

aws marketplace

Bitsight

Reviews, tips, and advice from real users



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Product Recap



Bitsight

Bitsight Recap

Bitsight is the global leader in cyber risk intelligence, leveraging advanced AI to empower organizations with precise insights derived from the industry's most extensive external cybersecurity dataset. With more than 3,500 customers and over 68,000 organizations active on its platform, Bitsight delivers real-time visibility into cyber risk and threat exposure, enabling teams to rapidly identify vulnerabilities, detect emerging threats, prioritize remediation, and mitigate risks across their extended attack surface.

Bitsight proactively uncovers security gaps across infrastructure, cloud environments, digital identities, and third- and fourth-party ecosystems. From security operations and governance teams to executive boardrooms, Bitsight provides the unified intelligence backbone required to confidently manage cyber risk and address exposures before they impact performance.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✔ “Bitsight has positively impacted my organization by improving security and customer trust, giving us continuous monitoring so we now find misconfigurations within hours instead of days or weeks, which directly improves our overall security posture and reduces risk as we catch high-risk exposures early, especially unexpected cloud assets or testing endpoints that accidentally went public.”



Suresh A.

Senior AIML Engineer at a tech vendor with 1,001-5,000 employees

- ✔ “If you are exactly looking for external attack surface monitoring, and you are exploring options, then Bitsight is a very good option that you can explore.”



Aditya Vikram Raj

Associate at a financial services firm with 10,001+ employees

- ✔ “My advice to others looking into using Bitsight is that it provides a lot of information that was not available before, and it is especially good in recon as it can identify many things about an organization that have never been found earlier, making it a valuable tool.”



Tarang Parmar

Founder at The Cyber Security Network

- ✔ “Bitsight gives me a holistic view of my entire security posture, which is something any organization would want to have after getting a tool such as Bitsight.”



Verified user

Senior Manager and Global Capability Lead - Offensive Security at a tech vendor with 10,001+ employees

- ✔ “The product helps us identify the vulnerabilities of internet-facing applications.”



Marc Chapel

Chief Security Officer at Cetelem

- ✔ “The solution is user-friendly.”



Alfredo Alvim

Telecommunications Engineer at Portugal Telecom



“I prefer BitSight due to its patch management capabilities. The score is a valuable feature. I have contacted the customer support through e-mail and their response rate is fast. I rate the solution a nine out of ten.”



Julian Shen

VP at FUbion

What users had to say about valuable features:

“The solution is user-friendly. The features are to conduct scans, identify findings, and provide a rating. This rating serves as a measure of our security risk..”

Alfredo Alvim

Telecommunications Engineer at Portugal Telecom

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“The best thing about BitSight is the comprehensive list of risk vectors, covering compromised systems, diligence failures, and behavioral anomalies. The ability to drill down from a score to very detailed factual information about anomalies is valuable. They have a good web portal for users to access, a good API for system integration, and a comprehensive pricing structure..”

Verified user

Retired at a media company with 1-10 employees

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“The user interface and the area that Bitsight covers for attack surface monitoring use cases are excellent features. Bitsight's coverage ranges from open ports to web application security headers and web application headers, which in my opinion are the best features Bitsight offers. Bitsight also covers multiple other scenarios, including email headers, DMARC, and DKIM. Additionally, Bitsight scans for vulnerabilities across the system.

“We were able to remediate a lot of positive alerts and our risk score improved on their platform, which further helped us to drive better results in terms of cyber insurance. Cyber insurance providers look for attack surface monitored scores quite seriously, and if your score is good, you are very well covered from an insurance point of view..”

Aditya Vikram Raj

Associate at a financial services firm with 10,001+ employees

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“The best features Bitsight offers, in my experience, are the ratings that it gives to vulnerabilities and how frequently they conduct scans for a particular company. Bitsight also used to manage our third-party providers regarding how their security is, so it is better for us to manage the vendors we are currently engaged with and the third-party vendors so that we are aware of their security posture as well, instead of us monitoring their security. That is the most useful use case from Bitsight.

