

aws marketplace

Splunk AppDynamics

# Reviews, tips, and advice from real users



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# Product Recap



Splunk AppDynamics

# Splunk AppDynamics Recap

Splunk AppDynamics is a comprehensive performance monitoring tool providing end-to-end transaction tracking, real-time monitoring, and a user-friendly interface. With AI-powered features, it enhances operational efficiency and resilience by offering insights into user interactions and infrastructure issues.

Splunk AppDynamics excels in monitoring applications and infrastructure performance, offering extensive support across environments like AWS and cloud. It aids in application performance monitoring, end-user experience, database analysis, and proactive incident detection. Supporting Java, .NET, and other technologies, it provides real-time insights into application health, resource utilization, and transaction tracking, ensuring reliable user experiences. Challenges remain in UI complexity, agent-based architecture, integration with diverse environments, and documentation clarity. Its licensing model is costly, and customer support may be slow. Performance concerns exist in historical data granularity and network visibility.

## What features make Splunk AppDynamics stand out?

- **End-to-End Transaction Tracking:** Monitors entire user transactions for comprehensive visibility.
- **Real-Time Monitoring:** Provides instant insights into system performance.
- **AI-Powered Anomaly Detection:** Identifies anomalies with advanced machine learning techniques.
- **Code-Level Troubleshooting:** Diagnoses issues at the code level for precise fixes.
- **Business Transaction Visibility:** Offers detailed views into transaction flow across all system layers.

## What benefits and ROI can users expect from Splunk AppDynamics?

- **Improved Application Performance:** Enhances system efficiency and reliability.
- **Operational Efficiency:** Streamlines monitoring and issue resolution processes.
- **Enhanced Business Resilience:** Strengthens the ability to adapt to performance challenges.
- **Seamless User Experiences:** Ensures uninterrupted service and user satisfaction.

Organizations in industries like finance and healthcare implement Splunk AppDynamics to monitor critical applications and infrastructure. Its capabilities in transaction tracking and AI-driven insights are crucial for maintaining system reliability, supporting technologies such as Java and .NET, and ensuring optimal resource utilization.

# Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “The real-time monitoring is what we can see for anything that is needed in terms of CPU, memory, or the connections or the sessions related, and it's highly effective because we use it all the time to monitor both component performance and business transactions to check the actual user experience in terms of response time.”



**Shamim Alsharif**

Performance Test Engineer at TANIM CONSULTING, LLC

- ✓ “Splunk AppDynamics significantly aids us because as soon as we identify a problem, we immediately receive API call insights through the AI version currently in use, suggesting resolution pathways and options such as restarting the server or application.”



**DevendraKumar1**

Technology lead at Infosys

- ✓ “I think Splunk AppDynamics' data collection feature with agents or OpenTelemetry is perfect because it is installed dynamically on all servers and nodes, and all agents respond quickly to the server or master station where Splunk AppDynamics is installed, providing great insights into hardware and software discovery.”



**Ahmed-KASSAB**

Senior Delivery Manager at GE Vernova

- ✓ “With Splunk AppDynamics SecureApp solution, we can easily see our application's vulnerabilities, attacks, and exploits in real time.”



**CanselÖzcan**

Managing Director, Founder at Wildcats Teknoloji

- ✓ “The most valuable features of Splunk AppDynamics that I have found so far include it being a deep-in monitoring solution for applications such as Java and databases, where you can dig into the log information and performance information that is within the application, and for a very easy setup, you have all the information that you need.”



**Per Eklund**

Manager, System Scom at Handelsbanken



“I rate Splunk AppDynamics 10 out of 10.”



**Gyanesh Rahatekar**

Back office at Reliance Industries Ltd



“I have seen a return on investment with Splunk AppDynamics, as we are investing more and more for Splunk AppDynamics because we have many tools and many applications in our organization.”



**Mohammed Shahpoup**

ITSM Solutions Management Head at Banque misr

What users had to say about valuable features:

“We can view the server activities, including issues in the process, with a single click. In the case of a script, we can create one branch to learn about function failure and the reasons behind it..”

**Aditi Mishra**

Monitoring Specialist at a tech services company with 51-200 employees

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“The most valuable features of the solution are diagnostic sessions and alerts. The diagnostic features and ability to create custom dashboards are the key features of the tool..”

