

aws marketplace

Barracuda CloudGen Firewall

Reviews, tips, and advice from real users



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Product Recap



Barracuda CloudGen Firewall

Barracuda CloudGen Firewall Recap

Barracuda CloudGen Firewall is a comprehensive network security solution that provides advanced protection for organizations of all sizes. It offers next-generation firewall capabilities, including application control, intrusion prevention, and web filtering.

With its integrated VPN functionality, it ensures secure remote access for employees. CloudGen Firewall also includes advanced threat intelligence, leveraging real-time updates to detect and block emerging threats. Its centralized management console simplifies administration and provides visibility into network traffic.

CloudGen Firewall can easily adapt to changing business needs based on its scalable architecture.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Since switching to Barracuda CloudGen Firewall, we have saved time of 30 to 40 percent because we are able to control the network from one location, and we have also saved costs of 20 percent because we do not have to move from one location to another to control the network.”



Jennifer Bernice

Dotnet Developer at Kohl's

- ✓ “My additional thoughts about Barracuda CloudGen Firewall is that the experience has been positive for using this tool with solid protection with easy management and control of the network.”



Sonal Ankita

Senior Data Engineer at Foodics

- ✓ “We have seen a clear return on investment with Barracuda CloudGen Firewall, as it has improved operational efficiency, reduced the risk of downtime, and delivered tangible cost savings for our organization.”



Muhammad Talha Bashir

Offensive Security Analyst at a outsourcing company with 201-500 employees

- ✓ “Barracuda CloudGen Firewall has positively impacted my organization by increasing the level of network protection against threats from twenty percent to forty-five percent.”



William Onet

Software Engineer at Ernst & Young

- ✓ “Since I started using Barracuda CloudGen Firewall, I have noticed stable branch connectivity, better secure remote access, and faster troubleshooting of network issues, along with reduced downtime for WAN issues and improved security visibility across offices.”



Verified user

Soc Analyst at a consultancy with 11-50 employees

- ✓ “It is stable, it is working, and there are no issues.”



Mariusz Banasiak

IT Director at a retailer with 51-200 employees

- ✓ “The most valuable features in Barracuda CloudGen Firewall are the functionality of DPI and IDS, ATP, and we also use it in an SD-WAN operation as well, so it works well in the SD-WAN feature.”



Phakedi Mphela

IT Project Manager at Brilliant telecommunications

What users had to say about valuable features:

“I am using calls functionality from DLP forwarding calls and SSL inspection in Barracuda CloudGen Firewall, and all of those are necessary to be used. I cannot qualify which is more important than others, but it is a complete product, and I am using all features..”

Mariusz Banasiak

IT Director at a retailer with 51-200 employees

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“The most valuable features in Barracuda CloudGen Firewall are the functionality of DPI and IDS, ATP, and we also use it in an SD-WAN operation as well, so it works well in the SD-WAN feature.

In terms of our routing and VPN capabilities, Barracuda CloudGen Firewall performs well.

The threat protection features of Barracuda CloudGen Firewall are good, and I appreciate their reporting capabilities. It is a very good tool to have, especially when you are using IDS and IPS to block SQL injection, buffer overflow attacks, and similar threats in real-time.

We use the cloud centralized management console for managing security policies..”

Phakedi Mphela

IT Project Manager at Brilliant telecommunications

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“The best features Barracuda CloudGen Firewall offers in my opinion are flexibility in deployment, basic SD-WAN, edge firewall, and application visibility and web filtering.

“Out of flexibility in deployment, SD-WAN, edge firewall, application visibility, and web filtering, the one that has had the biggest impact for my team is basic web filtering to back up on devices.

“Barracuda CloudGen Firewall offers a cost-effective SD-WAN for our small organization, even for the smaller sites.

“Barracuda CloudGen Firewall has positively impacted my organization by serving as both our primary edge firewalls and our SD-WAN concentrator and endpoints. We have noticed some return on investments, especially since it is very cost-effective for any type of organization. It prevents IBR attacks and has helped us during this pandemic. It has a good, easy-to-use interface..”

Sonal Ankita

Senior Data Engineer at Foodics

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“The best features Barracuda CloudGen Firewall offers, in my experience, include its ability to scale dynamically, dispatch traffic to match workloads, utilize next-gen firewalls to assure data security, and provide great routing, firewall, and network management.

