

aws marketplace

Ivanti Connect Secure

Reviews, tips, and advice from real users



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Product Recap



Ivanti Connect Secure

Ivanti Connect Secure Recap

Ivanti Connect Secure provides secure remote access through advanced VPN technologies, supporting seamless connections for remote work across multiple platforms. It offers user-friendly operation and strong authentication protocols to ensure secure network connectivity.

Ivanti Connect Secure enables users to connect to company networks securely, accessing resources and applications needed for remote operations. It integrates with many systems, ensuring security through user and machine authentication, making it ideal for organizations utilizing virtual desktops, multi-factor authentication, and compliance checks. Users have noted potential areas for improvement such as speed, stability, integration, and user support, highlighting the need for regular updates and enhanced management capabilities.

What are the key features of Ivanti Connect Secure?

- **VPN Tunneling:** Provides secure and encrypted access to company resources.
- **Multi-Factor Authentication:** Enhances security by requiring multiple forms of verification.
- **LDAP Integration:** Supports identity-based access, improving security and access control.
- **Device Compliance:** Conducts compliance checks to ensure devices meet security standards.
- **Global Protect Access Control:** Manages access and security policies globally.

What benefits should users look for in Ivanti Connect Secure?

- **Increased Productivity:** User-friendly setup and operation boost efficiency.
- **Enhanced Security:** Strong authentication and encrypted connections improve data protection.
- **Seamless Integration:** Works with various platforms, ensuring broad compatibility.
- **Scalable Remote Access:** Supports remote work for employees, partners, and institutions.

Organizations across industries implement Ivanti Connect Secure to facilitate secure remote work, enabling employees and partners to connect to enterprise networks. It is utilized in various sectors like education, technology, and corporate environments, where secure access to virtual desktops and applications is critical.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Ivanti Connect Secure is simple and secure, making it valuable for our organization.”



Kaushlendra Singh

Manager - IT Infrastructure and Network at a manufacturing company with 1,001-5,000 employees

- ✓ “By keeping numbers in mind, I can say we have reduced implementation times, resulting in over 300% ROI, with a payback period of less than six months, alongside a software spend reduction of approximately 25 to 30%.”



Pranav Vighe

Data Engineer at IRT Dogotal ANlytics

- ✓ “This solution enables secure connections for our engineers to work from home or other locations.”



Frank Nguyen

Senior IT Infrastructure Specialist at contemi

- ✓ “The most robust and reliable feature of Ivanti Connect Secure is the VPN tunneling, using both the Pulse and the Ivanti client.”



Johan Derycke

Network Security Engineer at a tech services company with 1,001-5,000 employees

- ✓ “From an end-user perspective, the setup phase is easy.”



Verified user

Lead Architect at a tech vendor with 10,001+ employees

- ✓ “Ivanti secures access to the corporate network from various devices and locations.”



Bharath Kumar Gajula

Network Security Architect at a consultancy with 10,001+ employees

- ✓ “The most valuable feature of Pulse Connect Secure is its ease of use.”



Ganesh Tedla

Manager Network & Telecom Services; IP Network and Security Engineer at OSI

What users had to say about valuable features:

“I like its ease of implementation and user-friendliness. It is quite easy to use. Clients can connect easily without much effort, and the implementation is robust..”

Bharath Kumar Gajula

Network Security Architect at a consultancy with 10,001+ employees

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The most robust and reliable feature of Ivanti Connect Secure is the VPN tunneling, using both the Pulse and the Ivanti client. We also use web rewriting and application rewriting, which are valuable components. The solution's central infrastructure is straightforward, and on the client side, the Ivanti client is easy to use.

Johan Derycke

Network Security Engineer at a tech services company with 1,001-5,000 employees

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“The product is easy to use. It is reliable. It is always available. It's quite transparent. The product is quite exhaustive for the end user. It serves the purpose. The traffic that is involved as part of the VPN is secure. The solution has increased our productivity. The updates are optimal..”

Shreyas Madwanna

Freelancer at 0

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“Ivanti Connect Secure provides the feature to check and ensure that employee devices are compliant before allowing them to access the VPN. This includes verifying that devices are backed by antivirus software that is updated, and that the operating system has the latest updates. This security compliance feature is the most valuable for our use case..”

Frank Nguyen

Senior IT Infrastructure Specialist at contemi

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“The best features I use more include granular zero trust access, the host checker, which I find important, and Ivanti Nervous integration, alongside robust clientless access, which I consider a good feature.

