

aws marketplace

OpenText Functional Testing

Reviews, tips, and advice from real users



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Product Recap

opentext

OpenText Functional Testing

OpenText Functional Testing Recap

OpenText Functional Testing provides automated testing with compatibility across technologies, browsers, and platforms. It targets APIs, GUIs, and applications like SAP and Oracle for efficient test automation, emphasizing usability and integration with tools such as Jenkins and ALM.

OpenText Functional Testing offers wide-ranging automation capabilities for functional and regression testing, API testing, and automation across web, desktop, and mainframe applications. It supports script recording and object identification, appealing to less technical users. Despite its advantages, it grapples with memory issues, stability concerns, and a challenging scripting environment. Its VBScript reliance limits flexibility, generating demand for enhanced language support and speed improvement. Users appreciate its role in continuous integration and deployment processes, managing test data efficiently, and reducing manual testing efforts.

What are the key features of OpenText Functional Testing?

- **Multiplatform Compatibility:** Works seamlessly across technologies, browsers, and platforms.
- **Automation Span:** Provides automation for APIs, GUIs, SAP, and Oracle applications.
- **Intuitive Design:** Object identification and recording simplify usage for all coding levels.
- **Integration Capabilities:** Interfaces with tools like Jenkins and ALM for streamlined testing.
- **Built-in Frameworks:** Offers frameworks like BPT for accelerated test development.

What benefits and ROI should users consider?

- **Reduced Manual Testing:** Minimizes the effort required for manual testing tasks.
- **Time Efficiency:** Accelerates testing processes with user-friendly features.
- **Seamless Integration:** Integrates with CI/CD tools, enhancing operational productivity.
- **Comprehensive Coverage:** Automates test cases involving multiple scenarios effectively.

In industries like finance and healthcare, OpenText Functional Testing is leveraged for end-to-end automation, ensuring streamlined processes and accuracy in testing. Many companies utilize it for efficient test data management and integrating testing within continuous integration/deployment operations.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “OpenText Functional Testing has an impressive ability to connect to mobile devices and its ability to test so many different types of software, whether it be mainframe, APIs, mobile, web, or desktop.”



Kevin Copple

Sr. Quality Assurance Project Manager at a tech services company with 501-1,000 employees

- ✓ “The best features of OpenText Functional Testing include descriptive programming, the ability to add objects in the repository, and its ease of use for UI compared to other tools.”



Mirza Hussain

Engineer at a manufacturing company with 10,001+ employees

- ✓ “UFT provides object identification, which is one of the easiest to use.”



Badari Mallireddy

QA Automation Architect at a manufacturing company with 10,001+ employees

- ✓ “The OpenText solution is the best of breed and the best solution on the market for large customers.”



Pierre CAHAY

Senior Manager at Deloitte

- ✓ “The object repository is one of the best in the market, allowing creation of a repository useful for all tests.”



Andres_Gomez

Support Engineer at a computer software company with 11-50 employees

- ✓ “OpenText UFT One offered valuable features by allowing us to build up libraries to streamline repetitive tasks, making scripting much easier.”



David-Whitehouse

QA Lead at a financial services firm with 51-200 employees

- ✓ “The most valuable features are its support for multiple technologies, ease of coding, object repository, and ability to design our own framework. The recording playback feature allows those unfamiliar with coding to use the tool.”



Geetha gg

QA automation Architect Manager at BMO Financial

What users had to say about valuable features:

“The object repository is one of the best in the market, allowing creation of a repository useful for all tests. I also appreciate the AI testing capabilities, making it easy to create tests without programming knowledge. The integrations with other products are simple and effective..”

Andres_Gomez

Support Engineer at a computer software company with 11-50 employees

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“OpenText UFT One offered valuable features by allowing us to build up libraries to streamline repetitive tasks, making scripting much easier. However, it required knowledge of the scripting language, VBScript, which is limited compared to Visual Basic. Despite handling web pages effectively, dependency on the browser for validation presented stability issues when Windows would exhaust memory, causing regression testing crashes..”

David-Whitehouse

QA Lead at a financial services firm with 51-200 employees

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“UFT provides object identification, which is one of the easiest to use. It requires less coding, has built-in features for API testing, and most importantly, it supports more than just web applications. UFT supports Oracle, SAP, PeopleSoft, and other non-web applications, making automation feasible..”

