

aws marketplace

Egnyte

Reviews, tips, and advice from real users



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Product Recap



Egnyte

Egnyte Recap

Egnyte offers user-friendly co-authoring, mobile access, and seamless collaboration with a focus on security. Its cloud-based operations and cost-effectiveness outperform competitors in facilitating efficient team file management.

Egnyte emphasizes enhanced security, intuitive functionality, and excellent support, making it ideal for organizations seeking reliable cloud storage and collaboration solutions. Users can switch connections, share across teams, and enjoy real-time updates through Egnyte Connect. While it boasts good performance and stability, users request improvements in search functionality and token management. Industries like real estate, which require secure platforms for financial document exchanges, find Egnyte particularly beneficial. Users appreciate integration capabilities with tools like Adobe and Google Docs.

What are Egnyte's standout features?

- **Co-authoring:** Allows multiple users to edit documents simultaneously with real-time updates
- **Mobile access:** Provides accessibility from any device, ensuring flexibility for remote work
- **Intuitive interface:** Simplifies navigation and enhances user experience
- **Security:** Offers robust protection for sensitive data, surpassing many competitors
- **Seamless file sync:** Ensures files are updated across all devices and accessible to all users

What benefits should users look for in Egnyte reviews?

- **Enhanced collaboration:** Improves teamwork with efficient file sharing and syncing
- **Cost-effectiveness:** Offers value with scalable pricing models fit for different organization sizes
- **Performance:** Delivers stable and reliable cloud operations
- **Integration:** Works well with platforms like Adobe and Google Docs

Egnyte is essential in industries needing secure file management, such as real estate. It supports organizations using cloud apps for sharing and managing project files. Companies favor Egnyte for its ability to integrate with their existing IT environments, ensuring both security and efficiency.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “From a small firm perspective, Egnyte Connect is simple, it is easy to get users up and running the same day, and I have nothing negative to say about the software. I can't speak to how Egnyte Connect would operate in a midsize company or even a large Fortune 500 company, but, from our perspective as a small business, it is fantastic.”



Guy Gray

Chief Operating Officer at Quarem

- ✓ “Egnyte Connect is a great application to save files.”



Jonathan Songoni

Manager of Operations at a engineering company with 10,001+ employees

- ✓ “You can really do a lot of cool things with it in terms of being able to co-author and share documents with users that are not in your organization.”



Verified user

Senior System Engineer at a real estate/law firm with 51-200 employees

- ✓ “It provides a way to granularly choose which folders from the internet you want to sync to your computer. It is really useful for people who are working on teams that are working with files that are frequently changing. You can go in and pretty clearly see what changes have been made. It gives you a constant feed.”



Verified user

System Administrator at a marketing services firm with 201-500 employees

- ✓ “It's easy to move files around, even to, for example, SharePoint.”



John Michael

IT Specialist II - Egnyte at a consultancy with 10,001+ employees

- ✓ “It is a good storage solution.”



Verified user

Project Manager at a pharma/biotech company with 11-50 employees

What users had to say about valuable features:

“Egnyte Connect is a great application to save files. All files are secure and available. If we are connected, we can access our files on Egnyte Connect, and any authorized person can access and download the files..”

Jonathan Songoni

Manager of Operations at a engineering company with 10,001+ employees

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“Egnyte Connect's low price is its most valuable feature for us. Our company does not house any servers in our infrastructure. Everything we do is cloud based, which is why we went out and looked for a service like Egnyte Connect. We found it a lot more user friendly than Dropbox, for example. We also felt that its security was a little bit stronger than what Dropbox offered..”

Guy Gray

Chief Operating Officer at Quarem

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“The sharing ability is great.

The licensing has been very good overall.

It's got a lot of bells and whistles. You can really do a lot of cool things with it in terms of being able to co-author and share documents with users that are not in your organization.

It's much more user-friendly than its competitors.

The solution is stable and offers good performance.

It's a scalable product..”

Verified user

Senior System Engineer at a real estate/law firm with 51-200 employees

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“The best feature is the co-authoring. Before, in Egnyte desktop sync, it didn't have the capability to co-author. Now, since you have Egnyte Connect on your machine, it gives you the capability to co-author on a single file at the same time.

Now that the Egnyte vendor upgraded the version and they introduced the Egnyte Connect, there are a lot of features that they added, including co-authoring. You can also access those files and folders using your mobile device, which is good. Some of our advisors don't have a desktop or laptop, so they are just accessing their files via mobile devices or tablets.

Before, in Egnyte desktop sync, you could install it on a certain server. Now, with Egnyte Connect, you can install the application on a particular server, and then you can save your file from there.

The initial setup is easy.

It's easy to move files around, even to, for example, SharePoint.

The search functionality has been good.

The user interface is great.

Support is great.

In Egnyte Connect, you can add more domains if you want to access files and folders..”

