

aws marketplace

OneLogin Customer Identity

Reviews, tips, and
advice from real users



Powered by  PeerSpot

Contents

Product Recap.....	3 - 4
Valuable Features.....	5 - 8
Other Solutions Considered.....	9
ROI.....	10
Use Case.....	11 - 13
Other Advice.....	14 - 17
About PeerSpot.....	18 - 19

Product Recap



OneLogin Customer Identity

OneLogin Customer Identity Recap

OneLogin Customer Identity streamlines identity and access management through secure access solutions. It addresses businesses' needs for a centralized platform to manage customer identities efficiently and securely.

Designed for companies seeking robust customer identity management, OneLogin Customer Identity facilitates secure environments by offering advanced features like multifactor authentication and real-time monitoring. It supports seamless integration with a wide array of applications and platforms, enhancing both web and mobile experiences. Security remains paramount, ensuring businesses can protect customer data effectively while maintaining compliance with regulatory standards.

What features stand out in OneLogin Customer Identity?

- **Single Sign-On:** Simplifies access with one login credential across applications.
- **Multifactor Authentication:** Enhances security with additional verification steps.
- **Real-Time Monitoring:** Offers continuous insight into identity activities.
- **API Integration:** Provides support for custom integrations with numerous platforms.

What benefits and ROI do users report?

- **Enhanced Security:** Reduces risk with robust authentication methods.
- **Operational Efficiency:** Saves time with automated identity processes.
- **Improved Customer Experience:** Simplifies user access and engagement.
- **Regulatory Compliance:** Ensures adherence to security standards efficiently.

In industries like finance, healthcare, and retail, OneLogin Customer Identity aids in safeguarding sensitive information and streamlining customer interactions. Its flexible integrations and compliance features make it a preferred choice for businesses looking to secure engagement channels and improve service delivery.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “The biggest benefit of OneLogin Customer Identity for cybersecurity in a banking environment is the ability to manage many virtual machines, servers, and applications that require different credentials and privileges by using single sign-on, which automates the process.”



Nigus Machin Amare

CTO at Malam Engineering PLC

- ✓ “In terms of specific numbers, before we had a very poor pool of security breaches and it was not easy to log into every application in my organization, as we manually logged into every application, however, when we got OneLogin, it really simplified how we log in by using just one password or going passwordless, and we have been able to save at least 70 to 80% of our time compared to our previous tool.”



Daksh Yamal

Senior Software Engineer at Infosys

✔ “OneLogin Customer Identity has positively impacted our organization by significantly improving our security.”



Menawe Collins

Financial Analyst at Finastra

What users had to say about valuable features:

“The best features OneLogin Customer Identity offers include the ability to store credentials for different applications, one-click login to all platforms, top-notch security for our application, privacy and security for compliance, ease of employee efficiency, and enhanced security for remote workers. It also includes easy, secure storing of passwords for multiple software within the company.

“I find myself relying on enhanced security for remote workers most often. The privacy and security for compliance is excellent as it has allowed us to show investors all the privacy measures we have implemented for our software and partners..”

Menawe Collins

Financial Analyst at Finastra

[Read full review](#) 

“The biggest benefit of OneLogin Customer Identity for cybersecurity in a banking environment is the ability to manage many virtual machines, servers, and applications that require different credentials and privileges by using single sign-on, which automates the process. It can be challenging to remember every application's password, so managing access centrally with single sign-on and multifactor authentication is recommended for both financial institution customers and internal employees.

Furthermore, identity access management encompasses more than just credentials and privileges; it includes user identity, behavior, and characteristics, driven by machine learning, and is increasingly required in my country, Ethiopia.

Passwordless login may improve user satisfaction and security in general by functioning in a manner similar to single sign-on, as it allows users to log in using their email account to access LinkedIn and other social media in a similar fashion.

Analytics is valuable in OneLogin to optimize customer identity strategy by characterizing user behavior and characteristics for security posture. It helps identify unusual activities or deviations from normal behavior, enabling actions such as blocking access or sending notifications. Each user has unique characteristics, making identity management encompass more than just a password and username..”

Nigus Machin Amare

CTO at Malam Engineering PLC

[Read full review](#) 

“Some of the best features that OneLogin Customer Identity offers are its ease of use for almost all our users in my organization, connection to Active Directory, and secure login for all our applications.

“The connection to Active Directory helps my team by allowing us to use applications such as Asana and monday.com, and whenever we are working on a certain project, it helps us log in to those apps without using any password, making it very easy to access all our documents in one place and save time.

“I would also note that the user interface of OneLogin Customer Identity is very customizable and easy to navigate, being very user-friendly. It saves a lot of time by remembering the credentials and logging in once. Additionally, it ensures security for all our applications and privacy on HIPAA and PCI compliance platforms, making it easy to store our employee passwords so that our tech team does not spend a lot of time restoring those passwords or troubleshooting.