Badari Mallireddy

QA Automation Architect at a manufacturing company with 10,001+ employees

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“The most valuable feature of the solution stems from the fact that it offers a lot of application types. The tool offers original scripts. If you respect original stuff, then you will like it. Earlier, it was called QuickTest Professional (QTP), and it was later changed and branded as OpenText UFT One. The tool is easy to use and is an original solution. If someone has had an experience with the tool for a long time, they can use it even now..”

Aphiwat Leetavorn.

CTO at Marco Technology

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“OpenText Functional Testing has an impressive ability to connect to mobile devices and its ability to test so many different types of software, whether it be mainframe, APIs, mobile, web, or desktop. The extensibility it has to test overall cost is a huge bonus compared to other products. The ease of being able to create scripts using the AI tools are the differentiating factors..”

Kevin Copple

Sr. Quality Assurance Project Manager at a tech services company with 501-1,000 employees

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“The best features of OpenText Functional Testing include descriptive programming, the ability to add objects in the repository, and its ease of use for UI compared to other tools. It also supports VB Scripting, where we can use our data structure skills in the tool to solve complex functional testing.

“OpenText Functional Testing is a scalable solution. Users can buy licenses and expand resources widely in their organization. With more licenses, testing capabilities can be expanded..”

Mirza Hussain

Engineer at a manufacturing company with 10,001+ employees

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Other Solutions Considered

“I have worked with open-source tools like Java Selenium, C Sharp Selenium, and also with NoCode tools. Compared to the tools that require coding from scratch, UFT's time is half or less than half..”

Badari Mallireddy


QA Automation Architect at a manufacturing company with 10,001+ employees

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“We recently started using Tricentis Tosca. We've used it for about three months. It offers lesser scripting, which may be easier from an end-user perspective. It's also well aligned with SAP..”

Tanuja Charatkar

India CoE Leader at LyondellBasell

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“I attended training for Selenium and Tricentis Tosca. Selenium was more difficult because it lacked certain built-in features, unlike Micro Focus UFT One. Many people have said that the Tricentis Tosca license cost is high so, even though the tool is good, the cost must be taken into consideration. As a result of this, I recommended Micro Focus UFT One over Tricentis Tosca and Worksoft Certify to my client last year..”

Jyoti Kulkarni

Manager at Capgemini

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“Against OpenText UFT One, my company considers a product named Tosca.

My company faces a challenge presently since we have got to do a migration by the end of the current year. One of the options that our company has in order to ensure that we do not lose the benefits of automation and regression testing is to delay the changes of tools in our company until the migration process is carried out..”

Vinod-Parmar

Manager, Technical Services Owner at Insignia

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“Compared to other products like Tricentis, OpenText Functional Testing is about a third of the cost and there are no minimum license requirements. For our customers, it has opened the door for being able to get them to adopt the products because the cost is so much less. The ease of use reduces a lot of barriers for hiring engineers and people that an organization may not have the budget to bring on.

“The key difference is that you can write custom code in OpenText Functional Testing whereas Tricentis is more of a no-code solution. OpenText Functional Testing is a low-code solution, meaning that I can use the AI tools to capture scripts as if it were a record and playback tool, but it's creating the script in the background that can be manipulated. With Tricentis, if it doesn't work, you cannot create code to cause the tool to run the automation. The flexibility of OpenText Functional Testing opens it up for much more creativity and introduces much better solutions..”

Kevin Copple

Sr. Quality Assurance Project Manager at a tech services company with 501-1,000 employees

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“I use OpenText for areas like COBOL.


I think that in my company, a testing platform known as Mercury was used. After my company purchased a new testing platform, we are looking into what needs to be done.

OpenText UFT One was the third testing tool that was used in our organization. The issue in our company always stems from the fact that the GMs for testing have a certain comfort level based on which they bring their own set of people, and then they try to change the tool. My company has refrained from changing the tool we currently use in our organization because there is a lot of waste of money every time there is a product change. My company is dealing with the shoes related to how many tests are needed and how we can leverage the teams because, presently, we focus on having more permanent people in our organization, for which the standardization of tools is important.

In our company, we use IBM TOWER, with which we have discussions with OpenText. IBM TOWER is a legacy product that is really bad with the security part. IBM TOWER is an expensive product to upgrade, making it an area of worry for our company. There are multiple subsidiaries of our organization where IBM TOWER is used. IBM TOWER can be considered a product that falls under the category of an end-of-life tool..”

Vinod-Parmar

Manager, Technical Services Owner at Insignia

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ROI

Real user quotes about their ROI:

“The development time using UFT can be cut down into half as compared to coding from scratch. While NoCode tools take less time, UFT is more efficient than tools like Selenium that require full coding..”