John Michael

IT Specialist II - Egnyte at a consultancy with 10,001+ employees

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Other Solutions Considered

“We previously used Dropbox and found the user interface confusing on our end. We also felt that the pricing was a little high, which is why we abandoned Dropbox years ago..”

Guy Gray

Chief Operating Officer at Quarem

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“Right now, we are migrating most of our files and folders from Egnyte to SharePoint online and OneDrive. Upper management decided to move to another sharing platform. That's why we are now moving..”

John Michael

IT Specialist II - Egnyte at a consultancy with 10,001+ employees

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“Egnyte Connect isn't the product we went with. The product we went with was Egnyte, and the only tool they had to sync was Egnyte Connect. So, it was not something we chose, and Egnyte Connect was not really a part of the decision. We wanted to make sure that there is a syncing tool, but the reason why we chose Egnyte was its security insight into data. Egnyte Connect was the decision that came along with that. We did not choose Egnyte because of Egnyte Connect..”

Verified user

System Administrator at a marketing services firm with 201-500 employees

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ROI

Real user quotes about their ROI:

“I would say that we have seen a return on investment in that our customers are happy with how simple it is to upload content and feel safe that it is going into a secure environment..”

Guy Gray

Chief Operating Officer at Quarem


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Use Case

“We use this solution to upload our files according to our activities for the project. All the files we create are uploaded or saved on Egnyte Connect to protect and securitize them..”

Jonathan Songoni

Manager of Operations at a engineering company with 10,001+ employees

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“Our primary use case for Egnyte Connect is file sharing for our client support team. We're a software company that works with commercial real estate and corporate companies, and we needed a cloud-based secure solution for them to upload their leases, as well as any lease documents and financials. .”

Guy Gray

Chief Operating Officer at Quarem

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“Egnyte is a user-friendly when it comes to collaborating with your colleagues and especially with external users. It is a more secure platform when you are sharing files or folders to certain people or a certain group. It's basically used for collaboration purposes. .”

John Michael

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IT Specialist II - Egnyte at a consultancy with 10,001+ employees

“The primary use case for our organization was using it with Adobe products and website development. People would use it to sync up big files. There were some issues, but it generally worked.

I wasn't using it very much on my own end. I would use it mostly to test to make sure other people could use it. I was an assistant administrator at my last organization, and I troubleshoot with people to see why it wasn't working for them. So, I'd always have it on my computer just to see if I ran into any issues. I used it to access documents. We used Google Docs mostly through Egnyte. Our organization, especially in the IT area, was very focused on cloud apps. We didn't use a lot of onsite stuff..”

Verified user

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System Administrator at a marketing services firm with 201-500 employees

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The setup was very easy. The time for deployment depends on the internet connection. When there is a good internet connection, uploading and saving the file doesn't take any time..”

Jonathan Songoni

Manager of Operations at a engineering company with 10,001+ employees

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“The initial setup is straightforward. It's not overly complex.

If you are installing it manually, you ned to give it at least five minutes maximum to install. If you are using SCCM, it will be easier as you can run that per batch..”

John Michael

IT Specialist II - Egnyte at a consultancy with 10,001+ employees

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“The setup was about a year-long project, and it was pretty straightforward. Their consultants or their implementation team handled most everything. We were just providing them with what they needed.

We have two or three people that are able to deploy and maintain the solution. .”

Verified user

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Senior System Engineer at a real estate/law firm with 51-200 employees

“The initial setup is simple. Our client support teams are located in Dallas and Houston and our CTO simply deploys it remotely to any new employee that comes on board that will be interfacing with a client. The new employee does not need to do anything on their end. Everything will already be prepopulated on their laptops.

Deployment takes minutes. All the new employee has to do is download it and create their login and password and they are off to the races..”

Guy Gray

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Chief Operating Officer at Quarem

Customer Service and Support

“We didn't reach out to their support for Egnyte Connect a lot. Egnyte Connect didn't have as many issues as the other things we had. Generally, we had lots of talks with them, but they were occasionally related to Egnyte Connect. Sometimes, there were some errors or issues that people were having with Egnyte Connect that we had to bring to their attention. I would rate them a five out of five..”

Verified user

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System Administrator at a marketing services firm with 201-500 employees

“I've dealt with support services in the past.

Every week or every other two weeks, I do have a meeting with the Egnyte vendor. We check in on any trouble that we are encountering. They've been helpful. They are responsive as well.

For example, if I am looking for a certain link that is not available on my end, when I create a ticket, I will receive feedback or an answer within an hour. In comparison, with Microsoft, if I open a ticket, I'll wait a week for some sort of response. .”

John Michael

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IT Specialist II - Egnyte at a consultancy with 10,001+ employees

Other Advice

“I rate this solution an eight out of ten. I would encourage others to use Egnyte Connect because it is a good application. However, they need to be careful not to upload something in error because it can't be deleted..”

Jonathan Songoni

Manager of Operations at a engineering company with 10,001+ employees

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“With Egnyte, our external users can only access Egnyte via the web. However, they cannot install the installer to their machines because Egnyte was pushed via SCCM to our servers.

