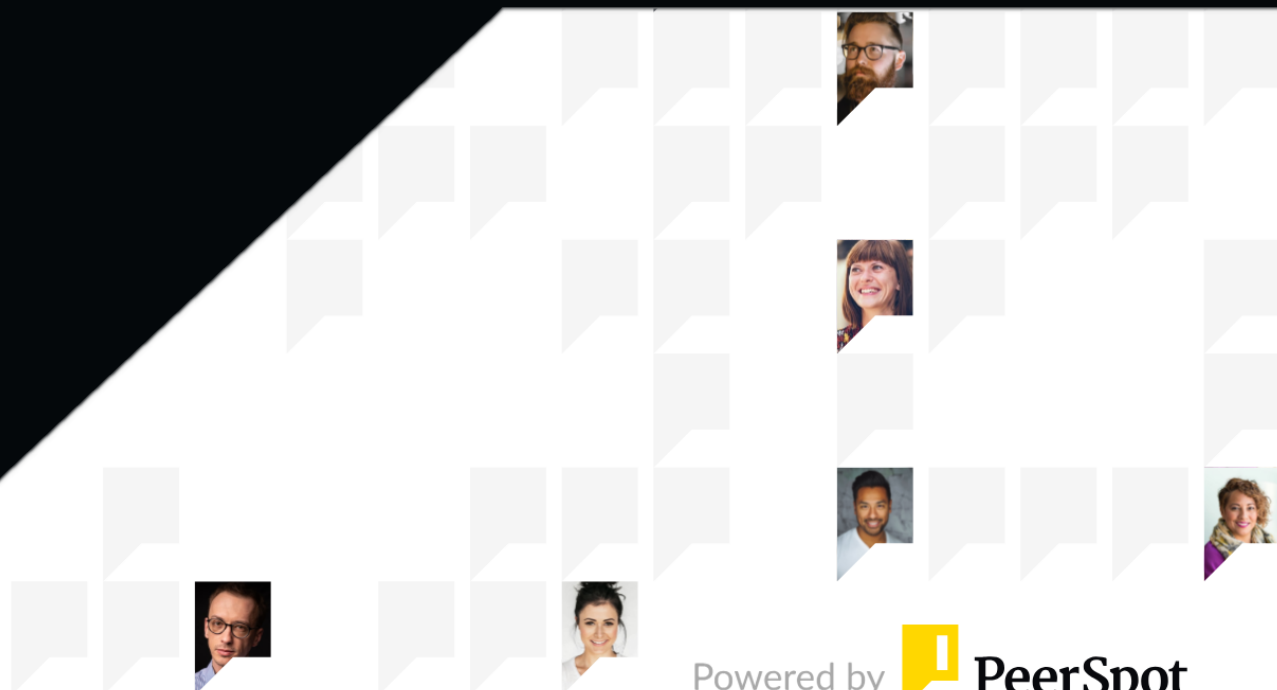




Informatica Intelligent Cloud Services

Reviews, tips, and advice from real users



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Product Recap



Informatica Intelligent Cloud Services

Informatica Intelligent Cloud Services Recap

Informatica Intelligent Cloud Services is a next generation iPaaS, which is made up of a growing number of data management products. The productivity of the environment is accelerated by a common user experience across all products, the AI/ML-driven intelligence of the CLAIRE™ engine, and a microservices architecture.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“I recommend Informatica because anyone with a bit of knowledge, even a beginner or intern, can explore, learn, and accomplish development tasks without much difficulty.”



Divya-Raj

Sr. Consultant cum Assistant Manager & Offshore Lead at Deloitte



“Informatica Intelligent Cloud Services allows us to manage the entire data lifecycle in the insurance domain, supporting microservices architecture and leveraging AI and machine learning for data discovery, quality, and integration.”



Verified user

Senior QA Lead (BI & Dw Practice) at a insurance company with 5,001-10,000 employees



“The most valuable feature of Informatica Intelligent Cloud Services for me is the availability of connectors.”



Joseph Bojilov

Data Integration Architect at Endeavour Foundation

- ✓ “Informatica Intelligent Cloud Services offers a wide variety of services, including Cloud Data Integration, which is akin to a replica of PowerCenter on the cloud. I particularly like the mass ingestion service.”



Prashant Tripathi

Data Engineer at a pharma/biotech company with 10,001+ employees

- ✓ “The data integration and synchronization features in IICS improve the data handling processes.”



