

aws marketplace

HCL Domino

Reviews, tips, and advice from real users



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Product Recap



HCL Domino

HCL Domino Recap

HCL Domino is a versatile, secure platform that integrates well across operating systems, supporting both web-based and client applications. Its robust functionality includes full-text search, encrypted communication, and a hybrid structure for diverse computing needs.

Offering robust security and integration, HCL Domino supports enterprise email, application development, and collaboration. It is known for its ease of deployment and reliability, featuring multifactor authentication, seamless server migration, and a low-code platform. Users benefit from DAOS for storage efficiency and minimal attack surface for data integrity. Its integration with HCL Notes facilitates communication, calendaring, and workflows. However, improvement is needed in interface modernization, third-party tool integration, and scalability. The platform's high cost and complex setup are challenges that some organizations face.

What are the key features of HCL Domino?

- **Robust Security:** Offers encryption and minimal attack surface.
- **Versatile Integration:** Seamless across operating systems, supporting hybrid structures.
- **Full-Text Search:** Enhances data accessibility and management.
- **Encrypted Communication:** Ensures secure data transmission.
- **Low-Code Platform:** Facilitates easier application development.

What benefits should users expect?

- **Ease of Deployment:** Simplifies the setup process for organizations.
- **Reliable Performance:** Ensures stability and efficient operation.
- **Development Capabilities:** Supports custom applications and innovation.
- **Storage Efficiency:** Implement DAOS for optimized storage use.
- **Cross-Platform Support:** Broadens compatibility and application reach.

HCL Domino is widely implemented across industries for enterprise email and collaboration solutions. It integrates into HR systems, CRM, document management, and custom applications. Often paired with Oracle Financials, it enhances communication and process automation. Its capabilities extend to mobile email, administration, and document sharing, serving diverse computing needs effectively.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“The fact is that it simply works.”



Filip Navratil

Owner at Prodej a Správa Nemovitostí s.r.o.



“The initial setup of HCL Domino is straightforward.”



Roland Junker

CEO at hydrografix Consulting AB



“HCL Domino is cost-effective because it serves as a complete platform with a web server, app server, and IT management system, eliminating the need for multiple platforms and complex integrations.”



Pradeep Bhat

Architect at a tech consulting company with 501-1,000 employees



“The email system is the most valuable feature.”



FrederickLim

Technical Service Manager at Top Level Corporation Limited

✓ “One valuable feature of HCL Domino is its integration with other directories.”



Vinay Shindre

SME at a tech services company with 1-10 employees

✓ “For workflow applications or general applications, the rapid development capability is what we value most.”



Verified user

Senior Associate at a consultancy with 11-50 employees

✓ “The most valuable features of the solution are security and integration.”



Jason Levine

CEO, Senior Consultant, Collaboration Platforms at Indeo Oy

What users had to say about valuable features:

“It's an all-encompassing platform, making it unnecessary for me to seek additional solutions. It serves as a centralized solution that fulfills all my requirements from operating my email server to managing various aspects of my operations. .”

Filip Navratil

Owner at Prodej a Správa Nemovitostí s.r.o.

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“For workflow applications or general applications, the rapid development capability is what we value most.

The product is extremely secure. Everything between the client and server is encrypted. Databases are encrypted by default. There are many levels of security, down to the field level. It's about as robust a product as exists..”

Verified user

Senior Associate at a consultancy with 11-50 employees

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“One valuable feature of HCL Domino is its integration with other directories. Its hybrid nature allows the use of both web-based applications and Notes client-based applications.

Additionally, it supports web services, enabling us to consume and expose web services. HCL Domino also supports various internal processes, including document management, trainings, and customer-facing applications..”

Vinay Shindre

SME at a tech services company with 1-10 employees

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“Some of the best features in HCL Domino are that it functions as a Swiss army knife. It does everything.

“I am saying that these features are somewhat limited even though they are numerous within the product. It does many things and does them reasonably well. You can make it do many things because it is an application server. However, programming it is not easy. Nowadays, there are other platforms in which you can program more easily..”