“Barracuda CloudGen Firewall's next-gen firewall capabilities increase the level of network protection against threats, visibility, and control of applications that users access. I also appreciate the URL filtering to block unauthorized or prohibited websites on the internal corporate network, protection against diverse malware at the edge of the network, and firewall redundancy with another backup appliance.

“Barracuda CloudGen Firewall has positively impacted my organization by increasing the level of network protection against threats from twenty percent to forty-five percent. It has enhanced visibility and control of applications that users access. It prevents cyberattacks and optimizes network and user management, making security more reliable over the past years.

“I measured the improvement from twenty percent to forty-five percent based on fewer incidents of data breaches and also robust hardware that supports more than eighty thousand simultaneous connections, thereby being very stable..”

William Onet

Software Engineer at Ernst & Young

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“The best feature of Barracuda CloudGen Firewall is its SD-WAN capability because it helps optimize branch connectivity, along with strong VPN and multi-site connectivity. It is very useful for multiple offices and remote users. Traffic and bandwidth control are also important, especially when business applications need priority. Security services being in one platform includes firewall, IPS, filtering, and VPN. The hybrid cloud feature works well with mixed on-premises and cloud environments. To me, the most valuable feature is VPN and branch connectivity management because it offers secure access across multiple offices and remote user teams.

“The VPN and branch connectivity management features make my work easier by connecting branch offices and the head office, along with cloud resources over time. For example, currently, one of my biggest clients has their head office in Bangalore and branch offices in Mumbai, Hyderabad, and Pune, with users working remotely from home. They share ERP and a file server in the head office or Azure cloud, so instead of using one internet access between the offices, Barracuda CloudGen Firewall creates an encrypted VPN tunnel between these locations, such as from the Mumbai office to the Bangalore office and Hyderabad office to Bangalore office. Remote users connect securely to the computer network.

“When branch offices face unstable internet connectivity and users complain that business applications are slow, I review the traffic through Barracuda CloudGen Firewall. I identified the bandwidth and heavy non-business traffic that affects critical applications. I also use traffic shaping policy control and prioritize business applications and VPN traffic, which improved performance quickly without requiring new hardware or extra internet service provider changes. The logs also help confirm the malicious traffic causing the issue..”

Verified user

Soc Analyst at a consultancy with 11-50 employees

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“The best features Barracuda CloudGen Firewall offers include extreme customization for any environment and support for all configuration with firewall rules. Security features such as hardware-level antivirus and advanced threat protection, as well as SSL inspection, ensure all traffic passes through the appliance.

“Control Center is far superior to other products for globally managing numerous firewalls and creating and deploying templates on the fly.

“These features have improved security and prevented any cybersecurity threats before they attack our system, making things easier for my team day-to-day.

“The VPN connections have never been easier. Once configured within Control Center, drag and drop is all that is needed to connect to internet-connected firewalls easily.

“Barracuda CloudGen Firewall has positively impacted my organization by allowing us to control the entire network from one location, hence saving a lot of time from moving from one location to another. All services and processes work very well and are reliable, with high uptime.

“For MSPs looking to deploy and control numerous firewalls with ease, this is the best product available.

“Since switching to Barracuda CloudGen Firewall, we have saved time of 30 to 40 percent because we are able to control the network from one location. We have also saved costs of 20 percent because we do not have to move from one location to another to control the network..”

Jennifer Bernice

Dotnet Developer at Kohl's

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Other Solutions Considered

“We did not use another solution before. Barracuda CloudGen Firewall was selected as our primary solution due to its comprehensive security features and ease of management..”

Muhammad Talha Bashir

Offensive Security Analyst at a outsourcing company with 201-500 employees

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“I'm aware of Meraki. With Meraki, if you have two firewalls, you only need one license. However, with Barracuda, you need to license both firewalls, which makes them more expensive..”

RobertSmith15

Product Manager - Cyber Security at M247 Ltd Miami

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“The key reason I chose Barracuda over FortiGate is that I have been using Barracuda since 2016 or even 2015, and I am just used to it. It is stable, it is working, and there are no issues. However, to develop and use new features, I am lacking specialists, which is why it is not easy to expand with Barracuda CloudGen Firewall..”

Mariusz Banasiak

IT Director at a retailer with 51-200 employees

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“Before choosing Barracuda CloudGen Firewall, we evaluated other options, such as Amazon's and Fortinet Generation. We ultimately selected Barracuda CloudGen Firewall because it offered better centralized management, robust security features, and flexible deployment options that best suited our organization's needs..”