Badari Mallireddy

QA Automation Architect at a manufacturing company with 10,001+ employees

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“I don’t really have information on the pricing/licensing as I wasn’t involved in that and wouldn’t be able to comment on the ROI. This solution has been in place for about five years and the tests are pretty reliable so I would think it has a pretty good ROI, but just guessing..”

Verified user

Senior QA Engineer with 1,001-5,000 employees

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“Our customers are always looking to reduce their efforts. This solution will give you such an advantage.

Depending on the landscape and stability of the customer application, they should see ROI (or the breakeven point) within six to nine iterations. .”

Kishore Kandula

Practice Head - Automation at a computer software company with 10,001+ employees

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“My company is very firefighting friendly, so the ROI was immense when it came to automation and the amount of time it took to get test suites and regression set up. The amount of test cases a user can create in a short amount of time is incredible.

The ROI is variable depending on the size of the team, the amount of usage they plan on using the tool, and the budget they have on tools, training, and support..”

Verified user

Consultant I at a tech services company with 501-1,000 employees

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“The automation part makes it difficult to provide any real benefits in terms of ROI. We need to implement the product well enough to benefit from it. Right now, the tool's cost is very high. The tool has a lighter version, which is better than the real tool, but right now, it is not good enough for automation. Based on the policies of organizations, we may need to purchase the tool because the newer automation and testing solutions in the market do not support legacy systems. OpenText UFT One supports most legacy and new systems, and so its support metric is higher than the other products in the market..”

Aphiwat Leetavorn.

CTO at Marco Technology

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“We have it deployed on many machines. Because we don't have a template built, it did require actually going to each of our 40 machines and installing it. However, once it was installed, as long as we don't have to upgrade it, they just run. Honest to goodness, our apps that we test are more unstable than it is in terms of scalable.

We have a suite of 40-plus virtual machines that are either developing in UFT One or running tests on it on any given day. In terms of the test execution, I have had tests that start with a .NET notification, go to the web, and then go to an API test to do some web service testing of the data that we started with. No issues with that either.

The solution's AI capabilities cut down test creation time for mobile by at least 60 percent. I am getting to the point where I believe unless the test step is several sentences long, then I can write automation for a test step in 10 minutes or less per step. It is crazy awesome.

The advantage of AI for us has not removed the need for abstraction and having centralized functions for things, e.g., interacting with the page and a lot of the slang folk would know is this page object model. We still embrace a model for each screen, web page, or functional area. We have that abstraction necessary, so when a change is made, it's still in a central place and way easier to make it. Where a change in the past might have taken us 15 minutes to an hour, those changes should now take three or four minutes max.

For traditional automation, approximately half of our tests end up automated. Therefore, we are saving half the testing time by pushing it off to automation. That gives it an intrinsic benefit of more time for manual testers and business testers to work on possibly more important and interesting things. For some of our applications, they don't just have to do happy path testing anymore, they can go more in-depth and breadth into the process.

On the AI side, we have suggested that we will have at least 60 percent maintenance cost savings, which is huge. That is calculated from:

1. Not having to maintain both iOS and Android.

2. Our estimate that there is not that much that we will have to maintain because it's "just gonna work."

Chris Trimper

Test Automaton Architect at Independent Health

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Use Case

“I use UFT One for GUI testing, specifically to test web applications across various technologies. I also use it for automating desktop application tests, including applications built in Java. Additionally, I conduct mobile testing for Android applications, utilizing parametrized actions..”

Andres_Gomez

Support Engineer at a computer software company with 11-50 employees

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“OpenText UFT One is currently used in our company, MLC, which Insignia Financial has recently purchased. Our organization is in the process of migrating our platform to the ones used in Insignia Financial, and as a part of our planning, we aim to standardize the tools in our company..”

Vinod-Parmar

Manager, Technical Services Owner at Insignia

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“We use the solution on web applications. Recently, we used it for a data validation service. We use it for functional test cases. For example, when someone opens an account in a bank, we test that process. This involves backend validations and UI validations on the mainframe. Then, we check if the same data appears correctly on the web application.

We use OpenText UFT One to automate end-to-end flows that involve multiple applications. We can handle combinations of backend, mainframe, and web applications. If we use Selenium, it's not suitable for all these combinations..”

Geetha gg

QA automation Architect Manager at BMO Financial

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“I'm more familiar with Functional Testing. OpenText Functional Testing for Developers is a different product set that functions as an IDE for writing custom code. We don't leverage that product because OpenText Functional Testing has been built so well that we don't have the need to just write standard code. We're leveraging more business people to create scripts versus automation engineers..”

