aws marketplace

Targetprocess

Reviews, tips, and advice from real users

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Product Recap

Targetprocess

Targetprocess Recap

Targetprocess is a cloud-based enterprise Agile planning platform designed to accelerate business value delivery by bridging strategy and execution seamlessly. It offers a unified view of work spanning teams, departments, and projects, making it effortless to scale Agile practices swiftly. With features like work item management, Kanban and Scrum boards, roadmapping, and robust reporting and analytics, Targetprocess empowers organizations of all sizes to effectively manage their Agile planning needs.

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Valuable Features

Excerpts from real customer reviews on PeerSpot:

- "I have additional thoughts about Targetprocess, as its biggest strengths are that it is highly customizable, can fit the needs of almost any team, it is a robust reporting tool, easy to use and administer, and provides all the functionality an Agile organization would be looking for."

Joseph Washington
Project Manager at Target

- "I have seen a return on investment with Targetprocess, including improvement in cycle time from 97 to 45 days by understanding the bottlenecks and flow improvements through visualization and tracking functionality."

Mike Trevis
Fleet Manager at UPS

- "Targetprocess has positively impacted our organization by reducing waste through maximizing integrations, allowing us to move away from manual rate management and tracking, enabling greater visibility to portfolio change management, and enabling us to become more data-driven."

Terry Wanjiru
Technical Lead at Cardinal Health

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"It is a very recommendable tool because it has had a significant positive impact on our organization, and the ability of Targetprocess to integrate with other tools has dramatically increased productivity by cutting down the time to market and project planning by half."

Jiratip Patel

Senior Software Engineer at AT&T

What users had to say about valuable features:

"The best features Targetprocess offers include web-based administrators of this application that allow me to do field level mapping in a significant way. It lets us use graphical and custom reports to pinpoint certain trends and I am able to forecast performance. Additionally, program board management, risk stroke dependency management, creating graphs and dashboards, and project governance planning are also great features.

"Targetprocess has positively impacted my organization because the license cost is low, hence saving a lot of time and cost. Efficiency has been improved.

"I am able to save approximately three to four hours per project. Also, it has increased levels of cross-team transparency.."

Joseph Washington

Project Manager at Target

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"Targetprocess offers several best features, including seamless integration, as it integrates seamlessly with tools such as Jira, and it is highly customizable with a clean out-of-the-box user interface that also includes integrated entities, monitoring all devices, report generation, and performance prediction.

"Regarding seamless integration with Jira, it ensures that our infrastructure functions correctly while also monitoring all devices and ensuring the proper performance and functionality of our devices and infrastructure.

"Targetprocess has positively impacted my organization by integrating seamlessly with AWS billing data for improved cost transparency.."

Jiratip Patel
Senior Software Engineer at AT&T

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"Some of the best features Targetprocess offers include business strategy alignment, resourcing information, mapping of work being executed with business outcomes, and visibility across the enterprise portfolio.

"The visibility across the enterprise portfolio works for me by allowing middle management to look up and down the work to ensure alignment to value.

"Seamless integration into other systems and applications is a great feature. Visual boards integration with AI is great also.

"Targetprocess has positively impacted my organization by improving the productivity of our resources. It has improved tracking for our resources.

"I can share specific outcomes or metrics since using Targetprocess, such as reduced tool redundancy, improved cross-team transparency, reduced complexity, and smooth learning.."

Mike Trevis
Fleet Manager at UPS

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"The best features Targetprocess offers include dashboards, workforce management, reporting, intake form requests, availability of resources, portfolio management, and assistance with time management.

"The workforce management feature is more valuable for team coordination, while the dashboard helps to gather data and makes data-driven decisions easily.

"The UI is more intuitive than other suppliers, and that is consistent feedback from our employees as they use this tool. Additionally, the dashboards are useful, and spinning up new reports is relatively straightforward with basic knowledge of the tool.

"Targetprocess has positively impacted our organization by reducing waste through maximizing integrations, allowing us to move away from manual rate management and tracking, enabling greater visibility to portfolio change management, and enabling us to become more data-driven. It provides transparency of change data so we can regularly inspect and adapt, and we have reduced costs in comparison to the previous supplier by thirty-five percent.."