Bitsight gives me a holistic view of my entire security posture, which is something any organization would want to have after getting a tool such as Bitsight. It was sufficient in that way, serving the purpose that we took Bitsight for, and there is something that we continued our relationship. We had annual contracts and then we renewed it every year based on the performance of Bitsight.

We had internal KPIs based on the number of findings that we finalized from Bitsight and then tracked it internally to work on that. The more vulnerabilities that we close, the rating would subsequently reflect on Bitsight because they work independently; they do not work as we do inside the company. As long as we are fixing the vulnerabilities, we used to see the score getting improved, and that is something that the board of directors and the internal community were looking for..”

Verified user

[Read full review](#) 

Senior Manager and Global Capability Lead - Offensive Security at a tech vendor with 10,001+ employees

“The best features that Bitsight offers include the way of presenting the data, which is very good because you can get proof while reviewing your findings. This helps our infrastructure team identify and fix those findings.

“Those features help our team by making things easier. For example, if we have a specific security header missing, Bitsight shows us that, such as HSTS being missing, providing specific details on what header is lacking on our websites.

“I would add that Bitsight has a task assignment feature that allows us to keep assigning tasks to different team members so they can work on the specific findings assigned to them. Additionally, it has report features, enabling us to generate reports and send them to our clients to show how well we are remediating issues. We can also share our score with the client to improve our client relations.

“Bitsight has positively impacted our organization. After using it, we discovered many things. As I mentioned, we have many vulnerabilities available, and it keeps identifying and showing us them, which is valuable..”

Tarang Parmar

Founder at The Cyber Security Network

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“The best features Bitsight offers include heavily using external vulnerability scans or network scans, which we have done for a couple of years.

“What I appreciate about the external scans feature in Bitsight is that it gives us continuous visibility into our externally exposed assets, which requires finding misconfigurations or any unexpected exposures much earlier than we would have caught through manual review period scans. This essentially allows my team to find issues quickly, and as we get notified, we can validate our attack surface. It helps us to reduce blind spots. We can prioritize remediation faster and validate changes by deploying fixes. Overall, it strengthens our security posture by monitoring and supporting our compliance programs.

“Regarding Bitsight's features, they offer different aspects that I agree with, especially in external scans. They also provide a rating based on your externally facing domains, which helps us to rate our scores and aids in building customer trust. They have the capabilities to assess the attack surface, so those are the main areas they focus on.

“Bitsight has positively impacted my organization by improving security and customer trust. It is impact-focused with measurable values that show us, for example, it has reduced our mean time to detect external exposure issues before we relied on periodic scans. Plus, it gives us continuous monitoring. Now we find misconfigurations within hours instead of days or weeks, which directly improves our overall security posture. It reduces risk as we catch high-risk exposures early, especially unexpected cloud assets or testing endpoints that accidentally went public. Each early detection helps us reduce the threat exposure time and strengthen the compliance program..”

Suresh A.

Senior AIML Engineer at a tech vendor with 1,001-5,000 employees

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Other Solutions Considered

“Previously, I used SecurityScorecard, which is a competitor in that space. I think that Scorecard had functional issues, and because of that reason, we switched to Bitsight..”

Suresh A.


Senior AIML Engineer at a tech vendor with 1,001-5,000 employees

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“We are also using Black Kite. I prefer BitSight over Black Kite due to its patch management capabilities. BitSight provides a view of patch management. I also found that Black Kite tends to generate false alarms..”

Julian Shen

VP at FUbun

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“We haven't used another solution, but I know there's a product called Census, but we haven't had an opportunity to work with it. I believe they are a competitor of BitSight..”

Ajai Victoria

SOC at Renault

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“Before choosing Bitsight, I did not evaluate too many options, but I compared between Bitsight and Scorecard, along with one more tool that I lost the name of, but Bitsight won out of those three..”

Suresh A.

