



LoadBalancer Enterprise

Reviews, tips, and advice from real users



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Product Recap



LoadBalancer Enterprise

LoadBalancer Enterprise Recap

LoadBalancer Enterprise offers a reliable, high-availability solution designed for efficient load distribution and a user-friendly interface, catering to teams with foundational network expertise.

LoadBalancer Enterprise enhances network performance through effective traffic routing, monitoring, and high availability. Users benefit from SSL termination with SNI and Layer 7 load balancing, ensuring seamless connections with reduced complexity compared to alternatives. While known for its user-friendly approach, improvements in configuration simplicity, scalable hardware upgrades, and enhanced notification systems are often discussed for better user experience. Additional demands include HTTP API access, automated configuration backups, DNS load balancing, and enhanced graphing data capabilities. Competitive pricing and heightened security for sensitive data are frequently requested. Interface refresh issues and Microsoft compatibility are noted among users, who deploy it for SSL/HTTP traffic management, redundancy, failover capabilities, web filtering, and cloud migration support.

What are LoadBalancer Enterprise's key features?

- **Ease of Use:** Accessible interface for team members with basic network knowledge.
- **Reliability and High Availability:** Ensures consistent service with effective load distribution.
- **SSL Termination with SNI:** Supports secure connections with Server Name Indication.
- **Layer 7 Load Balancing:** Enhanced functionality for better traffic management.
- **Scalability and Performance:** Offers strong performance with low latency.

What benefits or ROI can users expect?

- **Quick Remote Support:** Fast assistance for issue resolution.
- **Low Complexity:** Streamlined operations compared to competitors.
- **Traffic Routing and Monitoring:** Efficient management aids in decision-making.
- **Flexibility in Deployment:** Suitable for diverse traffic scenarios and server needs.

LoadBalancer Enterprise is implemented across industries for managing SSL/HTTP traffic, enhancing network reliability, and providing failover capabilities. It supports web filtering, balances Exchange and application servers, facilitates cloud migration, and manages multiple ISP lines for optimal traffic distribution across web applications and services, including SIP provisioning. Industries also use it for enhancing security with web application firewalls, DNS sharing, and application publishing.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“The features I find valuable in this solution are the ease of managing the logs on the WAFs, the ease to identify break-in attempts into the network, the front-end firewall, and a more specific firewall.”



Roger Seelaender

UCaaS Engineering Manager at EarthLink



“The most valuable features of Loadbalancer.org are related to its load balancing capabilities.”



Nigus Machin Amare

Network & Security Engineer at Malam Engineering PLC



“I found scalability in Loadbalancer.org valuable.”



RichardBRUN

Consultant at Altran



“The connection that this solution helps our servers maintain has been most useful.”



PandiyanRegunathan

Ifra Texture Specialist at kyndryl



“Loadbalancer.org is less complex than Citrix.”



Artem Mikryukov

System Engineer at CROC



“The performance is good.”



Kunle Oyetola

Head Of Business at Zeta-Web Nigeria Limited



“It's pretty much a Swiss Army knife for managing all the load balancing techniques.”



Verified user

Senior Network and Security Specialist at a tech services company with 51-200 employees

What users had to say about valuable features:

“Existing customers are trying to migrate from the physical F5 load balancer to the AVI load balancer because it is scalable and easily managed. The solution's analytics is also very good..”

Jay-P

Senior VMware NSX Consultant at 27 Virtual

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“If all the data traffic is directed to a single server, it can become overwhelmed. Load balancing helps us distribute both incoming and outgoing data loads evenly among the servers, preventing overload on a single server..”

Kelvin Mariadas

System Consultant at Notable Frontier Sdn Bhd

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“F5 is a balancer that is one of the first to do this kind of thing, so it's pretty much a Swiss Army knife for managing all the load balancing techniques. It's pretty much complete in terms of the offering..”

Verified user

Senior Network and Security Specialist at a tech services company with 51-200 employees

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“A load balancer is a load balancer, in terms of functionality. I need the interface to be easy to use for my team members who have not spent hours working on it, so I am not the only person who can operate it..”

Chris Dow

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Systems Programmer at a energy/utilities company with 501-1,000 employees

“It helps us to route the traffic to the available servers. If we didn't have Loadbalancer we would fail to set the end-user and it would cause a failure in the cluster. We protect the cluster with Loadbalancer. It checks all of the nodes in the backend, in the fabric. If you enable the monitor it will set an alarm in the server. When a user gets an application, this alarm alerts the user..”

