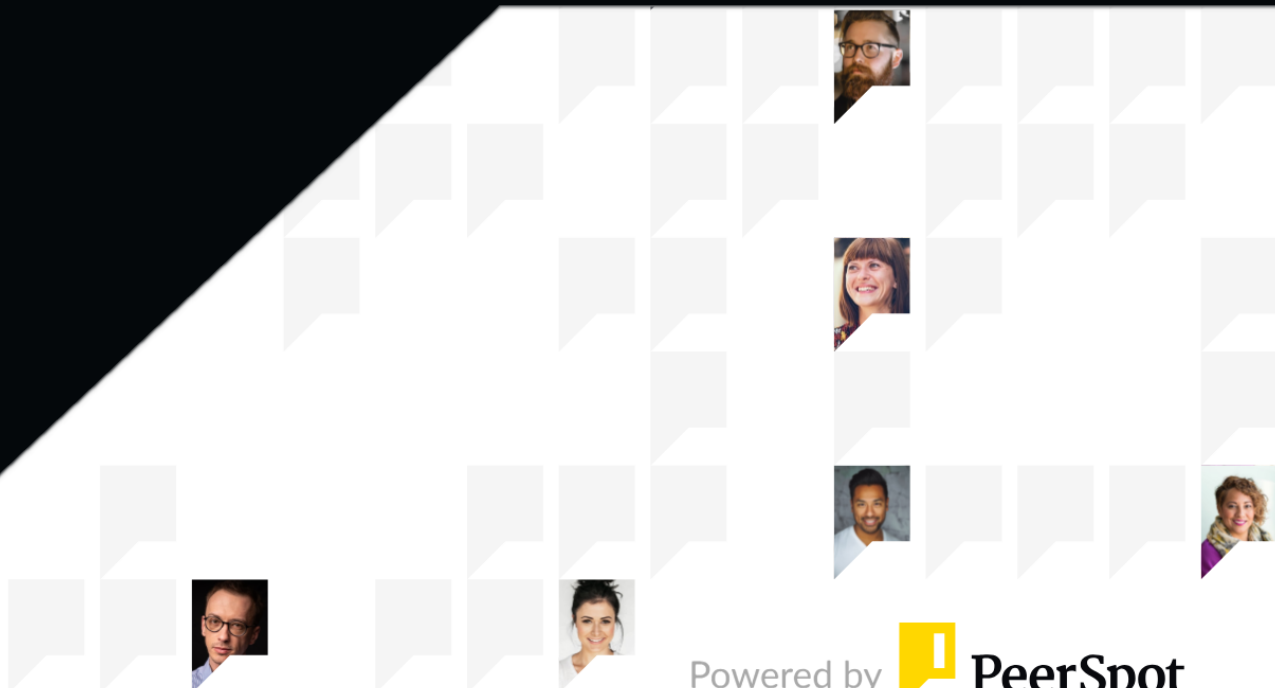


aws marketplace

Rapid7 InsightAppSec

Reviews, tips, and advice from real users



Powered by  PeerSpot



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Product Recap



Rapid7 InsightAppSec

Rapid7 InsightAppSec Recap

Your web applications may be complex, but your application security testing tool doesn't need to be. InsightAppSec brings Rapid7's proven Dynamic Application Security Testing (DAST) technology to the Insight platform, combining powerful application crawling and attack capabilities, flexibility in scan scope and scheduling, and accuracy in results with a modern UI, intuitive workflows, and sensible data organization. This enables you to identify XSS, SQL injection, CSRF, and other vulnerabilities with unparalleled ease. The best part? All of these capabilities are delivered via the cloud so that you're up and running in minutes to identify the critical security risks that exist in your applications.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“The reporting functionality is excellent.”



Shritam Bhowmick

Vulnerability Management Lead at garrett



“Customers use the product for scanning purposes and do not want to be restricted with respect to the number of scans they perform.”



