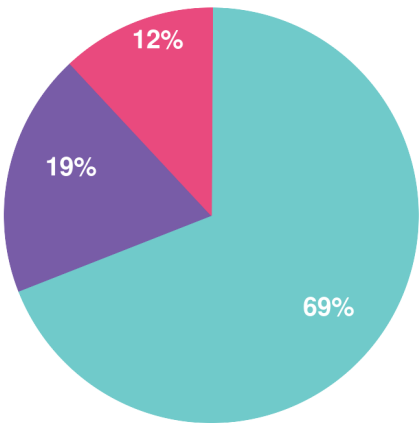
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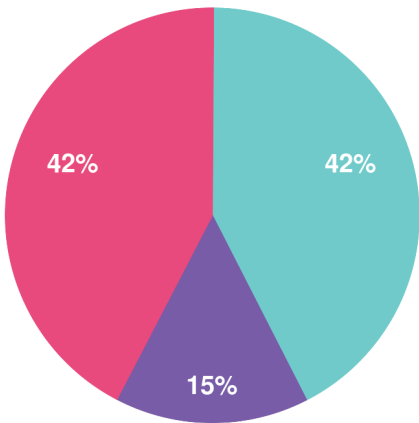


# Company Size

by reviewers



by visitors reading reviews



Large Enterprise      Midsize Enterprise      Small Business

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