Muhammad Talha Bashir

Offensive Security Analyst at a outsourcing company with 201-500 employees

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“I would prefer users to opt for Palo Alto in enterprise-sized environments, like energy companies, health companies, or financial organizations. Compared to Barracuda CloudGen Firewalls, Palo Alto offers its users a little bit more security. Palo Alto's threat prevention, sandboxing functionalities, and web filtering features are good. I don't know the other vendors so well that I could talk about them..”

Verified user

Leiterin Netzwerk Security at a computer software company with 201-500 employees

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“I previously used a different solution called Smoothwall SWG.

“I decided to switch from Smoothwall SWG to Barracuda CloudGen Firewall because Smoothwall SWG was more costly compared to Barracuda CloudGen Firewall, and it had many complicated features..”

William Onet

Software Engineer at Ernst & Young

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ROI

Real user quotes about their ROI:

“I have seen a return on investment from the solution. We will be using the device refresh feature next year. The devices will be upgraded free of charge..”

Verified user

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Project Manager & IT Consultant at a tech services company with 11-50 employees

“In terms of return on investment, it's good. We generate reports about the device's activity, including the emails it blocks, which prevents users from wasting time on commercial, unwanted, or spam emails..”

Yovanny Amariles

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Information Security Leader at Alcaldía de Medellín

“For return on investment, if an organization has more than one office, they should consider this solution because it significantly improves branch productivity and reduces connectivity issues, providing strong, secure remote access. These are the main three points for return on investment that I have noticed..”

Verified user

Soc Analyst at a consultancy with 11-50 employees

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“I have seen a return on investment with Barracuda CloudGen Firewall, as it makes our environment more secure through the robust security features it offers. It has drastically reduced the amount of infections from cybersecurity threats and makes managing close to 50 clients or more for our engineers much easier, hence saving a lot of time and cost..”

Jennifer Bernice

Dotnet Developer at Kohl's

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“We have seen a clear return on investment with Barracuda CloudGen Firewall. By blocking potential security threats proactively, we have avoided costly security incidents. The centralized management and automation features have reduced manual monitoring efforts, saving our IT team several hours per week. While exact numbers vary, overall, it has improved operational efficiency and reduced the risk of downtime, which translates into tangible cost savings for our organization..”

Muhammad Talha Bashir

Offensive Security Analyst at a outsourcing company with 201-500 employees

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“In terms of return on investment, the firewall admin application has given value. This program saves a ton of time in configuration versus using the web-based configuration. You can only pick one, and for me, it is a no-brainer. I would turn the web-based configuration off and use the app to save a lot of time.

“I have seen a return on investment as it helps to prevent cyber attacks and optimize network and user management. The security has been improved and made more reliable over the past few months..”

Sonal Ankita

Senior Data Engineer at Foodics

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Use Case

Our primary use case for Barracuda CloudGen Firewall is as a central firewall to connect to the internet. It's mainly used in hospitality and industrial sectors.

Igor Jerebica

System Engineer for Network & Security at Projekt IP d.o.o.

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“My main use case with Barracuda CloudGen Firewall is securing branch offices with remote users and hybrid environments while maintaining stable connectivity. I used it for firewall perimeter security and site-to-site VPN between offices and remote users' VPN access, as well as for intrusion prevention and web filtering, and SD-WAN for branch connectivity and traffic visibility and control.

“I mainly use Barracuda CloudGen Firewall for managing VPN users, monitoring branch office connectivity, and reviewing blocked traffic logs. I also handle web access control, IPS alerts review, and traffic prioritization..”

Verified user

Soc Analyst at a consultancy with 11-50 employees

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“My main use case for Barracuda CloudGen Firewall is for our network security and network traffic management. I rely on it most often for protecting the networks from threats and ensuring secure connectivity.

“In addition to network security, I use Barracuda CloudGen Firewall for VPN access for remote employees, application traffic control, and monitoring network performance. It helps us ensure smooth and secure operation across all our locations.

“We faced an issue where our network was experiencing unauthorized access attempts and unusual traffic spikes. Barracuda CloudGen Firewall helped us by blocking the malicious traffic in real time, preventing potential breaches, and ensuring continuous secure connectivity for our employees..”

