



Imperva Web Application Firewall

Reviews, tips, and advice from real users



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Product Recap



Imperva Web Application Firewall

Imperva Web Application Firewall

Recap

Imperva Web Application Firewall is a versatile solution that protects web applications and databases from various attacks, including DDoS, cross-site scripting, and SQL injection attacks. It offers data security, availability, and access control and can be deployed on-premises or on the cloud.

The solution has good security against web attacks and offers advanced bot protection, API security, and mitigation features. Imperva WAF is easy to configure and deploy; it has good customer service and an excellent user interface.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“It works right out of the box once you integrate the application.”



Verified user

Principal Cyber Prevent and Defense Engineer at a comms service provider with 1,001-5,000 employees



“The solution can be configured in just a couple of minutes.”



Bhupesh-Sharma

Large account Manager at Softcell Technologies Limited



“Imperva is a Gartner leader, so its scalability, performance, and features are excellent.”



Mitesh D Patel

Senior Technical Consultant- Cyber Security at Ivalue Infosolution

- ✓ “There are many features. There is ease of deployment. You can deploy the Imperva Web Application Firewall in two to three minutes. After that, you have to set the policies. For setting policies, you have toggle buttons. You can turn something on or off.”



Verified user

Technical Consultant - Presales at a tech services company with 51-200 employees

- ✓ “The valuable features of Imperva WAF include its effective security breach prevention through automatically updating rules.”



Verified user

Security Consultant at a university with 1,001-5,000 employees

- ✓ “It is easy to use and has good security.”



Verified user

Manager, Information Technology Network Security at a financial services firm with 201-500 employees

- ✓ “Imperva monitors all traffic, even customer access, to the web application. Then, Imperva uses features like signatures to identify attacks like cross-site scripting or SQL injection.”



Rully Saputra

Technical Consultant at Truvisor

What users had to say about valuable features:

“Empower administration is user-friendly, and we do not need much for managing day-to-day operations. It is easy to use and has good security. Also, it is very customizable, especially for controlling web browsers and devices..”

Verified user

Manager, Information Technology Network Security at a financial services firm with 201-500 employees

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“Imperva has a complete picture of how the applications are utilizing it. It is handy. DDoS is good. It has an internally managed database. It is very easy to integrate. We have integrated it with SIEM services..”

PreethamSingh

Principal Cloud Architect at a computer software company with 5,001-10,000 employees

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“The solution can be configured in just a couple of minutes. It ensures 99.7% availability for my applications. It provides an additional layer of security for web applications and other applications, including mobile applications. It protects my environment and helps maintain my reputation in the market..”

Bhupesh-Sharma

Large account Manager at Softcell Technologies Limited

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“While a Web Application Firewall (WAF) doesn't directly protect against viruses, it's crucial for application security.

It defends against threats like cross-site scripting (XSS), SQL injection, and others. This safeguards your application or website..”

Mitesh D Patel

Senior Technical Consultant- Cyber Security at Ivalue Infosolution

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“It's very simple to implement. It works right out of the box once you integrate the application. It does the learning for you and starts applying relevant signatures.

It's effective in protecting against different kinds of attacks. For example, it can mitigate DDoS attacks and block application layer attacks like SQL injection, HTTP, and cross-site scripting attacks. The latency is pretty low..”

Verified user

Principal Cyber Prevent and Defense Engineer at a comms service provider with 1,001-5,000 employees

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“Imperva Cloud WAF would be the most powerful option. It uses cloud-based signatures, which are constantly updated. This is different from the on-premises version, where the signature updates might be less frequent.

Imperva has basic reporting templates. We can use those, and we can also create custom reports. However, customization is limited to labels and structure – we can't change the actual content of the reports. For that, we need to use Imperva Compass.

Overall, I would rate the user experience an eight out of ten, with ten being good experience. .”

RullySaputra

Technical Consultant at Truvisor

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Other Solutions Considered

“F5 firewalls are clunky and that is why we do not use them. They are good and powerful, but it takes quite a bit to set them up. They are not as easy to set up as Imperva Web Application Firewall..”

Kevin Juma

Technology Operations Manager, Global IT at a tech services company with 11-50 employees

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“We had F5, Akamai, Fortinet, Barracuda. We may have looked at Juniper as well, I don't remember. Not too many companies have a WAF. Not all the firewall companies are WAF makers..”

Omar Sánchez (Mr.Tech)

Information Security Advisor, CISO & CIO, Docutek Services at Docutek Services

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“I previously used F5 and something else whose name I don't remember.