**Swetha Mahasivbhattu**

Performance Test Engineer at CEI

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“All the features are useful. When it comes to application monitoring, AppDynamics Browser Real-User Monitoring provides smooth connectivity to different applications. There is an EEM module that is highly visible and ensures a good user experience when customers access their applications on the cloud for a long time. In general, the features are a good fit for our operations..”

**Verified user**

Design Principal , Head of Tools ( Technology , Life Science and Business services) at a tech vendor with 10,001+ employees

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“This solution not only provides answers but also provides sensor data. This allows us to quickly resolve issues that developers may take a long time to solve. In essence, it helps us address problems at an early stage. Moreover, it is especially useful in production servers where real users encounter numerous issues.

There are numerous issues that arise during peak times, and AppDynamics makes it easy for us to identify the problem areas and determine the appropriate resolutions. This is how it helps us find solutions effectively..”

**Chirag Dash**

Software Engineer at Apmosys Technology Pvt. Ltd.

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“The most beneficial feature is the ability to correlate different metrics from the core APM to the database. You can fully see lots of different views of the pages. You can also measure each database query historically and see the reaction of your business transactions on the database side.

AppDynamics Database Monitoring provides a single view of the problem and helps identify the guilty database query, which is unique compared to other solutions..”

**Cansel Özcan**

Managing Director, Founder at Wildcats Teknoloji

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“When compared to its major competitor, Dynatrace, AppDynamics stands out by providing dynamic learning capabilities for infrastructure and server metrics. Unlike Dynatrace, AppDynamics enables dynamic baselining for all server metrics, such as CPU and memory. This allows customers to establish patterns, like CPU trends every Wednesday from 9 to 11 AM, and set dynamic baselines accordingly. With this feature, alerts can be triggered based on deviations from the dynamic baseline rules. This capability is distinctive, as other APM solutions and monitoring tools lack dynamic baselining options for infrastructure visibility. .”

**Cansel Özcan**

Managing Director, Founder at Wildcats Teknoloji

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# Other Solutions Considered

Dynatrace works better compared to AppDynamics. While using AppDynamics, we have to install different external agents for managing, customizing, and monitoring logs. In comparison, we must install only one agent to carry out the processes while using Dynatrace.

**Indu Sri Jasti**

System Administrator at a financial services firm with 10,001+ employees

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“I have explored other options. There are other solutions in the market, like CatchPoint. But the problem is we wanted an end-to-end solution that integrates well with our existing systems, and AppDynamics fits that requirement..”

**Verified user**

Design Principal , Head of Tools ( Technology , Life Science and Business services) at a tech vendor with 10,001+ employees

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“My company chose AppDynamics over other products in the market since we found it to be the most compatible tool with the products we used in our organization..”

**Swetha Mahasivbhattu**

Performance Test Engineer at CEI

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“I have used Dynatrace. The main difference between the two is that AppDynamics utilizes different data mechanisms, while Dynatrace uses a unified agent approach. This simplifies the complexity of Dynatrace, providing more visibility and root cause analysis. In terms of benefits, AppDynamics is more scalable than analytics..”

**Chirag Dash**

Software Engineer at Apmosys Technology Pvt. Ltd.

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“We have compared AppDynamics with alternatives like Dynatrace, Datadog, and New Relic. When compared with Dynatrace, the process of procurement for AppDynamics seemed slightly tougher. Dynatrace was easier to obtain cost information for..”

**Parthiban Santhanakrishnan**

Director of Performance Testing at QualiTest Group

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“We have used ManageEngine before. AppDynamics is better than the other products we have used. The tool provides a pretty good user experience. The dashboards are very well-defined. Business-related data is very well projected on the dashboards. The technical team also gets good information on their dashboards.

AppDynamics monitors pretty much all the applications, though the applications are built on various technologies. ManageEngine has a limitation. It cannot monitor various technologies. The most important factor is security. Security is very well defined in AppDynamics, whereas ManageEngine's security is not up to the mark..”

**Verified user**

Senior Presales/Business Development at a tech vendor with 10,001+ employees

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# ROI

Real user quotes about their ROI:

“With the mean time to resolution reduction provided by AppDynamics Database Monitoring, it greatly reduces operational costs, thus offering a good ROI..”

**Cansel Özcan**

Managing Director, Founder at Wildcats Teknoloji

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“The product generates a return on investment in terms of money and time. It reduces the average amount of time for resolving incidents. Time improvement saves around 20% to 30% of money..”