Filip Navratil

Owner at Prodej a Správa Nemovitostí s.r.o.

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“I would appreciate HCL Domino to have wider integration into the SAP world because SAP is not easy to use, and if we could integrate it into a HCL Domino application, we could post data more easily to SAP from the HCL Domino environment and vice versa.

We have had projects where we connected to IBM Maximo in HCL Domino using ODBC functions, and we also connected to a MySQL-based database where we took installation features from existing interlockings. This involved integrating with other applications.

Integration with IBM would be beneficial for HCL Domino to move from ODBC connections to REST API because Maximo supports REST API, and this would be advantageous by eliminating the need to install ODBC drivers..”

Roland Junker

CEO at hydrografix Consulting AB

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“From the perspective of HCL Domino's features, what I find most useful about the platform is its compactness and minimal attack surface. The attack surface refers to the areas open for exploitation, and HCL Domino's architecture means it runs efficiently on minimal servers, significantly reducing potential vulnerabilities compared to larger, more complex systems. Another critical feature is the optimized storage capability through DAOS, where duplicates of attachments are stored as a single copy, integrating storage efficiency directly into the platform without needing multiple solutions.

“Regarding the features of HCL Domino, the strong mechanisms for encryption play a vital role in ensuring data integrity and compliance. For instance, when I install HCL Domino on a cloud platform AWS, all databases are encrypted, protecting them from unauthorized access. Additionally, the inbuilt PKI is a trusted feature of Domino, enhancing overall security along with new features in the latest versions that align with modern security offerings, including SSL and TLS encryption, which we integrate with Cloudflare.

“I have configured HCL Domino with three servers in a secure manner, and from an uptime perspective, we had no issues. As the sole administrator, along with one other person, the system just kept running. We also migrated between service providers seamlessly, taking just a few hours, proving that manageability and uptime are strong points for HCL Domino..”

Pradeep Bhat

Architect at a tech consulting company with 501-1,000 employees

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Other Solutions Considered

“I have thought of some alternatives for HCL Domino. It is difficult to switch to other products because we invested a lot into the applications, meaning a complete change of the workflow. In a certain sense, HCL Domino means freedom for us because it enables us to keep the data in one datastore, which is reasonably safe and human-readable..”

Filip Navratil

Owner at Prodej a Správa Nemovitostí s.r.o.

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“Before using HCL Domino, I evaluated Microsoft platforms Exchange, SharePoint, and OneDrive, which did not adequately meet our needs. We also considered Process Street, a SaaS option for creating workflows, but with HCL Domino, I achieve more control and security by running it on our infrastructure compared to these alternatives..”

Pradeep Bhat

Architect at a tech consulting company with 501-1,000 employees

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“I can compare HCL Domino with SharePoint. Although I am more familiar with Domino, many projects have failed while migrating from Domino to SharePoint. Domino offers greater flexibility compared to SharePoint. However, licensing for Domino is more expensive..”

Vinay Shindre

SME at a tech services company with 1-10 employees

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“I used Microsoft Office in the past, including the web version and Azure. The idea crossed my mind to transition one of my companies away from Domino and use Microsoft services, which also provide email functionality. However, the complexity of managing both technologies simultaneously proved to be challenging. It would have entailed dealing with two distinct sets of technologies and associated administrative tasks, making it less feasible..”

Filip Navratil

Owner at Prodej a Správa Nemovitostí s.r.o.

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“We have evaluated SAP, Oracle ERP, and IBM BPM, as well as SharePoint. We were planning to migrate the entire solution on the platform known as Xpage. Xpage is a wonderful web interface for Notes and Domino on which when you design an application, it seamlessly works on the client, web, and mobile. You design once and use it anywhere. That's the concept. We've also looked into Mendix.

