

aws marketplace

**Symantec Protection Engine**

**Reviews, tips, and  
advice from real users**



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# Product Recap



Symantec Protection Engine

# Symantec Protection Engine Recap

Symantec Protection Engine is designed to deliver comprehensive threat detection and management for businesses. With robust scanning capabilities and real-time protection, it ensures essential security against emerging threats, optimizing IT infrastructure security.

Symantec Protection Engine offers a reliable, high-performance threat detection solution that fits well in diverse IT environments. Known for its effective malware scanning and integration flexibility, it supports organizations in safeguarding their data against evolving cyber threats. Regular updates enhance its capability to detect latest malware, providing a vital security layer. It can efficiently integrate with a range of applications, allowing businesses to customize its use according to specific security needs. Its ability to handle massive file volumes ensures minimal disruption to operational processes while maintaining high-security standards.

## What features define Symantec Protection Engine?

- **Real-Time Scanning:** Delivers immediate malware detection and response.
- **Flexible Integration:** Seamlessly integrates with diverse IT systems and applications.
- **High Performance:** Capable of handling large data volumes without affecting system speed.
- **Scalable Security:** Adapts to evolving threat landscapes and growing business needs.

## What benefits do users often notice?

- **Improved IT Security:** Enhances protection against malware and other threats.
- **Streamlined Operations:** Maintains performance and minimizes protection-related downtime.
- **Cost Efficiency:** Reduces potential cost impacts from data breaches and threat management.
- **Flexibility:** Offers adaptable security measures suitable for dynamic IT environments.

Symantec Protection Engine is particularly effective in industries requiring stringent data protection, such as finance and healthcare, where secure, real-time scanning and integration with existing systems are crucial. Its reliability in threat detection makes it a trusted choice, particularly for businesses facing high volatility in threat exposure and regulatory compliance. With a focus on maintaining operational continuity, it helps industries with heavy data flows achieve seamless security management.

# Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Symantec Protection Engine's been a game-changer for us at Kantar—blocks like 80-85% of file-based threats right at the gateway before they hit our 200 servers, cutting down endpoint incidents big time.”



**Abhimanyu Das**

Senior Cybersecurity Engineer at Kyndryl

- ✓ “What I appreciate in Symantec Protection Engine is the Virtual Policy Manager (VPM) and the Application Name feature, which are really effective.”



**Eunsok Kim**

Secure at ESCARE COLtd

- ✓ “Symantec Protection Engine provides me with the option of both cloud and on-premise solutions, which stands out for both me and my clients.”



**Manish Arora**

Senior Client Partner at KyndleIT Consulting

- ✔ “The best features that I like the most include the threat intelligence network, which is effective in protecting against evolving threats.”



**Nisha S Kadam**

Technical Specialist at Softcell Technologies Pvt. Ltd.

### What users had to say about valuable features:

“The best features of Symantec Protection Engine include machine learning, file reputation, and real-time scanning. It efficiently handles heavy loads through ICAP and cloud-based processing, reducing the burden on endpoints compared to Trend Micro and other endpoint security solutions. Its centralized control is also noteworthy.

Through machine learning, it detects both known and unknown malware and malicious URLs, in addition to performing signature-based scans that assist SOC teams in analysis. The solution is highly effective in leveraging both machine learning and file reputation. Regarding centralized control, it offers a unified management console for policy deployment and provides real-time visibility through dashboards, helping save significant administrative time.

Symantec Protection Engine has had a positive impact on our organization by enhancing our overall security posture. It effectively blocks a high volume of file-based threats across more than 200 servers, saves SOC analysts time in endpoint remediation, and streamlines compliance processes. It further strengthens security through real-time scanning and machine learning-based quarantine, blocking phishing payloads in SharePoint uploads before they reach endpoints, thereby reducing incidents by 30–40% compared to signature-only tools..”

**Abhimanyu Das**

Senior Cybersecurity Engineer at Kyndryl

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“What I appreciate in Symantec Protection Engine is the Virtual Policy Manager (VPM) and the Application Name feature, which are really effective. The simple match request URL features are basic but highly efficient. The header and request header controls represent a significant improvement compared to other vendors. The categorization and custom categorization features are also excellent. These four elements represent the strongest parts of Symantec Protection Engine.

