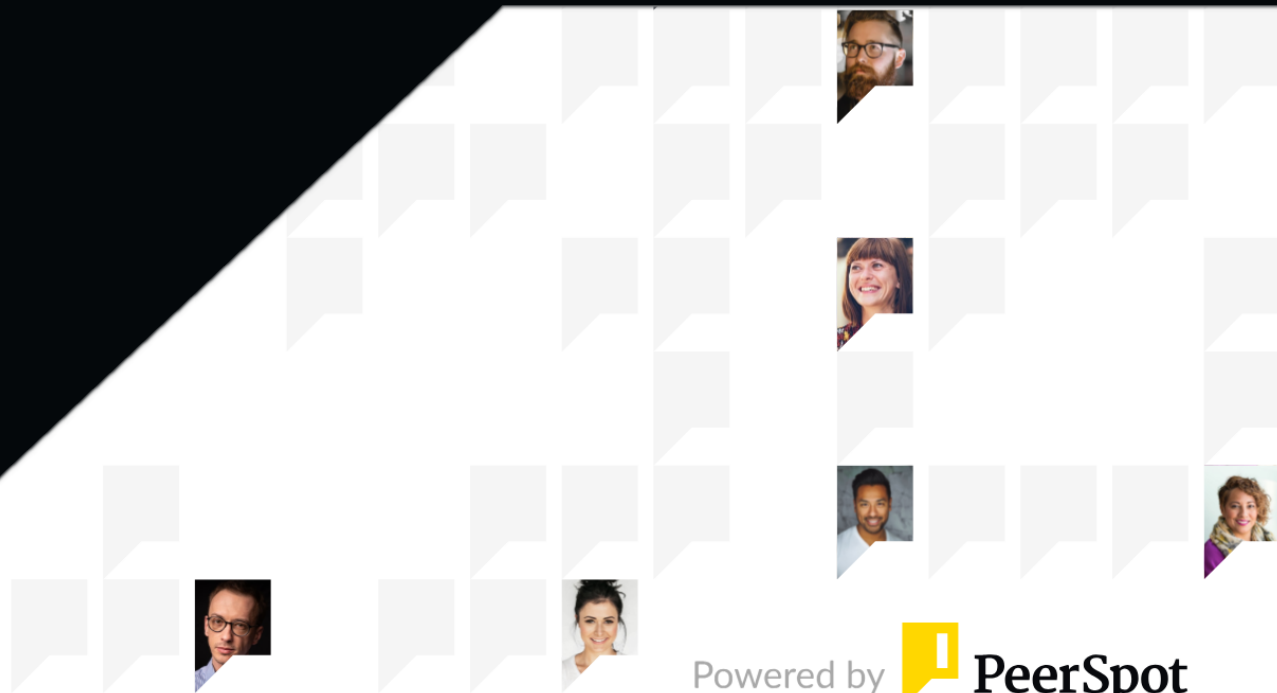




Reltio Cloud

Reviews, tips, and advice from real users



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Product Recap

 Reltio Cloud

Reltio Cloud Recap

Reltio Cloud excels in Master Data Management (MDM), offering real-time data synchronization and a unified data view across diverse sources. Praised for its scalable architecture and user-friendly interface, it enhances operational efficiency and compliance management, making it ideal for handling large volumes of data and improving organizational productivity.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“The cloud feature is very beneficial, and the scalability performance feature is excellent.”



Amrita Guha

Human Resources Head at AN INFOSYSTEMS BV



“It is very easy to learn. The”



RahulSoni

Senior Delivery Architect at Capgemini



“There are default limitations and considerations. For instance, Reltio can store a maximum of 200 values for a single attribute. If your data exceeds this limit, you can request Reltio support to increase the limit. However, be aware that increasing this limit may impact performance, potentially slowing down data loading times.”



Mohd Imran

Senior Consultant at Lumendata



“Its user interface is different from that of other MDM solutions like Informatica”



Samudra Som

Quality Assurance Test Engineer at Concept Software & Services INC



“We can store the data and enrich it from multiple sources.”