Kevin Copple

Sr. Quality Assurance Project Manager at a tech services company with 501-1,000 employees

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“We migrated a number of the tests from OpenText UFT One to SOAtest. The biggest change was moving from validating in the GUI with OpenText UFT One to validating in the database. We are not currently testing the browser extensively because our webpage is not customer-facing but is instead an administrative tool..”

David-Whitehouse

QA Lead at a financial services firm with 51-200 employees

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“During our last conversation, I mentioned that I have experience with OpenText Functional Testing.

“I have had experience working with OpenText Functional Testing for three years.

“We use OpenText Functional Testing for functional testing and UI testing using UFT.

“In my organization, OpenText Functional Testing is deployed on-premises..”

Mirza Hussain

Engineer at a manufacturing company with 10,001+ employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup of OpenText Functional Testing is not hard; it is easy. Users just need to have the knowledge to install the packages and then add those add-ins..”

Mirza Hussain

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Engineer at a manufacturing company with 10,001+ employees

“Setting up UFT is not complex. I would rate it probably eight out of ten in terms of ease. However, the licensing needs to go through some processes involving servers and machines..”

Badari Mallireddy

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QA Automation Architect at a manufacturing company with 10,001+ employees

“OpenText UFT One's deployment is straightforward. The tool gets installed when you click "next". By default, all other prerequisites will get installed automatically. You don't have to do anything..”

Geetha gg

[Read full review](#) 

QA automation Architect Manager at BMO Financial

“The installation and setup of UFT One were relatively easy. I had to install it on my computer, and the only requirement was access to a license server. Overall, it wasn't a complex installation process. The deployment took about an hour..”

RuneMidtvedt

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Senior Consultant at Tieto Sweden AB

“Setting up OpenText UFT One was generally straightforward. However, we had to develop some DLLs to perform certain tasks that the system couldn't handle by itself, requiring additional effort. We built various libraries to improve scripting efficiency and speed, which took time and evolved over the course of our use..”

David-Whitehouse

[Read full review](#) 

QA Lead at a financial services firm with 51-200 employees

“The product's initial setup phase is easy and straightforward. You have to know the objective of the software, and then you will understand that the setup phase is easy.

Anyone can complete the product's installation phase with the help of the installation guide that it offers and download the tool.

Most of my staff members were involved in the installation process.

The solution is deployed on an on-premises version.

The solution can be deployed in an hour..”

Aphiwat Leetavorn.

CTO at Marco Technology

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Customer Service and Support

“I have used technical support. The support team was very supportive. The team would set up meetings with me, diagnose the issues, and sort them out. However, there were some delays in the meetings..”

MohibSDET

Senior Test Automation Consultant at PROSSE

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“There have been hard times with the support of the tool. The tech team did not meet our expectations when we approached them with very difficult issues.

I rate the technical support a six to seven out of ten..”

Aphiwat Leetavorn.

CTO at Marco Technology

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“Customer service is a big drawback. From my personal experience, after creating a ticket, it takes three to five days for them to acknowledge it and then send it to somebody. Organizations can't wait for this lengthy process, especially when they are under pressure with their timelines..”

Badari Mallireddy

QA Automation Architect at a manufacturing company with 10,001+ employees

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“Customer service is managed by OpenText, previously Micro Focus and HP, and they offer very good services. Support cases are easily created and attended to promptly, depending on urgency..”

Andres_Gomez

Support Engineer at a computer software company with 11-50 employees

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“There are issues with the technical support. Resolving your issues takes quite a long time until you get a guy who knows the task. I have worked for almost 20 years with OpenText products. I often prefer to use my crew with 10 or 15 years of experience rather than call their technical support team. I call the support team when a development or a patch is necessary and when it's a bug I can't fix because I'm not a developer inside their system..”

Victor Horescu

Owner at iQST

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“The testing teams in our company would contact the product's technical team. Our company has a different team to take care of the development area. From my company's management perspective, the developers did not like using OpenText UFT One and would prefer other tools like JMeter..”

Vinod-Parmar

Manager, Technical Services Owner at Insignia

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Other Advice

“I would recommend the solution as it's one of the best tools in the market. I'd rate it seven out of ten. To make the solution a ten out of ten, it could be more user-friendly..”

Pierre CAHAY

Senior Manager at Deloitte

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“I love working with UFT as it makes my work easier as a developer, architect, and lead. However, I would recommend it with caution due to the cost implications.

Overall, I would rate UFT as an eight out of ten..”