SohailHyder

Head Of Cyber Security at Super Secure



“Relatively speaking, InsightAppSec is good compared to Insight VM.”



Verified user

Manager at a financial services firm with 5,001-10,000 employees



“I would rate the technical support from Rapid7 a ten, indicating high-quality support.”



Verified user

Works

- ✓ “When considering DAST, it is not attributed to a singular feature but rather the capabilities of the engine that provides a genuine penetration testing experience and delivers insightful reports.”



Midhun Kumar

Head of Infrastructure at Pearl Data Direct

- ✓ “Rapid7 InsightAppSec is a good product for dynamic application security testing, providing neat reports that include validation actions and helping to generate web application firewall rules for web applications.”



SonNguyen3

Technical Manager at a computer software company with 11-50 employees

- ✓ “The automatic automation of the automated authorization to the SCANNET environment is valuable.”



Krzysztof Witko

IT Security Engineer at a financial services firm with 51-200 employees

What users had to say about valuable features:

The most valuable feature of Rapid7 InsightAppSec is the remediation part, which we use the most. This aspect of the tool helps in addressing vulnerabilities effectively, making it one of the most utilized features in our operations.

Verified user

Works

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“The automatic automation of the automated authorization to the SCANNET environment is valuable. We can use automated actions or create a macro with the authorization sequence. It's very helpful when we send information to the developer, and when they can test the purchase or remediation provided during the development process themselves..”

Krzysztof Witko

IT Security Engineer at a financial services firm with 51-200 employees

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“Relatively speaking, InsightAppSec is good compared to Insight VM. I also tested InsightAppSec because Insight VM was not effective on web-based systems. I required a solution to manage on-premises, but I was not as satisfied as expected. I did note some good features in InsightAppSec compared to my existing solutions..”

Verified user

Manager at a financial services firm with 5,001-10,000 employees

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“When considering DAST, it is not attributed to a singular feature but rather the capabilities of the engine that provides a genuine penetration testing experience and delivers insightful reports.

The attacks simulate real-world scenarios, providing a view into potential vulnerabilities. These capabilities have greatly assisted us in maintaining a secure environment, particularly in our financial domain..”

Midhun Kumar

Head of Infrastructure at Pearl Data Direct

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“My team is working with this product because we are a service provider and have provided this service to our customers. From that perspective, I cannot go into detail on the feature sets if you are interested in knowing that. However, as far as I know, we are providing the service, and customers are satisfied with it because we are getting renewals.

“Customers use the product for scanning purposes and do not want to be restricted with respect to the number of scans they perform. The scanning can be scheduled daily, weekly, monthly, or whenever the need arises. This is a good feature that customers are getting..”

SohailHyder

Head Of Cyber Security at Super Secure

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“The centralized dashboard feature is very important in Rapid7 InsightAppSec. As part of the red teaming, while vulnerability management is not the only thing I do, it's crucial to see the statistics. If one engine is failing, I would mobilize my internal team to address it properly. It's super important to analyze critical issues, running scans, their effectiveness, and accessible metrics; these details are easily available in the centralized dashboard.

“The flexibility in deployment options, including cloud native and on-prem, is very helpful for our infrastructure. We have Rapid7 AppSec installers, and when we attempt to leverage this platform for internal application scanning, the cloud engine cannot interact with our internal applications. This is why we need to depend on our own servers to install those installers from Rapid7 and use the on-premises feature.

“We are leveraging the reporting feature of Rapid7 InsightAppSec, and the reporting functionality is excellent. The only issue occurs when using the user interface and exporting files, as it sometimes doesn't work. The issue stems from browser settings where cookies interfere with the user interface. A support technician confirmed they are working on improving this aspect, as browsers' built-in capabilities interfere with their ability to import or export files. The reports themselves are accurate and very good, except where many entries may be false positives..”

Shritam Bhowmick

Vulnerability Management Lead at garrett

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Other Solutions Considered

“Before InsightAppSec, I worked with solutions that were on-premises. I switched to InsightAppSec to manage my needs, however, I was not fully satisfied..”