Jithinraj P V

Analyst - Master Data Management at a tech services company with 51-200 employees



“The solution saves 30% to 40% of our time.”



Verified user

Senior Information Technology Analyst at a pharma/biotech company with 10,001+ employees



“The most valuable feature of Reltio Cloud is the customization we can make in its functionality.”



Mayank Saini

App/Cloud Support Specialist at Accenture

What users had to say about valuable features:

“The best thing is the unified data management capability. We can consolidate data from multiple sources and create a single viewer source for client requirements..”

Jithinraj P V

Analyst - Master Data Management at a tech services company with 51-200 employees

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“The cloud feature is very beneficial, and the scalability performance feature is excellent. There are many features available for integrations, though I am not part of the integration team. The UI part is very user-friendly, and it functions as a low code, no code platform. As someone who is not a coder, I find the platform easy to use..”

Amrita Guha

Human Resources Head at AN INFOSYSTEMS BV

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“The most valuable feature is its IDM. This feature is particularly valuable for maintaining the data and its structure and managing the data hierarchy. It allows businesses to effectively manage the data flow from RDM to MDM and between MDM and RDM. This capability is the most important feature..”

Ahadh Shajahan

Custom Software Engineer Analyst at a consultancy with 10,001+ employees

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“We can customize anything, including the match rule, server settings, and UI. It’s more like a versatile tool. We also get regular updates to the UI synchronization, and they provide more features with each update, which makes it even more helpful. They also offer support. So when we encounter issues, we can directly contact them, and they will provide support..”

SAGAR MARABAGI

Project Engineer at Wipro Limited

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“Its user interface is different from that of other MDM solutions like Informatica, and MDM Reltio’s UI offers a much more intuitive experience. In Reltio, you can easily view profiles and their attributes, track data sources, and access the history of updates to the profiles. For example, if a profile initially came from one application and was later updated with details from another, you can see all this information and how the details were merged. .”

Samudra Som

Quality Assurance Test Engineer at Concept Software & Services INC

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“Reltio has two main aspects: one is handled by developers and architects, and Reltio manages the other. Developers and architects are responsible for configuration, developing requirements, and working on the implementation.

There are default limitations and considerations. For instance, Reltio can store a maximum of 200 values for a single attribute. If your data exceeds this limit, you can request Reltio support to increase the limit. However, be aware that increasing this limit may impact performance, potentially slowing down data loading times.

In cases where attribute values or record counts exceed the standard limits (e.g., more than 20 million records), Reltio support can add additional resources to your tenant. This usually involves extra costs, but it ensures the system remains efficient and scalable. As a developer or architect, you don’t need to manage this process; Reltio support handles scalability and resource allocation..”

Mohd Imran

Senior Consultant at Lumendata

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Other Solutions Considered

“I started with which was the unification of the data, for which they proposed Reltio. When handling duplicate records, Reltio provides a highly effective matching and merging process that is more efficient than on-premise or other master data management platforms..”

Jithinraj P V

Analyst - Master Data Management at a tech services company with 51-200 employees

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“It wasn't my personal decision to choose Reltio Cloud, rather it was the result of the decision made by the leaders within our organization. Presumably, they thoroughly evaluated the various advantages and disadvantages of this particular platform, taking into account factors such as its cost-effectiveness and potential areas for growth and development. There may have been significant considerations and deliberations involved in the decision-making process..”

Verified user

Consultant at a consultancy with 10,001+ employees

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“We previously used Informatica years ago, but it was an expensive option, so we switched to TIBCO EBX. Due to internal problems at TIBCO, we decided to switch to another MDM platform. Since we knew the founder of Reltio Cloud, we were offered to try their solution. We are now very satisfied with Reltio Cloud and intend to continue using it..”

Amrita Guha

Human Resources Head at AN INFOSYSTEMS BV

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Use Case

“I use Reltio Cloud to create entities and manage data. It allows for managing data hierarchies using tools like RDM, Data Modeler, and other Reltio features..”

