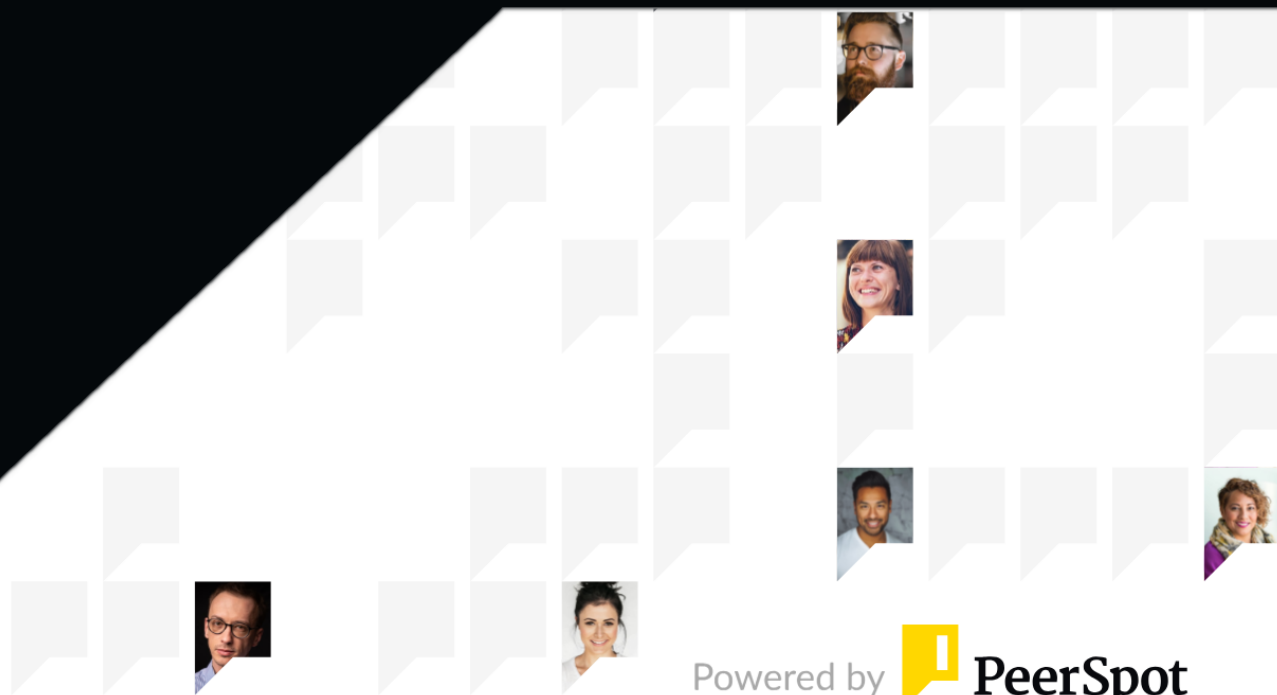




**Flexera One**

# Reviews, tips, and advice from real users



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# Product Recap



Flexera One

# Flexera One Recap

Flexera manages and optimizes enterprise software regardless of location, from the desktop to the datacenter to the cloud. We give mid-size enterprises a growth path and a roadmap for success.

# Valuable Features

Excerpts from real customer reviews on PeerSpot:



“I like the way that Flexera connects our contracts to our purchases.”



**Donna Boyd**

Senior Infrastructure Engineer at a healthcare company with 1,001-5,000 employees



“The best thing about FlexNet Manager for my clients is its strong grip on managing licenses and ensuring they stick to their contracts.”



**HemalGandhi**

Internal Audit and Financial Advisory Manager at Propiviti



“So the solution has a really great licensing module, and they're constantly keeping up with the newest trends.”



**Anne Watson**

SAM Specialist at a media company with 10,001+ employees



“It is a stable solution.”



**Sree Harsha Chilukuri**

Student at Proteam advisory solutions



“I like the way it does its compliance. I like its discovery, and I like the fact that it keeps separate hardware and assets and provides easy accessibility to raw data.”



#### Verified user

Software Asset Manager Lead at Boeing at a transportation company with 10,001+ employees

### What users had to say about valuable features:

- Software normalization is really good.
- Discovery and data population are easy and quick to handle.
- Roles and responsibility can be managed according to the organizational structure using AD.

#### Vijay Arockia

IT Asset Transformation Lead at a tech services company with 501-1,000 employees

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“The most valuable feature is the ARL (Application Recognition Library) and the depth of thought that was put into how the licenses and contracts all come together. So it has a really great licensing module, and they're constantly keeping up with the newest trends..”

#### Anne Watson

SAM Specialist at a media company with 10,001+ employees

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“The best thing about FlexNet Manager for my clients is its strong grip on managing licenses and ensuring they stick to their contracts. It helps me keep an eye on what licenses they own versus what they are using. This feature is like a compliance superhero, letting us know if everything's on track or if there are any issues. Knowing this helps us keep the software game in check, making sure they use what they have without overspending. FlexNet makes it easy to stay compliant and cost-effective..”

