

aws marketplace

Skillsoft

Reviews, tips, and advice from real users



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Product Recap

skillssoft Skillssoft

Skillsoft Recap

Skillsoft offers personalized learning experiences, featuring diverse content libraries, structured curricula, and AI-driven insights. It supports skill development through seamless integration and mobile accessibility, facilitating meaningful application in daily tasks.

Skillsoft provides a comprehensive range of learning opportunities, including AI, technology, and cloud engineering courses that integrate with systems like Workday for enhanced certification and career development. Its intuitive design delivers user-friendly navigation and robust analytics, while personalized paths and affordable certification options empower employees to align learning with career goals. Despite needing more up-to-date content and interactive features, Skillsoft enhances skill acquisition and project completion with its diverse and engaging content.

What are Skillsoft's key features?

- **Comprehensive Content Libraries:** Offers diverse courses across multiple domains.
- **Personalized Learning Paths:** Tailors learning experiences to individual needs.
- **AI-Driven Insights:** Provides data on engagement and progress for informed learning.
- **Mobile Accessibility:** Facilitates seamless learning on-the-go.
- **Certification Options:** Affordable certifications aligning with career goals and skill development.

What benefits and ROI should users expect?

- **Enhanced Engagement:** Diverse content and structured curricula increase learning engagement.
- **Daily Application:** Skills gained contribute to meaningful work application.
- **Career Development:** Offers certifications and courses that align with personal career paths.
- **Cost-Effectiveness:** Affordable options for certification and learning paths.

Skillsoft is widely implemented in industries for virtual training and learning management, offering personalized solutions for fields like AI and technology. Companies utilize it to simplify complex topics, improving focus and essential skill acquisition for tasks like project management and cloud support.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “The course has given me tools and key points which help me stay focused during boring tasks, from daily job deadlines, I have to complete work in the given time framework, take small breaks between jobs, and reward and motivate myself with whatever I enjoy most so that I can complete tasks by the deadline.”



Ujjwal Mishra

Assistant Manager at Aditya Birla Management Corporation

- ✓ “The platform is user-friendly and very easy to use; we don't need any training or coaching to use the platform, and by nature, it's easy to navigate through it.”



Emmanuel Oudin

Talent Acquisition Partner at NTT DATA

- ✓ “What I find best about Skillsoft is that it's easy to navigate and find program details.”



James Moody

Section Sergeant at Florida army

- ✔ “Skillsoft provides an extensive content library, personalized learning path, and blended learning support; additionally, it provides mobile accessibility so users can access it directly from their mobile whenever they have time, and robust analytics is also available, providing good reporting on the analytics side, such as how users are performing and how they are getting grades, which is very helpful for year-end performance assessments of the end user.”



Verified user

Team Leader at a computer software company with 501-1,000 employees

- ✔ “When I was introduced to Skillsoft, I gained many skills and obtained my Microsoft Azure certification, which helped me secure a position as a Cloud Engineer at Sutherland.”



ArunKumar K Vishwanathan

Customer Support Engineer at Sutherland Global Services

- ✔ “What I appreciate best about Skillsoft is how the class is structured, including how everything is organized – the courses, videos, and then the test at the end.”



Verified user

System Engineer 3 at a tech vendor with 10,001+ employees



“The amount of courses on offer is great.”



Vladimir Vasilev

Digital Lead at Baker Tilly

What users had to say about valuable features:

“What I appreciate best about Skillsoft is how the class is structured, including how everything is organized – the courses, videos, and then the test at the end. They give you multiple attempts to figure it out and understand the question because sometimes questions could relate to problems I'm doing during a project.

Skillsoft has also helped me learn other aspects of learning. I usually grew up going to class, learning face-to-face, but learning through videos and tutorials is something I started getting accustomed to. It has helped me understand how to navigate through different configuration pages on different subjects that we're doing at work.

The content variety in Skillsoft supports my training needs effectively..”