Ahadh Shajahan

Custom Software Engineer Analyst at a consultancy with 10,001+ employees

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“I've been working on a project that used Reltio Cloud for master data management. My role involved testing the tool to ensure that the process was functioning correctly..”

Samudra Som

Quality Assurance Test Engineer at Concept Software & Services INC

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“It is a master data management platform. There, we can store the data and enrich it from multiple sources. For example, we have one set of data. For that particular set, if we need to add details from multiple sources like ABC, we can do that through Reltio.org..”

Jithinraj P V

Analyst - Master Data Management at a tech services company with 51-200 employees

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“Mainly, Reltio Cloud is used to collaborate all the data from multiple sources and generate a single source of truth while keeping the lineage and historical changes within the system.

It also provides reporting about data performance and completeness..”

RahulSoni

Senior Delivery Architect at Capgemini

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“Reltio is a master data management tool. While other competitors are in the market, Reltio stands out as one of the early cloud-native MDM solutions. Before Reltio, many MDM products were on-premises solutions, such as those from IBM and Informatica. Reltio is purely cloud-based.

With Reltio, there’s no need to maintain infrastructure or set up a separate database for customer data, as everything is managed in the cloud. This setup simplifies things for data stewards and the data governance team, allowing them to visually monitor and assess data quality through various charts and dashboards.

Reltio also offers features like match, merge, and survivorship tools, which are standard in MDM solutions. Its cloud-based approach has proven user-friendly and scalable compared to other MDM tools..”

Mohd Imran

Senior Consultant at Lumendata

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“Reltio Cloud is used to handle big data, such as customer data. It is very useful for managing data and is mainly known for the unification of data, where the main purpose is matching and merging data from different sources. When both data sets seem identical, we design rules to determine if two accounts or customers are identical. Those accounts will be automatically merged if the rule is satisfied. If the match is only partial, some criteria are met, and the case is flagged as a suspect, it is sent for manual review. This way, we unify the overall data for accounts, customers, or other entities.

For example, a customer with the same name and phone number can be automatically merged into a single entity, along with every other attribute related to that customer. Different approval options exist for merging, such as deciding which customer number or name should be visible to the client. The key feature of Reltio is matching and merging, allowing us to unify data. After that, we can edit, add new attributes, or create new ones by updating the configuration..”

SAGAR MARABAGI

Project Engineer at Wipro Limited

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“Deployment is quite straightforward. We can easily purchase the subscription product. Reltio provides several subscription plans, each specifying the features included in a particular plan..”

SAGAR MARABAGI

Project Engineer at Wipro Limited

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“The setup is easy. The LCA code and some components require deployment by the Reltio support team. That process can take a little more time than expected unless it is raised as a high priority. .”

SumitKumar12

Data Engineer at a tech vendor with 10,001+ employees

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“The implementation of Reltio Cloud is straightforward and user-friendly. It is a low-code platform, meaning minimal coding is required. We can purchase the Reltio platform and model the data according to our needs using the graphical UI. The configuration can be done directly within the UI..”

Jithinraj P V

[Read full review](#) 

Analyst - Master Data Management at a tech services company with 51-200 employees

“The solution's initial setup is pretty simple. We don't have to install anything because it's a cloud-based tool. The Reltio team handles all the installations. Reltio has a great support team that helps us in these situations, and they configure it on their end. It's a simple plug-and-play, where we can log in and start our business..”

Mayank Saini

[Read full review](#) 

App/Cloud Support Specialist at Accenture

“The initial setup is straightforward. When migrating components, such as data models, UI models, data loader mappings, or data exports, you can export them from the lower environment and import them into the higher environment without downtime. Although Reltio Cloud remains operational during migration, we recommend informing end users of a potential downtime window of a couple of hours. This precaution manages expectations and addresses any unforeseen issues that might arise, even though the platform is generally expected to function normally during this period..”