Verified user

Manager at a financial services firm with 5,001-10,000 employees

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“We were kind of adopted into this because a sister company of ours also had this solution. Therefore, we just integrated and adopted it instead of looking for others..”

Mat Greensides


Security Administrator at a comms service provider with 1,001-5,000 employees

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“I've used HCL AppScan. AppScan does a lot more. It looks at static analysis. It looks at the code when it's not being executed and when it's executing. It also looks at interactivity. The only problem with AppScan is that it's a bit expensive because, for each scan, you need to pay. You need to get a license for each scan. So, every time I scan, it becomes a bit more expensive. That's the only reason why we went with InsightAppSec..”

DineshSeyyadri

Cyber Security Architect at a healthcare company with 11-50 employees

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“Competitors could be enabled with a VAS scanner and maybe Acunetix. Acunetix can use or buy small companies because the price is lower, if I remember correctly. I don't know the details from Qualys, however, Qualys has a vulnerability web application scanner too, making them another potential competitor..”

Krzysztof Witko

[Read full review](#) 

IT Security Engineer at a financial services firm with 51-200 employees

“I have used Fortify on Demand and other solutions. Each solution, whether it is Fortify, Qualys, or Veracode, has its own pros and cons.

Qualys has a wider integration scale, and also from the cloud perspective, when you want to install the Qualys agents on any of your ECS or VMs, it is usually easy to integrate. Rapid7 is also easy, but it doesn't offer anything to scan everything from end to end. It is still improving. I recently attended one of their sessions, and I know they are coming up with new features, but they need to fasten up based on what the current market is and what other products offer.

We have been using it only from the AppSec perspective, and it has been working well for us. If I go with Rapid7 for extensive use, including vulnerability management and infrastructure, it would become a little challenging for us because it doesn't offer so many features compared to Qualys or any other products..”

Nixon Bagalkoti

[Read full review](#) 

Cyber Security Lead at a printing company with 201-500 employees

ROI

Real user quotes about their ROI:

“The DAST capabilities of Rapid7 InsightAppSec provide an ultimate level experience, showcasing real-world scenarios and payload strengths, which are truly impressive..”

Midhun Kumar

Head of Infrastructure at Pearl Data Direct

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“We have seen measurable decrease in the mean time to respond to threats by 20 percent.

We have seen staff productivity increase by approximately one team member..”

Mat Greensides

Security Administrator at a comms service provider with 1,001-5,000 employees

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Use Case

“I usually recommend this solution for financial institutions. Banks and financial institutions need this solution mostly because they have to follow stringent compliance advisory requirements, so they must have this solution..”

SohailHyder

Head Of Cyber Security at Super Secure

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I use Rapid7 InsightAppSec for dynamic application security testing. My main focus is on the quality of detection, specifically detecting vulnerabilities correctly. I also use it to provide neat reports, which my security team can use for validation. These reports are user-friendly, allowing us to open them and click 'validate' to check if the validation is accurate.

SonNguyen3

Technical Manager at a computer software company with 11-50 employees

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Our primary use case for Rapid7 InsightAppSec is to scan for vulnerabilities on our APIs and UIs. We provide this service while being based at a client location, where we look after the Rapid7 InsightAppSec tool for them.

Verified user

Works

[Read full review](#) 

“I use InsightAppSec with our customers. I help them create and realize scans in the environment. I also use the setup technology to scan our environment. I have experience as both a user and administrator..”

Krzysztof Witko

IT Security Engineer at a financial services firm with 51-200 employees

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“We primarily use Rapid7 InsightAppSec for application security within our organization. We perform penetration testing on our in-house-built, Java-based web applications to comply with regulatory standards. We use InsightAppSec to scan both web applications and APIs, executing penetration tests once a month to ensure compliance and security..”