Terry Wanjiru
Technical Lead at Cardinal Health

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Other Solutions Considered

"I previously used Jira Align before Targetprocess.

"I switched from Jira Align to Targetprocess because Targetprocess has a lower cost, easier implementation, and is less restrictive in terms of customization.."

Mike Trevis
Fleet Manager at UPS

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"I previously used IBM Cloudability.

"I switched from IBM Cloudability to Targetprocess because Targetprocess delivers good value for money. It is also very easy to use with an intuitive, user-friendly interface that is easy to customize and navigate, especially for new users.."

Terry Wanjiru
Technical Lead at Cardinal Health

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ROI

Real user quotes about their ROI:

"I have seen a return on investment through faster PI planning and backlog grooming, unified views across teams and portfolios, improved capacity planning, and forecasting.."

Terry Wanjiru
Technical Lead at Cardinal Health

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"I have seen a return on investment as we are no longer working in multiple tools to keep track of work for different teams. Transparency has increased within and across our teams. I can do better short-term and long-term planning and can put together roadmaps within the tool.."

Joseph Washington
Project Manager at Target

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"I have seen a return on investment with Targetprocess, including improvement in cycle time from 97 to 45 days by understanding the bottlenecks and flow improvements through visualization and tracking functionality. Connecting work to strategy to see alignment across the organization and for people to see meaning in their work has been great. Measuring outcomes and business value has been great as well.."

Mike Trevis
Fleet Manager at UPS

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Use Case

"Targetprocess is a powerful product that is frequently used by the whole organization. The powerful visualization of my workflow is a blessing because it allows me to have a perfect distraction-free overview of my projects. Moreover, the ability of this software to drill down or scale up is quite astonishing in order to get details from each and every level of the hierarchy in just a few minutes.."

Joseph Washington
Project Manager at Target

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"My main use case for Targetprocess in our organization, specifically in the technology and information department, is to monitor all devices and ensure proper performance and functionality of our infrastructure.

"A quick specific example of how I use Targetprocess to monitor devices or infrastructure is that it is a perfect tool for multiple services that cover a large volume of transactions, helping to monitor all devices, generate reports, and ensure that our infrastructure functions correctly, which aids in performance prediction.

"In addition to my main use case, I also use Targetprocess to manage portfolio demand, resource allocation, and cost optimization on a day-to-day basis.."

Jiratip Patel
Senior Software Engineer at AT&T

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"My main use case for Targetprocess is centralized intake and workflow management, and we do the integrations.

"We use Targetprocess for centralized intake and workflow management, including integrations with Jira and building intake forms. The product helps us to track our requests all in one place. One of the primary business problems it solves is ensuring transparency and alignment between cross-functional teams, helping us to keep things organized in a well-mannered way.

"We also use Targetprocess to streamline intake workflows, track project life cycle, and manage portfolio planning across our enterprise initiatives, as it is well-suited for agile-based program tracking.."

Terry Wanjiru
Technical Lead at Cardinal Health

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"My main use case for Targetprocess is that my user experience has been amazing. Targetprocess is something we are trying to implement to improve the agile process in our team to improve efficiency and productivity. The advantage of Targetprocess is the visual boards, and it helps us in visualizing details in a better manner and hence improve collaboration among the team members. The other advantage is integration with other tools, which is very seamless.

"A quick specific example of how I use Targetprocess day-to-day in my work is that Targetprocess helped us bridge the gap between the different portfolios that operate in silos to give the required visibility to the senior leadership to find synergies and align the strategy across different departments and teams.

"Additionally, Targetprocess gives us the opportunity to manage our resources better and improve our productivity.."

Mike Trevis
Fleet Manager at UPS

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Customer Service and Support

"The customer support for Targetprocess is not very proactive twenty-four hours a day, seven days a week, but sometimes they are very active and helpful.

"I would rate the customer support a seven out of ten.."

Jiratip Patel
Senior Software Engineer at AT&T

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Other Advice

"Targetprocess is ideal for managing multiple agile teams using SAFe or similar frameworks. It is great for aligning strategic goals with execution using OKRs and is effective for tracking dependencies and progress across departments.