**Joao Guerra**

Service Management & Automation Manager at Jeronimo Martins

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“The return on investment with AppDynamics Server Monitoring has been significant in certain areas, especially for SAP environments. However, there hasn't been as much focus on the broader market due to their emphasis on cloud messaging applications. It ultimately depends on the customer's specific needs and how well the solution aligns with them..”

**Salvatore Campana**

CEO & Founder at Xautomata

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“Using AppDynamics provides a potential cost-avoidance benefit. It saves time in analyzing and fixing production issues, though it is not straightforward to quantify the direct savings..”

**Parthiban Santhanakrishnan**

Director of Performance Testing at QualiTest Group

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“Cost saving in terms of not an HR-based perspective, but I know that some performance improvements are there. The tool helps in overall cost optimization. Maybe we are not making decisions to increase the database and its resources. Once we know that there are some performance issues, then we can fine-tune the tool and save on the costs. The costs for my company have been reduced by 15 to 20 percent using the solution..”

**Muhammad Zeeshan Siddiqui**

Head Of Technology And Services at a tech services company with 201-500 employees

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“I have experienced an ROI using the solution. So, AppDynamics provides us with details to have a live view of our transactions, especially whenever we're having failures, during which we have a live view of it provided by the monitoring guys. We link it to our MySQL so we can query what transactions are failing or what error they are getting. So we know what the customers are facing from the comfort of our offices. The solution was worth the money..”

**Amos Babatunde Jayesimi**

Officer IT data processing at Stanbic Bank Ghana, Ltd.

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# Use Case

“We use the product to monitor servers and CPUs and the amount of storage through VPN connection for 55 branches of our customers distributed across countries..”

**Verified user**

IT Manager at a tech services company with 11-50 employees

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“We use AppDynamics Database Monitoring to identify high spikes in critical data, which helps us better understand when applications stop responding or are not responding well.

The solution can be deployed on-premises or in the cloud..”

**Suresh Gupta**

VP - Business Excellence at Tata Consultancy

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“I use it to solve issues that my clients encounter, such as application slowness. It helps me identify whether the issue is related to the database, server, or CPU memory management.

Moreover, I use it to find solutions and provide recommendations to my colleagues..”

**Chirag Dash**

Software Engineer at Apmosys Technology Pvt. Ltd.

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“It's mainly used to monitor both applications and databases. That's primarily how I use it.

Essentially, I use it for monitoring. I perform performance testing and use it to monitor database performance, CPU usage, and generate alerts on different nodes based on CPU utilization and other factors. It's mainly used to check the performance of the nodes..”

**Verified user**

Tester at a tech services company with 1,001-5,000 employees

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“AppDynamics is an APM tool. We use it for application performance monitoring for a financial company. It is an end-to-end monitoring solution for any application and works with different technologies, such as Java and .NET.

The company was able to monitor their transactions with the financial institution to determine where the problems were in a particular brand. The company was satisfied with the performance of the solution..”

**Verified user**

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Senior Performance Engineer at a financial services firm with 1,001-5,000 employees

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“We are monitoring lots of different databases with AppDynamics Database Monitoring, such as Couchbase, SAP HANA, DB2, Oracle, MySQL, MongoDB, and Postgres.

In Turkey, most companies push their workers to work with the on-prem side because the government regulation is very strict. So 97% of my customers are working on the on-prem side, although we have three accounts working with the SaaS solution..”

**Cansel Özcan**

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Managing Director, Founder at Wildcats Teknoloji

# Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup process is straightforward. We need to deploy the agent on the box and connect it to the controller. There are various deployment options available..”

**Nuno Rosa**

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Principal Consultant at a tech vendor with 10,001+ employees

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“I encountered system issues regarding integration between AppDynamics Server Monitoring and cloud for the initial setup. It took us 48 hours to complete. It is easy to maintain as it is a software-as-a-service tool..”

**Verified user**

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IT Manager at a tech services company with 11-50 employees

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“The product's initial setup phase was difficult. There is a need for those involved in the setup process to go through the proper documentation and training available from AppDynamics.

I rate the product's initial setup phase a four on a scale of one to ten, where one is the difficult setup process, and ten is the easy setup phase.

The solution is deployed on an on-premises model. .”

**Swetha Mahasivbhattu**

Performance Test Engineer at CEI

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“The initial setup depends on the environment. For example, if a customer wants a secure setup, I would say it's moderate, not overly complex.