**HemalGandhi**

Internal Audit and Financial Advisory Manager at Propiviti

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“I like the way that Flexera connects our contracts to our purchases. It gives us the flexibility when creating the license records for each of the applications. I also appreciate the reporting features that it has.

Flexera includes what I call canned reports, straight out of the box, but they also offer flexibility in creating custom reports. This allows us to provide management or whomever with more detailed information. .”

**Donna Boyd**

Senior Infrastructure Engineer at a healthcare company with 1,001-5,000 employees

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## Other Solutions Considered

“I have used other solutions. HP Service Desk had a product, and there was another one that I used minimally. The other one is pretty big right now, or it used to be Snow, but then Flexera took over..”

### Donna Boyd

Senior Infrastructure Engineer at a healthcare company with 1,001-5,000 employees

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“I have about 20 years of experience working with Micro Focus Asset Manager. I would recommend FlexNet every single time. The reasons are:

- While Micro Focus Asset Manager is a clever tool and can become cleverer, it has no source of data of its own. It has to be fed by other data sources.
- There are a lot of things that need improvement in Micro Focus Asset Manager. Software recognition, software licensing, software compliance, data inputs, reporting, and support are some of the areas.
- Micro Focus Asset Manager also needs a discovery tool of its own. You have to get that from other Micro Focus products, which means you have to pay more to get those products.
- Micro Focus Asset Manager is a very complex tool. It takes a lot of work to keep it, and there are a lot of other elements that have to work with it. It is a very hands-on tool.

I'm also using Snow License Manager at this time. I have used it in my current role for 15 months, and I have also used it for about 15 months in a previous role..”

### Verified user

Software Asset Manager Lead at Boeing at a transportation company with 10,001+ employees

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# Use Case

- Multiple OSs
- The global presence of 25K servers and 100K desktops and laptops
- Managing the giant publishers like Microsoft/Adobe/SAP/VMware was a nightmare.
- Reporting the asset information and the current spend is also very difficult for my team with our homegrown discovery tools.

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## Vijay Arockia

IT Asset Transformation Lead at a tech services company with 501-1,000 employees

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“I have a love-hate relationship with this solution. There are things I absolutely love about it and things that I would change if it were in my control. But, it's reliable for our needs and It's best in class. We did a POC on another product and that's when I realized how good I had it with FlexNet when we compared it to Eracent..”

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## Anne Watson

SAM Specialist at a media company with 10,001+ employees

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“During my tenure from 2018 to 2022 with Intel, my primary client was a global network with a significant presence in Europe, particularly Germany. I provided services using Flexera's FlexNet Manager, focusing on software asset management for them. From 2021 to 2023, while working with Process Inc., I continued to offer SAM services, utilizing Flexera's solutions, this time for VMware CRX. .”

**HemalGandhi**

Internal Audit and Financial Advisory Manager at Propiviti

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“I have used it at multiple companies. Primarily, we use the tool to ensure that we're compliant with all the vendors. The particular company I'm working for now is just for IBM. There are other team members who handle other manufacturers. Flexera One is great. It helps us keep an eye on our compliance. When we're audited, Flexera One's reports have been approved by IBM. We don't have to use ILMT, so it's been very helpful..”

**Donna Boyd**

Senior Infrastructure Engineer at a healthcare company with 1,001-5,000 employees

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# Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“How easy or hard the implementation depends on the setup. If you have it set up on-premise, it's complex and takes weeks to get everything ready. Flexera One, which is the cloud version, has a minimal setup..”

**Donna Boyd**

[Read full review](#) 

Senior Infrastructure Engineer at a healthcare company with 1,001-5,000 employees

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“I've never installed it, but like all tools, the configuration takes a little while. That's because you've got to get your agents and your discovery in place, but it was fairly straightforward..”

**Verified user**

[Read full review](#) 

Software Asset Manager Lead at Boeing at a transportation company with 10,001+ employees

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“People from Flexera should be involved in the installation process of FlexNet Manager. The updates in the product should be managed by someone from Flexera's team. SAM Pro offers features that allow for auto updates, making it a very easy process compared to FlexNet Manager.

The solution is deployed on the cloud..”

**Sree Harsha Chilukuri**

Student at Proteam advisory solutions

[Read full review](#) 

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“I would rate the easiness of the initial setup as a nine out of ten. Deploying FlexNet Manager on-premises can take varying times based on factors like the number of systems. Setting up servers and deploying agents to each system determines the project duration. In contrast, Flexera's hosted solution is quicker as everything is managed by Flexera, requiring only remote agent deployment. However, based on customer feedback, the hosted option is still considered maturing compared to the on-premises alternative..”

**HemalGandhi**

Internal Audit and Financial Advisory Manager at Propiviti

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“It's a very complex program to deploy. There's no agent install method, other than adoption to upgrade the agent once it is already installed. If I went back to Eracent, it had an amazing discovery and inventory capabilities but it is not a string SAM tool. It reminds me of Altiris that way – very strong on inventory but weak on SAM.