Argha Das

Senior Associate at Cognizant

- ✓ “I rate the solution's scalability a ten out of ten.”



Emmanuel Sikwane

Partner channel manager at Inactive

- ✓ “Customer service and technical support are excellent.”



Prabhakar Kumar

Technical Specialist at a tech services company with 10,001+ employees

What users had to say about valuable features:

“There are two things regarding synchronization: one synchronizes the source to the target, which can be incremental, and the other is non-incremental. This functionality keeps the data updated with the latest information..”

PrabhakarKumar

Technical Specialist at a tech services company with 10,001+ employees

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“The most valuable feature of the product is that, as a platform, it helps with data quality, and everything is sort of one console. The on-prem version of the product has different applications and different user interfaces, offering users consistency in the look and feel, which I like about the product..”

Emmanuel Sikwane

Partner channel manager at Inactic

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“The most valuable feature of Informatica Intelligent Cloud Services for me is the availability of connectors. A connector is a piece of software that allows access to specific solutions such as D365, Snowflake, and various databases. The connectors serve as the main functionality, making data integration processes more efficient by saving time and effort that would otherwise be spent accessing data via other methods like APIs..”

Joseph Bojilov

Data Integration Architect at Endeavour Foundation

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“The feature I found most valuable in Informatica Intelligent Cloud Services is the mapping. You just drag, and it maps the data. Mapping is very easy, and it's no code.

When you migrate data or when the data interaction happens at the source and destination, the challenge is that you'll get different formats. The validation has to be done in the middleware, and the transformation should happen. In Informatica Intelligent Cloud Services, it's very easy to do data validation and transformation compared to any other tool..”

Verified user

Product Manager at a manufacturing company with 10,001+ employees

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“Informatica Intelligent Cloud Services can handle a really huge volume of data. Informatica is really a good tool to handle large volumes when it comes to CDI, the Cloud Data Integration tool.

Informatica Intelligent Cloud Services is very scalable. The scalability provided by Informatica is commendable, and I don't feel any challenges regarding this aspect. We are able to automate our features effectively.

Informatica Intelligent Cloud Services has good governance and security features. We are dealing with metadata and not playing directly with the data, which means the security measures are very good. From a developer's point of view, only the metadata is visible, which cannot be compromised. Developers do not need to control the actual data; they can build without even interacting with the data itself, so I don't foresee any security issues for developers in this context..”

Divya-Raj

Sr. Consultant cum Assistant Manager & Offshore Lead at Deloitte

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“Some of the most valuable features with Informatica Intelligent Cloud Services include master data management, API management, data governance, data quality, and cloud application integration. We can utilize both ETL and ELT capabilities and have the ability to integrate data with different data lakes, even integrating with Snowflake.

“The cloud-native platform provides scalability and agility for my current project. Informatica Intelligent Cloud Services allows us to manage the entire data lifecycle in the insurance domain, supporting microservices architecture and leveraging AI and machine learning for data discovery, quality, and integration..”

Verified user

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Senior QA Lead (BI & Dw Practice) at a insurance company with 5,001-10,000 employees

Other Solutions Considered

“I evaluated a couple of options before selecting Informatica Intelligent Cloud Services. The most suitable licensing model was the deciding factor in my choice..”

Joseph Bojilov

Data Integration Architect at Endeavour Foundation

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“Previously, my solution was not cloud-based and was hosted in our data center. However, I've now transitioned to a cloud-based approach with Informatica Intelligent Cloud Services due to its suitable licensing model..”

Joseph Bojilov

Data Integration Architect at Endeavour Foundation

[Read full review](#) 

“I haven't worked with any solutions similar to Informatica Intelligent Cloud Services since I come from a background where I had to deal with workflow and VPN sort of background and robotics, specifically software robotics..”

Emmanuel Sikwane

Partner channel manager at Inactic

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“We've used the CIG (Cloud Integration Gateway), and we switched to Informatica Intelligent Cloud Services because CIG only works in an SAP environment. Informatica Intelligent Cloud Services, on the other hand, integrates with various environments, even non-SAP environments.

Compared to other solutions, Informatica Intelligent Cloud Services is also good with data governance, scalability, and it's no code..”