SharePoint is a good tool, however, it cannot handle complex scenarios. The stability is also a challenge in SharePoint as Microsoft does not provide a clear roadmap on its product. If you develop an application on this platform, tomorrow they'll bring a new version and they don't provide the upgrade. We need to rebuild everything on the new product as we have already developed so many systems on VB6, then we were planning to switch them on .NET. And eventually, the .NET version one was introduced for a short time, and then the new language was introduced, C#.It's really difficult to migrate the entire system from one language of one platform to another. Just like if you spend one year building an application and this application is discontinued by the product owner.

That's the reason we prefer Notes and Domino. We are using few applications that we developed 20 years ago. We upgraded Notes and Domino on four major releases, however, a 20-years-old application can still work fine. We don't need to modify this application. We don't need to upgrade this application. Backward compatibility is marvelous on Notes and Domino..”

Verified user

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Assistant General Manager - Head of Messaging & Collaboration at a financial services firm with 501-1,000 employees

ROI

Real user quotes about their ROI:

“ROI is hard to determine in our current situation, since we are starting from scratch with a new deployment and have only a few apps in production. However the users are pleased and the paperwork burden is easing.

At the previous company, the entire company revolved around the Domino deployment. All customer relationship management, supplier management, product databases, customer databases, supplier databases, sales databases, vacation tracking, travel expenses, etc. were developed in Domino..”

Verified user

Senior Associate at a consultancy with 11-50 employees

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Use Case

“It serves as a versatile solution catering to a broad spectrum of our computing requirements like managing our website, internal systems, and various operations seamlessly..”

Filip Navratil

Owner at Prodej a Správa Nemovitostí s.r.o.

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“Our customers are using it for managing their email, messaging, calendar, and workflow capabilities. They also leverage it for application development and deployment within their organizations. Regarding applications, there is substantial collaboration within the Domino environment, but other team is responsible for it..”

Micheal Maged

Supply Chain Performance Evaluation Analyst at Insight Technology

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“I use HCL Domino for internal applications, including all our banking applications and customer-facing applications.

Additionally, I utilize it for document management, trainings, document sharing, and maintaining a document library..”

Vinay Shindre

SME at a tech services company with 1-10 employees

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“We use it for everything: developing applications, email, group calendaring, to-do, and so on. Applications include CRM, Inventory, Safety Management System, Vacation Scheduling, Travel Expenses (in multiple languages), Order entry, Fuel Sales, Ground School Attendance and Marking, Flight Dispatch, etc..”

Verified user

Senior Associate at a consultancy with 11-50 employees


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“I have been using HCL Domino products since 1992, when it was known as Lotus Notes. I use it myself and also work as a consultant. We are an IBM Business Partner and HCL Business Partner.

We are now gaining experience with the AI function in HCL Domino because we have many databases with substantial data that we want to make available, searchable, and enable relation discovery. We have started with the low-code tools in HCL Domino, but we skipped further development due to workloads and did not have a contract for that..”

Roland Junker

CEO at hydrografix Consulting AB

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“My main use cases for HCL Domino include one where we needed a solution to share sensitive information securely through email, as the standard packages lacked adequate security controls. We looked for something that allowed greater control, which HCL Domino offered with its on-premise solution that addressed many security-related issues.

“The second use case involved developing internal applications for various departments, and HCL Domino's low code development platform, Domino Leap, was a good fit for automating processes data collection and workflow management. Additionally, Domino provided ready-made applications for secure teamwork through team rooms, where security controls ensured that multiple teams could collaborate without concerns over the security of their content..”

Pradeep Bhat

Architect at a tech consulting company with 501-1,000 employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“For me, the setup process was simple because of my long experience with it. On a scale of one to ten, I would rate the setup process as a six or seven..”

Vinay Shindre

SME at a tech services company with 1-10 employees

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“It's a one-click setup. Getting the Domino server application running is quite easy. Setting up mail and other features involves the same steps as any mail system..”

