



Boomi iPaaS

Reviews, tips, and advice from real users



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Product Recap



Boomi iPaaS

Boomi iPaaS Recap

The Boomi AtomSphere integration platform as a service (iPaaS) supports all your application integration processes – between cloud platforms, software-as-a-service applications, and on-premises systems. Your entire team has online access to a powerful range of integration and data management capabilities, that can be realized in a fraction of the time of legacy middleware technologies.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“The maturity of the product is significant.”



Eugene Paden

CTO at a computer software company with 201-500 employees



“Boomi iPaaS has significantly impacted our ROI. We have automated complete order-to-cash processes for multiple customers, saving over 90 million dollars.”



Pradeep Nunna

Integration and Solution Architect/AI Engineer (Boomi and Workday) at Tech Bridger



“The integration landscape has become complex, and having a data strategy with unified data models would make integration easier for any platform, including Boomi.”



Rav Bangalore

GenAI Strategist at Wipro Limited



“Boomi iPaaS makes it easy to organize ETL procedures that populate data warehouses.”



Verified user

Innovation & Data Management Enterprise Architect at a government with 1,001-5,000 employees



“It has been a stable product.”



RamAlla

Senior Manager, Integration Operation at ManpowerGroup



“The most valuable feature of the solution is its monitoring part to debug certain issues and find problems.”



Peter Pries

Owner Partner at Marketing plus X



“The product's initial setup phase was easy.”



Berniem Elfrink

Solutions Architect at DXC Technology

What users had to say about valuable features:

Boomi iPaaS makes it easy to organize ETL procedures that populate data warehouses. The graphical user interface makes development more intuitive for building warehouses. It automates the creation and population of a data warehouse, reducing the need to write SQL scripts and procedures.

Verified user

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Innovation & Data Management Enterprise Architect at a government with 1,001-5,000 employees

“The tool's most valuable features I've found are related to debugging and testing. It makes it easy to track execution, documents, and process history. This functionality is particularly useful for identifying issues with data and providing insights to the business..”

Xiaoqing Zou

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Integration developer at Blackwoods

“The connection configuration part and the drag-and-drop integration module are the most valuable features for me. Also, Boomi's SaaS approach software and iPass solution are very helpful..”

Subhajit Bhattacharjee

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Lead Consultant at Itcinfotech

“The most valuable features of Boomi are the integration capabilities, the Data Hub product, and the UDI integration. Additionally, API management has been beneficial for data integration, specifically in terms of data aggregation and creating experience APIs..”

Rav Bangalore

GenAI Strategist at Wipro Limited

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Boomi iPaaS offers different modules based on customer use cases, which I find valuable. The integrations and API management are particularly beneficial. The setup process is straightforward, and within three days, you can start working on Boomi iPaaS. It provides automation for everything from order to cash, which is thoroughly documented, tracked, and streamlined within Boomi iPaaS. Additionally, Boomi aids initiatives involving AI by allowing prompts to create integrations and automatically generating documentation.

Pradeep Nunna

Integration and Solution Architect/AI Engineer (Boomi and Workday) at Tech Bridger

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“The maturity of the product is significant. It has been proven in the industry, and we have used it for a long time. When developers learn how to use it, they become productive sooner.

With Boomi, once your product or order is ready, we connect it with Arbitrate. This helps us choose the delivery partner based on location and price and who can deliver within the necessary time frame..”

Eugene Paden

CTO at a computer software company with 201-500 employees

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Other Solutions Considered

“We are planning to switch from Boomi. We are looking at Azure Logic App and Software AG. We're just exploring and have a year before making a decision..”

RamAlla

Senior Manager, Integration Operation at ManpowerGroup

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“Before using Boomi, the onboarding of partners was time-consuming and required substantial custom development. Boomi's low code and out-of-the-box connectors have significantly reduced the time and effort required for these tasks..”

Rav Bangalore

GenAI Strategist at Wipro Limited

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“In the past, I have used other tools.

My company chose Boomi AtomSphere Integration since it is easy to use, cost-effective, and offers a large set of functionalities..”

Berniem Elfrink

Solutions Architect at DXC Technology

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“We have done an in-depth review of Jitterbit vs. Dell Boomi. For one client we chose Dell Boomi, for the other client we are not sure, we have not decided yet. But both products are, I think, fairly equal. But there are some differences that would make you choose one over the other..”

Verified user

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Digital Challenger at a tech services company with self employed

“We use several platforms. The difference with Boomi is that it is a generic integration platform. Other platforms we work with are more focused on data platform integrations, mostly for reporting or data warehousing.

Boomi allows nearly real-time integration, enabling end-to-end processes in real-time. We use Data Factory for data transformations, offering prebuilt integrations for existing systems..”