Pandiyan Regunathan

[Read full review](#) 

Assistant Manager at a computer software company with 1,001-5,000 employees

“Loadbalancer.org is less complex than Citrix. In some cases, our customers do not have an engineer on staff who can support this device.

These customers have a large number of Linux engineers but don't have the money. We suggested using Loadbalancer.org and other open-source tools. Many customers are of different sizes and have different budgets.

Loadbalancer.org has everything that is needed..”

Artem Mikryukov

System Engeneer at CROC

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Other Solutions Considered

“We are in the partner space, and not the end user space. We are partners with Citrix and VMware, and we use their products for application virtualization and load balancers..”

Kunle Oyetola

Head Of Business at Zeta-Web Nigeria Limited

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“Prior to the solution, the only thing we had was a Juniper SRX240 firewall which is basically just a dumb device for NATing, either that lets you through or it doesn't. A lot of the traffic made it through to our backend, causing server crashes and attacks on the data center..”

Roger Seelaender

UCaaS Engineering Manager at EarthLink

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“To be honest, our filtering partners said that they had done that work previously themselves, they had tried and tested, and they recommended Loadbalancer.org. So we just went with their recommendation. We, ourselves, didn't evaluate anything else, but I know that they have. They'd be in a much better place than us to do those evaluations..”

Verified user

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Business Development Manager at a government with 1,001-5,000 employees

“I am also working with F5, Kemp, Barracuda, Cisco, and NGINX.

The last time that I used Barracuda was three to five years ago.

We used F5 Big-IP with some customers and deployed it to others..”


Artem Mikryukov

[Read full review](#) 

System Engeneer at CROC

“We had load balancers from before, that were just kicking around, so we used the ones that we had before, and they weren't a very good match. Then the supplier said, "Use these instead," and that's what we did. They were afforded somehow, (I have no idea how that money was found, or how much they cost or anything like that). But we switched over to what they said and haven't looked back..”

Verified user

[Read full review](#) 

Senior ICT Support Officer at a government with 5,001-10,000 employees

“We evaluated a few beforehand, however Loadbalancer.org was the one which was recommended to us by our software providers. They just told us it was the best one for us, so that's why we chose it.

We evaluated KEMP, F5, and Windows Integrated Load Balancer..”

Patrick Louis-Jean

[Read full review](#) 

IT Manager at a recruiting/HR firm with 51-200 employees

ROI

Real user quotes about their ROI:

“The appliances have had a measurable effect on our operating costs. I wouldn't be able to put a finger on it as such, but yes, they've definitely helped..”

Verified user

Business Development Manager at a government with 1,001-5,000 employees

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“I really don't know for sure, as we previously used Round Robin DNS. I think it is likely immeasurable, as the business revenue depends a lot on the load balancer. We cannot live without it..”

Verified user

System Integrator

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“I'm not really thinking of return of investment. For us it was important to make our network redundant and reliable. In that sense, yes there is a ROI, because you cannot run an organization without any redundancy. It needs to be reliable..”

Verified user

IT Manager at a tech vendor with 11-50 employees

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“The solution has allowed our business to almost double year over year in the voice-over IP area because it greatly helps with our customer retention. It blocks what should not make it to our back end servers and allowing only the needed customer traffic. It provides great security rules for hacking attempts..”

Roger Seelaender

UCaaS Engineering Manager at EarthLink

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“Since the load balancer appliances are comparatively inexpensive, I imagine they have given us ROI. We paid significantly less for these than we would have for their competitors. However, since the systems we load balance were new systems, it is hard to measure the ROI.

It filled a requirement for our project, and it did so at lesser cost than their competitors..”

Chris Dow

Systems Programmer at a energy/utilities company with 501-1,000 employees

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Use Case

“We use this solution when publishing Windows based applications and other custom based SQL applications. We are in the progress of migrating the on-premises data center to the cloud and continue to use Loadbalancer for this..”

PandiyanRegunathan

Ifra Texture Specialist at kyndryl

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“It has different models doing different things. One is basic load balancing. The other is doing a web application firewall. Another use case is for handling VPN exposure resources. There is one doing advanced DNS sharing as well..”

Verified user

Senior Network and Security Specialist at a tech services company with 51-200 employees

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“Loadbalancer.org is used in a bank. All the traffic we forward to the QA are being redirected to Loadbalancer.org. There are additional load balancers created through Microsoft Azure and the traffic is being forwarded there as an additional layer to Loadbalancer.org where we are only using IP addresses and reports..”