“The seamless integration of Symantec Protection Engine benefits my IT infrastructure, although the Symantec proxy only works with Symantec solutions such as DLP or Content Analyst. Sometimes it works with accounts like Okta or SAML, but third-party solutions usually do not integrate well with Symantec. Only Symantec products work effectively with Symantec.

“The high-performance scanning impact on my organization includes improved policies that allow specific redirection to people. The policies are very detailed, enabling me to specify which person receives which policy and how to control company users through these policies. This represents a significant improvement compared to other proxies..”

**Eunsok Kim**

Secure at ESCARE COLtd

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“Symantec Protection Engine provides me with the option of both cloud and on-premise solutions, which stands out for both me and my clients. Within one stable environment, I can get multiple products in Symantec, such as Symantec Endpoint Manager, Data Loss Prevention, proxy, and other complete security products. Symantec Protection Engine provides me centralized management, antivirus, anti-malware, firewall, and host-based IPS, as well as device control where I can block USB drives or application control.

“The real-time content scanning feature in Symantec Protection Engine is indeed helpful for detection purposes. The benefit from that scanning is that it detects and blocks threats so that files cannot spread viruses or malware into my system. It also detects any suspicious activity, such as when an executable is installed that encrypts my files or during cross website transactions which could indicate a ransomware attack. This helps me to lower the risk of infection spread.

“Integration with infrastructure, especially regarding third-party integration, is generally good. Symantec Protection Engine integrates with third-party solutions, such as SIEM; I have integrated it recently with Elastic for forwarding logs. Active Directory and ITSM integrations are also possible, which are basic necessities for many solutions, including Symantec. Additionally, it provides integration with Symantec EDR solution for threat hunting or endpoint isolation..”

**Manish Arora**

Senior Client Partner at KyndleIT Consulting

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# Other Solutions Considered

“I have previously worked with multiple tools before using Symantec Protection Engine, including Trend Micro, CrowdStrike, and Microsoft Defender. I used these tools in different projects, alongside Symantec Protection Engine..”

**Abhimanyu Das**

Senior Cybersecurity Engineer at Kyndryl

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“I didn’t evaluate many other options before choosing Symantec Protection Engine, as it was already part of the project when I joined, so I couldn’t change it. However, I would recommend exploring other tools when the renewal opportunity arises..”

**Abhimanyu Das**

Senior Cybersecurity Engineer at Kyndryl

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# ROI

Real user quotes about their ROI:

“The return on investment for deploying Symantec Protection Engine varies depending on whether a customer likes Broadcom. While there are better solutions like Carbon or CrowdStrike, it largely depends on customer budget and the level of support provided by Broadcom. If Broadcom enhances its products and supports customers effectively, it is a good buy..”

**Manish Arora**

Senior Client Partner at KyndleIT Consulting

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# Use Case

“Clients usually use Symantec Protection Engine primarily for protecting their computers from malware or any kind of attacks, which includes viruses or trojans, as a comprehensive security solution provided by Symantec..”

**Manish Arora**

Senior Client Partner at KyndleIT Consulting

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“I use the real-time content scanning feature, and it has helped me with proactive threat detection.

Seamless integration has benefited my existing IT infrastructure.

I have utilized the tailored policy management capabilities, and this impacts my security approach positively.

The high-performance scanning has impacted my efficiency in significant ways..”

**Nisha S Kadam**


Technical Specialist at Softcell Technologies Pvt. Ltd.

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“My main use case for Symantec Protection Engine in our organization involves both scanning and protection. We have nearly 200 servers in our environment with the Symantec agent installed. I use Symantec Protection Engine daily as part of our business-as-usual activities, primarily for real-time scanning and protection across SharePoint, web applications, and servers. Scanning is performed online during file transfers, with optional scheduled scans to catch any missed items. The incident response team at Kyndryl also leverages this tool, integrating it with other platforms to forward logs to our SOC monitoring team..”

**Abhimanyu Das**

Senior Cybersecurity Engineer at Kyndryl

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# Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“Symantec Protection Engine is deployed on-premises.

The deployment is not overly complex.

The deployment takes one or two months for policy configuration..”

**Nisha S Kadam**

Technical Specialist at Softcell Technologies Pvt. Ltd.