We made the switch to Imperva because it is one of the best solutions on the market..”

Verified user

Application Security Engineer at a insurance company with 10,001+ employees

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“We operate a hybrid cloud and on-premise as well, and we're looking for a solution that would suit all of our needs. Right now, for API security, we don't have anything. But for others, for WAF, we do have something. We use Imperva as our WAF, for example.

We carry out research, which is the first step when we're looking to source a product. We do market research, obviously, and an assessment. So it starts with reviewing PeerSpot or what people say about different products, and then we call vendors in. They give us a demo. They give us a POC. Then, we draft the required set of requirements, and then we eventually pick a product based on what we need..”

Verified user

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Principal Cyber Prevent and Defense Engineer at a comms service provider with 1,001-5,000 employees

“I have experience with Akamai and Cloudflare. Cloudflare is not made for enterprises or big companies. It is only for small and medium organizations. This is where Imperva comes into the picture.

Akamai and Imperva are pretty much similar. The only thing that makes them different is the SLA. Imperva is the only vendor that gives three-second SLAs for DDoS attacks. Imperva can mitigate any DDoS attack in just three seconds. This is the main thing that differentiates Imperva from Akamai. Another thing is that the deployment of Akamai is very complex. You need around two to three days to deploy it. You require senior-level engineers. It is very hard to understand as compared to Imperva..”

Verified user

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Technical Consultant - Presales at a tech services company with 51-200 employees

“We have tried out Radware as a POC just a couple of months ago. There is also Cloudflare .

I'd prefer Cloudflare because of its presence on the Internet, the number of services it offers, and the level of automation that it gives you.

I'd look up to Cloudflare because it's more stable. Because of its points of presence everywhere in the world, you're in a better place to enjoy better availability than being on Imperva.

And the level of protection from my test, I think it's pretty good. It's next-generation application firewall. So it's something that I look up to..”

Verified user

Principal Cyber Prevent and Defense Engineer at a comms service provider with 1,001-5,000 employees

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ROI

Real user quotes about their ROI:

“ROI varies depending on the customer. Applications in critical sectors, like banking (BFSI), see significant ROI since Imperva protects its core systems. For them, the ROI calculation is simple..”

Mitesh D Patel

Senior Technical Consultant- Cyber Security at Ivalue Infosolution

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“Imperva is a very proactive solution. It is not reactive. We can prevent attacks or issues even before they happen. It is something people must consider since many enterprises are facing DDoS attacks, and their data is getting compromised..”

Verified user

Solutions Engineer at a tech services company with 1,001-5,000 employees

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“So, there is a return on investment in terms of achieving protection for our public-facing portals. We have seen quite a number of DDoS attacks being mitigated by Imperva. We have also seen a few web application attacks that have been blocked.

In terms of time savings, we don't have to go to the data center to do upgrades and other mundane things, so we can focus on more important things. .”

Verified user

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Principal Cyber Prevent and Defense Engineer at a comms service provider
with 1,001-5,000 employees

Use Case

“The Imperva Web Application Firewall secures our web application externally. It filters traffic, allowing legitimate requests to reach our application while blocking malicious traffic..”

Mitesh D Patel

Senior Technical Consultant- Cyber Security at Ivalue Infosolution

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“I handled web application and database monitoring, including some DDoS work. I implemented Imperva for a top-five bank in Indonesia, monitoring their service and database activity..”

RullySaputra

Technical Consultant at Truvisor

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“The solution functions just like a firewall, but it operates in the cloud. It is designed to protect web applications and environments hosted on the cloud.

It helps protect applications from DDoS attacks and other types of attacks. I handle a wide range of business requirements with it..”

Bhupesh-Sharma

Large account Manager at Softcell Technologies Limited

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“We are primarily a customer for Firewall. We're also moving into the managed security space, but we are primarily a customer here.

So, it is primarily used for web application firewalls. Protecting web applications against application-layer attacks. There is advanced bot protection and DDoS Protection. .”

Verified user

Principal Cyber Prevent and Defense Engineer at a comms service provider with 1,001-5,000 employees

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“We are a premier partner with Imperva. We usually recommend Imperva Web Application Firewall (WAF) more because our customers sometimes get a better deal, and many already have Imperva solutions on-premises. We help them move to the cloud and other related tasks..”

Verified user

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Security Consultant at a university with 1,001-5,000 employees

“At my previous workplace in the banking sector, we used Imperva WAF for the monitoring of our internet banking traffic, and we also used Imperva's DAM for the database activity monitoring.