Senior AIML Engineer at a tech vendor with 1,001-5,000 employees

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“There is nothing particularly unique about Bitsight because we were also using another product along with Bitsight, and we used to compare the results of Bitsight with that tool and then try to see what the unique proposition or the unique findings are that we can evaluate and then work internally..”

Verified user

Senior Manager and Global Capability Lead - Offensive Security at a tech vendor with 10,001+ employees

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Use Case

“Bitsight provides comprehensive insights into security posture, enabling us to effectively reduce risks. it increases the security of writing and reduces the risks..”

Alfredo Alvim

Telecommunications Engineer at Portugal Telecom

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“My major interest is in getting signal intelligence, risk vectors, and detailed information that BitSight collects around the attack surface of a company. We integrate this information with our overall cyber detection and counter-response strategy..”

Verified user

Retired at a media company with 1-10 employees

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“My main use case for Bitsight when I was at Virtusa was to monitor the external security posture for Virtusa, as Bitsight rates your company based on findings on external assets.

I was part of the internal security team and Bitsight used to report findings, such as open ports on specific IP addresses or web applications owned by Virtusa, and based on that it used to give a rating on the severity based on how severe the vulnerability is or the possibility of any vulnerability. I used to take that information and then fix that problem internally. That is how we used to use Bitsight. Our main aim was to use Bitsight to enhance the security of the company so that our score is good on Bitsight, which really matters..”

Verified user

Senior Manager and Global Capability Lead - Offensive Security at a tech vendor with 10,001+ employees


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“I was primarily using Bitsight for attack surface monitoring and external attack surface monitoring use case.

“I was monitoring all the alerts and the risk score that Bitsight provides. We mainly focused on improving the risk score for a particular organization for which we were using this in an MSSP setup. We were monitoring different scenarios and different alerts that Bitsight was throwing in, such as open ports cases, missing web application headers, and missing web application security headers. We then communicated this to our customer to get those particular things remediated so the risk score could improve over the portal..”

Aditya Vikram Raj

Associate at a financial services firm with 10,001+ employees

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“My main use case for Bitsight is finding vulnerabilities in the wild, especially in internet-facing web applications and networks.

“A specific example of how I have used Bitsight is that we do not know the current ongoing issues day-to-day. There are so many vulnerabilities and zero days that are exploitable and outside. With this platform, we are able to detect vulnerabilities quickly and notify the teams using our communication channel. Along with that, it also helps us to remediate quickly because when issues are identified, they should also be included in the remediation part. That is where we were able to sort it out quickly.

“Another use case I would add is that Bitsight builds customer trust because it provides a score based on severities or how the system is currently functioning. If our system is secure and we have strengthened the full security, then we will eventually have a good score. That is going to build customer trust..”

Suresh A.

Senior AIML Engineer at a tech vendor with 1,001-5,000 employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup is straightforward for a normal company. For telcos, there is some additional work required to clean up the attack surface, however, it's still pretty easy. You can start almost plug-and-play and then make necessary adjustments through their portal..”

Verified user

Retired at a media company with 1-10 employees

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“You require prior experience to implement the product. I rate the process an eight out of ten. It allows you to set the requirements manually and purchase the subscription accordingly. It takes a day to complete..”

Marc Chapel

Chief Security Officer at Cetelem

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“The initial setup is easy and takes two or three days to complete.

I rate the initial setup a nine out of ten, where one is difficult, and ten is easy..”

Alfredo Alvim

Telecommunications Engineer at Portugal Telecom

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“My experience with pricing, setup cost, and licensing for Bitsight is overall good with the current price model.

“I feel the current pricing model is fair. The initial setup and licensing process was straightforward. I did not face any challenges in that part..”

Suresh A.

Senior AIML Engineer at a tech vendor with 1,001-5,000 employees

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Customer Service and Support

“The technical support from BitSight was very good. I was a privileged customer as BitSight's technical office was based in Lisbon, allowing personal connections. It was perfect for me, but other customers might not have the same experience..”

