



Radware DDoS

Reviews, tips, and advice from real users



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Product Recap



Radware DDoS

Radware DDoS Recap

Radware DDoS provides robust multi-layer protection against distributed denial of service attacks, featuring real-time monitoring and anomaly detection. Its scalable cloud-based and on-site deployment options ensure effective safeguarding of critical infrastructure.

Offering comprehensive defense, Radware DDoS includes features like data scrubbing, signature updates, and SSL-based mitigation. Integrated platforms and a user-friendly interface streamline its deployment. With advanced reporting, analytics, and behavioral analysis powered by machine learning, users experience fewer false positives. Despite these strengths, users highlight the need for improved scalability, seamless deployment, and enhanced machine learning capabilities. Better documentation, pricing, and customer service remain areas of improvement.

What features does Radware DDoS offer?

- **Data Scrubbing:** Filters malicious data from incoming traffic.
- **Signature Updates:** Keeps threat signatures current.
- **SSL-Based Mitigation:** Protects against SSL attacks.
- **Auto Mitigation:** Quickly responds to detected threats.
- **Multi-Layer Protection:** Defends across several attack vectors.

What benefits should users expect?

- **Scalable Protection:** Adaptable to increasing demands.
- **Proactive Notifications:** Alerts in real-time to threats.
- **Live Attack Insights:** Provides real-time analytics.
- **Enhanced Security:** Shields diverse sectors.
- **Reduced False Positives:** Enabled by machine learning.

In industries like banking, telecom, and government, organizations employ Radware DDoS to protect networks from DDoS attacks. It ensures server, web service, and mail security while enabling traffic monitoring and unauthorized access blocking. Its cloud-based options serve entities seeking infrastructure security and network traffic analysis.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“It ensures both security and performance. It achieves this by learning behavior patterns and providing protection without blocking normal traffic.”



Nishant Kandpal

Information Security Manager at Dalmia Bharat Ltd



“Radware DDoS Protection Service is valued for its multi-layered defense protection.”



Tanuj-Garg

CIO at a computer software company with 501-1,000 employees



“The best feature of Radware DDoS Protection Service is the automation. Previously, manual intervention was necessary, and for incoming attacks, we had to inform the respective security and operations teams, whereas now, it is an automated process that blocks attacks based on policies by default.”



Yogeswar Nakka

Sr IT Manager at a financial services firm with 10,001+ employees



“The intuitive user interface makes the entire process seamless and efficient.”



Idan Ben Nun

Network Security Specialist at Max



“Radware's support is first class.”



Haris Ishaq

IT Engineer at a comms service provider with 51-200 employees



“I am happy to see that we have not had any DDoS attacks. This solution has successfully protected us from attacks, and no one has been able to attack our network.”



Ajay Tyagi

General Manager at a wholesaler/distributor with 5,001-10,000 employees



“Radware DDoS Protection Service has positively impacted my organization because we are more protected against attacks from the internet.”



Gianluca Tranelli

CISO at a insurance company with 201-500 employees

What users had to say about valuable features:

“The most valuable feature of Radware DDoS Protection Service is its reporting capability. It allows us to see live attacks and understand the incoming traffic. The support from Radware is also exceptional, as they are always willing to jump on a call to help solve issues and improve our network design. Additionally, the service effectively blocks threats in real time, offering wide protection and preventing false positives..”

Haris Ishaq

IT Engineer at a comms service provider with 51-200 employees

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“The best features Radware DDoS Protection Service offers for my organization are the ERT feeds.

The ERT feeds, which are based on Radware intelligence services, have been beneficial to my organization because they block a lot of malicious IP addresses and botnets.

Radware DDoS Protection Service has positively impacted my organization because we are more protected against attacks from the internet..”

Gianluca Tranelli

CISO at a insurance company with 201-500 employees

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“The HTTP Layer 7 protection works effectively as the signatures are updated on a daily basis and automated from the Radware cloud. Zero-day protection happens automatically because the initial steps only require us to create the policy for filtering, but after that, it continuously does its job without any manual intervention.

