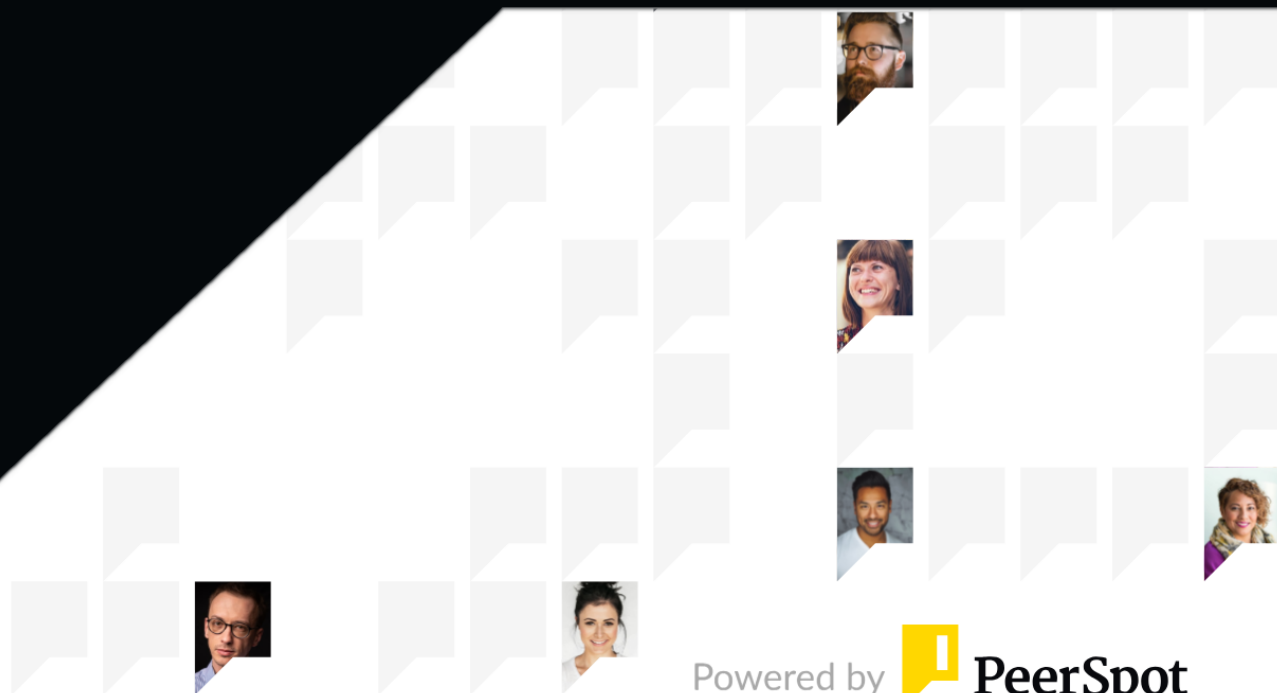




**OpenText Core Performance Engineering  
(LoadRunner Cloud)**

**Reviews, tips, and  
advice from real users**



Powered by  **PeerSpot**

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# Product Recap



OpenText Core Performance Engineering (LoadRunner Cloud)

# OpenText Core Performance Engineering (LoadRunner Cloud)

## Recap

OpenText Core Performance Engineering offers scalable and efficient load testing using a cloud-based architecture, eliminating the need for physical infrastructure and supporting a wide range of users and testing scenarios.

OpenText Core Performance Engineering supports seamless integration with popular tools and delivers real-time anomaly detection and performance insights. With an intuitive interface, it supports scripting protocols and provides tests for cloud-hosted and on-premise applications. The platform streamlines performance testing and infrastructure management, addressing the needs of diverse sectors like banking, retail, and IT. However, it requires enhancements in reporting, integration, documentation, and support for older scripts.

### What are the key features?

- **Rapid Test Setup:** Quickly initiate performance tests without extensive configuration efforts.
- **Scalability:** Supports numerous users without loss of performance across global regions.
- **Global Load Distribution:** Allows effective load distribution across different geographies.
- **Seamless Tool Integration:** Integrates smoothly with SiteScope, New Relic, and others.
- **Real-time Anomaly Detection:** Instantly identifies performance anomalies for immediate action.