My ideal solution would have the inventory and reporting of Altiris and the SAM structure of FlexNet. .”

**Anne Watson**

SAM Specialist at a media company with 10,001+ employees

[Read full review](#) 

# Customer Service and Support

“I have used customer service in the past; not in my current role. I would rate it a nine out of ten. This was back when I used the on-premise product, and they were prompt in getting back to us. Most of the correspondence was via email, which was okay.

Occasionally, a call would have to be set up if they weren't understanding what was going on. Most of the support I dealt with at the time was in England, so we had to have calls in the morning. That was the only inconvenience..”

**Donna Boyd**

Senior Infrastructure Engineer at a healthcare company with 1,001-5,000 employees

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## Other Advice

“Don't think of this as an out-of-the-box solution because no [ITAM](#) tool is an out-of-the-box solution. You have to make it work for your environment.

Overall, I would rate the solution a nine out of ten. There is still room for improvement..”

**Anne Watson**

SAM Specialist at a media company with 10,001+ employees

[Read full review](#) 

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“For anyone seeking a top-notch software asset management tool with a focus on license and contract management, I would recommend FlexNet Manager. It is particularly suitable for those with dedicated budgets and an interest in exploring advanced functionalities. While it excels in comparison to tools like Snow Licence Manager, SmartTrack, or ServiceNow, the key consideration is pricing. If budget constraints aren't a major hurdle, FlexNet Manager stands out as a go-to solution. Overall, I would rate it as an eight out of ten..”

**HemalGandhi**

Internal Audit and Financial Advisory Manager at Propiviti

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“I only deal with the user side of the product and guide the people in my company on how to work with the tool.

Instead of FlexNet Manager, I would suggest others use SAM Pro, especially those

who have ServiceNow deployed in their environment. After a year or two, if you gain good knowledge about SAM Pro. With FlexNet Manager, you may worry about whether the data that you have will get corrupted or not. With SAM Pro, the chances of the data getting corrupted are very low.

Since the tool does work, I rate the overall tool a six or seven out of ten..”

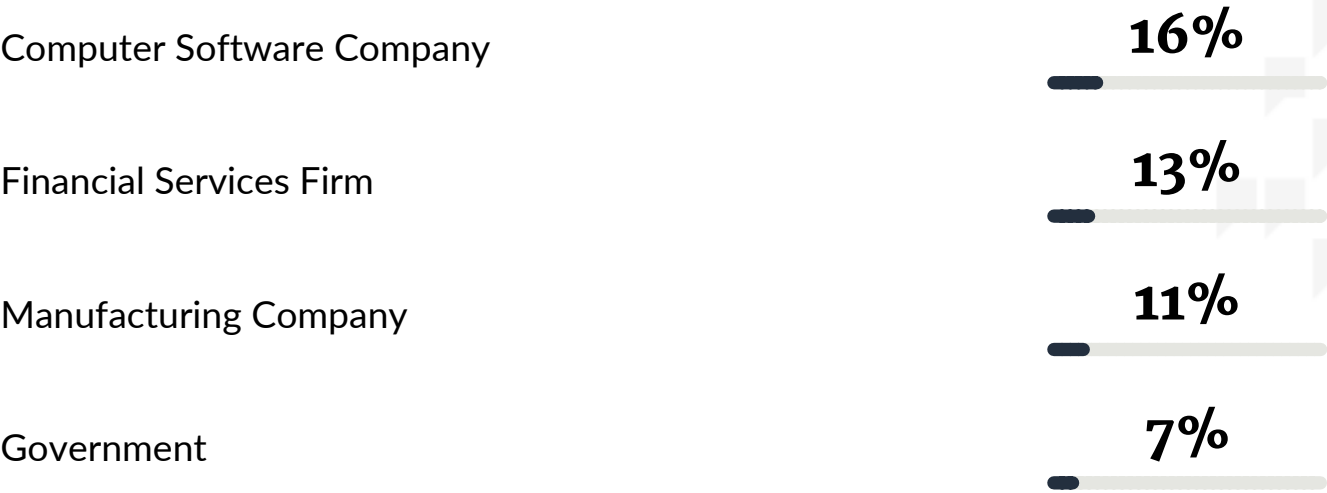
**Sree Harsha Chilukuri**

Student at Proteam advisory solutions

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# Top Industries

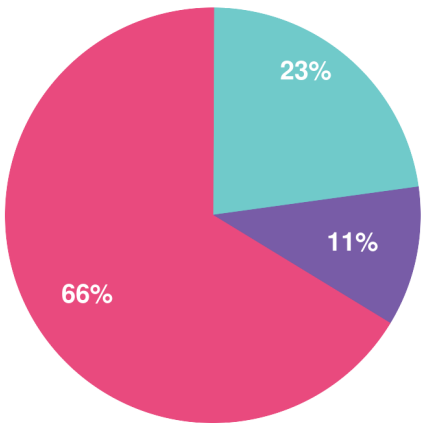
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# Company Size

by reviewers

by visitors reading reviews



 Large Enterprise       Midsized Enterprise       Small Business

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