



Barracuda CloudGen Firewall

Reviews, tips, and advice from real users



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Product Recap



Barracuda CloudGen Firewall

Barracuda CloudGen Firewall Recap

Barracuda CloudGen Firewall is a comprehensive network security solution that provides advanced protection for organizations of all sizes. It offers next-generation firewall capabilities, including application control, intrusion prevention, and web filtering.

With its integrated VPN functionality, it ensures secure remote access for employees. CloudGen Firewall also includes advanced threat intelligence, leveraging real-time updates to detect and block emerging threats. Its centralized management console simplifies administration and provides visibility into network traffic.

CloudGen Firewall can easily adapt to changing business needs based on its scalable architecture.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“It can now integrate with Barracuda's XDR.”



RobertSmith15

Product Manager - Cyber Security at M247 Ltd Miami



“The technical support from Barracuda is very good. I would rate it nine out of ten.”



Igor Jerebica

System Engineer for Network & Security at Projekt IP d.o.o.



“The most valuable features of Barracuda CloudGen Firewall include antivirus protection, anti-DDoS, and IPS.”



Ferrianto Suryanto

Director Of Technology at PT Exa Teknologi Indonesia



“Since implementing the Barracuda CloudGen Firewall, we've seen significant benefits, particularly in stopping a lot of unnecessary or dangerous emails. One key feature we value is the ability to train the solution with emails categorized as threats, giving it a learning capacity.”



Yovanny Amariles

Information Security Leader at Alcaldía de Medellín



“I would most definitely recommend this solution to other people.”



Ruud Jansen

Senior technisch consultant at Dycotrade



“The solution is stable.”



Moeen Chowdhary

IT Manager at a construction company with 5,001-10,000 employees



“It's great for handling complex items.”



Andrea Andrea

CTO at BE.iT SA

What users had to say about valuable features:

“The product has a good interface. The system's logic is quite organized and effective compared to the pricing. Additionally, it provides a lot of functionality adhering to the current trends..”

Mariusz Banasiak

IT Director at AMIC POLSKA Sp. z o.o.

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“I think Barracuda CloudGen Firewall is one of the most advanced firewall platforms. I also like that it's easy to get top-level support right away. You get that security, and if you make a mistake, it doesn't break..”

KellyWotton

Director at Renfrew Victoria Hospital

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“The stability of the client-to-site VPN or the client VPN software has been excellent. The antivirus protection or malware protection has been great. I love the level of logging with it because it makes running my quarterly reports and things for our ISO certifications a lot easier for us..”

Jocelyn Wotring

Computer Consultant at B.D.Laraway & Associates

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The most valuable features of Barracuda CloudGen Firewall are its next-generation capabilities such as URL filtering and application control, which enhance security by allowing better management of network traffic and preventing unauthorized access. These features help secure the network when connecting to the internet, thus improving the overall security posture.

Igor Jerebica

System Engineer for Network & Security at Projekt IP d.o.o.

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“The most valuable features of Barracuda CloudGen Firewall include antivirus protection, anti-DDoS, and IPS. We also find the bandwidth management and traffic shaping features effective for traffic optimization. The policy that allows for license renewal and hardware refresh every four years also offers cost efficiency for us..”

Ferrianto Suryanto

Director Of Technology at PT Exa Teknologi Indonesia

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“I find the intrusion prevention system to be valuable, along with the fact that it can now integrate with Barracuda's XDR. This integration helps secure our data and applications from attackers trying to gain access and detect malicious activity.

Additionally, the easy addition of XDR allows us to have 24/7 SOC monitoring. All of the information is located in the central management system, enabling customers to see performance and get reports. We can also access the system for policy updates, firmware updates, etc..”

RobertSmith15

Product Manager - Cyber Security at M247 Ltd Miami

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Other Solutions Considered

“I am familiar with FortiGate and Check Point. We prefer Barracuda CloudGen Firewall for a stable environment, new infrastructure, and reasonable implementation offers..”

Mariusz Banasiak

IT Director at AMIC POLSKA Sp. z o.o.

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“I'm aware of Meraki. With Meraki, if you have two firewalls, you only need one license. However, with Barracuda, you need to license both firewalls, which makes them more expensive..”

RobertSmith15

Product Manager - Cyber Security at M247 Ltd Miami

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“We do not have the experience of comparing it with another NG firewall. However, we can compare it with the traditional hardware-based firewall. I think Barracuda is more flexible because of how it is designed, with the capability to add features. So it is very flexible..”

Cris Jovellanos

Co-Owner at Xtreme Works, Inc.Xtreme Works, Inc.

