

aws marketplace

ngrok

# Reviews, tips, and advice from real users



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# Product Recap

ngrok

ngrok

# ngrok Recap

ngrok is a powerful tool that allows developers to expose local servers to the internet securely, facilitating easy and secure development and testing of web hooks and APIs.

Utilized primarily by developers, ngrok streamlines the process of connecting local environments to the internet, enhancing testing, demos, and collaboration. Its ability to generate secure tunnels with minimal setup makes it a go-to choice for seamless integration and real-time development workflows.

## What are ngrok's most important features?

- **Secure Tunnels:** Provides encrypted tunnels from public endpoints to local servers.
- **Custom Subdomains:** Allows personalized subdomain allocation for easy identification.
- **Web Interface:** Offers a GUI to inspect traffic and manage tunnels effectively.
- **Access Control:** Manages access with IP whitelisting and authentication.
- **Webhook Verification:** Simplifies API collaborations through verified webhooks.

## What should users look for in ngrok reviews?

- **Ease of Use:** Simple setup and intuitive operation enhance productivity.
- **Reliability:** Consistent performance during testing and demos fosters trust.
- **Security:** Strong encryption and authentication ensure safe connections.
- **Scalability:** Efficient management of dynamic workflows for growing needs.

In industries like software development, finance, and telecommunications, ngrok is implemented to streamline the testing of APIs, as well as secure remote presentations and demos. Its adoption ensures seamless real-time testing and collaboration, fostering innovation while maintaining security standards.

# Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✔ “ngrok has positively impacted my organization by making development easier because we can check and generate our public URL, saving more time, reducing stress, and allowing us to work faster.”



**Suraj Jha**

AI Engineer at Probus Insurance Broker Limited

- ✔ “For a simple college project, ngrok was more than enough and definitely met my needs.”



**Hasan Rahman**

AI Engineer at a tech vendor with 10,001+ employees

- ✔ “Overall, ngrok is a very useful tool for developers, simplifying local testing, especially for APIs and integrations, which helps speed up the development workflow and identify issues early on.”



**Rishabh Singh**

Senior FrontEnd Developer at Adobe



“The specific outcome my team experienced is easier collaboration.”



**PrakharGupta**

Artificial Intelligence Engineer at Probus Insurance Broker Pvt



“ngrok positively impacted my organization and projects by saving me a significant amount of time that I previously spent scheduling meetings.”



**Chirag Morajkar**

Lead Ai Tech And Tech Automation Engineer at CleanFoldz Laundry



“This made my productivity very quick and allowed me to finish my task very fast.”



**Samahali Samahali**

Senior Fullstack Engineer at a university with 10,001+ employees



“The best features I can see in ngrok are that it is very stable, user-friendly, great for debugging, and the most efficient way to use it.”



**Bhavdip Patel**

Developer at Probus Insurance Broker Pvt

## What users had to say about valuable features:

“The best feature of ngrok is the instant public URL. We can use it for a secure URL with HTTPS by default. It works as a web inspector and is very useful for debugging webhooks and APIs. Additionally, custom subdomains are a valuable feature. I generated my custom subdomain for fun. My name is Suraj, so I generated suraj.ngrok.something. It was very fun doing it..”

**Suraj Jha**

AI Engineer at Probus Insurance Broker Limited

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“It is easy to install ngrok on my local machine. It is also very quick. I can install it and enter the port I want to generate the HTTPS for, and it works. That is very helpful and a great thing. It is easy.

Because I am using Linux, I just enter the installation command and use ngrok. It is very quick for me..”

**Samahali Samahali**

Senior Fullstack Engineer at a university with 10,001+ employees

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“In my opinion, the best features of ngrok are that we can use it for TCP tunneling for the database, and it also allows HTTP and HTTPS tunneling, along with many other use cases like authentication and access control, custom domains, and more.

“I mostly use TCP tunneling and HTTP and HTTPS tunneling..”

**Sagar Koli**

Senior Front End Back End Full Stack Engineer at Probus Insurance Broker Pvt

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“ngrok offers me the capability to debug locally, which is very beneficial.

“ngrok's local tunneling capability has helped me in terms of speed, convenience, and overall effectiveness in my work.

“ngrok has made development easier for me, and I have used it and found it to work well. It's a great development tool..”

