

aws marketplace

Plixer Scrutinizer

**Reviews, tips, and
advice from real users**



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Product Recap

Plixer

Plixer Scrutinizer

Plixer Scrutinizer Recap

Plixer Scrutinizer provides enhanced network traffic management and security analytics, enabling organizations to quickly identify bandwidth issues and threats through comprehensive reporting and real-time monitoring.

Plixer Scrutinizer is a network monitoring tool that efficiently manages and visualizes traffic to detect bandwidth utilization and security threats. Its integration capabilities and compatibility with network devices enhance data context, ensuring robust network visibility. Organizations leverage its rapid data processing and extensive customization options for specific needs, supporting both on-premise and cloud deployment strategies.

What are the key features of Plixer Scrutinizer?

- **Comprehensive Reporting:** Offers detailed insights to facilitate informed decision-making.
- **User-Friendly Interface:** Simplifies navigation and improves user experience.
- **Advanced Security Analytics:** Provides enhanced security threat detection capabilities.
- **Integration Capabilities:** Ensures seamless compatibility with network devices and security products.
- **Real-Time Traffic Monitoring:** Allows for immediate network traffic assessment.
- **Customization Options:** Adapts to specific organizational needs and requirements.

What benefits and ROI should users expect from Plixer Scrutinizer?

- **Efficient Bandwidth Management:** Ensures optimal utilization and performance.
- **Enhanced Threat Detection:** Identifies and mitigates security risks promptly.
- **Improved Network Visibility:** Offers comprehensive oversight of network activities.
- **Cost-effective Data Processing:** Reduces operational costs through streamlined processes.

In sectors like telecommunications, educational institutions, and healthcare, Plixer Scrutinizer supports network monitoring and troubleshooting. It helps track bandwidth utilization and security, enabling capacity planning and analyzing traffic across multiple vendor environments.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Plixer Scrutinizer is an affordable product. Plixer Scrutinizer is a tool that allows for customization, especially in scenarios where customers need new product features.”



Ira Mulyanti

Sales Director at ARGA SOLUSI

- ✓ “One feature I found most valuable in Plixer Scrutinizer is the very extensive reporting. Reporting is very flexible, though sometimes you need a little bit of support from Plixer Scrutinizer to create custom-made reporting in a very short time. Reporting is a very strong feature of the product.”



Ronald Jansen

CEO at Abraxax

- ✓ “One of the most valuable features of Plixer Scrutinizer is the reporting, particularly how easy it is to drill down into the reports. Another valuable feature of the solution is its overall visibility. It's great. I also liked Plixer Scrutinizer in terms of deployment time and that it's very simple to set up. Once you get the appliance set up and connected, the customer starts to see results immediately, versus other solutions where that could take a while.”



Verified user

Works at a retailer with 51-200 employees

- ✓ “The most valuable features of Plixer Scrutinizer are its ease of use, accessibility, and UI.”



Verified user

Problem Manager

- ✓ “We didn't experience any bugs.”



Torry Henderson

Network Engineer at Infinity Sales Group

- ✓ “The solution helps to enrich the data context of our network traffic. It allows me to see what applications are most in use on a slightly historical basis, going back a day or week at tops. It allows me to tune QoS or traffic shaping around what's being used. It saves me from having to unnecessarily upgrade, if I don't need to.”



NickEllson

Sr. Network Engineer at Columbia Sportswear

- ✓ “As a network engineer, the ability to identify what traffic on the link is consuming all the bandwidth at any given time, and provide immediate feedback to the business, is the most valuable feature.”



AdrianGrant

Network Manager at IOOF Holdings Ltd

What users had to say about valuable features:

- Being able to monitor VPN user traffic has been nice.
- Being able to monitor interfaces, in general.
- We do a little bit of reporting, but we're just getting into that.

Verified user

Network Engineer at a healthcare company with 1,001-5,000 employees

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“Visualization of the network traffic is the most valuable feature. It allows you to drill into information quite quickly.

The solution helps enrich the data context of our network traffic. It allows us to easily visualize data flows and data usage. This helps keep management happy..”