"Targetprocess has been a great tool, helping us to prioritize tasks, track dependencies, sprint planning, backlog grooming, and delivery tracking, which has reduced the time and improved our productivity in my organization. I would rate Targetprocess a nine because it has reduced waste by maximizing integrations and has reduced costs in comparison to our previous supplier. It has enabled us to become more data-driven, and the transparency of change data has increased, allowing us to regularly inspect and adapt.."

Terry Wanjiru
Technical Lead at Cardinal Health

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"My advice to others looking into using Targetprocess is that it will definitely work in an environment where you want to measure and track delivery of work to business outcomes and make this work transparent and visible to all levels of the organization. Targetprocess is mainly an agile tool, but it can also be used as a standard project management tool; however, it will require some customization.

"I love the automation and validations to ensure that we are able to workflow and monitor delivery of value across critical points.

"Targetprocess has also allowed us to consolidate work into easy-to-understand views, coordinate and predict business outcomes, and make visible the strategy to execution to ensure alignment across the portfolio.

"I have given this review a rating of nine out of ten.."

Mike Trevis
Fleet Manager at UPS

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"A quick specific example of how I use Targetprocess in my daily work is that the timeline feature is making my activities and time tracking abilities more enhanced and effective. Hence, I am able to tackle more projects on time and I am able to hit the deadline and deliver the projects on time to my clients.

"I would add that Targetprocess enables me to consolidate silos of data into a useful pattern without any hesitation. Hence, I am able to make data-driven decisions easily.

"My advice to others looking into using Targetprocess is that I think the tool could be utilized for most groups wanting to track their work. It provides functionality that can be customized to meet the needs of multiple groups within the same organization.

"I have additional thoughts about Targetprocess, as its biggest strengths are that it is highly customizable, can fit the needs of almost any team, it is a robust reporting tool, easy to use and administer, and provides all the functionality an Agile organization would be looking for. The support team and user guide are phenomenal.

"I would rate this product an 8 overall.."

Joseph Washington
Project Manager at Target

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"I rate Targetprocess an eight out of ten because the usability is good, and the tool is easy to use with features that most organizations can utilize; however, additional features such as artificial intelligence integration would enhance the tool's overall usability, and providing additional dashboards for specific roles and executives within the tool would benefit Targetprocess with its scale.

"My advice to others looking into using Targetprocess is that it is best used when there is a program or initiative that is being kicked off; it is less appropriate when

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it is in-flight or towards the end of its implementation. I appreciate the ability to integrate with other tools, specifically with IBM tools, which allows organizations that have already invested in IBM tools such as Cloudability to integrate and use the product quickly and easily. It is a very recommendable tool because it has had a significant positive impact on our organization, and the ability of Targetprocess to integrate with other tools has dramatically increased productivity by cutting down the time to market and project planning by half.

"Overall, project planning and better awareness for resources, programs, investments, and the portfolio available for a particular initiative that is being managed or deployed by Targetprocess is seamless.

"Targetprocess is deployed in my organization using a hybrid cloud approach.

"The cloud provider we use for Targetprocess is Amazon Web Services.

"I purchased Targetprocess through the AWS Marketplace.

"I give Targetprocess an overall rating of eight out of ten.."

Jiratip Patel
Senior Software Engineer at AT&T

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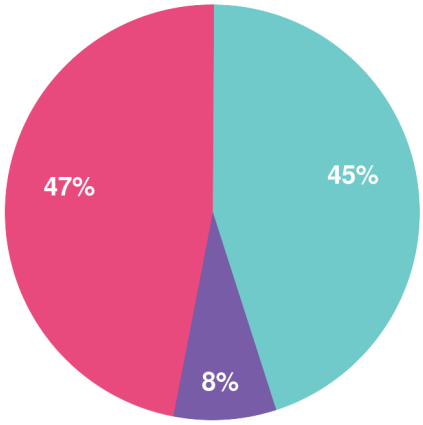
by visitors reading reviews

Financial Services Firm	35%
Manufacturing Company	10%
Transportation Company	8%
Healthcare Company	8%

Company Size

by reviewers

by visitors reading reviews



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