Verified user

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Product Manager at a manufacturing company with 10,001+ employees

ROI

Real user quotes about their ROI:

“Regarding return on investment, I find that sometimes leadership prefers to utilize third-party tools, such as Snowflake, which has both storage and ELT features. Thus, there are projects where cost-cutting leads to a preference for Snowflake over Informatica because of its existing ELT facility..”

Divya-Raj

Sr. Consultant cum Assistant Manager & Offshore Lead at Deloitte

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“Personally, I have not experienced any return on investment from the use of the solution. I have seen and heard about some use cases that fetch some return on investment for the users from the use of the solution. I haven't worked with the solution long enough on any project to see the return on investment that the product can offer..”

Emmanuel Sikwane

Partner channel manager at Inactic

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Use Case

“I use Informatica Intelligent Cloud Services predominantly for data integration. I utilize it for building data pipelines, which is a critical aspect of my job..”

Joseph Bojilov

Data Integration Architect at Endeavour Foundation

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“On one of my projects, we used Informatica Intelligent Cloud Services for ingestion purposes. Secondly, we used it as a regular ETL for performing heavy transformations..”

PrashantTripathi

Data Engineer at a pharma/biotech company with 10,001+ employees

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“We utilize Intelligent Cloud Services for various transformations during mapping, applied logic, and data manipulation. We use it to complete tasks such as using joiner, filter, and expression transformation to load data into the target table. It can integrate with any cloud system..”

PrabhakarKumar

Technical Specialist at a tech services company with 10,001+ employees

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“I use Informatica Intelligent Cloud Services since it is a platform that offers cloud data governance or cloud governance policy, making it applicable to what you need. For customers who just want to understand the data better, make better decisions, provide better service, and avoid any sort of legal issues during the vacation period of its users, The product keeps up with some of the standards to adhere to some of the use cases..”

Emmanuel Sikwane

Partner channel manager at Inactic

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“One of the projects I am currently working on, MVDW, involves a very huge volume, but without any major blockers, we are able to implement the code effectively. For the current MVDW project, we have around 100 plus integrations, and it is not a complex project; we can categorize it as medium complexity. However, the volume is significant since we are dealing with client data and PHI data, which is very large, but we have not faced any challenges concerning volume..”

Divya-Raj

Sr. Consultant cum Assistant Manager & Offshore Lead at Deloitte


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“I work in the insurance industry.

“For this build, the cloud offering provides scalability and agility for my current project, which is in the insurance domain for CNA insurance. We do end-to-end data management as well as follow a microservices architecture. Additionally, we are using AI and machine learning for tasks such as data discovery, data quality, and generative AI applications for development purposes..”

Verified user

Senior QA Lead (BI & Dw Practice) at a insurance company with 5,001-10,000 employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“For me, the initial setup was very easy because Informatica primarily manages that. I am not responsible for setting up anything since it is provided as Software-as-a-Service..”

Joseph Bojilov

Data Integration Architect at Endeavour Foundation

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“It is a cloud service. We use AWS and Azure Cloud. I'm not fully sure about the installation details, but I know we use AWS and potentially other cloud features as well..”

Argha Das

Senior Associate at Cognizant

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“The initial setup for Informatica Intelligent Cloud Services is straightforward for me because I'm not facing any issues with this.

“I am part of the initial setup and deployment..”

Verified user

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Senior QA Lead (BI & Dw Practice) at a insurance company with 5,001-10,000 employees

“I find the initial setup to be simple, actually. It is not even medium complex; it is straightforward. When comparing it to other tools, especially Informatica PowerCenter, which is an on-premise tool, the cloud version provides a significant advantage, allowing even those without core technical knowledge to follow guidance and complete the installation and setup.

The time frame for setup depends on the individual. If someone has expertise, they can set it up in about 2 to 3 hours maximum..”

Divya-Raj

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Sr. Consultant cum Assistant Manager & Offshore Lead at Deloitte

“The initial setup for Informatica Intelligent Cloud Services was straightforward. The first time the solution was set up, the deployment took three weeks. My company had a center for excellence team that worked with the Informatica product team. The team from Informatica served as a guide throughout the deployment process.

The next deployments only took one to two hours of work. Once you get the approval for the SOWs and the contract, you'll have access to Informatica Intelligent Cloud Services then you can use it. It's usually a one-hour job.

On a scale of one to five, I'm rating my experience with setting up Informatica Intelligent Cloud Services as four..”