Verified user

Network Infrastructure at a tech vendor with 1,001-5,000 employees

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“When comparing Plixer Scrutinizer to NetFlow Analyzers and Microfocus NPS (Network Performance Solution), the features I found most valuable in Plixer Scrutinizer are the ease of access, particularly in the GUI, and the ease of the solution.

The most valuable features of Plixer Scrutinizer are its ease of use, accessibility, and UI..”

Verified user

Problem Manager

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“Plixer Core Platform is a valuable feature and a good software. Plixer Scrutinizer uses NetFlow analysis to monitor whatever is there in a network. Price-wise, Plixer Scrutinizer is not an expensive product. Basically, Plixer Scrutinizer is an affordable product. Plixer Scrutinizer is a tool that allows for customization, especially in scenarios where customers need new product features.

Plixer Scrutinizer is a tool that can integrate with any other brand or product in the market, so it is not an area of concern..”

Ira Mulyanti

Sales Director at ARGASOLUSI

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“History features are the most useful for going back and looking at when a problem has been reported, anything prior to immediately right now. A lot of it is, if we had really slow traffic over the weekend, and I come in on a Monday, it will not be slow now. So, I have nothing to look at, it's in the history.

The solution helps to enrich the data context of our network traffic. It allows me to see what applications are most in use on a slightly historical basis, going back a day or week at tops. It allows me to tune QoS or traffic shaping around what's being used. It saves me from having to unnecessarily upgrade, if I don't need to.

It is an easy go-to tool..”

NickEllson

Sr. Network Engineer at Columbia Sportswear

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“One feature I found most valuable in Plixer Scrutinizer is the very extensive reporting. Reporting is very flexible, though sometimes you need a little bit of support from Plixer Scrutinizer to create custom-made reporting in a very short time. Reporting is a very strong feature of the product.

Another valuable feature of Plixer Scrutinizer is more on the side of how you can implement it. It is running on a virtual appliance or a physical appliance if you have a very large network, but competing systems sometimes run on a Windows platform where you have to install a lot of Windows and databases that are appliance-based. As for Plixer Scrutinizer, you just need to install it with the right specs, and you have a working appliance, and this is a plus for the product..”

Ronald Jansen

CEO at Abraxax

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Other Solutions Considered

“Compared to other solutions, the functionality Scrutinizer delivers is better.

I have one comparison to another product, which also has very basic NetFlow accounting..”

Verified user

Head of Network Group at a consultancy with 1,001-5,000 employees

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“My company made the switch to Plixer Scrutinizer because it is scalable, compact, and very competitive in pricing. It is also a small company, and not a large company, so you can ask questions about features and won't have to wait ten years before a feature becomes available. Plixer Scrutinizer has a dedicated NetFlow-only team and organization..”

Ronald Jansen

CEO at Abraxax

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“We have Splunk, but Splunk doesn't give us the type of info that this does. Splunk is really clunky and hard to use. We still have Splunk, but we use it more as a security means for network means.

We have used the free version of PRTG, but that solution was clunky..”

Verified user

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Network Engineer at a healthcare company with 1,001-5,000 employees

“We already had some solutions in place. So, we evaluated Scrutinizer, which did what we needed it to do. At the same time, we were evaluating open source and SolarWinds.

Scrutinizer does exactly what we need it to do. We're very happy with it. We're not looking to change in the short-term or long-term. It's a product that runs without any issues and gives the information that we need.

Compared to previous solutions that we have used, this solution is a lot more intuitive, less clunky, and resource-hungry..”

Verified user

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Network Infrastructure at a tech vendor with 1,001-5,000 employees

“Our customers were using either LiveAction or Stealthwatch from Cisco, and they liked that Plixer Scrutinizer had greater visibility compared to Cisco which does well only on Cisco environments. A lot of the clients we have are, given the market, taking advantage of adding HP switches to their infrastructure, so they're no longer single siloed. That was a key feature of Plixer Scrutinizer.

Our customers also used AkenTech and ExtraHop. What made them choose Plixer Scrutinizer over ExtraHop was the price. It came down to pricing because Plixer Scrutinizer only charges by node, so how many exporters or devices customers were taking exports from, while ExtraHop does bandwidth, and that seems to be a very expensive way to do it..”