Muhammad Talha Bashir

Offensive Security Analyst at a outsourcing company with 201-500 employees

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“My main use case for Barracuda CloudGen Firewall is that we purchased it to replace our current Cisco firewall tool. We have always suffered issues trying to manage the Cisco firewall, which is the reason why we switched from it. Barracuda CloudGen Firewall is user-friendly, much more intuitive, and more cost-effective. We started using CudaLaunch to begin with as a necessity from the ongoing pandemic, and it has saved us time. Being that we are new to Barracuda CloudGen Firewall, we have not yet moved all of our firewall settings over to it and implemented the firewall portion fully, but we intend to do that very soon.

“A quick specific example of how I'm using Barracuda CloudGen Firewall right now is that since we have only implemented Barracuda CloudGen Firewall a few months ago, we only started using the CudaLaunch VPN portion of the firewall. We had used several other VPN utilities, and they had all had issues over time, mostly with disconnecting the user. With this tool, we have not had any issue with Barracuda CloudGen Firewall CudaLaunch VPN at all in the months we have been using it. With the pandemic, we have been using it heavily over the past few months.

“When we began using Barracuda CloudGen Firewall for the traditional edge firewall use case, it does very well in this role. The virtual services hosting modality, even with an on-premises appliance, provides really great flexibility to meet our specific needs. It also allows us to easily update the firewalls to adjust to changing needs within our organization..”

Sonal Ankita

Senior Data Engineer at Foodics

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“My main use case for Barracuda CloudGen Firewall is to secure our company's main and backup internet connections, and we also use it for failover of our main internet to our backup. We recently replaced a WatchGuard Firebox with this firewall because the cost of maintenance was high on the WatchGuard, and the management of Barracuda CloudGen Firewall was much simpler and could be done without a locally installed client.

“You can manage Barracuda CloudGen Firewall from anywhere with Barracuda Cloud Control, even running firmware updates from your phone on all your Barracuda devices. It makes my job so much easier.

“A specific situation where Barracuda CloudGen Firewall helped me manage my internet connections and made my job easier is when we switched to Barracuda CloudGen Firewall model F400. Coming from an older command line managed firewall, the F400 has made management of our firewalls much easier, and it is our primary firewall solution.

“We use Barracuda CloudGen Firewall to watch real-time traffic, which is easy to do when trying to troubleshoot user issues getting to a particular service. Ease of management is a significant advantage. You can remotely manage it from anywhere with cloud control..”

Jennifer Bernice

Dotnet Developer at Kohl's

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“My main use case for Barracuda CloudGen Firewall is as a combined solution for application performance boost and secure SD-WAN, which I typically rely on to boost application performance by ensuring reliable connectivity to remote sites and users.

“There are rush hours where traffic from cloud apps and off-network users increases and crowds the network. With Barracuda CloudGen Firewall, we are able to boost performance of crucial apps and high-priority projects in a very secure manner. This way, my top-priority ports do not experience downtimes.

“Barracuda CloudGen Firewall helps me boost application performance specifically by being capable of directly sending internet traffic with appropriate security inspection within no backhauls, whether it is SaaS or internet-bound traffic.

“In my department, we have achieved consistent network link pooling and data caching optimization for both handling critical workloads, thereby saving a lot of work. There is always enough bandwidth for applications with Barracuda CloudGen Firewall optimization. We are, however, not completely satisfied with their link redundancy handling capabilities.

“I use Barracuda CloudGen Firewall as a router and firewall in all of our organization globally, which is to terminate all management VPN tunnels to our organization and within the same country to avoid problems with long-distance internet connections..”

William Onet

Software Engineer at Ernst & Young

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

The initial setup of Barracuda CloudGen Firewall is moderately challenging. Initially, it may not be easy, but with experience, it becomes more manageable.

Igor Jerebica

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System Engineer for Network & Security at Projekt IP d.o.o.

“Initial deployment takes time, so if they address the initial deployment aspect, that advanced setup complexity would be another important area to improve..”

Verified user

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Soc Analyst at a consultancy with 11-50 employees

“The initial setup can be a bit complex because it involves different menus and sections. It is not straightforward like others, which use everything in one flow..”