Jonnathan Quijano

Software Architect at Novatec Solutions

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“We're working on a project where our customers use HJ. We utilize their load balancer to evenly distribute the data load between multiple servers, ensuring that one server doesn't become overloaded.

.”

Kelvin Mariadas

System Consultant at Notable Frontier Sdn Bhd

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“I work for a value-added reseller.

Loadbalancer.org is used when an application has multiple instances.

There are also cases where you have a production and a disaster recovery scenario, and the customer wants the users to be able to switch from the production servers to the disaster recovery servers with as little downtime as possible..”

Kunle Oyetola

Head Of Business at Zeta-Web Nigeria Limited

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“The primary use case of this solution is for the web application firewall. We have a Metaswitch system for our telephone service. We're front our SIP provisioning servers and our client communications portals with the WAF.

Loadbalancer.org together with Metaswitch in Enfield, England wrote a set of rules that are being managed on the Loadbalancer to prevent illegal entry, password hacking attempts, invalid SIP provisioning hacking attempts, or just general denial of service attacks into our cloud. It ensures that only what we expect to hit our systems is let through..”

Roger Seelaender

UCaaS Engineering Manager at EarthLink

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup is complex. First you need the SSL certificate for the URL. Once you have obtained this, you have to install a scaler before starting to configure your Loadbalancer. It will take around one or two hours..”

PandiyanRegunathan

Ifra Texture Specialist at kyndryl

[Read full review](#) 

“The choice of environment depends and specific needs and requirements. The setup process for the testing phase typically takes me around 30 minutes to an hour. It involves installing the tool and entering necessary information like SSL details. The staffing requirement depends on the project's size, with a small-scale solution typically requiring only one person to manage. I would rate it seven out of ten..”

Kelvin Mariadas

System Consultant at Notable Frontier Sdn Bhd

[Read full review](#) 

“Loadbalancer.org has a complex setup. The time it takes to deploy depends on different technologies and the deployment teams. For example, it can take one day to deploy for some groups, while it could take two months for some. In my company, it took two months. Deployment time for Loadbalancer.org also depends on the competency of the deployment team and knowledge of load balancing..”

RichardBRUN

Consultant at Altran

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“The initial setup was one of the easiest appliances I've ever installed in the network. It took two weeks to get the solution completely up and running and configured. The solution has monitor mode where you install it, you put it in route, but you don't turn it on, just let it run and watch the logs. You can write your rules based on what those logs are, and then slowly start turning it on for certain events..”

Roger Seelaender

UCaaS Engineering Manager at EarthLink

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“Obviously, you need to be skilled. It's quick, and straightforward if you're skilled and knowledgeable about the solution. If you lack the necessary knowledge, hire someone from the OEM space or another consultant with expertise in that solution to assist you in implementing it.

The time it takes to deploy is determined by the customer's scope and scenario. Sometimes the surroundings are straightforward, and other times it's a little more complicated, but it could be anywhere from four to twelve weeks..”

Kunle Oyetola

[Read full review](#) 

Head Of Business at Zeta-Web Nigeria Limited

“I'm not an IT expert. I'm just a research analyst. That said, the initial setup is pretty much straightforward. It doesn't require any specific skillsets. You just need basic knowledge. That would be enough to set up the appliance.

To deploy it pretty much depends on the environment, and that's a jungle there. Everybody has their own idea of what they want to do with it. Basically, you're applying the load balancer, and it's pretty straightforward. The load balancing strategy will depend on the use case, so it's not something that you can prepare in advance as each organization is a bit different.

Maintenance is another story. If the people using it know the product, they can do both (deploy and maintain). However, you can also have separate teams doing each piece..”

Verified user

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Senior Network and Security Specialist at a tech services company with 51-200 employees

Customer Service and Support

“Their technical support is one of the best experiences that I have ever had. We have even had a need for custom health checks, and they have really risen to the challenge..”

Chris Dow

Systems Programmer at a energy/utilities company with 501-1,000 employees

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“We receive technical support from a vendor if it is under their scope. If the person in our team has some more experience, they can easily troubleshoot the issue. I would rate this technical support a four and a half out of five. .”

PandiyanRegunathan

Ifra Texture Specialist at kyndryl

[Read full review](#) 

“The support is amazing. The product itself is pretty simple to be honest. It's the support which is the differentiator for the product. The company has an excellent support team, 24-hour support. It's excellent, second to none..”