### What benefits should users consider in reviews?

- **Minimal Infrastructure Management:** Reduces the need for physical resources, saving costs and effort.
- **Enhanced Application Responsiveness:** Ensures applications remain stable under peak loads.
- **Increased Testing Efficiency:** Streamlines testing processes for faster execution.
- **Cloud-Based Flexibility:** Offers dynamic resource allocation to accommodate varying test needs.
- **Comprehensive Performance Insights:** Delivers valuable analytics for optimizing applications.

Organizations in banking, retail, and IT sectors implement OpenText Core Performance Engineering for performance testing, integrating it within CI/CD pipelines. It suits public server application testing and enterprise systems like SAP and Salesforce, meeting diverse

industry demands for app stability and responsiveness testing.

# Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “The most useful features of OpenText LoadRunner Cloud include getting load through the Performance Center, which is part of the cloud version, where we can monitor CPU and memory utilization, and response times.”



**Jyoti Ranjan Behera**

Performance Test Analyst at Sensata Technologies

- ✓ “OpenText LoadRunner Cloud can scale in a cloud-based environment to support up to ten thousand concurrent users without capacity loss, which is not possible with on-premise solutions on personal machines.”



**Aphiwat Leetavorn.**

CTO at Marco Technology

- ✓ “I rate OpenText LoadRunner Cloud ten out of ten.”



**Saswata Dhar**

Assistant Consultant at Tata Consultancy



“I would rate OpenText LoadRunner Cloud a ten out of ten for scalability.”



**Greg Stone**

Partner at IS Nordic AS



“The beauty of LoadRunner Cloud is that we can use the load generator that is hosted by us on-premises, and we also have the option to use their hosted load generator. If it is a public-hosted application, we can also use their public-hosted load generator, but in our case, all our applications are hosted in our data center, so we are using the on-premise load generator. We have the option to deploy those load generators as we want.”



**User: 767278**

Cloud Manager at a financial services firm with 5,001-10,000 employees



“A vital feature of the solution is its ability to compose realistic scenarios for performance testing”



**Alex Logan**

Senior Manager, Performance Engineering at Enel Group



“It is feature-rich. It supports most protocols, which is important because I am in charge of a team at the bank, and we do performance testing for all kinds of different applications. We have tons of them. We even do video streams.”



**Verified user**

Performance & Analytics Team Lead at a financial services firm with 10,001+ employees

## What users had to say about valuable features:

“A vital feature of the solution is its ability to compose realistic scenarios for performance testing. OpenText LoadRunner Cloud is highly scalable and can handle large user volumes. One crucial advantage of the solution is how it helps judge application scalability. .”

**AlexLogan**

Senior Manager, Performance Engineering at Enel Group

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OpenText LoadRunner Cloud can scale in a cloud-based environment to support up to ten thousand concurrent users without capacity loss, which is not possible with on-premise solutions on personal machines. This scalability and network bandwidth capability are essential for high-scale load testing. Additionally, it allows me to upload common LoadRunner scripts to the cloud for testing without requiring a license for scripting tools, offering a flexible and comfortable high-scale load testing solution.

**Aphiwat Leetavorn.**

CTO at Marco Technology

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“One of LoadRunner's standout features is its extensive support for various TechStacks and protocols. Unlike other tools, LoadRunner excels in integration and protocol support, ensuring it can capture data behind proxies and work seamlessly with diverse technology environments. This versatility makes it invaluable for testing applications across different platforms and protocols..”

**GencoAp**

Head of Testing at Genco

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The functionality of OpenText LoadRunner Cloud is highly valuable. Its LoadRunner functionality allows us to record a solution's networking protocol and replay them. We currently have a customer where we need to run 350,000 web services calls per hour. The ability of OpenText LoadRunner Cloud to handle such extensive functionality is impressive. It's the functionality of the LoadRunner tool rather than the cloud solution itself that is crucial.

**Greg Stone**

Partner at IS Nordic AS

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OpenText LoadRunner Cloud's features are technically similar to LoadRunner Enterprise or the standalone controller. However, a significant difference is in its depth of analysis. In the standalone LoadRunner analysis, I can merge graphs or set granular filters to obtain custom reports. Currently, LoadRunner Cloud provides direct custom reports, a feature that, if improved, might enhance our analysis. Another valuable aspect is the option to use JMX files, similar to JMeter scripts, with LoadRunner.