Verified user

System Engineer 3 at a tech vendor with 10,001+ employees

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“What I appreciate about Skillsoft is that the teacher was excellent, and the communication was very clear. The teacher's communication skills were exceptional.

“The syllabus was prepared point by point, and the instructor was specific rather than general in their approach.

“I evaluate the insights that I get from Skillsoft to understand my learner engagement and progress with the course by acknowledging that I understood my purpose, which was partially solved..”

Ujjwal Mishra

Assistant Manager at Aditya Birla Management Corporation

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“The comprehensiveness of Skillsoft's content library in supporting various learning objectives is self-explanatory, requiring minimal effort to understand.

Skillsoft has supported a culture of continuous learning within my organization by helping me continuously learn new skills. While I can only speak for myself regarding other colleagues' experiences, I would need to inquire about their usage.

The main benefits I have seen from using Skillsoft are that it helped me understand the workflow and its application within the company. What I learned enabled me to ask clearer questions to my Product Owner. I was able to understand when tickets needed refinement and identify missing information needed to solve tickets. This helped me act in a Product Owner capacity and assisted me in achieving my work in a meaningful way daily..”

Joël Arnaud Tumamo Dzukou

Software Engineer at a tech services company with 201-500 employees

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“What I appreciate the most about Skillsoft is the user-friendly possibility to find my learnings, which ones I'm on, which ones I'm registered to complete later, the system of badges, and finding all the certificates in the same place once you complete them. It's useful and practical. I haven't had the chance to try the skills benchmarking and building because I'm unsure if it's already an option that exists, or if it will be in the next version. Apparently, based on your profile and job profile, and the skills I want to acquire, it will propose the learning that I will need to improve in my career. This is something really interesting too.

The platform is user-friendly and very easy to use. We don't need any training or coaching to use the platform. By nature, it's easy to navigate through it. The integration of an AI assistant, which I did not try, seems very useful to find the content that you want, even if you don't find it on the regular search bar. I really appreciate seeing the badges that I can have and my progression through this. Everything is in the same place - the badges, the certificates, and all the learning that you achieve..”

Emmanuel Oudin

Talent Acquisition Partner at NTT DATA

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“Some certifications, such as AWS and GCP, are only accessible through a computer and cannot be accessed through Android. It would be better if access could be provided through Android devices.

“The Amazon AWS certification is particularly valuable because the outside market cost would be around 30,000 to 40,000, but it is quite affordable through Skillsoft.

“I have been using Skillsoft since September 22, 2024, when Sutherland provided me access as part of my employment.

“Initially, I used platforms such as Udemy, Great Learning, and others. The curriculum in Skillsoft is more structured, and there are curriculum notes available. If I want to take notes, they are readily available. The captions are also available, allowing me to pause, copy the captions, and continue learning. This makes it easier to understand and revise..”

ArunKumar K Vishwanathan

Customer Support Engineer at Sutherland Global Services

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“There are different aspects to discuss related to Skillsoft's extensive content library, which offers a vast collection of courses related to leadership skills and technology that helps meet the diverse learning needs of our employees.

“There is abundant content related to learning in Skillsoft. Based on our interest, we can customize different courses, and we can search the different courses that are in the library.

“Currently, there is an update in the software related to AI, which helps us to assess data-driven insights in understanding learner engagement and progress in Skillsoft. With the help of AI, we can track the courses of our employees and we can get insights of the users of the courses they are accessing. We are getting numerous insights on the dashboard.

“I am currently going through AI courses and quality-related courses in Skillsoft. There are also numerous courses on the soft skill side as related to communication and how we can improve things in day-to-day life. Many diversity courses are available, and different things related to analysis, accounting, or user interest are available in the library.

“I have not gone through the micro learning segments in Skillsoft. According to assignments from our employer, we need to work on the courses.

“Skillsoft provides an extensive content library, personalized learning path, and blended learning support. Additionally, it provides mobile accessibility, so users can access it directly from their mobile whenever they have time. Robust analytics is also available, providing good reporting on the analytics side, such as how users are performing and how they are getting grades. This is very helpful for year-end performance assessments of the end user..”

