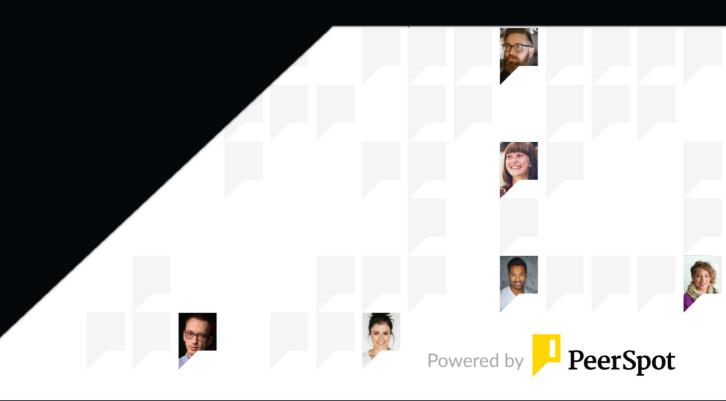
## aws marketplace

**Sysdig Secure** 

# Reviews, tips, and advice from real users



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## **Sysdig Secure Recap**

In the cloud, every second counts. Attacks move at warp speed, and security teams must protect the business without slowing it down. Sysdig stops cloud attacks in real time, instantly detecting changes in risk with runtime insights, a unique AI architecture, and open source Falco. Sysdig delivers live visibility by correlating signals across cloud workloads, identities, and services to uncover hidden attack paths. By knowing what is running, teams can prioritize the vulnerabilities, misconfigurations, permissions, and threats that matter most. From prevention to defense, Sysdig helps enterprises move faster and focus on what matters: innovation.

Sysdig. Secure Every Second.

#### **Valuable Features**

Excerpts from real customer reviews on PeerSpot:

"I have not seen any stability issues so far."



#### **KS10**

Senior Presales Consultant at Techlab security

"The proactiveness of the support has been fantastic. Every time we mention something in a meeting that we're trying to do, he proactively takes that as an investigation topic and looks into it. He'll provide the solution even though we might not have asked him to investigate it."



#### Dan185638

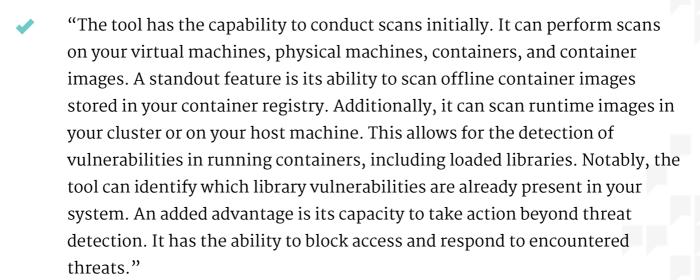
Global Information Security Officer at a tech services company with 51-200 employees

"The most valuable feature is the level of support that we get. Our solutions or customer success representative is very valuable. I see them as an extension of our security team."



#### Peter Du

CISO at a recruiting/HR firm with 51-200 employees





#### SunilKumar28

DevOps Specialist at a manufacturing company with 10,001+ employees

"We appreciate this feature, especially when combined with CD monitoring. The implementation of requested features has been remarkable, such as scanning for compliance in CRM processes for the US government. We heavily rely on this feature to assess compliance with federal requirements."



#### Mario Simko

Observability team leader at SAP concour

"Sysdig Secure has many strong foundational features like compliance and benchmark, security, network access management, and vulnerability management."



#### **Burak AKCAGUN**

Business Development Manager at Axoft Ukraine



"The log monitor is the most valuable feature."



#### Verified user

IT Manager at a tech services company with 201-500 employees

What users had to say about valuable features:

"The solution's runtime security and Falco are the two features I found to be the most valuable ones. So, Falco is their open-source tool for rules and policies.."

Verified user	Read full review
Cybersecurity Sales Specialist at a outsourcing company with 51-200	
employees	

A valuable feature of Sysdig Secure is that it is a pure-play vendor focusing on cloud-native protection. The product benefits from the Falco platform, developed by one of the founding members, which contributes to in-depth monitoring of cloud-native applications. It has strong detection and response capabilities that are more robust than other players, starting from posture management.

KS10	Read full review
Senior Presales Consultant at Techlab security	

"Sysdig is user-friendly. Many other vendors we seriously considered had vast, complicated interfaces. Sysdig makes it quick and easy to do what you need to do. That's one thing I like about the platform, It takes you seconds to find what you want. There are not a lot of submenus or complex UI components.