“Ivanti Connect Secure has a very deep impact on my organization. Its main benefit is supporting modern hybrid work and high-level security compliance. It provides agility and aggressive security patches, leading to regular updates, with a significant operational impact from VPN to zero trust. The self-healing endpoint feature allows the system to detect if security software has crashed and fix it before the user attempts to log in, making it a standout feature..”

Pranav Vighe

Data Engineer at IRT Dogotal ANlytics

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“Ivanti Connect Secure is simple and secure, making it valuable for our organization.

“Ivanti Connect Secure's access control feature provides global protect, which allows country-wise blocking. There are many access controls available, and policies can be created on a host basis and on the MAC address of assets that will connect. Firewall versions and OS versions can be defined, and only devices meeting these criteria can connect to the VPN. These features are effective, along with MFA.

“Ivanti Connect Secure is a client-based, agent-based solution, so if the agent is installed, users are able to connect to the network.

“Ivanti Connect Secure utilizes identity-based LDAP authentication.

“Ivanti Connect Secure is very effective for remote access for remote workers..”

Kaushlendra Singh

Manager - IT Infrastructure and Network at a manufacturing company with 1,001-5,000 employees

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Other Solutions Considered

“Before I landed on Ivanti Connect Secure, I was using the Citrix tool for remote desktop access, and I previously used Pulse Connect Secure and Netscreen, which are older tools..”

Pranav Vighe

Data Engineer at IRT Dogotal ANlytics

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“Five years ago, we were using Cisco in our company.

The product's cost and stability are why my company's customers want to use Ivanti Connect Secure over Cisco..”

Verified user

Lead Architect at a tech vendor with 10,001+ employees

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“We are now looking for another solution because our infrastructure is from Cisco and we have the VPN concentrator. Half of our staff are using Cisco VPN. It is without an RSA token and our users are saying that it is more stable. It is also easier because they only need to use a name and password..”

Verified user

Director of IT Technical Department at Prague Stock Exchange

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“The main competitors of Ivanti Connect Secure in the market that were considered for VPN are Zscaler, ZTA, and Cisco AnyConnect.

“The price of Ivanti Connect Secure is lower than that of other competitors.

“Ivanti Connect Secure was chosen because of its simplicity; it is very easy to administer, and the security is strong, making administration straightforward..”

Kaushlendra Singh

Manager - IT Infrastructure and Network at a manufacturing company with 1,001-5,000 employees

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“I used a Cisco solution and another solution.

Pulse used to be much more flexible than Cisco. You could do more with Pulse, like different realms and authentication policies for different types of users. But the latest still needs to be improved, and users see much more user-friendly solutions. As I mentioned, other solutions exist, like Zero Trust Networks Access.

So these are getting much easier for users. But for installing a solution for the first time, ThoughtSpot was much easier than Cisco..”

ErtanAtila

Infrastructure and Cyber Security Senior Manager at a tech services company with 51-200 employees

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“During the evaluation process, I considered other tools including Pulse Connect, alongside big three firewall competitors including Palo Alto, GlobalProtect, and Cisco Secure Connect. For cloud-native needs, I looked at Zscaler Private Access, Cloudflare One, and Microsoft Entra Private Access.

“The main reason I chose Ivanti Connect Secure over those alternatives is its strengths such as hybrid visibility and endpoint control, along with superior endpoint integration. While the VPN can check if the antivirus is on, Ivanti Connect Secure's host checker is significantly more granular. It checks the logic for the data team handling personally identifiable information and blocks access unless a device complies exactly with corporate policies, which is often difficult to check for Zscaler and GlobalProtect. Additionally, Ivanti Connect Secure also offers deep legacy protocol support and clientless browser-based access, which influenced my choice..”

Pranav Vighe

Data Engineer at IRT Dogotal ANlytics

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ROI

Real user quotes about their ROI:

“By keeping numbers in mind, I can say we have reduced implementation times, resulting in over 300% ROI, with a payback period of less than six months, alongside a software spend reduction of approximately 25 to 30%. Additionally, we are saving approximately eight hours a week, with subscription costs per user around \$80 to \$150 per year, indicating significant cost reductions..”

Pranav Vighe

Data Engineer at IRT Dogotal ANlytics

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Use Case

“My customers use Pulse Connect Secure for remote user authentication, essentially multifactor authentication. Others use it to reroute multicast traffic from Palantir..”

Deepak Zanke

Network Security Consultant at Vibis

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“We use Pulse to access our internal network, as it is the only solution that has been approved by our cyber security team. We also have to use both VPN and Secure VPN for added security..”