**Verified user**

Full stack developer at a marketing services firm with 501-1,000 employees

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The best features I use are authentication. ngrok offers multiple valuable features including HTTP, HTTPS tunneling, authentication, webhooks, and testing support. I find myself relying on authentication and access control the most.

ngrok is very user-friendly, which is my first preference. The second advantage is that it is more scalable. The third benefit is that I can generate solutions very easily. It is very simple to generate the functionality I need.

“ngrok is very useful for me since I use it to deploy my projects. .”

**Verified user**

[Read full review](#) 

Ai Engineer at a insurance company with 501-1,000 employees

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The best features I can see in ngrok are that it is very stable, user-friendly, great for debugging, and the most efficient way to use it.

ngrok has saved a lot of time for my organization, and it is more scalable than the website or any other application.

“Our team saved a lot of time using ngrok, which is why we recommend it.

“We have saved a lot of time and teamwork thanks to ngrok.

“ngrok is very stable and scalable. .”

**Bhavadip Patel**

[Read full review](#) 

Developer at Probus Insurance Broker Pvt

# Other Solutions Considered

“I did not previously use a different solution. I searched on ChatGPT and it suggested ngrok. I used ngrok, and it was the better option I could have chosen..”

**Suraj Jha**

AI Engineer at Probus Insurance Broker Limited

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“I don't think I will choose anything else right now because I purchased a monthly plan. I will not switch right now, but if I do, I will let the ngrok team know..”

**Suraj Jha**

AI Engineer at Probus Insurance Broker Limited

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“Previously, I used a platform called Local Tunnel, which is an open-source platform that was simple but not as reliable as ngrok. I switched to ngrok because it stands out in the market for its reliability..”

**Chirag Morajkar**

Lead Ai Tech And Tech Automation Engineer at CleanFoldz Laundry

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“I did not know of other options, but if I think of some options now, I can consider some local tools such as Local Expose and local tunnel. I believe these are popular alternatives to ngrok..”

**Chaheti Jha**

Full Stack Developer Intern at Singularium Technologies

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“Before choosing ngrok, I evaluated other options like Local Tunnel and Serveo, going through reviews and research to find the best option, and ngrok emerged as the top choice compared to the others..”

**Chirag Morajkar**

Lead Ai Tech And Tech Automation Engineer at CleanFoldz Laundry

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“I did not know of other options, but if I think of some options now, I can consider some local tools such as Local Expose and local tunnel. I believe these are popular alternatives to ngrok..”

**Chaheti Jha**

Full Stack Developer Intern at Singularium Technologies

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# ROI

Real user quotes about their ROI:

“We see a return on investment with ngrok; there are many benefits I can list down, such as very easy setup, no need for hosting, great for debugging, real-time request inspection, and many more..”

**Sagar Koli**

Senior Front End Back End Full Stack Engineer at Probus Insurance Broker Pvt

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“The return on investment with ngrok is notable because time consumed scheduling meetings for updates is now focused on more productive work, allowing me to avoid constantly asking colleagues to check their availability for meetings..”

**Chirag Morajkar**

Lead Ai Tech And Tech Automation Engineer at CleanFoldz Laundry

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“I believe ngrok provides a good return on investment. Since we were using the free tier, it was giving us very good savings on resources and time. Even if we were to pay for it, it would be a good investment..”

**Chaheti Jha**

Full Stack Developer Intern at Singularium Technologies

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“If I had to estimate the amount of money I saved by using ngrok, I would say maybe around twenty dollars. As for time, I saved at least seven or eight hours that I would have spent trying to find a solution to the API gateway connectivity issue I faced.

“I did not really save any money apart from what I would have saved if I had to pay for a paid tier of ngrok since it was a college project and I did not use it in production or development..”

**Hasan Rahman**

AI Engineer at a tech vendor with 10,001+ employees

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# Use Case

My main use for ngrok is authentication and access control. ngrok has been very useful for me. I recommended my company to purchase a subscription because it helps me with authentication for the project I created and for verifying that the person is truly human. ngrok is very scalable and useful for our needs. We also used ngrok for public exposure.

**Verified user**

[Read full review](#) 

Ai Engineer at a insurance company with 501-1,000 employees

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I generally use ngrok to generate random links to provide my clients and users to test my basic projects.

I use ngrok to make a random link and then share that link with my client or my users so that they can use my project. .”

