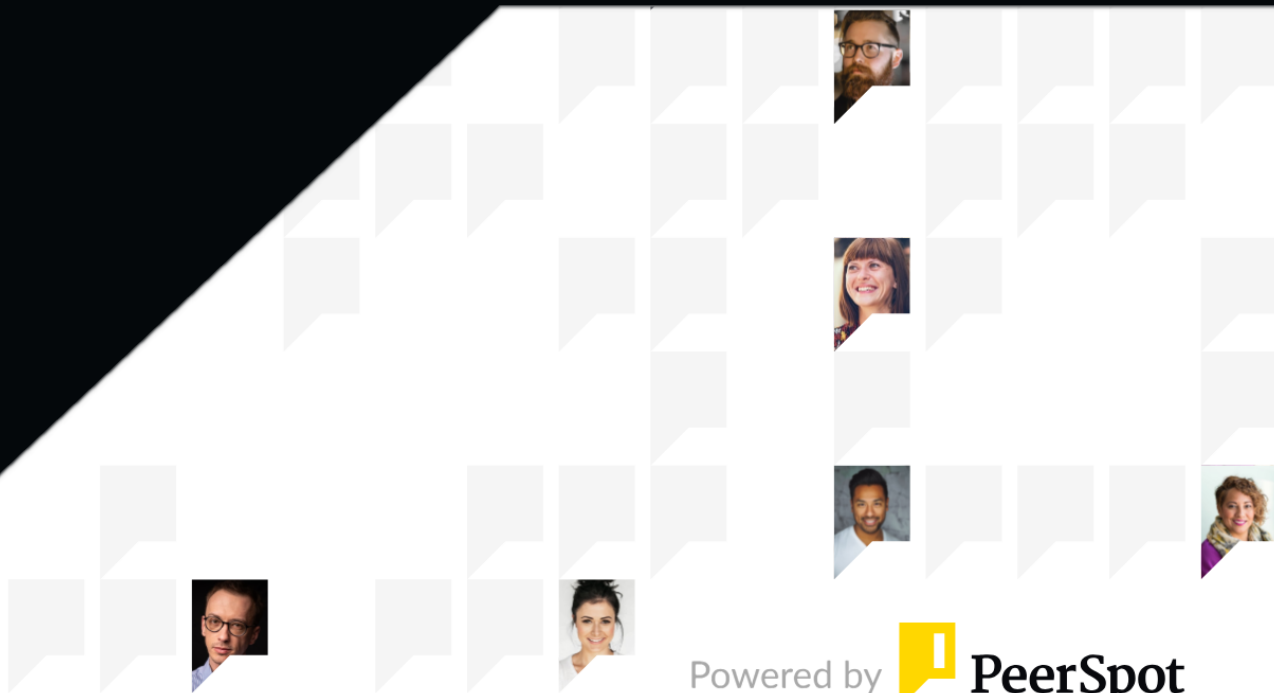


aws marketplace

Tyk

Reviews, tips, and advice from real users



Powered by  PeerSpot

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Product Recap



Tyk

Tyk Recap

Tyk is an open source API Gateway that is fast and scalable, an API management platform featuring an API gateway, analytics, developer portal and dashboard. Available in three flavours to best suit your architecture and governance. We offer full cloud or on-premises options, and the best of both worlds with our unique hybrid model. www.tyk.io

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“The scalability is very good. That was a key factor in the selection, like how it could be pushed to high volume and scalability, which seemed to be very good.”



MarkDoherty

Founding Director at Point Group



“You can set up workflows and write limited pieces of logic.”



VikasAgarwal

Founder & CTO at Naks Digital Consulting



“The most valuable feature is the load balancing with the circuit-breaker function.”



Jun Hwang

Director at funlab inc



“It is a good product for API management.”



archisol67

Solution Architect (Africa Regions) at a financial services firm with 10,001+ employees



“The feature I find most valuable is that this solution allows us to manage our security.”



