



Jamf Protect

Reviews, tips, and advice from real users



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Product Recap



Jamf Protect

Jamf Protect Recap

Jamf Protect provides comprehensive security for Apple devices, aiding in malware protection, threat prevention, CIS benchmarks, and USB blockages while supporting local accounts and password sync.

Designed for managing Apple devices, Jamf Protect offers robust security features, such as malware detection and prevention, unauthorized data transfer blocks, and enhanced security profiles. It allows seamless deployment and upgrades of applications, coupled with efficient endpoint management. The tool ensures zero performance impact while providing real-time notifications for password updates and comprehensive data protection across all Mac OS versions.

What are Jamf Protect's most notable features?

- **Quick OS Updates:** Ensures devices are always up-to-date with the latest OS releases.
- **Zero Performance Impact:** Doesn't strain CPU resources, ensuring smooth laptop performance.
- **Real-time Notifications:** Delivers timely alerts about password updates and security threats.
- **Comprehensive Data Protection:** Guards against malware, data transfers, and external drive threats.
- **Zero-touch Integration:** Simplifies deployment and device management without manual intervention.

What benefits do users see in reviews?

- **Enhanced Security:** Significant reduction in malware and unauthorized data transfer incidents.
- **Efficiency:** Streamlined device management and application deployment save time.
- **Performance:** Lightweight design ensures devices run smoothly without slowing down.
- **Proactive Threat Detection:** Early detection and prevention of potential threats safeguard data integrity.

Industries such as education, healthcare, and finance leverage Jamf Protect to maintain stringent security standards, streamline application deployment, and ensure devices meet compliance requirements. They benefit from real-time threat alerts, comprehensive data protection, and zero-touch integration, enhancing overall operational efficiency.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“I rate the technical support a ten out of ten.”



Kishoth P

Solutions Engineer at Standard Chartered Bank



“The quick updates are really good. If a new OS update drops today, I'll have the Jamf Protect update within a few hours. It's also compatible with all Mac OS versions, and there's zero lag or performance impact.”



Hitesh Sharema1

IT Compliance Project Specialist at Avizva



“Jamf Protect searches incoming and outgoing traffic for malware to monitor the network for security.”



Ashitosh Bankar

Jamf Consultant at Team Computers

- ✓ “Jamf Protect's most effective features for threat detection include managing devices and applications, deploying and upgrading the OS, and its overall security features.”



Dinesh Venkates

Consultant at Fujitsu

- ✓ “The product's initial setup phase has very simple steps.”



Amit-Sarkar

Apple Mobility Service Manager at ZONES PVT LTD

- ✓ “We mainly use Jamf Protect to protect staff computers from malware and antivirus.”



Amira Youssef

Server Administrator Coordinator at Cairo American College

- ✓ “Jamf Protect is a security product that helps us with CIS benchmarks and threat prevention.”



Nisar Ahamed

Presales Specialist at BRILYANT DISTRIBUTION PVT LTD

What users had to say about valuable features:

“The behavioral detection is valuable. It also includes built-in network protection that is powered by our AI called Medium. It provides telemetry and signature-based detection, which offer comprehensive endpoint security..”

Verified user

Presales Engineer at a computer software company with 201-500 employees

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“Jamf Protect provides zero-touch integration, and we can add various IdPs for synchronization or authentication. The most effective feature of the solution for security needs is that users can create a zero-touch environment network access and VPN access. Jamf Protect searches incoming and outgoing traffic for malware to monitor the network for security..”

Ashitosh Bankar

Jamf Consultant at Team Computers

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“The notification feature of the product, with the help of which the tool sends notifications to the user every ninety days, asking to take care of the password update that needs to be done. Additionally, the tool gives the password expiration time and information about the local account, such as whether there has been an update or if it is a standard one. The availability of all the information under one umbrella helps the tool provide more value..”

Kishoth P

Solutions Engineer at Standard Chartered Bank

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“The most valuable features of the solution are in terms of data, especially whenever someone is trying to take out some data or trying to do any miscellaneous activities, which are areas that Jamf Protect easily catches. The aforementioned area consists of the tool's most useful and important feature.

An important point associated with the product is in the area related to the external drives, and it can be considered as an additional feature that most corporations need nowadays..”

Amit-Sarkar

Apple Mobility Service Manager at ZONES PVT LTD

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Other Solutions Considered

“We previously used Norton Antivirus, and it wasn't efficient at all. I previously used Workspace ONE. The only advantage of Workspace ONE over Jamf Protect is that it supports a wide range of devices, including Mac and Windows..”

Amira Youssef

Server Administrator Coordinator at Cairo American College

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ROI

Real user quotes about their ROI:

“It is value for money. For example, for just \$4 or \$5 per user license, I get endpoint protection, including some DLP capabilities like screenshot tracking. Normal antivirus doesn't offer that.