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“We compared Barracuda with Cisco. We compared Barracuda, at that time, with Fortinet. When we did the comparison we felt Cisco was another great product. But the difference in this case, what made Barracuda the winner, was the price, at that time..”

Verified user

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CIO LATAM at i-Track Systems Development, S.A. de C.V.

“I would prefer users to opt for Palo Alto in enterprise-sized environments, like energy companies, health companies, or financial organizations. Compared to Barracuda CloudGen Firewalls, Palo Alto offers its users a little bit more security. Palo Alto's threat prevention, sandboxing functionalities, and web filtering features are good. I don't know the other vendors so well that I could talk about them..”

Verified user

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Leiterin Netzwerk Security at a computer software company with 201-500 employees

“We used NETGEAR ProSAFE models. I also have quite a good experience with the D-Link AC line. Those were the two solutions that we were primarily using before the Barracuda CloudGen Firewall.

We decided to go with the Barracuda CloudGen Firewall because we wanted something more comprehensive and more powerful with better protection. The NETGEAR model is a thing of the past, and they're no longer selling those. The D-Links are still available, but they're nowhere near the protection and features that Barracuda CloudGen Firewall provides. So we were looking for a better product for small to medium-sized businesses, especially with all the hacking and everything coming out of other countries..”

Jocelyn Wotring

Computer Consultant at B.D.Laraway & Associates

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ROI

Real user quotes about their ROI:

“I have seen a return on investment from the solution. We will be using the device refresh feature next year. The devices will be upgraded free of charge..”


Verified user

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Project Manager & IT Consultant at a tech services company with 11-50 employees

“In terms of return on investment, it's good. We generate reports about the device's activity, including the emails it blocks, which prevents users from wasting time on commercial, unwanted, or spam emails..”

Yovanny Amariles

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Information Security Leader at Alcaldía de Medellín

“The solution was necessary so it's not really a return on investment. It couldn't be measured since we were replacing one firewall with another firewall as it was necessary to do so. I'm not exactly sure how we would measure the return on investment in that case..”

Moeen Chowdhary

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IT Manager at a construction company with 5,001-10,000 employees

“It has offered improved network monitoring and intrusion prevention which we otherwise had none of. The office was under constant spamming by Chinese and Russian IP sub-nets and at one time the exchange server was covertly hijacked as an SMTP relay. The NG gateways helped mitigate these issues..”

Verified user

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IT Consultant - Network Admin at a financial services firm with 51-200 employees

“There is minimal upkeep and maintenance on the device. You can configure it, set it up, and pretty much never touch it again if you wish. You may need to do the periodic updates they release that improve its features and protection. Once it's set up and configured, you can almost walk away from it until the device quits working. So far, we've only had one actual failure, and it was due to power issues. So, they've been rock solid, and you could configure it and walk away and not have any real maintenance if you wish. Or you can maintain it and keep it functioning at the top level..”

Jocelyn Wotring

[Read full review](#) 

Computer Consultant at B.D.Laraway & Associates

Use Case

Our primary use case for Barracuda CloudGen Firewall is as a central firewall to connect to the internet. It's mainly used in hospitality and industrial sectors.

Igor Jerebica

System Engineer for Network & Security at Projekt IP d.o.o.

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“Our primary use case is for our office abroad. There are 50 of us at the office each day. We also use the firewall for working from home and calling in..”

Ruud Jansen

Senior technisch consultant at Dycotrade

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“Primarily, we cater to data center customers who locate their servers, applications, and data within one of our data centers. These customers use the firewall to secure their perimeter..”

RobertSmith15

Product Manager - Cyber Security at M247 Ltd Miami

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“The firewall is robust and performs well for us. The solution is fairly easy to maintain and monitor, check logs and updates, and do daily, weekly, and month-to-month maintenance. We've actually been very happy with the firewalls and also the support..”

Jocelyn Wotring

Computer Consultant at B.D.Laraway & Associates

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“I use Barracuda to protect my network from intruders and to control application usage, as well as for bandwidth balancing and prioritizing applications. It is used for external protection and internal restrictions..”

A. Naser

Founder CTO at a tech services company with self employed

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“We use the Barracuda CloudGen Firewall to monitor all incoming emails to our corporate domain. Additionally, we use the device to manage and control outbound traffic from our internal email servers. One of the most beneficial features of this solution is its ability to effectively control traffic..”

Yovanny Amariles

Information Security Leader at Alcaldía de Medellín

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

The initial setup of Barracuda CloudGen Firewall is moderately challenging. Initially, it may not be easy, but with experience, it becomes more manageable.