Verified user

Team Leader at a computer software company with 501-1,000 employees

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Other Solutions Considered

“I prefer Coursera more than Skillsoft because Coursera has a specific market approach that is better than Skillsoft. I am just becoming familiar with Skillsoft now, but Coursera is very popular and has many courses and has a much higher degree of capture in our group..”

Ujjwal Mishra

Assistant Manager at Aditya Birla Management Corporation

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“I think it depends on the solution you want to implement. I haven't used many software solutions, but there is LinkedIn, KnowBe4, and Workday. Workday is very customized. I also use Phenom..”

Emmanuel Oudin

Talent Acquisition Partner at NTT DATA

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“I used platforms such as Udemy, Great Learning, and others. The curriculum in those platforms was complicated with a lack of curriculum notes. I had to write notes myself or take screenshots. Skillsoft provides curriculum notes and captions, making it easier to understand and revise the material..”

ArunKumar K Vishwanathan

Customer Support Engineer at Sutherland Global Services

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“Currently, we are using low-code, no-code platforms including Quickbase, Zoho Creator, and we are using three to four products from Zoho. Additionally, we are utilizing Microsoft products..”

Verified user

Team Leader at a computer software company with 501-1,000 employees

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“Before using Skillsoft, I was using LinkedIn Learning before I got hired, and I'm still using LinkedIn Learning since getting hired here. They are both effective platforms, but Skillsoft has more preparation questions and preparation exams than LinkedIn does, which gives it the edge..”

Verified user

System Engineer 3 at a tech vendor with 10,001+ employees

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“My career experience is relatively limited. My past experience with a learning system was with LinkedIn. I think that Skillsoft is easier to use to find content and to find what you learned, and it is more user-friendly.

I use LinkedIn Learning and Intelcia. LinkedIn seems to have more content in general. It's easier to share the certifications on LinkedIn, which is one of my platforms of work. This makes it easy to share with my LinkedIn community. However, it's not very user-friendly. Regarding KnowBe4, there is limited content. I'm not sure about this platform's age or if it depends on the agreement with my company.

The platform KnowBe4 is very playful. Regarding the badges and challenges, these features are more prominently displayed on KnowBe4. You feel very rewarded. There are no certifications on KnowBe4, which is a disadvantage. On the positive side, you feel very rewarded for what you accomplished because of the badges, and you can see where you rank in your company. Your company's ranking among other companies is also visible. It's interesting regarding this aspect. It's equally user-friendly but less aesthetically pleasing regarding the UX of the system..”

Emmanuel Oudin

Talent Acquisition Partner at NTT DATA

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ROI

Real user quotes about their ROI:

“I am not the right person to give the proper answer about return on investment with Skillsoft because there are different members of the senior leadership team analyzing the things related to how we are getting the return on investment and how it is helping our organization..”

Verified user

Team Leader at a computer software company with 501-1,000 employees

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Use Case

“I have been using Skillsoft ever since I've been employed by Northwood Grumman/Paradigm for computer stuff for our projects. Skillsoft has been very helpful for me completing projects..”

Verified user

System Engineer 3 at a tech vendor with 10,001+ employees

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“I am currently working as a Customer Support Engineer at Sutherland, and I want to transition into the IT field as a Cloud Engineer. It has been my dream for years. Due to issues and lack of skills, I started as a Technical Support Associate. When I was introduced to Skillsoft, I gained many skills and obtained my Microsoft Azure certification, which helped me secure a position as a Cloud Engineer at Sutherland.

“Previously, I learned the basics of cloud support on a different platform. Sutherland arranged an interview where they told me I was fit for the role but needed more skills. They provided me three months to study specific portions on Skillsoft. When I attended the second interview in March or April, I easily passed it, which helped me get this role..”

