



SUSE Linux Enterprise

Reviews, tips, and advice from real users



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Contents

Product Recap..... 3 - 4

Valuable Features..... 5 - 9

Other Solutions Considered..... 10 - 12

ROI..... 13

Use Case..... 14 - 16

Setup..... 17 - 20

Customer Service and Support..... 21 - 23

Other Advice..... 24 - 26

Trends..... 27 - 28

About PeerSpot..... 29 - 30

Product Recap



SUSE Linux Enterprise

SUSE Linux Enterprise Recap

SUSE Linux Enterprise offers features like YaST for server management, seamless integration with Oracle and SAP, and a robust security setup. Renowned for stability, it efficiently supports workstations, SAP workloads, and cloud migrations across diverse industries.

SUSE Linux Enterprise is known for its lightweight design, high performance, and ease of installation. Its flexible architecture supports extensive documentation and efficient patching. The system uses the BTRFS file system for effective virtualization, and community support is significant. However, challenges include package updates causing conflicts, difficult initial setup and software management, high pricing, and support response times. Improvements in security compliance, cloud integration, hardware compatibility, and documentation are also needed.

What are SUSE Linux Enterprise's important features?

- **YaST Server Management:** Simplifies server setup and configurations.
- **Oracle & SAP Integration:** Enhances performance with major enterprise applications.
- **HANA Firewall:** Provides robust security measures.
- **BTRFS File System:** Supports advanced storage management and snapshots.
- **Virtualization:** Efficiently runs multiple operating systems on a single machine.

What benefits should users expect from using SUSE Linux Enterprise?

- **Stability & Performance:** Reliability for critical applications and workloads.
- **Lightweight Design:** Reduces resource consumption while maintaining efficiency.
- **Community Support:** Access to extensive user and developer collaboration.
- **Automated Upgrades:** Simplifies system maintenance and updates.

Industries like healthcare and banking use SUSE Linux Enterprise for secure transactions and structured application deployment. It is also a choice for organizations involved in testing, automation, and web development, offering support for SAP HANA integration and facilitating cloud migrations.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“SUSE Linux had a clean user interface, which was a valuable feature for me.”



Charles White Jr

Lead Desktop Support Technician at a healthcare company with 10,001+ employees



“The most important feature is the automatic kernel lifecycle subscription, which is critical for us because the server cannot go down once we start offering any services on the cluster.”

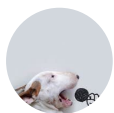


Naveen Venugopal

Research Engineer at a educational organization with 10,001+ employees



“I like how the tool handles kernel modules and upgrades – we rarely have issues after upgrades, unlike with other Linux distributions like Oracle Linux or Ubuntu. The kernel module management is excellent. Changes made in one version typically work the same in other versions too, which isn't always the case with other distributions. There's also lots of information and community support available if you run into any problems, both on the official website and in forums and user groups. I know many people who use it specifically, so it's easy to get independent support if needed. I've been working with the tool for a long time, since 2003, before they became SUSE Linux Enterprise. It's always been one of the most admin-friendly Linux versions.”



Dominique Locksley

Linux System Administrator at Adapt IT



“The tool’s idempotency ensures all configurations are in place at all times.”



AnuragModi

Technical Architect at Peristent Systems



“The most valuable features of the solution are patching and the BTRFS file system.”



Nagendra Kavadi

Senior Manager at Cognizant



“Some of the functionalities I like the most are the security features. This includes security restrictions on specific folders and secure communication for SFTP. These features are more secure and reliable. The tool also makes compliance possible.”



Venkat_Rao

Senior Deputy General Manager - IT at Prestige Estates Projects Ltd



“The return on investment has been significant, especially considering its cost-effectiveness compared to other solutions.”



ShaheenKapery

Solutions Architect at Altron

What users had to say about valuable features:

“The most valuable feature of the solution is the installation part. The process is carried out through a download from Mitel's support site. It more or less preconfigures the system..”

Gabriel Joe

Engineer at Bit 2 Bit Communication SRL

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“The platform's ability to streamline and minimize the system to be as lightweight as possible has been exceptionally effective, particularly for virtualizing and deploying on various machines..”