The other valuable feature is runtime detection. The enhanced visibility they have within Kubernetes is longer than the workload. The visibility and the depth of information make a security professional's job a lot easier. It helps us sleep at night because we know that can get information about threats that we need when we need it..."

Dan185638 Read full review ☑

Global Information Security Officer at a tech services company with 51-200 employees

"I see Sysdig as the most comprehensive solution in comparison to its competitors. For example, Sysdig can touch Cloud Security and allows you to add a user. I am a Sysdig user and it can be connected to Azure, AWS, or Google Cloud platform and they can gain visibility into the cloud. Also, Sysdig can touch so many areas of DevSecOps. For example, Sysdig Secure can inspect the Terraform Configs and also can be used for image scanning and benchmarking to your Kubernetes. Sysdig can regulate you to the SecOps of CIS.."

Firat Y. Read full review

Security Consultant at a tech services company with 1,001-5,000 employees

#### **Other Solutions Considered**

"We previously used an open source solution. This is the first solution we have used for this kind of work. We are using syslog-ng with Sysdig, and I am comparing them both. ."

Verified user	Read full review 🔼
IT Manager at a tech services company with 201-500 employees	

"We consistently explore new solutions through proof of concept to assess if there's anything that could potentially replace or offer superior features. Thus far, we haven't come across anything that comprehensively covers all the features Sysdig Secure has, while also maintaining the same level of support and documentation.."

Mario Simko Read full review 

☑

Observability team leader at SAP concour

"In addition to Sysdig, we looked at Aqua Security, Palo Alto, Check Point, and Wiz. Check Point and Palo Alto had complicated interfaces like they had acquired and smashed other products into one interface. One of them was using Sysdigs open-source engine that they had implemented incorrectly, so we decided if others are using Sysdig's engine we might as well go to Sysdig to get the best experience.

We decided not to go with Wiz because it was more compliance-focused and didn't have much to offer in the container security space. We're more focused on container security than posture management and compliance. That was more like an add-on for us. Aqua was ridiculously expensive, and we didn't feel like we were getting more value than we would from Sysdig. ."

Dan185638 Read full review ►

Global Information Security Officer at a tech services company with 51-200 employees

### **ROI**

Real user quotes about their ROI:

"We have definitely seen an ROI time-wise and resource-wise. I feel that I have an extension to our security team with this service. It gives us a lot of visibility that we would not have otherwise. It has saved 50% of an information security professional.."

Peter Du Read full review ▶

CISO at a recruiting/HR firm with 51-200 employees

#### **Use Case**

"We use Sysdig for cloud and Kubernetes posture management, including Kubernetes workload security, image vulnerabilities, and pipeline vulnerabilities. We use it across 2 of our cloud vendors: AWS and GCP.."

Dan185638	Read full review [2
Global Information Security Officer at a tech services company with 51-200	
employees	

"I got the product for Dell SecOps. I am also interested in Kubernetes Stack and managed that product because it gives importance to the CI/CD pipeline security and most importantly the Falco Project. There are lots of big brands that contribute to Falco so I give importance to it. Moreover, Sysdig is also the founder of Wireshark and I think they are creating importance in the security area. ."

Firat Y.	Read full review 🔼
Security Consultant at a tech services company with 1,001-5,000 employees	

"We use Sysdig Secure to gain visibility into our runtime workloads. We use a whole bunch of security tools to scan our images before they get deployed into our production clusters. We needed a tool to give us runtime visibility and threat detection.

By implementing Sysdig Secure, we were trying to see any gaps. When an image is running, we wanted to see if any high or medium-scale vulnerabilities were picked up during the scanning and were running in a live workflow. We understood that we had a gap there. If there was a threat for us, we wanted to make sure that we knew and that we could scan our environment for any zero-day threats or vulnerabilities in general.."

