

aws marketplace

AppViewX CERT+

Reviews, tips, and advice from real users



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Contents

- Product Recap..... 3 - 4
- Valuable Features..... 5 - 10
- Other Solutions Considered..... 11
- ROI..... 12
- Use Case..... 13 - 14
- Setup..... 15
- Customer Service and Support..... 16
- Other Advice..... 17 - 19
- Trends..... 20 - 21
- About PeerSpot..... 22 - 23

Product Recap



AppViewX CERT+

AppViewX CERT+ Recap

AppViewX CERT+ automates certificate lifecycle management, providing enhanced security and compliance management for enterprises. It simplifies operations, reduces risk, and supports easy integration with existing IT systems.

AppViewX CERT+ addresses the complexities of digital certificates by automating the entire lifecycle, from issuance to renewal and revocation. It helps organizations maintain compliance and reduce operational risk by offering centralized visibility and control over certificates. The platform supports integration with multiple third-party applications, enabling seamless management of certificates across heterogeneous environments. Employing sophisticated analytics, it provides real-time insights into certificate usage, enabling proactive measures against possible security threats.

What are the key features of AppViewX CERT+?

- **Certificate Discovery:** Automatically discover and monitor SSL/TLS certificates across the network.
- **Automation:** Streamlines the lifecycle of certificates, including issuance, renewal, and revocation.
- **Compliance Management:** Ensures adherence to policies and regulatory standards through comprehensive audits.
- **Integration Capabilities:** Connects with existing systems for streamlined operations and data flow.
- **Analytics and Reporting:** Provides real-time data and insights on certificate usage and status.

What ROI and benefits should reviews highlight?

- **Risk Reduction:** Mitigates risks associated with expired or misconfigured certificates.
- **Operational Efficiency:** Reduces manual efforts, liberating IT resources for other tasks.
- **Enhanced Security:** Protects against potential breaches and network vulnerabilities.
- **Cost Savings:** Lowers expenses related to security administration and infrastructure.

Industries such as finance, healthcare, and telecommunications benefit from AppViewX CERT+'s ability to seamlessly integrate with their existing infrastructure. It enables secure digital transformation by ensuring compliance and maintaining superior operational standards in highly regulated environments.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “AppViewX CERT+ is one of the great tools based on my usage over the last three years, and it is going to definitely increase your team's operational efficiency, and you should consider this product for evaluation.”



Verified user

Sr. Consultant at a consultancy with 10,001+ employees

- ✓ “AppViewX CERT+ has positively impacted our organization by helping us significantly with certificate expirations.”



Verified user

Cybersecurity Architecture Manager at a financial services firm with 5,001-10,000 employees

- ✓ “AppViewX CERT+ has positively impacted our organization by helping us to remediate many audits in a better manner.”



Vikram Chandrasekaran

Member at FORTANIX INC

What users had to say about valuable features:

“The best features AppViewX CERT+ offers, in my opinion, are the easy way of implementing it and the stability that the solution has. It is also very flexible. When we need to change something in the process, it is quite flexible for that adjustment as well.

“AppViewX CERT+ has positively impacted our organization by helping us significantly with certificate expirations. Before AppViewX CERT+, we had many issues with not renewing certificates in time. With AppViewX CERT+, we receive expiration notifications in advance, so the process of certificate expiration is now much more reliable. It also helped us make the process of requesting new certificates much more reliable and easy for users; they can request certificates directly through AppViewX CERT+ interface and it is quite fast. It is a self-request for the users; they can do it themselves..”

Verified user

Cybersecurity Architecture Manager at a financial services firm with 5,001-10,000 employees

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“The best features that AppViewX CERT+ offers include a wide variety of integrations with various tech stacks such as firewalls and its simplicity and straightforward nature of use.

“I love the integrations with the firewall platforms and the HSMs, as they integrate well with third-party HSMs such as Fortanix, which makes it easier to adhere to all the FIPS regulations.

“AppViewX CERT+ has positively impacted our organization by helping us to remediate many audits in a better manner. In a recent audit, we were lacking in CLM capabilities, and introducing AppViewX CERT+ helped us adhere to the majority of the audit findings and seamlessly rotate certificates, renew certificates, and meet all the requirements on time..”

Vikram Chandrasekaran

Member at FORTANIX INC

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“We have been using AppViewX CERT+ for more than a year and are really happy with the solution, including their business services and the development of our company workflows. It has helped reduce latency in certificate requests from business and application owners while providing numerous security solutions.

“AppViewX CERT+ offers many possibilities, including the ability to send notifications when certificates are approaching expiration to app owners. The solution also provides extensive integration capabilities with various components and device types, such as pushing certificates directly to NetScaler or creating certificates in Azure automatically. These features significantly reduce our workload in certificate management.

“The automation is the best feature, along with their business-focused development. Compared to other solutions we tested, AppViewX CERT+ stands out. Though not a public authority itself, it works with them, offering similar capabilities to DigiCert, our new public authority. AppViewX CERT+ excels not only in managing and generating certificates but also in creating workflows and offering multiple workflow options for different business cases..”