Ferrianto Suryanto

[Read full review](#) 

Director Of Technology at PT Exa Teknologi Indonesia

“My experience with pricing, setup cost, and licensing for Barracuda CloudGen Firewall is that the setup was easy and quick, with no time wasted. However, the price can get a bit expensive, especially for a small organization working on a tight budget..”

Sonal Ankita

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Senior Data Engineer at Foodics

“Barracuda CloudGen Firewall is very easy to set up and manage VPN connections, and it has great customization options.

“It is very easy to manage Barracuda CloudGen Firewall. The dashboard allows us to configure all our need-to-see options, and the user interface is easily navigated and customized..”

William Onet

Software Engineer at Ernst & Young

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“I rate the initial setup as ten out of ten.

It is straightforward to set up a CloudGen file, taking a couple of hours. Once we have the configuration agreed with the customer, the setup and onboarding are completed within a few hours.

We receive the box from Barracuda or from our stores, pre-stage it into our network for initial configuration and Soak testing to ensure functionality. The customer can install it at their location, or we do it on their behalf.

We run the firewall in simulation mode to observe traffic and ensure service transition is effective. After confirming functionality with the customer, we transition to a live service..”

RobertSmith15

Product Manager - Cyber Security at M247 Ltd Miami

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Customer Service and Support

“I would rate the technical support for Barracuda CloudGen Firewall a six, as in the past, it was definitely better, but recently it has not been as good..”

Mariusz Banasiak


IT Director at a retailer with 51-200 employees

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“I am quite satisfied with Barracuda's technical support. However, the menu is not as user-friendly, though the overall security has been satisfactory, with no breaches..”

Ferrianto Suryanto

Director Of Technology at PT Exa Teknologi Indonesia

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“For the few times that I have reached out to them, Barracuda CloudGen Firewall's customer support has been very proactive and supportive. I would rate the customer support an eight out of ten, but sometimes they are unreachable. They should improve on that..”

Sonal Ankita

Senior Data Engineer at Foodics

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“We have contacted support for configuration or troubleshooting. We involve support in areas where the product lacks features. The support is quite good. I rate the support a nine and a half out of ten..”

Verified user

Project Manager & IT Consultant at a tech services company with 11-50 employees

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“Our experience with Barracuda CloudGen Firewall customer support has been very positive. The support team is responsive and knowledgeable, assisting us promptly whenever we have faced configuration questions or technical issues. Their guidance has helped us resolve problems quickly and maintain smooth network operations..”

Muhammad Talha Bashir

Offensive Security Analyst at a outsourcing company with 201-500 employees

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“I rate the customer service as ten out of ten. Barracuda's partner support is better than the majority, and it stands out as one of their strengths. It covers solution design and is available to assist with the configuration of devices, onboarding, and support, offering enhancement and optimization for ongoing services..”

RobertSmith15

Product Manager - Cyber Security at M247 Ltd Miami

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Other Advice

“My advice to others looking into using Barracuda CloudGen Firewall is that it is perfect for any size of organization to help remote workers connect seamlessly with the VPN product, boosting security and preventing data breaches, so the network is made stable. I gave this product a rating of eight out of ten..”

William Onet

Software Engineer at Ernst & Young

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“I would advise others considering Barracuda CloudGen Firewall to take full advantage of its centralized management and real-time monitoring features. Proper planning during deployment and leveraging VPN and application control capabilities can maximize security and operational efficiency. Overall, it is a reliable and scalable solution for organizations looking to strengthen their network security. I would rate the customer support for Barracuda CloudGen Firewall a nine out of ten, and I would rate this product a nine out of ten overall..”

Muhammad Talha Bashir

Offensive Security Analyst at a outsourcing company with 201-500 employees

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“My advice to others looking into using Barracuda CloudGen Firewall is that it is one of the best next-generation tools that has been very helpful in my organization by providing deep inspection, deep packet inspection, and built-in IPS to look out for any attacks. It also has robust hardware that supports more than 50 to 80,000 simultaneous connections, being very stable. It offers web protection

with URL filtering functionality and application control, making it one of the best tools.

“My additional thoughts about Barracuda CloudGen Firewall is that the experience has been positive for using this tool with solid protection with easy management and control of the network. The firewall also allows home office use through VPN remote access for our employees to use for work. It has been a very great tool.

“I would rate my overall experience with Barracuda CloudGen Firewall as a nine out of ten..”

Sonal Ankita

Senior Data Engineer at Foodics

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“I do not use the [SD WAN](#) capabilities of Barracuda CloudGen Firewall.