**Saswata Dhar**

Assistant Consultant at Tata Consultancy

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“This tool has specific components, like LoadRunner Virtual User Generator for scripting, and execution windows, such as LoadRunner Cloud or Performance Center. It's divided into three parts: scripting and code development are handled by one component, execution by another, and analysis by a separate file. This makes it user-friendly and easy to understand. In comparison, JMeter, which is open-source, can feel a bit clumsy. NeoLoad, on the other hand, is a good alternative and performs well, as I've worked with both. However, due to customer requirements, I procured LoadRunner, and we continue to use it. So, there was no option but to go with LoadRunner. In terms of setup and usability, it's straightforward. If I were to rate the leading tools in the market, LoadRunner comes first, followed by NeoLoad. Based on my experience and colleague feedback, these are the most commonly used project tools..”

**RangaReddy**

Team Lead at a consultancy with 10,001+ employees

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# Other Solutions Considered

“There are other tools that provide the cloud capabilities and key features that LoadRunner has, but LoadRunner’s brand and trustworthiness are more important to me..”

**SamirPatle**

Senior Performance Analyst at EPAM Systems

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“We have used similar solutions like JMeter and NordLayer. LoadRunner's compatibility with mainframe systems, along with other monitoring tools like BMC Patrol, sets it apart from other options we have tried..”

**GencoAp**

Head of Testing at Genco

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“We are being forced to move to OpenText LoadRunner Cloud because Silk Performer is going to end of life. We were Silk Performer clients for over 20 years at the bank. It is going to reach the end of life this year, so we were forced to pick a new product. .”

**Verified user**

Performance & Analytics Team Lead at a financial services firm with 10,001+ employees

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“I did a PoC with other tools such as Flood, NeoLoad, and BlazeMeter. In my company, we are supporting multiple protocols testing. For web and API testing, any tool is good, but when it comes to RDP and Citrix protocols, LoadRunner is at the top in the market for supporting all different protocols..”

**User: 767278**

[Read full review](#) 

Cloud Manager at a financial services firm with 5,001-10,000 employees

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“Before this, we had the Performance Center tool, which was a Micro Focus tool. They are in the same line. Performance Center was on-premises, whereas LoadRunner Cloud is vendor-hosted. The base functionalities remain mostly the same. The main difference is the way we access them.

Performance Center only supported IE. Users using a MacBook could not access Performance Center, whereas LoadRunner Cloud is cross-browser. We can access the tool from any browser, which is very helpful, so one of the reasons for moving from Performance Center to LoadRunner Cloud was that LoadRunner Cloud supported different browsers, and accessing it was easy. .”

**User: 767278**

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Cloud Manager at a financial services firm with 5,001-10,000 employees

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“Currently, I am exploring other tools besides OpenText LoadRunner Cloud, such as NeoLoad, but my company is hesitant to invest due to the need to evaluate the advantages of LoadRunner and the associated license costs.

“LoadRunner was chosen over tools such as NeoLoad because, despite NeoLoad being a good option for maintenance, we face script maintenance issues in OpenText LoadRunner Cloud, which often leads to delays..”

**Jyoti Ranjan Behera**

Performance Test Analyst at Sensata Technologies

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# ROI

Real user quotes about their ROI:

The ROI is not necessarily cost savings. Sometimes a customer wants to use OpenText LoadRunner Cloud, or it's the only tool that will solve the problem depending on the application.

**Greg Stone**

Partner at IS Nordic AS

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“We did not calculate the ROI, but the benefits are definitely there. We are testing most of the customer-facing applications before putting them out there, and we are able to ensure that our applications are able to handle the load..”

**User: 767278**

Cloud Manager at a financial services firm with 5,001-10,000 employees

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“I can't calculate the ROI right now but I would assume a lot considering savings on infrastructure cost and license costs. It will still take some time to run a performance test but setup saves a lot of time. .”

**Verified user**

[Read full review](#) 

Senior Test Analyst with 1,001-5,000 employees

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“We have definitely seen return on our investment with Loadrunner Cloud. As I noted, we used to have many load generators and they are no longer used. That is saving us about \$30,000. And Loadrunner costs 50 percent of what it used to cost us to run the same test in the cloud. We don't need a Windows Server license anymore or networking capabilities specifically for testing. Those are the kinds of savings we have seen from moving to the cloud.