Peter Du Read full review 🔼

CISO at a recruiting/HR firm with 51-200 employees

"The use case involves a robust security tool. We conducted evaluations of numerous tools to enhance our security measures. This assessment extended beyond just the systems. We also considered Falco, their open–source version, and Sysdig Falco Platform. Notably, the Falco Platform is integrated into the Sysdig Secure product. The central theme here is security in the context of Sysdig Secure. This tool offers security solutions for various domains including containerized platforms, virtual machines, VDI setups, and safeguarding code repositories like GitHub and Bitbucket. Furthermore, the tool provides insights that stand out distinctly from other products available today. Despite using Microsoft Defender for our virtual machines, it doesn't match up to the comprehensive outcomes delivered by Sysdig Secure. The tool furnishes detailed reports on aspects such as Intrusive Communication, thread level, process level, network level, specific ports, ingress and egress traffic, etc. This comprehensive vantage point empowers vigilant monitoring of all activities within the environment.."

SunilKumar28 Read full review

DevOps Specialist at a manufacturing company with 10,001+ employees

## Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

"The solution was easy to deploy and easy to use. The technicians found that it was not too difficult to use.

The initial setup was not complex. It's easy.."

Verified user	Read full review 🔼
IT Manager at a tech services company with 201-500 employees	

"It was extremely straightforward. We just installed the agent, and then we could see the dashboard light up. It took a few hours.

It is deployed on the cloud. The cloud deployment is at one location, but the agent is installed at multiple locations.."

Peter Du	Read full review [2
CISO at a recruiting/HR firm with 51-200 employees	

"Initially, it was challenging. The documentation was insufficient, but over the years, there has been significant improvement. They now offer comprehensive, step-by-step documentation, including Helm Charts, making deployment, especially for those using Helm, quite straightforward in my opinion. We initially began with on-premises deployment but later transitioned to the cloud due to engineering resource constraints, finding it more manageable to handle.

The on-premises deployment took a few days, given its complexity. Now, deploying upgrades or similar tasks takes a maximum of two hours, including testing. ."

Mario Simko Read full review ☑

Observability team leader at SAP concour

"I rate the solution's initial setup a six out of ten. So, one needs to have good and dedicated personnel or a team to ensure it is up and running.

Only one person is required if the deployment is being carried out for a small team. However, a handful of people would be required if the deployment is being carried out for an extensive team.

The deployment process typically involves various roles, including security engineers and cloud architects. These professionals may need to have visibility into the underlying STL stack to ensure a secure and efficient deployment.."

Verified user Read full review [2]

Cybersecurity Sales Specialist at a outsourcing company with 51-200 employees

"The deployment is straightforward on the Sysdig side, but internal politics always make things difficult. The instructions to deploy are simple. It took less than an hour to deploy it across our entire environment. We have two cloud engineers responsible for deploying and maintaining it.

Like everything, Sysdig requires maintenance after deployment. I've been in tech for more than a decade, and we're always hoping for a product that we don't need to worry about after deployment. No matter what product it is, there's always maintenance to some degree, but it isn't a headache.

It comes down to proactive account management. Sysdig contacts us directly when they roll out updates. I'm happy to sit on the call and run through what needs to be done or any concerns. There is obviously some type of maintenance we need to do on the product over time. It isn't too difficult. ."

Dan185638 Read full review ☑

Global Information Security Officer at a tech services company with 51-200 employees

"The process isn't straightforward, as it involves setting up multiple components and deploying around six or seven parts. Handling this on-premises can be quite cumbersome. I wouldn't describe it as extremely complex, but it does carry a level of complexity. It was a long process as the configuration involved various internal aspects such as firewalls and URL access. This process took approximately a week, considering the need to establish the necessary access due to our on-premises setup.

We were particularly interested in deploying the solution on-premises due to our internal requirements. We were hesitant about opting for the SaaS platform due to data transfer concerns. However, an issue we encountered was that the on-premises version has a delay of six months compared to their SaaS offering. To address this, they proposed an alternative solution. If we have an AWS environment or a similar setup on our on-premises infrastructure, they can assist us in hosting the solution there. This introduces a distinct deployment model with three options: on-premises, SaaS, and a hybrid model that leverages our existing AWS setup.

•"

SunilKumar28 Read full review [2]

DevOps Specialist at a manufacturing company with 10,001+ employees

## **Customer Service and Support**

Customer support for Sysdig Secure could improve, especially in hiring more staff to cover different time zones and provide better coverage in the Asia Pacific region.

