

aws marketplace

Aiven Platform

Reviews, tips, and advice from real users



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Contents

- Product Recap..... 3 - 4
- Valuable Features..... 5 - 8
- Other Solutions Considered..... 9 - 10
- ROI..... 11
- Use Case..... 12 - 13
- Setup..... 14
- Customer Service and Support..... 15 - 16
- Other Advice..... 17 - 18
- Trends..... 19 - 20
- About PeerSpot..... 21 - 22

Product Recap



Aiven Platform

Aiven Platform Recap

Aiven for Apache Kafka is a robust data streaming platform utilized for real-time analytics, event-driven architectures, and message brokering, enhancing data processing across systems. It features scalable operations, excellent data replication, and comprehensive monitoring, significantly improving organizational efficiency and decision-making processes through high-level data management capabilities.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “The performance of Aiven Platform is quite good, as I have not seen any downtime, and it is very reliable, with backups in place, allowing me to fetch data without experiencing any high latency, even as a free tier user.”



Ayush Pandey

Digital solutions architect at a educational organization with 51-200 employees

- ✓ “Aiven Platform has positively impacted my organization by reducing infrastructure management effort and improving reliability because services like Kafka and Postgres are fully managed, allowing my engineering team to spend less time on maintenance, scaling, upgrades, and troubleshooting servers.”



Harsh Kaneria

SDE-2 at a tech vendor with 51-200 employees

- ✓ “One of the most valuable features of Aiven Platform is that it handles the upgrades for us seamlessly, saving us time that would be spent on routine upgrades.”



njadm

CTO and Co-Founder at PeerSpot

- ✔ “What I like best about the tool is that the process for the services is faster compared to other methods. It's easier to use because Aiven for Apache Kafka handles the maintenance, so we have less to manage. We only use Kafka to manage its connectivity.”



Verified user

System Engineer - Cloud Platform at a computer software company with 1,001-5,000 employees

What users had to say about valuable features:

“One of the most valuable features of Aiven Platform is that it handles the upgrades for us seamlessly, saving us time that would be spent on routine upgrades. It also provides reliable backups. The ability to minimize disruption during upgrades is very important since any database downtime would mean system-wide disruptions..”

njadm

CTO and Co-Founder at PeerSpot

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“The features I like about Aiven Platform include the cloud platform and the database hosting. One of my favorite features is SQL hosting, which is provided by very limited platforms, offering free SQL hosting that is more than sufficient for my MVPs and significantly aids in building products around SQL.

“The performance of Aiven Platform is quite good, as I have not seen any downtime, and it is very reliable, with backups in place, allowing me to fetch data without experiencing any high latency, even as a free tier user.

“Many workflows, including integrity pipelines, are positively impacted by Aiven Platform, which is also very cost-efficient, making it beneficial for my projects..”

Ayush Pandey

Digital solutions architect at a educational organization with 51-200 employees

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“Aiven Platform offers fully managed open source services, and I have access to open source software including Kafka, Postgres, ClickHouse, MySQL, Redis, and others. Their multi-cloud support is also notable because I can deploy some services on AWS, while others can be on GCP or Azure. They provide a 99.99% uptime SLA, which are the features I appreciate most.

“The feature that stands out most in my day-to-day work is fully managed Kafka and Postgres infrastructure on Aiven Platform because it saves significant engineering time as I do not have to handle server maintenance, upgrades, failovers, backups, and monitoring. This allows me to focus more on building features and event-driven workflows instead of managing these infrastructures and operations.

“Aiven Platform has positively impacted my organization by reducing infrastructure management effort and improving reliability because services like Kafka and Postgres are fully managed, allowing my engineering team to spend less time on maintenance, scaling, upgrades, and troubleshooting servers. This also helps me deploy environments faster, improve uptime, and scale my event-driven system more confidently..”

Harsh Kaneria

SDE-2 at a tech vendor with 51-200 employees

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Other Solutions Considered

“We used Engine Yard's support for databases before switching to Aiven Platform. Every upgrade was a hassle and nerve-racking. We by usign Aiven we needed fewer servers because of we did need serves to hodt the PG and MySql databases..”

njadm

CTO and Co-Founder at PeerSpot

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“I evaluated other options before choosing Aiven Platform, including AWS solutions and Heroku, but the benefits I gained from Aiven are much more superior..”