Verified user

Works at a retailer with 51-200 employees

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“The solution has been around for a while. The monitoring of our firewalls was the driving concept for choosing it. They did well with demonstrating that ability.

We evaluated Cisco Stealthwatch, but it was so cost prohibitive that we did not go that route. It was about 10 times more expensive than Scrutinizer. Cisco Stealthwatch was very clunky and use. The menus were very different. While you could get a ton of information, you really had to dig to get it. There was some better features obviously, because the cost is a lot higher. It's more of a security network product, but it was hard to use and cost prohibitive. Also, we saw that its ongoing maintenance to keep it running would be a nightmare. There was a lot you had to do to keep it working correctly..”

Verified user

Network Engineer at a healthcare company with 1,001-5,000 employees

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ROI

Real user quotes about their ROI:

“I would base ROI on the time that we gained and productivity. It is difficult to make a return of investment based on productivity. Mainly, I would say the time saved..”

Verified user

Network Manager at a energy/utilities company with 5,001-10,000 employees

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“We have definitely seen a return on our investment. This is a pretty good product. If the opportunity continues, we'll continue to extend the license and keep it..”

Murali Kodihalli

Systems Analyst at HUD

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“The money I'm spending on Plixer Scrutinizer is worth the investment because you can use the product in two ways as a capacity management tool for the network and as a forensic security tool. You can use it in a network operations center or a security operation center. You can do both in just one device..”

Ronald Jansen
CEO at Abraxax

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“The ability to fault-find and provide business continuity and the speed to resolution has been the return on investment. People can see what's going on in the network. They're not wandering around for two to three hours, not being able to do their job because there are problems in the network. We can immediately see that this person is doing the wrong thing and we can say, "Stop it." Previously, we would have had to wait for that person to finish what they were doing, and that could bring all 2,500 users down for a period of time..”

AdrianGrant
Network Manager at IOOF Holdings Ltd

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“We believe we have seen ROI with Plixer.

I said, "I need a tool." And they said, "Well, okay fine. One, tell us the cost. And two, tell us how long your projected return on investment is going to be." I found Plixer, and I said, "For the cost of what we're paying," at that time for SolarWinds, which was well over \$20,000 a year, "this will do everything that we need it to do and will reduce our costs from what we currently have."

There was an ROI calculation done on SolarWinds, but once their licensing exceeded \$15,000, because it just kept going up and up, we were actually losing ground with them. That's one reason we replaced SolarWinds with the Scrutinizer..”

Verified user

Sr. Network Engineer at Kitsap Credit Union

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“For historical questions, it has reduced time to resolution by a significant amount since we previously didn't have the data. So, there were some problems that never went resolved because we didn't have the data. In some cases, it's just flat out allowed a time to resolution rather than cancelling the ticket. Easily, it is a solid 70 percent time reduction.

It allows us to show as a department that we can answer some technical problems from past complaints, so we look like we are tracking what has been going on in the network rather than its current state. The goodwill that comes out of seeing the IT department as someone who can solve a problem is where the biggest return on investment has come.

Just for my team of eight, having something that they can look at, and go, "Oh, that's what's taking up the traffic." Now, we have a smoking gun to go address. Was it backups? Was it someone's download? That's another good return on investment rather than, "I don't know. Let's try this." We are not taking the shotgun approach to troubleshooting anymore..”

NickEllson

Sr. Network Engineer at Columbia Sportswear

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Use Case

“Our primary use is troubleshooting. Our secondary use is capacity planning, investigations, and reporting. We use it with multiple vendors sending flows to us..”

Verified user

Business Security Officer at a insurance company with 1,001-5,000 employees

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“The primary use case is all bandwidth utilization.

Our solution is up-to-date. We're using the standard NetFlow v9 and IPFIX with the products that currently support NetFlow..”

NickEllson

Sr. Network Engineer at Columbia Sportswear

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“Plixer Scrutinizer has a few use cases, and the most recent one was looking at network visibility across multiple campuses, so full end-to-end visibility, including cloud. My customer wanted to see some of the cloud apps. Another use case was vendor agnostics, where my customer had a mixed environment of multiple vendors, and Plixer Scrutinizer was key to making sure that my customer can ingest the data that those solutions could put out..”