The zero-day attack signatures for new types of attack threats and vulnerabilities are directly taken from the cloud and blocked. For DC network flow, the fast layer DDoS attack itself is removed from the entry point from the ISP side only. After that, the traffic lands with DDoS, coming from my perimeter firewall, providing another layer of filter and protection. After my perimeter firewall, the traffic goes to my anti-APT, where we perform another level of protection or filtering for DDoS..”

Jitendra Kumar Palai

Associate Manager for Network and Cybersecurity at TP Northern Odisha
Distribution Limited (TPNODL)

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“It provides protection for network applications and infrastructure level, and the best part is the behavioral-based detection that Radware provides us, along with real-time signature creation. We also have some applications where we have botnets running, and it provides protection against them.

Web DDoS targets the application layer, which is layer seven of the OSI model. For that, we focus on the Web DDoS technique for bot-based attacks because we have many applications where bots are running. We also face many random URL attacks every day, and it protects against malicious or suspicious random URL attacks.

It ensures both security and performance. It achieves this by learning behavior patterns and providing protection without blocking normal traffic. These are some of the features I am particularly satisfied with in this product..”

Nishant Kandpal

Information Security Manager at Dalmia Bharat Ltd

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“Radware DDoS Protection Service is valued for its multi-layered defense protection, always-on and on-demand service, zero-day protection with adaptive behavioral-based mitigation, DNS and infrastructure protection, and SSL attack mitigation. The solution's multi-layer protection covers volumetric, protocol-based, and application layer attacks.

They offer a very effective response against DNS attacks.

Regarding behavior-based detection technology, in terms of real-time detection, it has been able to reduce false positives. We have pretty good experience with them. The geolocation is pretty good for an organization such as ours. We can block anything from certain regions, like North Korea or China, etc, cetera. It works alongside machine learning. They can update policies globally in less than ten seconds, which really helps with false positives.

During a DDoS attack, it ensures legitimate users are not affected. We're working on a hybrid solution, so we have Defence Pro devices on our side and unlimited mitigation capabilities on the cloud. .”

Tanuj-Garg

CIO at a computer software company with 501-1,000 employees

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“The best feature is the auto mitigation of the DefensePro solution. It automatically begins mitigation in milliseconds when an attack is detected.

During high-volume attacks, such as those during the Christmas and New Year periods, the solution protected our network perfectly, without any disturbance to our real-time users. It is really reliable.

We use the SecOps center to manage all the policies being created. All of our devices are managed from that console.

When it comes to user experience, the GUI is outstanding. The CLI interface is also amazing because it gives us a proper set of commands. When there is a small difference in the command, it doesn't transfer, which is absolutely amazing. It somehow neglects any error in the investigation or troubleshooting steps. Using the management to console is the best. It's usable, even for a beginner engineer. Anybody I give it access to can use it without any issues.

I would rate the cloud DDoS management system for analyzing attacks on my organization an 8.5 out of ten.

The best feature is the auto mitigation. It only takes a split millisecond to begin the mitigation of an attack.

We have seen a lot fewer false positives since implementing this solution. It has reduced the false positives by 25%.

The average amount of time it takes for the solution to detect an incident is around twelve to thirty seconds from the detection to the mitigation.

With Radware DDoS Protection Service, two people are able to manage the resource completely right now. We are able to do the protection. It has cut the resources a lot..”

Pankaj Kaushik

security operations engineer at a tech vendor with 10,001+ employees

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Other Solutions Considered

“I wasn't part of the decision-making process when Radware was chosen at my current company, but in my previous ISP, I had exposure to different services..”

Haris Ishaq

IT Engineer at a comms service provider with 51-200 employees

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“We evaluated other services. Radware management was very approachable. That was one positive point. They helped us with the best solution with the best SLA..”

Verified user

EVP, Chief Digital officer and head of Cybersecurity at a computer software company with 201-500 employees

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“Throughout my career, I have done DDoS filtering through ISPs, but currently, we have a dedicated appliance for DDoS, following recommendations from the DOT and Central Government of India for compliance with ISO 27001 certification..”