If a customer doesn't prioritize security policies based on the security architecture and they don't care much about it, then it's an efficient tool.

I would rate the initial setup a five out of ten for the average user, where one being difficult and ten being easy. Five is the highest rating I would give. It's more towards excellent, I would say..”

**Verified user**

Design Principal , Head of Tools ( Technology , Life Science and Business services) at a tech vendor with 10,001+ employees

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“The process of implementing AppDynamics is straightforward, but it ultimately depends on your specific use case. You can easily implement an agent if you have a simple use case.

There is an agent that needs to be copied into the project and actioned to start.

Using it can be somewhat complex as it requires manual configuration, such as when creating a dashboard. If you have a more complex use case, the manual configuration can take a considerable amount of time. Additionally, there is a learning curve associated with this tool, and it takes time to gain expertise. It is not something that anyone can easily configure without investing the necessary time and effort.

It takes three to four months to become an expert in the tool to be able to use it effectively..”

**Verified user**

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Senior Performance Engineer at a financial services firm with 1,001-5,000 employees

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“It's straightforward, not too complex. However, it requires proper learning to effectively use it.

The deployment process typically takes around one to two hours, depending on the system. Once the setup is complete, we can proceed with the implementation process.

First, there's a need for basic knowledge of OS, especially for Windows and .NET. Additionally, understanding concepts like Dynatrace and AppDynamics, their functioning, and architecture is crucial. These are the key methods involved in the deployment process. If it's a cloud solution, then AWS or Azure are the recommended options. If it's on-premises, then using either Linux or Windows is ideal..”

**Chirag Dash**

Software Engineer at Apmosys Technology Pvt. Ltd.

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# Customer Service and Support

“I have experience with the solution's technical support. The solution's technical support is fine and responsive. I rate the technical support a nine out of ten..”

**Swetha Mahasivbhattu**

Performance Test Engineer at CEI

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“Every organization has different requirements to set up servers. The configuration is tricky and requires a lot of tools. In such cases, getting assistance from the product's support team is easy..”

**Aditi Mishra**

Monitoring Specialist at a tech services company with 51-200 employees

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“Getting a response from the solution's technical support team is harder and takes longer. Since the solution has a structural support model, it requires some layers of escalation to get the correct response..”

**Paolo Sala**

Application performance and System monitoring at Agos

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“Customer service and support are pretty good. The aligned support and customer support experience is quite good. If you raise an issue or a request, they will get back to you within the estimated time and resolve it for us. .”

**Verified user**

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Design Principal , Head of Tools ( Technology , Life Science and Business services) at a tech vendor with 10,001+ employees

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“Customer service and support are good. The quality has been affected recently due to the company's acquisition by Splunk, causing some workers to leave and new ones to join. Hence, I would rate it an eight out of ten..”

**CanselÖzcan**

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Managing Director, Founder at Wildcats Teknoloji

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“The solution's technical support was good. I rate the technical support a nine out of ten. I assume the solution's technical support was expensive. In my company, we were recommended not to reach out to support teams in a very quick or frequent manner..”

**Aditi Mishra**

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Monitoring Specialist at a tech services company with 51-200 employees

# Other Advice

“I rate AppDynamics Server Monitoring a seven out of ten. Its setup process is tricky. It is very different for every server. I recommend using Microsoft, Linux, and VMware as they have their monitoring tools..”

**Aditi Mishra**

Monitoring Specialist at a tech services company with 51-200 employees

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“In my experience, it's easy to use. There's nothing complex to learn or fear. You can quickly adapt to it without the need for extensive training. That's my advice.

Overall, I would rate the solution an eight out of ten..”

**Verified user**

Tester at a tech services company with 1,001-5,000 employees

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It is a wonderful monitoring tool that manages various aspects such as system resources (CPU, RAM), mobile performance, and infrastructure monitoring. It provides ease of use, alerting capabilities, integration support, and scalability. Thus, it is already maintained. It doesn't provide log management services; we have to install different types of agents for business processes. It is not a cloud-native platform like AWS, GCP, etc. I rate AppDynamics an eight out of ten.

**Indu Sri Jasti**

System Administrator at a financial services firm with 10,001+ employees

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“If you want to have end-to-end visibility into your applications, from users to endpoints, I would recommend using AppDynamics Browser Real-User Monitoring. It's also a good choice if you want visibility into customer conversations.