Eugene Paden

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CTO at a computer software company with 201-500 employees

“I have not worked with any integration platform as a service before but I have experience with middle or integration tools. I worked with different products and in Streamhub Informatics, where I used some other middle work tools. So it's different.

I cannot say Boomi is the best option because I have not used all the million products like Mulesoft. But if you want to implement some integration that non-technical people can understand, then Boomi is a good option. It is low coding construction, so you don't need as much effort as other products..”

Subhajit Bhattacharjee

Lead Consultant at Itcinfotech

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ROI

Real user quotes about their ROI:

Boomi iPaaS has significantly impacted our ROI. We have automated complete order-to-cash processes for multiple customers, saving over 90 million dollars.

Pradeep Nunna

Integration and Solution Architect/AI Engineer (Boomi and Workday) at Tech Bridger

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“I am not engaged with the part involving the product's return on investment. My company's customers who use the product have experienced a good return on investment..”

Berniem Elfrink

Solutions Architect at DXC Technology

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“Some returns on investment are very high, often within three to six months. Others take longer, depending on the integration being implemented. The return is faster since development efforts are minimized, allowing for quicker integration delivery..”

Eugene Paden

CTO at a computer software company with 201-500 employees

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“The ROI is that application integration is delivered much faster and efficiently than in a conventional approach. This the case with other integration platforms available in the market with similar capabilities

As a result, less FTE is involved during delivery and support. The time-to-market of new initiatives is greatly reduced and organizations are able to innovate and differentiate in the ever growing competitive and changing market.

As data and information is no longer ‘locked’ in systems of record and/or are no longer opened up by point-to-point integrations through which vendor lock-in increases, an organization using an integration platform such as Dell Boomi gains and takes control over their own data and information..”

Verified user

Self Employed/Independent at a consultancy

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“We have witnessed an ROI with this solution.

I have seen many customers who are moving from existing integration products to Boomi. Many enterprises use multiple integrations, including, for example, WebMethods, or some pile-based solution for SFTP or MFT-related work. However, you can do everything in Boomi. So you can control everything using a single platform. That can save money.

The support and maintenance are good as well and that might help companies save. Getting good technical support on other products may be challenging. With Boomi support, you can get easily train people easily.

The deployment is also very fast. You do need not a very complex deployment process. That helps save time. Users can start right away doing what they need to do.

You do not need to pay per infrastructure if you are not using something. Or if you have some connector, if you are not using it, you do not need to pay for that. The pricing model is attractive.

All these aspects give you a good return on investment..”

Manoj Satpathy

Assistant consultant at volve management consultants

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Use Case

We primarily use Boomi iPaaS as an integration product on the cloud. It is widely used in the retail industry, mainly for order-to-cash processing. The product is mature in the market and has a wide customer base with a variety of use cases.

Pradeep Nunna

Integration and Solution Architect/AI Engineer (Boomi and Workday) at Tech Bridger

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“I use Boomi AtomSphere Integration in my company to manage all types of integrations, including SAP integrations, database integrations, and other enterprise-level integrations..”

Berniem Elfrink

Solutions Architect at DXC Technology

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“Boomi AtomSphere Integration is a product used in some major pharmaceutical companies, making it quite a good solution. I had previously been in a major project where the solution was used. The solution is useful for integration with the data warehouse and SAP systems..”

Peter Pries

Owner Partner at Marketing plus X

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I worked at Canadian Nuclear Laboratories or Atomic Energy of Canada, a bigger company. We used Boomi iPaaS to populate tables in our data warehouse by creating automated data processes using a graphical interface, rather than writing the SQL scripts manually. Boomi iPaaS made it easier to organize the ETL procedures to populate our data warehouses.

Verified user

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Innovation & Data Management Enterprise Architect at a government with 1,001-5,000 employees

“I have been using Boomi iPaaS, primarily for integration processes involving SAP systems and CRM systems on the cloud, particularly in the pharma industry. I needed to create a connector that could connect these systems, consolidate data into one workflow, and provide an end-user content interface..”

Rav Bangalore

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GenAI Strategist at Wipro Limited

“We are actually using Boomi in Kubernetes clusters. We deploy it in our own clusters for performance, specifically within the retail industry. Due to the high volumes and numerous integrations, we use Boomi to connect to delivery partners for same-day delivery of products.

We have a significant number of integrations for our clients, primarily compact with multi-system sources. For example, an order might come from online or through phone. We then determine which delivery partner will handle it, considering they have their own systems. We also monitor the status to see if it has been picked up or delivered..”

Eugene Paden

CTO at a computer software company with 201-500 employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

The initial setup of Boomi iPaaS is straightforward. For the cloud version, you just need access to the cloud platform and can start working on it immediately. For on-premises, you need to download and install the runtime, which takes only a couple of minutes.