Francois Gotti

Senior Infrastructure Engineer at IQEQ

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“I have integrated AppViewX CERT+ with different public certificate providers as well as my private PKI internal infrastructure. AppViewX CERT+ automatically fetches new certificates from the respective public CA or private CA and pushes that certificate to the target endpoint. It also provides real-time notifications based on email, so whenever the certificate is updated or the certificate update job fails, it alerts me via email with the status. This makes it very easy to track down.

“AppViewX CERT+ has a wide variety of integration support for different public CAs as well as internal PKI environments. It supports all types of notifications based on the requirement, such as notifications based on certificate status or job status via email. It also supports integration with external ticketing tools. If you are using ServiceNow or any remedy tool for ticketing, you can integrate that with AppViewX CERT+ portal or platform. Whatever changes happen through the automation jobs, the portal or platform sends a request to the ticketing tool to create the ticket against it. Therefore, administration or operations becomes much easier to track changes.

“The best feature I appreciate is that AppViewX CERT+ supports different endpoints where the application or certificates need to be updated, such as Windows, Linux, different firewall vendors, cloud platforms such as Akamai and Salesforce, and load balancers such as F5 and Citrix. AppViewX CERT+ supports the majority of all the endpoints for integration, which is one of the best features. You do not need to depend on different platforms for managing various vendors. AppViewX CERT+ becomes centralized for all kinds of endpoints for certificate lifecycle management.

“The best outcome is that it is saving human hours. My engineers' time is saved, allowing them to use that time for other proactive work. Human error is minimized, so there are very few chances of impact due to misconfiguration or misapplying the certificate. As my human hours are saved, it also positively impacts the overall efficiency of my team and operations. It is very easy to track down. You can fetch the report of the past month to see how many certificates were updated and their status, making auditing much easier.

“I have almost more than 100 applications where I need to update certificates. If you consider one certificate, generating it and applying it on the endpoint takes a

minimum of 45 minutes to one hour. If you calculate that multiplied by 100 or more, that much time is consumed for updating all those certificates. During manual updates, if any impact or issue occurs due to human error, additional troubleshooting time is required. You can sense how much time we are saving by using AppViewX CERT+ for automation with no human intervention required..”

Verified user

Sr. Consultant at a consultancy with 10,001+ employees

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Other Solutions Considered

“Before choosing AppViewX CERT+, we did not use a solution. While I evaluated other options, I cannot recall the specific solution we considered. It was somewhat similar but was completely cloud-based, which is not permitted in financial markets..”

Francois Gotti

Senior Infrastructure Engineer at IQEQ

[Read full review](#) 

“I evaluated other options before choosing AppViewX CERT+, but I cannot recall the specific solution we considered. It was somewhat similar but was completely cloud-based, which is not permitted in financial markets..”

Francois Gotti

Senior Infrastructure Engineer at IQEQ


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ROI

Real user quotes about their ROI:

“I do not have specific metrics regarding return on investment, but I would say that it helped us achieve approximately 50% cost reduction on people and systems broken because of expired certificates..”

Verified user

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Cybersecurity Architecture Manager at a financial services firm with 5,001-10,000 employees

“We have seen a return on investment with AppViewX CERT+ through reduced costs in human resources. The time spent on certificate services and deploying new certificates was significantly reduced due to automation. This has benefited the business as we are only a few people managing numerous certificate requests, including nighttime requests.

“The current process is much simpler compared to our previous complex process that required connecting to different environments. With full backend integration, users simply follow the workflow and the certificate is deployed correctly. This efficiency saves time and money, which is particularly important in a financial company where time directly correlates to costs..”

Francois Gotti

[Read full review](#) 

Senior Infrastructure Engineer at IQEQ

Use Case

“My main use case for AppViewX CERT+ is certificate life cycle management. We use AppViewX CERT+ to integrate with various platforms to rotate certificates on a periodic manner to ensure that the processes related to certificates are met..”

Vikram Chandrasekaran

Member at FORTANIX INC

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“My main use case for AppViewX CERT+ is certificates lifecycle management. A specific example of how I use AppViewX CERT+ in my daily operations is for certificate signing, both internal and public certificates, and also for notifying certificates expirations to business owners and the IT team..”

Verified user

Cybersecurity Architecture Manager at a financial services firm with 5,001-10,000 employees

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“My main use case for AppViewX CERT+ includes three business cases that I can explain. For internal websites that we have in the company, we share with the business and provide because we need to be completely secure with this environment. Each business owner and developers request internal certificates. We now have a workflow that they can request from our management tool. They request the certificate and then the certificate team, with AppViewX CERT+, generates the certificate for them and pushes them directly to the server where it's deployed without requiring anything on their side.