Kamal Doukali

Lead Developer at Eolia Software



“The portal for developers that this solution provides has great functionality.”



Kamal Doukali

Lead Developer at Eolia Software

What users had to say about valuable features:

“The portal for developers that this solution provides has great functionality.

We also like the products design of the UX and the UI, which is easy to understand and manipulate as needed..”

Kamal Doukali

Lead Developer at Eolia Software

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“The feature I find most valuable is that this solution allows us to manage our security. I like that it is open-source and that we can expand it in the future. We also have all the functionalities to manage our APIs. I like that I can manage the dashboard and that the solution offers the possibility of managing our gateways and security. .”

Kamal Doukali

Lead Developer at Eolia Software

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“The most valuable feature is the load balancing with the circuit-breaker function.

The virtual endpoint and distributing requests work well.

It integrated well with other solutions, such as Datadog..”

Jun Hwang

Director at funlab inc

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“Of the non-Microsoft solutions, Tyk is probably the fastest to get up and running. It has fewer idiosyncrasies than many of its competitors.

The cost curve is far smoother, both in terms of volume and the number of calls it's running on, compared to most competitors. So it's a tad more expensive at the very low end, but the curve is nothing like Apigee or some of the others..”

MarkDoherty

Founding Director at Point Group

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“Other than the limitations with the cloud version everything else is fantastic. You can set up workflows and write limited pieces of logic.

We tried hosting it on our own machines, which we thought would solve the problem, but Tyk, despite being pretty good for the features it claims to support, is still in its early stages, and is still maturing. It's still pretty new..”

VikasAgarwal

Founder & CTO at Naks Digital Consulting

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Other Solutions Considered

“We compared a few options. We compared Apigee, Tyk, and finally AWS API Gateway. We don't use any of these. We had decided to go ahead with the Tyk, but for some reason, we changed our minds. In addition, we are now utilizing AWS AppSync. It matched our use case better. There are, however, pros and cons of each..”

VikasAgarwal

Founder & CTO at Naks Digital Consulting

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“We were using a few other products including WSO2 and IBM API Connect. Tyk looked like a good product. I think the only reason we didn't go with it was because, from a group perspective, we were mandated to go with IBM. The reason we were looking at it was because of cost. Some of the customers cannot afford the IBM solution. It looked like a lightweight product that we could use, that was reasonably priced and helps to reduce costs for clients who preferred that advantage. In the end, we ended up not using it because we managed to negotiate a deal with IBM to help lower the cost of the solutions we were already using..”

archisol67

Solution Architect (Africa Regions) at a financial services firm with 10,001+ employees

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“We had found a solution, and we still have that solution, which required the use of an API gateway. We wanted some programming logic to be programmed at the API gateway level. At the time the college chose API Gateway.

That was something we wanted to do, but unfortunately, we desired greater flexibility in terms of our ability to program and wanted to make the best decision, and we chose Apigee, not Tyk or AWS. Apigee provided the best support for that flexibility.

Apigee requires a massive installation, a very bulky installation, which requires a significant amount of maintenance, overhead, and cost.

The reason we didn't go ahead with the Apigee was that it was becoming very expensive, in terms of license and maintenance costs, as well as setup time.

We tried Tyk, and a couple of our client's competitors are already using Tyk, and they are using it pretty extensively.

When it did not meet with our needs in terms of being able to customize, we looked into AWS API Gateway, which supports that through AWS Lambda, a serverless function, but it has limitations in terms of certain hardbound limitations, such as an API timeout of a maximum of 30 seconds or 10 seconds. I'm not sure what it is. It was also unsuitable for APIs, particularly external APIs that take far too long to respond. As a result, we did not proceed with any API Gateway. Instead, we made use of AWS AppSync. AppSync resolved two of our issues. One is solved by an API gateway, which allows you to connect to any number of data sources over the internet.

It also allows you to have Lambda functions, which you can customize and use to write any custom logic you want in most modern programming languages. Third, because it provides graph scale endpoints, it helped us save a lot of time on our backend development..”