Ayush Pandey

Digital solutions architect at a educational organization with 51-200 employees

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“Previously, I was using DigitalOcean and Heroku cloud solutions, but I switched to Aiven Platform because of its continuous maintainability, improvement, and SQL support, which I appreciated the most..”

Ayush Pandey

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Digital solutions architect at a educational organization with 51-200 employees

“Previously, I relied more on self-managed and open-source deployments of Kafka and databases on cloud VMs and Kubernetes, and I switched to Aiven Platform because managing upgrades, scaling, monitoring, backups, and failovers was consuming significant engineering and DevOps time. As the system scaled, operational complexity and maintenance overhead increased..”

Harsh Kaneria

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“I evaluated a few alternatives before choosing Aiven Platform, considering operational complexity, cloud pricing, and other factors. Options including Confluent Cloud, Amazon, and Redpanda were considered as Kafka compatible alternatives, but I ultimately preferred Aiven Platform..”

Harsh Kaneria

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ROI

Real user quotes about their ROI:

“I have seen a return on investment by adopting Aiven Platform for managed Kafka and Postgres workloads, with practical outcomes such as a 60 to 70% reduction in infrastructure management effort and faster delivery cycles since engineers can spend more time on building product features instead of maintaining clusters..”

Harsh Kaneria

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Use Case

“I use Aiven for Apache Kafka to handle services dependent on each other. Instead of API calls, we use it for asynchronous processing of all our services. That's the general way we use it..”

Verified user

System Engineer - Cloud Platform at a computer software company with 1,001-5,000 employees

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“My main use case for Aiven Platform involves using their cloud technologies like Postgres and their digital servers, where I use Aiven Platform to manage Apache Kafka and Postgres infrastructure in the cloud. Instead of manually maintaining Kafka brokers and database servers, I provision managed services on Aiven Platform, and it is the primary way I operate..”

Harsh Kaneria

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“I first used Aiven Platform five years ago when I was in college for various projects, which included using SQL for my RAG bots and SQL for a finance analysis tool. Last year, I also used it for SQL databases and tools.

“My main use case for Aiven Platform currently is the SQL database, as I use Aiven Platform's SQL hosted database for my MVPs, such as RAG tools, finance analyzers, archaeology chatbots, or other MVPs which include the usage of SQL databases.

“My first MVP was built using Aiven Platform and Tesseract OCR. In this project, I asked users to upload their passbook, which was completely encrypted and never stored in any database. Once uploaded, the AI analyzed the passbook data against pre-configured settings to suggest products based on their spending behavior, specifically using SQL to analyze the data with pre-configured data stored on Aiven Platform.

“In addition to my previous projects, I used Aiven Platform for building another MVP, specifically a pipeline for image classification where I built an integrity checks tool that can run a batch job on the cloud. This allows me to analyze hundreds and thousands of images and store results on whether the person is cheating or not..”

Ayush Pandey

Digital solutions architect at a educational organization with 51-200 employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The tool's deployment is easy. We choose the VPC, the region, and whether we use the solution's VPC or our own. We select the version and the plan (basic or business), create the service, and it is ready to use after a few minutes. That's one of the best things about deploying it.

For security, our services use the solution's default authorization. We have to authenticate and use either SASL or a keystore file for authorization. This ensures that anyone outside our network can't access the topics..”

Verified user

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System Engineer - Cloud Platform at a computer software company with 1,001-5,000 employees

Customer Service and Support

“Customer support for Aiven Platform is not needed frequently, but if I encounter any issues such as losing data or query problems, support is available..”

Ayush Pandey

Digital solutions architect at a educational organization with 51-200 employees

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“Customer service usually responds promptly, but there have been times when communication felt like throwing an inquiry over a wall and waiting for a reply. It detracted from getting a quick understanding and solution for challenges..”

njadm

CTO and Co-Founder at PeerSpot

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“The customer support from Aiven Platform has generally been good, especially for technical issues related to Kafka and Postgres. Strong points include faster response times for production-impacting issues, technically knowledgeable support engineers, and good documentation and troubleshooting guidance..”

Harsh Kaneria

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“We haven't had any significant issues so far. Our manager can escalate issues to the solution's engineers even when we have issues. They provide a fast response to our incidents and solve our issues. After solving the problem, the engineers also look into the issue to find the root cause.

We've contacted their support before. We submit support tickets and follow up with our account manager. The account manager can then follow up with the engineers, which helps the ticket get processed faster.

Their support team has several experts, especially in Apache Kafka. We can always ask them about specific issues. For example, our principal engineer once asked about Kafka offset, and the account manager was able to handle it and provide best practices..”