Also, in the past, we used to write code. But with TruClient, while you need a performance tester, you don't need a programmer to write scripting. If you know the system, and if you know the objectives of performance testing, you can do the performance tests. No programming skills are needed. That also gives us leverage. We can use someone with performance testing capabilities, even though he might not be the best programmer. That has also reduced our costs by \$10,000 a year..”

**Verified user**

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Sr. Technical Test Analyst at a educational organization with 1,001-5,000 employees

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“ This solution immediately helped us to determine the priorities for what to develop next and where we would reach our limits. Because we had a clear prediction, we knew when it would be urgent to develop features, in various cases. Before StormRunner Load, we didn't have a clear developer roadmap, and now its very clear where we should invest, our weakest links, and what we need to do to strengthen weak links.

“ If you're using third-parties for networking, cloud based servers, load balancer, VPN providers etc., all of them should be informed about the expected load. We had a VPN provider that was expecting thirty users per hour and calibrated accordingly, and the minute we started our load test it shut down. This third-party was not ready. Once we informed them that we were increasing our load, they increased their ability to support the load test..”

**Verified user**

Software Team Lead with 501-1,000 employees

[Read full review](#) 

# Use Case

“We do load testing with LoadRunner Cloud. LoadRunner itself is cloud-hosted, but we load test the applications that are hosted on-premises or in our application data center. .”

**User: 767278**

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Cloud Manager at a financial services firm with 5,001-10,000 employees

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“In my daily use case for OpenText LoadRunner Cloud, I am using the LRE version R2 2023, utilizing four load generators, and while it is okay, sometimes I face issues with the script where the support team takes more time to resolve those issues..”

**Jyoti Ranjan Behera**

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Performance Test Analyst at Sensata Technologies

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“We use LoadRunner Cloud for working with banks, and I find the tool incredibly versatile for our varied load testing needs across different business units. Whether it is testing the API backend for core banking systems or the web frontend for digital applications, LoadRunner Cloud handles it all with ease. .”

**GencoAp**

Head of Testing at Genco

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Our clients use OpenText LoadRunner Cloud to ensure performance by running load tests. OpenText LoadRunner Cloud is one of the most accepted solutions available, and running it from the cloud can be a very effective solution depending on the customer.

**Greg Stone**

Partner at IS Nordic AS

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“We use OpenText LoadRunner Cloud for performance testing of our applications.

We migrated from on-premises LoadRunner Professional to LoadRunner Cloud because it offers geographically distributed compute resources that can be scaled up and down on demand, optimizing costs..”

**Aurobindo Sahoo**

VP at Deloitte

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“It supports business applications for performance testing across various domains, such as retail, financial services, and banking. They had already procured a tool, LoadRunner, for use in their environment, whether on-prem or in the cloud. I've worked on numerous use cases that vary depending on the sector, like banking or insurance, as each sector has its requirements..”

**RangaReddy**

Team Lead at a consultancy with 10,001+ employees

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# Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

The initial setup is complex, but that is the nature of the technology. It's not more complex than other tools we use, like QTest or JMeter. Given the complexity of emulating an application and ensuring security, it is expected to be complex.

**Greg Stone**

Partner at IS Nordic AS

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“Regarding my experiences with the initial setup and deployment of OpenText LoadRunner Cloud, everything is working as expected, but upgrades can take time, and I often encounter correlation issues that require debugging..”

**Jyoti Ranjan Behera**

Performance Test Analyst at Sensata Technologies

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“OpenText LoadRunner Cloud can be easily maintained. The primary workload is utilized during the initial setup, and as part of the maintenance, new instances for LoadRunners are generated. The maintenance of the solution also involves keeping track of how much space has been occupied by the log files..”

**AlexLogan**

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Senior Manager, Performance Engineering at Enel Group

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“I was involved in its onboarding. It was easy. Because we did not plan to migrate anything, in our case, it was easy. We had ten years of data, but when we moved, we decided to not migrate that data because we wanted to start fresh. For us, it was very easy, but I do not know what options people have if they plan to migrate their data..”