“OneLogin Customer Identity has positively impacted my organization by greatly improving security. We have reduced the time spent on forgotten passwords for both employees and my tech team, which has had a positive impact on time management.

“In terms of specific numbers, before we had a very poor pool of security breaches and it was not easy to log into every application in my organization, as we manually logged into every application. However, when we got OneLogin, it really simplified how we log in by using just one password or going passwordless, and we have been able to save at least 70 to 80% of our time compared to our previous tool..”

Daksh Yamal

Senior Software Engineer at Infosys

[Read full review](#) 

Other Solutions Considered

“Compared with CyberArk, I would say OneLogin Customer Identity is affordable. Comparing OneLogin Customer Identity with CyberArk technically, I think CyberArk is better; I have had CyberArk for around two years or more, and I know of two or three customers in Ethiopian financial institutions using CyberArk Identity Access Management. According to Gartner, CyberArk is superior, but we are also competitive with OneLogin Customer Identity..”

Nigus Machin Amare

CTO at Malam Engineering PLC

[Read full review](#) 

“I previously used Microsoft Azure and Google Cloud CDN.

“I switched from Microsoft Azure and Google Cloud CDN to OneLogin Customer Identity because it is very easy to use and cost-effective compared to Microsoft Azure..”

Menawe Collins

Financial Analyst at Finastra

[Read full review](#) 

ROI

Real user quotes about their ROI:

“I am not certain about ROI related to OneLogin Customer Identity, but it is vital to protect financial institutions' resources and core banking, which I consider a significant ROI. Protecting these assets is crucial, especially for financial institutions, to mitigate risks..”

Nigus Machin Amare

CTO at Malam Engineering PLC

[Read full review](#) 

“We have seen a good return on investment because OneLogin Customer Identity saves employees time by giving us one password to log into all our apps, making our projects more secure and being cost-effective compared to other alternatives..”

Daksh Yamal

Senior Software Engineer at Infosys

[Read full review](#) 

Use Case

“I have been dealing with OneLogin Customer Identity for around one and a half years. The major use case for identity management includes a multifactor authentication module and identity management for both internal and external CIAM (Customer Identity Management). Since it deals with financial and banking, it is crucial to identify the customer accessing core banking and mobile banking, as well as managing internal identities such as privileged access management and employee-to-employee management..”

Nigus Machin Amare

CTO at Malam Engineering PLC

[Read full review](#) 

“My main use case for OneLogin Customer Identity is to ensure security and privacy on HIPAA and PCI-compliant platforms while easily storing employee passwords so that the tech team is not consistently bombarded by forgetfulness from the employees. This has solved both our privacy concerns as well as improved the flow of priority tickets for our technology team.

“OneLogin Customer Identity helps us securely store our credentials, which is vital because strong, long passwords are a must for security nowadays but almost impossible for humans to remember. Storing passwords in notes is a security breach by itself, so when OneLogin Customer Identity encrypts all the sensitive data before saving it, it also gives us easy access whenever we need to log in to our applications.

“It is very easy to use OneLogin Customer Identity. Logging in and accessing all the business applications under one tool is very straightforward, which provides sufficient security for all our applications and keeps everyone focused because they can open tabs of how they will be doing what they will be doing during the day, thereby improving productivity in my organization..”

Menawe Collins

Financial Analyst at Finastra

[Read full review](#) 

“My main use case for OneLogin Customer Identity is that it is a very easy-to-use platform with a great design, making it accessible for everyone in my organization. Every employee in our company uses OneLogin because it helps us securely store our credentials. Strong, long passwords are a must for security nowadays, but it is almost impossible for humans to remember them, and storing them in notes is a security breach by itself. When OneLogin encrypts all the sensitive data before saving it, it also gives us easy access whenever we need to log into our apps.

“A specific example of how my team uses OneLogin Customer Identity in our daily workflow is when we are working remotely and we want to collaborate on a certain project. We use different apps that are integrated into OneLogin, so we have access despite working remotely. We can access it at any time because we use one strong password, which is very easy to manage, and it is easy to access our apps easily, thus enhancing our collaboration while keeping away unauthorized users.

“OneLogin Customer Identity helps us manage our different accounts, and it also assists with our single sign-on..”

Daksh Yamal

Senior Software Engineer at Infosys

[Read full review](#) 

Other Advice

“My advice for others looking into using OneLogin Customer Identity is that if you want to improve the security of all your applications, save time while having a single sign-on and passwordless experience, you should definitely use OneLogin because it is also very cost-effective and easy to use for everyone. I would rate this product a 9 out of 10..”