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“The deployment timeframe depends on the size of the implementation, but deployment may require around one hour. I can complete the deployment within one hour since I personally participate in the deployment process. The installation is straightforward, but when the company is large with substantial size and many policies, stabilization may take additional time. However, the deployment itself takes approximately one hour because it is very simple to deploy and install..”

**Eunsok Kim**

Secure at ESCARE COLtd

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# Customer Service and Support

“I have interacted with the customer support team for Symantec Protection Engine, and it was excellent to work with them. They provided solutions that were very effective..”

**Abhimanyu Das**

Senior Cybersecurity Engineer at Kyndryl

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“My experience with customer service from Broadcom is generally acceptable, though there is room for improvement. As a Broadcom partner implementing their products across the Middle East and Eastern Europe, I currently do not face major issues.

“Support from Broadcom could indeed be improved; the quality of support often depends on the region, with varying experiences based on location.

“If I were to rate support from zero to ten, I would give it an eight for its overall performance..”

**Manish Arora**

Senior Client Partner at KyndleIT Consulting

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## Other Advice

“I would recommend [Symantec Protection Engine](#) to others looking to implement this product, and they should consider doing a proof of concept.

I give this product an overall rating of nine out of ten..”

**Nisha S Kadam**

Technical Specialist at Softcell Technologies Pvt. Ltd.

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“Symantec Protection Engine scans incoming content and occasionally raises alerts if it detects anything concerning. It is currently deployed on-premises in our environment. I recommend others consider using Symantec Protection Engine because it is cost-effective.

However, I suggest opting for the cloud version instead of on-premises or hybrid deployments, as the cloud offers better scalability and easier troubleshooting. Overall, I would rate this product 8 out of 10..”

**Abhimanyu Das**

Senior Cybersecurity Engineer at Kyndryl

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“I use policy management capabilities with the Visual Policy Manager. The impact of policy management on my security and my customers' security allows me to install policies for specific options, a specific person, or a specific group. The policy layers are very detailed, which I appreciated greatly.

“The effectiveness of Symantec Protection Engine's Threat Intelligence Network in protecting against evolving threats is beneficial for the proxy because it has a threat risk level. Symantec officially supports levels 1 through 10, and I would consider levels 8 through 10 acceptable, while levels 5 through 7 are warnings. This system is helpful for customers. In threat protection, the categorization is excellent because Symantec provides strong support for it. Symantec effectively supports categorization, specifying which sites are threat sites, and when I set a suspicious category to deny, it functions effectively.

“I do not use the real-time content scanning feature with Symantec Protection Engine; I only use the web proxy structure.

“My overall rating for this product is 7..”

**Eunsok Kim**

Secure at ESCARE COLtd

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“The performance during scanning totally depends on the client-to-client environment, so I have not seen major issues with high performance regarding the installation of agents occupying excessive RAM or CPU cycles.

“Regarding threat protection, Symantec Protection Engine has a robust threat intelligence network because it publishes new signatures for evolving viruses and threats. This capability, often referred to as LiveUpdate, ensures that systems can be kept up to date with the latest definition files.

“Policy management does impact my security approach overall because I have used it multiple times and found it easy to create different types of policies. Symantec Endpoint Protection, referred to as SEPM, has components that include antivirus, anti-spyware policies, firewall policies, and intrusion prevention systems. It provides complete security with respect to host-based security and allows configuration of various component policies to ensure that my PC is secure.

“The price of Symantec Protection Engine is fair; in fact, I believe it is a very fair price for what is offered and not excessive compared to competitors.

“I would rate this review seven out of ten overall..”

**Manish Arora**

Senior Client Partner at KyndleIT Consulting

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# Top Industries

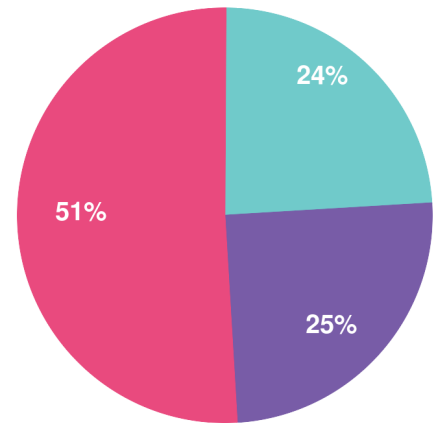
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# Company Size

by reviewers

by visitors reading reviews



Large Enterprise      Midsize Enterprise      Small Business

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