**User: 767278**

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Cloud Manager at a financial services firm with 5,001-10,000 employees

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“It was difficult and time-consuming. We have great folks who are working with our value-added reseller and OpenText, but the challenge that we are finding is that we like to be a self-serve shop. They do send us articles about how to do something, which is cool, but they are not technical enough. They are missing details. We understand that their documentation needs to be at that general level for the people who are not so technical, but they need to have a second level that gets down into every port in security concerns. We need much deeper technical documentation available so that we do not have to constantly go back and ask. Overall, it was difficult. It could be worse. I am not unhappy, but there is room for improvement. .”

**Verified user**

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Performance & Analytics Team Lead at a financial services firm with 10,001+ employees

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“It's quite simple and user-friendly. Anyone with some LoadRunner experience can easily adapt.

The cloud configuration setup and server access can be tricky, as we don't usually get direct access. Sometimes, even after the configuration is supposedly done, problems arise when we start testing. For example, after developing a script locally, I occasionally face issues executing it on the Cloud LoadRunner machine. The test doesn't start, and I can't review the results. This usually happens if the configuration isn't done properly. I have to check the cloud-based machines and verify the IP range of the virtual systems because Cloud LoadRunner doesn't use static IPs—it has a dynamic range. The IP range can vary, and it picks one by one where the problem arises.

When that happens, I need to check whether my application can access the cloud machines. We need to request firewall access, specifying the source and destination, to enable communication between the cloud machine and our application. On-prem setups are different; there's a physical machine, and I have direct access. I can check the hostname of my application and verify access to the load generator. I can ping the machine, use Telnet, and quickly resolve the issue. The process feels more cumbersome in the cloud, especially when facing execution challenges.

I transitioned to the cloud just six months ago. I've worked on cloud-based environments for only six months after migrating from on-prem applications. This involved migrating existing scripts to the cloud and re-executing previous tests to compare performance between on-prem and cloud. The goal was to assess the differences between the two environments, as the client expects improved response times and overall performance due to the cloud's higher configurations. I've shared the results of these tests, which reflect those improvements.”

**RangaReddy**

[Read full review](#) 

Team Lead at a consultancy with 10,001+ employees

# Customer Service and Support

The technical support is rated as six out of ten. They have been slow in response, but it's important to note that OpenText has recently taken over Micro Focus. I believe this requires improved support.

**Aphiwat Leetavorn.**

CTO at Marco Technology

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“OpenText's technical support is generally responsive and helpful. They address issues effectively, although specific or niche protocol requirements might take longer to resolve due to prioritization. Overall, I would rate their support an eight out of ten..”

**GencoAp**

Head of Testing at Genco

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“Support-wise, I would rate OpenText LoadRunner Cloud a six out of ten.

“I faced issues with OpenText LoadRunner Cloud support when a problem took three to four months to resolve, which negatively impacted our project, especially when key team members were unavailable during leave periods..”

**Jyoti Ranjan Behera**

Performance Test Analyst at Sensata Technologies

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“LoadRunner is a very old product in this industry. It was a little difficult to get to the right support team. Now there's a professional service group that is better than they were before.

If scaling becomes a problem, then we have to involve the support, the right kind of support to actually fine-tune and troubleshoot the entire configuration. But with the cloud version, that risk is minimized. It has adequate storage available..”

**Abbasi Poonawala**

Chief Enterprise Architect at Alinma Bank

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“From your experience, there are typically two options when purchasing a license: with or without support. Opting for support has been beneficial, especially when issues arise.

For instance, you mentioned a colleague facing a problem where they couldn't capture an application's network due to some background package being installed. After raising a request, the vendor support team from OpenText connected within 24 hours, set up a meeting, and provided helpful suggestions. Although it took a few days to understand and resolve the issue fully, the support was proactive and responsive.

Both LoadRunner and NeoLoad seem to offer efficient and timely support, ensuring users can get assistance when needed, which adds value to the tools themselves..”

**RangaReddy**

Team Lead at a consultancy with 10,001+ employees

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“They are very good. I am supporting multiple tools. Support-wise, they are very good. In HP days, it was not great, but with Micro Focus and now OpenText, the support is better.