Midhun Kumar

Head of Infrastructure at Pearl Data Direct

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“Our main use case for Rapid7 InsightAppSec is to perform internal assessment of applications and external facing applications. We have a cloud engine plus on-premises engine, and we have been leveraging both to conduct our internal app sec and external web application security scanning.

“There are some areas for improvements regarding false positives. The integration capabilities are limited, as options for integrations with other tools such as SNOW, Jira, or other integration tools have been lacking in Rapid7 InsightAppSec. Rapid7 has InsightConnect for automation, but it has not been readily available to us. We would appreciate the ability to integrate with other tools, which is currently lacking in the Rapid7 InsightAppSec platform.

“We heavily rely on this platform to do our security work. We also use Security Scorecard, which is another vendor providing external security intelligence and external web application monitoring. We would appreciate if Rapid7 InsightAppSec could leverage its inbuilt functionalities and possibly integrate our own written tools.

“From the strong points, it provides very good scan coverage and has excellent cloud-based engine scanning capabilities. It has a user-friendly interface, though it can be glitchy sometimes. The platform currently does not support AI-driven capabilities. They have recently released AI integrations to detect LLM-based attacks, but it is not leveraging LLMs; it's merely detecting LLM attack scenarios..”

Shritam Bhowmick

Vulnerability Management Lead at garrett

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“InsightAppSec's configuration is a bit complex for fresh users, particularly when dealing with API scanning. A modern, wizard-based setup would be beneficial..”

Midhun Kumar

Head of Infrastructure at Pearl Data Direct

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“The initial setup is quite simple. I rate the ease of setup a nine out of ten. We can just connect to the web application and access our site. We can get it up and running within 20 minutes..”

RussellBurrows

Senior IT Security Specialist at KNIPPERX INC.

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“In general, it is very simple to set up. It's running from the cloud environment. The customer has to read the console, and if they want, they must implement a local scan engine. However, when we started with the product, we had a complete environment with cloud-based scan engines, making the initial implementation very easy..”

Krzysztof Witko

IT Security Engineer at a financial services firm with 51-200 employees

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“I did not originally set it up.

All of the projects that I have had with Rapid7 have already had it set up in that environment, but I believe once it's set up, they work with you to get it set up in your environment. That is my understanding..”

Verified user

AppSec Engineer at a computer software company with 201-500 employees

[Read full review](#) 

“The deployment process for Rapid7 InsightAppSec is straightforward since it's a cloud platform. We don't need to deploy on-premises; It requires creating an account, which takes one or two minutes, and we can start scanning immediately. No maintenance is required as Rapid7 maintains everything.

.”

Aakash Shankar

Senior Cybersecurity Solutions Engineer at Trillium Information Security Systems

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“The initial setup for Rapid7 InsightAppSec is very straightforward, and the installations have been seamless. That is why I have been recommending it; there were no errors or technical difficulties in the process. Anyone can easily set it up, provided they have appropriate and powerful servers. It truly boils down to your own infrastructure if you can deploy it correctly.

“For us, it took approximately 40 minutes to deploy. We did not use an integrator, reseller, or consultant for deployment because the documentation was so apt that we managed to set it up ourselves. Although we had various kinds of consultants available, we didn't need to leverage them since we had the knowledge to install it, and it was super easy..”

Shritam Bhowmick

Vulnerability Management Lead at garrett

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Customer Service and Support

“The support team at Rapid7 is commendable and always available to assist, especially when configuring applications which can be a bit complex without developer support..”

Midhun Kumar

Head of Infrastructure at Pearl Data Direct

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“Regarding technical support for Rapid7 InsightAppSec, they usually respond within one or two days. I think the response time should be improved to within one day..”

Aakash Shankar

Senior Cybersecurity Solutions Engineer at Trillium Information Security Systems

[Read full review](#) 

“Even with their support, I feel like their support is lacking. I don't think it's much support as compared to other tools.

You create a ticket, and it appears that you are deciding when the engineers will work with me. I feel like the customer has to push to get that quality service from them..”