Patrick Louis-Jean

IT Manager at a recruiting/HR firm with 51-200 employees

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“I recommend paying for a support license. I opened one ticket because one service wasn't working. After that, we ran some diagnostics and determined that we needed to upgrade something, then we integrated everything on our side. We only had one case in a year, so Loadbalancer is good..”

Walid Mouamar

[Read full review](#) 

Network and Security Engineer at a logistics company with 1,001-5,000 employees

“The tech support is good. For the most part, they are able to respond to my issues immediately. In some cases, you may get the runaround because in addition to having their primary support based in England they also have an office in Canada and Asia. You can run into an issue when one engineer passes the case over to another engineer after their shift and they don't know what the first engineer worked on up to that point. It is nice to know that someone is available, but they are not always the right engineer..”

Roger Seelaender

[Read full review](#) 

UCaaS Engineering Manager at EarthLink


“Customer Service: .”

The customer service and tech team are basically the same within Loadbalancer.org.

Technical Support: .”

The technical support at Loadbalancer.org is possibly one of the best that I have had to deal with and it is 24/7, too. They do not always know the answer right away, but you can be sure that they will support you through to a working solution..”

Verified user

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Owner at a tech services company with self employed

Other Advice

“You need to have a basic knowledge of load balancers to use the solution. You can deploy the solution on-premises or on the cloud. Analytics-wise, the solution is much better compared to other vendors.

Overall, I rate the solution a nine out of ten..”

Jay-P

Senior VMware NSX Consultant at 27 Virtual

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“We have approximately three engineers that do the maintenance of this solution.

I would recommend others to focus on the network and learn how the solution works fully and they should understand the concepts behind it.

I rate Loadbalancer.org an eight out of ten..”

Jonnathan Quijano

Software Architect at Novatec Solutions

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“Loadbalancer.org is highly valuable for organizations dealing with extensive file transfers. It helps prevent server overload by distributing the load across multiple servers, ensuring stability and enhancing security.

I would rate it an eight out of ten.

.”

Kelvin Mariadas

System Consultant at Notable Frontier Sdn Bhd

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“I would definitely recommend this solution. It's highly scalable.

There are different scenarios provided to suit different customers. If it's a small environment, there is a box card virtual plan that allows up to 2000 concurrent users to load balance. If the load is high, there is the option of a physical box and physical scaler. If there's a higher load, one can opt for SDX that works as a cluster.

I would rate this solution a nine out of ten..”

PandiyanRegunathan

Ifra Texture Specialist at kyndryl

[Read full review](#) 

“The number of people using Loadbalancer.org depends on the company. One client has ten to one hundred users, while another has up to one million users.

There's a plan to increase the number of users for Loadbalancer.org, but that depends on the company.


Between one to ten managers, admins, and engineers take care of the deployment and maintenance of Loadbalancer.org, but it depends on the company.

I'd recommend Loadbalancer.org to anyone who wants to start using it.

My rating for Loadbalancer.org is eight out of ten..”

RichardBRUN

Consultant at Altran

[Read full review](#) 

“I give the solution a ten out of ten.

Our organization purchased the enterprise R20 set up and we are currently using version 8.4.3. of the solution.

We have two telephone switches, one in New York and one in LA, the Loadbalancer.org devices in the Enterprise R2 solution are on Dell N240s in our data centers.

The other feature that I like about the solution is the graphing for network bandwidth and system load averages that are right on your front screen. You can see when somebody's attacking you. Throw that picture up on a screen in your NOC, and then you can see how your domains are doing. When there's a sudden spike from normal traffic, say five megabytes, and now all of a sudden it hits 50 megabytes, you know there's something going on. Look at the WAF logs.

Regarding stability, the box has been up for three years. They are deployed in an N+1. We had a router crash, on the underlying router of the network. We had an instance where the default router crashed and it was brought back up and the Loadbalancer itself did a switchover to the other device and became active. It was stable for over a year after that. Overall the solution is very stable, with no crash

problems.

We're not running a huge load through it. For example, our system load of the N240 box is probably less than 2%. It's not pushing a lot. The amount of traffic we are pulling through is maybe at peak times for SIP provisioning servers for phones, maybe 10 megabytes. We run roughly 20,000 phone lines and customer portals through the WAF. It's not a heavy load, but they've been very consistent, with no crashes, and good support. I find their support contracts in this industry reasonable.