Verified user

Senior Associate at a consultancy with 11-50 employees

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“The initial setup experience with HCL Domino has a higher learning curve for first-time users, but HCL provides excellent support, making it straightforward once you grasp the configuration process. After the initial phase, setting it up becomes straightforward, although some complexities remain compared to other platforms..”

Pradeep Bhat

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Architect at a tech consulting company with 501-1,000 employees

“The setup was easy, but it wasn't very modern. We had trouble using new security settings and features on our main server, such as blacklisting.

The deployment was easy for normal features, but we faced issues when we wanted to use extra features..”

Bogdan Chechowski

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Kierownik Biura Informatyki at EIB SA

“The initial setup is easy. You need to sign up. It depends on the scope. It will take longer if there are more than one or more applications.

The project usually includes infrastructure and deployment may take anywhere from one month to six months.

I rate the initial setup an eight out of ten, where one is difficult and ten is easy..”

FrederickLim

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Technical Service Manager at Top Level Corporation Limited

“The complexities and challenges when it comes to the deployment of HCL Domino depend on the company size. It is fairly complex now.

“In terms of time, the deployment might require varying durations, as it depends on what is being implemented. The programming work sometimes takes a long time. The operational work is quite acceptable and simply works.

“The configuration of the setup of a new HCL Domino takes about three hours, though it depends on various factors..”

Filip Navratil

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Owner at Prodej a Správa Nemovitostí s.r.o.

Customer Service and Support

“I've only reached out to its technical support once, and in that specific instance, they were prompt and responsive in addressing my request. I would rate it eight out of ten..”

Filip Navratil

Owner at Prodej a Správa Nemovitostí s.r.o.

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“I would rate the current HCL support as about eight. So far, I haven't had much interaction with HCL support, so my experience has been mostly positive..”

Vinay Shindre

SME at a tech services company with 1-10 employees

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“I have received good support from HCL Domino. Whenever I faced issues and raised tickets, they were addressed effectively, and most problems were resolved satisfactorily, leading me to rate support a nine..”

Pradeep Bhat

Architect at a tech consulting company with 501-1,000 employees

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“We manage customer support, where customers reach out to us via email, phone calls, or sometimes through messaging platforms like WhatsApp. Sometimes, when faced with significant issues that are challenging to resolve and may require a switch or workaround, we contact the HCL support team. I would rate it nine out of ten..”

Micheal Maged

Supply Chain Performance Evaluation Analyst at Insight Technology

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“The customer service and support are great. Same day response and a dedicated HCL rep who stays on the case until it is resolved.

Fore example, I had an issue with the colors on headings of views not showing up correctly depending on the operating system. I messaged them, and they responded within a day.

We communicated back and forth, sometimes twice a day, and they kept me updated on the progress and how it would be fixed in the next release. They are very responsive, the most responsive I've ever seen for a big company.

That's a huge plus for me. It makes a big difference to get a real person answering and staying on the case until I'm satisfied. .”

Verified user

Senior Associate at a consultancy with 11-50 employees

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Other Advice

“Overall, I would rate HCL Domino as eight out of ten.

I would recommend HCL Domino and Notes applications for small and medium-sized companies since it offers a good return on investment..”

Vinay Shindre

SME at a tech services company with 1-10 employees

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“The number of required servers for Domino depends on the customer's specific requirements. For instance, if a customer has around two thousand users and experiences occasional errors, we typically recommend deploying two domain servers along with two additional servers. However, if the user count exceeds two thousand, we may advise the customer to consider deploying three servers based on recommendations from HCL Domino's sessions. Overall, I would rate it nine out of ten..”

Micheal Maged

Supply Chain Performance Evaluation Analyst at Insight Technology

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“This is based on the user's selection and policy, and we assist them in deploying the solution as part of Azure. We plan based on the user's requirements. Most of our clients are government entities, so the solution adheres to government development standards. Therefore, the recommendations are not from us but are related to the product solution, setup, and overall configuration to meet their

requirements. Overall, the experience is good.