Igor Jerebica

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System Engineer for Network & Security at Projekt IP d.o.o.

“The initial setup can be a bit complex because it involves different menus and sections. It is not straightforward like others, which use everything in one flow..”

Ferrianto Suryanto

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Director Of Technology at PT Exa Teknologi Indonesia

“The initial setup is complex. I rate their initial setup a six or seven out of ten.

Setting up the solution with the company usually takes an hour and a half. Our most advanced case took about three hours..”

Jocelyn Wotring

Computer Consultant at B.D.Laraway & Associates

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“Setting up the Barracuda CloudGen Firewall was easy. You must configure an IP and set up the domain and DNS servers. The deployment took about a month, and we configured it according to new rules. For example, we noticed it blocked certain needed emails, so we adjusted the settings. We also have the ability to configure both blocklists and allowlists, which adds more control but requires a bit more manual configuration..”

Yovanny Amariles

Information Security Leader at Alcaldía de Medellín

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“The initial setup it requires a session with a Barracuda engineer that can help to translate all of the rules from the old firewall to the new firewall. They should, rather than making the interface very complex, simplify the interface, and include training so that it can have more of a do-it-yourself approach.

We were upgrading from a previous model or a previous different vendor. We were using Fortinet before, and the implementation didn't take very long. It probably took a couple of months.

Just one network administrator is needed for deployment and maintenance. .”

Moeen Chowdhary

[Read full review](#) 

IT Manager at a construction company with 5,001-10,000 employees

“I rate the initial setup as ten out of ten.

It is straightforward to set up a CloudGen file, taking a couple of hours. Once we have the configuration agreed with the customer, the setup and onboarding are completed within a few hours.

We receive the box from Barracuda or from our stores, pre-stage it into our network for initial configuration and Soak testing to ensure functionality. The customer can install it at their location, or we do it on their behalf.

We run the firewall in simulation mode to observe traffic and ensure service transition is effective. After confirming functionality with the customer, we transition to a live service..”

RobertSmith15

Product Manager - Cyber Security at M247 Ltd Miami

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Customer Service and Support

“I am quite satisfied with Barracuda's technical support. However, the menu is not as user-friendly, though the overall security has been satisfactory, with no breaches..”

Ferrianto Suryanto

Director Of Technology at PT Exa Teknologi Indonesia

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“It's easy to get top-level support. In contrast, Cisco takes a layered approach with its support services. That's why Barracuda is a little bit on the cutting edge. .”

KellyWotton

Director at Renfrew Victoria Hospital

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“We have contacted support for configuration or troubleshooting. We involve support in areas where the product lacks features. The support is quite good. I rate the support a nine and a half out of ten..”

Verified user

Project Manager & IT Consultant at a tech services company with 11-50 employees

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“Our partners usually contact their technical support. The feedback we got from our partners about the technical support was that they provide insightful and helpful support..”

Ruud Jansen

Senior technisch consultant at Dycotrade

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“I rate the customer service as ten out of ten. Barracuda's partner support is better than the majority, and it stands out as one of their strengths. It covers solution design and is available to assist with the configuration of devices, onboarding, and support, offering enhancement and optimization for ongoing services..”

RobertSmith15

Product Manager - Cyber Security at M247 Ltd Miami

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“Their customer support has exceeded my expectations for every interaction we've ever had. I initially called them to ask how to set up the solution, and the guy walked me right through it. He was extremely knowledgeable, and he knew his stuff. Their customer support is available anytime, and it's quite easy to get a hold of them. Their process is a little strange. You have to get a call in and give them your info, and they log a ticket. After that, they get a tech to either work with you or they will call you back if their wait times are longer. Other than that, their support has been superb.

I rate their customer support a ten out of ten because they've been fantastic..”

Jocelyn Wotring

Computer Consultant at B.D.Laraway & Associates

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Other Advice

“I’d rate the firewall a seven because it hasn’t been upgraded in recent years, and attacks keep evolving. We now need other consoles to complement it since it lacks development..”

Yovanny Amariles

Information Security Leader at Alcaldía de Medellín

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For those planning to use Barracuda CloudGen Firewall, I recommend thoroughly reviewing the manuals, especially if you are new to it. It is different from other firewalls like Cisco or Palo Alto. Overall, I rate Barracuda CloudGen Firewall a seven out of ten. The management features are better on other firewalls, and there is room for improvement in this area.

Igor Jerebica

System Engineer for Network & Security at Projekt IP d.o.o.

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“Though there are some issues with Barracuda CloudGen Firewall, those working with it in our company are mostly satisfied with it.

I rate the overall tool an eight out of ten..”