Pradeep Nunna

Integration and Solution Architect/AI Engineer (Boomi and Workday) at Tech Bridger

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“The platform’s initial setup is straightforward. I rate its process a ten out of ten. We click a button, and a script automates the process. It takes less than an hour to complete..”

Mayank Gautam

Lead Data Engineer and Integration at Iluka

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“The setup is straightforward. The only challenge might be acquiring the SSL keys to secure communications. Once you have the certificates up and running, the process involves calling, connecting, and proceeding with your tasks..”

Eugene Paden

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CTO at a computer software company with 201-500 employees

“I rate the product's initial setup an eight on a scale of one to ten, where one is difficult, and ten is easy.

The solution is deployed on a private cloud.

The solution's deployment phase took weeks to be completed..”

Peter Pries

[Read full review](#) 

Owner Partner at Marketing plus X

“The ease of implementation in terms of setup depends on whether you are doing a setup for an enterprise-scale company or not and how you're doing the setup. That said, the setup is not too complex here. I'd rate it 8.5 out of ten in terms of ease of setup.

In my experience, you only need three or four team members to handle an enterprise-level setup..”

Manoj Satpathy

[Read full review](#) 

Assistant consultant at vvolve management consultants

“The tool's deployment is straightforward and familiar to me. We can easily test solutions in different environments, like development, testing, and production. We utilize CI/CD for our support processes. We maintain an XML file containing the component ID, integration version, and other necessary details. Then, we run the CI/CD PowerShell script in DevOps, which automatically retrieves the component details and deploys them to the target environment..”

Xiaoqing Zou

[Read full review](#) 

Integration developer at Blackwoods

Customer Service and Support

The community for Boomi iPaaS is quite large, with about 10,000 resources available on the community portal. The tech support is very good, offering immediate responses and chat options.

Pradeep Nunna

Integration and Solution Architect/AI Engineer (Boomi and Workday) at Tech Bridger

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“The technical support from Boomi is good, seamlessly meeting SLAs and providing excellent responses to challenges and issues related to interface and data connectivity..”

Rav Bangalore

GenAI Strategist at Wipro Limited

[Read full review](#) 

“I haven't worked with support directly, however, I have a good relationship with their teams. Whenever we need something, we receive service that is more than adequate, even exceptional..”

Eugene Paden

CTO at a computer software company with 201-500 employees

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“I've had positive experiences with the tech support team. They respond quickly, especially with the initial response to my inquiries. Even for multiple issues or questions, they're prompt in addressing them..”

Xiaoqing Zou

Integration developer at Blackwoods

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“The technical support services are good in terms of diverse community support. However, there could be better on-the-ground technical support as well. They could provide more resources to tackle the issues..”

Verified user

Architect at a recreational facilities/services company with 1,001-5,000 employees

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“The technical support is good, albeit a bit expensive. We used to have professional services but now manage it internally with other vendors.

Support is actually very good. Response speed depends. Only for P1 and high-priority cases do you get quick responses. Otherwise, we need to chase them for P2, P3, or P4. We might wait a while for traction. But knowledge-wise, support is good. They have good people with good knowledge.

So, I would rate it a seven out of ten for knowledge and support, but perhaps a lower score for response speed on lower-priority cases.

Unless we go with professional services, it's expensive. Regular support is okay, though..”

RamAlla

Senior Manager, Integration Operation at ManpowerGroup

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Other Advice

Boomi iPaaS has a short learning curve, and you do not need to be a technical person to work with it. I would recommend it to others considering its integration capabilities, API management, and automation. I rate Boomi iPaaS ten out of ten.

Pradeep Nunna

Integration and Solution Architect/AI Engineer (Boomi and Workday) at Tech Bridger

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“I rate Boomi AtomSphere Integration an eight out of ten. I advise others to get experience in product implementation from an account manager from a best practice point of view..”

Verified user

Architect at a recreational facilities/services company with 1,001-5,000 employees

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“Boomi is recommended for complex integration in hybrid cloud environments with multiple enterprise systems. It is particularly effective when there is a combination of SAP and [CRM](#) systems.

I'd rate the solution nine out of ten..”

Rav Bangalore

GenAI Strategist at Wipro Limited

[Read full review](#) 

“Boomi is particularly beneficial for improving operations and processes. While systems claim to integrate, they often operate independently. Boomi serves as an effective intermediary, facilitating communication between systems like CRM and billing platforms. For those with integration needs, Boomi is recommended.

I rate the overall solution a nine out of ten..”

Eugene Paden

CTO at a computer software company with 201-500 employees

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“For Boomi, if your integration scope and work are limited, you can go with it. But for complex landscapes with multiple systems and close transaction monitoring, especially in finance or insurance, then you should look for more futuristic tools.