Overall, I rate the solution an eight out of ten..”

FrederickLim

Technical Service Manager at Top Level Corporation Limited

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“I don't think it's a good platform to start using because it's not improving as it should.

Overall, I would rate it a two out of ten. The main reason we decided to stop using Domino was its performance. We have big databases. Everything was very slow with our large databases and the customizations we added to make the solution more user-friendly. The performance was bad, especially in the last year.

I would recommend it for security. The security architecture is very good. It's the best part of the solution..”

Bogdan Chechlowski

Kierownik Biura Informatyki at EIB SA

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“The price of HCL Domino is reasonable at about \$100 per user per year for the facilities it provides, which I find very cost-effective.

“HCL Domino is cost-effective because it serves as a complete platform with a web server, app server, and IT management system, eliminating the need for multiple platforms and complex integrations. Furthermore, hardware requirements are relatively modest, and savings on storage due to attachment handling further

enhance its value. Security is another area where I feel more confident with HCL Domino.

“For my specific needs, I rate HCL Domino a perfect 10. It meets all my particular requirements exceptionally well, although I refrain from commenting on its general utility.

“I recommend that organizations assess their current infrastructure, identify pain points, and create a comparison sheet detailing required capabilities versus what HCL Domino offers. The insights from users should guide this process to determine if HCL Domino can fulfill their requirements effectively. My overall rating for HCL Domino is 10 out of 10..”

Pradeep Bhat

Architect at a tech consulting company with 501-1,000 employees

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“I have checked HCL Workspace, but it is still emerging, so I need to monitor it. I have not worked with [IBM Watson Studio](#) or [IBM Cognos](#), although I am aware that Watson is an AI tool. We looked into another blue-branded tool that works with Watson, but we did not explore it deeply.

The problem we encountered was that we had to install ODBC drivers for HCL Domino. We are now focusing on a REST API alternative so that no action is required from the client side, although we do not have a contract for this yet.

The analytics tools from HCL Domino have not directly helped with my data-driven decision making. We used [Business Intelligence](#) tools to analyze data we exported from HCL Domino.

The pricing for HCL Domino is completely reasonable. It is user-defined and the fees are comparable to others, sometimes a little cheaper. With the concept presented by HCL Domino Workspace at three different levels with two dollars per

user per month, I think that is unbeatable.

We are currently discovering all the features already available in HCL Domino 14.5.1. We need more experience and deeper exploration, but due to limited manpower and existing projects keeping us occupied, we do not have time for extensive experience-building. We have no plans to expand at this time. I would rate this review a 10..”

Roland Junker

CEO at hydrografix Consulting AB

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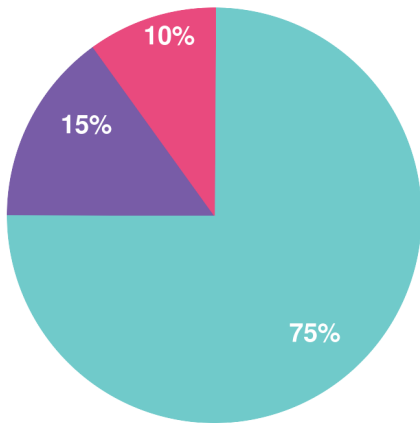
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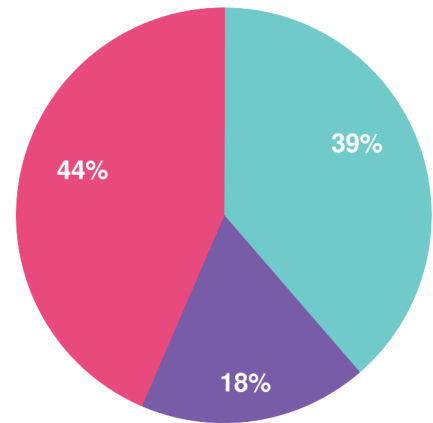


Company Size

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Large Enterprise Midsized Enterprise Small Business

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244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944