VikasAgarwal

Founder & CTO at Naks Digital Consulting

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ROI

Real user quotes about their ROI:

“It's hard to put a mark because the overall solution involves more than just Tyk. Tyk is just one component, so the ROI the customers see is on the entire system, not individual parts..”

MarkDoherty

Founding Director at Point Group

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Use Case

“I am a back and front end developer and I have a great experience with Tyk Management. We mainly use it to manage our APIs. We have API introductions for our customers..”

Kamal Doukali

Lead Developer at Eolia Software

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“We are a solution provider and Tyk is one of the solutions that we implement for our customers. It is an API gateway and management system that is the single entry point for all of the microservices..”

Jun Hwang

Director at funlab inc

[Read full review](#) 

“What we have been trying to do is reveal APIs for some businesses that we're trying to create that still use some of our legacy platforms and incorporate the newer technologies that we're trying to bring on..”

archisol67

Solution Architect (Africa Regions) at a financial services firm with 10,001+ employees

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“The common elements of the use case are a medium to a high volume of API calls, generally in a Microsoft-based environment, and occasionally Amazon. Implemented on the public cloud primarily for financial institutions.

Serving retail clients with a reasonably complicated system architecture involving legacy technology and a variety of more modern administration services and systems. Then, the full customer service frontend, where we've got the design interface plugged into the customer journey flows, makes those somewhat dynamic with a standard render forward from the CNA..”

MarkDoherty

Founding Director at Point Group

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup is straightforward and really easy. They distribute a Docker version, which can be installed within several minutes after a couple of clicks.

Depending on the requirements, this solution can be deployed on-premises, not the cloud, or in a hybrid configuration..”

Jun Hwang

Director at funlab inc

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“The initial setup was very easy and we have organized the information for our developers to make it easier for them. So now we have everything managed already so that is easy for one to understand. The deployment took about three weeks.

We currently have three engineers who are responsible for the deployment and management of Tyk. We might add two or three more engineers in the future..”

Kamal Doukali

Lead Developer at Eolia Software

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“I would rate my experience with the initial setup an eight out of ten, where one is difficult and ten is easy.

The deployment incorporates all elements, not just Tyk. So, the deployment time also depends on the configuration.

The actual setup can be done within a day. Like Docker and containerized... So the prep's quick, but it's a lot more than Tyk. So, deployment is not a material issue. .”

MarkDoherty

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Founding Director at Point Group

“We tried it and found it to be quick and easy to set up. The setup time was really, really quick.

The initial setup is very straightforward.

I run a company with its own team of developers. We were also involved in a joint venture with a client.

It does not require a lot of maintenance..”

VikasAgarwal

[Read full review](#) 

Founder & CTO at Naks Digital Consulting

Customer Service and Support

“The technical support for this product have been very good to date They provide a lot of useful communication, which allows us to fix issues without having to raise tickets..”

Kamal Doukali

Lead Developer at Eolia Software

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“We only asked one question, and it was resolved within a reasonable amount of time.

I believe they can improve their support for multiple programming languages..”

VikasAgarwal

Founder & CTO at Naks Digital Consulting

[Read full review](#) 

“There's always things where we need to go back to. Their support provision is very good, and they do provide routes to make inquiries, self-learn, etcetera.

But, I've never come across anything I would regard as ten, which is almost like I don't need to go to support.

There are things to go to support. That's usually about how to exploit it better rather than anything else..”

MarkDoherty

Founding Director at Point Group

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Other Advice

“In rating the product overall, I'll give it a seven out of ten. They could really improve on recognition of their brand name, their marketing and their overall appearance in the market..”

archisol67

Solution Architect (Africa Regions) at a financial services firm with 10,001+ employees

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“I would advise organizations to start small with the solution, and ensure that the configuration is complete before beginning implementation.

I would rate this solution an eight out of ten..”