We reach out to them when we face any issues. Because it is cloud-hosted, we reach out to them and open a ticket if we are trying to start the load, but we are not seeing any screen or have any other issue. Within SLA, they reach out to us. If it is a new feature request, they reach out to us. We also have monthly calls with their customer success manager. They keep us up to date and give us all the information about the new things that are coming. They also send notifications beforehand when they have any maintenance scheduled. The communication and support have been good.

I would rate their support a nine out of ten. I am taking one point off because sometimes, it can take a few cycles to explain the issue to the support, but that is applicable to any tool. Overall, I am satisfied with their support..”

**User: 767278**

[Read full review](#) 

Cloud Manager at a financial services firm with 5,001-10,000 employees

## Other Advice

I would appreciate documentation or some links to videos on AI-driven testing strategies with OpenText LoadRunner Cloud. I rate OpenText LoadRunner Cloud ten out of ten.

**Saswata Dhar**

Assistant Consultant at Tata Consultancy

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There is no need for maintenance with OpenText LoadRunner Cloud since it is a subscription-based platform handled by its provider. Overall, I rate OpenText LoadRunner Cloud a seven out of ten. I recommend it based on its capability and reasonable pricing, especially for customers already using LoadRunner with limited user licenses.

**Aphiwat Leetavorn.**

CTO at Marco Technology

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“LoadRunner Cloud's infrastructure management-free approach is a big plus, especially for multi-geography organizations like banks. By leveraging cloud-based load generators, you can ensure native performance testing without the hassle of maintaining hardware. Plus, while there may not be direct cost savings, the convenience and flexibility of cloud deployment can lead to more efficient resource utilization and potentially lower operational overhead in the long run.

Overall, I would rate LoadRunner Cloud as a nine out of ten. It is technically superior and well-executed, but the cost is a drawback. Additionally, its focus on non-functional testing means separate scripts are needed for functional and non-functional testing, which can slow down testing processes. .”

**GencoAp**

Head of Testing at Genco

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“The solution generates traffic on the infrastructure, which resembles end users. Depending on the performance of the underlying infrastructure and nodes of the architecture, our company team can report on the scalability of applications. The solution performs two types of tests: user interface testing, which is implemented primarily in our organization for online banking, and the other one is API level testing for mobile banking. In terms of the feature set, OpenText LoadRunner Cloud is a market-leading application that has been around for 20 years. I have been working with the solution throughout the acquisition stages; the product used to be much better when it was primarily managed by Mercury. There are limited AI capabilities in the solution; when I was personally operating some smart scenarios using the feature of auto-scaling, I found it unsatisfying. I would recommend the product to others based on its feature set and the level of support. I would rate OpenText LoadRunner Cloud as seven out of ten. There are no glaring weaknesses in the product, and it's good enough for its core purpose. .”

**AlexLogan**

Senior Manager, Performance Engineering at Enel Group

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“I am describing the support of OpenText LoadRunner Cloud regarding LoadRunner. In LoadRunner, I actually do not use real-time analytics. There are more monitoring tools available, but until now, we are just using the [Performance Center](#) for monitoring and integrating with SolarWinds, while also considering integrating with Prometheus for real-time log checks.

“I have not used OpenText LoadRunner Cloud with a CI/CD pipeline yet, but I think it would be beneficial to implement.

“As for the integration needs of OpenText LoadRunner Cloud, I am considering Prometheus because I am not doing real-time monitoring at present. The DBA team handles the SolarWinds part, and we require reports based on load testing duration.

“I rate OpenText LoadRunner Cloud a seven out of ten..”

**Jyoti Ranjan Behera**

Performance Test Analyst at Sensata Technologies

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“If it's in the cloud, there's a separate version called LoadRunner Cloud. We have both options on-prem and cloud. Some applications only support on-prem, while others are cloud-based, so we must test them in the cloud environment. In this account, we work with both environments. It's worth noting that around 90% of applications are moving to the cloud these days. In the cloud version of LoadRunner, the concept of manually adding load generators doesn't exist. You don't need to worry about adding load generators to the tool, a common challenge with on-prem setups. In on-prem projects, if there are ten load generators and others are using them, you must wait for availability before running your tests. LoadRunner Cloud automatically assigns the load generators.