Badari Mallireddy

QA Automation Architect at a manufacturing company with 10,001+ employees

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“I might rate OpenText UFT One around a five or six, based on my past experience, so my rating would be a 5. Name usage should be limited to personal names for publication. I am currently in a low-level manager position and plan to retire in three months, which may affect my access to follow-up communications..”

David-Whitehouse

QA Lead at a financial services firm with 51-200 employees

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“My company name is Agilent Technologies Incorporated, and my title is Engineer. My email address is mirza.h@non.agilent.com.

“Regarding AI integration in OpenText Functional Testing, we currently use AI features where we do not need to identify objects; we just need to write the text in the AI, and it will find the button wherever it is on that page. It would be great to have AI-driven analytics or predictive models improving test accuracy, but I would want to understand exactly what that does and how it helps functional testing.

“I rate OpenText Functional Testing an 8 out of 10..”

Mirza Hussain

Engineer at a manufacturing company with 10,001+ employees

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“The solution's cross-browser and multi-platform testing capabilities positively impact my testing efficiency because I don't have to change the tool. I'm using the cross-browser capability in old tools. It's even better if I use a printer with cross-browser functionality in manual testing. I can switch from one tool to another quite quickly. It's not only UFT; it's an integrated platform.

I integrate all the products easily. I know the entire architecture and integration, and I only work based on integration.

Most people do not understand that various tools like OpenText UFT One, LoadRunner, or Quality Center are integrated and work together. If you want to apply the entire methodology described in the International Standardization Organization standards, you have to think of these tools as a whole, not separately.

Most customers make the mistake of considering them separate items, especially when discussing pricing. These tools are powerful when they are integrated and work together. Otherwise, there are many variations in the market.

I primarily work with OpenText and recommend their products. If the customer wants another product, like Selenium, based on price or their agreed-upon internal matrix of tools, I have to work with Selenium.

Overall, I rate the solution ten out of ten..”

Victor Horescu

Owner at iQST

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“The product can integrate with the process or test management tools. If you want to schedule and automate the run, and if a solution is in a certain process with some condition, OpenText UFT One can be set up and be a part of the workflow. Anywhere, if you understand DevSecOps or NetOps concepts, then OpenText UFT One can be used with the DevOps concept as well. I think it's quite easy to use if you know the product's command line in Windows, and it can be enabled by any tool that runs it. Though OpenText UFT One has API indicators, the scripts in Windows can also be helpful.

Speaking of the challenges the tool helps users overcome in terms of testing workflows, I can say that the tool can be used for automation and testing purposes, and the benefits of it is that the solution can produce results and execute them in a

certain period of time, making it one of the main capabilities of OpenText UFT One and OpenText's process automation and testing functionalities. When it comes to creating scripts, if you are familiar with OpenText UFT One, things will be easy for you.

The AI technology that needs to be involved in the tool is to discover the best object on the screen. AI will match what we think is the right thing in the right place. If we click the cancel button, the users should be able to find the cancel button on the screen and then click it. Users should be able to find the object on the screen when they try to click it.

Around twenty engineers maintain the tool.

I rate the tool a seven out of ten..”

Aphiwat Leetavorn.
CTO at Marco Technology

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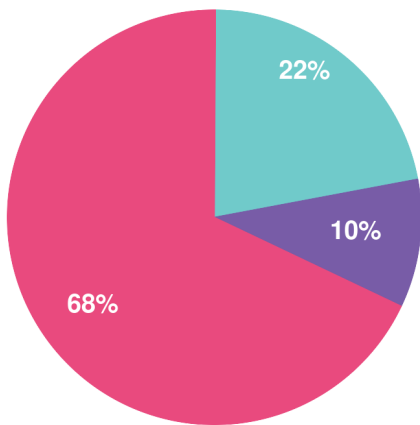
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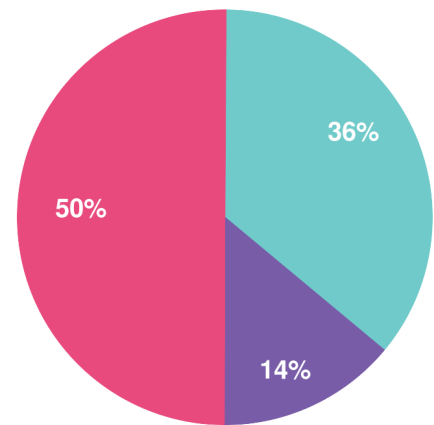
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Company Size

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Large Enterprise

Midsize Enterprise

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