ArunKumar K Vishwanathan

Customer Support Engineer at Sutherland Global Services


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“It's completely integrated into our HRIS system, which is Workday. We pass through it to do learnings and certifications. For example, I'm currently on a learning journey regarding AI transformation with a yellow belt in this area. I'm not sure if the content is directly from Skillsoft itself or if it's a partnership we co-create with our company.

We have content created by my company and by Skillsoft I guess. Because we are almost always connected to Workday, it's very easy. In just two clicks, you are on the catalog of Percipio, and then we can easily access it. This is the main thing. Also, the achievements that you complete on Skillsoft directly appear on Workday regarding the career too. At a point where you don't know exactly which part came from Workday and which part came from Percipio because it's all gathered. There is the Percipio, the Skillsoft page, and there is the Workday page, but all the things you achieve on Skillsoft also appear on the Workday pages..”

Emmanuel Oudin

Talent Acquisition Partner at NTT DATA

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“I use the Art of Staying Focused course for my organization after switching jobs. I was looking for learning opportunities, and I found this course best suitable for helping me stay focused on my new job work. It helped me significantly.

“The course was 20 minutes in duration, and it provided several points which are helping me get back on track when I lose my focus.

“The main benefits I have seen from using Skillsoft are that this course is helping me personally. The course has given me tools and key points which help me stay focused during boring tasks. From daily job deadlines, I have to complete work in the given time framework. I have to do the boring job at the start of the day when I am purely energetic. I have to take small breaks between jobs. I have to reward and motivate myself with whatever I enjoy most so that I can complete tasks by the deadline. These are the key points shared by the tutor..”

Ujjwal Mishra

Assistant Manager at Aditya Birla Management Corporation

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“I appreciate the fact that Skillsoft was self-explanatory, as they tried to explain complex topics in a simpler manner, so that even someone who doesn't have a background as a software engineer can still understand what they are doing. In the case of Product Owner, they understand that the Product Owner is not necessarily the software developer, so there is a real difference. The Product Owner owns the product vision, has to manage the product backlog, and collaborates with other stakeholders to increase the value of the product. Even though I had no experience as Product Owner, I was still able to understand the role and expectations of a Product Owner, and that's what I appreciated with Skillsoft.

We use Percipio for personalized learning in our company.

Percipio has helped enhance engagement and retention through the content they offer. Because there is abundant content available, users can choose what interests them and have the freedom to decide what they want to learn. This impacts retention by making users want to continue learning continuously..”

Joël Arnaud Tumamo Dzukou

Software Engineer at a tech services company with 201-500 employees

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“Skillsoft is something we are using for our L&D point of view, and we are using it on the part CPO side.

“We have some ongoing training and ongoing courses. Every quarter, we are getting training, and as per our skill, the company is assigning us courses related to AI, quality point of view, or related to the analysis point of view.

“There are different things related to customized courses in Skillsoft. For example, if an employee is onboarded in the company, there is a list of courses they need to go through, whether it is related to accounting, technology, or AI. Once that stage is completed, then we move the employees to the new stage and, as per the grade, we are assigning courses.

“When I joined this organization, Skillsoft was the only option for the L&D point of view..”

Verified user

Team Leader at a computer software company with 501-1,000 employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The login process was complicated, particularly when using company credentials. At Sutherland, we must change our email password every 45 days, and this change must be reflected in Skillsoft as well..”

ArunKumar K Vishwanathan

Customer Support Engineer at Sutherland Global Services

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“Regarding the initial setup, it has improved numerous things. Every year, it is getting better related to course content and analysis point of view. Now they have also infused AI-related material, showing how AI is helping from the user point of view, and every year we are getting improvements on the platform side.

“On the implementation side, we did not find any difficulties, and we also got very good support from the expert side on how to implement it at the organization level..”

Verified user

Team Leader at a computer software company with 501-1,000 employees

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Customer Service and Support

“The tech support was helpful, especially with credential issues where they provided exceptional solutions. Sometimes explaining issues takes a long time, but most interactions are positive..”