Verified user

Works at a retailer with 51-200 employees

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“There are two ways of using Plixer Scrutinizer, and I'm sitting on both ends. First of all, it's used for network capacity management. In other words: "Who is eating my cake?" That means: "All my bandwidth is gone. Who has stolen it?", to be clear: "Who is eating it?" What computer is eating my bandwidth?", so that is one use case, and the other use case is security. Plixer Scrutinizer belongs to a handful of products that are able to drill down quite deeply into the network traffic. For security purposes, it is really a very powerful product..”

Ronald Jansen

CEO at Abraxax

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“The primary use case is to analyze the flow found within the network. It helps us understand how the network is used, e.g., if it is mainly used for email or private application. It is very difficult to use functionality and provide features to understand how in the future the network will be used because the application is growing and developing so fast. So, the data flow could be exponential. That's why it's a daily challenge to understand how the network is in use and how we can manage to renegotiate the contract to improve the bandwidth, but it has very good tools concerning the network and network analysis. It has helped us a lot with troubleshooting.

I am using the latest version..”

Verified user

Network Manager at a energy/utilities company with 5,001-10,000 employees

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“Our primary use case is network monitoring, and security goes hand in hand with that. They're two sides of the same coin. From a network-monitoring perspective, we keep an eye on network links at all times, on the bandwidth usage percentage. It allows us to quickly identify what is consuming bandwidth on a link.

On the security side, it allows us to see issues that occur in the network. Someone might be running up a Tor session. Someone might be trying to hack into something internally or externally. Or there might be excessive use against a particular host or a particular port in our host.

So those two use cases go hand in hand.

It's strictly on-prem. We're a financial organization within Australia and our government regulators say that you must keep all your data, whether it be financial or IP addressing or network related, on-prem. We run a virtual machine with 250 endpoints..”

AdrianGrant

Network Manager at IOOF Holdings Ltd

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The first time the initial setup happened with an integrator, and it was very easy because we just implemented on Windows. After that, we changed to the new version of Scrutinizer, then we just call Plixer in order to do it because there are too many things to take into consideration, especially if we don't want to lose data. This also has room for improvement..”

Verified user

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Network Manager at a energy/utilities company with 5,001-10,000 employees

“The initial setup for Plixer Scrutinizer is pretty straightforward, particularly if you know what you're doing because you need some knowledge about networking and NetFlow.

Basic deployment can be completed within one day, so you can see what traffic is coming into your network, then you can also start using the filters and the reporting. You can see basic results within a few days, and good results within a few weeks..”

Ronald Jansen

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CEO at Abraxax

“The initial setup didn't seem to be that complicated. I found it already implemented, but we did a lot of migration steps. It seems to be quite easy to implement.

If I would have to implement it again, Scrutinizer is not that difficult to implement versus any other appliance. It is more complex to configure the exporters, but there is a lot of current, good documentation on the Plixer site for this..”

Verified user

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Head of Network Group at a consultancy with 1,001-5,000 employees

“The product, Scrutinizer, was simple and straightforward to set up. Where we had trouble was not with the actual Plixer product, but with the sFlow sending. Although the issue wasn't with Scrutinizer, the support was able to help us resolve the issue.

The deployment took two weeks, start to finish. We had a test environment. A large part of those two weeks was setting a test environment up, having to play around with how we send data to Scrutinizer, and the NetFlow data. When we did a pilot, it resolved any problems with Scrutinizer directly. Then, we deployed into the live environment..”

Verified user

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Network Infrastructure at a tech vendor with 1,001-5,000 employees

“The initial setup for Plixer Scrutinizer was very, very straightforward. As long as you could export flow data off the switches, and point and direct that flow, the only manual process you have to do is set up the switch to export the data. It was a pretty easy process, once everything was aligned. The client was pretty happy with it.

The deployment time for Plixer Scrutinizer was pretty quick. From the time it was delivered and it was set up, it took two weeks, but that was really on the client. Once the client had all the information needed to set up the solution, it was a very smooth and very quick process..”

Verified user

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Works at a retailer with 51-200 employees

“The initial setup was straightforward because I've used the product in a number of other companies. I'm very familiar with NetFlow. For me, it was rather easy. Then again, it could have been really complex and I would have thought it was easy.