Verified user

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Product Manager at a manufacturing company with 10,001+ employees

“The product's initial setup phase was a bit straightforward.

The solution is deployed on the cloud.

The deployment phase did not take a long time since the product is a cloud-native solution. Once you have your environment set up by the team to access the product with the signed permissions, the deployment phase doesn't take more than a day to be done, but ultimately it depends on the organization. After considering a lot of things required during the deployment phase, the complete deployment process won't take more than a week to be completed.

A team of technical personnel would be useful to take care of the deployment and maintenance phases of the product, as it is a broad platform..”

Emmanuel Sikwane

Partner channel manager at Inactic

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Customer Service and Support

“The customer service and support for Informatica Intelligent Cloud Services is rated as eight. My impression of their support is positive, and everything is functioning well..”

Joseph Bojilov

Data Integration Architect at Endeavour Foundation

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“We sometimes face challenges when implementing new features. In those cases, we contacted support, and they've been very helpful.

wWe're happy with the support team..”

Argha Das

Senior Associate at Cognizant

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“Regarding tech support, I find it time-consuming. Whenever we create a support ticket, it typically takes 1 to 2 days to get resolved. It depends on how the Informatica support team responds. Most of the time, whatever we explore, they provide the same statements as feedback. We expect more responsive assistance because they have the expertise since Informatica is their tool, but I don't see enough expertise on the Informatica support side. Most of the time, they share the same information that we have already dug into and found ourselves..”

Divya-Raj

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Sr. Consultant cum Assistant Manager & Offshore Lead at Deloitte

“We contacted the Informatica Intelligent Cloud Services technical support team for some configurations which we needed that weren't available in the product, so we had to create a ticket. We talked to the product team biweekly and asked if they can get it done.

When the incident is high-priority because of the impact, the support has an SLA of twenty-four hours, especially if it's about configurations that aren't available in Informatica Intelligent Cloud Services. Otherwise, if the issue is about a feature already in production that we are already using and we need technical support, there's a four-hour SLA. That's the agreement we have with Informatica.

I would rate the Informatica Intelligent Cloud Services technical support team as four out of five..”

Verified user

[Read full review](#) 

Product Manager at a manufacturing company with 10,001+ employees

Other Advice

“For a robust use case, especially for large enterprises, Informatica Intelligent Cloud Services is a good tool with good support. However, make sure to have a budget ready.

I would rate it an eight out of ten..”

PrashantTripathi

Data Engineer at a pharma/biotech company with 10,001+ employees

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“I recommend Intelligent Cloud Services for companies of all sizes, including small and medium enterprises, as administration costs can be saved, and the service offers cloud connectivity and plugins.

I'd rate the solution ten out of ten..”

PrabhakarKumar

Technical Specialist at a tech services company with 10,001+ employees

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“I would ask those who plan to use the solution to go ahead with the proof of concept stage initially and choose a scenario that they want to know more about so that they get a better understanding of the tool.

I rate the overall tool an eight out of ten..”

Emmanuel Sikwane

Partner channel manager at Inactic

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“I have experience with Informatica solutions, specifically with Informatica Intelligent Cloud Services. This is for my project basis, as IICS is the cloud-native solution they supply us for this purpose. I focus on ETL, ELT, reusable integration artifacts, and cloud data integration, including [Snowflake](#). Everything is there, including scalability and performance, which are also good.

“On a scale of 1-10, I rate Informatica Intelligent Cloud Services a 9 out of 10..”

Verified user

Senior QA Lead (BI & Dw Practice) at a insurance company with 5,001-10,000 employees

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“If you have experience with similar tools or a general understanding of IT concepts, it's easier to grasp. Learning the features takes time, but with an IT background, you should be able to figure out the basics.

We all encounter challenges sometimes and need to learn new things. Overall, it's not overly difficult or overly simple. It's manageable if you have the right mindset.

It's definitely a good tool, especially if you're using cloud services and an S3

bucket. It has many features to simplify your work and make your life easy. It's not overly difficult to learn, but proper training is essential to understand and make the most of all the features.

Overall, I would rate the solution an eight out of ten. .”

Argha Das

Senior Associate at Cognizant

[Read full review](#) 

“This is a very beautiful tool compared to other tools on the market. I recommend Informatica because anyone with a bit of knowledge, even a beginner or intern, can explore, learn, and accomplish development tasks without much difficulty. For those considering any integration tool, Informatica is one of the best available options in the market.