ArunKumar K Vishwanathan

Customer Support Engineer at Sutherland Global Services

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Customer Service:

Their level of customer service was very good. Whenever we encountered issues they were very prompt and professional in their response.

Technical Support:

Very high..”

Verified user

HRIS Business Analyst at a tech services company with 10,001+ employees

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Other Advice

“The advice I would share with other users who would like to start using Skillsoft is that they can use it because the tutors are very good, having strong communication skills. They are specific on the topics, giving tools which we can note down and paste on our desk to use. I rate Skillsoft seven out of ten..”

Ujjwal Mishra

Assistant Manager at Aditya Birla Management Corpoartion

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“In a nutshell, Skillsoft is a strong choice for an organization seeking a scalable, content-rich learning platform with robust analytics. However, to maximize its value, the company should complement it with practical hands-on training and ensure proper onboarding to overcome usability challenges. I rate Skillsoft an 8 out of 10..”

Verified user


Team Leader at a computer software company with 501-1,000 employees

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“I'm not an expert on that platform, but I feel very comfortable with the micro-learning features because sometimes you don't have time for a whole hour of programming, so you can schedule small sessions of learning throughout your week or month. It's very convenient. I would rate this solution an 8 out of 10..”

Emmanuel Oudin

Talent Acquisition Partner at NTT DATA

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“I would recommend Skillsoft to other people.

With Skillsoft, I would advise people to be eager to learn because Skillsoft will give you related videos that you should look into.

On a scale of 1-10, I rate Skillsoft a 10 out of 10..”

Verified user

System Engineer 3 at a tech vendor with 10,001+ employees

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“The platform requires significant data consumption. It would be better if the quality could be lowered to allow for easier learning. Currently, I can only use the course once or twice a week due to data constraints.

“For those in remote areas, it is advisable to find a location with reliable network connectivity to enjoy a buffer-free Skillsoft learning experience.

“Overall rating: 10/10..”

ArunKumar K Vishwanathan

Customer Support Engineer at Sutherland Global Services

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“I am curious to learn more about the expectations and requirements for this product review.

Skillsoft was embedded within the Percipio software within the company, so I am not certain about whether it was a SaaS version or Solution as a Service.

Regarding intuitiveness and user experience, it was very consistent.

Skillsoft was hosted on cloud, and I didn't use it on-premises.

There are not many specific recommendations I can share with other organizations considering Skillsoft for their environment, as long as they have access to it.

Based on my personal experience, I would recommend Skillsoft as a product solution.

I rate Skillsoft 8 out of 10..”

Joël Arnaud Tumamo Dzukou

Software Engineer at a tech services company with 201-500 employees

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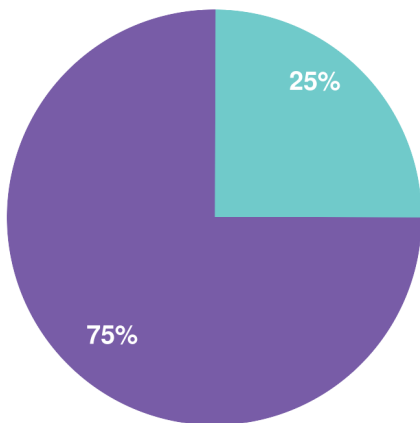
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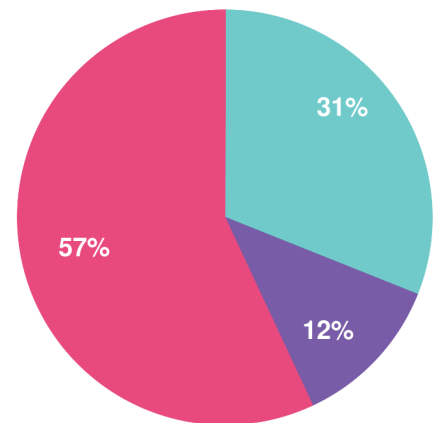
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Company Size

by reviewers



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Large Enterprise

Midsize Enterprise

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