Verified user

Retired at a media company with 1-10 employees

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“We raised the issue of alerts with technical support and put in a ticket. We have a meeting with them in two weeks. The technical support is pretty solid because I've raised a couple of tickets in the past month, and they fixed it in a concise amount of time. It took them about one or two days to get back to me..”

Ajai Victoria

SOC at Renault

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“We do interact with Bitsight's support team, and we do get a response back from them as defined in the SLAs.

“I would rate the customer support from Bitsight as 10 out of 10..”

Suresh A.

Senior AIML Engineer at a tech vendor with 1,001-5,000 employees

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“Bitsight had a professional support service where whenever there are any ratings which we know to be a false positive and a wrong finding, we used to get on a call with support from Bitsight to submit our review as to what we found and what the evidence is for it being a false positive, and they used to consider that and then try to revise that internally and adjust the rating accordingly.

Bitsight is a useful tool to monitor your external posture and it is backed by a good professional support service. The respective other teams such as pre-sales, support service, and customer success team are very good in terms of dealing with customers, so there is something to look for in such products..”

Verified user

Senior Manager and Global Capability Lead - Offensive Security at a tech vendor with 10,001+ employees

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Other Advice

“My recommendation depends on the size of the company. You need to have some people to see our platform and distribute all the work.

Overall, I rate the solution a nine out of ten..”

Alfredo Alvim

Telecommunications Engineer at Portugal Telecom

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“BitSight is still better than [SecurityScorecard](#), and those two are completely separated from the rest of the market. For us, BitSight is better.

I'd rate the solution nine out of ten..”

Verified user

Retired at a media company with 1-10 employees

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“If the ratings were very poor, low, or below the benchmark that we expected for Virtusa, we used to have a meeting with them, and then try to negotiate if they can improve their security, or else we would discontinue the business with them. So to that extent, we took actions based on the findings that we got from Bitsight. I give Bitsight a six out of ten for this review..”

Verified user


Senior Manager and Global Capability Lead - Offensive Security at a tech vendor with 10,001+ employees

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“If you are exactly looking for external attack surface monitoring, and you are exploring options, then Bitsight is a very good option that you can explore. I have not worked upon any other solutions, but as far as Bitsight is concerned, it gives flexibility in choosing third-party vendor risk agreements and licenses, or a first-party point of view. You can publish your own score as well in case you have any concerns. That flexibility particularly depends upon the license and agreement that you have, whether you are using it from a first-party perspective or a third-party perspective. Bitsight provides this flexibility. I would rate this review an overall rating of eight..”

Aditya Vikram Raj

Associate at a financial services firm with 10,001+ employees

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“My advice for others looking into using Bitsight is that it is definitely a great tool, especially to identify blind spots. If your applications are internet-facing and you have customers using your products or your cloud-based solutions, whether SaaS or PaaS, this tool is going to build trust between the customer and the provider. As the tool deploys for your application or domains, it continuously scans and finds vulnerabilities and reports them. As you find and report, it is also going to build your domain score, showing how well you are doing with publicly available applications, especially those that are internet-facing. I gave this review a rating of 9 out of 10..”

Suresh A.

Senior AIML Engineer at a tech vendor with 1,001-5,000 employees

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“A quick specific example of how I have used Bitsight to identify a vulnerability is when it helped us catch bad and one vulnerabilities we mostly search for, giving us a better idea if we have any public IP available on the internet that can directly expose us and is already bypassing our firewalls. Those IPs we need to make private to secure ourselves.

“In my day-to-day work with Bitsight, we do not have to do any manual scans. We just put our company name and the details, and it automatically identifies all our assets and all our internal things and all the details, such as NS lookup and any other technique it is using. We discover multiple things such as open ports, CSV vulnerabilities, missing security headers, and publicly available IP addresses.

“Regarding specific outcomes, earlier we had a bad score of around 600 with many vulnerabilities. After using Bitsight, we know about vulnerabilities whenever they are published or observed, and we keep remediating those vulnerabilities. This actually increased our score to 670.