They also provide zero-hour protection. If new malware emerges, they quickly push an update to all endpoints. No other product I know of offers that kind of speed and support.

Microsoft takes a week, Apex three to four days, but Jamf, because of their close partnership with Apple, gets it done much faster. I don't think any other MDM solution for Mac comes close to what Jamf provides.

Intune and others work with various platforms, not just Mac. Jamf Protect is specifically designed for Apple devices..”

Hitesh Sharema1

IT Compliance Project Specialist at Avizva

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Use Case

“Jamf Protect manages all Apple devices, deploys and upgrades applications, and enforces security features like blocking data transfers and improving security profiles..”

Dinesh Venkates

Consultant at Fujitsu

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“I use Jamf Protect for myself, especially for POC demonstration purposes. It is also used as part of our consultation services, where I recommend it to customers..”

Verified user

Presales Engineer at a computer software company with 201-500 employees

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“Jamf Protect is basically an endpoint solution for any external drives since it can detect any kind of malware attacks or any miscellaneous activities that occur through a device. If someone is trying to take out the data without permission, the tool also detects that..”

Amit-Sarkar

Apple Mobility Service Manager at ZONES PVT LTD

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“I use Jamf Protect in my company to deal with the area around local account setup, specifically in terms of password synchronization.

The use cases related to the product are pretty straightforward because if you don't need an LDAP account setup in your organization and prefer to deal in the area around local account management, then Jamf Protect is a suitable solution. Jamf Connect is the only solution that offers password synchronization and gives a notification every 90 days, and then the synchronization will happen to the FileVault on macOS..”

Kishoth P

Solutions Engineer at Standard Chartered Bank

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup is very straightforward. Much easier than other antiviruses. With the others, you have to make multiple configuration files and push them to laptops.

With Jamf Protect, there's only one, and everything can be handled from the backend..”

Hitesh Sharema1

IT Compliance Project Specialist at Avizva

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“I rate the product's initial setup phase a nine on a scale of one to ten, where one is a difficult setup phase, and ten is an easy setup phase.

The solution is deployed on an on-premises model.

The solution can be deployed in a week, which is very fast..”

Kishoth P

Solutions Engineer at Standard Chartered Bank

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“The product's initial setup phase has very simple steps. If you have Jamf Pro in your environment, you don't have to do any migration. If you buy Jamf Protect separately, it can be installed very quickly and doesn't take much time.

The solution can be deployed if you are using Jamf Pro. I don't think that you need something else apart from Jamf Pro to deploy Jamf Protect..”

Amit-Sarkar

Apple Mobility Service Manager at ZONES PVT LTD

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“I would rate my experience with the initial setup a ten out of ten, with ten being easy.

Initially, the deployment took 15 days for the pilot phase, and then another 15 days for production. However, the actual deployment itself only took 15 days, as it was preconfigured.


So it took around one month in total. Stakeholder approval caused a delay, but the actual deployment for the facility department was only 15 days.

No maintenance is required because everything is associated. It's a cloud solution, so we only need to modify applications for the services.

So, 99.9% of the time, it's working fine..”

Dinesh Venkates

Consultant at Fujitsu

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Customer Service and Support

“The technical support is good and proactive. That said, it can be improved. There is some scope to enhance the response and resolution time. From an Indian perspective, I would rate their support at seven point five out of ten..”

Verified user

Presales Engineer at a computer software company with 201-500 employees

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“The solution's technical team has to be a bit aggressive from a support perspective. The solution's technical team needs to pay keen attention to the support part..”

Amit-Sarkar

Apple Mobility Service Manager at ZONES PVT LTD

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“They're the best support team I've encountered after Dell. We used to say we had the best support from another company, but now I have to say Jamf takes the cake. They have 24/7 support and resolve issues within that timeframe.

Most of the support people are from Europe, but somehow they manage to work 24/7 for us. They pick up the ticket and call you within one or one and a half hours..”

Hitesh Sharema1

IT Compliance Project Specialist at Avizva

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Other Advice

“Make sure you work closely with the Jamf team. They're very experienced and knowledgeable about different environments. We often make mistakes during implementation, and they're always there to help us correct them. Trust their guidance.

Overall, I would rate the solution a nine out of ten..”

Hitesh Sharema1

IT Compliance Project Specialist at Avizva

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“Everything is working well for me; it also supports single sign-on. Jamf Protect is very good and excellent.

Overall, I would rate the solution a ten out of ten. I would recommend it to other users. Beginners should have basic knowledge. If they have normal, basic knowledge, they can use the resources provided with the solution..”

Dinesh Venkates

Consultant at Fujitsu

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“We are working with the latest version of the solution. Our customers utilize Jamf Protect only in the Mac environment. Customers should get a MacBook before installing Jamf Protect. Jamf Protect is the ideal solution for Mac because it is deeply integrated with Apple devices and is aware of bugs.