Our deployment of Imperva WAF was situated on-premises and it was in use throughout the whole organization, which included around 3,500 clients..”

Fedhasa Gelalcha

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Director, Information System Security at a financial services firm with 201-500 employees

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup is very easy. I just need to route the traffic, similar to configuring an IP on the application firewall. It typically takes no more than a day and is easy, rated at nine out of ten..”

Bhupesh-Sharma

Large account Manager at Softcell Technologies Limited

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“The setup was actually quite an advanced process. It was a good experience, but all in all it took about one year to get everything fully set up, when you take all the fine-tuning activities and such into account. .”

Fedhasa Gelalcha

Director, Information System Security at a financial services firm with 201-500 employees

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“If you go with the Cloud Web Application Firewall, you can complete deployment in a maximum of half an hour. On-prem deployment is a bit complex. It takes three to four hours..”

Verified user

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Technical Consultant - Presales at a tech services company with 51-200 employees

“The initial setup for Imperva isn't too difficult. We start with a script, setting up the IP, network, and gateway. Then, we inject the license and test on-site for monitoring our web application.

If we're using dynamic profiling, we configure that, ensuring it works properly. After about one or two weeks, we begin fine-tuning and limiting form types..”

RullySaputra

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Technical Consultant at Truvisor

“The initial setup is very straightforward.

Imperva offers both cloud-based and on-premises solutions. For cloud deployments, we'd need a domain name and IP address.

On-premises installations involve specific hardware requirements, such as 16 GB RAM.

We support both cloud and on-premises solutions..”

Mitesh D Patel

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Senior Technical Consultant- Cyber Security at Ivalue Infosolution

“The deployment was easy. We have quite a number of sites, more than 300. Per site, it can take about ten minutes to integrate, to move your application to the cloud, before you can achieve maximum protection or before you can achieve protection on your site. So, it's a very seamless process.

We had challenges integrating with our on-premise tools, our SIEM tools and SOAR tools. Integration is a bit complex. There's no capability to integrate with our on-premise tools, or if there is, it's very limited.

It's a SaaS service, so everything's maintained by Imperva. It's something that is managed by Imperva. .”

Verified user

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Principal Cyber Prevent and Defense Engineer at a comms service provider with 1,001-5,000 employees

Customer Service and Support

“The support from the vendor side could be improved because their response times weren't great and the process of obtaining the proper support was a long process sometimes. That said, the support itself was not bad..”

Fedhasa Gelalcha

Director, Information System Security at a financial services firm with 201-500 employees

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“Support response time to a given problem could be much faster. This may be due to time zone limitations as well as the amount of time it takes the representative to understand the scope of the issue..”

Tesfa Alazar

Chief Information Security Consultant at V-Tech

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“I've dealt with technical support on multiple occasions and I find them to be very helpful and responsive. They are knowledgeable. We're very happy with the level of service we get. .”

Verified user

Security Engineering at a computer software company with 5,001-10,000 employees

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“I've never been in touch with technical support. I can't speak to how knowledgeable and responsive they are, having never communicated with them directly. As an analyst, it's not my responsibility to deal with technical issues directly..”

Verified user

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Senior Software Developer at a computer software company with 1,001-5,000 employees

“The technical support from Imperva is generally good. While we haven't encountered major issues with Imperva, I have found their support to be reliable and helpful. There haven't been significant problems, and the support seems to meet your needs effectively. I would rate the support as a nine out of ten..”

Elmano Francisco Gongga

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IT Security Analyst at Banco de Fomento Angola

“Their support is good. It is not an issue. Whenever we have any questions or concerns, we're getting an appropriate solution for our queries.

Some of the clients have had direct support from Imperva, and some of the clients had a third-party vendor. We also get support from a local Imperva employee. When I was working for a bank, there was good support from this person who was working with Imperva. .”

SumedhSalve

GA Consultant Cyber Security at a tech services company with 51-200 employees

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Other Advice

“Imperva Web Application Firewall is recommended for companies needing a robust cloud-based solution. For on-premises versions, it might be considered outdated.

I'd rate the solution nine out of ten..”

Verified user

Security Consultant at a university with 1,001-5,000 employees

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“I suggest looking for a cloud-based solution rather than on-premises, which might improve availability, stability, and security.

I'd rate the solution nine out of ten..”

Verified user

Manager, Information Technology Network Security at a financial services firm with 201-500 employees

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“I can highly recommend Imperva WAF for financial institutions. It's a good solution and I think it's important for financial institutions, particularly those who conduct online banking, to make use of a solid WAF such as this.

I would rate Imperva WAF a nine out of ten..”