We've worked with many integration tools. For Boomi specifically, I'd rate it a six out of ten..”

RamAlla

Senior Manager, Integration Operation at ManpowerGroup

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“In my company, we use many video conferencing tools. I have seen that in video conferencing tools, the counterparts are very different. I have experience with Zoom, Microsoft Teams, and Tencent Meeting.

I was not deeply involved in Boomi AtomSphere Integration since it was already up and running when I joined my company's project. I could look back in the past to find out the product's history, and that is the most I can do. I know what the product is used for, but I can't go too much into the details.

Whether I would recommend the product or not actually depends on what a customer wants to achieve with the solution while also considering factors like the experience of the integration team and the kind of support a customer has in their company. It is not just about the technology but also the skills of a company or the partners with whom a company has relations.

Compared to Boomi AtomSphere Integration, there are easier products around, like MuleSoft or Jitterbit. I see MuleSoft or Jitterbit evolving since they have established a lot of integrations, depending on the markets and other things. From my perspective, Jitterbit was easier to operate and set up, while MuleSoft tried to simplify their product a lot when compared to Boomi AtomSphere Integration. MuleSoft started off as a very complex product, but now it's getting easier and easier, and MuleSoft now has a lite version. I didn't hear anything about Boomi

AtomSphere Integration, especially in terms of major product improvements, which I know about.

I rate the overall tool a six out of ten..”

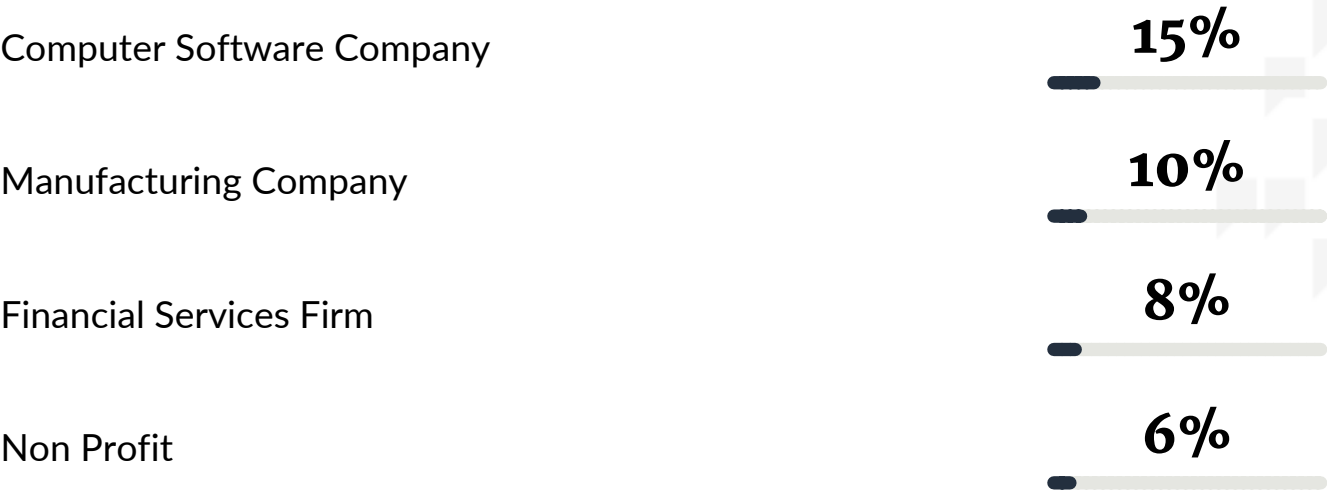
Peter Pries

Owner Partner at Marketing plus X

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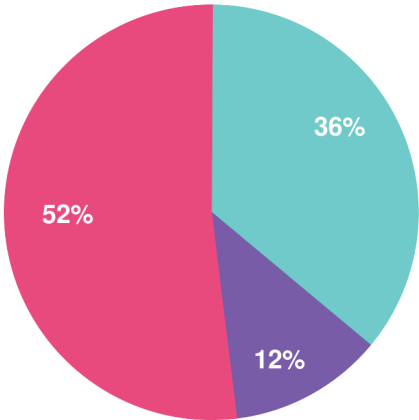
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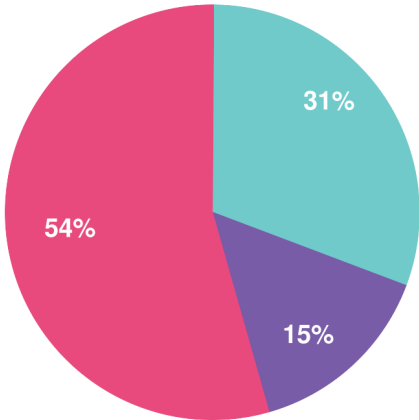


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsized Enterprise Small Business

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