When you purchase this solution you get the extra firewall, you get the [HAProxy](#) control, you get the WAF rules, and you get a Loadbalancer functionality if you ever need it.

The solution requires on average one person for one hour a day to maintain.

I recommend learning how to write your own rules to match your deployment after starting with the standard delivered set. Customization is easy! Know what is good on your system and what's bad on your own system when you see these Internet requests coming in. For an enterprise, you could use this device to lock down any unwanted entry to your network to make yourself truly private. If you know the IP addresses of your sites, you can tell this device, "Don't let anything else through." Have some dedicated personnel monitoring it at first for two to three weeks in order to get the rules correct, the way you want to improve, or control your network traffic. Then turn on the blocking. After that, do your daily monitoring for about an hour a day to see if anything needs to be modified..”

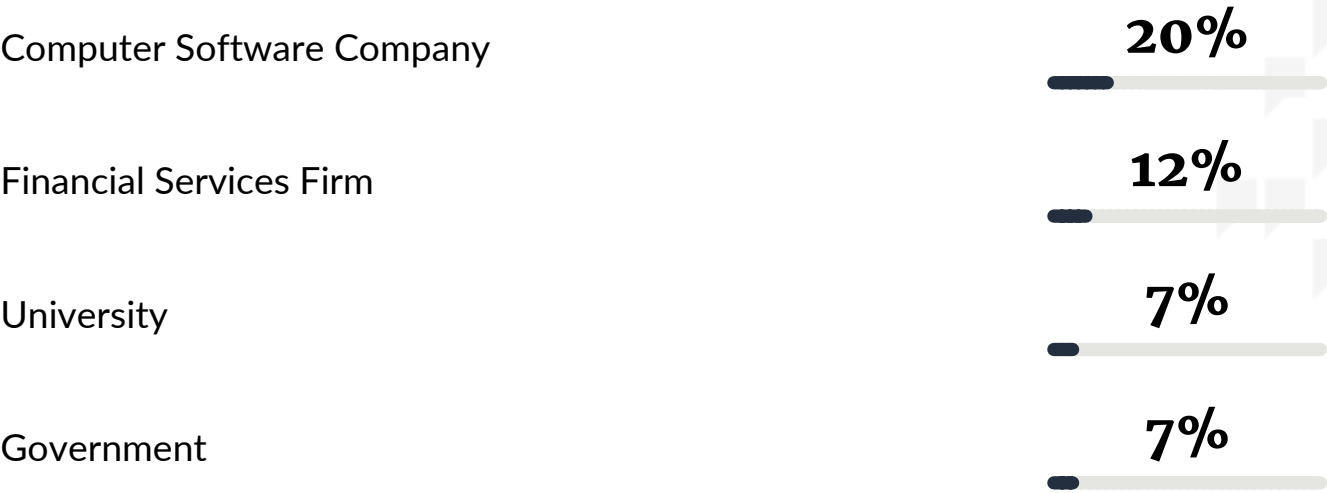
Roger Seelaender

UCaaS Engineering Manager at EarthLink

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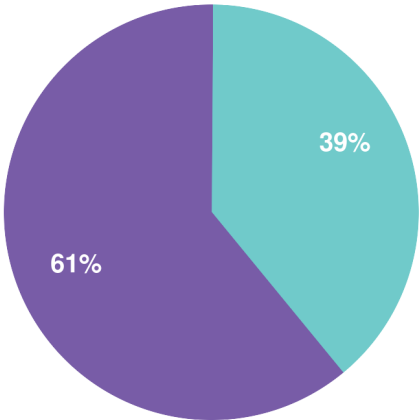
Top Industries

by visitors reading reviews

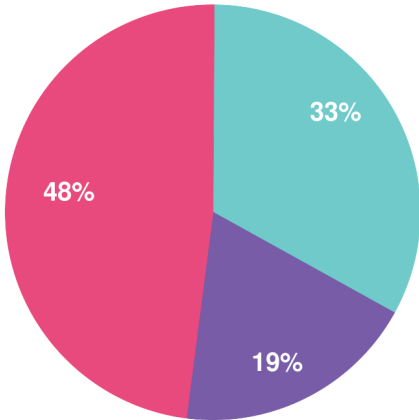





Company Size

by reviewers



by visitors reading reviews



 Large Enterprise  Midsize Enterprise  Small Business

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