Overall, I would rate the solution a seven out of ten. .”

**Verified user**

Design Principal , Head of Tools ( Technology , Life Science and Business services) at a tech vendor with 10,001+ employees

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“I give AppDynamics Database Monitoring a ten out of ten.

We require five people to maintain the solution.

AppDynamics Database Monitoring only requires users to have a basic understanding of databases..”

**Suresh Gupta**

VP - Business Excellence at Tata Consultancy

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“AppDynamics is primarily an APM tool, and if you're looking for end-to-end monitoring and AI ops capabilities, it may not be the best fit. For instance, if you want to analyze transitions, pinpoint failures, and view logs all in the same tool, AppDynamics may not provide a complete solution.

I rate AppDynamics an eight out of ten..”

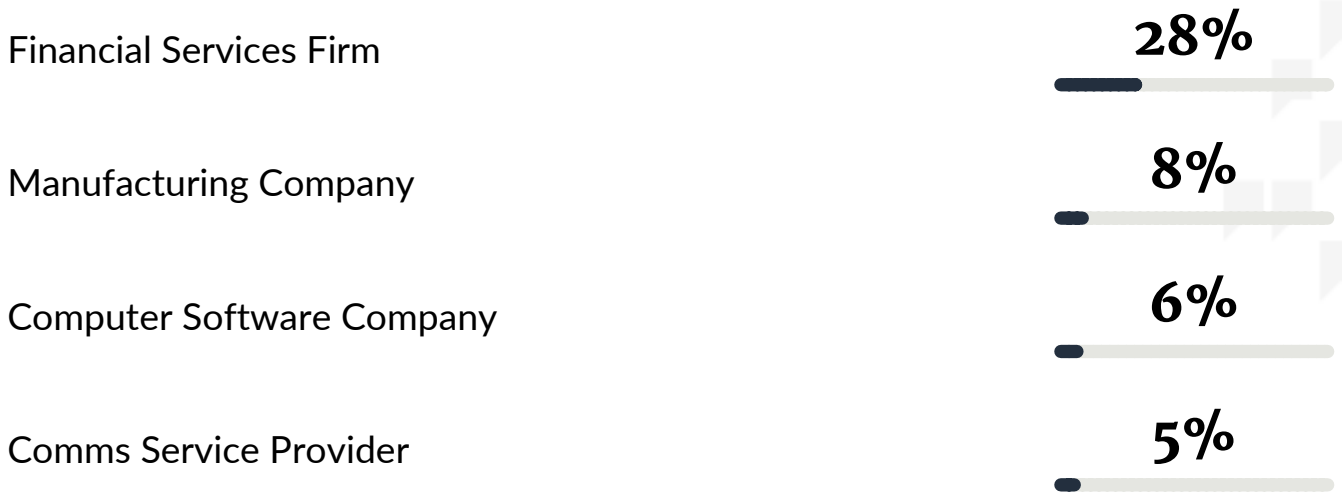
**Verified user**

Senior Performance Engineer at a financial services firm with 1,001-5,000 employees

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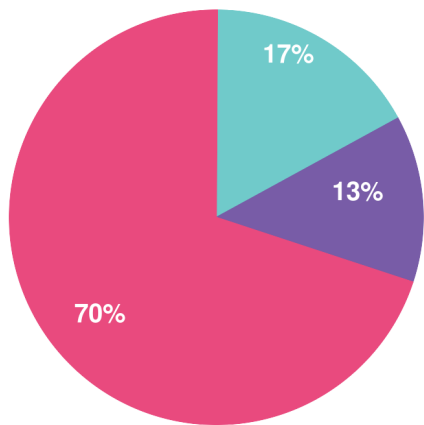
# Top Industries

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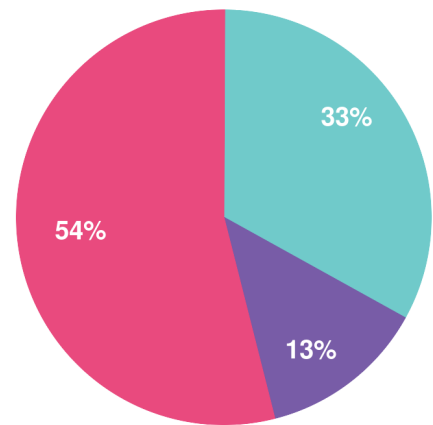


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Large Enterprise      Midsized Enterprise      Small Business

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