Jitendra Kumar Palai

Associate Manager for Network and Cybersecurity at TP Northern Odisha Distribution Limited (TPNODL)

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“We conducted a POC with F5 and Arbor Networks. We chose Radware DDoS Protection Service due to its superior capabilities and willingness to host a scrubbing center, minimizing latency..”

Tanuj-Garg

CIO at a computer software company with 501-1,000 employees

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“Many years back, I used Barracuda WAFs. I cannot comment on what Barracuda is currently doing in the WAF area, but that solution was good. However, with Radware DDoS, the console is very easy to learn. There is no complexity, and everyone can use the console and easily see all the features. In the future, I will definitely continue with Radware DDoS..”

Nishant Kandpal

Information Security Manager at Dalmia Bharat Ltd

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“I have considered competing products in the market. We have raised a request for another solution besides Radware DDoS, as Cloudflare has been selected as L1 for another DR setup we are trying to establish. Management requests that we consider similar solutions, which is why Radware DDoS remains qualified as L1..”

Jitendra Kumar Palai

Associate Manager for Network and Cybersecurity at TP Northern Odisha Distribution Limited (TPNODL)

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ROI

Real user quotes about their ROI:

“The ROI was realized after a year, giving a year-on-year return of around 20% to 30%. The hybrid approach optimized infrastructure costs and personnel resources..”

Tanuj-Garg

CIO at a computer software company with 501-1,000 employees

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“The return on investment for us is knowing that our services are available. That means we do not suffer financial losses or losses to our reputation. Those are great benefits..”

JorgeBlanco

Cybersecurity Analyst at a transportation company with 501-1,000 employees

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“While it's challenging to measure the exact return on investment from Radware's Cloud DDoS Protection Service, a successful attack on our company could incur at least five million dollars in damages, making this service a potentially valuable investment in preventing such a costly disruption..”

Viral Dhimar

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Director of Information Security at a tech services company with 1,001-5,000 employees

“Radware Cloud DDoS Protection Service offers a strong return on investment. Consider the combined cost of service downtime for employees and clients, reputational damage, and other negative impacts. This outweighs the solution's annual cost. A single hour of downtime can quickly erase the cost of protection, especially when factoring in lost productivity and damaged trust..”

Verified user

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Director of Cybersecurity & Risk at a financial services firm with 1,001-5,000 employees

“Investment in a security product is like an investment in insurance. It always seems costly, but when you face a problem, you see the value of it. Security services are always like that. Cost is one factor, and security is another major factor. You should know what you are protecting. Putting the cheapest solution may or may not put you in trouble, but when you are in trouble, nobody will be able to save you..”

Verified user

Senior Executive Vice President at a computer software company with 201-500 employees

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Use Case

“My use case is that whatever traffic is coming from the internet, all that traffic is being monitored. It is sent to their scrubbing center, and from there, anything non-genuine gets blocked as per IOC, and the genuine traffic is sent to my inside applications..”

Yogeswar Nakka

Sr IT Manager at a financial services firm with 10,001+ employees

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“We primarily use Radware DDoS Protection Service for ensuring network security and protecting against cyber threats. Our level two support engineers are hands-on with the service, utilizing it for network protection and incident visibility..”

Haris Ishaq

IT Engineer at a comms service provider with 51-200 employees

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The main use case for Radware DDoS Protection Service is to protect our websites, mail server, and DNS servers published on the internet.

In terms of that protection, it has been performing very well; I have not noticed specific instances where it stood out.

Gianluca Tranelli


CISO at a insurance company with 201-500 employees

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“We are using the service for DDoS protection, and all applications that are accessed over the internet need to be put behind the Radware WAF. Currently, we are using 60 to 65 licenses of Radware WAF where we have onboarded these internet-exposed applications. .”