Verified user

AppSec Engineer at a computer software company with 201-500 employees

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“The support is great. The problem with the support team is that it does not have a calling number. The best way to get a hold of the support team is by contacting the customer success manager and getting somebody in the support team. We could open a ticket, but we cannot call. Sometimes, I want to be able to just call somebody. I don't want to put a ticket in and wait for a response. The support team is responsive..”

RussellBurrows

Senior IT Security Specialist at KNIPPERX INC.

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“I have a very good impression of Rapid7's technical support. They have provided excellent technical support, and they are responsive. However, they seem to struggle with their own methods of handling tickets. We have support both on call and for any issues that arise, and it is always timely. What I would suggest is that while the technicians understand the problems and accept them, they do not adequately integrate feedback into their products. Hundreds of feedback items have been submitted over the past three years without notable improvements being integrated or implemented, which is disappointing. Otherwise, the technical support itself is satisfactory..”

Shritam Bhowmick

Vulnerability Management Lead at garrett

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“Regarding the pricing of Rapid7 InsightAppSec, I think it is reasonable because if a product is performing well, customers are happy to go with it even if it costs a little bit more. I have not received any complaints or issues regarding high price, so I would say it is acceptable.

“I would rate the technical support by Rapid7 from one to ten at about seven.

“Regarding the response time, I have to check with my respective team if they have any issues regarding that, but it has not been escalated. This means they are satisfied and are getting the response when the need arises for opening tickets or requesting support. The technical team responds, and sometimes we do that on behalf of our customers, so we get the response..”

SohailHyder

Head Of Cyber Security at Super Secure

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Other Advice

I have an idea for additional functions, but maybe in the future. I would recommend Rapid7 InsightAppSec because it offers some valuable features for customers, and I see the value it provides. My overall final rating for the product would be eight or nine out of ten.

SonNguyen3

Technical Manager at a computer software company with 11-50 employees

[Read full review](#) 

Based on my experience, I would recommend Rapid7 InsightAppSec to other people. It's a fantastic solution when it works up to your capabilities. I would rate this tool overall at eight on a scale from one to ten.

Verified user

Works

[Read full review](#) 

“I would recommend separating the configuration of application and API scanning. Moreover, improving the reporting feature would be beneficial. On a scale of one to ten, I would rate Rapid7 InsightAppSec an eight out of ten for penetration testing. .”

Midhun Kumar

Head of Infrastructure at Pearl Data Direct

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“I am not very comfortable with the reports and their presentation. Rating the solution from one to ten, I would give it a six. I have considered other options but have not yet decided..”

Verified user

Manager at a financial services firm with 5,001-10,000 employees

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“I have not heard any complaints.

“I do not have any recommendations because customers were initially worried about the number of scans they used to perform, and now it has been enhanced or it will sometimes go to a maximum of unlimited number of scans they can do. This supports them, and I think that is acceptable. There is no such big issue here.

“I do not think we always go with [Rapid7 InsightAppSec](#) in our basket to any customer. Even if someone is not using it, we pitch the same product to them as well. This is how we work and operate.

“I would rate this review seven out of ten..”

SohailHyder

Head Of Cyber Security at Super Secure

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“The behavior-based analytics feature in Rapid7 InsightAppSec has not been leveraged. From what I believe, it does not come out of the box within the Rapid7 InsightAppSec. The behavioral aspect appeared to focus on scanning, where blind SQL injections were mostly false positives that required manual tests to confirm.

“The pricing for Rapid7 is very expensive. We are paying \$14 per asset for [Rapid7](#)

[InsightVM](#) and have 6,000 assets, which amounts to approximately \$29,000. We've compared this with other tools such as [Burp Suite](#)'s DAS platform, QualysGuard, and HP Fortify. Despite having E5 and E3 licenses that offer free access to Microsoft's [Vulnerability Management](#) dashboard, our significant investments in Rapid7 prevent us from switching.