There was really not a lot to get it setup. I would give its construction of maps a bit of a ding for complexity. Trying to get maps and lines to show up so people can look at it and understand what they're seeing was a little on the complex side because their little drawing manipulator is not exactly the greatest. It's like using crayons.

It wasn't a hard product to set up. The hardest part was getting the resources out of VMware to get it set upon. But, that's not their fault. A product like this comes in, and says, "I need this much storage." Then, the people that run VMware freak out, "Why would anything need that much storage?".”

NickEllson

Sr. Network Engineer at Columbia Sportswear

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Customer Service and Support

“The technical support has been excellent. Any problems that we have had, the technical support has been able to remedy and resolve them. But, there haven't been very many problems..”

Verified user

Network Infrastructure at a tech vendor with 1,001-5,000 employees

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“The technical support for Plixer Scrutinizer was fantastic. The team was awesome. Support was very responsive, very knowledgeable, and not just only on Plixer Scrutinizer, as support was very knowledgeable with third-party solutions as well. Whether it was Cisco, Aruba, or whatever the network was, the support team was very knowledgeable..”

Verified user

Works at a retailer with 51-200 employees

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“They are really great. With my most recent experience, two days ago, they responded quite quickly. They're immediately available. Usually, they have a solution to fix the issue during the call or web conference. With the most recent call, I had four questions and issues. They didn't say open four cases. They fixed or answered the four questions, then asked me whether I had other questions at the end. The support is perfect..”

Verified user

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Head of Network Group at a consultancy with 1,001-5,000 employees

“You don't really need technical support for Plixer Scrutinizer, especially for people who are very skilled already with the product, so those people have initiated this or collected this expertise a long time ago, for example, people just evolved with the product while using it. I suggest and advise you to get training one to two times per year, for example, a two-hour session about the new features of Plixer Scrutinizer because there are a lot of features under the hood that are not being used..”

Ronald Jansen

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CEO at Abraxax

“The technical support is stellar. It feels like Plixer really has the one product that they're doing, and that's pretty much all they do. They're not overly divested. When you call them, it's almost as if they're waiting on the hook for someone to have a problem so they have something to do. That's what it feels like.

When I try to contact either Jamie or Jake, it feels like they're ready to start up GoToMeeting within a minute or two of my email going out. It does almost feel like they're on the hook hoping somebody will have a problem somewhere so they have something to do. That's the response level that I get..”

NickEllson

Sr. Network Engineer at Columbia Sportswear

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“Their tech support is unbelievable. They're really good. I've never been out of sorts for more than 15 minutes. That's a fantastic response time, considering I'm in Australia and they're in the U.S. The guys are mostly in Maine and they jump on after hours to help me out. These guys are awesome and if I've got problems with it, I know that I can reach out and they'll sort me out immediately.

There's no comparison to some of the other vendors I've worked with. I've had maintenance with Cisco and it has taken them nine days to replace a device. It's to the point where I no longer have maintenance of any of my Cisco gear with Cisco. I've gone to a third-party. .”

AdrianGrant

Network Manager at IOOF Holdings Ltd

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Other Advice

“My advice is to make sure you have a good experience during the trial that you set up.

Overall, from my short experience with this solution, I would give it a rating of five out of ten..”

Torry Henderson

Network Engineer at Infinity Sales Group

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“Plixer Scrutinizer is a tool that is able to fulfill the needs of my company's customers who use it in their environments.

I recommend the product to those who plan to use it.

I rate the overall tool an eight out of ten..”

Ira Mulyanti

Sales Director at ARGASOLUSI

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“I am not an expert user or an administrator of the solution, and I have not recently used it.

I am a problem manager. I conduct deep-dive analysis and retrospective analysis following the incident. To determine the root causes, we must examine all of our solutions in the application landscape.

I would strongly recommend this solution to anyone who is interested in using it.

I would rate Plixer Scrutinizer an eight out of ten..”

Verified user

Problem Manager

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“When dimensioning the server hardware, we decided to have many CPUs, much memory and a large storage, but we learned that the storage has to be as fast as possible. It would have been better to invest in SSDs instead of HDDs.