Nishant Kandpal

Information Security Manager at Dalmia Bharat Ltd

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“We are the largest data center company in Asia with almost six data centers in India, and we are planning to expand beyond India. We use Radware DDoS Protection Service for protecting our infrastructure and providing Cloud DDoS as a service to around 500 end customers who have hosted their infrastructure on our cloud co-location..”

Tanuj-Garg

CIO at a computer software company with 501-1,000 employees

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“We have been using Radware DDoS extensively for the past two years in our production network within the utility sector. Primarily, we use it for application layer filtering and for direct termination with our Internet Service Providers (ISPs). Initially, we encountered several challenges during the configuration process, primarily due to the lack of ready-made templates. However, over the last two years, we have successfully implemented filtering measures, effectively mitigating our DDoS attacks by removing unwanted traffic directed at our public IP addresses. This system has been crucial in securing our operations and meeting our specific needs for our data center. All public domain URLs in the utility sector are hosted behind an Internet firewall, ensuring that the traffic directed to these public domains is properly managed through DDoS protection. That sums up our experience with this system..”

Jitendra Kumar Palai

Associate Manager for Network and Cybersecurity at TP Northern Odisha Distribution Limited (TPNODL)

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup was difficult for me because I didn't receive training. The interface is advanced, and this contributed to the challenges I faced at the beginning. However, with Radware's support, I was able to learn and adapt quickly..”

Haris Ishaq

IT Engineer at a comms service provider with 51-200 employees

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“The initial setup was complex due to our organization's network being complicated, not because of Radware Cloud. We had an issue with the DNS migration during the deployment. The deployment took around 20 minutes..”

Idan Ben Nun

Network Security Specialist at Max

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“The deployment was easy. We procured it through our partner. Our partner was able to deploy it perfectly. We did not face any issues in the deployment. It took around three months to fully deploy.

It does not require any maintenance from our side..”

Ajay Tyagi

General Manager at a wholesaler/distributor with 5,001-10,000 employees

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“The deployment of Radware DDoS Protection Service is very simple. It is user-friendly.

Radware DDoS Protection Service does not require separate maintenance, and there is minimal downtime during maintenance periods, such as during firmware upgrades of the Anti-DDoS tool..”

Yogeswar Nakka

Sr IT Manager at a financial services firm with 10,001+ employees

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“During the deployment, especially the recent migration to the cloud, it might have taken around five to six months. The upgrade process and the hardware delivery process take time.

We have around 26 data centers, but the digital solution is deployed into our four central sites, through which all the network from the outside network and our internal network is connected..”

Pankaj Kaushik

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security operations engineer at a tech vendor with 10,001+ employees

“The initial deployment process can be quite challenging. The business analyst or and solution integrator often creates confusion, particularly in our location. The Solution Integrators are usually not able to explain everything clearly in one go, which means we often have to go through the information piece by piece. As a result, completing the initial setup and implementation can take nearly forty-five days. If there were a ready-made template available, it would greatly simplify the process. We need to identify the specific hardware requirements and develop a checklist for hardware compatibility and configuration that meets our cybersecurity policies. To comply with these policies, we are currently working on strategies to mitigate potential risks. Getting a ready-made template for hardware considerations, including guidance on how to harden that hardware before moving to the production level, would be extremely helpful. Additionally, having recommended guidelines from Radware on enabling these policies could streamline our implementation process. In my opinion, this approach would allow us to complete the entire solution implementation within the recommended timeframe.

Maintenance involves ensuring that hardware is functioning properly, including checking subscriptions and enabling necessary blades. For example, last month, we had to enable geo-fencing to block all traffic except from India, which involved re-enabling a previously disabled geo-fencing blade. If there were a central management console that provided alerts about system health, such as fan RPMs and SMPS performance, it would help us maintain the Radware DDoS system proactively..”

Jitendra Kumar Palai

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Associate Manager for Network and Cybersecurity at TP Northern Odisha
Distribution Limited (TPNODL)

Customer Service and Support

“Technical support is among the best. If you open a ticket, they respond immediately and they are very helpful. They ask to give control so the support engineer can fix things himself. It's great. .”