Samir OUIS

Consultant at Saudi Telecom Company

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I use Ivanti Connect Secure for daily work purposes. We provide VPN services to various social security organizations within Belgium. Additionally, we offer leased service connections for third parties that need to support our applications. It is primarily used for remote access.

Johan Derycke

Network Security Engineer at a tech services company with 1,001-5,000 employees

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“The solution is primarily used as a VPN. There's an agent that can work with Linux, Mac, or Windows and it will provide a VPN tunnel to connect to the server. That way, it's easy to access the server. Based on the rules that have been configured, users would get specific levels of access. .”

Ashish Kumar Rai

Associate Network Engineer at a computer software company with 11-50 employees

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“We are using Ivanti Connect Secure to allow our remote staff to access our virtual platform. Our engineers work remotely, so they do not need to come to the office. This solution enables secure connections for our engineers to work from home or other locations. It provides security by ensuring compliance checks are met before allowing access to our network..”

Frank Nguyen

Senior IT Infrastructure Specialist at contemi

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“My main use case for Ivanti Connect Secure is zero trust connectivity. The main feature I have been using is geolocation and source IP restrictions, ensuring security, advanced proxy support, and enhanced integrity rechecks. For this, I have to rely on the tool, and it is mainly used for secure remote access using SLS and VPN, and also for Zero Trust Network Access, alongside secure multicloud connectivity with Ivanti Connect Secure..”

Pranav Vighe

Data Engineer at IRT Dogotal ANlytics

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

The initial setup on the central infrastructure is straightforward. On the client side, while there are complexities, using the Ivanti client is straightforward.

Johan Derycke

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Network Security Engineer at a tech services company with 1,001-5,000 employees

“The initial setup of Ivanti Connect Secure was somewhat difficult, around a four out of ten in terms of difficulty. This difficulty was due to deploying it on AWS and configuring the necessary settings within the solution..”

Frank Nguyen

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Senior IT Infrastructure Specialist at contemi

“When I first implemented Ivanti Connect Secure, it did not take me a lot of time. Basically, it took one to two hours to run it, with deployment taking approximately fifteen to thirty minutes, and the initial setup requiring around thirty minutes along with licensing taking nearly ten to fifteen minutes..”

Pranav Vighe

Data Engineer at IRT Dogotal ANlytics

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“The installation process is very simple and straightforward. I'd rate the ease of setup 8.5 out of ten.

If you have a basic knowledge of networking and servers, you can easily deploy a server in a virtual platform or in your on-premises device. .”

Ashish Kumar Rai

Associate Network Engineer at a computer software company with 11-50 employees

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“The initial setup for Pulse Connect Secure is straightforward. I'd rate the setup as seven out of ten.

Pulse Connect Secure is very easy to configure, and you can configure it in less time than other solutions. The total time it took to deploy the solution was two months..”

Asad Mukhtar

Information Security Specialist at UAEU

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“From an end-user perspective, the setup phase is easy.

The product's installation phase can be carried out with the help of the client software. With the help of Ivanti's library, the client tool needs to be downloaded, after which you need to ensure that you have the hardware token or a software token. With a software token, you can do the installation of the product.

The solution is deployed on an on-premises model.

The solution can be deployed in around 30 minutes.

As an end user of the solution, I don't really need to manage the deployment and maintenance of the product. After a customer purchases the product from our company, I only take care of the installation part, which hardly takes two to three minutes, so I don't really put in too much effort from an end-user perspective..”

Verified user

Lead Architect at a tech vendor with 10,001+ employees

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Customer Service and Support

Previously, customer service was very good, but there have been issues with the transfer and retention of knowledge through various company transitions. While the support remains good with specialists, response times have decreased somewhat.

Johan Derycke

Network Security Engineer at a tech services company with 1,001-5,000 employees

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“Most of the time, we resolve issues ourselves. Our Internet team is also quite competent and well-versed. There are usually no issues. I do encounter some technical delays.”

Bhaskar Rao

Network Manager Admin at Yamaha

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“We usually don't write support tickets directly with Ivanti but through another provider. Sometimes, it takes more time for vendors to resolve issues. Therefore, I would rate the overall support as a six out of ten. Their response time could be improved..”

Frank Nguyen

Senior IT Infrastructure Specialist at contemi

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“Technical support could be better. Their knowledge and response time could be better. I think a lack of knowledge directly impacts the response time. However, it's like other OEMs I am dealing with..”

Deepak Zanke

Network Security Consultant at Vibis

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“Technical support for Ivanti Connect Secure is satisfactory, and I would rate it seven out of ten.