We thought about using FlowPro. We see a very good use case for it, but right now we are working just with the flow collector for enhanced reporting.

It is really a very good security improvement. In the last two years, we learned that it's a very good security tool to learn more about what's going on in the network, not only in terms of network saturation, but mainly in terms of security incidents and break out. .”

Verified user

Head of Network Group at a consultancy with 1,001-5,000 employees

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“I'm not an end-user of Plixer Scrutinizer. I'm a partner of Plixer and I can only say what I know about the product. I've used it with technical people because I'm into a high-level perspective of the product.

I'm a reseller or a partner, but my partners are larger organizations, so the total number of users on the appliance itself would be around one hundred.

My advice in terms of using Plixer Scrutinizer is that if you are looking for NetFlow and you really need more than just a simple NetFlow because there are, of course, solutions on the market that cost considerably less, based on if you have one or two interfaces, or if you have multiple devices, but you have a lot of traffic or ISPs, then the product is a must in terms of pricing. If you have only a few devices, core routers, and you have a lot of traffic, then Plixer Scrutinizer is a very competitive product compared to the other products. It's a very stable solution and all the features you ask for are there.

My rating for Plixer Scrutinizer is nine out of ten. I never give a ten when rating a product because I always leave some room even in better products, but this product is close to a ten. Nine is the max for me, in terms of rating.

I'm a partner/reseller of Plixer Scrutinizer and my role supports customers with questions about the product and helps customers with issues, particularly little support issues. Generally, I ask customers what it is they need and make sure they don't buy the wrong product. I hold a consulting role that ensures customers buy the right product and the right size: not too big and not too small. I'm a value-added distributor with a consulting role..”

Ronald Jansen
CEO at Abraxax

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“I have experience with Plixer Scrutinizer, particularly the latest version with NDR capability. I know a little bit about its installation, deployment, etc.

The solution is deployed on-premises. It isn't a SaaS-based solution.

In terms of the users of Plixer Scrutinizer based on my customer, everybody from the network is using it, for example, engineers use it and some security personnel uses it for alerts. It's all been very positive. My customer was able to integrate

Plixer Scrutinizer with the current SIEM solution. The network operations team seems to like it, so it's all been positive so far.

I have no idea how many people are in charge of deployment and maintenance, but Plixer Scrutinizer is known to be a very simple tool.

Currently, my customer is using the solution mostly on the network side. Plixer Scrutinizer did announce a security module and my customer is taking a look at that. There are some definite enhancements added to the tool.

My advice to others looking into implementing Plixer Scrutinizer is that if you're running a multi-vendor, multi-network environment, definitely take a look at the solution because it excels in that area.

I'm giving Plixer Scrutinizer a nine out of ten because even if it has some areas for improvement, the overall experience with the solution especially based on the clients I've worked with, has been fantastic.

My company is a partner/reseller of Plixer Scrutinizer..”

Verified user

Works at a retailer with 51-200 employees

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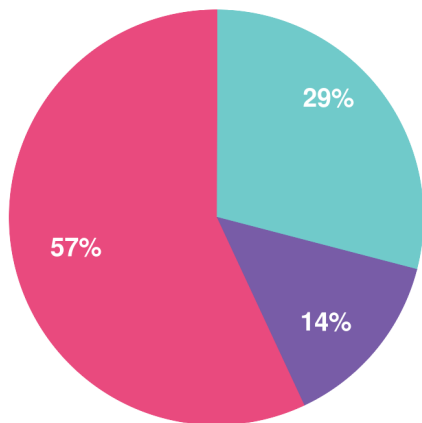
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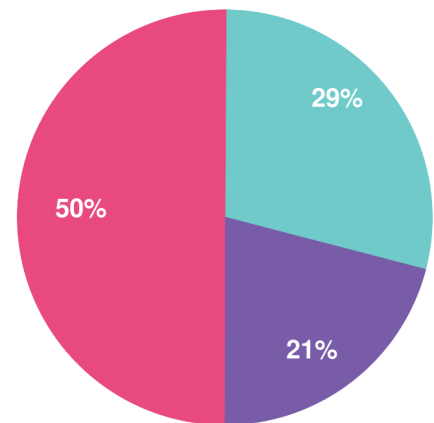


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