Verified user

Director of Research and Development at a comms service provider with 11-50 employees

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“Radware's technical support was responsive and provided excellent guidance. Even their Level One support effectively assisted us in resolving our issues, which is uncommon these days..”

Viral Dhimar

Director of Information Security at a tech services company with 1,001-5,000 employees

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“I'm from India, and we have a dedicated technical account manager who is very supportive. Additionally, we have a large partner team that is a gold partner of Radware. They provide a lot of support as well. Whenever I encounter any issues, I can easily reach out to Radware. I typically submit a ticket for any malicious activity that occurs, and I usually receive a resolution within two to three hours..”

Nishant Kandpal

Information Security Manager at Dalmia Bharat Ltd

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“We have 24/7 access to Radware DDoS Protection Service's Emergency Response Team who collaborate during ongoing attacks, ensuring less than one second mitigation for L3/L4 and less than ten seconds for L7. This is supported by a direct relationship with key personnel at Radware DDoS Protection Service..”

Tanuj-Garg

CIO at a computer software company with 501-1,000 employees

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“I would rate their customer support positively. Before using Radware, I experienced some delays with another product, but with Radware, we have immediate connections with high-level technical support.

I would rate Radware's customer support an eight out of ten because when we had initial configuration issues, support resolved the issues after a couple of escalations. .”

Yogeswar Nakka

Sr IT Manager at a financial services firm with 10,001+ employees

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“I have contacted technical support for Radware DDoS many times, and their support quality is the best I have encountered in my entire career. Their responses are quick, and the support surpasses my experience with other OEMs such as Check Point, Sophos, Fortinet, and Cisco, who can often be slow with their solutions.

I have faced issues and approached TAC, and their ability to provide skilled and technically sound support is impressive. They accurately address the service requests and come up with effective solutions faster than many other manufacturers. Their support is significantly better than other OEMs who often resort to trial-and-error methods..”

Jitendra Kumar Palai

Associate Manager for Network and Cybersecurity at TP Northern Odisha Distribution Limited (TPNODL)

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Other Advice

“On a scale of one to ten, I rate Radware DDoS Protection Service a nine because it is very easy to use and very effective as a service. However, there is room for improvement in the network analytics feature..”

Gianluca Tranelli

CISO at a insurance company with 201-500 employees

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“I recommend gathering the necessary budget to go with Radware services. The cheapest option may save money initially but could cost more in the long run. I rate the solution 10 out of 10..”

Haris Ishaq

IT Engineer at a comms service provider with 51-200 employees

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“Radware DDoS Protection Service offers enterprise-grade protection across all layers from L3 to L7, with hybrid flexibility and global scrubbing network.

On a scale of one to ten, I rate this solution an eight or nine..”

Tanuj-Garg

CIO at a computer software company with 501-1,000 employees

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“I would recommend Radware DDoS Protection Service fully because I have observed improvements in bandwidth speed.

I would rate Radware DDoS Protection Service a ten out of ten..”

Yogeswar Nakka

Sr IT Manager at a financial services firm with 10,001+ employees

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“Whenever you are going to deploy Radware DDoS solution, plan for the next ten years. Consider your company's growth and ensure your deployment can last without needing upgrades.

On a scale from one to ten, I rate the solution as ten..”

Pankaj Kaushik

security operations engineer at a tech vendor with 10,001+ employees

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“I've been using this solution for the past two and a half years at my company, and I'm pleased to share that we've successfully achieved all of our use cases with their services. We are very happy with the product, which effectively detects and prevents external attacks. We also recommend Radware DDoS to other customers because it truly is one of the best products available.

According to what I learned from the Radware DDoS team, the new features are AI-powered, which makes everything faster and more efficient. The best part is the auto policy with zero-touch tuning. We do not require much tuning as we can auto-apply the policy, which automatically optimizes itself using behavior analytics. We have recently purchased API discovery and protection features, which are working very effectively.