I'd advise potential new users to get training to fully understand the solution and what it can do.

I'd rate the solution a ten out of ten..”

John Michael

IT Specialist II - Egnyte at a consultancy with 10,001+ employees

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“From a small firm perspective, Egnyte Connect is simple, it is easy to get users up and running the same day, and I have nothing negative to say about the software. I can't speak to how Egnyte Connect would operate in a midsize company or even a large Fortune 500 company, but, from our perspective as a small business, it is fantastic.

For us, security was front and center. Usability was also important and took second place. Next, we asked "Is it simple and easy for anyone to quickly learn how to use it?" Egnyte Connect checked that box. Third place for us was price. We liked the fact that they charge on a monthly basis so there is not an annualized upfront fee that we pay..”

Guy Gray

Chief Operating Officer at Quarem

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“We have a business relationship with Egnyte.

We're using the latest version.

If you're looking for a solid cloud DFS solution, I would highly recommend Egnyte. They really have a terrific package, and they're always making it better. Their release schedules are pretty solid, and they're always coming out with new features. They're creating features that are valuable as opposed to not just having everything you could possibly have. They do a pretty good job of doing road mapping to ensure that what they're implementing will be useful to their clients.

I'd rate the solution nine out of ten. .”

Verified user

Senior System Engineer at a real estate/law firm with 51-200 employees

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“I would definitely recommend it to people for whom there would be a use for it. The big thing I would recommend is to be very careful with what folders you choose to sync. If you choose to sync a folder that's a few terabytes, it is going to

cause issues with your system.

For my use case specifically, I would rate it a 7 out of 10. I wasn't using it often enough for it to be really useful for my business. I was probably using it a couple of times a month, and in that timeframe, it did not provide me with what I wanted, which would be a consistent drive for me to access. I had to always remap it myself, and I never ended up using it for how it is really useful. If you're using it daily, the score would go up because there are a lot more use cases for you, but for my purposes, there are other tools that would have worked better..”

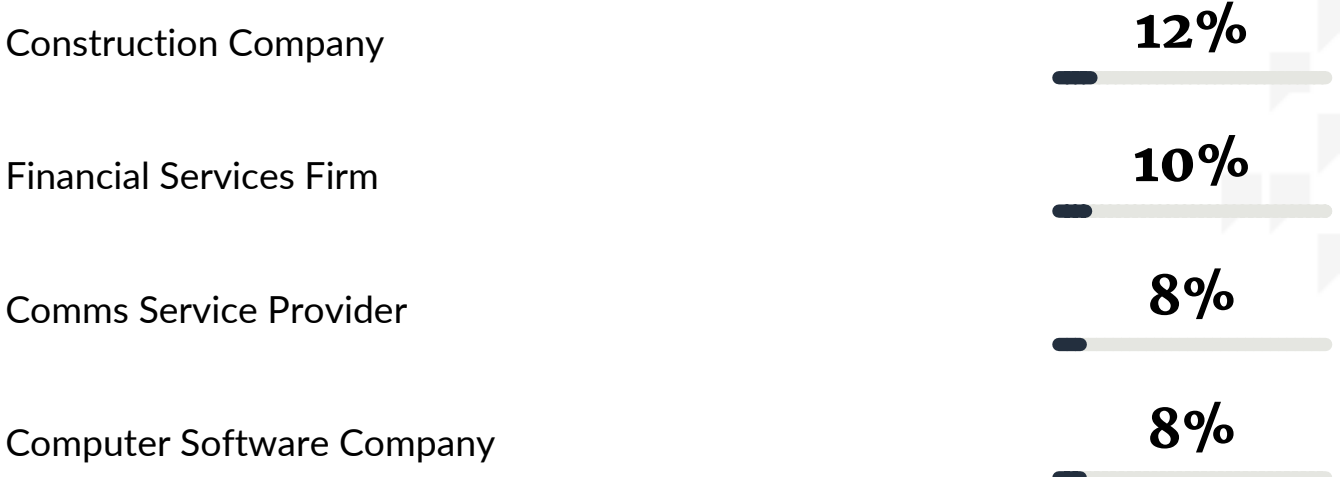
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Top Industries

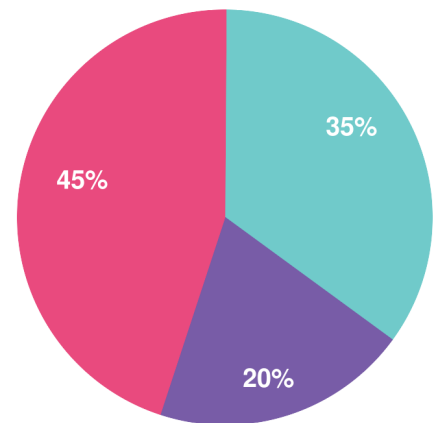
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Company Size

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Large Enterprise Midsized Enterprise Small Business

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PeerSpot

244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944