ShaheenKapery


Solutions Architect at Altron

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“The most valuable feature of the solution is that it is generally a stable system, especially since we have a lot of SAP products in our company. SUSE Linux Enterprise provides all the binaries for SAP..”

DeepakSingh11

Principal Consultant - Cloud Infra at Hid biochem

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“We can use Ansible for automation. Ansible enables us to have playbooks that can deploy the configurations as defined. The tool’s idempotency ensures all configurations are in place at all times. Security is the main concern in an organization. The product takes care of security. Too. The solution is available as an open-source product..”

AnuragModi

Technical Architect at Peristent Systems

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“SUSE Linux had a clean user interface, which was a valuable feature for me. It allowed me to use the software manager differently compared to Ubuntu. Eventually, I was able to get essential applications like Teams and Outlook running on it. I primarily used it for personal desktop use, and it was solid for that..”

Charles White Jr

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Lead Desktop Support Technician at a healthcare company with 10,001+ employees

“The ease of use is quite exceptional in SUSE Linux. Whenever you need to set up any application role on that particular distribution, you normally just use the inbuilt package manager or installer called YaST, which is basically the management toolkit for the server. Compared to other distributions, maybe where you need first to go ahead and install the package and probably do a bit of configuration, it's normally easier to do this in SUSE since the package is already installed and all you have to do is just do your configurations for that particular feature you need.

Part of the advantages of using SUSE Linux is that it comes with support. So you do get it for free. However, if you need support, that is when you need to pay a subscription cost. Still, patches, you can get for free.

It's easy to set up.

The solution is stable.

It can scale.

Support is very responsive. .”

Trevor Omondi

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Enterprise Systems Engineer at a insurance company with 501-1,000 employees

Other Solutions Considered

“I have experience with another solution before moving to SUSE Linux Enterprise. I did not make the decision to move to SUSE Linux Enterprise in our company..”

DeepakSingh11


Principal Consultant - Cloud Infra at Hid biochem

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“I have used a variety of Linux distributions, including Debian, Fedora, and Ubuntu, but I did not use them specifically as a replacement for SUSE Linux..”

Charles White Jr

Lead Desktop Support Technician at a healthcare company with 10,001+ employees

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“We did not switch from another product, as such. We have been using SUSE Linux for some time. We do have a mixture of different Linux servers that we use and we continue with this product because it's stable..”

Kevin Honde

Data Solution Architect at Econet Wireless Zimbabwe

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“I have evaluated several different versions of Linux distributions over the years. It depends upon the planned use as to which platform will work best. I have tested RedHat, Debian, Ubuntu, SUSE, Linux Mint, SparkyLinux, SliTaz, Gentoo Linux, and several others..”

Verified user

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Systems Support Specialist at a hospitality company with 201-500 employees

“In terms of other similar solutions, I know that Red Hat Linux is more complex than the standard Linux distribution but it's better because it has so many extensions and so many different products within the Red Hat family. It's a lot more mature than SUSE. Now that IBM has bought Red Hat it's going to become even better. It can become a serious competitor in the cloud, although they need to standardize the naming conventions and there isn't a convention as with Amazon where it's very easy to understand the cloud features and products, and they have a well-organized system. IBM doesn't have that..”

Verified user

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Senior Technical Project Manager at a university with 10,001+ employees

“I have worked with other operating systems. When I worked on Oracle, Oracle Linux was the only OS we could use. If there's a requirement to use Ansible Tower that is highly compatible with Red Hat Enterprise Linux, then we use Red Hat Enterprise Linux. The solution we use depends on the customers' requirements.

I have worked with Red Hat Enterprise Linux, Fedora, and Oracle Linux. People who are not inclined toward CLI will be more receptive and more open to UI-based offerings like Windows. People who are not administrators or developers want better UI and user exchange for an easier experience..”