**Bhadvip Patel**

[Read full review](#) 

Developer at Probus Insurance Broker Pvt

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“My main use case for ngrok is TCP tunneling for database and SSH, and I typically use it for those purposes.

“Specifically, I use TCP tunneling for my Probus portal, and it is very useful for me since I have been using it for the last two years.

“I use ngrok on my local machine to share my projects with others..”

**Sagar Koli**

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Senior Front End Back End Full Stack Engineer at Probus Insurance Broker Pvt

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“My main use case for ngrok is when we want to use any webhook with the frontend or Android app, we need a backend server where we can debug locally. At that time, we use ngrok for making a port and providing that to the webhook.

“In a project where there's a webhook, we want to see why payment is not happening and consequently why the subscription is not happening. For that, we need to debug.

“That is the main use case for ngrok, being useful for production and a little bit about the debugging with ngrok..”

**Verified user**

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Full stack developer at a marketing services firm with 501-1,000 employees

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“My main use for ngrok is to generate a URL. I made a project recently and I generated a link for it so I can use it and share that with anyone so they can use it.

“I was building an HTML to PDF and PDF to Base64 converter. The project was a bit complicated and took one or two days to complete. It was handling our main server, the Probus main server. We get a response in HTML, convert it into PDF, and then save the PDF as Base64 in our database. The project converts two HTMLs to PDF, or one HTML plus one PDF to Base64, and two PDFs to Base64. This bot combines them and ensures they are saved in Base64.

“Sharing the ngrok link helped in my workflow because my colleagues were able to use it to test it for our server. The project was handling around 5,000 to 10,000 customers every day, so we had to test it to ensure it would work properly in production.

“My main use of ngrok in my daily work is to make a public URL for my projects. I am working on my voice agent, similar to Samantha, and it was fun doing it. The top three features I use every day are sharing local links and testing new features of ngrok, such as a payment gateway webhook. Since we don't have our own payment webhook in Probus, we are testing it. I thought ngrok would be the best option..”

**Suraj Jha**

AI Engineer at Probus Insurance Broker Limited

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“I used ngrok when I integrated with the payment Amazon payment web service to handle HTTPS during development, not in production. When I worked locally, I did not have HTTPS, so I used ngrok to make the connection easy with the webhook. I also used it when I integrated with Fireblocks and Circle for cryptocurrency. Additionally, with my team, sometimes we needed to test something on my local machine. For example, a front-end developer would ask me to act as a back-end. I would give them the ngrok URL of my local machine, and they could connect and test or establish our API contract to ensure it worked before we uploaded it or pushed it to the cloud or the branch.

I used ngrok when I wanted the webhook of the Amazon payment service to call me when the payment was completed successfully, when the user made a purchase, or when a refund happened. This was because I wanted to depend on the webhook, not on the user interface, to ensure that the payment had already happened or the payment was refunded successfully, or if there was an issue.

When I integrated with Amazon payment, I worked on it first on my local machine and wanted to test the webhook before I pushed my code to the development server. I sometimes edited much of my code to ensure everything was working correctly. This made my productivity very quick and allowed me to finish my task very fast. This was because I could call the Amazon payment via an HTTPS link locally without having to push every time to the development server and wait for the deployment or pipeline to finish before starting. When I push my code, have a code review, and then test, it might take fifty minutes or twenty minutes, which would waste my time. When I worked on it locally and tried to fix the errors by using ngrok to ensure the task was clear and the integration was completed successfully, then I pushed my code to the development server. That did not waste my time; it saved my time. I save one or two hours. That is great for me, and it does not create a bottleneck for my colleague to review my code..”

**Samahali Samahali**

Senior Fullstack Engineer at a university with 10,001+ employees

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# Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“My experience with ngrok's pricing, setup cost, and licensing is that currently we are using a one-month plan, and we renew it every month, with plans to shift towards the one-year plan in no time..”

**Sagar Koli**

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Senior Front End Back End Full Stack Engineer at Probus Insurance Broker Pvt

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“ngrok helped me expose my projects and local server to the internet without any complex setup, which could be accomplished in five to ten minutes, making it very useful, easy, and time-saving..”

**Chirag Morajkar**

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Lead Ai Tech And Tech Automation Engineer at CleanFoldz Laundry

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“Setting up the tunnel and generating the public URL with ngrok was very easy. I even suggested my company subscribe to or get a paid plan for it. The company was paying for it, and currently it was paying for one month. I will make sure to have them purchase it for a year so I can use it precisely and perfectly..”