Verified user

System Engineer - Cloud Platform at a computer software company with 1,001-5,000 employees

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Other Advice

“Apache Kafka is really good for streaming data or messaging services. It's comparable to other messaging services.

Overall, I'd rate Aiven for Apache Kafka an eight out of ten. .”

Verified user

System Engineer - Cloud Platform at a computer software company with 1,001-5,000 employees

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“My advice for others looking into using Aiven Platform is to choose it if you want to reduce operational overhead and focus more on product development instead of infrastructure management. It works very well for teams using Kafka, Postgres, and event-driven architectures without large dedicated DevOps teams. I recommend evaluating pricing carefully for long-term scale, especially for high Kafka throughput and storage workloads. I would rate this product an 8..”

Harsh Kaneria

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“In our experience, we encountered issues with Aiven Platform's connection to [Redis](#). It was not smooth, and though we like the solution overall, we are hesitant about using [Redis](#) integration again. Additionally, on a scale of one to ten, I would rate Aiven Platform a nine due to the alck of an interface for backups and a more responsive customer service..”

njadm

CTO and Co-Founder at PeerSpot

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“My advice to others looking into using Aiven Platform is to focus on leveraging it for more database integration work, as reliability and cost-effectiveness are compelling reasons to adopt the platform.

“I have been using Aiven Platform for the last five years and have recommended it to people in my organization for creating minimal viable products and prototypes before building actual solutions. I really appreciate the platform. I would rate this review as 7.5 out of 10..”

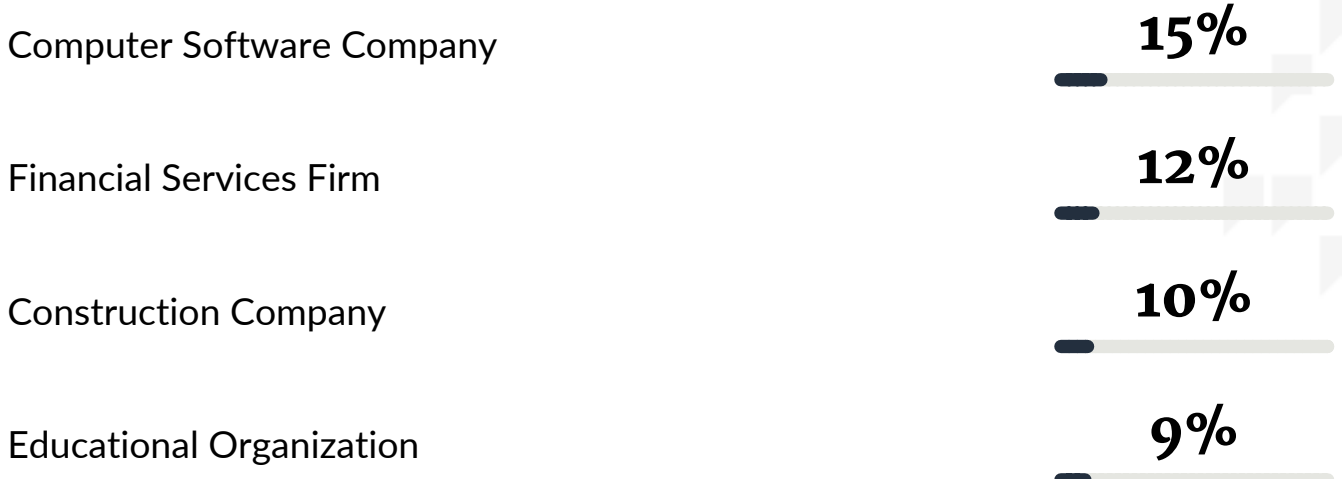
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Top Industries

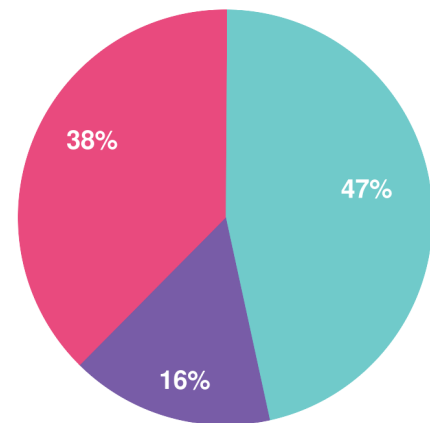
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Company Size

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Large Enterprise Midsize Enterprise Small Business

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