“Threat protection feature in Barracuda CloudGen Firewall is working. I have not had much experience with other products, so I didn't support any issues with that module. It is working just fine.

“I was a long-time strong fan of this product, but unfortunately, I will change the vendor for another one. Therefore, I cannot recommend it. If someone can set up things in-house with specialists, then it is quite a good product. There are not so many critical incidents, but probably mostly because it is not so popular. The pain point for me is support. In general, with a small scale, I was able to manage it myself, but with a wider scale, it is not possible to rely on in-house specialists, and there is no specialist available on the market. I would give this review an overall rating of seven..”

Mariusz Banasiak

IT Director at a retailer with 51-200 employees

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“I had one branch where users reported that application access was slow. I checked the traffic and found bandwidth overused by streaming traffic, applied policy control, and prioritized VPN and business application traffic. The users saw an improvement on the same day. Overall, Barracuda CloudGen Firewall helped us securely connect with branch offices and remote users through encrypted VPN tunnels while managing bandwidth and failover links to keep business applications stable.

“Since I started using Barracuda CloudGen Firewall, I have noticed stable branch connectivity, better secure remote access, and faster troubleshooting of network issues, along with reduced downtime for WAN issues and improved security visibility across offices. It provides better control of internet traffic. Regarding reduced downtime for WAN issues, it is around thirty to forty percent according to my experience.

“For organizations considering Barracuda CloudGen Firewall, it is essential to evaluate not just firewall security but also WAN optimization and VPN experiences if they have multiple offices or remote users. Barracuda CloudGen Firewall is a very practical choice for organizations requiring both security and reliable branch connectivity. It is very useful where networking and security teams need one platform. I give this solution a rating of eight out of ten..”

Verified user

Soc Analyst at a consultancy with 11-50 employees

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“I deduct those two points because it has a very complex and steep learning curve to get started, but it is very highly customizable and can control the entire network from one location. That is what makes it receive a rating of eight, hence saving time and cost.

“The security features such as hardware-level antivirus and advanced threat protection, as well as SSL inspection, ensure all traffic passes through the

appliance to increase security and prevent cybersecurity threats on time.

“Barracuda CloudGen Firewall is deployed in my organization using a hybrid cloud setup.

“We purchased Barracuda CloudGen Firewall through the [AWS Marketplace](#).

“We do utilize the advanced threat features to provide the first layer for virus through malware detection and prevention before the traffic ever gets to the antivirus software that is used on each workstation.

“My advice for others looking into using Barracuda CloudGen Firewall is that anyone that has a business or stores client's data must have a next-generation firewall with zero exemptions. If you have multiple sites, configuring a VPN between them takes less than a minute to configure. These devices have many more features than their competitors but often cost less. Barracuda CloudGen Firewall is very cost-effective, and I highly recommend it. I rate Barracuda CloudGen Firewall an eight out of ten..”

Jennifer Bernice

Dotnet Developer at Kohl's

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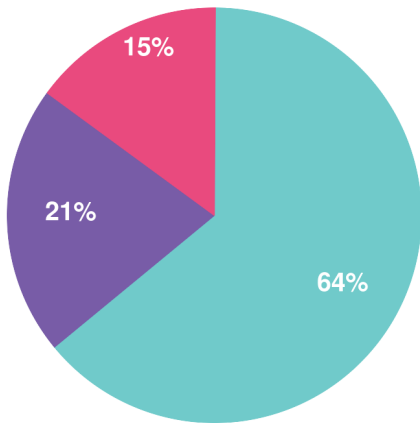
7%

Marketing Services Firm

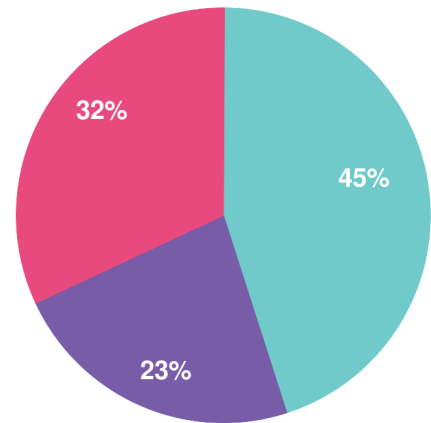
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Company Size

by reviewers



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Midsize Enterprise

Small Business

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