**Suraj Jha**

AI Engineer at Probus Insurance Broker Limited

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“The setup was easy because there was a simple one command, ngrok http and the port number. As for latency, it was generally fast except for some issues such as in a document uploading process for a WhatsApp bot, which took more time than on a server, increasing latency..”

**PrakharGupta**

Artificial Intelligence Engineer at Probus Insurance Broker Pvt

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“Setting up ngrok on my laptop involved several steps. I was looking into various services to achieve this goal and asked ChatGPT, which first suggested ngrok. It guided me through setting up ngrok on my Windows laptop acting as a server. I had to log into the website, create an account, and go through a bunch of setup steps. I remember downloading some software, running a variety of commands in the terminal, and eventually created a Node.js script in Visual Studio Code. Somehow, everything worked together, and I could access this remote server from my other laptop.

“As for setup, it was quite simple and did not take me long; I just followed a set of instructions from ChatGPT and was done..”

**Hasan Rahman**

AI Engineer at a tech vendor with 10,001+ employees

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# Customer Service and Support

“I have not reached out for customer support, but I have noticed the documentation is very well documented; I was able to find answers on their website with no issues..”

**Alex Campbell**

Senior Trust Operations Data Engineer at DIGICERT, INC

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“I have not contacted customer support for ngrok due to my limited usage of just two to three projects a month, and the superb documentation provided by ngrok resolves any issues I face promptly..”

**Chirag Morajkar**

Lead Ai Tech And Tech Automation Engineer at CleanFoldz Laundry

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“I did not have to contact customer support because it was that good to use. I only faced the latency issue, but I understand you cannot provide everything in the free tier or people will not use the pricing..”

**PrakharGupta**

Artificial Intelligence Engineer at Probus Insurance Broker Pvt

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“The customer support was really amazing, as they have always been proactive in responding to our queries or issues related to access.

“We purchased ngrok directly by contacting their sales team because we are a large organization, and they offered us a bundled package..”

**Rishabh Singh**

Senior FrontEnd Developer at Adobe

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“I did not face any problem contacting ngrok's customer support. However, I believe someone from our company did face a problem, and the customer support was pretty helpful for them.

“I would rate customer support as a nine since I did not experience it myself, but my fellow employees were very much impressed with the customer support..”

**Chaheti Jha**

Full Stack Developer Intern at Singularium Technologies

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# Other Advice

“I believe if someone wants to use the free tier and a good tool for their coding, then ngrok is the best. I would rate this review as an eight overall..”

**Chaheti Jha**

Full Stack Developer Intern at Singularium Technologies

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“My advice for others looking into using ngrok is to rely on the detailed documentation, start with the free plan to test with a few projects, and utilize YouTube videos alongside the documentation for guidance. I give this review a rating of eight out of ten..”

**Chirag Morajkar**

Lead Ai Tech And Tech Automation Engineer at CleanFoldz Laundry

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“The specific outcome my team experienced is easier collaboration. I have been fortunate enough to use ngrok as my first solution, and it was so good that I did not need to switch to anything else. My advice to others looking into using ngrok is that if you want easy collaboration, testing environments, and development between teams, it is surely the way to go. I would rate this product an 8 out of 10..”

**PrakharGupta**

Artificial Intelligence Engineer at Probus Insurance Broker Pvt

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“I would advise others looking into using ngrok to purchase it because it is more reliable and it saves us a lot of time. We should purchase it.

“We are using ngrok right now as a private cloud and on our local computer.

“I have nothing much to add before we wrap up. I would rate my overall experience with ngrok as a 9 out of 10..”

**Suraj Jha**

AI Engineer at Probus Insurance Broker Limited

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I don't have to share anything about my main use case for ngrok.

We are using ngrok locally right now.

“We are using the free version of ngrok and will shift to a one-month plan in no time.

“I would suggest trying the ngrok plan first.

“I don't have any additional thoughts about ngrok before we wrap up.

“I am providing this review a rating of 10. .”

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**Bhavdip Patel**

Developer at Probus Insurance Broker Pvt

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“Besides what I have already said, I can say that I used only the free tier and it was very useful. It did not surpass my expectations, but it definitely met them, doing a good job in that regard, and I had a good experience with this software.

“ngrok is only deployed on my local machine for my project.