Mohd Imran

Senior Consultant at Lumendata

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“I have worked on testing the Reltio Cloud application. Reltio provides a baseline set of features and functionalities, with much of the core development already done. Organizations can customize the application based on their specific needs by utilizing the APIs provided by Reltio. These APIs are reportedly easy to understand and implement. For example, if an organization wants to change how an attribute is displayed, such as changing 'name' to 'customer name,' they can modify a simple API call to achieve this. After running the modified API, the attribute will be displayed as 'customer name' instead of 'name.'.”

Samudra Som

Quality Assurance Test Engineer at Concept Software & Services INC

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Customer Service and Support

“Technical support is quick, especially when they know the solution immediately. However, they may sometimes face difficulties and must consult with the internal development team before finding a solution. .”

SAGAR MARABAGI

Project Engineer at Wipro Limited

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“The support team is slow to respond when we need assistance with workflow deployments. We must rely on their availability and contact them to receive the required JAR files. This has been a recurring issue we have encountered several times. Apart from this concern, the service is acceptable..”

Amrita Guha

Human Resources Head at AN INFOSYSTEMS BV

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“Technical support is helpful and has a good response time.

Deployments can take a bit longer than expected. We expect assistance in ten to twelve hours but sometimes it takes two to three days. Raising deployments as high priority helps with the response time.

Technical support is rated an eight out of ten. .”

SumitKumar12

Data Engineer at a tech vendor with 10,001+ employees

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“The response time is quite fast. They typically acknowledge tickets within five to ten minutes. While their knowledge is generally good, issues sometimes arise due to product limitations rather than a lack of expertise. When such limitations are identified, they involve their internal engineering team to address the issue. This may result in a bug fix or a product enhancement that could take a few months to be included in a future release.

I haven't observed any significant knowledge gaps in their support. If junior resources handle a ticket, they involve more experienced developers as needed. .”

Mohd Imran

Senior Consultant at Lumendata

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“We had an integration with Salesforce, which required careful coordination between updates from both systems. During Salesforce updates, we needed to ensure that they did not interfere with Reltio updates. To manage this, we would temporarily disable the connector between Reltio and Salesforce. Once Salesforce has completed its update, we will restart the connector.

For this process, we relied on the support team from Reltio, who were typically very responsive. We would usually notify them a day or two in advance, requesting assistance disabling and re-enabling the connector. The support team was consistently available, and if any issues arose, we could raise a support ticket. Generally, we would receive a response within 24 hours..”

Samudra Som

Quality Assurance Test Engineer at Concept Software & Services INC

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Other Advice

“Our team consists of 35 plus members spread across India, Vietnam, and Portugal in Europe. The solution runs on [AWS](#) Cloud and is a well-known platform. [TIBCO EBX](#) has suffered some losses last year. This review rates Reltio Cloud as 7 out of 10..”

Amrita Guha

Human Resources Head at AN INFOSYSTEMS BV

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“The Reltio product management will maintain everything.

I have seen many data management platforms like Informatica, Atacama, and SQL sensor. Among these, Reltio is the most efficient and the easiest to use.

For someone starting for the first time, if they are using Reltio, there is a website called Reltio Learn. There, we can find a course to help us understand how to configure and use the platform effectively.

Overall, I rate the solution a nine out of ten..”

Jithinraj P V

Analyst - Master Data Management at a tech services company with 51-200 employees

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“It's a beautiful application for creating master data. It is a wonderful platform. If you are looking to maintain and manage golden records, it manages the master

data.

If you're looking to outsource your data management and create a golden record, Reltio Cloud is a beautiful platform to consider. It offers a plethora of features that you can utilize. Reltio Cloud is also user-friendly, with comprehensive documentation and training available to help you get started.

Reltio Cloud makes it easy for users to learn through their platform, offering multiple courses, training, and certifications. These resources are readily available, enabling Reltio users to go through the courses and learn from scratch. Even though I was a beginner at one point, I have learned and grown with these materials' help.