“The response time for Ivanti Connect Secure is adequate for remote support, but the quality could be better..”

Kaushlendra Singh

Manager - IT Infrastructure and Network at a manufacturing company with 1,001-5,000 employees

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“Support is okay; it is nothing exceptional compared to industry standards. However, the product stability needs significant improvement.

I can't recall specific instances where their support was most critical, but a recent vulnerability caused major patching headaches. There were no readily available organization-wide patches, and things weren't clear..”

Bharath Kumar Gajula

Network Security Architect at a consultancy with 10,001+ employees

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Other Advice

“I can recommend Ivanti Connect Secure to other users because over the five or six years of use, there have been no issues, and it is working well. Overall, I rate Ivanti Connect Secure seven out of ten..”

Kaushlendra Singh

Manager - IT Infrastructure and Network at a manufacturing company with 1,001-5,000 employees

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Ivanti is suitable for medium and large companies. It is flexible in configuration but needs work on robustness, especially during migration from older versions. Ivanti's [Zero Trust Network Access \(ZTNA\)](#) migration path is a plus, as other companies often lack such transition possibilities. Overall, I would rate Ivanti Connect Secure a seven.

Johan Derycke

Network Security Engineer at a tech services company with 1,001-5,000 employees

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“Ivanti Connect Secure is generally a good solution. However, since they plan to replace it with another product, I do not have any specific advice for new users evaluating this solution.

Overall, I rate Ivanti Connect Secure as a seven out of ten..”

Frank Nguyen

Senior IT Infrastructure Specialist at contemi

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“It is easy to integrate other solutions with Connect Secure.

We are currently using Ivanti Connect Secure with client-based connectivity. Implementing clientless connectivity enable us to connect without the need for any client software. This allow us to access office resources such as URL-based or SAP SaaS-based systems. Additionally, Ivanti is working on enhancing this feature, which is a positive development. In terms of competition, backups from other providers like Cisco AnyConnect and Fortinet are also considered.

I've worked with Cisco Connect and FortiGate, which are relatively easy to work with. FortiGate does have quite a few bugs, making some applications not visible, which can cause discomfort during implementation. The only concern arises from the vulnerabilities that are found.

Ivanti Connect Secure's security is a priority, since they're operating on a legacy OS platform. Approximately 22,000 Ivanti users have transitioned from Juniper to Pulse Secure and then to Ivanti. I strongly recommend avoiding the use of any legacy platforms for security reasons. It's advisable to utilize the latest platforms equipped with comprehensive security management features.

Overall, I rate the solution an eight out of ten..”

Bhaskar Rao

Network Manager Admin at Yamaha
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“When I open Ivanti Connect Secure, the first thing I do is check the host by entering the proper host name. Ivanti Connect Secure silently checks for the host name, then the antivirus status and OS patches, and also checks for firewall instructions. After that, the primary authentication is there where I need to put my username and password, and single sign-on is present, along with multifactor authentication, before I land on the homepage.

“My team does not need formal training for the basic use case, but I can say it is quite intuitive to pick up. I would recommend that formal training should be provided. The adoption of Ivanti Connect Secure is quite good, as people are using the tool.

“Ivanti Connect Secure is used by some of the team's candidates and by some people only. The whole company does not use it. During implementation, we discovered features including multicloud management and accelerated networking that we are not using.

“The way my team works together has changed. Collaboration has increased, making it easier to keep an eye on things.

“My advice for someone considering Ivanti Connect Secure with a similar workflow is to adopt a two-arm deployment strategy. I recommend not settling for a one-arm setup. Using a two-arm configuration with distinct internal and external ports physically separates public-facing traffic from sensitive backend data, allowing different network security groups to be applied to each interface, thereby providing cleaner and more audit-friendly security boundaries. I would rate this review a 9 out of 10..”

Pranav Vighe

Data Engineer at IRT Dogotal ANlytics

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“The way Ivanti Connect Secure is implemented for secure access to our company's corporate network from various devices and locations is something

that I don't know about. I know that the secure access part is implemented in our environment with the two-factor authentication process so that our company can have a secure network with credentials and authentication either with RSA Token or Google Authenticator.

The most valuable feature of Ivanti Connect Secure, which I found to be impactful on the User experience part, stems from the fact that with the tool, I get to use Ivanti Tunnel or VPN to gauge our customer's networks, making it an easy experience since Ivanti provides a landing page. The landing page can be easy or complex based on the implementation, but for me, it is easy.