We purchased the API protection plan. Previously, testing was done manually while creating software. We have purchased the Radware API discovery and API protection plan, which has reduced our time effort and enhanced quality checks. There was only one incident in the last two to three years, which Radware WAF handled very effectively. We had only two to three hours of downtime for that particular application.

I recommend Radware because of its features, including AI-powered Web DDoS protection, zero-touch tuning, auto policy, API discovery and protection, and advanced bot manager. They have excellent device fingerprinting, behavior analytics, and enhanced threat intel feed that they provide to customers. These are the main reasons I would recommend other customers to choose Radware.

I would rate this solution a nine out of ten..”

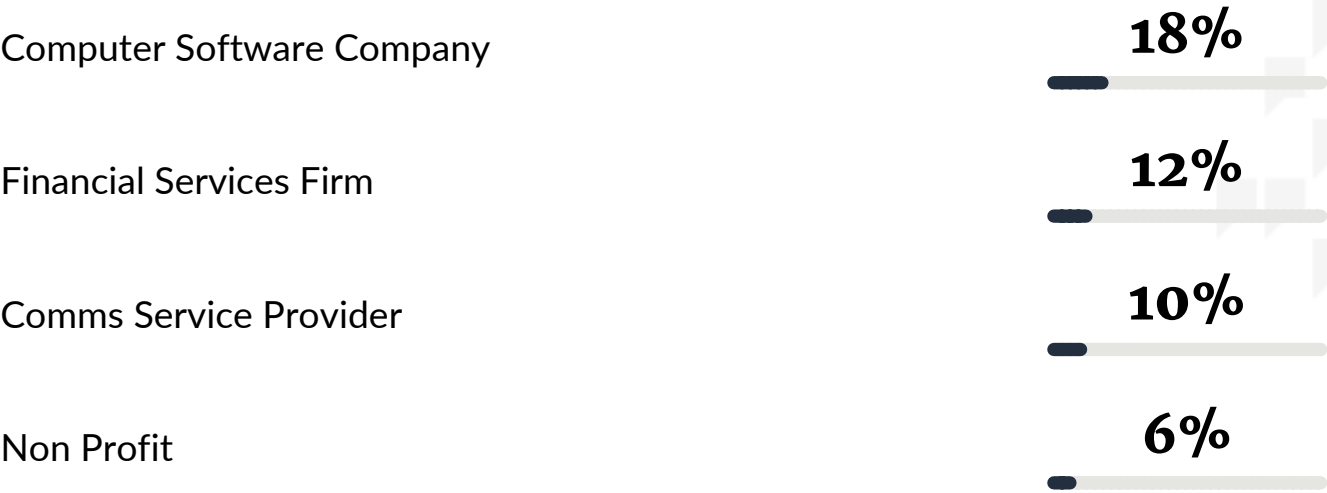
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Information Security Manager at Dalmia Bharat Ltd

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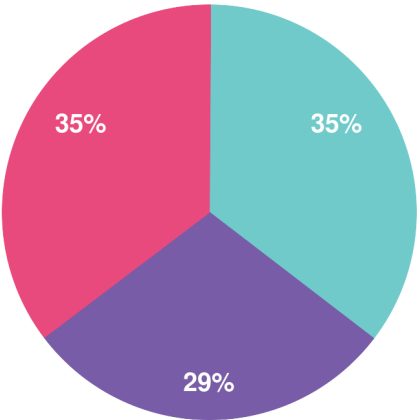
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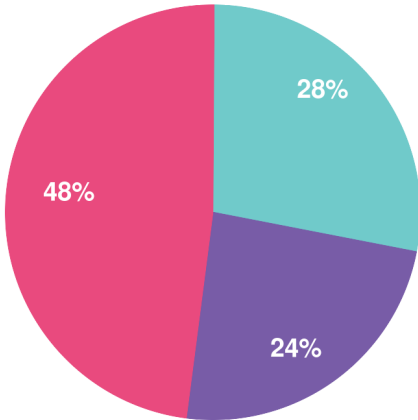




Company Size

by reviewers



by visitors reading reviews



 Large Enterprise  Midsize Enterprise  Small Business

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