“I would recommend Rapid7 InsightAppSec if you have a stable industry, not a hybrid one that relies on too many technologies. If you use different stacks in your technology, Rapid7 might not be the tool for you. It can be very efficient if you have a similar stack, such as a Linux environment or Windows environment, which is very specific to this profiling.

“On a scale of one to ten, I rate this solution a seven..”

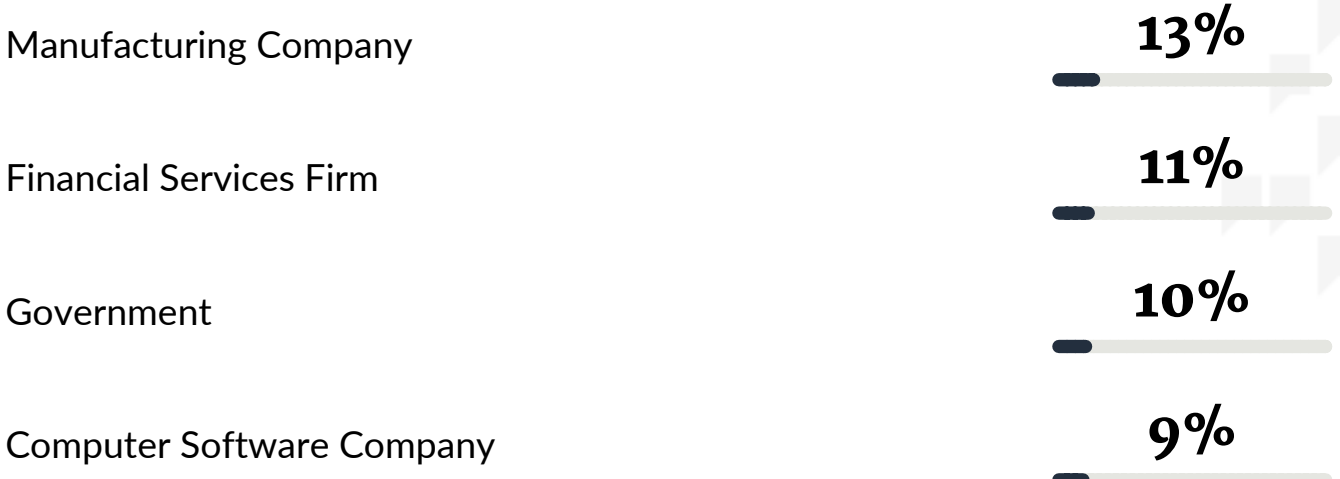
Shritam Bhowmick

Vulnerability Management Lead at garrett

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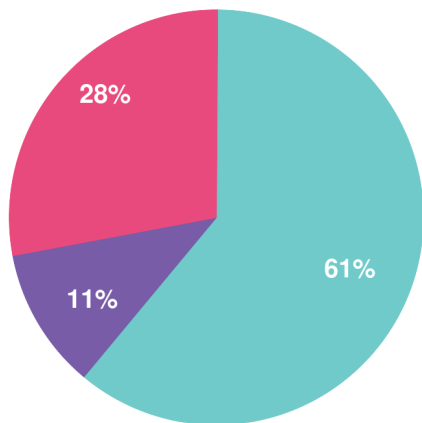
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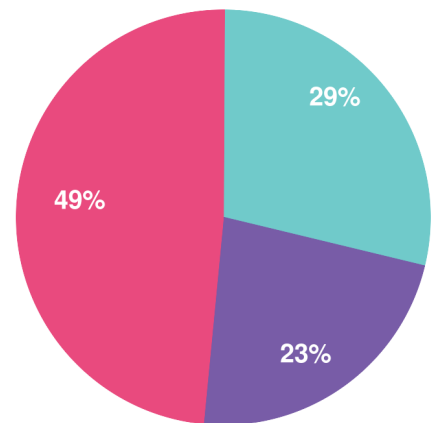


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsize Enterprise Small Business

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