If someone in my network is looking for a performance testing tool, I recommend LoadRunner, especially if the client has a sufficient budget. For clients using

cloud-based applications, it's essential to consider LoadRunner's cloud environment, which requires specific infrastructure from OpenText. They can opt for the Performance Center without worrying about cloud infrastructure if their applications are on-premises.

The recommendation ultimately depends on whether their applications are cloud-based or on-premises. Additionally, pricing and supporting the required protocol play significant roles in decision-making. It's important to assess which types of applications they are working with, such as web, Citrix, or Windows applications, to determine the necessary protocol licenses. Buying unnecessary protocols can lead to wasted expenses.

Overall, I rate the solution a nine-point five out of ten..”

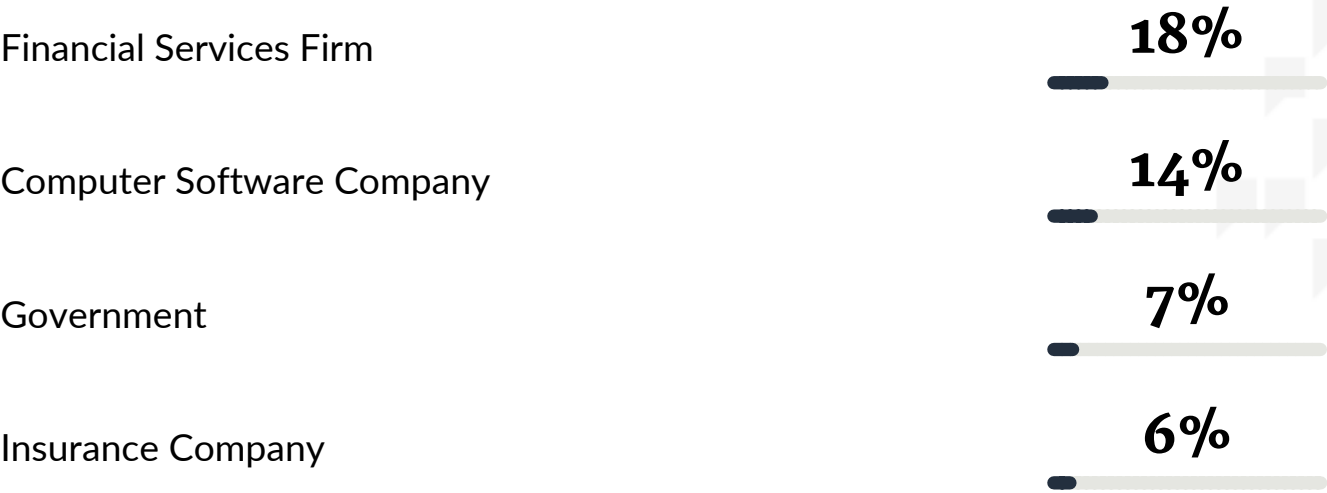
**RangaReddy**

Team Lead at a consultancy with 10,001+ employees

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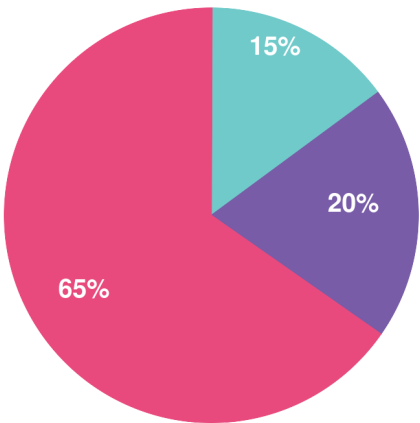
# Top Industries

by visitors reading reviews

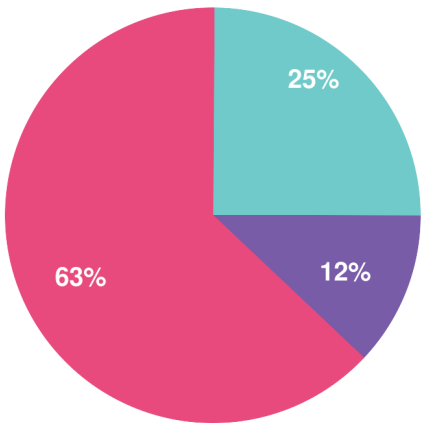


# Company Size

by reviewers



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 Large Enterprise       Midsize Enterprise       Small Business

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