Kamal Doukali

Lead Developer at Eolia Software

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“If they are considering an API gateway for a straightforward API gateway case, use case, but if they are considering something more, something that an ESB should support, such as orchestration, transformations, flow management, routing, if those are the capabilities that they are requiring, then it is better to avoid using an API gateway and instead go for a more complex solution, like MuleSoft.

From my experience, I would rate Tyk a six out of ten..”

VikasAgarwal

Founder & CTO at Naks Digital Consulting

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“Understand the projected or expected growth rate, the nature of your API usage, and any industry-specific support available from Tyk or its competitors. Some tools are better suited for certain market sectors.

Most importantly, focus on the total cost, including anticipated server growth, not just call volume growth.

Overall, I would rate the solution an eight out of ten..”

MarkDoherty

Founding Director at Point Group

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“Our customers are happy with the features and performance, and I have not heard any complaints with respect to technical support.

Tyk only has a single product, so the length of time between updates is really

short. For example, if there is a change in a security specification then they catch up quickly.

Overall, this is a good product but they could improve in terms of stability and performance with new updates that are released.

I would rate this solution an eight out of ten..”

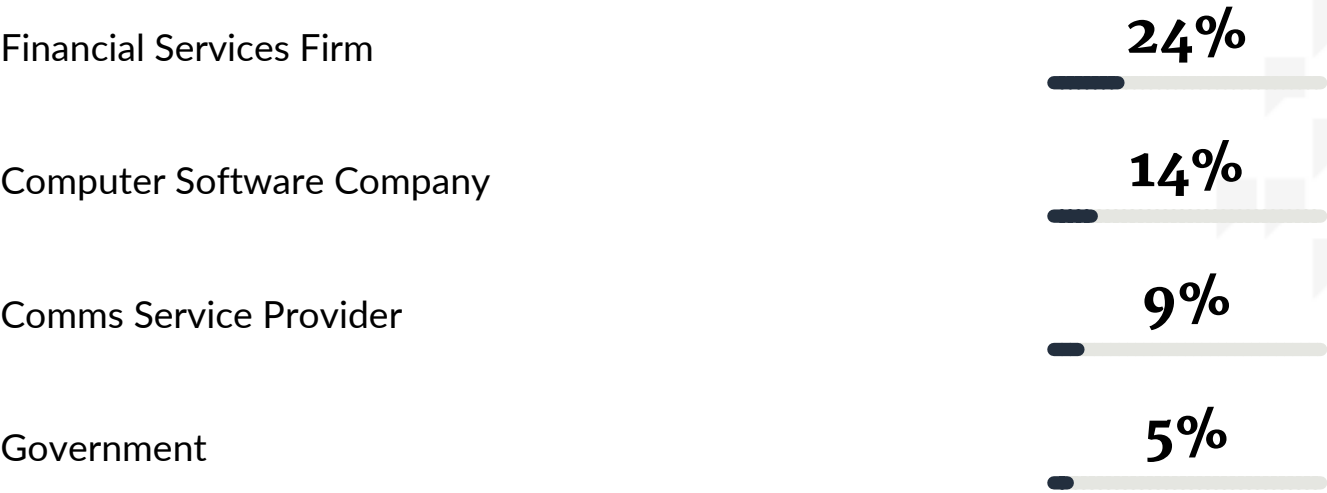
Jun Hwang

Director at funlab inc

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Top Industries

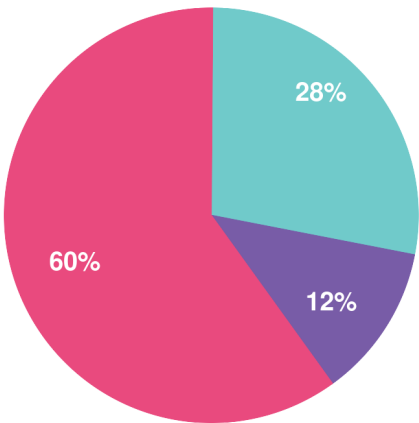
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Company Size

by reviewers

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Large Enterprise Midsized Enterprise Small Business

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