Verified user

Leiterin Netzwerk Security at a computer software company with 201-500 employees

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“We are partners of the product. The solution must include as many features as possible. Each environment has different use cases. The features provided by the tool must be flexible enough to address our use cases and requirements. Overall, I rate the tool an eight out of ten..”

Verified user

Project Manager & IT Consultant at a tech services company with 11-50 employees

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“Customers seeking products based on Gartner Quadrant leadership might not prefer Barracuda, as it is not positioned as a leader.

I would rate Barracuda CloudGen Firewall at eight out of ten.

I recommend this firewall for small to medium businesses, however, larger enterprises might look for something with a higher brand reputation..”

Ferrianto Suryanto

Director Of Technology at PT Exa Teknologi Indonesia

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“I would strongly encourage considering the full stack solution offered by Barracuda, including their XDR overlay service and wider secure edge service. These integrate closely with the [Barracuda CloudGen Firewall](#) and offer a holistic security layer.

I rate the overall solution nine out of ten..”

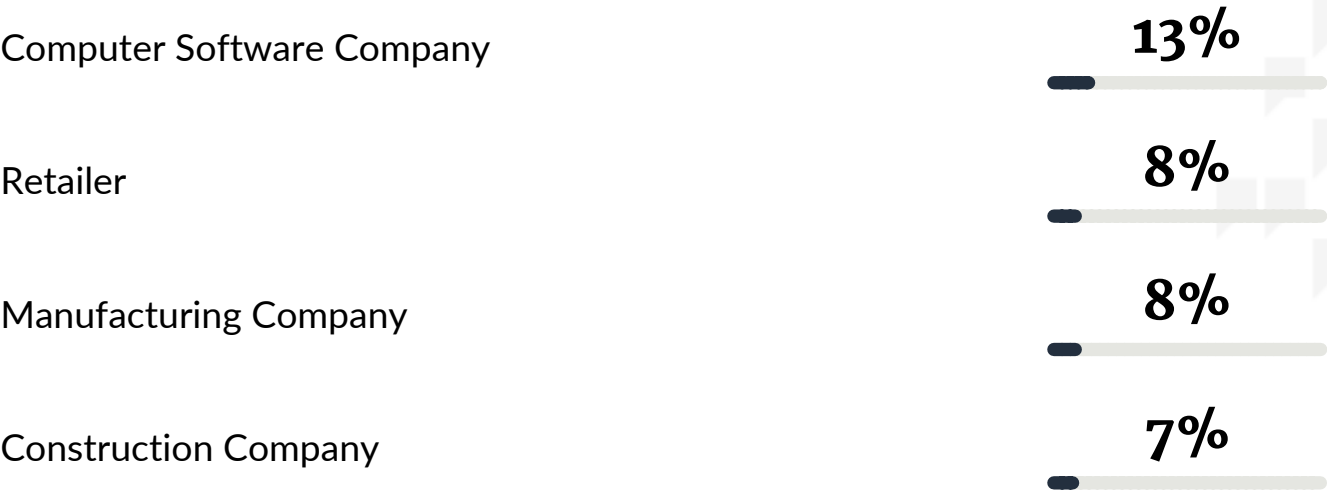
RobertSmith15

Product Manager - Cyber Security at M247 Ltd Miami

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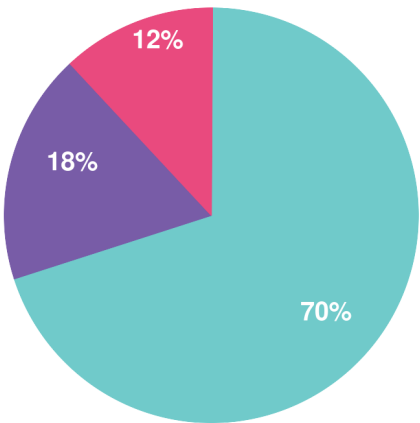
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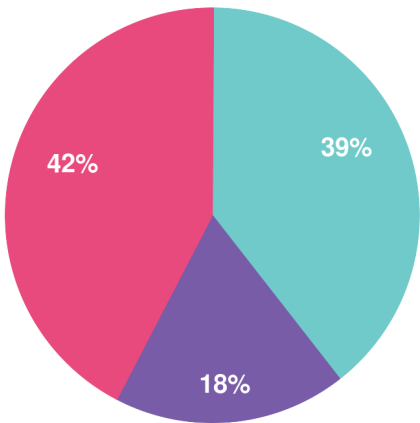


Company Size

by reviewers



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Large Enterprise Midsize Enterprise Small Business

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