“The second case is for public certificates, all the websites and SaaS environment that we use, which we provide to the business and external clients. This workflow differs because it involves public certificates approved by our public authority. This process is closely tied to the business as they need to ensure certificate validity, especially when planning to move URLs or stop services within six to eight months, due to associated costs. The process is similar to internal websites but requires change management for production. The process varies depending on whether the SaaS application is in our cloud environment or managed by a provider. In both cases, we create the certificate with AppViewX CERT+, generate it, verify DNS entries for public authority validation, and then either push it ourselves if we manage the backend or coordinate with the provider to implement it.

“The third business case involves application and mobile application coding. We have specific workflows and certificate possibilities that are highly integrated with the automation process, especially for APIs. Our developers create numerous APIs for clients, ranging from two or three per month to sometimes more than 100. We have created an automation process that generates certificates for varying periods depending on API requirements..”

Francois Gotti

Senior Infrastructure Engineer at IQEQ

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“My experience with pricing, setup cost, and licensing was really good. It was defined as a project and all the mandatory dates were expected and followed correctly. We had no issues with them and the discussion was really productive..”

Francois Gotti

Senior Infrastructure Engineer at IQEQ

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Customer Service and Support

“The customer support is impressive; I work with all stakeholders, including the CEO, and it is a very responsive team. I would rate the customer support as a nine out of ten..”

Vikram Chandrasekaran

Member at FORTANIX INC

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“Regarding customer support, I would say that customer support is not good; they have a ticketing system with people that take your tickets and solve your issues, but it takes a lot of time and it is not personalized for the customers..”

Verified user

Cybersecurity Architecture Manager at a financial services firm with 5,001-10,000 employees

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Other Advice

“I would advise others looking into using AppViewX CERT+ to go direct to the cloud, to the software-as-a-service architecture, and also to have a local partner for support. I would rate this solution an 8 out of 10..”

Verified user

Cybersecurity Architecture Manager at a financial services firm with 5,001-10,000 employees

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“I recommend AppViewX CERT+ for organizations needing a solution that can create workflows to provide more control and management. The tool is easy to understand for anyone with minimal knowledge of certificates. The management capabilities, including permission controls for business users to approve or request certificates, make it highly recommendable for those seeking a solution to manage workflows while maintaining certificate control. Based on my experience, I rate AppViewX CERT+ a 9 out of 10..”

Francois Gotti

Senior Infrastructure Engineer at IQEQ

[Read full review](#) 

“I would rate AppViewX CERT+ as a solid ten out of ten. I chose ten because the team is effective in what they do, and the full scope of improvement is pretty niche, but they excel in their offerings.

“Regarding AppViewX CERT+'s AI capabilities, they adhere to all the basic AI-related requirements, and they integrate in such a way with HSMs that not

everything is compromised if something goes wrong, ensuring proper segregation of duty. In terms of accuracy and reliability of output, AppViewX CERT+ is accurate in whatever basic offering it provides, which we can consider to be sufficient for the current state of AI adoption.

“My advice to others looking into using AppViewX CERT+ is to leverage the solution more and ensure that all the respective tech stacks are integrated with it, as it can help reduce the number of man-hours needed for certificate life cycle management. My overall rating for AppViewX CERT+ is ten..”

Vikram Chandrasekaran
Member at FORTANIX INC

[Read full review](#) 

“I have almost more than 100 applications where I need to update certificates. If you consider one certificate, generating it and applying it on the endpoint takes a minimum of 45 minutes to one hour. If you calculate that multiplied by 100 or more, that much time is consumed for updating all those certificates. During manual updates, if any impact or issue occurs due to human error, additional troubleshooting time is required. You can sense how much time we are saving by using AppViewX CERT+ for automation with no human intervention required.

“The only thing I hope for is that whenever a new CA comes into the market, AppViewX CERT+ will release support for that new CA very soon.

“I would recommend that if you have multiple applications requiring SSL certificates updated every month, and you observe human errors that could create significant impacts on your organization's applications, you should definitely consider an automation tool. AppViewX CERT+ is one of the great tools based on my usage over the last three years. It is going to definitely increase your team's operational efficiency, and you should consider this product for evaluation.

“I gave this review a rating of 10. Overall, it is very good with relevant questions. One suggestion is to add a few more questions in future reviews regarding platform deployment strategies followed by other customers. If that is included in the review, it would be very useful for other customers evaluating the product..”

Verified user

Sr. Consultant at a consultancy with 10,001+ employees

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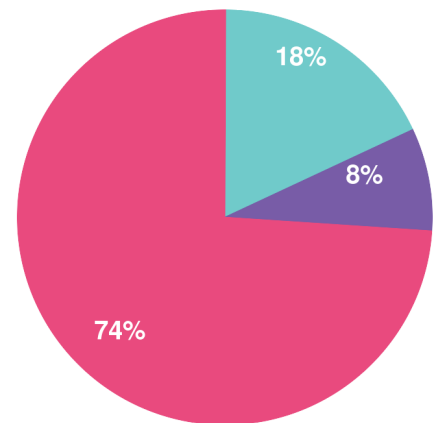
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