“My advice to others looking into using ngrok is to not overthink it and just go for it since it is going to serve most of your needs. If more credits are needed, you can always purchase them. Apart from that, I do not think I have anything more to say.

“I have covered almost everything I wanted to say about ngrok in this interview. I would rate my overall experience with ngrok an eight out of ten..”

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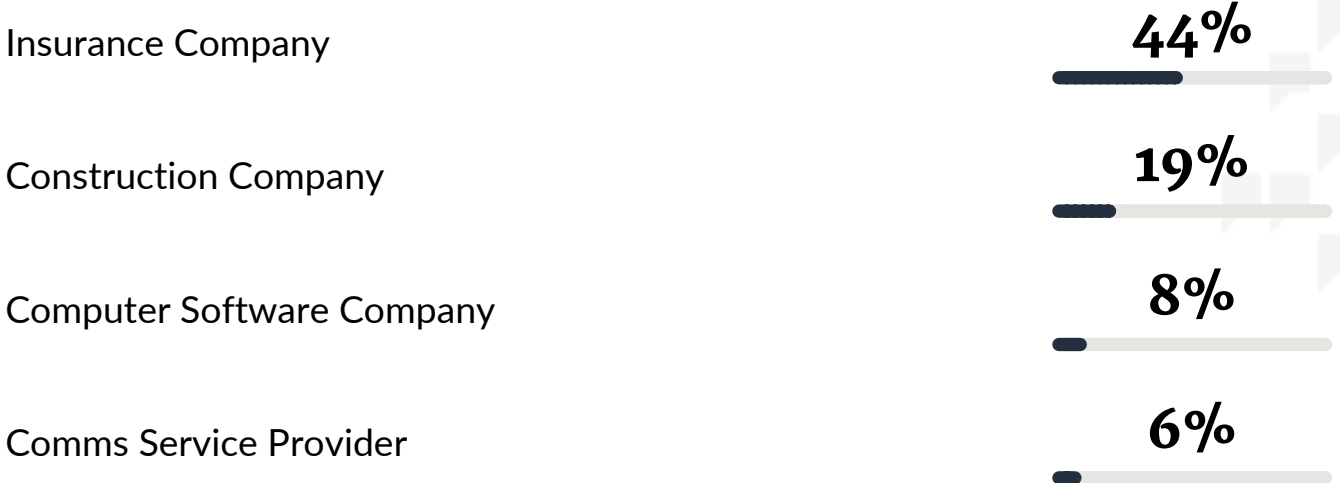
**Hasan Rahman**

AI Engineer at a tech vendor with 10,001+ employees

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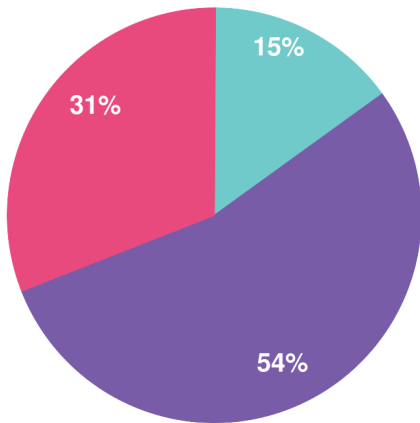
# Top Industries

by visitors reading reviews

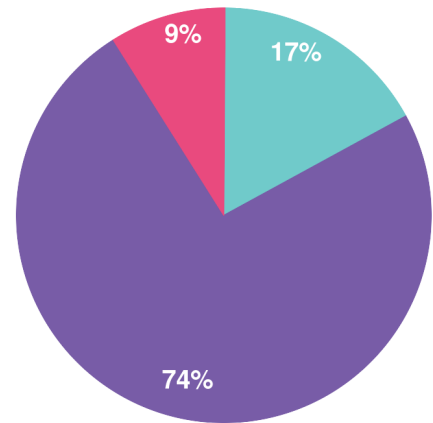


# Company Size

by reviewers



by visitors reading reviews



Large Enterprise      Midsize Enterprise      Small Business

# About this buyer's guide

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PeerSpot is the leading review site for cloud, AI, and business software. We created PeerSpot to provide a trusted platform to share information about software, applications, and services. Since 2012, over 22 million people have used PeerSpot to choose the right software for their business.

PeerSpot helps tech professionals by providing:

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- Specific information to help you choose the best vendor for your needs

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