AnuragModi

Technical Architect at Peristent Systems

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ROI

Real user quotes about their ROI:

“I am not an end-user deploying the solution, so ROI is not really applicable. However, as the subscription price of the solution is quite lower than comparatively featured Enterprise Linux Server offerings, the ROI should be correspondingly higher..”

Verified user

General Manager at a tech vendor with 11-50 employees

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Use Case

“I'm a system administrator, and our company supports multiple clients. Most of our clients use SUSE Linux Enterprise, and we support their infrastructure..”

Nagendra Kavadi

Senior Manager at Cognizant

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“Over the last few years, though I found SUSE Linux Enterprise to be a good solution, I prefer Oracle Linux. My company uses SUSE Linux Enterprise for our production environment..”

DeepakSingh11

Principal Consultant - Cloud Infra at Hid biochem

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“I've been using SUSE Linux Enterprise for a petroleum company client. They run it as their primary server hosting environment, connected to NAS and various external applications and hardware. We integrate it with Spacewalk for management, which is known by different names on other distributions. .”

Dominique Locksley

Linux System Administrator at Adapt IT

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“It is used for integration with the SAP HANA solutions and for SAP products, which is an ERP, and our customers use SAP ERP to run their business. For example, one of our customers is Lepilo Foods, which manufactures cheese and whey protein. They use SAP, and it sits on SUSE Linux Enterprise..”

NarsingThakur

Solution Architect at YASH Technologies

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“I used SUSE Linux personally, not on an admin level or for advanced purposes, but for regular use. I would play around and experiment with different Linux distros, including SUSE Linux, Debian, and Fedora. I also attempted to use it for work purposes in a hospital setting, primarily to see if it could support applications like Teams and Outlook..”

Charles White Jr

Lead Desktop Support Technician at a healthcare company with 10,001+ employees

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“We use the tool for specific application needs where it is developed on the Linux platform. Additionally, we use certain SFTP sites for banking transactions. Although Windows operating systems could also be suitable, we decided to continue with the Linux system for secure communication and file exchanges between the banks and our server. That is the main purpose.

The purpose is to manage interactions with multiple bank accounts for payment transactions. Payment can be made through various modes, such as UPI (Gpay or Paytm), internet banking, and online transactions.

These transactions are received by the bank and then passed to us through a secured communication channel established between our systems and the banking gateway. The information is exchanged securely, and our accounts team takes the shared information from the bank to perform the necessary postings..”

Venkat_Rao

Senior Deputy General Manager - IT at Prestige Estates Projects Ltd

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup was straightforward. However, I encountered trouble when reclaiming space on the hard drive later on, which might have been an issue with the computer I used..”

Charles White Jr

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Lead Desktop Support Technician at a healthcare company with 10,001+ employees

“The initial setup process is easy with assistance from a consultant or support team. It is very simple to install and requires a maximum of two executives to work on the implementation. We can use a web interface in a development portal to repair the console and manage registered servers..”

Yevhen Yukhno

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CEO at B-OS, Unipessoal Lda.

“The initial setup is straightforward. The time taken for deployment depends on the configuration and whether it is being deployed on a virtual machine or physical hardware. Whether we need a custom set of packages or a bare metal hypervisor depends on the customer’s requirements..”

AnuragModi

Technical Architect at Peristent Systems

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“The initial setup is easy and can be deployed on the cloud. It takes half an hour to complete the process.

The deployment process includes creating an instance and cloning it via the application with the help of an operating system image. Further, we install and deploy multiple applications on the cloned system..”

RanjitKumar1

Linux SRE at Accenture

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“The product's initial setup phase was easy.

The solution is deployed on the public cloud and on an on-premises model.

The solution can be deployed in a few minutes. The solution's on-premises deployment in our company's data center takes a few minutes. Our company has a few tools to automate most of SUSE Linux Enterprise-related work, so it's an automated process.

Three people take care of all the product-related deployment processes in our company..”

DeepakSingh11

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Principal Consultant - Cloud Infra at Hid biochem

“The initial setup of SUSE Linux Enterprise is very easy. Its GUI-based interface is self-explanatory. Someone with basic IT knowledge who pays attention could set up a system. For higher-end integration, more technical expertise is needed. An entry-level Linux administrator could set it up by receiving a basic document.