Data accuracy is better maintained in Reltio Cloud through its features as a Cloud MDM platform. One of its key features is RDM. This feature allows us to input data as needed manually, maintain the data's structure and hierarchy, and ensure high accuracy. The RDM feature effectively manages the accuracy and integrity of reference data in Reltio Cloud.

Overall, I rate the solution an eight out of ten..”

Ahadh Shajahan

Custom Software Engineer Analyst at a consultancy with 10,001+ employees

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“Reltio stands out because it offers extensive real-time integration capabilities. It can be easily configured with analytics tools like Databricks and Snowflake, allowing seamless integration. While Reltio provides simple charts and dashboards for data visualization, it also offers an optional analytics tool. You can use or integrate Reltio's analytics tool with other tools like Snowflake. With the Snowflake connector, any changes made in Reltio are reflected in Snowflake in real-time, ensuring quick updates.

For instance, if a team has a member with extensive knowledge of Intellitivo, this can be beneficial. In master data management projects, match and merge rules are crucial, and having experience in this area is essential. Whether someone has experience with Reltio or another MDM product, familiarity with match rules is important. However, training and experience are also necessary to ensure accurate match rules. Without this expertise, the project could face significant issues. As master data management projects can be quite complex, prior experience is valuable before starting with Reltio.

I recommend Reltio to anybody who wants to implement their master data management project.

Overall, I rate the solution an eight-point five out of ten..”

Mohd Imran

Senior Consultant at Lumendata

[Read full review](#) 

“Reltio Cloud allows for real-time data integration and visibility. For instance, if a customer browses vehicles online and then visits a store the next day, the store's application will display information about the customer's online activity. This is possible because Reltio serves as a master data management system that supports both inbound and outbound data flows. It continuously receives data from various applications and sends updated, accurate information back to them. As a result, store salespersons can access the latest customer interests and interactions, providing more informed and relevant service. The real-time nature of Reltio Cloud ensures that this information is available almost instantly, rather than relying on batch processing.

They provided me with a URL to log in. Once I logged in, I could view the profiles and everything. Since it's a UI, it was user-friendly and easy to understand. For example, when I go to the profile section, I can see the attributes and their

meanings. Overall, it's straightforward to know how the data is flowing.

Reltio Cloud performs quarterly version upgrades. They inform us about upcoming upgrades and potential impacts, such as temporary slowness or downtime during the upgrade process. We may experience some slowness or downtime during these scheduled upgrades, but otherwise, the application usually performs well.

Reltio Cloud will provide real-time data through APIs and deliver the golden copy of the data through APIs. Most applications within the organization will subscribe to these APIs.

Overall, I rate the solution a nine out of ten..”

Samudra Som

Quality Assurance Test Engineer at Concept Software & Services INC

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“We can have data from different sources as we want. Reltio is like a database where the data comes from one source and moves through another medium. In our case, we are using MuleSoft as a medium between our systems and Reltio. Sometimes, we send large amounts of data, like 10,000 or 50,000 records. Reltio can handle however much data we send, but there is always a limitation with MuleSoft. While MuleSoft has limitations, Reltio doesn't, and it can process large amounts of data.

Reltio provides three indicators for monitoring performance: green, yellow, and red. If the tenant is working as expected, it shows green. When a high volume of data is processed, it may show yellow, so we should temporarily restrict usage. Once the data load is processed, it turns green, ensuring performance isn't reduced. If the tenant turns red, it's a high alert state, and we need to contact Reltio.

I've worked with Reltio for the past two years and haven't seen the tenant turn red. It turns yellow when processing around 15,000 to 30,000 records from a source, but it goes back to green after about 30 minutes to an hour. Overall, the data broker works smoothly, and we haven't faced any significant difficulties while handling most of the data.

They have provided something called Reltio Integration. It's a platform they introduced about four to five months ago. It's AI-based and helps users quickly solve their queries. Newcomers working with Reltio who might have questions or doubts about the UI can easily find answers through the AI or contact the support team. The AI is also configured to create manuals and has been successfully integrated. They are also continuing to work on improving the AI tool further.