Overall, I rate the solution a nine out of ten..”

Ashitosh Bankar

Jamf Consultant at Team Computers

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“Apart from Jamf Protect one doesn't need any other security tool. If you have a tool already in your existing premises then such a product can be integrated with Jamf Protect.

I recommend the product to those who plan to use it. Users should try to first be on Jamf Pro and then move to Jamf Protect. Experience with Jamf Pro is mandatory.

The product's benefit is simple since it allows users to monitor everything related to miscellaneous activities, as well as the existing external drives that someone puts into the environment. The tool can also help monitor if someone is trying to take out some data through any means you can monitor with this solution.

I rate the tool an eight out of ten..”

Amit-Sarkar

Apple Mobility Service Manager at ZONES PVT LTD

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“Jamf Protect automatically detects computer malware and prevents the user from running it. It also removes the malware completely from the computers, and we

got notified about it. We can set the benchmark based on the school's preferences. The solution's automated MAC-specific threat hunting gives us more security on the computer.

The solution's dashboard is user-friendly. We are working to set up the benchmark based on the school preferences. Sometimes, we need to modify them based on any updates related to the security level we want to apply. Jamf Protect provides good protection from the user's perspective and is easy to manage from the admin's perspective. We used other platforms before, and they did not provide good malware detection.

I would recommend the solution to other users.

Overall, I rate Jamf Protect a nine out of ten..”

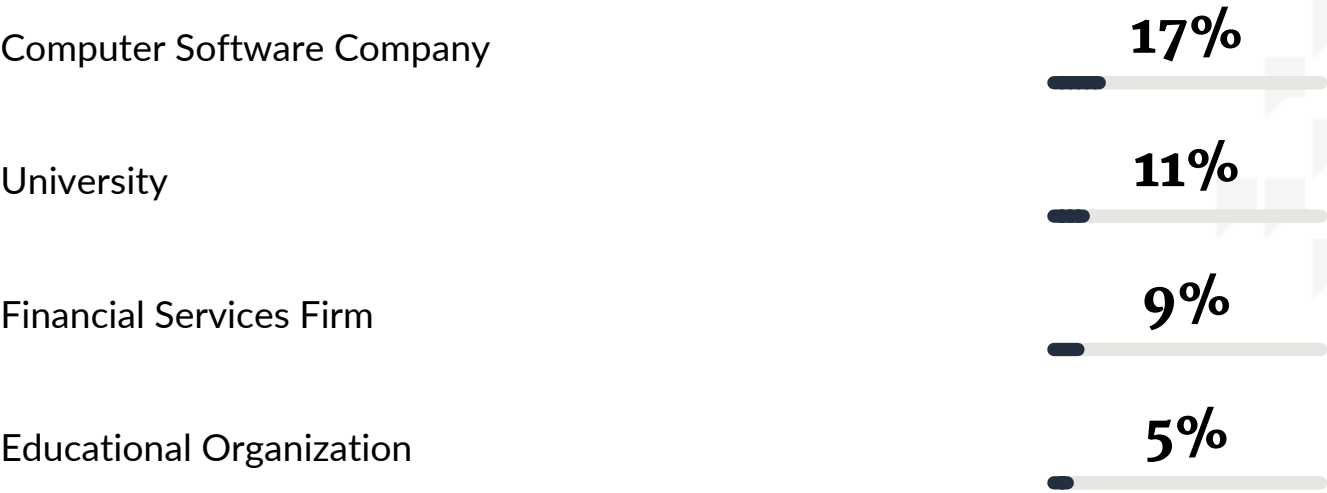
Amira Youssef

Server Administrator Coordinator at Cairo American College

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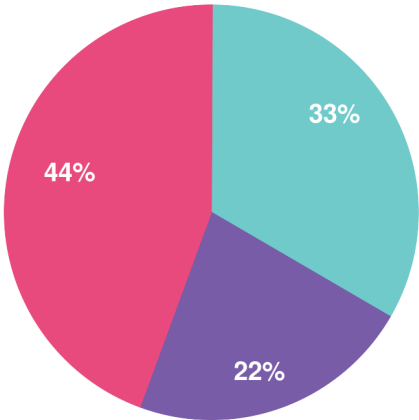
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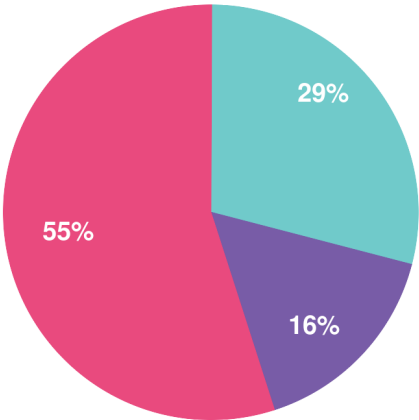
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by reviewers



Company Size

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 Large Enterprise  Midsized Enterprise  Small Business

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