I am very much used to the product, so it won't even take me more than 30 seconds to get into a network, making the tool very easy for me to operate.

Whether or not improvements are required in Ivanti Connect Secure depends on the way users implement the VPN in their environments while also considering the amount of scalability that the VPN can offer. When I implemented Ivanti Connect Secure, I found it to be scalable enough.

Ivanti's endpoint security of compliance check-in features enhances security posture, which is something that is not used in our company. The tool is only used for VPN.

The benefits of using the product will ensure that it would be difficult to get into the product's customers' network since the tool will ensure that a more secure process is in place. For whichever customers I have implemented the product, I have seen that they did not previously have a solution to secure their network and provide them with the landing zone.

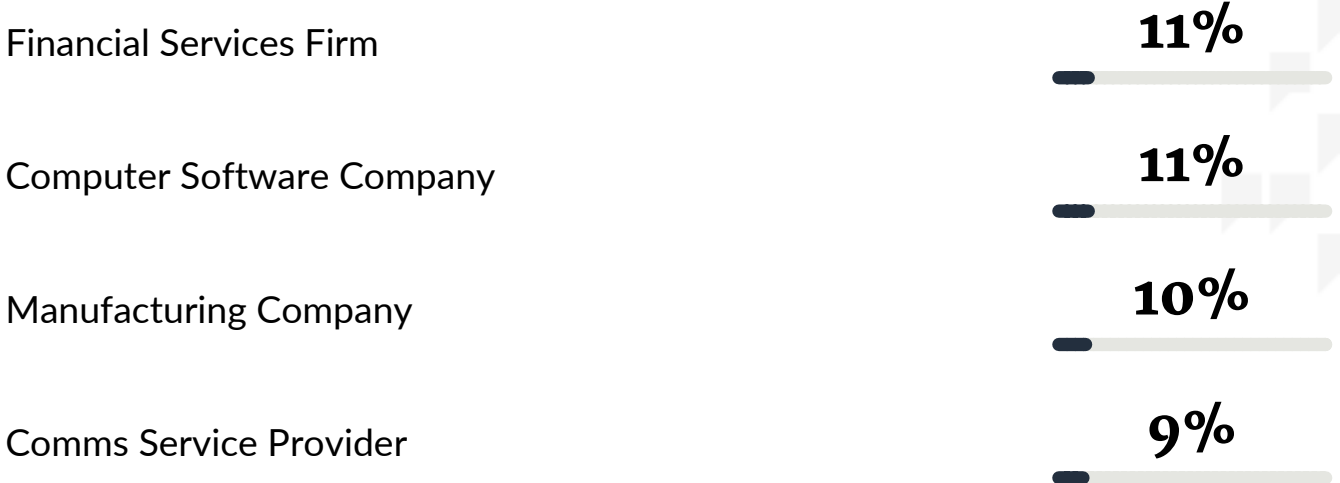
Speaking of how the product's scalability has supported our organization's growth stems from the fact that the tool offers more in the area of security. If you want to make your system or network secure, Ivanti helps, especially if you need to have an SSL VPN.

I haven't seen any significant incidents in the last five years where Ivanti's support was critical.

I rate the overall tool a seven to eight out of ten..”

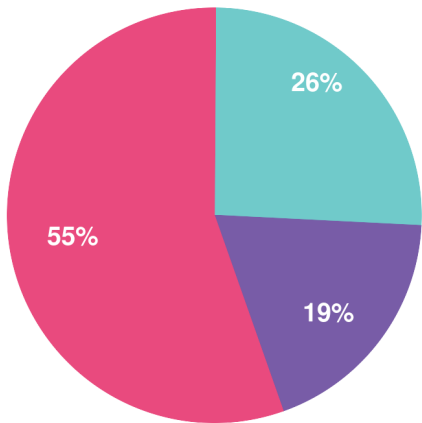
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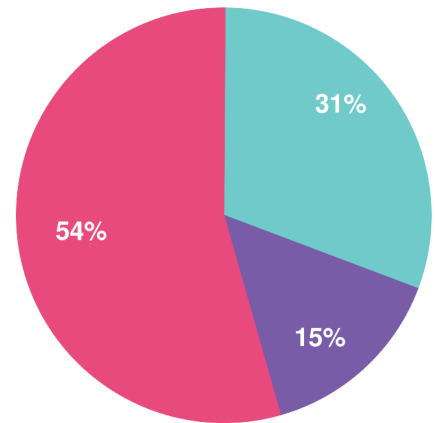


Company Size

by reviewers



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Large Enterprise Midsize Enterprise Small Business

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