It doesn't require maintenance at our end. During those times, we need to avoid using the system.

I highly recommend it. One major benefit is that they provide custom Java utilities. These utilities allow us to extract or load data in bulk, which would otherwise be difficult to manage individually. With these tools, we can load or extract data as needed.

Overall, I rate the solution an eight out of ten..”

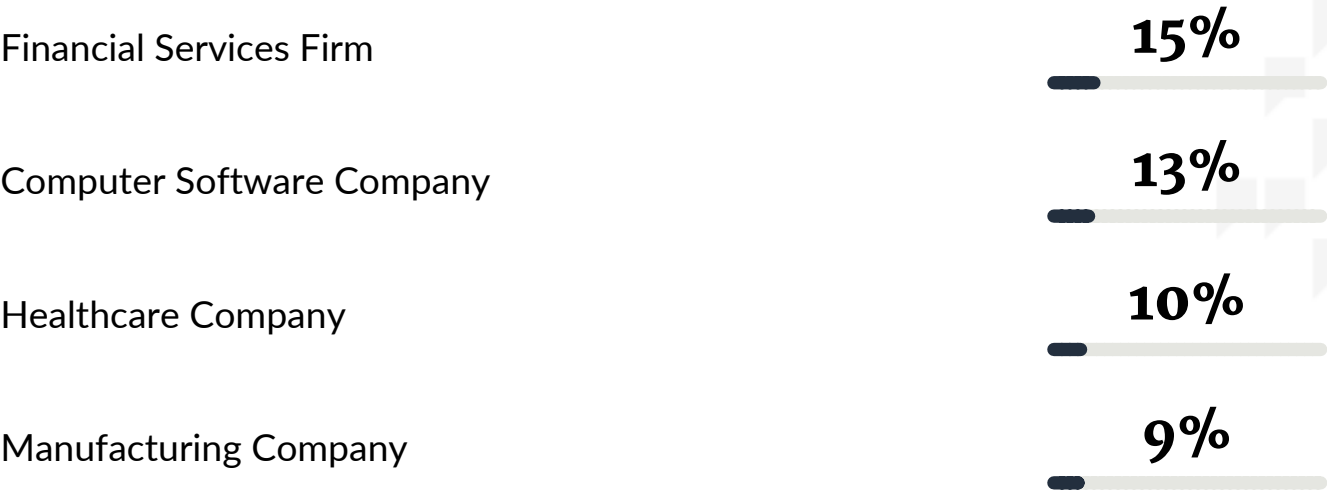
SAGAR MARABAGI

Project Engineer at Wipro Limited

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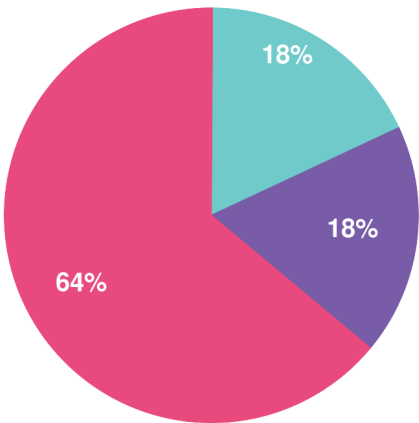
Top Industries

by visitors reading reviews

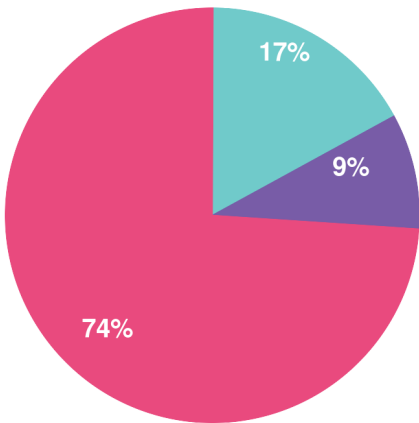


Company Size

by reviewers



by visitors reading reviews



 Large Enterprise  Midsized Enterprise  Small Business

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