On a scale of one to ten, with ten being very easy setup, SUSE Linux Enterprise rates an eight.

Regarding deployment time, it's less than an hour, never more than an hour. However, this can depend on the hardware – if the hardware is slower, the installation and everything will go slower.

There is currently a mix of deployment options. It is deployed both on the cloud and on-premises..”

Dominique Locksley

Linux System Administrator at Adapt IT

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Customer Service and Support

“The technical support for IT and kernel-level OS issues is very good. However, it is less effective for development-level issues. The IT department handles technical support, and I cannot comment directly on its effectiveness..”

Naveen Venugopal

Research Engineer at a educational organization with 10,001+ employees

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“In the past, we found the support's response to be good. However, in the last year, we haven't needed to reach out to them much due to a lack of requirements. Overall, our experience with their technical support is good. .”

Venkat_Rao

Senior Deputy General Manager - IT at Prestige Estates Projects Ltd

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“The technical support is good. I have seen L0, L1, L2, and L3 issues solved by pretty good SMEs. The support is costly, though. Depending on the license we have, we must pay per interaction or per issue that we log. I rate the support a seven and a half out of ten..”

AnuragModi

Technical Architect at Peristent Systems

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“We do not contact the technical support team. We refer to the documentation released by the vendor. They could provide straightforward and point-to-point documentation. We have to go through many pages to understand and figure out the process. It takes a lot of time..”

RanjitKumar1

Linux SRE at Accenture

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“I've never had problems with SUSE Linux Enterprise's customer support. They're very responsive when we log cases with them. I usually get a response within 24 hours. I work with suppliers like Qualys and Acronis, but SUSE Linux Enterprise is generally the fastest to respond. Their support team is always willing to help, and the engineers are happy to share knowledge. This level of support is very impressive compared to other vendors I work with..”

Dominique Locksley

Linux System Administrator at Adapt IT

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“I worked for technical support myself for Micro Focus as a contractor. I know the technical support, and things have changed now with the OpenText acquisition. The 24-hour support is quite good in Salt Lake City, Houston, and Europe. However, there have been some recent changes in the support because of OpenText's recent acquisition of Micro Focus. The EMEA support staff here in the Netherlands are quite capable. I rate SUSE Linux Enterprise's technical support a seven or eight out of ten..”

Eric Loderichs

General Manager at OneNet IT & Cloudservices b.v.

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Other Advice

“I would not recommend SUSE Linux in environments where users are not tech-savvy, yet it is solid for workstations. SUSE Linux worked well on older model computers but not as effectively on newer models.

Overall, I would rate SUSE Linux a solid nine out of ten for my purposes..”

Charles White Jr

Lead Desktop Support Technician at a healthcare company with 10,001+ employees

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“We perform maintenance activities for the tool whenever our clients need patching or security updates. I would recommend the solution for any enterprise-level requirement. In our experience, the solution is very stable.

Overall, I rate the solution an eight out of ten..”

Nagendra Kavadi

Senior Manager at Cognizant

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“My company has a team of five engineers to take care of the product's maintenance.

SUSE Linux Enterprise makes it easy for users who have an SAP Store. There are better solutions available in the market for non-SAP workloads.

I rate the overall tool a six out of ten..”

DeepakSingh11

Principal Consultant - Cloud Infra at Hid biochem

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“None of our current clients are looking at AI features. We mainly work with traditional clients using custom-built systems developed over the past 20-30 years, so there's limited room for improvement or AI integration. However, we may potentially be involved in an AI-related project in 2025, but that would involve a redesign and isn't confirmed yet. For now, we don't use AI for our client work.

I rate the overall solution a ten out of ten. .”

Dominique Locksley

Linux System Administrator at Adapt IT

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“The security features of SUSE are excellent. Linux's approach of only allowing what is necessary enhances security significantly.

Running critical applications on Azure works fine if the system is left alone to perform its tasks.

I recommend contacting community resources for assistance and insights during implementation.

I rate it a nine..”