I still see that they are working aggressively to introduce new features. They are continuously adding improvements to our services. They keep on enhancing the tool based on the information they receive.

Informatica Intelligent Cloud Services can handle huge volumes of data effectively; it is highly scalable and manages security well by playing with metadata instead of directly dealing with data. This aspect allows us to build our code without exposing client information, which are significant pros. However, there are still areas requiring improvement, especially on the API side, as it can't handle large volumes. There is much more need to be built regarding images, merging, and other features related to application integration tools within Informatica.

Once everything is set up, the team can easily manage the system because there are not major challenges once the setup is done correctly. I don't believe we face any challenges, except for instances when the server is down, which is a different use case altogether.

On a scale of 1–10, I rate Informatica Intelligent Cloud Services a 9.5..”

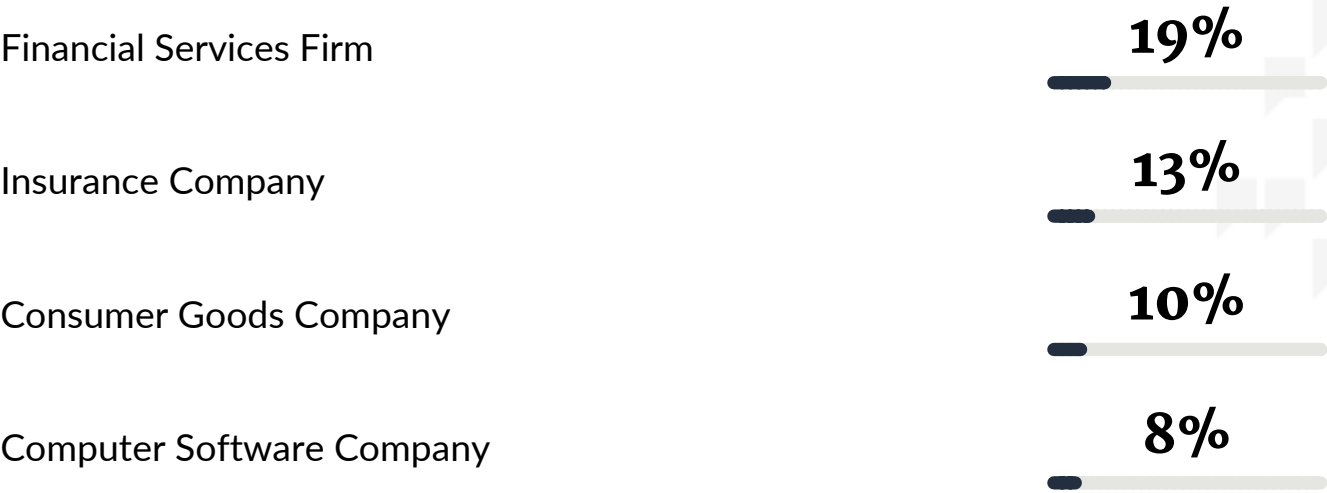
Divya-Raj

Sr. Consultant cum Assistant Manager & Offshore Lead at Deloitte

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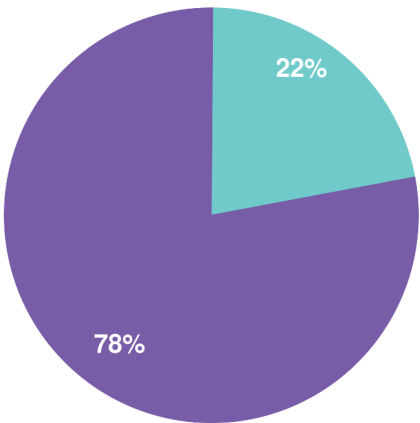
Top Industries

by visitors reading reviews

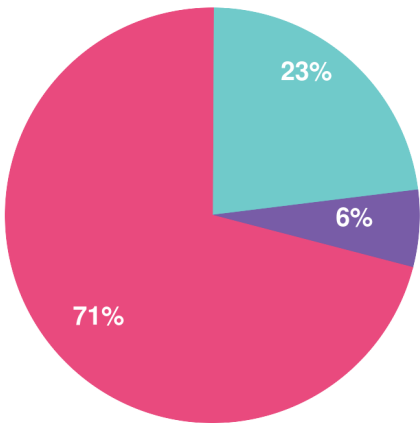


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsize Enterprise Small Business

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