Daksh Yamal

Senior Software Engineer at Infosys

[Read full review](#) 

“My advice for others looking into using OneLogin Customer Identity is that it is a must-have for every company looking to secure their accounts and avoid security breaches.

“My user experience using OneLogin Customer Identity has been very positive so far, and I would recommend it to everyone who values their privacy and security. It is also a great solution for forgotten passwords because you just have to remember one password now to unlock everything. I have rated this product nine out of ten overall..”

Menawe Collins

Financial Analyst at Finastra

[Read full review](#) 

“I have worked in presales and deployment in my country, Ethiopia, specifically with load balancers. I have been involved in presales and deployment with the F5

load balancer and Radware load balancer.

For the F5 load balancer in presales, I have been involved with LTM (Local Traffic Manager) and ASM (Advanced Application Firewall) for the [WAF](#) in a single appliance, which integrates [WAF](#) and load balancer in a single appliance. In deployment after-sales, I have worked with the basic load balancer only, specifically not for the WAF; however, in terms of WAF deployment, I have experience in FortiWAF deployment, presales, and deployment, while for load balancer, I have worked with Radware [ADC](#) load balancer and F5 LTM.

I do work with [F5 Silverline Managed Services](#) for firewall and Web Application Firewall. I do not work with [F5 Distributed Cloud Services](#), as most of our customers' current need is on-premises products and solutions.

I do not work with [NGINX](#) products such as [NGINX App Protect](#) or [NGINX Ingress Controller](#). I have experience with LTM, WAF, and BIG-IQ, the central manager.

For other products regarding identity management, I have been involved with CyberArk in presales only. For CyberArk, I work only with Identity [Access Management](#). I do not work with CyberArk [IGA](#) powered by Zilla, as CyberArk's offerings are on-premises.

For Fortinet products, I am involved with Fortinet WAF, specifically on-premises and the physical appliance. For Fortinet AppSec, the application monitoring is a cloud-based software as a service, and as I highlighted earlier, most of my clients, such as financial institutions and banks, need on-premises solutions; thus, for the majority of the vendors, I have been involved in the on-premises solutions.

For API capability, I think this is common and a must for the majority of the vendors, as API is essential for integration; for instance, in identity management, integrating with [SIEM](#) to centralize logs is crucial for security management, allowing security operators to analyze logs for attacks or activities. API integration with third-party applications is vital; the customer typically handles third-party API sections, while we manage our product integration using vendor support procedures.

For the centralized management console, I note that in terms of deployment, if the [IAM](#) application, specifically OneLogin Customer Identity, is deployed in a main data center, DR, and various servers as high availability in a multi-deployment architecture, central management is indispensable. It allows management of configurations and operations centrally from one machine instead of logging into multiple instances.

Regarding OneLogin Customer Identity, for deployment options and license comparisons with other vendors, I am involved in the presales; if we win an opportunity, we will deploy together with vendors. After deployment, I will assess the ease of deployment, such as for Fortinet products where I have been involved with [SIEM](#), next-generation firewall, and WAF along with F5 and Radware load balancers. For OneLogin Customer Identity specifically, it is still in progress, and I will provide updates once I am involved in the deployment.

My overall review rating for OneLogin Customer Identity is 8 out of 10..”

Nigus Machin Amare

CTO at Malam Engineering PLC

[Read full review](#) 

About this buyer's guide

Thanks for downloading this PeerSpot report.

The summaries, overviews and recaps in this report are all based on real user feedback and reviews collected by PeerSpot's team. Every reviewer on PeerSpot has been authenticated with our triple authentication process. This is done to ensure that every review provided is an unbiased review from a real user.

Get a custom version of this report... Personalized for you!

Please note that this is a generic report based on reviews and opinions from the collective PeerSpot community. We offer a [customized report](#) of solutions recommended for you based on:

- Your industry
- Company size
- Which solutions you're already considering

The customized report will include recommendations for you based on what other people like you are using and researching.

Answer a few questions in our short wizard to get your customized report.

[Get your personalized report here](#)

About PeerSpot

PeerSpot is the leading review site for software running on AWS and other platforms. We created PeerSpot to provide a trusted platform to share information about software, applications, and services. Since 2012, over 22 million people have used PeerSpot to choose the right software for their business.

PeerSpot helps tech professionals by providing:

- A list of products recommended by real users
- In-depth reviews, including pros and cons
- Specific information to help you choose the best vendor for your needs

Use PeerSpot to:

- Read and post reviews of products
- Access over 30,000 buyer's guides and comparison reports
- Request or share information about functionality, quality, and pricing

Join PeerSpot to connect with peers to help you:

- Get immediate answers to questions
- Validate vendor claims
- Exchange tips for getting the best deals with vendor

Visit PeerSpot: www.peerspot.com

PeerSpot

244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944