“My advice to others looking into using Bitsight is that it provides a lot of information that was not available before, and it is especially good in recon as it can identify many things about an organization that have never been found earlier, making it a valuable tool.

“Overall, I believe Bitsight is good because everything is covered, including user management, so I have no additional thoughts beyond that. I give this product a rating of 8 out of 10..”

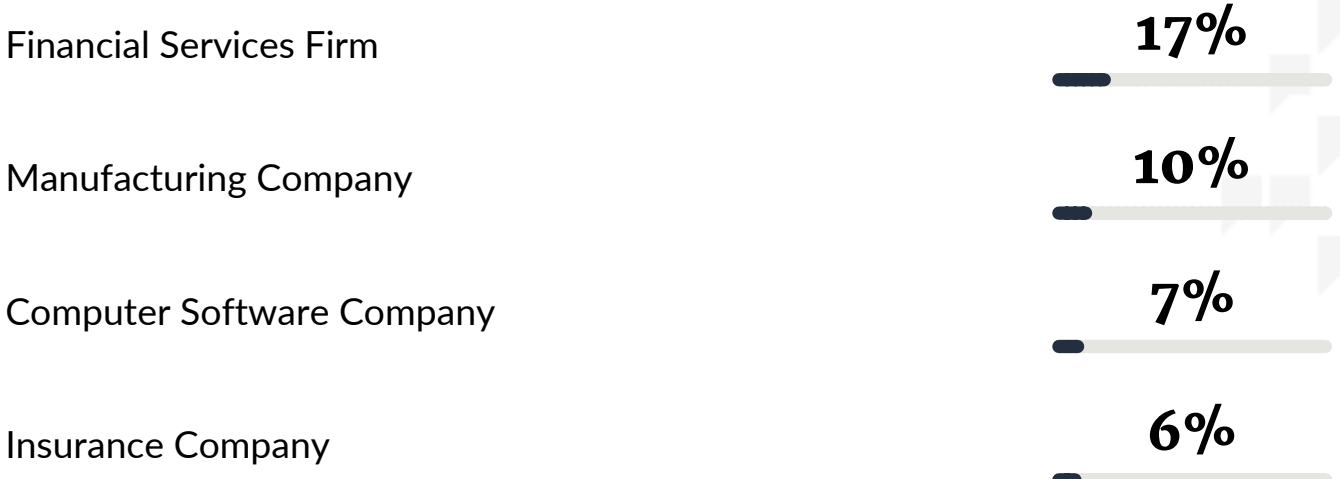
Tarang Parmar

Founder at The Cyber Security Network

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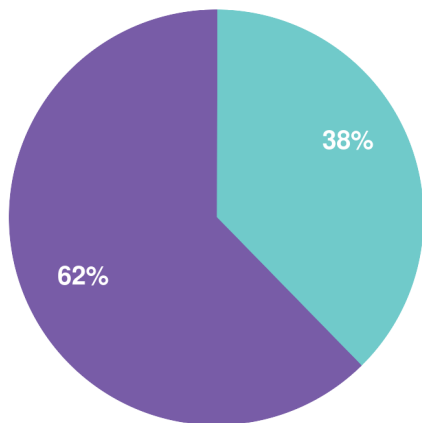
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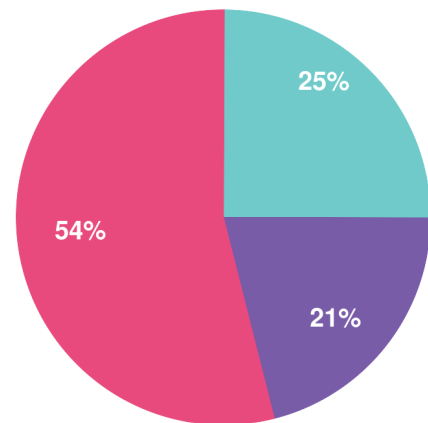


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsize Enterprise Small Business

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