Fedhasa Gelalcha

Director, Information System Security at a financial services firm with 201-500 employees

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“I would recommend [Imperva Web Application Firewall](#) to others.

Overall, I would rate it eight out of ten as it is a good solution. However, there are other solutions in the market..”

Bhupesh-Sharma

Large account Manager at Softcell Technologies Limited

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“When a client comes to us saying that they want to implement Imperva, the first thing that we ask them is if they are willing to spend that much. If they say yes, then we do not even compare it to any other product. We just go for Imperva. Feature-wise, we are confident of it. Any customer would go for it in terms of features.

Overall, I would rate Imperva Web Application Firewall a nine out of ten..”

Verified user

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Technical Consultant - Presales at a tech services company with 51-200 employees

“AI functionality in Imperva does do quite a bit of learning, but Imperva can do more. There's little interaction. There's basically just the machine learning bit. So it basically baselines the application and then analyzes traffic towards the application. But in terms of capability to interact with large language models, that is still not at the level where the competitors are.

Overall, I would rate it an eight out of ten. .”

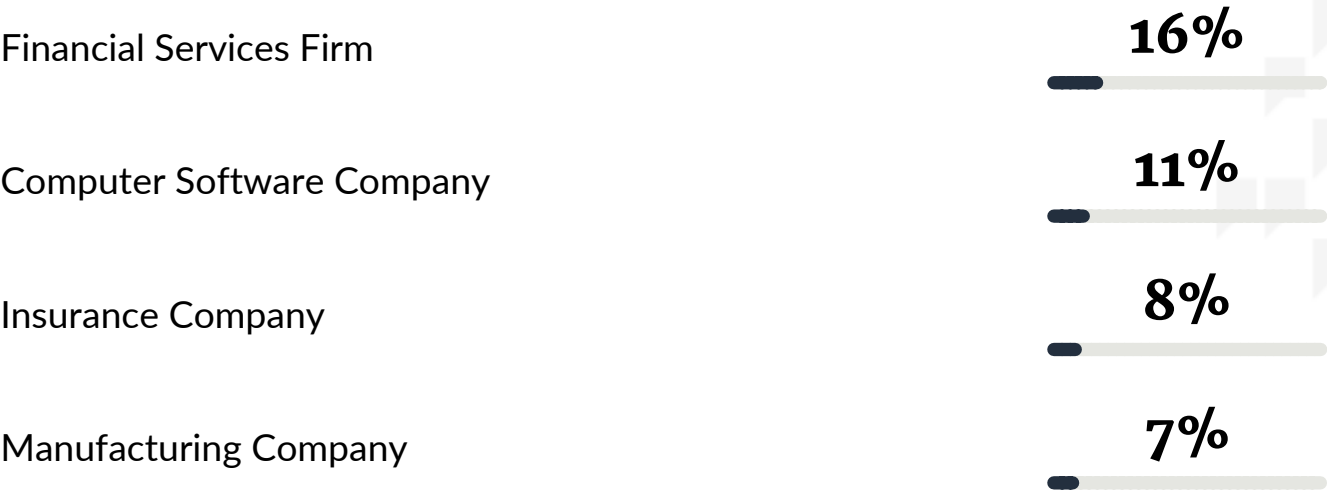
Verified user

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Principal Cyber Prevent and Defense Engineer at a comms service provider with 1,001-5,000 employees

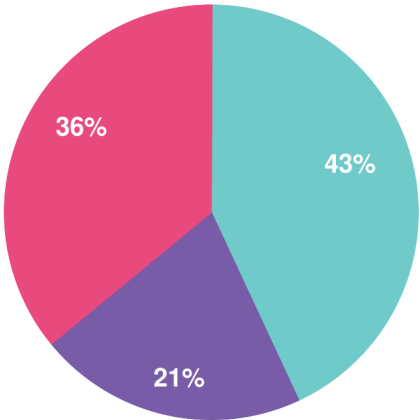
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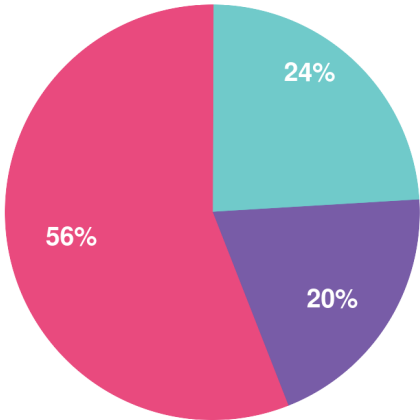


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsize Enterprise Small Business

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