ShaheenKapery

Solutions Architect at Altron

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“It all depends upon the subscription and cost. If the subscription is less, maybe we can choose which operating system to go. Subscription and support provided by the vendor are the two major factors which we look at. Technology is ok, we can get adjusted to it, but the subscription and support are two major factors that you are looking at.

I would advise to go check all the offers, security patches and how often the vendors are releasing the security patches. These are more important before you decide which one to go.

Overall, I rate the solution a nine out of ten..”

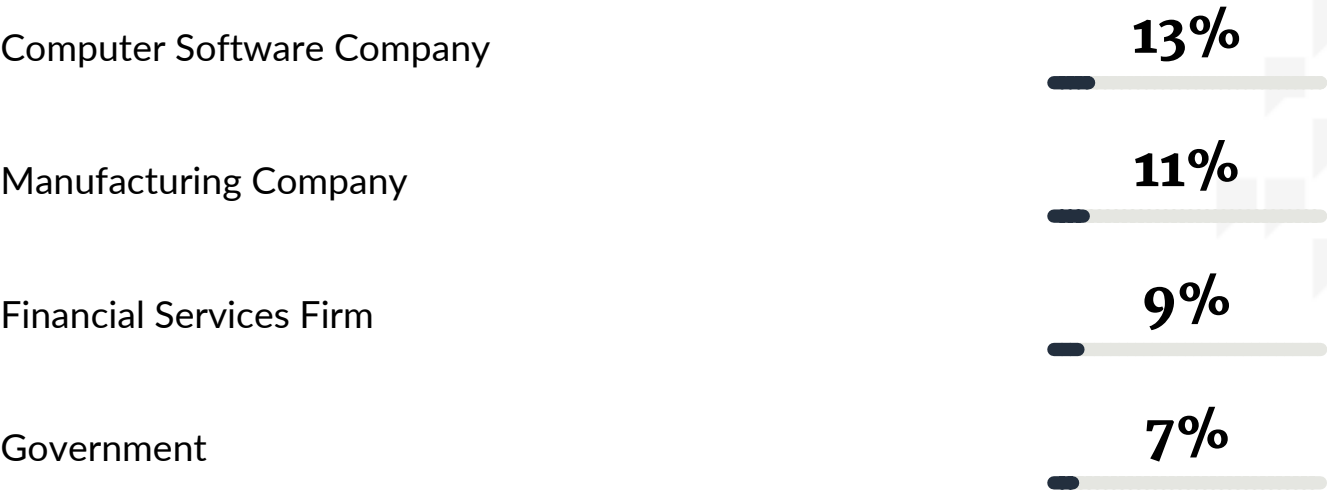
Verified user

Consultant Technical Lead at a financial services firm with 10,001+ employees

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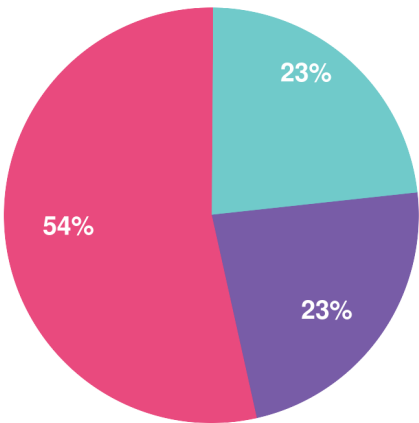
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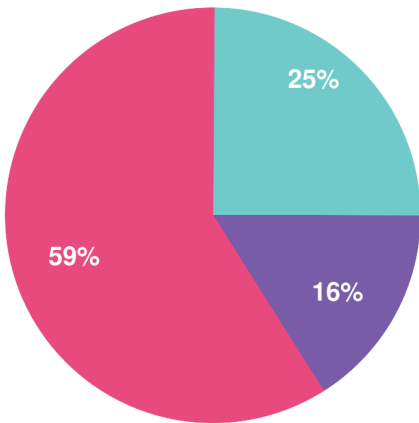


Company Size

by reviewers



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Large Enterprise Midsized Enterprise Small Business

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