KS10 Senior Presales Consultant at Techlab security	Read full review 🔼
"The technical support offered by the vendor is good. The technical knowledgeable. I rate the technical support team an eight or nine	
Verified user Cybersecurity Sales Specialist at a outsourcing company with 51-200 employees	Read full review 🖪
"I would rate their customer service an eight out of ten purely becaproactive manner. I meet our solutions engineer every fortnight, so not require support at all"	
Peter Du  CISO at a recruiting/HR firm with 51-200 employees	Read full review 🔼

"They were well aware of our potential purchase, so their responsiveness was quite high. Even though the initial free trial was for thirty days, they essentially extended it to an unlimited timeframe. I can still access it, and it's functioning well. The process was swift, and we engaged in several support calls during that period.."

SunilKumar28	Read full review 🔼
DevOps Specialist at a manufacturing company with 10,001+ employees	
"We regularly reach out to them with any questions, even minor of	ones, as that's
the support they offer us. I'm not sure if we're considered a valua	ble customer or i
this level of support is standard for everyone, but they always end	ourage us to ask
about anything. So, we frequently ask questions, even simple one	es like
constructing a proper query from their perspective, and they assis	st us with these
tasks"	
Mario Simko	Read full review 🔼
Observability team leader at SAP concour	

"I rate Sysdig support 8 out of 10. We have an assigned Sysdig Solutions Architect who we meet with every 2 weeks. He goes above and beyond. He's extremely attentive to our tenancy and requirements. I get messages from him saying, "Oh, I've been working on this. Here's a solution to that thing you're talking about." or 'I've just checked these reports for you and found this."

The proactiveness of the support has been fantastic. Every time we mention something in a meeting that we're trying to do, he proactively takes that as an investigation topic and looks into it. He'll provide the solution even though we might not have asked him to investigate it. He's my main source of product support, but we also go through the service desk for more BAU requests and problems. ."

Dan185638 Read full review

Global Information Security Officer at a tech services company with 51-200 employees

## **Other Advice**

Overall, I rate my experience with Sysdig Secure at 8.5 out of 10, closer to nine. Improvements could be made in support, scalability, and posture management.

KS10 Senior Presales Consultant at Techlab security	Read full review 🔼
"I would offer the same advice to anyone considering a new produce compare and weigh the pros and cons based on your specific use cwould rate it 8 out of 10"	-
Mario Simko Observability team leader at SAP concour	Read full review 🔼
"I would tell those planning to use the solution that, from a conta it's excellent. If you're looking at it for other things, other vendor to offer you better tools. Overall, I rate the solution an eight out of	rs might be able
Verified user Cybersecurity Sales Specialist at a outsourcing company with 51-200 employees	Read full review 🔼

"I compared Sysdig Secure with other solutions like Aqua by opening a demo trial

account and examining its features and benefits for one month.

Overall, I rate Sysdig Secure a nine out of ten.."

Burak AKCAGUN Read full review

Business Development Manager at Axoft Ukraine

"If you have the right approach to resolving vulnerabilities, it is an extremely useful tool. It is not useful if you plan to just have it deployed and not take action on any of the vulnerabilities.

I would rate Sysdig Secure a nine out of ten. If it has better reporting capabilities to visualize trends over time, it will be a more complete product.."

Peter Du Read full review 🔀

CISO at a recruiting/HR firm with 51-200 employees

"It hasn't necessarily freed up time for me. I haven't noted any time to value yet.

It's a good solution and better than the open source option I tested. I need more time to test and clarify the solution. While it is okay, I expect more from it. I'd like to have something that is out of the box.

I'd rate the solution an eight out of ten. ."

Verified user Read full review

IT Manager at a tech services company with 201-500 employees

## **Top Industries**

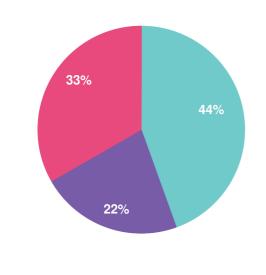
by visitors reading reviews

Financial Services Firm	21%
Computer Software Company	17%
Manufacturing Company	8%

## **Company Size**

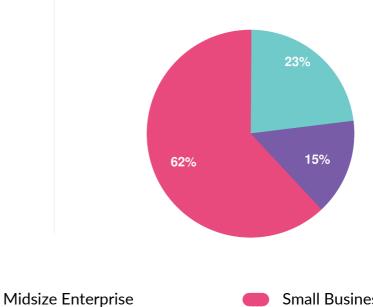
**Comms Service Provider** 

by reviewers



Large Enterprise

by visitors reading reviews



**Small Business** 

6%

## About this buyer's guide

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